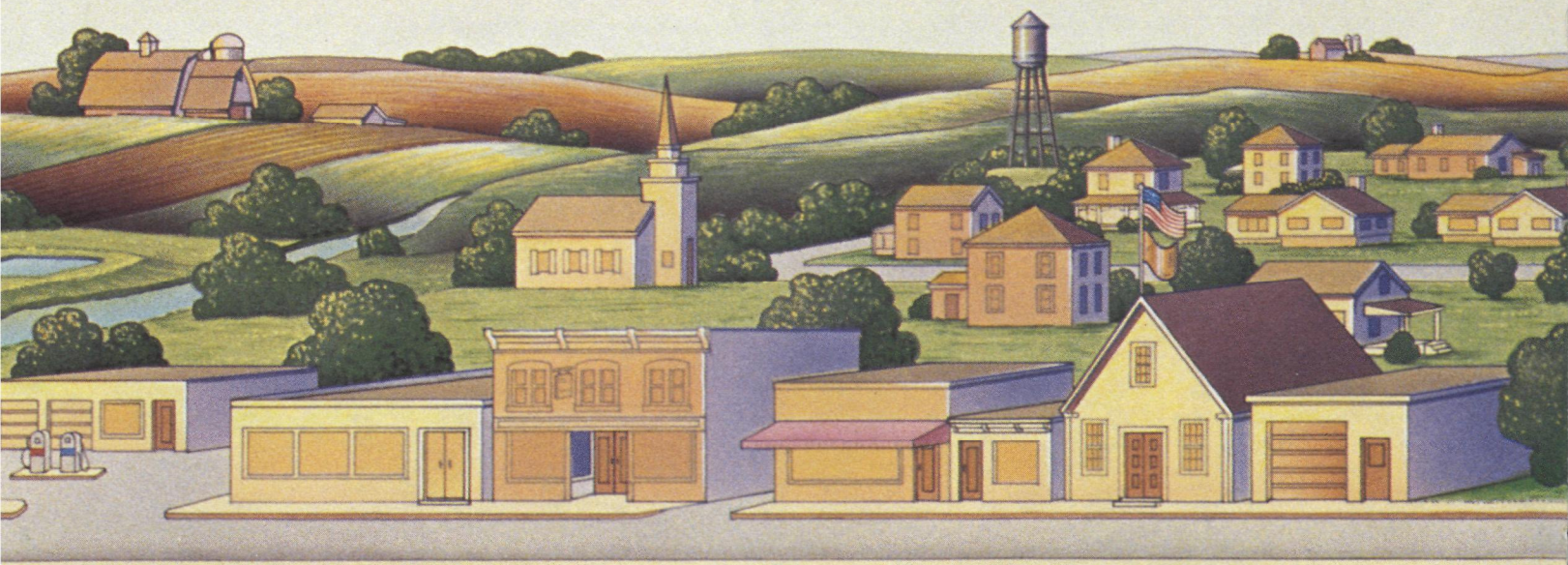




Do More with SCORE

Small-Community Outreach & Education
Helps Solve Wastewater Problems



DO MORE WITH SCORE

Small-Community Outreach & Education Helps Solve Wastewater Problems

Your small town's a nice place to live and you want to keep it that way. As a local official you want to solve your wastewater problems. You need to build a new system or improve the one you have. But what changes are needed and how will you pay?

EPA's Small-Community Outreach and Education (SCORE) program can help you find the answers.

WHAT SCORE IS

SCORE is EPA's wastewater information and technical assistance program for small communities.

WHY SCORE?

EPA's Office of Water created SCORE in 1988 to help small communities build and maintain self-sufficient wastewater facilities that meet clean water standards.

WHAT SCORE SAYS

SCORE's message is that the keys to self-sufficient wastewater facilities are appropriate technology, sound financial management and operations, pollution prevention, and public education.

WHAT SCORE DOES

SCORE works with states, federal agencies, public-interest and advocacy groups, and educational institutions to help deliver SCORE's messages to its audiences.

