

ACCESS Express

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Information Access Branch PM-211D
Information Management and Services Division
Office of Information Resources Management
U.S. Environmental Protection Agency
401 M Street, SW
Washington, DC 20460



Printed on Recycled Paper

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ACCESS Express, a quick reference guide to major EPA information contacts, was developed as a pocket guide for convenient access to EPA information services throughout the country.

The sections on EPA Clearinghouses and Dockets are organized by primary environmental topics. The Records, Libraries, Public Information Contacts section is organized by EPA office location, and includes contacts at EPA Headquarters, Regional Offices, Laboratories, and Field Offices. Many of the information resources listed are contractor-operated.

ACCESS Express is a brief version of *ACCESS EPA*, a comprehensive directory to major information services and collections of EPA and other public sector organizations. *ACCESS EPA* includes major EPA databases, EPA scientific models, and State Environmental Libraries. For each contact point, *ACCESS EPA* provides descriptions of services and products and is enhanced with a detailed name, title, and subject index. An order form for *ACCESS EPA* is on the inside back cover.

ACCESS Express is available at no charge while supplies last from EPA's Public Information Center:

U.S. Environmental Protection Agency
Public Information Center, PM-211B
401 M Street, SW
Washington, DC 20460
(202) 260-2080
(202) 260-6257 (Fax)

EPA VISITORS CENTER

On Earth Day 1992, EPA opened a new Public Information Center to welcome visitors with an engaging presentation of our mission and programs. The Center features interpretive displays, including photographic exhibits, a slide show, access to databases, and a theater area with videotapes. These features explain EPA's programs and environmental issues to children and adults from all over the world. There are also pamphlets and factsheets for further information. The Center, at EPA Headquarters, 401 M Street, SW, Washington, DC 20460, is at the Metro's Green Line Waterfront station and is open from 9:00 am to 4:30 pm on Federal workdays.

Visitors Center Appointments: (202) 260-1077

2 ————— **Publications Contacts** —————

The majority of documents, reports, and technical material generated by EPA can be found in one of the following five locations.

PIC houses the EPA Visitor's Center and specializes in Agency referral and distribution of nontechnical information.	U.S. EPA Public Information Center (PIC), PM-211B 401 M Street, SW Washington, DC 20460 (202) 260-7751 (202) 260-6257 Fax
NCEPI, the central clearinghouse for EPA information resources, provides copies of documents and multimedia products upon request.	U.S. EPA National Center for Environmental Publications and Information (NCEPI) 26 W. Martin Luther King Dr. Cincinnati, OH 45268 (513) 569-7980 (513) 569-7186 Fax
CERI specializes in the referral and distribution of technical documents from EPA's Office of Research and Development.	U.S. EPA Center for Environmental Research Information (CERI) 26 W. Martin Luther King Dr. Cincinnati, OH 45268 (513) 569-7562 (513) 569-7566 Fax
NTIS collects, archives, and sells documents from a variety of government agencies, including EPA.	National Technical Information Service (NTIS) U.S. Department of Commerce 5285 Port Royal Road Springfield, VA 22161 (703) 487-4650 (703) 321-8547 Fax
GPO bookstores throughout the country sell government documents. GPO also administers a system of depository libraries nationwide, which make federal documents available to the public.	Superintendent of Documents U.S. Government Printing Office (GPO) Washington, DC 20402 (202) 783-3238 (202) 512-2250 Fax

Clearinghouses and Hotlines 3

Clearinghouses act as central access points for hard-to-locate technical reports and documents. Many use hotlines and bulletin boards to provide convenient access for remote users.

