United States
Environmental Protection
Agency

A Resource Directory of Small Business Environmental Assistance Providers

Federal

State

Private

SMALL BUSINESS ASSISTANCE PROGRAMS

Serving Small Businesses and the Environment

Small Business
Division

EPA-233-B-02-001
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www.epa.gov/sbo
www.smallbiz-enviroweb.org

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Foreword

Small business is the cornerstone of America's prosperity. The ingenuity and entrepreneurial spirit embodied by small business is an integral component of America's progressive development. The U.S. Environmental Protection Agency (EPA) is committed to working with small business to ensure that America's building blocks can continue to be both environmental stewards and financial successes.

EPA commitment includes a dedicated division specifically created to act as an advocate for small business. EPA's Small Business Division (SBD) and Small Business Ombudsman (SBO) serve as the gateway for small business' access to EPA's resources and information. The SBD works with federal and state environmental programs to ensure that EPA addresses small business needs and unique circumstances. In addition, the SBD provides compliance assistance and helps small business navigate and take advantage of the vast network of resources.

As part of EPA's continued effort to support small business, A Resource Directory of Small Business Assistance Environmental Providers was created to foster a partnership between small business and environmental assistance providers. The directory is an easy-to-use quick reference of the key federal, state and private programs that can address small business environmental compliance, pollution prevention and other related questions and concerns.

Comments or questions concerning this directory should be directed to the SBD at (800) 368-5888.

Introduction

This Resource Directory of Small Business Environmental Assistance Providers is designed to provide you with an easy-to-use guide to key environmental assistance providers for small businesses. This introduction provides a road map to the rest of the directory and descriptions of the federal, state, and private resources included in the directory.

The directory was developed by the U.S. Environmental Protection Agency's (EPA) Small Business Division (SBD). The SBD houses the EPA Small Business Ombudsman (SBO), which was created specifically to address small business concerns, and to provide a conduit for information exchange and communication with the EPA. The mission of the SBD and SBO is to foster environmental compliance and to advocate for the needs and interests of the small business community in the area of compliance with environmental regulations.

The SBD/SBO's primary customer group is the nation's small business community. Significant secondary customer groups include state small business assistance programs, which include small business ombudsmen, technical assistance programs, and Compliance Advisory Panels (CAP). Other customer groups include national small business trade associations and EPA regional small business liaisons. The SBD/SBO provides one-stop-relief to its customers by performing functions including the following:

- Provides a convenient way for small businesses to access EPA (including a toll free hotline);
- Facilitates communication between the small business community and EPA, including the development of plain language guides to environmental regulations;
- Investigates and helps to resolve disputes among stakeholders; and
- Works with EPA personnel supporting the development and enforcement of regulations to increase their understanding of small businesses.

Road Map: How to Use this Directory

The directory is composed of five sections: (1) introduction, (2) federal resources, (3) state resources, (4) private resources and (5) additional information. The road map describes how you can use the federal, state, and private sections to find the resources you need. This introduction section includes a description of each type of resource so that you know which services are available from each resource.

How the Information is Organized

The remaining three sections of this manual list contact information for environmental assistance resources as shown in the table below.

Section	Organizations Listed*	Guides
Federal Resources	Key federal resources for environmental issues and safety and health concerns, including: EPA (several listings), OSHA, SBA and NIST MEP.	The federal section uses the symbol F at the bottom of the page to indicate that you are in the Federal Section.
State Resources	State resources for each of the following: SBO, SBAP, P2, SBDC, OSHA, Permit Assistance and other state resources, as space allows. Key state trade associations are also listed under "state resources."	The state section uses the symbol S at the bottom of each page. Each state or territory (and the District of Columbia) is listed in alphabetical order.
Private Resources	Trade associations that are often used by small businesses, with environmental contacts listed.	The private section uses the symbol P at the bottom of each page. Four primary resources are listed first, followed by a range of other associations listed in alphabetical order.

* Full titles for these organizations are provided under the descriptions that follow in this introduction.

How the Information is Listed

In each section, the title, web site address and phone number(s) are included for each organization (note: not all organizations have a web site or phone number). If an organization has a toll free number, it is also listed. A (N) following a toll free number indicates a national number that you can use from any state. A (S) indicates a toll free number that is available to users in that specific state.

While we cannot list all of the resources that are available for environmental assistance, we have included key environmental assistance resources at the federal, state, and private level that can assist you or direct you to additional resources. For example, the state resources that are listed also can direct you to county or local resources, where they are available.

While we have provided current information as of March 2002, we are aware that web sites and phone numbers sometimes change. If any of the data in this manual changes, please call the SBO at

(800) 368-5888 (N) or one of the other resources listed to get updated information.

Federal Resources

Federal resources included in the manual are described below. EPA resources are listed first and include the SBO (with the Small Business Environmental Home Page, SBREFA and RFA contacts), the Office of Enforcement and Compliance Assistance (OECA), the RCRA/Superfund/EPCRA Hotline, the Compliance Assistance Centers, the National Compliance Assistance Clearinghouse, the National Compliance Advisory Panel, the EPA Small Business Gateway and EPA Regional Contacts. Other federal resources include the Occupational Safety and Health Administration, the U.S. Small Business Administration, and the National Institute for Standards and Technology Manufacturing Extension Partnership. (Note: Contact information is listed for each resource in the respective sections)

EPA Small Business Ombudsman (SBO)

The Small Business Ombudsman (SBO) office was established in 1982. The SBO serves as a conduit for small businesses to access the EPA and facilitates communications between the small business community and EPA. The SBO is responsible for reviewing and helping to resolve disputes that arise between EPA and the small business community and tries to increase EPA's understanding of small businesses in the development and enforcement of environmental regulations. The SBO serves as a liaison between small businesses and the EPA to promote understanding of EPA policy and small business needs and concerns. It provides guidance on the development of national policies and regulations that impact small businesses. It also maintains a small business hotline that provides regulatory and technical assistance information and maintains and distributes an extensive collection of informational and technical literature developed by the various EPA program offices. The SBO also supports the Small Business Environmental Home Page. The SBO also aides in tracking development and implementation of regulations affecting small business in support of the Regulatory Flexibility Act, as amended by the Small Business Regulatory Enforcement Fairness Act. Short descriptions of these acts are provided below.

Small Business Environmental Home Page

The Small Business Environmental Home Page helps small businesses access environmental compliance and pollution prevention information. The site also maintains a SBO-Small Business Assistance Programs (SBAP) Listserve which is ideal for sharing information and ideas in a convenient and effective way with SBAPs, SBOs, small businesses, trade associations, technical assistance programs, and others inter-

ested in environmental compliance and pollution prevention issues for the small business community.

Small Business Regulatory Enforcement Fairness Act (SBREFA)

The Small Business Regulatory Enforcement Fairness Act (SBREFA), Public Law No. 104-121, was signed into law on March 29, 1996, amending the Regulatory Flexibility Act (discussed below). SBREFA requires EPA to convene a small business advocacy review panel before proposing any rule that will have a significant economic impact on a substantial number of small entities. It also allows small entities adversely affected by a final rule to challenge the agency's compliance with requirements of the RFA in court. Six key areas are included to foster a government environment that is more responsive to small business and other entities, including: (1) regulatory compliance simplification (including plain language guides), (2) equal access to the Justice Act Amendments (which address provisions under which small business attorney fees and court costs may be recovered), (3) congressional review of regulations, (4) regulatory enforcement reform of penalties, (5) small business advocacy review panels and (6) regulatory enforcement reforms. SBREFA establishes a national ombudsman and 10 regional regulatory fairness boards to provide small businesses with the opportunity to comment on enforcement activity by federal regulatory agencies. This allows small businesses a way to express their views and share their experiences. The national ombudsman and fairness boards receive this input and prepare an annual report to Congress.

Regulatory Flexibility Act (RFA)

The Regulatory Flexibility Act (RFA), 5 U.S.C. §§§§ 601 *et seq*, was signed into law on September 19, 1980. The RFA imposes both analytical and procedural requirements on EPA and on other federal agencies. The analytical requirements call for EPA to carefully consider the economic impact that rules will have on small entities. The procedural requirements are intended to ensure that small entities have a voice when EPA makes policy determinations in shaping its rules. This act was amended by SBREFA (discussed above).

EPA Office of Enforcement and Compliance Assurance (OECA)

The EPA Office of Enforcement and Compliance Assurance (OECA), working in partnership with EPA Regional Offices, State Governments, Tribal Governments and other Federal agencies, ensures compliance with the nation's environmental laws. Employing an integrated approach of compliance assistance, compliance incentives and innovative civil and criminal enforcement, OECA and its partners seek to maximize compliance and reduce threats to public health and the environment. This office can provide information on a

number of EPA policies designed to assist small businesses with environmental compliance including: (1) the Small Business Compliance Policy, (2) the Policy on Environmental Self-Policing, (3) the Enforcement Response Policy and (4) the Revised Audit Policy.

EPA RCRA, Superfund, and EPCRA Hotline

The EPA RCRA, Superfund, and EPCRA hotline is a publicly accessible service that provides up-to-date information on several EPA programs. The call center also responds to requests for relevant publications and information resources.

Compliance Assistance Centers (CAC)

The EPA, in partnership with industry, academic institutions, environmental groups, other federal and state agencies and local governments, have established the following ten sector-specific Compliance Assistance Centers (CAC):

- CCARGreenLink
- ChemAlliance
- Local Government Environmental Assistance
- FedSite
- National Agriculture Compliance Assistance Center
- National Metal Finishing Resource Center
- Paints and Coatings Resource Center
- Printed Wiring Board Resource Center
- Printers' National Environmental Assistance Center
- Transportation Environmental Resource Center

Each CAC provides a wide range of environmental information for its targeted sector.

National Compliance Assistance Clearinghouse

The National Compliance Assistance Clearinghouse is a comprehensive source of compliance assistance information and resources and is intended to aid the day-to-day function of those who help industry comply with EPA or State environmental regulations. The web site contains a Provider's Directory to help users find experts quickly and provides users easy access to many compliance assistance tools and web links. It also allows the users to communicate with each other easily through the communication forum. The Clearinghouse provides links to EPA and other federal agencies, state and local governments, tribal agencies, and other sources of compliance assistance information available online.

National Compliance Advisory Panel (CAP)

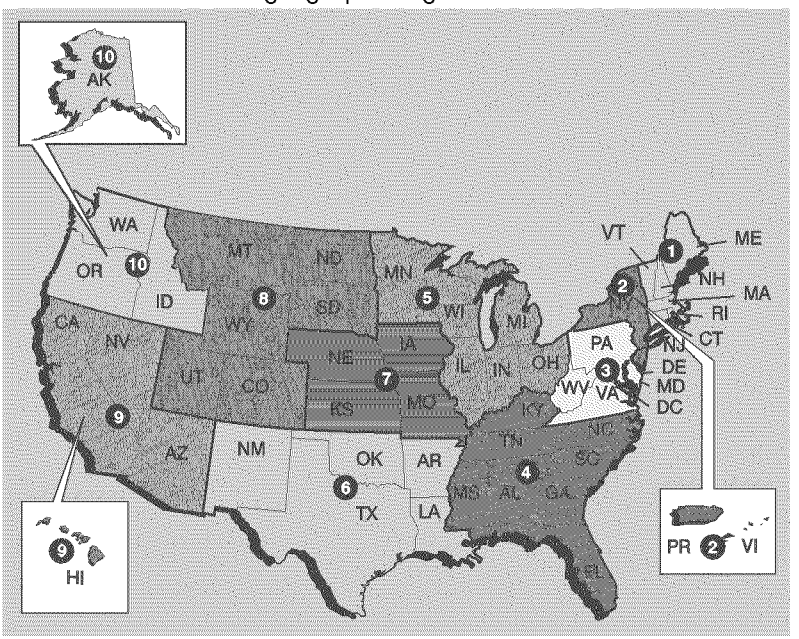
Section 507 of the Clean Air Act Amendments of 1990 requires that each state have a Compliance Advisory Panel (state CAP) as part of its state technical assistance program for small businesses. The state CAP evaluates the effectiveness of the state assistance programs, reports to EPA on assistance efforts and makes sure that information prepared for small businesses is clear and understandable. The National CAP was formed to further foster small business success through improved environmental performance by assisting in the development, implementation and continued improvement of the state CAPs. It also facilitates communication among businesses, state programs, the SBO/SBAP Steering Committee and the EPA. The National CAP held its first meeting in 2001 and includes one state CAP member and one alternate from each EPA region. The National CAP contact can direct you to further state CAP information.

