# ENFORCEMENT MANAGEMENT SYSTEM USERS GUIDE



# U.S. ENVIRONMENTAL PROTECTION AGENCY

Office of Air Programs
Stationary Source Pollution Control Programs
Research Triangle Park, North Carolina 27711

# ENFORCEMENT MANAGEMENT SYSTEM

USERS GUIDE

Prepared by

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#### ABSTRACT

The Enforcement Management System (EMS) was developed to aid air pollution control agencies in the handling of data arising from most agency enforcement activities. The EMS is capable of tracking, monitoring, scheduling, and reporting control agency actions with regard to pollution sources. The system emphasizes management control of enforcement functions and establishes standardized methods of handling data. The system has been developed on three levels of sophistication in order to accommodate agencies of various sizes and capabilities. The lowest level does not require a computer; the two higher levels do utilize computerized information processing techniques for handling enforcement data. Features of the system include: an action document which is reentered into the system upon completion of the action; management summary reports; automatic preparation of standardized letters or certificates to sources; reporting of overdue actions; and preparation of staff schedules.

#### ACKNOWLEDGMENT

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We are also indebted to the state and local agencies who provided valuable time to the authors during the formative and design stages of the project. Participating in a meaningful way were the state agencies of Maryland, Missouri and New Jersey. Local agencies in St. Louis, St. Louis County, Baltimore and Baltimore County also gave generously of their time.

The principal authors of the system (Scott Shanks, Robert Hippler and Ed Cohen) also wish to thank the other members of the Office of Air Programs staff and of The Research Corporation of New England staff who participated in the project.

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#### 1.0 MANAGEMENT GUIDE

The Enforcement Management System provides an organized methodology for use by state and local air pollution agencies to control enforcement activities. Modern information processing techniques have been applied to this area, including mechanized processing of enforcement data which utilizes electronic computers. The system emphasizes management control of the enforcement function, and establishes standardized methods of handling data. It produces a variety of reports and summaries to meet the needs of various agency staff members. Installation of this system in an air pollution agency should improve the efficiency of the enforcement function, and greatly increase management's ability to control this operation. In addition, the system provides greatly improved access to information which has been gathered over a period of time so that this information can be made available quickly for a number of purposes including external reporting requirements.

All members of the staff should benefit from the installation of the Enforcement Management System:

- Agency management will obtain improved operational control over the enforcement function. Control is effected through the monitoring of summary reports which are produced on a periodic basis. Reports summarize actions that have been completed and indicate any scheduled actions which have not been performed.
- Engineers, inspectors, and other staff members will have better access to specific source records relating to individual establishments. Details of agency interaction with those sources and details concerning the specifics of the source itself are made available in a form substantially improved over typical agency operation.

Advantages to the heads of individual sections, such as Engineering and Inspection, are as follows:

- Scheduled actions and consequent workloads are highly visible to the section head through the schedule reports. The section head can evaluate the upcoming workload in terms of available personnel and schedule changes in routine activities based on this information.
- The system provides basic information for the evaluation of personnel through the summaries of actions that have been performed.
- Access to specific details of agency interaction with pollution sources is greatly improved and the availability of such source data should save the section head substantial time.
- The need to perform clerical work by technical and professional personnel is reduced. Clerical personnel will be relieved of the preparation of routine letters through the system's ability to prepare automatically certain standardized letters to sources.
- The necessity to maintain a file to indicate when future actions such as review and inspections should be performed is eliminated.
- Source data is made readily available in centralized locations so that preparation for interaction with the source is minimized.

The system is available in three levels of activity for different sized agencies. Basically, all three systems are similar in that they emphasize the preparation and handling of similar reports and forms. The first level (level 1) is entirely manual and does not require the use of computing equipment. It provides many of the benefits of the system for a minimum expenditure of time and resources. The Standard Computerized System (level 2) requires the use of a small-to-medium capacity general purpose computer. It does substantially more than the manual system and provides additional reports beyond the capabilities of the manual system. The Advanced Computerized System, an extension of the level 2 system, provides a measure of automatic action scheduling. It is completely compatible

with the level 2 system and the transition to the advanced system can be made with minimum difficulty.

The basic outputs produced by the computerized versions of the system are listed below. Detailed explanations of the individual outputs are included in Section 3. The outputs are:

- Source Action Summary
- Overdue Action Report
- Geographic Locator
- Action Cards
- Source Registration Report
- Future Schedule Summary
- Standardized Agency Letters
- Edit and Update Report

The Enforcement Management System (computerized versions) is designed to handle data from more than one agency. Often, both local and state agencies within the state interact with pollution sources. In some cases, agencies may have jurisdiction over certain types of sources but must rely on larger state agencies for assistance in dealing with complex sources. In other cases, agencies may have a clear geographic jurisdiction but must follow the same general regulations. Each source can be coded to indicate the agency which has jurisdiction. Reports prepared by the system segregate source data by agency, and can be readily separated for distribution to a number of separate agencies.