SCORE AUDIENCES

SCORE'S **primary** audience is composed of local officials, wastewater managers, their consultants, and citizens in small communities (fewer than 10,000 people) with wastewater problems. **Secondary** audiences include the organizations that help deliver SCORE messages and assistance.

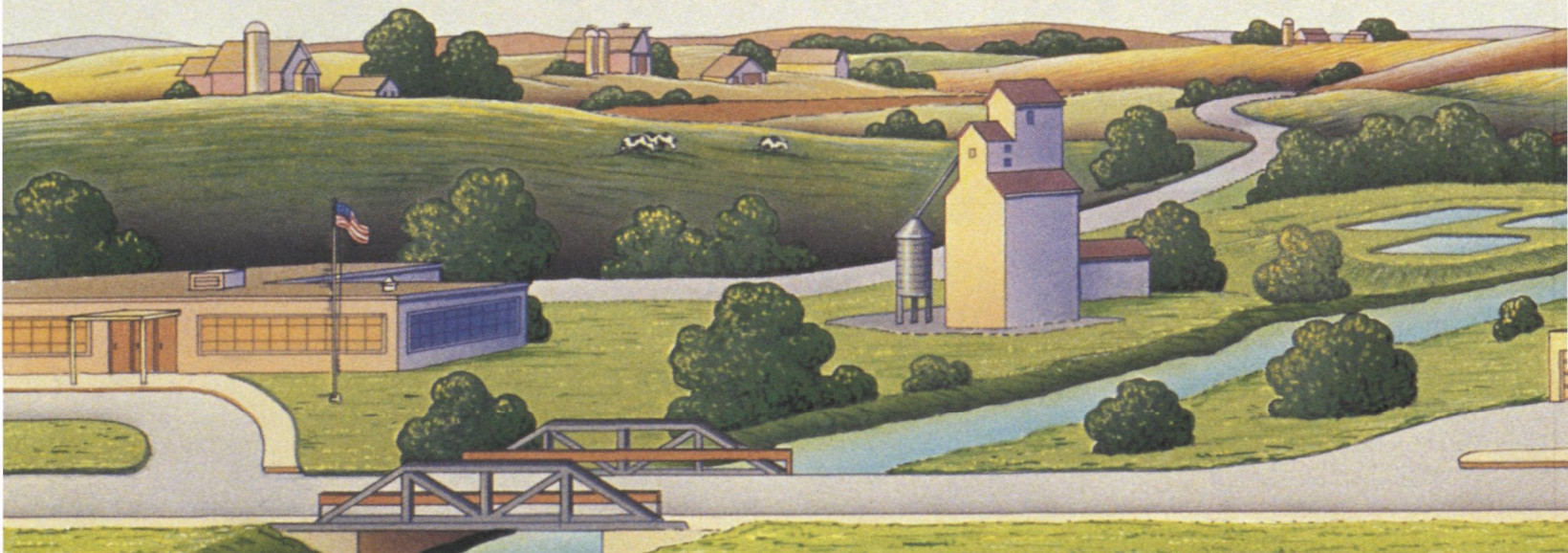
HOW SCORE WORKS:

SCORE enlists the expertise and resources of many organizations. Among them are federal, state, and sub-state agencies; public interest and advocacy groups, and educational institutions.

States play the key role in outreach delivery to their communities. EPA headquarters and regions, the National Small-Flows Clearinghouse and the National Environmental Training Center at West Virginia University, as well as the other participants form the SCORE network.

SCORE PRODUCTS

Workshops, help directories and other publications, videos, exhibits, toll-free telephones, information networks, outreach demonstration projects, and technical assistance are some of SCORE's products.



SCORE ASSISTANCE

INFORMATION SUPPORT

Financial

Financial management of wastewater facilities, including user charges.

Technological

Small wastewater systems such as septic systems, lagoons, overland-flow land treatment, constructed wetlands, and systems operation and maintenance.

Public education

Communication activities on how to win citizen support for increased revenues, pollution prevention, and water and energy conservation.

TECHNICAL ASSISTANCE

National Small-Flows Clearinghouse

Provides information and technical assistance on small wastewater systems. Products include workshops, toll-free telephone, electronic bulletin board, free newsletters, and referrals.