EPA Small Business Gateway

The EPA Small Business Gateway provides environmental information and contacts for small businesses. The Gateway consists of an Internet site that provides links to general small business and environmental information; environmental assistance and technical help; environmental contacts and experts; environmental regulations and laws; and other federal assistance.

EPA Regional Contacts

EPA is divided into 10 geographic regions as shown below.



EPA regions have established regional contacts for small business and pollution prevention. Regional EPA contacts that are listed include: (1) the main number for each region, (2) small business liaisons for each region and (3) pollution prevention technical assistance program contacts for each region. Pollution prevention resource exchange contacts for each region are also listed although these parties may not be located in the EPA regional office. Based on what region you are located in, you can use these contacts to support your compliance and pollution prevention efforts.

Occupational Safety and Health Administration (OSHA)

The Occupational Safety and Health Administration (OSHA) was created in 1971. OSHA offers many resources designed specifically for smaller employers and encourages all businesses to establish safety and health programs to help prevent workplace injuries and illnesses. OSHA offers a free consultation service to help employers identify potential hazards at their work sites, improve their occupational safety and health management systems and even qualify for a one-year exemption from routine OSHA inspections.

OSHA Consultation Program

OSHA offers a free consultation service to employers to find out about potential hazards at their worksites, improve their occupational safety and health management systems, and even qualify for a one-year exemption from routine OSHA inspections. The service is delivered by state governments using well-trained professional staff. Most consultations take place on-site, though limited services away from the worksite are available. The service is confidential and no citations are issued or penalties proposed. The only obligation will be to commit yourself to correcting serious job safety and health hazards, a commitment which you are expected to make prior to the actual visit and carry out in a timely manner. In many states, employers may participate in the OSHA Consultation Safety and Health Achievement Recognition Program (SHARP). This program provides incentives and support to smaller, high-hazard employers to develop, implement and continuously improve effective safety and health programs at their worksite(s). The program recognizes employers who have demonstrated exemplary achievements in workplace safety and health by receiving a comprehensive safety and health consultation visit, correcting all workplace safety and health hazards, adopting and implementing effective safety and health management systems, and agreeing to request further consultative visits if major changes in working conditions or processes occur that may introduce new hazards. Employers meeting these specific program requirements may be exempt from regular scheduled OSHA inspections for one year.

Small Business Administration (SBA)

The U.S. Small Business Administration (SBA) was established in 1953 and provides financial, technical and management assistance to America's small businesses. SBA is the nation's largest single financial backer of small businesses with a portfolio of business loans, loan guarantees and disaster loans worth more than $45 billion, in addition to a venture capital portfolio of $13 billion.

Office of the National Ombudsman

The Office of the National Ombudsman was established within SBA by the U.S. Congress and its services are provided at no fee to the public. The mission and goal of the SBA National Ombudsman is to foster a more small business friendly federal regulatory enforcement environment and conduct ten roundtable meetings and hearing and increase small business comments each year. The National Ombudsman also acts as a liaison between small business concerns and federal agencies with regulatory authority.

Office of Advocacy

The Office of Advocacy was created within SBA by the U.S. Congress in 1976 to protect, strengthen and effectively represent the nation's small businesses within the federal government's legislative and rule-making processes. The Office of Advocacy works to reduce the burdens that federal policies impose on small firms and to maximize the benefits that small businesses receive from the government. The Office of Advocacy's mission is to encourage policies that support the development and growth of American small business.

Small Business Development Center (SBDC)

The SBA administers the Small Business Development Center (SBDC) Program to provide management assistance to current and prospective small business owners. SBDCs offer one-stop assistance to small businesses by providing a wide variety of information and guidance in central and easily accessible branch locations. SBDC assistance is tailored to the local community and the needs of individual clients. Each SBDC has a director, staff members, volunteers and part-time personnel. Qualified individuals recruited from professional and trade associations, the legal and banking community, academia, chambers of commerce and the Service Corps of Retired Executives (SCORE) are among those who donate their services. SBDCs also use paid consultants, consulting engineers and testing laboratories from the private sector to help clients who need specialized expertise. Each center develops services in cooperation with local SBA district offices to ensure statewide coordination with other available resources. The SBA provides 50 percent or less of the operating funds for each state SBDC; one or more sponsors

provide the rest. These matching fund contributions are provided by state legislatures, private sector foundations and grants, state and local chambers of commerce, state-chartered economic development corporations, public and private universities, vocational and technical schools, community colleges, etc. Increasingly, sponsors contributions exceed the minimum 50 percent matching share.

FirstGov

FirstGov is the official U.S. gateway to all government information and the catalyst for a growing electronic government. FirstGov's web site connects the world to all U.S. government information and services. FirstGov.gov is an interagency initiative administered by the U.S. General Services Administration. The web site provides a powerful search engine. An ever-growing collection of topical and customer-focused links connects one to millions of web pages – including the federal government, local and tribal governments and foreign nations around the world. On FirstGov.gov, you can search more than 51 million web pages from federal and state governments, District of Columbia (D.C.), and U.S. territories. Most of these pages are not available on commercial web sites. FirstGov has the most comprehensive search of government information available anywhere on the Internet.

National Institute of Standards and Technology (NIST) Manufacturing Extension Partnerships (MEP)

The National Institute of Standards and Technology (NIST) Manufacturing Extension Partnerships (MEP) is a nationwide network of not-for-profit centers in more than 400 locations nationwide, whose sole purpose is to provide small- and medium-sized manufacturers with the help they need to succeed. The centers, serving all 50 States and Puerto Rico, are linked together through the U.S. Department of Commerce's (DOC) NIST. Each center has the ability to assess where a company stands today, to provide technical and business solutions, to help create successful partnerships and to support learning through seminars and training programs.

State Resources

S

Descriptions of the directory's environmental resources for states, U.S. territories and D.C. are listed below. The state level resources included are the Small Business Ombudsman (SBO), the Small Business Assistance Program (SBAP), the State Pollution Prevention (P2) Program, the Small Business Development Center (SBDC), the Occupational Safety and Health Administration (OSHA) and the Permit Assistance Program,

as applicable. These resources are also described in the federal resources descriptions in greater detail. Other resources listed in the state section include the state contact for key trade associations for small businesses, including: the National Federation of Independent Business (NFIB), the International Fabricare Institute (IFI) and the Printing Industries of America (PIA). These resources are listed in the same order for each state, territory and for D.C.

Descriptions for the trade associations included with the state resources (NFIB, IFI and PIA) are provided under Private Resources (which follows this discussion). Other state, county, and local resources also may be available to you; information regarding those resources can be obtained by contacting the primary state resources listed in this resource manual.

Small Business Ombudsman (SBO)

The state Small Business Ombudsman (SBO) assists small businesses in complying with environmental rules and serves as a liaison between the state environmental agency, small business, local governments and the general public to keep these groups informed of regulatory changes and opportunities for compliance assistance.

Small Business Assistance Program (SBAP)

The Clean Air Act Amendments of 1990 required that all states develop a program to assist small businesses in meeting the requirements of the Act. Since then, state Small Business Assistance Programs (SBAP) have been established in most states; in some cases, their role has expanded to provide technical assistance in other environmental areas, including water and waste issues.

Pollution Prevention (P2)

The state Pollution Prevention (P2) programs offer information and technical assistance to get small businesses started with P2. Support can include free, confidential on-site assessments and telephone consultations; industry-specific fact sheets and case studies; training programs; technical workshops; and presentations to trade and industrial organizations.

Small Business Development Center (SBDC)

The Small Business Development Center (SBDC) in your state operates as a partnership between the state and the SBA. SBDCs provide business counseling, information on financial assistance, procurement and business start-up and library resources. Training is customized and tailored to meet the diverse needs of small business owners.

Occupational Safety and Health Administration (OSHA)

The Occupational Safety and Health Administration (OSHA) operates under an approved plan with the U.S. Department of Labor to retain jurisdiction over occupational safety and health issues within the state. OSHA provides assistance to employers about workplace safety and health issues. Consultative assistance is provided to employers through on-site visits, telephone support, publications and educational outreach.

Permit Assistance

The Permit Assistance program in some states serve as a central source of assistance for business owners seeking guidance with state-specific permit application and approval processes. These contacts help small businesses (1) identify the permits they need, (2) complete the application process and (3) move applications through the review and approval process. They also share information on new, cost-effective environmental compliance technologies and financial and business assistance programs available through federal, state or local agencies.

Private Resources

The private section lists non-government environmental assistance resources available for small businesses. Below is a brief description of the primary private resources, the resources that are most commonly used by small businesses. These resources include the National Federation of Independent Business (NFIB), the International Fabricare Institute (IFI), the Printing Industries of America (PIA), the National Association of Manufacturers (NAM) and the National Association of Metal Finishers (NAMF). Following the primary resources, other trade associations and private resources are listed (in alphabetical order).

National Federation of Independent Business (NFIB)

The National Federation of Independent Business (NFIB) is the largest advocacy organization representing small and independent businesses in the 50 states and D.C. It has 600,000 members and provides access to many business products and services at discounted costs.

International Fabricare Institute (IFI)

The International Fabricare Institute (IFI) has been the premier international trade association for garment care professionals since 1833. IFI is the world's leading professional garment care organization with a membership of nearly 8,000 drycleaners, wetcleaners, launderers,

apparel & textile manufacturers, suppliers and other practitioners in the fabricare industry. IFI offers solutions to help member businesses remain on the competitive edge through legislative and regulatory policy development, education, professional training, information, garment analysis, research and textile testing.

Printing Industries of America (PIA)

The Printing Industries of America (PIA) is the world's largest graphic arts trade association, representing an industry with more than 1 million employees and $156 billion in sales annually. More than 13,000 printing and graphic communications companies currently enjoy the benefits of PIA membership. PIA is now associated with the Graphic Arts Trade Federation (GATF). Membership is also available to associated vendors that serve printers, such as manufacturers, suppliers, finance and insurance companies, and others.

National Association of Manufacturers (NAM)

The National Association of Manufacturers (NAM) is the nation's largest industrial trade association representing 14,000 members (including 10,000 small and mid-sized companies) and 350 member associations serving manufacturers and employees in every industrial sector and all 50 states. NAM has its headquarters in D.C. and has 10 additional offices across the country.

National Association of Metal Finishers (NAMF)

The National Association of Metal Finishers (NAMF) was established in 1955 and is the only official representative of custom and job shop surface finishers and suppliers in the industry, with its members playing a vital role in the industrial world. NAMF is administratively headquartered in northern Virginia, with government relations staff based in nearby D.C. NAMF sponsors an annual convention and various management seminars each year.

Other Trade Associations and Private Resources

You may wish to contact other resources for support or membership based on your specific needs. Other private resources are listed after the primary trade association in the section of the manual.

Federal Resources

EPA Headquarters Resources

Descriptions of each resource are provided in the Introduction Section of this directory.