AIR AND RADIATION

Air Risk Information Support Center Hotline (AIR RISC)

OAQPS, MD-13 *or*
ECAO, MD-52
*RTP, NC 27711
(919) 541-0888

Control Technology Center (CTC)

Emission Standards Division
OAQPS, MD-13
*RTP, NC 27711
(919) 541-0800

Emission Factor Clearinghouse

InfoCHIEF
OAQPS, MD-14
*RTP, NC 27711
(919) 541-5285

EPA Model Clearinghouse

OAQPS, MD-14
*RTP, NC 27711
(919) 541-5683

Green Lights Program

1850 K Street, NW, Suite 290
Washington, DC 20006
(202) 775-6650

Indoor Air Quality Information Center (IAQuIC)

P.O. Box 37133
Washington, DC 20013-7133
(301) 585-9020 or (800) 438-4318

National Air Toxics Information Clearinghouse (NATICH)

OAQPS, MD-13
*RTP, NC 27711
(919) 541-0850

National Radon Hotline

Radon Division, 6604-J
401 M Street, SW
Washington, DC 20460
(800) SOS-RADON

Office of Air Quality Planning and Standards (OAQPS) Technology Transfer Network (TTN) Bulletin Board System

OAQPS
*RTP, NC 27711
(919) 541-5742
(919) 541-5384 (Voice)

Reasonably Available Control Technology (RACT), Best Available Control Technology (BACT), and Lowest Achievable Emission Rate (LAER) Clearinghouse

OAQPS, MD-13
*RTP, NC 27711
(919) 541-0800

*RTP = Research Triangle Park

4 ——— Clearinghouses and Hotlines ———

Stratospheric Ozone Information Hotline

501 3rd Street, NW
Washington, DC 20001
(800) 296-1996

HAZARDOUS AND SOLID WASTE

Alternative Treatment Technology Information Center (ATTIC)

4 Research Place, Suite 210
Rockville, MD 20850
(301) 670-6294 (System Operator)
(301) 670-3808 (System Access
2400 Baud)
(301) 670-3813 (System Access
9600 Baud)

Clean-Up Information Bulletin Board System (CLU-IN)

8601 Georgia Avenue, Suite 500
Silver Spring, MD 20910
(301) 589-8368 (System Operator)
(301) 589-8366 (System Access)

Comprehensive Environmental Response, Compensation, and Liability Information System (CERCLIS) Helpline

101 M Street, SW, 5201 G
Washington, DC 20460
(703) 603-8884 or (703) 603-8881

Emergency Planning and Community Right-to-Know (EPCRA) Information Hotline

1725 Jefferson Davis Highway
Suite 1200 A
Arlington, VA 22202-4163
(703) 412-9877 or (800) 535-0202
(800) 553-7672 (TDD)

Hazardous Waste Ombudsman Program

401 M Street, SW, OS-130
Washington, DC 20460
(202) 260-9361 or (800) 262-7937

Methods Information Communications Exchange (MICE)

Hotline for SW-846 Test Methods
(703) 821-4789

National Response Center (NRC)

U.S. Coast Guard Headquarters
2100 2nd Street, SW, RM 2611
Washington, DC 20593-0001
(202) 267-2675 or (800) 424-8802

Records of Decision System (RODS) Hotline

401 M Street, SW, 5201 G
Washington, DC 20460
(703) 603-8884 or (703) 603-8881

Resource Conservation and Recovery Act/SUPERFUND/Underground Storage Tank (RCRA/SF/UST) Hotline

1725 Jefferson Davis Highway
Arlington, VA 22202
(703) 412-9810 or (800) 424-9346
(800) 553-7672 (TDD)

Solid Waste Information Clearinghouse and Hotline (SWICH)

P.O. Box 7219
8750 Georgia Avenue, Suite 140
Silver Spring, MD 20910
(800) 67-SWICH (Hotline)

INTERNATIONAL

INFOTERRA

401 M Street, SW, PM-211A
Washington, DC 20460
(202) 260-5917

**PESTICIDES AND TOXIC
SUBSTANCES**

**Asbestos Ombudsman
Clearinghouse/Hotline**

401 M Street, SW, A-149C
Washington, DC 20460
(703) 305-5938 or (800) 368-5888

National Lead Information Center
1-(800) LEADFYI

**National Pesticide Information
Retrieval System (NPIRS)**

CERIS (NPIRS)
1231 Cumberland Avenue, Suite A
West Lafayette, IN 47906-1317
(317) 494-6614

