



816F06047ES

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY  
WASHINGTON, D.C. 20460

OCT 26 2006

OFFICE OF  
WATER

**MEMORANDUM**

SUBJECT: Water System Operator Roles and Responsibilities: A Best Practices Guide  
Water System Owner Roles and Responsibilities: A Best Practices Guide  
Distribution Systems: A Best Practices Guide  
Cross-Connection Control: A Best Practices Guide  
Talking to your Decision Makers: A Best Practices Guide  
Record Keeping Rules: A Quick Reference Guide

FROM:   
Stephen F. Heare, Director  
Drinking Water Protection Division

TO: Interested Stakeholders

I am writing to inform you that the Small System *Best Practices Guides* for drinking water systems on *Water System Operator Roles and Responsibilities* (816-F-06-037), *Water System Owner Roles and Responsibilities* (816-F-06-036), *Talking to your Decision Makers* (816-F-06-034), *Cross-Connection Control* (816-F-06-035), *Distribution Systems* (816-F-06-038), and the *Record Keeping Rules Quick Reference Guide* (816-F-06-033) are now available. These best practices guides, and quick reference guide are tools to help operators and owners increase their knowledge about certain aspects of water system operation. The guides will be available in hardcopy and electronic format on the EPA website at [www.epa.gov/safewater/smallsys](http://www.epa.gov/safewater/smallsys)

If you have any questions, you may contact me at (202) 564-7992, or have your staff contact Monica Peña Martinez at (202) 564-2575.

Attachment

bcc: Cynthia Dougherty, OGWDW  
Operator Certification Coordinators, Regions I-X  
Capacity Development Coordinators, Regions I-X  
Monica Peña Martinez, DWPD