Small Business Ombudsman (SBO)
http://www.epa.gov/sbo (800) 368-5888 (N)
or (202) 260-0490

Small Business Environmental Home Page
http://www.smallbiz-enviroweb.org

Small Business Regulatory Enforcement Fairness Act (SBREFA)
http://www.epa.gov/sbrefa (202) 564-4000

Regulatory Flexibility Act (RFA)
http://www.epa.gov/sbrefa/statute.htm (202) 564-4000

EPA Office of Enforcement and Compliance Assurance (OECA)
http://es.epa.gov/oeca (202) 564-7076

EPA RCRA, Superfund, and EPCRA Hotline (contractor operated)
(800) 424-9346 (N, outside of DC area)
(703) 412-9810 (DC area)

Compliance Assistance Centers (CAC)

- CCAR-Greenlink
  http://www.ccar_greenlink.org (888) 476-5465 (N)
- ChemAlliance
  http://www.chemalliance.org (800) 672-6048 (N)
- Local Government Environmental Assistance Network (LGEAN)
  http://www.lgean.org (877) 865-4326 (N)
- FedSite
  http://www.epa.gov/oeca/fedfac/cfa
- National Agriculture Compliance Assistance Center
  http://es.epa.gov/oeca/ag (888) 663-2155 (N)
- National Metal Finishing Resource Center
  http://www.nmfrc.org/ (800) 286-6372 (N)
  or (734) 995-4911

EPA Headquarters Resources (continued)

Paints and Coatings Resource Center
http://www.paintcenter.org/ (734) 995-4911

- Printed Wiring Board Resource Center
  http://www.pwbrc.org/ (734) 995-4911
- Printers' National Environmental Assistance Center
  http://www.pneac.org/home2.cfm (888) 877-6322 (N)
- Transportation Environmental Resource Center
  http://www.transource.org (888) 459-0656 (N)

National Compliance Assistance Clearinghouse
http://cfpub.epa.gov/clearinghouse (202) 564-7071

National Compliance Advisory Panel (CAP)
http://www.smallbiz_enviroweb.org/national_cap.html (412) 577-2643

EPA Small Business Gateway
www.epa.gov/smallbusiness/help.htm

EPA Regional Contacts (and EPA-Sponsored Contacts)

Region 1

Region 1 General Information (888) 372-7341 (Region 1 states) or (617) 918-1111
http://www.epa.gov/region1

Region 1 Small Business Liaison (617) 918-1829

Region 1 P2 TAP (617) 918-1841

Regions 1 and 2 P2RX (617) 367-8558 x 306
http://www.newmoa.org

Region 2

Region 2 General Information (212) 637-3000
http://www.epa.gov/region2

Region 2 Small Business Liaison (212) 637-3918

Region 2 P2 TAP (212) 637-3730

Regions 1 and 2 P2RX (617) 367-8558 x 306
http://www.newmoa.org

Region 3

Region 3 General Information (800) 438-2474 (Region 3 states)
http://www.epa.gov/region3 or (215) 814-5000

Region 3 Small Business Liaison (215) 814-5563

Region 3 P2 TAP (302) 739-4403

Region 3 and 4 P2RX (800) 476-8686 (N)
http://wrrc.p2pays.org or (919) 715-6534

Region 4

Region 4 General Information (800) 241-1754 (N)
http://www.epa.gov/region4 or (404) 562-9900

Region 4 Small Business Liaison (404) 562-8287

Region 4 P2 TAP (404) 562-9028

Region 3 and 4 P2RX (800) 476-8686 (N)
http://wrrc.p2pays.org or (919) 715-6534

Region 5

Region 5 General Information (800) 621-8431 (Region 5 states)
http://www.epa.gov/region5 or (312) 353-2000

Region 5 Small Business Liaison (312) 886-4571

Region 5 P2 TAP (312) 353-4669

Region 5 P2RX (630) 472-5019
http://www.glppr.org

Region 6

Region 6 General Information (800) 887-6063 (Region 6 states)
http://www.epa.gov/region6 or (214) 665-2200

Region 6 Small Business Liaison (214) 665-2200

Region 6 P2 TAP (214) 665-0836

Region 6 P2RX (915) 747-6273
http://p2.utep.edu

Region 7

Region 7 General Information (800) 223-0425 (Region 7 states)
http://www.epa.gov/region7 or (913) 551-7003

Region 7 Small Business Liaison (913) 551-7768

Region 7 P2 TAP (913) 551-7517

Region 7 P2RX (402) 472-1183
http://www.p2ric.org

Region 8

Region 8 General Information (800) 227-8917 (Region 8 states)
http://www.epa.gov/region8 or (303) 312-6312

Region 8 Small Business Liaison (303) 312-7064

Region 8 P2 TAP (303) 312-6385

Region 8 P2RX (406) 994-3451
http://peakstoprairies.org

Region 9

Region 9 General Information (415) 744-1305
http://www.epa.gov/region9

Region 9 Small Business Liaison (415) 744-2331

Region 9 P2 TAP (415) 744-2190

Region 9 P2RX (408) 441-1195 x 4450
http://www.westp2net.org

Island P2RX (for Hawaii, located in Region 9) (808) 956-2868
http://www2.hawaii.edu/~wrrc/IslandsP2.html

EPA Regional Contacts (continued)

Region 10

Region 10 General Information (800) 424-4372 (N)
http://www.epa.gov/region10 or (206) 553-1200

Region 10 Small Business Liaison (206) 553-1138

Region 10 P2 TAP (206) 553-4072

Region 10 P2RX (206) 352-2050
http://www.pprc.org

Other Federal Resources

Occupational Safety and Health Administration (OSHA)
http://www.osha_slc.gov/SmallBusiness/index.html (202) 693-2200

OSHA Consultation Program
http://www.osha.gov/oshprogs/consult.html (800) 321-6742 (N)

U.S. Small Business Administration (SBA)
http://www.sba.gov (800) 827-5722 (N)

Office of National Ombudsman
http://www.sba.gov/ombudsman (888) 734-3247 (N)

Office of Advocacy
http://www.sba.gov/ADVO (202) 205-6533

The SBA's Small Business Development Center (SBDC)
http://www.sba.gov/SBDC

FirstGov
http://www.firstgov.gov

National Institute of Standards and Technology (NIST) Manufacturing Extension Partnership (MEP)
http://www.mep.nist.gov (800) 637-4634 (N)

State Resources

Descriptions of each resource are provided in the Introduction Section of this directory.

Alabama

Small Business Ombudsman (SBO)
Alabama Small Business Ombudsman (SBO)
http://www.adem.state.al.us (800) 533-2336 (N) or (334) 394-4352

Small Business Assistance Program (SBAP)
Alabama Department of Environmental Management
http://www.adem.state.al.us (800) 533-2336 (N) or (334) 271-7873

Pollution Prevention (P2)
Alabama Department of Environmental Management
Pollution Prevention Unit
http://www.adem.state.al.us/EnviroProtect/P2/P2.htm (334) 394-4352

Small Business Development Center (SBDC)
Alabama Small Business Development Consortium
http://www.asbdc.org (205) 934-6750

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/al.html (205) 731-1534

National Federation of Independent Business (NFIB)
State Director (334) 264-2261

International Fabricare Institute (IFI)
South Eastern Fabricare Association (SEFA)
http://www.sefa.org (877) 707-7332 (N) or (912) 355-3364

Printing Industries of America (PIA)
Printing Industry Association of the South, Inc.
http://www.pias.org (615) 366-1094

Small Business Ombudsman (SBO)
Alaska Small Business Ombudsman (800) 520-2332 (S) or (907) 269-7582

Small Business Assistance Program (SBAP)
Alaska Department of Environmental Conservation
Compliance Assistance Office
http://www.state.ak.us/local/akpages/ENV.CONSERV/dsps/compasst/answers/airsbap.htm (800) 510-2332 (S) or (907) 269-7586

Pollution Prevention (P2)
Alaska Department of Environmental Conservation (DEC)
Compliance Assistance Program
http://www.state.ak.us/local/akpages/ENV.CONSERV/dsps/compasst/cao_home.htm (800) 510-2332 (S) or (907) 269-7586

Small Business Development Center (SBDC)
Alaska Small Business Development Centers (907) 274-7232

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/ak.html (907) 271-5152

National Federation of Independent Business (NFIB)
State Director (907) 463-5118

International Fabricare Institute (IFI)
International Fabricare Institute (IFI)
http://www.ifi.org (800)638-6342 (N) or (301) 622-1900

Printing Industries of America (PIA)
Pacific Printing and Imaging Association
http://www.ppi_assoc.org (503) 297-3328

Small Business Ombudsman (SBO)
Arizona Small Business Ombudsman
http://www.azleg.state.az.us/ombuds/ombuds.htm (800) 872-2879 (N) or (602) 277-7292

Small Business Assistance Program (SBAP)
Arizona Department of Environmental Quality, Compliance Assistance Division
(800) 234-5677 (S) or (602) 207-4881

Maricopa County Small Business Environmental Assistance Program
http://www.maricopa.gov/sbeap (602) 506-5102

Pollution Prevention (P2)
Arizona Department of Environmental Quality Pollution Prevention Unit
http://www.adeq.state.az.us/environ/waste/capdev/p2/index.html (800) 234-5677 (N) x 4235 or (602) 207-4235

Small Business Development Center (SBDC)
Arizona Small Business Development Center Network
http://www.dist.maricopa.edu/sbdc (602) 731-8720

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.ica.state.az.us/ADOSH/oshatop.htm (602) 542-5795

National Federation of Independent Business (NFIB)
State Director (602) 263-7690

International Fabricare Institute (IFI)
Western States Fabricare Association (WSFA)
(888) 466-9732 (N) or (602) 253-9186

Printing Industries of America (PIA)
Printing Industries Association, Inc. of Arizona
http://www.piaz.org (602) 265-7742

Small Business Ombudsman (SBO)
None present at this time

Small Business Assistance Program (SBAP)
Arkansas Department of Environmental Quality
Business Assistance Programs
http://www.adeq.state.ar.us/custsvs/businessasst.htm (888) 233-0326 (N) or (501) 682-0866

Pollution Prevention (P2)
Arkansas Department of Environmental Quality
Pollution Prevention Program
http://www.adeq.state.ar.us/ep (501) 682-0015

Small Business Development Center (SBDC)
Arkansas Small Business Development Center
http://asbdc.ualr.edu (501) 324-9043 or (800) 862-2040 (Arkansas only, outside Pulanski county)

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/ar.html (501) 324-6291

National Federation of Independent Business (NFIB)
State Director (501) 663-6115

International Fabricare Institute (IFI)
Southwest Drycleaners Association (SDA)
http://www.sda-dryclean.com (888) 732-2567 (N) or (210) 826-4684

Printing Industries of America (PIA)
Printing Industry Association of the South, Inc.
http://www.pias.org (615) 366-1094

Small Business Ombudsman (SBO)
California Environmental Protection Agency (EPA)
Ombudsman Program
http://www.arb.ca.gov/omb/omb.htm (916) 323-6791

Small Business Assistance Program (SBAP)
California Air Resources Board Business Assistance Program
http://www.arb.ca.gov/ba/ba.htm (800) 363-7664 (S)
or (800) 242-4450 (N)

Pollution Prevention (P2)
California Office of Pollution Prevention and Technology Development
http://www.dtsc.ca.gov/PollutionPrevention/index.html (916) 322-3670

Small Business Development Center (SBDC)
California Small Business Development Center
http://commerce.ca.gov/small_business/sbdc.html (916) 324-5068

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.dir.ca.gov/occupational_safety.html (415) 703-5100

Permit Assistance
Permit Assistance Centers Program
http://www.calgold.ca.gov (916) 322-7313

National Federation of Independent Business (NFIB)
State Director (916) 448-9904

International Fabricare Institute (IFI)
California Cleaners Association (CCA)
http://www.calcleaners.com (800) 390-8409 (N)
or (916) 443-0986

Printing Industries of America (PIA)
Printing Industries Association of San Diego
http://www.piasd.org (858) 571-6555

Printing Industries Association, Inc. of Northern California
http://www.pinc.org (415) 495-8242

Printing Industries Association, Inc. of Southern California
http://www.piasc.org (323) 728-9500 x 214

Small Business Ombudsman (SBO)
Colorado Small Business Ombudsman
http://www.cdphe.state.co.us/ic/sbomain1.html (800) 886-7689 (S) or (303) 692-2135

Small Business Assistance Program (SBAP)
Colorado Small Business Assistance Program
http://www.cdphe.state.co.us/ap/sbap.asp (303) 692-3148 or (303) 692-3175

Pollution Prevention (P2)
Colorado Pollution Prevention Program
http://www.coloradop2.org (303) 692-2977

Small Business Development Center (SBDC)
Colorado Small Business Development Centers
http://www.state.co.us/gov_dir/oed/sbdc.html (303) 892-3864

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/co.html
Denver Area Office (800) 755-7090 (N) or (303) 844-5285
Englewood Area Office (800) 669-5771 (N) or (303) 843-4500

National Federation of Independent Business (NFIB)
State Director (303) 860-1778

International Fabricare Institute (IFI)
Rocky Mountain Fabricare Association (RMFA)
http://www.rmfa.org (303) 433-4446

Printing Industries of America (PIA)
Printing and Imaging Association Mountain States
http://www.piams.org (303) 771-1578

Connecticut

Small Business Ombudsman (SBO)
Connecticut Small Business Ombudsman
http://dep.state.ct.us/pao/envasist.htm (800) 760-7036 (S) or (860) 424-3382

Small Business Assistance Program (SBAP)
Connecticut Small Business Assistance Program
http://dep.state.ct.us/air2/smallbus.htm (860) 424-3382

Pollution Prevention (P2)
Connecticut Office of Pollution Prevention
http://dep.state.ct.us/pao/pollupre.htm (860) 424-3297