**National Pesticide
Telecommunications Network
(NPTN)**

Texas Tech University
Thompson Hall, Room S129
Lubbock, TX 79430
(800) 858-7378 (General public)
(800) 858-7377 (Medical and
government personnel)

**Toxic Substances Control Act
(TSCA) Information Service**

401 M Street, SW, TS-799
Washington, DC 20460
(202) 554-1404

POLLUTION PREVENTION

**Pollution Prevention Information
Clearinghouse (PPIC)**

401 M Street, SW, PM211A
Washington, DC 20460
(202) 260-1023
(Reference and Referral line)

**Pollution Prevention Information
Exchange System (PIES)**

(database/bulletin board)
401 M Street, SW RD-681
Washington, DC 20460
(703) 821-4800 (System Operator)
(703) 506-1025 (System Access)

**RESEARCH AND
DEVELOPMENT**

**Office of Research and
Development Electronic
Bulletin Board System**

U.S. EPA/CERI
26 W. Martin Luther King Dr.
Cincinnati, OH 45268
(513) 569-7272 (System
Operator)
(513) 569-7610 (System Access)

6 — Clearinghouses and Hotlines —

WATER

Clean Lakes Clearinghouse

1717 K Street, NW, Suite 802
Washington, DC 20006
(202) 833-8317 or (800) 726-LAKE

Environmental Financing Information Network (EFIN)

401 M Street, SW, H3304
Washington, DC 20460
(202) 260-0420

Office of Water Resource Center

401 M Street, SW, RC4100
Washington, DC 20460
(202) 260-7786

National Small Flows Clearinghouse

West Virginia University
P.O. Box 6064
Morgantown, WV 26506
(304) 293-4191 or (800) 624-8301

Nonpoint Source (NPS) Information Exchange

401 M Street, SW, WH-553
Washington, DC 20460
(202) 260-3665

Safe Drinking Water Hotline

401 M Street, SW, WH-550
Washington, DC 20460
(800) 426-4791 (Hotline)

Storm Water Hotline

401 M Street, SW, EN 336
Washington, DC 20460
(703) 821-4823

Wastewater Treatment Information Exchange Bulletin Board System (WTIE-BBS)

West Virginia University
P.O. Box 6064
Morgantown, WV 26506
(800) 624-8301 (System Operator)
(800) 544-1936 (System Access)

Wetlands Protection Hotline

1555 Wilson Boulevard
Suite 500
Arlington, VA 22209
(800) 832-7828

CROSS-PROGRAM

Inspector General Hotline

401 M Street, SW, A-109
Washington, DC 20460
(800) 424-4000

Office of Environmental Equity Hotline

401 M Street, SW PM224
Washington, DC 20460
(800) 962-6215

Risk Communication Hotline

401 M Street, SW, PM-223X
Washington, DC 20460
(202) 260-5606

Small Business Ombudsman Clearinghouse/Hotline

401 M Street, SW, A-149C
Washington, DC 20460
(703) 305-5938 or (800) 368-5888

A docket is a collection of documents used as the basis for EPA rulemaking actions. The Agency is responsible for providing public access to information considered in developing rules and seeking public comment on new draft rules.

Air Docket

401 M Street, SW, Room M-1500,
LE-131
Washington, DC 20460
(202) 260-7548

Drinking Water Docket

401 M Street, SW, Room L-102
NC-4101
Washington, DC 20460
(202) 260-3027

**Federal Agency Hazardous
Waste Compliance Docket**

401 M Street, SW, OE-2261
Washington, DC 20460
(800) 548-1016

**Federal Insecticide, Fungicide,
and Rodenticide Act (FIFRA)
Docket (Pesticides Docket)**

(Mailing Address)
Office of Pesticide Programs
401 M Street, SW, H-7506C
Washington, DC 20460