Utilizing the system's capabilities, a single agency could operate the Enforcement Management System for a number of agencies in a given geographic area. Some of the possibilities are indicated in Figures 1.1 and 1.2.

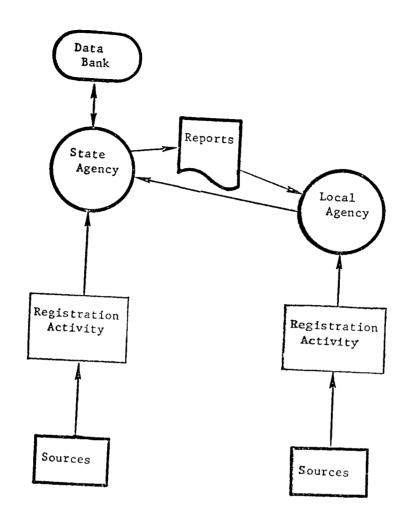


Figure 1.1. Data collection flow.

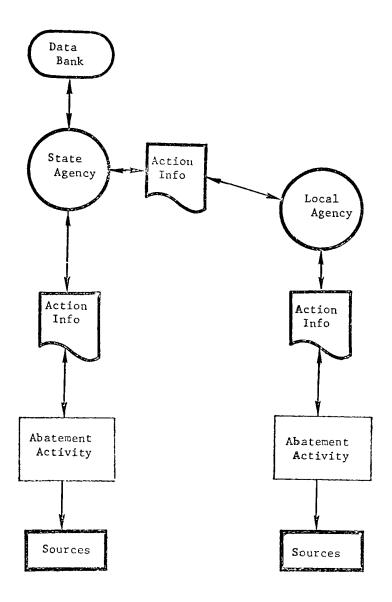


Figure 1.2. Data flow, abatement actions.

The Enforcement Management System has been developed for use by state and local air pollution agencies. The system utilizes general principles and procedures which may also be of use to other agencies concerned with the environment. In particular, state agencies concerned with water and with solid waste may find the system of value. The concept of the action card interacting with the data base to enable the system to produce specially tailored schedules and summaries of operational activities is applicable to agencies of many types.

Should such agencies develop an interest in the system, we recommend careful study of the agency requirements and of the system itself before action is taken. Modifications may be necessary to meet local needs. If this course is taken, contact should be maintained with the Office of Air Programs, in order to learn of changes and experience that may be available from other similar agencies. In addition, such experience as may be gained by each agency should be available for use of others at the state and local level.

#### 2.0 SYSTEM DESCRIPTION

The term "Enforcement Management System" as used in this section refers to all three levels of the system: manual, standard computerized, and advanced computerized. Specific details of these levels are found in the next sections.

The Enforcement Management System schedules, tracks, monitors, and records a control agency's interactions with a pollution source. The system can be viewed as cyclical in nature, in that an agency's actions in relation to a particular source occur repeatedly over a length of time, one step leading to the next. The system tracks and monitors these steps, updating various files, schedules, and reports.

The output produced by the system is as follows:

Permit Letters, Registration Certificates and other orders and notices. These notices are produced automatically by the system when the results of an action call for such a letter or notice to be sent. These notices are printed on continuous forms on the computer, and can have the agency's letterhead preprinted on the form.

Action Card. These cards describe a single action to be performed.

They are prepared by the computer system, with key information printed across the top of the card. The agency staff member who performs the action fills in the card after the action is complete. This is done by checking the proper preprinted spaces, and writing in any needed comments. The card is then returned to the system, which records the results of the action in the data base (the new information having been keypunched). The

system may produce a variety of new entries on the various reports and a new action card, depending on the specifics of the information fed back to the system.

<u>Future Schedule Summary</u>. This report lists actions scheduled for the future. Separate reports are prepared for individual staff members, and for agency sections.

Overdue Action Reports. This report lists those actions which were not completed by the source or agency in the scheduled time.

Action Summary. This report lists all performed actions, with the reported results. The list is categorized by type of actions.

<u>Geographic Locator</u>. This report lists all sources that are being processed by the system in two sequences: by grid coordinates and by city and street address. Each new location shows all sources in the system.