Small Business Development Center (SBDC)
Connecticut Small Business Development Center
http://www.state.ct.us/cda/sbdc.htm (860) 486-4135

Occupational Safety and Health Administration (OSHA)
Division of Occupational Safety and Health (CONN OSHA)
http://www.ctdol.state.ct.us/osha/osha.htm (860) 566-4550

National Federation of Independent Business (NFIB)
State Director (860) 548-2670

International Fabricare Institute (IFI)
Northeast Fabricare Association (NEFA)
http://www.nefabricare.com (800) 442-6848 (N) or (781) 942-7630

Printing Industries of America (PIA)
The Printing Industry of Connecticut and Western Massachusetts
(203) 294-0202

Small Business Ombudsman (SBO)
Delaware Small Business Ombudsman
http://www.dnrec.state.de.us/dnrec2000/Admin/BusServ/BPSoff.htm (302) 739-6400

Small Business Assistance Program (SBAP)
Delaware Small Business Assistance Program
http://www.dnrec.state.de.us/dnrec2000/Admin/BusServ/BPSOff.htm (302) 739-6400

Pollution Prevention (P2)
Delaware Pollution Prevention Program
http://www.dnrec.state.de.us/dnrec2000/p2/p2home.htm (302) 739-6400

Small Business Development Center (SBDC)
Delaware Small Business Development Centers
http://www.delawaresbdc.org (302) 678-1555

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/de.html (302) 573-6518

National Federation of Independent Business (NFIB)
State Director (302) 734-2275

International Fabricare Institute (IFI)
Pennsylvania and Delaware Cleaners Association (PDCA)
http://www.pdclean.org (800) 822-7352 (N) or (215) 830-8495

Printing Industries of America (PIA)
Graphic Arts Association
http://www.gaa1900.com (215) 396-2300

Small Business Ombudsman (SBO)
District of Columbia Small Business Ombudsman (202) 535-1722

Small Business Assistance Program (SBAP)
District of Columbia Small Business Assistance Program
http://www.dchealth.dc.gov (202) 535-2997

Pollution Prevention (P2)
District of Columbia Air Quality P2 Program
(202) 535-2997

Small Business Development Center (SBDC)
District of Columbia Small Business Development Centers
http://www.sba.gov/regions/states/dc/dcsbdc.html (202) 806-1550

National Federation of Independent Business (NFIB)
http://www.nfibonline.com (800) 552-6342 (N)

International Fabricare Institute (IFI)
Mid-Atlantic Association of Cleaners (MAC)
http://www.macla.net (800) 235-8360 (N)
or (540) 775-2525

Printing Industries of America (PIA)
Printing and Graphic Communications Association
http://www.pgca.org/index.htm (301) 474-8911

Small Business Ombudsman (SBO)
Florida Small Business Ombudsman
http://www.dep.state.fl.us/air/programs/sbap/ombudsman.htm (800) 722-7457 (S) or (850) 414-8399

Small Business Assistance Program (SBAP)
Florida Small Business Assistance Program
http://www.dep.state.fl.us/air/programs/sbap.htm (800) 722-7457 (S) or (850) 414-8399

Pollution Prevention (P2)
Florida Pollution Prevention Program
http://www.dep.state.fl.us/waste/categories/p2/default.htm (850) 488-0300

Small Business Development Center (SBDC)
Florida Small Business Development Centers
http://www.floridasbdc.com (850) 595-6060

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/fl.html (813) 626-1177

National Federation of Independent Business (NFIB)
State Director (850) 681-0416

International Fabricare Institute (IFI)
South Eastern Fabricare Association (SEFA)
http://www.sefa.org (877) 707-7332 (N) or (912) 355-3364

Printing Industries of America (PIA)
Printing Association of Florida
http://www.pafgraf.org (800) 331-0461 (N) or (407) 240-8009

Small Business Ombudsman (SBO)
Georgia Small Business Ombudsman
http://www.gasmallbiz.org/ombud.htm (877) 427-6255 (N) or (404) 362-4842

Small Business Assistance Program (SBAP)
Georgia Small Business Assistance Program
http://www.gasmallbiz.org (877) 427-6255 (N) or (404) 362-4842

Pollution Prevention (P2)
Georgia Pollution Prevention Assistance Division
http://www.ganet.org/dnr/p2ad/compasst.html (800) 685-2443 (N) or (404) 651-5120

Small Business Development Center (SBDC)
Georgia Small Business Development Center
http://www.sbdc.uga.edu (404) 542-6785

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/ga.html (770) 493-6644

National Federation of Independent Business (NFIB)
State Director (404) 876-8516

International Fabricare Institute (IFI)
South Eastern Fabricare Association (SEFA)
http://www.sefa.org (877) 707-7332 (N) or (912) 355-3364

Printing Industries of America (PIA)
Printing Industry Association of Georgia
http://www.piag.org (770) 433-3050

Small Business Ombudsman (SBO)
Hawaii Small Business Ombudsman
http://www.hawaii.gov/health/eh/cao (808) 586-4528

Small Business Assistance Program (SBAP)
Hawaii Small Business Assistance Program
http://www.hawaii.gov/health/eh/cao (808) 586-4200

Pollution Prevention (P2)
Hawaii Pollution Prevention Program
http://www2.hawaii.edu/~wrrc/IslandsP2.html (808) 956-7361

Small Business Development Center (SBDC)
Hawaii Small Business Development Centers
http://www.hawaii_sbdc.org (808) 974-7515

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.state.hi.us/dlir/hiosh (808) 586-9100

National Federation of Independent Business (NFIB)
State Director (808) 422-2163

International Fabricare Institute (IFI)
International Fabricare Institute (IFI)
http://www.ifi.org (800) 638-6342 (N)
or (301) 622-1900

Printing Industries of America (PIA)
Pacific Printing and Imaging Association
http://www.ppi_assoc.org (503) 297-3328

Small Business Ombudsman (SBO)
Idaho Small Business Liaison (208) 373-0472

Small Business Assistance Program (SBAP)
Idaho Small Business Assistance Program
http://www2.state.id.us/deq/assistance/sba/index.htm (208) 373-0472

Pollution Prevention (P2)
Idaho Pollution Prevention Program
http://www2.state.id.us/deq/ptwo/p2_1.htm (208) 373-0502

Small Business Development Center (SBDC)
Idaho Small Business Development Centers
http://www.idahosbdc.org (800) 225-3815 (N) or (208) 426-1640

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/id.html (208) 321-2960

National Federation of Independent Business (NFIB)
State Director (208) 343-3289

International Fabricare Institute (IFI)
Idaho Cleaners and Laundries Association (ICLA)
(208) 442-4423

Printing Industries of America (PIA)
Pacific Printing and Imaging Association
http://www.ppi_assoc.org (503) 297-3328

Small Business Ombudsman (SBO)
Illinois EPA Small Business Ombudsman

http://www.epa.state.il.us/small_business/ombudsman.html — (888) 372-1996 (S) or (217) 785-1625

Small Business Assistance Program (SBAP)
Illinois Small Business Environmental Assistance Program

http://www.commerce.state.il.us/doingbusiness/Reg_Env/EnvHome.htm — (800) 252-3998 (S) or (217) 524-0169

Pollution Prevention (P2)
Illinois Pollution Prevention Program

http://www.wmrc.uiuc.edu/aboutus/pollutionprevention — (800) 407-0261 (N) or (217) 333-8940

Small Business Development Center (SBDC)
Illinois Small Business Development Center

http://www.commerce.state.il.us/doingbusiness/First_Stop/SBDCServices.htm — (217) 524-5856

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration

http://www.osha.gov/oshdir/il.html — (847) 803-4800

National Federation of Independent Business (NFIB)
State Director — (217) 523-5471

International Fabricare Institute (IFI)
Illinois State Fabricare Association (ISFA)

http://www.isfa.net — (800) 462-4732 (N) or (815) 729-0137

Printing Industries of America (PIA)
Printing Industry of Illinois/Indiana Association

http://www.pii.org — (312) 704-5000

Small Business Ombudsman (SBO)
Indiana Small Business Ombudsman
http://www.in.gov/idem/busleg (800) 451-6027 (S) or (317) 232-8598

Small Business Assistance Program (SBAP)
Indiana Small Business Assistance Program
http://www.in.gov/idem/ctap/index.html (800) 988-7901 (S) or (317) 233-6663

Pollution Prevention (P2)
Indiana Department of Environmental Management
Office of Pollution Prevention and Technical Assistance
http://www.in.gov/idem/oppta (800) 988-7901 (S) or (317) 232-8172

Small Business Development Center (SBDC)
Indiana Small Business Development Corporation
http://www.isbdcorp.org (888) 472-3244 (S) or (317) 234-2082

Occupational Safety and Health Administration (OSHA)
Indiana Occupational Safety and Health Administration (IOSHA)
http://www.state.in.us/labor/iosha/iosha.html (317) 232-2655

National Federation of Independent Business (NFIB)
State Director (317) 638-4447

International Fabricare Institute (IFI)
Indiana Drycleaning and Laundry Association (IDLA)
http://www.indianafabricare.org (800) 401-0703

Printing Industries of America (PIA)
Printing Industry of Illinois/Indiana Association
http://www.pii.org (317) 733-8512

Small Business Ombudsman (SBO)
Small Business Air Quality Liaison (800) 351-4668 (N) or (515) 242-4761

Small Business Assistance Program (SBAP)
Iowa Small Business Assistance Program (800) 422-3109 (N) or (319) 273-8905

Pollution Prevention (P2)
Small Business Pollution Prevention Center
http://www.iwrc.org/programs/SBPPC.cfm (800) 422-3109 (N) or (319) 273-8905

Small Business Development Center (SBDC)
Iowa Small Business Development Center
http://www.iabusnet.org/sbdc/index.html (800) 829-1040 (N) or (515) 292-6351

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/ia.html (515) 284-4794

National Federation of Independent Business (NFIB)
State Director (515) 243-4723

International Fabricare Institute (IFI)
Iowa-Nebraska Drycleaners and Laundry Association
(515) 225-3654

Printing Industries of America (PIA)
Printing Industry of the Midlands
http://www.pimidlands.org (800) 397-0733 (N) or (515) 270-1009

Small Business Ombudsman (SBO)
Kansas Small Business Ombudsman (800) 357-6087 (N)
or (785) 296-0669

Small Business Assistance Program (SBAP)
Kansas Small Business Environmental Assistance Program
http://www.sbeap.org (800) 578-8898 (N)
or (785) 532-4999

Pollution Prevention (P2)
Kansas State University Pollution Prevention Institute
http://www.sbeap.org/ppi/about.asp (800) 578-8898 (N)

Small Business Development Center (SBDC)
Kansas Small Business Development Centers
http://www.sba.gov/ks/kssbdc.html (785) 296-6514

Occupational Safety and Health Administration (OSHA)
Kansas Department of Human Resources
Industrial Safety and Health Section
http://www.hr.state.ks.us/wc/html/wcish.htm (800) 332-0353 (N)
or (785) 296-6514

National Federation of Independent Business (NFIB)
State Director (785) 271-9449

International Fabricare Institute (IFI)
Mid-America Fabricare Association (MAFA)
http://www.mafahome.com (800) 223-3979 (N)
or (314) 843-1881

Printing Industries of America (PIA)
Printing and Imaging Association of Mid America
http://www.piamidam.org (800) 788-2040 (N)
or (214) 630-8871

Small Business Ombudsman (SBO)
Kentucky Air Quality Representative for Small Business
http://www.nr.state.ky.us/nrepc/dep/smbizair/index.htm (800) 926-8111 (N) or (502) 574-5164

Small Business Assistance Program (SBAP)
Kentucky Business Environmental Assistance Program
http://www.kbeap.org (800) 562-2327 or (606) 257-1131

Pollution Prevention (P2)
Kentucky Pollution Prevention Center
http://www.kppc.org (800) 334-8635 x 0965 (S) or (502) 852-0965

Small Business Development Center (SBDC)
Kentucky Small Business Development Centers
http://www.ksbdc.org (859) 257-7668

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.kylabor.net/kyosh/index.htm (502) 564-3070

National Federation of Independent Business (NFIB)
State Director (502) 223-5322

International Fabricare Institute (IFI)
Kentucky Fabricare Association (KFA)
(502) 223-5322

Printing Industries of America (PIA)
Printing Industries Association, Inc.
http://www.pianko.org (614) 794-2300