(Physical Location)
Office of Pesticide Programs
Public Docket Crystal Mall,
Building #2, Room 1132
1921 Jefferson Davis Highway
Arlington, VA 22202
(703) 305-5805

**Resource Conservation and
Recovery Act (RCRA) Docket
Information Center (RIC)**

Office of Solid Waste, OS-305
401 M Street, SW, Room M-2427
Washington, DC 20460
(202) 260-9327

Superfund Docket

401 M Street, SW
Room M-2427, OS-245
Washington, DC 20460
(202) 260-3046

Toxic Substances Docket

401 M Street, SW
Room G-004, TS-793
Washington, DC 20460
(202) 260-7099

**Underground Storage Tank
(UST) Docket**

401 M Street, SW
Room M-2427, OS-305
Washington, DC 20460
(202) 260-9720

8 **Records, Libraries, and Public Information Contacts**

In addition to the Agency's headquarters in Washington, DC, EPA has Regional offices, field offices, and research laboratories nationwide. These offices maintain a number of local hotlines, clearinghouses, libraries, and records centers that provide information on a wide range of issues. Mail codes have been provided where applicable.

Headquarters

U.S. Environmental Protection Agency, 401 M Street, SW Washington, DC 20460

Locator	(202) 260-2090
Headquarters Library, PM-211D	(202) 260-5921
INFOTERRA, PM-211A	(202) 260-5917
Legislative Reference Library, A-102	(202) 260-5425
Law Library, LE-130L	(202) 260-5919
National Library Network, PM-211D	(513) 569-7183
Office of Pollution Prevention and Toxics Library, TS-793	(202) 260-3944
National Records Program, PM-211D	(202) 260-5911
Headquarters Records Program, PM-211D	(202) 260-5912

Region 1 JFK Federal Building, One Congress Street CT, ME, Boston, MA 02203 MA, NH, RI, VT

General Number	(617) 565-3420
External Programs REA	(617) 565-2713
Hazardous Waste Ombudsman, HRW-CAN2	(617) 573-5758
Small Business Ombudsman, WDA	(617) 565-3617
Information Center, PIM	(617) 565-3357
Library/LIB	(617) 565-3300
Regional Records Program, PIR	(617) 565-1495

Waste Management Division, 90 Canal Street Boston, MA 02203

Records Center (HES CAN 6)	(617) 573-5729
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**Records, Libraries, and
Public Information Contacts**

9

New England Regional Laboratory

60 Westview Street, Lexington, MA 02173-3185

Hazardous Waste Superfund

Removal Records Program, EEB-LEX (617) 860-4600

Region 2 26 Federal Plaza, New York, New York 10278

NJ, NY, General Number (212) 264-2657

Puerto External Programs/Public Affairs, 2EPD (212) 264-2515

Rico, Hazardous Waste Ombudsman, 2EPD (212) 264-2980

Virgin Small Business Ombudsman, 2PAB (212) 264-4333

Islands Public Information Office (Niagara Falls) (716) 285-8842

Field Office Library

(Edison, New Jersey), MS-245 (908) 321-6762

Library, Room 402 (212) 264-2881

Regional Records Program, Room 937 (212) 264-5354

Hazardous Waste Superfund

Records Program, Room 759 (212) 264-8676

Region 3 841 Chestnut Street, Philadelphia, PA 19107

DE, DC, General Number (215) 597-9800

MD, PA, External Affairs, 3EA00 (215) 597-6938

VA, WV Public Affairs, 3EA22 (215) 597-9825

Hazardous Waste Ombudsman (215) 597-2842

Small Business Ombudsman (215) 597-9807

General Information Hotline (215) 597-2176

within Region (800) 438-2474

Information Resource Center, 3PM52 (215) 597-0580

Regional Records Program (215) 597-0580

Superfund Records Program, 3HW16 (215) 597-3037

Central Regional Laboratory (CRL)