National Environmental Training Center

Develops training materials for environmental trainers and state and local officials. Subjects include wastewater, drinking water, and solid waste.

State environmental training centers

39 states have centers. They offer classroom and onsite assistance to small wastewater facilities.

EPA Operator Training Program

States supply onsite operation and management support to small wastewater facilities.

(See "Help" chart inside)



SCORE PARTICIPANTS: THE NETWORK

STATES

Every state has an outreach coordinator who works to build state outreach programs.

U.S. ENVIRONMENTAL PROTECTION AGENCY

Regions. Every region has a SCORE coordinator who helps develop regional and state outreach activities.

Headquarters. SCORE promotes cooperative activities with organizations that have small-community expertise and communication networks. Among these are other federal agencies, public-interest and advocacy groups, educational institutions, and other environmental programs.

OTHER FEDERAL AGENCIES

Agencies who work with SCORE include:

- Dept. of Housing and Urban Development:
Community Development Block Grant program.
- Dept. of Agriculture:
Cooperative Extension Service;
Farmers Home Administration.
- Dept. of Health and Human Services:
Indian Health Service.

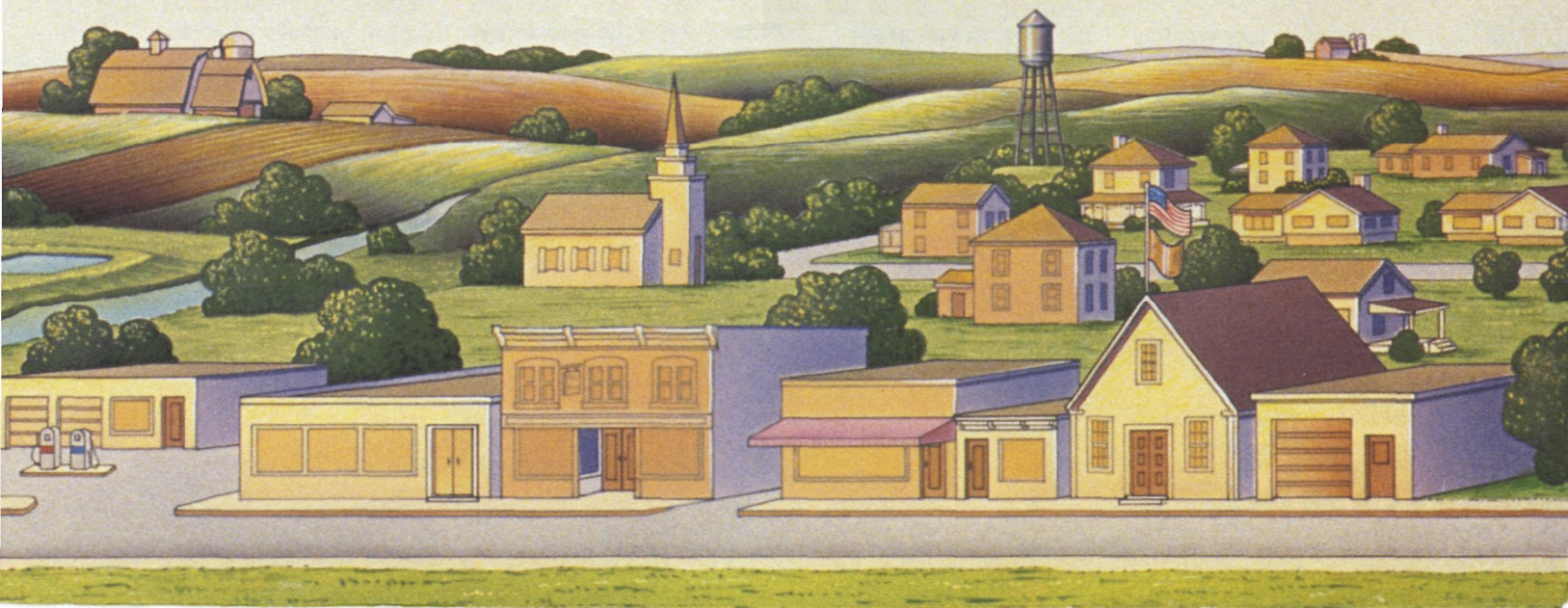
PUBLIC-INTEREST and ADVOCACY GROUPS

Organizations that work with SCORE include:

- Coalition of Environmental Training Centers;
- Government Finance Officers Association;
- National Association of Towns and Townships;
- Rural Community Assistance programs;
- Water Environment Federation.