Printing Industry Association of the South, Inc.
http://www.pias.org (615) 366-1094

Small Business Ombudsman (SBO)
Louisiana Small Business Ombudsman
http://www.deq.state.la.us/assistance/sbap/ombud.htm (800) 259-2890 (S) or (225) 765-0735

Small Business Assistance Program (SBAP)
Louisiana Small Business Assistance Program
http://www.deq.state.la.us/assistance/sbap/index.htm (800) 259-2890 (S) or (225) 765-2453

Pollution Prevention (P2)
Louisiana Pollution Prevention Program
http://www.deq.state.la.us/assistance/elp (225) 765-0299

Small Business Development Center (SBDC)
Louisiana Small Business Development Centers
http://lsbdc.net1.ulm.edu (318) 342-5506

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/la.html (225) 389-0474

National Federation of Independent Business (NFIB)
State Director (225) 298-1225

International Fabricare Institute (IFI)
Louisiana Mississippi Drycleaners and Launderers Association (LMDLA)
(601) 936-7007

Printing Industries of America (PIA)
Printing Industry Association of the South
http://www.pias.org (615) 366-1094

Maine

Small Business Ombudsman (SBO)
Maine Small Business Ombudsman
http://www.state.me.us/dep/oia/p2about.htm (800) 789-9802 (S) or (207) 287-4152

Small Business Assistance Program (SBAP)
Maine Small Business Technical Assistance Program
http://www.state.me.us/dep/oia/smbusta.htm (800) 789-9802 (S) or (207) 287-7881

Pollution Prevention (P2)
Maine Pollution Prevention Program
http://www.state.me.us/dep/oia/p2home.htm (207) 287-7100

Small Business Development Center (SBDC)
Maine Small Business Development Centers
http://www.mainesbdc.org (207) 780-4420

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/me.html (207) 941-8177

National Federation of Independent Business (NFIB)
State Director (207) 846-5776

International Fabricare Institute (IFI)
North East Fabricare Association (NEFA)
http://www.nefabricare.com (800) 442-6848 (N) or (781) 942-7630

Printing Industries of America (PIA)
Printing Industries of New England
http://www.pine.org (508) 804-4100

Small Business Ombudsman (SBO)
Maryland Small Business Ombudsman
http://www.mde.state.md.us (800) 633-6101 x 3772 (S) or (410) 631-3165

Small Business Assistance Program (SBAP)
Maryland Small Business Assistance Program
http://www.mde.state.md.us/permit/sbap.html (800) 633-6101 x 4158 (S) or (410) 631-4158

Pollution Prevention (P2)
Maryland Pollution Prevention Program
http://www.mde.state.md.us/permit/p2prog.html (800) 633-6101 x 4119 (S) or (410) 631-4119

Small Business Development Center (SBDC)
Maryland Small Business Development Center
http://www.bsos.umd.edu/sbdc (301) 403-0501

Occupational Safety and Health Administration (OSHA)
Maryland Occupational Safety and Health (MOSH)
http://www.dllr.state.md.us/labor/mosh.html (410) 767-2215

Permit Assistance
Maryland Environmental Permits Service Center
http://www.mde.state.md.us/permit/index.html (800) 633-6101 x 3772 or (410) 631-3772

National Federation of Independent Business (NFIB)
State Director (410) 267-0335

International Fabricare Institute (IFI)
Mid-Atlantic Association of Cleaners (MAC)
http://www.macla.net (800) 235-8360 (N) or (540) 775-2525

Printing Industries of America (PIA)
Printing and Graphic Communications Association
http://www.pgca.org/index.htm (301) 474-8911

Printing and Imaging Industries of Maryland, Inc.
http://www.printmd.com (800) 560-3306 (N) or (410) 560-3300

Massachusetts

Small Business Ombudsman (SBO)
None present at this time

Small Business Assistance Program (SBAP)
Massachusetts Small Business Assistance Program
http://www.state.ma.us/ota/ota.htm (617) 626-1083

Pollution Prevention (P2)
Massachusetts Executive Office of Environmental Affairs
Pollution Prevention Program
http://www.state.ma.us/envir/pollutionprevention.htm (617) 626-1000

Small Business Development Center (SBDC)
Massachusetts Small Business Development Center
http://msbdc.som.umass.edu (413) 545-6301

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/ma.html
North Boston Area Office (617) 565-8110
South Boston Area Office (617) 565-6924
Springfield Area Office (413) 785-0123

National Federation of Independent Business (NFIB)
State Director (617) 482-1327

International Fabricare Institute (IFI)
North East Fabricare Association (NEFA)
http://www.nefabricare.com (800) 442-6848 (N)
or (781) 942-7630

Printing Industries of America (PIA)
Printing Industries of New England
http://www.pine.org (508) 804-4100

The Printing Industry of Connecticut and Western Massachusetts
(203) 294-0202

Small Business Ombudsman (SBO)
Michigan Small Business Ombudsman
http://www.deq.state.mi.us/ead/eosect/caap/caapombudsman.html (800) 662-9278 (N) or (517) 373-9808

Small Business Assistance Program (SBAP)
Michigan Small Business Assistance Program
http://www.deq.state.mi.us/ead/eosect/caap/caapservices.html (800) 662-9278 (N) or (517) 373-0607

Pollution Prevention (P2)
Michigan Pollution Prevention Program
http://www.deq.state.mi.us/ead/p2sect/index.html (800) 662-9278 (N)

Small Business Development Center (SBDC)
Michigan Small Business Development Center
http://www.michigansbdc.org (616) 336-7480

Occupational Safety and Health Administration (OSHA)
Michigan Occupational Safety and Health Administration
http://www.cis.state.mi.us/bsr (517) 322-1814

National Federation of Independent Business (NFIB)
State Director (517) 485-3409

International Fabricare Institute (IFI)
Michigan Institute of Laundering and Drycleaning (MILD)
http://www.mildmi.org (517) 337-2909

Printing Industries of America (PIA)
Printing Industries of Michigan
http://www.print.org (248) 354-9200

Small Business Ombudsman (SBO)
Minnesota Small Business Ombudsman
http://www.pca.state.mn.us/programs/sbomb_p.html (800) 985-4247 (S) or (651) 297-8615

Small Business Assistance Program (SBAP)
Minnesota Small Business Assistance Program
http://www.pca.state.mn.us/programs/sbap_p.html (800) 657-3938 (S) or (651) 296-7767

Pollution Prevention (P2)
Minnesota Pollution Prevention Program
http://www.mntap.umn.edu (800) 247-0015 (S) or (612) 624-1300

Small Business Development Center (SBDC)
Minnesota Small Business Development Center
http://www.dted.state.mn.us/01x00f.asp (612) 297-5770

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.doli.state.mn.us/mnosha.html (651) 284-5050

National Federation of Independent Business (NFIB)
State Director (651) 293-1283

International Fabricare Institute (IFI)
Minnesota Cleaners Association (MCA)
http://www.mndrycleaners.org (651) 290-6266

Printing Industries of America (PIA)
Printing Industry of Minnesota, Inc.
http://www.pimn.org (612) 379-3360

Small Business Ombudsman (SBO)
Mississippi Small Business Ombudsman
http://www.deq.state.ms.us/newweb/homepages.nsf (800) 725-6112 (N) or (601) 961-5167

Small Business Assistance Program (SBAP)
Mississippi Small Business Assistance Program
http://www.deq.state.ms.us/newweb/homepages.nsf (800) 725-6112 (N) or (601) 961-5166

Pollution Prevention (P2)
Mississippi Pollution Prevention Program
http://www.deq.state.ms.us/newweb/homepages.nsf (800) 725-6112 (N)

Small Business Development Center (SBDC)
Mississippi Small Business Development Centers
http://www.olemiss.edu/depts/mssbdc (800) 725-7232 (S) or (662) 915-5001

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/ms.html (601) 965-4606

National Federation of Independent Business (NFIB)
State Director (601) 355-6696

International Fabricare Institute (IFI)
Louisiana Mississippi Drycleaners and Launderers Association (LLMDLA)
(601) 936-7007

Printing Industries of America (PIA)
Printing Industry Association of the South, Inc.
http://www.pias.org (615) 366-1094

Small Business Ombudsman (SBO)
Missouri Small Business Ombudsman
http://www.dnr.state.mo.us/deq/tap/smbus.htm (573) 751-3222

Small Business Assistance Program (SBAP)
Missouri Small Business Technical Assistance Program
http://www.dnr.state.mo.us/deq/tap/smbus.htm (800) 361-4827 (N) or (573) 526-6627

Pollution Prevention (P2)
Missouri Pollution Prevention Unit
http://www.dnr.state.mo.us/deq/tap/polprev.htm (800) 361-4827 (N) or (573) 526-6627

Small Business Development Center (SBDC)
Missouri Small Business Development Center
http://www.mo_sbdc.org/index.shtml (573) 882-0344

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/mo.html
St. Louis Area Office (314) 425-4249
Kansas City Area Office (816) 483-9531

Missouri Department of Labor and Industrial Relations On-site Safety and Health Consultation Program
http://www.dolir.state.mo.us/ls/onsite/index.html (800) 475-2130 (N)

National Federation of Independent Business (NFIB)
State Director (573) 634-7660

International Fabricare Institute (IFI)
Mid-America Fabricare Association (MAFA)
http://www.mafahome.com (800) 223-3979 (N) or (314) 843-1881

Printing Industries of America (PIA)
Printing Industries of St. Louis
http://www.pistl.org (314) 962-6780 x 10, 11

Printing and Imaging Association of Texas/Oklahoma
http://www.piamidam.org (214) 630-8871

Montana

Small Business Ombudsman (SBO)
Montana Small Business Ombudsman (800) 433-8773 (N) or (406) 444-3641

Small Business Assistance Program (SBAP)
Montana Small Business Assistance Program (800) 433-8773 (N) or (406) 444-3641

Pollution Prevention (P2)
Montana Pollution Prevention Bureau
http://www.deq.state.mt.us/ppa/p2/index.asp (406) 444-6749

Small Business Development Center (SBDC)
Montana Small Business Development Centers
http://commerce.mt.gov/EconDev/SBDC/SBDC.htm (406) 444-4780

Occupational Safety and Health Administration (OSHA)
Montana Department of Labor and Industries Safety and Health Bureau
http://erd.dli.state.mt.us/safety/sbhome.htm (406) 444-6401

National Federation of Independent Business (NFIB)
State Director (406) 443-3797

International Fabricare Institute (IFI)
Montana Textile Services Association (MTSA)
(406) 232-1148

Printing Industries of America (PIA)
Pacific Printing and Imaging Association
http://www.ppi-assoc.org (503) 297-3328

Small Business Ombudsman (SBO)
Nebraska Small Business Ombudsman
http://www.deq.state.ne.us (402) 471-8697

Small Business Assistance Program (SBAP)
Nebraska Small Business Assistance Program
http://www.deq.state.ne.us (402) 471-8697

Pollution Prevention (P2)
Nebraska Pollution Prevention Program
http://www.deq.state.ne.us (402) 471-7784

Small Business Development Center (SBDC)
Nebraska Small Business Development Center
http://www.nbdc.unomaha.edu (402) 554-2521

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/ne.html (402) 221-3182

National Federation of Independent Business (NFIB)
State Director (402) 474-3570

International Fabricare Institute (IFI)
Iowa-Nebraska Cleaners Association
(515) 525-3654

Printing Industries of America (PIA)
Printing Industry of the Midlands
http://www.pimidlands.org (800) 397-0733
or (515) 270-1009

Nevada

Small Business Ombudsman (SBO)
Nevada Small Business Ombudsman
http://www.ndep.state.nv.us/sba/omb.htm (800) 992-0900 x 4670 (S) or (775) 687-4670 x 3162

Small Business Assistance Program (SBAP)
Nevada Division of Environmental Protection
Bureau of Air Quality Planning
http://www.ndep.state.nv.us/sba/sba01.htm (800) 992-0900 x 4670 (S) or (775) 687-4670 x 3067

Pollution Prevention (P2)
Western Regional Pollution Prevention Network
http://www.nsbdc.org/env_program/pol_prev (800) 882-3233 (S) or (775) 689-6688

Small Business Development Center (SBDC)
Nevada Small Business Development Center
http://www.nsbdc.org (775) 784-1717

Occupational Safety and Health Administration (OSHA)
Nevada Division of Industrial Relations
http://dirweb.state.nv.us/iirs.htm
Carson City Office (775) 684-7270
Henderson Office (702) 486-9080