839 Bestgate Road, Annapolis, MD 21401-3013

Library, 3ES20 (410) 573-2799

Records Program (410) 573-2678

Region 4 345 Courtland Street, NE, Atlanta, GA 30365-2401

AL, FL, General Number (404) 347-4727

GA, KY, Public Affairs (404) 347-3004

MS, NC, Hazardous Waste Ombudsman (404) 347-3004

SC, TN Small Business Ombudsman (404) 347-7109

Records, Libraries, and Public Information Contacts

Public Information Center	(404) 347-3004
Library	(404) 347-4216
Regional Records Program	(404) 347-2316
Superfund Records Program	(404) 347-2930
North Superfund Hotline (KY, TN, GA, NC)	(800) 435-9233
South Superfund Hotline (AL, FL, MS, SC)	(800) 435-9234

Region 5: 77 W. Jackson Boulevard, Chicago, IL 60604-3507

IL, IN,	General Number	(312) 353-2000
MI, MN,	Public Affairs P-19J	(312) 353-2072
OH, WI	Hotline	(800) 621-8431
	Hazardous Waste Ombudsman	(312) 896-0981
	Small Business Ombudsman	(312) 353-2073
	Library, 12th floor, PL-12J	(312) 353-2022
	Regional Records Program, MI-13J	(312) 886-1305
	Waste Management Division	
	Records Program, H-7J	(312) 353-5821

Region 6: 1445 Ross Avenue, First Interstate Bank Tower

AR, LA,	Dallas, TX 75202-2733	
NM, OK,	General Number	(214) 655-6444
TX	External Affairs, 6X	(214) 655-2200
	Hazardous Waste Ombudsman, 6H-H	(214) 655-8527
	Small Business Ombudsman, 6X	(214) 655-2200
	Environmental Emergency Hotline	
	(within Region)	(214) 655-2222
	Library, 6M-ASC	(214) 655-6427
	Regional Records Program, 6MASC	(214) 655-6537
	Superfund Records Program, 6H-MM	(214) 655-6585

Region 7: 726 Minnesota Avenue, Kansas City, KS 66101

IA, KS,	General Number	(913) 551-7000
MO, NE	Public Affairs, PBAF	(913) 551-7003
	Hazardous Waste Ombudsman	(913) 551-7050
	Small Business Ombudsman	(913) 551-7519
	Regional Action Line	
	(within Region)	(800) 223-0425
	Emergency Response	(913) 236-3778
	Library	(913) 551-7358

Regional Records Program (913) 551-7527
Waste Management Records Center (913) 551-7515

25 Funston Road, Kansas City, KS 66115

Hazardous Waste Superfund
Removal Records Program (913) 551-5151
Environmental Services Division
Records Manager (913) 551-5211

Region 8 999 18th Street, Suite 500, Denver, CO 80202-2466

CO, MT, General Number-Region 8 EPIC (303) 293-1603
ND, SD, External Affairs, 8OEA (303) 294-1119
UT, WY Public Affairs Branch, 8OEA (303) 294-1120
Hazardous Waste Ombudsman, 8OEA (303) 294-1111
Small Business Ombudsman, 8OEA (303) 294-1111
Emergency Response Hotline (303) 293-1788
Oil and Chemical Spills
(24 hrs, within Region) (800) 227-8914
Region 8 Toll Free Line (800) 227-8917
Library, 8PM-IML (303) 293-1444
Regional Records Program, 8A (303) 293-1708
Hazardous Waste Superfund
Remedial Records Program (8HWM-SR) (303) 294-7038
Hazardous Waste Superfund
Removal Records Program (8HWM-ER) (303) 294-7039

Region 9 75 Hawthorne Street, San Francisco, CA 94105

AZ, CA, General Number (415) 744-1305
HI, NY, External Affairs, E-1 (415) 744-1015
American Public Affairs, E-2 (415) 744-1020
Samoa, Hazardous Waste Ombudsman, H-4-3 (415) 744-2124
Guam Small Business Ombudsman, P-1 (415) 744-1635
Public Inquiry Response Line (415) 744-1500
Library (415) 744-1510
Regional Records Program, P-5-3 (415) 744-1517
Hazardous Waste Superfund
Records Center, H-6-1 (415) 744-2165