<u>Source Action Summary</u>. This report shows past and scheduled actions relating to each source. The summary report contains results, staff comments, and other data relating to the actions, and provides a history of agency interactions with the source.

Source Registration Printout. This report lists data regarding the pollution source (including generalized company data), and data about specific emission points.

Taken together, these products comprise a means for an agency to control its enforcement actions. The system, which is depicted schematically in Figure 2.1, is designed around and depends on the action card concept. This

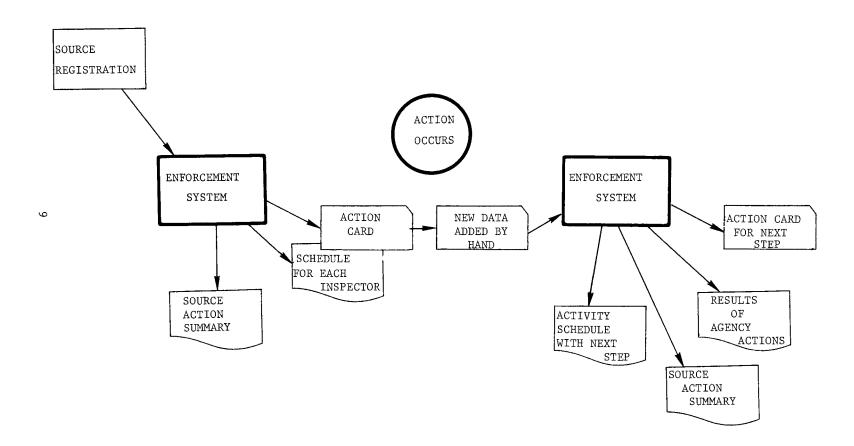
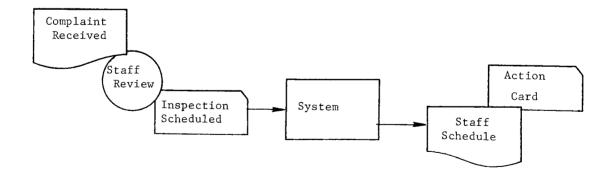


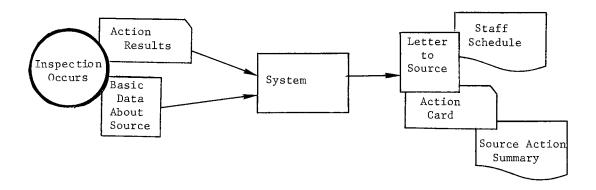
Figure 2.1. Enforcement system schematic, showing system monitoring of enforcement activities.

illustration shows a single cycle in the processing. An action (in this case, registration) activates the system. The system produces a number of reports and a new action card, which describes the next step and includes the assignment of the action to a staff member. When the action is completed, the action card is returned to the system. Annotated on the card are the action results and the next indicated step. In the advanced version of the system, many actions are assigned automatically. The system prepares a new action card for the next step and produces additional reports, which include the data regarding the completed actions and the new actions.

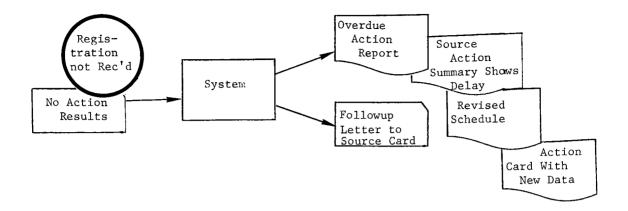
In more detail, a sequence of "actions" with a specific source might begin with the receipt of a complaint. The staff reviews the geographic locator to see if the source is known to the agency. An inspection is scheduled to verify the complaint. The system produces an action card for the planned inspection, and lists the inspection on the automatically prepared staff schedules.



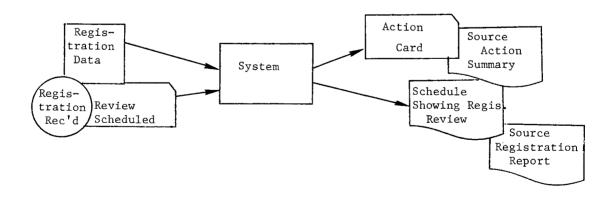
During the inspection a pollution source is discovered. Reference to the geographic locator or to the source registration printout shows that the source is not currently known to the agency. Basic data about the source is fed to the system and a date is scheduled for the expected receipt of the completed registration. The first action card is returned to the system with the results of the inspection and the next step indicated. The system produces a "registration requested" letter to the source, a new action card and staff schedule, and lists the completed action on the source action summary.