Safety Consultation and Training (SCATS)
http://4safenv.state.nv.us
Henderson Office (702) 990-0362
Reno Office (775) 688-1474
Elko Office (775) 778-3312

Occupational Safety and Health Administration
http://www.osha.gov/oshdir/stateprogs/Nevada.html (702) 486-9168

National Federation of Independent Business (NFIB)
State Director (702) 878-8821

International Fabricare Institute (IFI)
Western States Fabricare Association (WSFA)
(888) 466-9732 (N)
or (602) 253-9186

Printing Industries of America (PIA)
Printing Industries Association, Inc. of Southern California
http://www.piasc.org (323) 728-9500 x 214

Printing Industries of Northern California
http://www.pincnet.com (415) 495-8242

Printing Industries of America
http://www.gain.net (703) 519-8110

Small Business Ombudsman (SBO)
New Hampshire Small Business Ombudsman
http://www.des.state.nh.us/factsheets/ard/ard_11.htm (800) 837-0656 (S) or (603) 271-1379

Small Business Assistance Program (SBAP)
New Hampshire Small Business Assistance Program
http://www.des.state.nh.us/factsheets/ard/ard_11.htm (800) 837-0656 (S) or (603) 271-1379

Pollution Prevention (P2)
New Hampshire Pollution Prevention Program
http://www.des.state.nh.us/nhppp (800) 273-9469 (S) or (603) 271-6460

Small Business Development Center (SBDC)
New Hampshire Small Business Development Center
http://www.nhsbdc.org (603) 862-2200

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/nh.html (603) 225-1629

National Federation of Independent Business (NFIB)
State Director (603) 228-3477

International Fabricare Institute (IFI)
North East Fabricare Association (NEFA)
http://www.nefabricare.com (800) 442-6848 (N) or (781) 942-7630

Printing Industries of America (PIA)
Printing Industries of New England
http://www.pine.org (508) 804-4100

Small Business Ombudsman (SBO)
New Jersey Small Business Environmental Ombudsman
http://www.state.nj.us/commerce/caasbo.htm (800) 643-6090 (N) or (609) 984-6922

Small Business Assistance Program (SBAP)
New Jersey Small Business Assistance Program
http://www.state.nj.us/dep/opppc/sbap.htm (877) 753-1151 (S) or (609) 292-3600

Pollution Prevention (P2)
New Jersey Pollution Prevention Program
http://www.state.nj.us/dep/opppc/index.htm (609) 292-3600

Small Business Development Center (SBDC)
New Jersey Small Business Development Center
http://www.yourbizpartner.com (800) 432-1565 (S) or (973) 353-1927

Occupational Safety and Health Administration (OSHA)
New Jersey Division of Public Safety and Occupational Safety and Health
http://www.state.nj.us/labor/wps/psosh/peosh.htm (609) 292-3923

New Jersey Business and Industry Association
http://www.njbia.org (609) 393-7707

National Federation of Independent Business (NFIB)
State Director (609) 989-8777

International Fabricare Institute (IFI)
Neighborhood Cleaners Association, Inc.
http://www/nca_i.com (212) 967-3002

Korean-American Cleaners Association of New Jersey (KACANJ)
(732) 283-5135

Printing Industries of America (PIA)
Graphic Arts Association
http://www.gaa1900.com (215) 396-2300

The Association of Graphic Communications
http://www.agcomm.org (212) 279-2100

Small Business Ombudsman (SBO)
New Mexico Small Business Ombudsman
(505) 955-8025

Small Business Assistance Program (SBAP)
New Mexico Small Business Assistance Program
(505) 955-8025

Pollution Prevention (P2)
New Mexico Pollution Prevention Program
http://www.nmenv.state.nm.us/2001_Green_Zia_website/ (505) 827-0677

Small Business Development Center (SBDC)
New Mexico Small Business Development Centers
http://www.nmsbdc.org (505) 428-1362

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.nmenv.state.nm.us/Ohsb/oshahome.htm (505) 827-4230

National Federation of Independent Business (NFIB)
State Director (505) 237-9192

International Fabricare Institute (IFI)
Southwest Drycleaners Association (SDA)
http://www.sda-dryclean.com (888) 732-2567 (N) or (210) 826-4684

Printing Industries of America (PIA)
Printing and Imaging Association Mountain States
http://www.piams.org (303) 771-1578

Small Business Ombudsman (SBO)
New York Small Business Ombudsman
http://www.empire.state.ny.us/serv_reducecosts_ea.html (800) 782-8369 (N) or (518) 292-5340

Small Business Assistance Program (SBAP)
New York Small Business Assistance Program
http://www.nysefc.org/tas/SBAP/SBAP.htm (800) 780-7227 (S) or (518) 402-7462

Pollution Prevention (P2)
New York Pollution Prevention Program
http://www.dec.state.ny.us/website/ppu/index.html (800) 462-6553 (N) or (518) 402-9469

Small Business Development Center (SBDC)
New York Small Business Development Center
http://www.smallbiz.suny.edu (800) 732-7232 (N) or (518) 443-5398

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.labor.state.ny.us/html/safety/saf_hlth.htm (518) 457-3518

National Federation of Independent Business (NFIB)
State Director (518) 434-1262

International Fabricare Institute (IFI)
Neighborhood Cleaners Association (NCA)
http://www.nca_i.com (212) 967-3002

North East Fabricare Association (NEFA)
http://www.nefabricare.com (800) 442-6848 (N) or (781) 942-7630

Printing Industries of America (PIA)
The Association of Graphic Communications
http://www.agcomm.org (212) 279-2100

Printing and Imaging Association of New York State, Inc.
http://www.printnys.org (716) 691-3211

Small Business Ombudsman (SBO)
North Carolina Small Business Ombudsman
http://www.envhelp.org/sb (877) 623-6748 (N) or (919) 733-0823

Small Business Assistance Program (SBAP)
North Carolina Small Business Assistance Program
http://www.envhelp.org/sb (877) 623-6748 (N) or (919) 733-0824

Pollution Prevention (P2)
North Carolina Pollution Prevention Program
http://www.p2pays.org (800) 763-0136 (N) or (919) 715-6500

Small Business Development Center (SBDC)
North Carolina Small Business and Technology Development Center
http://www.sbtdc.org (800) 258-0862 (S) or (919) 715-7272

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.dol.state.nc.us/osha/osh.htm (800) 625-2267 (N) or (919) 807-2796

Permit Assistance
One-Stop Permitting
http://www.envhelp.org/html/onestop_permit.html (877) 623-6748 (N) or (919) 733-1398

National Federation of Independent Business (NFIB)
State Director (919) 571-9800

International Fabricare Institute (IFI)
North Carolina Association of Launderers and Cleaners (NCALC)
(336) 369-9011

Printing Industries of America (PIA)
The Printing Industry of the Carolinas
http://www.picanet.org (800) 849-7422 (N)

North Dakota

Small Business Ombudsman (SBO)
North Dakota Small Business Ombudsman (800) 755-1625 (S) or (701) 328-5150

Small Business Assistance Program (SBAP)
North Dakota Small Business Assistance Program (800) 755-1625 (S) or (701) 328-5188

Pollution Prevention (P2)
North Dakota Pollution Prevention Program
http://www.health.state.nd.us/ndhd/environ/wm/p2.htm (701) 328-5166

Small Business Development Center (SBDC)
North Dakota Small Business Development Center
http://bpa.und.nodak.edu/sbdc/content.html (800) 445-7232 (N) or (701) 777-3700

Occupational Safety and Health Administration (OSHA)
North Dakota's Occupational Safety and Health Consultation Program
http://www.ndsafety.net (701) 328-5188

National Federation of Independent Business (NFIB)
State Director (701) 224-8333

International Fabricare Institute (IFI)
Dakota Fabricare Association (DFA) (605) 342-6440

Printing Industries of America (PIA)
Printing Industries of America (703) 519-8110

Small Business Ombudsman (SBO)
Ohio Small Business Ombudsman
http://www.epa.state.oh.us/dapc/sba/sbaintro.html (800) 225-5051 (S) or (614) 728-3540

Small Business Assistance Program (SBAP)
Ohio Small Business Assistance Program
http://www.epa.state.oh.us/dapc/sba/sbaintro.html (614) 728-1742

Pollution Prevention (P2)
Ohio Pollution Prevention Program
http://www.epa.state.oh.us/opp/oppmain.html (614) 644-3469

Small Business Development Center (SBDC)
Ohio Small Business Development Centers
http://www.ohiosbdc.org (614) 466-2711

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://198.234.41.214/w3/webpo2.nsf?Opendatabase (800) 671-6858 (N) or (614) 644-2246

National Federation of Independent Business (NFIB)
State Director (614) 221-4107

International Fabricare Institute (IFI)
Ohio Cleaners Association (OCA)
http://www.ohiocleaners.org (614) 221-1900

Printing Industries of America (PIA)
Printing Industries Association, Inc.
http://www.pianko.org (614) 794-2300

Oklahoma

Small Business Ombudsman (SBO)
Oklahoma Small Business Ombudsman (405) 702-7100

Small Business Assistance Program (SBAP)
Oklahoma Small Business Assistance Program
http://www.deq.state.ok.us/CSD/CAP/SBAP/sbapintr.htm (800) 869-1400 (N) or (405) 702-6100

Pollution Prevention (P2)
Oklahoma Pollution Prevention Program
http://www.deq.state.ok.us/CSD/CAP/P2/P2intro.htm (800) 869-1400 (N) or (405) 702-1000

Small Business Development Center (SBDC)
Oklahoma Small Business Development Center
http://www.osbdc.org/osbdc.html (800) 522-6154 (N) or (580) 924-0277

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/ok.html (405) 278-9560

National Federation of Independent Business (NFIB)
State Director (405) 521-8967

International Fabricare Institute (IFI)
Southwest Drycleaners Association (SDA)
http://www.sda-dryclean.com (888) 732-2567 (N) or (210) 826-4684

Printing Industries of America (PIA)
Printing and Imaging Association of Texas/Oklahoma
http://www.piamidam.org (214) 630-8871

Small Business Ombudsman (SBO)
Oregon Small Business Ombudsman
http://www.deq.state.or.us/aq/BAP/index.htm (800) 452-4011 (S) or (503) 229-6839

Small Business Assistance Program (SBAP)
Oregon Small Business Assistance Program
http://www.deq.state.or.us/aq/BAP/index.htm (800) 452-4011 (S) or (503) 229-6147

Pollution Prevention (P2)
Oregon Pollution Prevention Program
http://www.deq.state.or.us/programs/p2/p2.htm (503) 229-5946

Small Business Development Center (SBDC)
Oregon Small Business Development Centers
http://www.bizcenter.org (541) 726-2250

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/or.html (503) 326-2251

National Federation of Independent Business (NFIB)
State Director (503) 364-4450

International Fabricare Institute (IFI)
Oregon Drycleaners Association (ODCA)
http://www.oregondrycleaners.org (541) 855-1227

Printing Industries of America (PIA)
Pacific Printing and Imaging Association
http://www.ppi_assoc.org (503) 297-3328

Automotive
Northwest Automotive Trades Association (NATA)
http://www.aboutnata.org (800) 730-7282 (N) or (503) 253-9898

Small Business Ombudsman (SBO)
Pennsylvania Small Business Ombudsman
http://www.dep.state.pa.us/dep/deputate/pollprev/Ombudsman/ombudsma.htm (717) 772-5942

Small Business Assistance Program (SBAP)
Pennsylvania Small Business Assistance Program
http://www.dep.state.pa.us/dep/deputate/airwaste/aq/Small_Business/Small_Business.htm (800) 722-4743 (N) or (717) 772-2333

Envirohelp
http://www.pa-envirohelp.org (800) 722-4743 (N)

Pollution Prevention (P2)
Pennsylvania Pollution Prevention Program
http://www.dep.state.pa.us/dep/deputate/pollprev/pollution_prevention.html (717) 783-9981

Small Business Development Center (SBDC)
Pennsylvania Small Business Development Centers
http://www.pasbdc.org (215) 898-1219

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/pa.html

Allentown Area Office	(610) 776-0592
Erie Area Office	(814) 453-4351
Harrisburg Area Office	(717) 782-3902
Pittsburgh Area Office	(412) 644-2903
Philadelphia Area Office	(215) 597-4955
Wilkes-Barre Area Office	(570) 826-6538