Region 10 1200 Sixth Avenue, Seattle, WA 98101

AK, ID,	General Number	(206) 553-4973
OR, WA	External Affairs, SO-143	(206) 553-1107
	Hazardous Waste Ombudsman, HW-102	(206) 553-6901
	Small Business Ombudsman	(206) 553-2949
	Public Information Center, SO-143	(206) 553-4973
	(within Region)	(800) 424-4EPA
	Library, MD-108	(206) 553-1289
	Regional Records Program, MD-142	(206) 553-2977
	Hazardous Waste Superfund	
	Records Program, HW-113	(206) 553-2121

LABORATORY AND FIELD OFFICE CONTACTS

Andrew W. Breidenbach Environmental Research Center (AWBERC)

26 W. Martin Luther King Dr., Cincinnati, OH 45268-4545

Library	(513) 569-7705
Public Affairs/Community Relations	(513) 569-7772
Records Program	(513) 569-7742
Environmental Criteria and Assessment	
Office Technical Information Unit/ORD	
Records Management/Information	
Services	(513) 569-7532
Environmental Monitoring Systems	
Laboratory/ORD Records Program	(513) 569-7301

Environmental Research Laboratory (ERL)/ORD

Sabine Island, Gulf Breeze, FL 32561-5299

Library	(904) 934-9218
Records Program	(904) 934-9226

Environmental Research Laboratory (ERL)/ORD

College Station Road, Athens, GA 30613-7799

Library	(706) 546-3302
Records Program	(706) 546-3302

Environmental Research Laboratory (ERL)/ORD

6201 Congdon Boulevard, Duluth, MN 55804

Library	(218) 720-5538
Records Program	(218) 720-5704

Environmental Monitoring Systems Laboratory (EMSL)/ORD
(P.O. Box 93478, Zip 89193-3478),
944 E. Harmon Avenue, Las Vegas, NV 89119

Library	(702) 798-2648
Records Program	(702) 798-2564

Environmental Research Laboratory (ERL)/ORD
200 SW 35th Street, Corvallis, OR 97333

Library	(503) 754-4731
Records Program	(503) 754-4582

Environmental Research Laboratory (ERL)/ORD
27 Tarzwell Drive, Narragansett, RI 02882

Library	(401) 782-3025
Records Program	(401) 782-3119

National Air and Radiation Environmental Laboratory
1504 Avenue A, Montgomery, AL 36115-2601

Records Program	(205) 270-3410
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National Enforcement Investigations Center (NEIC)/OE
Building 53, Box 25227, Denver Federal Center, Denver, CO 80225

Library	(303) 236-5122
Records Program	(303) 236-5147

National Vehicle and Fuel Emissions Laboratory (NVFEL)/OAR
2565 Plymouth Road, Ann Arbor, MI 48105-2498

Library	(313) 668-4311
Records Program	(313) 668-4311

Research Triangle Park, NC 27711

Library Services Office, MD-35	(919) 541-2777
Public Affairs	(919) 541-4577
Office of Air Quality Planning and Standards/OAR Library, MD-16	(919) 541-5514
RTP Records Program	(919) 541-3031
Air and Energy Engineering Research Laboratory/ORD Records Program	(919) 541-2922

**Atmospheric Research and Exposure
Assessment Laboratory/ORD**

Records Program, MD-15 (919) 541-2352

Library, MD-80 (919) 541-4536

Health Effects Research Laboratory/ORD

Records Program, MD-70 (919) 541-5157

**Environmental Criteria and Assessment
Office/ORD**

Records Program, MD-52 (919) 541-3637

Robert S. Kerr Environmental Research Laboratory (RSKERL)**P.O. Box 1198, Kerr Lab Road, Ada, OK 74820**

Library (405) 436-8635

Records Program (700) 743-2224