NATIONAL SMALL-FLOWS CLEARINGHOUSE and the NATIONAL ENVIRONMENTAL TRAINING CENTER

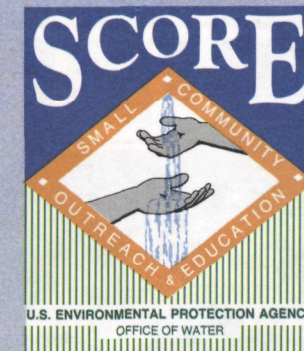
The Clearinghouse produces and distributes SCORE products and gives technical assistance on small wastewater systems. The Training Center develops environmental training materials.





United States
Environmental Protection
Agency
Office of Wastewater
Enforcement and
Compliance (WH-547)
Washington, DC 20460

HELP! WHERE TO GET IT



ORGANIZATION	TYPE OF HELP / OTHER INFORMATION	ADDRESS / OTHER	TELEPHONE
National Small-Flows Clearinghouse	Information, technical assistance on small wastewater systems. Electronic database, case studies. Distributes SCORE & other products.	West Virginia University P.O. Box 6064 Morgantown, WV 26506-6064	Toll-free: 1-800-624-8301
National Environmental Training Center	Develops environmental training materials.	West Virginia University See above	Toll-free: See above

STATE AGENCIES

Small-Community outreach coordinator for wastewater. (All states have.)	Information & referrals on financial mgt, small systems, public education.		See below
Environmental Training centers: (39 states have.)	Onsite & classroom assistance in financial mgt & O&M for small wastewater plants.	Contact state Ctr or Coalition of Environmental Training Centers 2930 E. Camelback Rd, Phoenix, AZ 85016-4412	See below** 602-956-6099

U.S. GOVERNMENT AGENCIES

EPA regional office Water Div. coordinators for: SCORE, O&M, small communities.	Information & technical assistance: outreach, small systems, financial management.	See back cover for EPA regional office addresses	See back cover this publication
Dept of Agriculture: Extension Service	Education in wastewater & other environmental subjects for local officials & citizens.	USDA Extension Service Natural Resource & Rural Development Program S.Agriculture Bldg, Rm 3865 Wash. DC 20250	202-447-7185
		Your county or state agent; land-grant universities.	See your local directory
Farmers Home Administration (FmHA)	Loans/grants to rural areas or communities w/fewer than 10,000 people unable to get credit to build or improve wastewater facilities.	FmHA state or district ofc. FmHA Water & Waste Disposal Division S.Agriculture Bldg, Rm 6322 Wash. DC 20250	See your local directory 202-720-9583
Rural Information Ctr Nat'l Agricultural Library	Information/referrals on rural issues, incl. wastewater funding, publications.	USDA, NAL, RIC Rm 304 Beltsville, MD 20705	1-800-633-7701
Health & Human Services Indian Health Service	Funds to build sanitation facilities for Native Americans; onsite O&M assistance.	HHS, IHS; Rm 5A-39 5600 Fishers Lane Rockville, MD 20857	301-443-1046
Housing & Urban Development (HUD): Community Development Block Grants (CDBG)	Need-based grant program administered by states incl. grants for water & wastewater needs.	State government. HUD State-Small Cities Div Rm 7184; Seventh St. SW Wash. DC 20410	See your local directory 202-708-1322