Pennsylvania OSHA Consultation Program
http://www.hhs.iup.edu/sa/osha/index.htm (724) 357-2561

Pennsylvania Technical Assistance Program
http://www.penntap.psu.edu (814) 865-0427

National Federation of Independent Business (NFIB)
State Director (717) 232-8582

International Fabricare Institute (IFI)
Pennsylvania and Delaware Cleaners Association (PDCA)
http://www.pdclean.org (800) 822-7352 (N)
or (215) 830-8495

Printing Industries of America (PIA)
Graphic Arts Association
http://www.gaa1900.com

Electrotechnology Applications Center (ETAC)
http://www.etctr.com (877) 862-3696 (N)
(610) 861-5081

Small Business Ombudsman (SBO)
None present at this time

Small Business Assistance Program (SBAP)
Puerto Rico Small Business Assistance Program
(787) 767-8181 x 2726

Pollution Prevention (P2)
Puerto Rico Pollution Prevention Program (787) 765-7575

Small Business Development Center (SBDC)
Puerto Rico Small Business Development Center
http://www.prsbdc.org (888) 300-7232 (N)
or (787) 763-5108

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://dtrh.prstar.net/ osho.htm (787) 756-1100

National Federation of Independent Business (NFIB)
General Information (800) 552-6342 (N)
or (202) 554-9000

International Fabricare Institute (IFI)
International Fabricare Institute (IFI)
http://www.ifi.org (800) 638-2627 (N)
or (301) 622-1900

Printing Industries of America (PIA)
Printing Industries of America (PIA)
http://www.gain.net (703) 519-8111

Small Business Ombudsman (SBO)
None present at this time

Small Business Assistance Program (SBAP)
Rhode Island Small Business Assistance Program
http://www.state.ri.us/dem/programs/benviron/air/sbap.htm (401) 222-6822 x 4410

Pollution Prevention (P2)
Rhode Island Pollution Prevention Program
http://www.state.ri.us/dem/programs/benviron/assist/pollut.htm (401) 222-6822

Small Business Development Center (SBDC)
Rhode Island Small Business Development Center
http://www.risbdc.org (401) 232-6111

Occupational Safety and Health Administration (OSHA)
Occupational and Radiological Health/Workplace Consultative Services Program
http://www.health.state.ri.us/environment/occupational/Home.htm (401) 222-2438

National Federation of Independent Business (NFIB)
State Director (401) 421-8676

International Fabricare Institute (IFI)
North East Fabricare Association (NEFA)
http://www.nefabricare.com (800) 442-6848 (N) or (781) 942-7630

Printing Industries of America (PIA)
Printing Industries of New England
http://www.pine.org (508) 804-4100

Small Business Ombudsman (SBO)
South Carolina Small Business Ombudsman
http://www.scdhec.net/sbap/ (800) 819-9001 (N) or (803) 896-8982

Small Business Assistance Program (SBAP)
South Carolina Small Business Assistance Program
http://www.scdhec.net/sbap/ (800) 819-9001 (N) or (803) 896-8984

Pollution Prevention (P2)
South Carolina Center for Waste Minimization
http://www.scdhec.net/eqc/admin/html/wastemin.html (803) 896-8986

Small Business Development Center
South Carolina Small Business Development Center
http://sbdcweb.badm.sc.edu (803) 777-5118

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.llr.state.sc.us/osha.asp (803) 734-9631

National Federation of Independent Business (NFIB)
State Director (803) 254-1476

International Fabricare Institute (IFI)
South Eastern Fabricare Association (SEFA)
http://www.sefa.org (877) 707-7332 (N) or (912) 355-3364

Printing Industries of America (PIA)
The Printing Industry of the Carolinas
http://www.picanet.org (800) 849-7422 (N)

Small Business Ombudsman (SBO)
South Dakota Small Business Ombudsman (800) 438-3367 (S) or (605) 773-3836

Small Business Assistance Program (SBAP)
South Dakota Small Business Assistance Program
http://www.state.sd.us/denr/DES/AirQuality/aasmba.htm (605) 773-3836

Pollution Prevention (P2)
South Dakota Pollution Prevention Program
http://www.state.sd.us/state/executive/denr/denr.html (605) 773-4216

Small Business Development Center (SBDC)
South Dakota Small Business Development Center
http://www.usd.edu/brbinfo/sbdc/index.htm (605) 677-5287

Occupational Safety and Health Administration (OSHA)
South Dakota State University Engineering Extension (605) 688-4101

National Federation of Independent Business (NFIB)
State Director (605) 224-7102

International Fabricare Institute (IFI)
Dakota Fabricare Association (DFA) (605) 342-6440

Printing Industries of America (PIA)
Printing Industry of the Midlands
http://www.pimidlands.org (800) 397-0733 (N) or (515) 270-1009

Small Business Ombudsman (SBO)
Tennessee Small Business Ombudsman (800) 734-3619 (N) or (615) 741-5262

Small Business Assistance Program (SBAP)
Tennessee Small Business Environmental Assistance Program
http://www.state.tn.us/environment/dca/caap.htm (800) 734-3619 (N) or (615) 532-8012

Pollution Prevention (P2)
Tennessee Pollution Prevention Program
http://www.state.tn.us/environment/dca/p2prog.htm (800) 734-3619 (N) or (615) 532-8012

Small Business Development Center (SBDC)
Tennessee Small Business Development Center
http://www.tsbdc.org (615) 366-3900

Occupational Safety and Health Administration (OSHA)
Division of Occupational Safety and Health
http://www.state.tn.us/labor_wfd/tosha.html (615) 781-5423

Waste Reduction and Prevention, University of Tennessee Center for Industrial Services
http://www.cis.utk.edu (615) 532-8657

National Federation of Independent Business (NFIB)
State Director (615) 872-5855

International Fabricare Institute (IFI)
Tennessee Fabricare Association (TFA)
(615) 269-5312

Printing Industries of America (PIA)
Printing Industry Association of the South
http://www.pias.org (615) 366-1094

Small Business Ombudsman (SBO)
Texas Small Business Ombudsman
http://www.tnrcc.state.tx.us/homepgs/ed.html#3 (800) 447-2827 (N) or (512) 239-5319

Small Business Assistance Program (SBAP)
Texas Small Business and Environmental Assistance Division
http://www.tnrcc.state.tx.us/homepgs/ed.html#3 (800) 447-2827 (N) or (512) 239-1066

Pollution Prevention (P2)
Texas Pollution Prevention Technical Assistance and Voluntary Program
http://www.tnrcc.state.tx.us/exec/sbea/p2tech.html (512) 239-3145

Small Business Development Center (SBDC)
Texas Small Business Development Center
http://www.bizcoach.org/region/index.html (214) 860-5831

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/tx.html

Austin Area Office	(512) 916-5783
Corpus Christi Area Office	(361) 888-3420
Dallas Area Office	(214) 320-2400
El Paso Area Office	(915) 534-6251
Fort Worth Area Office	(817) 428-2470
Houston North Area Office	(281) 591-2438
Houston South Area Office	(281) 286-0583
Lubbock Area Office	(806) 472-7681

National Federation of Independent Business (NFIB)
State Director (512) 476-9847

International Fabricare Institute (IFI)
Southwest Drycleaners Association (SDA)
http://www.sda-dryclean.com (888) 732-2567 (N) or (210) 826-4684

Printing Industries of America (PIA)
Printing and Imaging Association of Texas/Oklahoma
http://www.piamidam.org (214) 630-8871

Printing Industries of the Gulf Coast
http://www.pigc.com (713) 522-2046

National Association of Metal Finishers (NAMF)
Texas Association of Metal Finishers (TAMF)
http://www.namf.org/affiliates/bd.cfm?br=220 (254) 751-7259

Small Business Ombudsman (SBO)
Utah Small Business Ombudsman (800) 458-0145 (N) or (801) 536-4478

Small Business Assistance Program (SBAP)
Utah Small Business Assistance Program
http://www.deq.state.ut.us/EQAIR/PERMITS/psba.htm (800) 270-4440 (N) or (801) 536-4091

Pollution Prevention (P2)
Utah Pollution Prevention Program
http://www.deq.state.ut.us/EQOAS/poll_prev/index.htm (801) 536-4477

Small Business Development Center (SBDC)
Utah Small Business Development Center
http://www.slcc.edu/sbdc (801) 957-3493

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/ut.html (801) 524-7900

National Federation of Independent Business (NFIB)
State Director (801) 485-9005

International Fabricare Institute (IFI)
Rocky Mountain Fabricare Association (RMFA)
http://www.rmfa.org (303) 433-4446

Printing Industries of America (PIA)
Printing Industries of Utah
(801) 521-2623

Vermont

Small Business Ombudsman (SBO)
None present at this time

Small Business Assistance Program (SBAP)
Vermont Small Business Compliance Assistance Program (VSBCAP)
http://www.anr.state.vt.us/dec/ead/eadhome/sbap.htm (800) 974-9559 (S) or (802) 241-3745

Pollution Prevention (P2)
Vermont Pollution Prevention Program
http://www.anr.state.vt.us/dec/ead/eadhome/p2.htm (800) 974-9559 (S) or (802) 241-3629

Small Business Development Center (SBDC)
Vermont Small Business Development Center
http://www.vtsbdc.org (800) 464-7232 (N) or (802) 728-9101

Occupational Safety and Health Administration (OSHA)
Vermont Occupational Safety and Health Administration (VOSHA)
Safety Consultation Program
http://www.state.vt.us/labind/vosha.htm (800) 287-2765 (N) or (802) 828-2765

Permit Assistance
Vermont Permit Assistance
http://www.anr.state.vt.us/dec/ead/eadhome/permit.htm (802) 241-3835

National Federation of Independent Business (NFIB)
State Director (802) 229-6380

International Fabricare Institute (IFI)
North East Fabricare Association (NEFA)
http://www.nefabricare.com (800) 442-6848 (N) or (781) 942-7630

Printing Industries of America (PIA)
Printing Industries of New England
http://www.pine.org (508) 804-4100

Small Business Ombudsman (SBO)
Virgin Islands Small Business Ombudsman (340) 774-3320 x 5119

Small Business Assistance Program (SBAP)
Virgin Islands Small Business Assistance Program
(340) 774-3320 x 5119

Virgin Islands Pollution Prevention Program
http://www2.hawaii.edu/~wrrc/IslandsP2.html (340) 714-2333

Small Business Development Center (SBDC)
Virgin Islands Small Business Development Center (SBDC)
http://www.p2.org/indp2/uvi.html (340) 776-3206

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/stateprogs/Virgin_Islands.html (340) 772-1315

National Federation of Independent Business (NFIB)
State Director (802) 229-6380

International Fabricare Institute (IFI)
International Fabricare Institute (IFI)
http://www.ifi.org (800) 638-2627 (N) or (301) 622-1900

Printing Industries of America (PIA)
Printing Industries of America (PIA)
http://www.gain.net (703) 519-8111

Small Business Ombudsman (SBO)
Virginia Small Business Ombudsman
http://www.deq.state.va.us/osba/sbap.html#omb (800) 592-5482 (S) or (804) 698-4311

Small Business Assistance Program (SBAP)
Virginia Small Business Assistance Program
http://www.deq.state.va.us/osba/sbap.html (800) 592-5482 (S) or (804) 698-4394

Pollution Prevention (P2)
Virginia Pollution Prevention Program
http://www.deq.state.va.us/p2 (800) 592-5482 (S) or (804) 698-4344

Small Business Development Center (SBDC)
Association of Small Business Development Centers
http://www.asbdc_us.org (703) 764-9850

Virginia Small Business Development Center (VSBDC)
http://www.dba.state.va.us/smdev (800) 646-7232 (N) or (804) 371-8251

Occupational Safety and Health Administration (OSHA)
Virginia Department of Labor and Industry
http://www.doli.state.va.us (804) 371-2327

National Federation of Independent Business (NFIB)
State Director (804) 643-0043

International Fabricare Institute (IFI)
Mid-Atlantic Association of Cleaners (MAC)
http://www.macla.net (800) 235-8360 (N) or (540) 775-2525

Korean-American Dry Cleaners Association of Washington
(202) 537-1846

Printing Industries of America (PIA)
Printing and Graphic Communications Association
http://www.pgca.org/index.htm (301) 474-8911

Printing Industries of Virginia, Inc.
http://www.piva.com (804) 550-7500

Printing Industries of America
http://www.gain.net (703) 519-8110

Small Business Ombudsman (SBO)
Washington Small Business Ombudsman (360) 407-6803