PUBLIC-INTEREST & ADVOCACY GROUPS

American Academy of Environmental Engineers	Guidebook of certified environmental engineers.	130 Holiday Ct, Suite 100 Annapolis, MD. 21401	301-266-3311
Council of State Govts: Center for Environment	National information clearinghouse on environmental subjects.	P.O. Box 11910 Iron Works Pike Lexington, KY 40578	606-231-1826
Government Finance Officers Assn.	Wastewater financial mgt guidance for local govts.	1750 K St NW, Suite 200 Wash. DC 20006	202-429-2750
National Assn of Towns & Townships (NATA)	Mgt & technical training for local officials through state affiliates.	1522 K St NW, Suite 600 Wash. DC 20005	202-737-5200
National Assn of Development Organizations (NADO)	Information & assistance on regional solutions to rural problems, incl. wastewater.	400 N. Capitol St NW Suite 372 Wash. DC 20001	202-624-7806
National Assn of Regional Councils (NARC)	Network of sub-state agencies that help local govts meet regional needs, incl. wastewater.	1700 K St NW Wash., DC 20006	202-457-0710
National League of Cities: Small Cities Council	Info & referrals for local officials. Works with state municipal leagues.	1301 Pennsylvania Ave NW Wash. DC 20004	202-626-3000
National Rural Water Assn (NRWA)	Onsite assistance & classroom training for water/wastewater personnel.	P.O. Box 1428 Duncan, OK 73534	405-252-0629
Rural Community Assistance Program (RCAP)	National network of 6 regional centers that help rural, low-income communities solve water/wastewater problems.	Hq: 602 S. King St. Suite 402 Leesburg, VA 22075 Springdale, Ark. Sacramento, Calif. Winchendon, Mass. New Prague, Minn. Fremont, Ohio Roanoke, Va.	703-771-8636 703-478-8652 501-756-2900 916-447-2854 508-297-1376 800-822-2981 419-334-8911 703-345-1184
Water Environment Federation (WEF)	Numerous information materials on wastewater issues. State member associations.	601 Wythe St. Alexandria, VA 22314-1994	703-684-2400

EDUCATIONAL INSTITUTIONS

State land-grant universities and others	Work w/U.S. Dept of Agriculture Cooperative Extension Service: education/training in wastewater financial mgt & technology.	State land-grant university	See your local directory
Rensselaerville Institute: Self-Help Program in cooperation w/N.Y. State Depts of State, Environmental Conservation, & Health	Onsite guidance & technical assistance for local officials & citizens for selected water & wastewater projects. Citizens do some tasks professionals usually do.	Rensselaerville Institute Rensselaerville, NY 12147	518-797-3783
Univ. of Tennessee: Municipal Technical Advisory Service (MTAS)	State wastewater mgt team gives onsite technical assistance to local officials.	Univ. of Tennessee (MTAS) 600 Henley St, Suite 120 Knoxville, TN 37996-4105 Nashville Jackson	615-974-0411 615-256-8141 901-423-3710
West Virginia Univ.	See Nat'l Small-Flows Clearinghouse	See first entry in this directory	

STATE *SMALL-COMMUNITY OUTREACH COORDINATORS AND **ENVIRONMENTAL TRAINING CENTERS

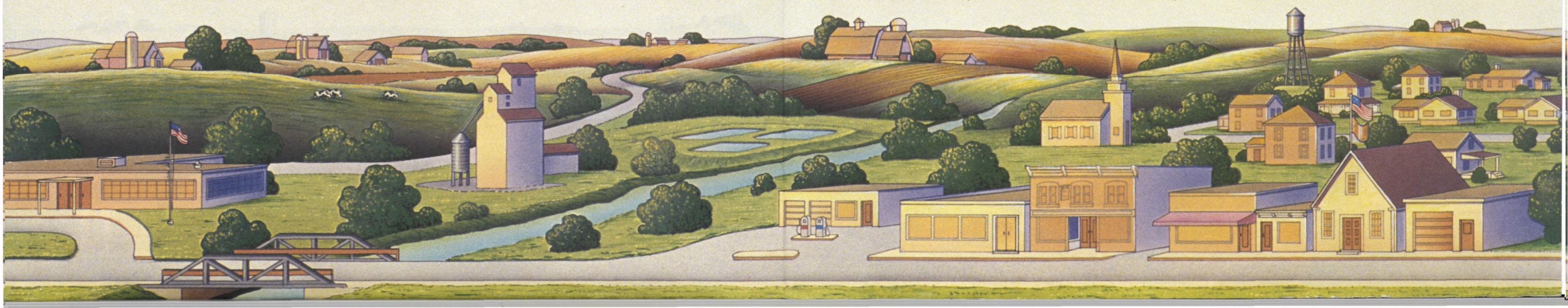
STATE	*OUTREACH COORDINATOR	**ENV. TRAINING CTR.
Ala.	Dept of Env. Mgt 205-271-7801	Moundville 205-371-6750
Alaska	Dept. of Env. Conservation 907-465-2612	None. Contact 907-465-2673
Ariz.	Dept. of Health 602-257-2231	Tucson 602-722-7872
Ark.	Dept of Pollution Control & Ecology: 501-562-8910	East Camden 501-574-4550
Calif.	Water Resources Control Board: 916-739-2725	San Marcos 619-744-4150
Colo.	Dept of Health 303-331-4830	Lakewood 303-980-9165
Conn.	Dept of Env. Protection 203-566-3282	Bethany 203-393-2705
Del.	Natural Resources & Env. Control: 302-739-5081	None
Fla.	Dept of Env. Regulation 904-488-4524	Gainesville 904-392-9570
Ga.	Dept of Natural Resources 404-656-4769	Carrollton 404-836-6656
Hawaii	Dept of Health 808-548-4127	Honolulu 808-548-6005
Idaho	Dept of Health & Welfare 208-334-5855	Meridian 208-888-1740
Ill.	Ill. Env. Protection Agency 217-782-2027	Edwardsville 618-692-2030

STATE	*OUTREACH COORDINATOR	**ENV. TRAINING CTR.
Ind.	Dept of Env. Mgt 317-232-8622; -8603	None. Contact 317-633-0756
Iowa	Dept of Natural Resources 515-281-8869	Cedar Rapids 319-398-5678
Kans.	Dept of Health & Env. 913-296-5513	Topeka 913-296-5510
Ky.	Natural Resources & Env. Protection: 502-564-3410	Frankfort 502-564-3410
La.	Dept of Env. Quality 504-342-0067	Lafayette 318-231-6231
Maine	Dept of Env. Protection 207-289-7804	So. Portland 207-767-2539
Mass.	Dept of Env. Quality Engineering: 617-292-5711	Millbury 508-756-7281
Md.	Dept of Environment 410-631-3752	La Plata 301-934-2251
Mich.	Dept of Env. Mgt 517-373-0997	None. Contact 517-243-4752
Minn.	Pollution Control Agency 612-296-9274	None. Contact 612-296-7218
Miss.	Dept of Natural Resources 601-961-5171	None
Mo.	Dept of Natural Resources 314-751-7537	Neosho 417-451-3583
Mont.	Dept of Health & Env. Sciences: 406-444-2406	Havre 406-265-4150

STATE	*OUTREACH COORDINATOR	**ENV. TRAINING CTR.
Nebr.	Dept of Env. Control 402-471-4207	Hastings 402-463-9811
Nev.	Dept of Env. Protection 702-885-5870	None. Contact 702-885-4670
N.C.	Dept of Nat. Resources & Comm Dev.: 919-733-6900	None. Contact 919-733-5083
N.Dak.	Dept of Health 701-224-4827	Bismarck 701-224-2354
N.H.	Dept of Env. Services 603-271-3503	Concord 603-271-3503
N.J.	Dept of Env. Protection 609-633-1170	New Brunswick 201-932-9271
N.Mex.	Health & Environment Dept 505-827-2812	Las Cruces 505-527-7583
N.Y.	Dept of Env. Conservation 518-457-3810	Albany 518-457-7297
Ohio	Env. Protection Agency 614-644-2798	Columbus 614-268-6826
Okla.	Dept of Health 405-271-5205	Midwest City 405-733-7364
Oreg.	Dept of Env. Quality 503-229-5398	Albany 503-928-2361
Pa.	Dept of Env. Resources 717-787-3481	None. Contact 717-787-8184
P.R.	Env. Quality Board 809-767-8073	None