Small Business Assistance Program (SBAP)
Washington Small Business Assistance Program
http://www.ecy.wa.gov/programs/air/ (360) 407-6803
pub95215.html

Pollution Prevention (P2)
Washington Pollution Prevention Program
http://www.ecy.wa.gov/programs/hwtr/p2/ (509) 575-2803
index.html

Small Business Development Center (SBDC)
Washington Small Business Development Centers
http://www.sbdc.wsu.edu (509) 358-7894

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/wa.html (206) 553-7520

National Federation of Independent Business (NFIB)
State Director (360) 786-8675

International Fabricare Institute (IFI)
Northwest Drycleaners Association (NWDCA)
http://www.mfmi.com (253) 851-6327

Printing Industry of America (PIA)
Pacific Printing and Imaging Association
http://www.ppi_assoc.org (503) 297-3328

Small Business Ombudsman (SBO)
West Virginia Small Business Ombudsman (800) 982-2474 (S) or (304) 926-3647

Small Business Assistance Program (SBAP)
West Virginia Small Business Assistance Program
http://www.dep.state.wv.us/oaq/planning/smallbus/smallbus.shtml (800) 982-2474 (S) or (304) 926-3647

Pollution Prevention (P2)
West Virginia Pollution Prevention Program
http://www.dep.state.wv.us/p2 (304) 364-4310 or (304) 558-6649

Small Business Development Center (SBDC)
West Virginia Small Business Development Center
http://www.wvsbdc.org (304) 558-2960

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/wv.html (304) 347-5937

National Federation of Independent Business (NFIB)
State Director (304) 345-4535

International Fabricare Institute (IFI)
Mid-Atlantic Association of Cleaners (MAC)
http://www.macla.net (800) 235-8360 (N) or (540) 775-2525

West Virginia Dry Cleaners & Launderers Association
(304) 525-5050

Printing Industries of America (PIA)
Printing Industry Association of the South, Inc.
http://www.pias.org (615) 366-1094

Small Business Ombudsman (SBO)
Wisconsin Small Business Ombudsman
http://www.commerce.state.wi.us/MT/MT_FAX_0905.html (800) 435-7287 (N) or (608) 267-9384

Small Business Assistance Program (SBAP)
Wisconsin Small Business Clean Air Assistance Program
http://www.wienvirohelp.com (800) 435-7287 (N) or (608) 264-6153

Pollution Prevention (P2)
Wisconsin Pollution Prevention Program
http://www.dnr.state.wi.us/org/caer/cea/index.htm (608) 267-9700

Small Business Development Center (SBDC)
Wisconsin Small Business Development Center
http://www.uwex.edu/sbdc (608) 263-7794

Occupational Safety and Health Administration (OSHA)
Occupational Safety and Health Administration
http://www.osha.gov/oshdir/wi.html
Appleton Area Office (920) 734-4521
Eau Claire Area Office (715) 832-9019
Madison Area Office (608) 441-5388
Milwaukee Area Office (414) 297-3315

National Federation of Independent Business (NFIB)
State Director (608) 255-6083

Independent Business Association of Wisconsin (IBAW)
http://www.ibaw.com (800) 362-8027 (N)

International Fabricare Institute (IFI)
Wisconsin Fabricare Institute (WFI)
http://www.wiscleaners.com (414) 529-4707

Printing Industries of America (PIA)
Printing Industries of Wisconsin
http://www.piw.org (262) 785-7040

Wyoming

Small Business Ombudsman (SBO)
Wyoming Small Business Ombudsman
http://deq.state.wy.us/outreach.htm (307) 777-7388

Small Business Assistance Program (SBAP)
Wyoming Small Business Assistance Program
http://deq.state.wy.us/outreach.htm (307) 777-7347

Pollution Prevention (P2)
Wyoming Pollution Prevention Program
http://deq.state.wy.us/outreach.htm (307) 777-6105

Small Business Development Center (SBDC)
Wyoming Small Business Development Center
http://www.lcc.whecn.edu/areainfo/bus_ind/WSBDC.html (800) 348-5194 (N) or (307) 766-3505

Occupational Safety and Health Administration (OSHA)
Wyoming Worker's Safety/Occupational Safety and Health Administration
http://wydoe.state.wy.us/doe.asp?ID=7 (307) 777-7786

National Federation of Independent Business (NFIB)
State Director (307) 635-8524

International Fabricare Institute (IFI)
Rocky Mountain Fabricare Association (RMFA)
http://www.rmfa.org (303) 433-4446

Printing Industries of America (PIA)
Printing and Imaging Association Mountain States
http://www.piams.org (303) 771-1578

Private Resources

Primary Private Resources

Descriptions of each resource are provided in the Introduction Section of this directory.

National Federation of Independent Business (NFIB)
http://www.nfib.org 800-552-6342 (N) or 202-554-9000

International Fabricare Institute (IFI)
http://www.ifi.org (800) 638-2627 (N) or (301) 622-1900

Printing Industries of America (PIA)
http://www.gain.net (703) 519-8111

National Association of Manufacturers (NAM)
http://www.nam.org (202) 637-3000

National Association of Metal Finishers (NAMF)
http://www.namf.org (703) 709-8299

Other Primary Resources (in alphabetical order)

Agriculture Retailers Association
http://www.aradc.org (800) 535-6272 (N) or (202) 457-0825

American Association of Airport Executives
http://www.airportnet.org (703) 824-0500

American Bakers Association
http://www.americanbakers.org (202) 789-0300

American Boiler Manufacturers Association
http://www.abma.com (703) 522-7350

American Chemistry Council
http://www.americanchemistry.com (703) 741-5000

American Council of Engineering Companies
http://www.acec.org (202) 347-7474

American Dental Association
http://www.ada.org (202) 789-5175

American Farm Bureau
http://www.fb.org (847) 685-8600

American Foundry Society, Inc.
http://www.afsinc.org (202) 842-4864

American Frozen Food Institute
http://www.affi.com (703) 821-0770

American Furniture Manufacturing Association
http://www.afma4u.org (336) 884-5000

American Hotel and Motel Association
http://www.ahma.com (202) 289-3100

American Meat Institute
http://www.meatami.com (703) 841-2400

American Nursery and Landscape Association
http://www.anla.org (202) 789-2900

American Petroleum Association
http://www.api.org (202) 682-8000

American Public Power Association
http://www.appanet.org (202) 467-2900

American Road and Transportation Builders Association
http://www.artba.org (202) 289-4434

American Textile Manufacturers Institute
http://www.atmi.org (202) 862-0500

American Trucking Associations
http://www.trucking.org (703) 838-1910

American Waterways Operators
http://www.americanwaterways.com (703) 841-9300

American Wood Preservers Institute
http://www.preservedwood.com (800) 356-2974 (N)
or (703) 204-0500

American Society of Mechanical Engineers
http://www.asme.org (800) 843-2763 (N) or (973) 882-1167

Associated General Contractors
http://www.agc.org (703) 548-3118

Associated Builders and Contractors, Inc.
http://www.abc.org (703) 812-2000

Association of the Non-Woven Fabric Industry
(202) 828-2329

Automotive Aftermarket Industry Association
http://www.aftermarket.org (301) 654-6664

Automotive Recyclers Association
http://www.autorecyc.org (703) 385-1001

Automotive Parts and Service Alliance
(301) 986-1500

Battery Council International
http://www.batterycouncil.org (202) 383-6930

Chemical Producers and Distributors Association
http://www.cpda.com (703) 548-7700

Color Pigments Manufacturers Association, Inc.
(703) 684-4044

Consumer Specialities Product Association
http://www.cspa.org (202) 872-8110

Copper and Brass Fabricator Council
(202) 833-8575

Council of Industrial Boiler Owners
http://www.cibo.org/ (703) 250-9042

Electronics Industries Alliance
http://www.eia.org (703) 907-7575

Grocery Manufacturers of America
http://www.gmabrands.com (202) 337-9400

Independent Lubricant Manufacturers Association (ILMA)
http://www.ilma.org (703) 684-5574

Institute of Makers of Explosives
http://www.ime.org (202) 429-9280

Institute of Scrap Recycling Industries, Inc.
http://www.isri.org (202) 737-1770

International Dairy Foods Association
http://www.idfa.org (202) 737-4332

IPC-Association Connecting Electronics Industries
http://www.ipc.org (847) 509-9700

National Air Transportation Association
http://www.nata_online.org (800) 808-6282 (N)
or (703) 845-9000

National Association of Chemical Distributors
http://www.nacd.com/index.cfm (703) 527-6223

National Association of Minority Contractors (202) 347-8259

National Association of Sewer Service Companies
http://www.nassco.org (202) 962-8577

National Association of Towns and Townships
http://www.natat.org/natat (202) 624-3552

National Automobile Dealers Association
http://www.nada.org (800) 252-6232 (N)
or (703) 821-7000

National Automotive Radiator Service Association
http://www.narsa.org (800) 551-3232 (N)
or (215) 541-4500

National Business Association
http://www.nationalbusiness.org (800) 456-0440 (N)
or (972) 458-0900

National Coalition of Petroleum Retailers
(301) 261-8480

National Electrical Manufacturers Association
http://www.nema.org (703) 841-3200

National Environment Strategy
(202) 333-2524

National Lime Association
http://www.lime.org (703) 243-5463

National Paint and Coating Association
http://www.paint.org/index.htm (202) 462-6272

National Roofing Contracting Association
http://www.nrca.net (847) 299-9070

National Rural Electric Cooperative Association
http://www.nreca.org (703) 907-5500

National Small Business United
http://www.nsbu.org (202) 293-8830

National Stone, Sand, and Gravel Association
http://www.nssga.org (800) 342-1415 (N)
or (703) 525-8788

National Tire Dealers/Retreaders Association
(703) 736-8082

National Tooling and Machine Association
http://www.ntma.org (800) 248-6862 (N)
or (301) 248-6200

Non-Ferrous Founders' Society
http://www.nffs.org (847) 299-0950

North American Automobile Trade Association
http://www.naata.org (905) 882-7040

Northern American Insulation Manufacturers Association
http://www.naima.org (703) 684-0084

Petroleum Marketers Association of America
http://www.pmaa.org (703) 351-8000

Portland Cement Association
http://www.portcement.org (847) 966-6200

Recreation Vehicle Dealers Association
http://www.rvda.org (703) 591-7130

Rubber Manufacturers Association
http://www.rma.org (202) 682-4846

Screenprinting & Graphic Imaging Association International
http://www.sgia.org/index.cfm (888) 385-3588 (N)
or (703) 385-1313

Secondary Materials & Recycled Textile Association
http://www.smartasn.org (301) 656-1077

Service Station Dealers of America and Allied Trades
http://www.ssda_at.org (301) 577-4956

ShipBuilders Council of America
http://www.shipbuilders.org (703) 351-6734

Small Business Legislative Council
http://www.sblc.org (202) 639-8500

The Society of Independent Gasoline Marketers of America (SIGMA)
http://www.sigma.org (703) 709-7000

The Society of the Plastics Industry
http://www.socplas.org (202) 974-5200

Synthetic Organic Chemical Manufacturers Association
http://www.socma.org (202) 721-4100

Textile Rental Services Association
http://www.trsa.org (954) 457-7555

The Center for the Small Business and the Environment
(202) 332-6875

The Fertilizer Institute
http://www.tfi.org (202) 962-0490

Uniform and Textile Service Association
http://www.utsa.com (703) 247-2600

Additional Information

Additional Information

For more information or to report changes and errors, please contact the EPA Small Business Ombudsman (SBO)

Toll Free	(800) 368-5888 (N)
Local and DC Area	(202) 260-1211
T.D.D.	(202) 260-1258
Fax	(202) 401-2302
E-mail	smallbiz.ombudsman@epa.gov
Home page	http://www.epa.gov/sbo or http://www.smallbiz-enviroweb.org

The EPA SBO's office also provides the following services to the small business community:

- Small Business Quarterly News Alert
- Small Business Ombudsman Update
- Small Business Environmental Home Page at http://www.smallbiz-enviroweb.org
- SBO - SBAP listserve available on the Small Business Environmental Home Page at http://www.smallbiz-enviroweb.org/scripts/wa.exe

To be added to the EPA SBO mailing list please call the EPA SBO.

EPA

SMALL BUSINESS ASSISTANCE PROGRAMS

Serving Small Businesses and the Environment