STATE	*OUTREACH COORDINATOR	**ENV. TRAINING CTR.
R.I.	Dept of Env. Mgt 401-277-3961	None
S.C.	Dept of Health & Env. Control: 803-734-5300	Sumter 803-778-1961
S.Dak.	Dept of Water & Natural Resources: 605-773-4216	Pierre 605-773-4219
Tenn.	Dept of Health & Env. 615-741-0638	Murfreesboro 615-898-8090
Tex.	Texas Water Commission 512-463-8215	None. Contact 408-845-6247
Utah	Dept of Health 801-538-6146	Orem 801-226-5000
Va.	State Water Control Board 804-257-1025	Richmond 804-367-6425
V.I.	Dept of Planning & Natural Resources: 809-774-3320	None
Vt.	Dept of Water Resources & Env. Eng.: 802-244-8744	Waterbury 802-244-8744
W.Va.	Dept of Natural Resources 304-348-0641	Ripley 304-372-7015
Wash.	Dept of Ecology 206-438-7044	Auburn 206-833-9111
Wis.	Dept of Natural Resources 608-266-5896	Madison 608-266-8907
Wyo.	Dept of Env. Quality 307-777-7781	Casper 307-268-2670

This publication isn't meant to be a comprehensive list of organizations that provide information or technical assistance to small communities. It tries to acquaint small communities with **some** organizations that provide information or assistance.



DO MORE WITH SCORE

Small-Community Outreach & Education Helps Solve Wastewater Problems

INFORMATION	TECHNICAL ASSISTANCE	COOPERATIVE NETWORK	
Financial Technological Public Education	National Small-Flows Clearinghouse State Environmental Training Centers	EPA States	Federal Agencies Public-Interest & Advocacy Groups
HELP! WHERE TO GET IT SCORE links the person who has the problem with the person who may have the solution . See inside panels for organizations that can help you. Or check with your EPA regional office SCORE Coordinator and the National Small-Flows Clearinghouse listed below.		THE SCORE NETWORK If your small community needs to: <ul style="list-style-type: none"> ■ Build a new wastewater facility ■ Upgrade the one you have, or ■ Improve operation and management: Tap into the SCORE network. It may save you time, money, energy, materials .	

MORE INFORMATION FROM:

NATIONAL SMALL-FLOWS CLEARINGHOUSE

West Virginia University;
P.O. Box 6064;
Morgantown, WV 26506-6064;
Toll-free: 1-800-624-8301.

YOUR EPA REGIONAL OFFICE (SCORE COORDINATOR):

1. Boston

(Conn., Maine, Mass., N.H., R.I., Vt.);
JFK Federal Bldg, WCM-510;
Boston, MA 02203;
617-565-3492.

2. New York

(N.J., N.Y., P.R., V.I.);
26 Federal Plaza; New York, NY 10278;
212-264-8969.

3. Philadelphia

(Del., Md., Pa., Va., W.Va., Wash. D.C.);
841 Chestnut Bldg; Philadelphia, PA 19107;
215-597-6526.

4. Atlanta

(Ala., Fla., Ga., Miss., N.C., S.C., Tenn., Ky.); 345 Courtland St. NE;
Atlanta, GA 30365;
404-347-3633.

5. Chicago

(Ill., Ind., Ohio, Mich., Minn., Wis.);
77 W.Jackson Blvd.; Chicago, IL 60604;
312-886-0246.

6. Dallas

(Ark., La., Okla., Tex., N.Mex.);
1445 Ross Ave., Suite 1200;
Dallas, TX 75202;
214-655-7130.

7. Kansas City

(Iowa, Kans., Mo., Nebr.);
726 Minnesota Ave.;
Kansas City, KS 66101;
913-551-7217.

8. Denver

(Colo., Utah, Wyo., Mont., N.Dak., S.Dak.); 999 - 18th St., Suite 500;
Denver, CO 80202-2405;
303-294-1176.

9. San Francisco

(Ariz., Calif., Guam, Hawaii, Nev., Amer. Samoa, Trust Territories of the Pacific); 75 Hawthorne St.;
San Francisco, CA 94105;
415-744-1935.

10. Seattle

(Alaska, Idaho, Oreg., Wash.);
1200 Sixth Ave.; Seattle, WA 98101;
206-553-8575.