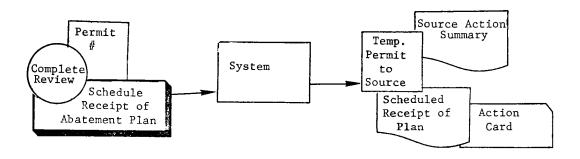
A delay is encountered and the registration date is rescheduled. The "non-receipt" of the registration causes an entry on the overdue action report. When the registration receipt date is rescheduled, the system prepares new printouts, reflecting the status of the action. The new staff schedules reflect the revisions.



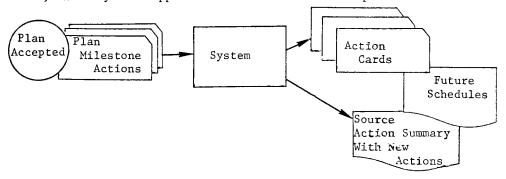
The registration form is finally received and a review of the registration information is scheduled. The action card is returned to the system with the review assignment date indicated, and a new action card is produced for the engineer who will perform the review. Data from the registration form are entered onto the master file, and the system produces a source registration report and updated schedules. The new schedules include the new "next action," as well as other new actions entered at that time.



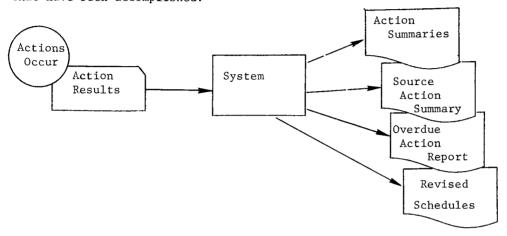
The review of the source information is finished, a temporary permit is issued if the source is not in compliance and a review with the source personnel is scheduled to establish an abatement plan.



The compliance schedule is established and the various steps or milestones for monitoring the plan are entered and scheduled. These schedules may extend over a period of months or several years into the future. The system will keep track of these scheduled actions until their scheduled performance time passes. If the action cards are not returned at the scheduled time, an entry will appear on the overdue action report.



At every milestone date that has been entered, the system checks to see if the indicated action has been performed, and records the actions that have been accomplished.



It should be noted that the system features which provide for the entry of a number of future actions ideally fit the requirements of a compliance schedule negotiated between a local agency and a specific pollution source. Once the schedule has been agreed upon, the various steps can be entered into the system with the anticipated date of accomplishment indicated for each of the steps. The system will list each action on the various reports and summaries and produce action cards for each step.

The various staff schedules that are printed will remind individual staff members of the dates and actions that are required. If the specific milestones are not accomplished on the dates indicated, the actions will be listed on the overdue action report. If changes are required in the schedule or if other modifications to the compliance plan are indicated, the new information can be entered by returning the appropriate action card to the system.

Modifications will be immediately reflected in the new reports from summaries which are generated. If the various actions indicated in the compliance schedule are completed on time, the action card is returned with the new information added. The system then records these actions as completed. At any point staff members can determine the status of the compliance plan for a specific source by reviewing the source action summary for that source.

#### 3.0 STANDARD COMPUTERIZED SYSTEM

This section describes the Standard Computerized System which we recommend for use by agencies of all sizes. Larger agencies who will eventually want to use the Advanced Computerized System with its scheduling features should start off with the Standard System and move up. The programs are completely compatible and the data records and files that are maintained by the system can be used in the Advanced System without conversion. Should it be necessary to delay installation of this system, work can be started with the Manual System described in Section 5 of this report. The following sections describe the details of the system.

Section 3.1 describes the requirements for a project leader and data bank coordinator.

Section 3.2 describes the operation of the system from the standpoint of the computer analyst.

Section 3.3 describes the system operation, including sample forms.

Section 3.4 discusses input forms used in the system.

Section 3.5 provides actual samples of output forms.

Section 3.6 describes the files which must be maintained at the data bank coordinator's station.

Section 3.7 indicates steps that must be taken to start up the system.

Section 3.8 indicates the resources required to start and operate the system.

In addition, the Appendix to this report includes specific computer details of the system design. The Appendix consists of keypunch instructions for the various forms, data record layouts of the master file, JCL (job control language) printout for operation under both Disk Operating System

(DOS) and Operating System (OS), and layouts of specific card formats such as agency letter formats, schedule card layouts and personnel card layouts, system and program narratives, and program maintenance procedures.

## 3.1 Project Leader and Data Bank Coordinator

For most agencies, two individuals should be designated to direct the system activities within the agency. The data bank coordinator (DBC) should be full-time. The other, the project leader, would act only in an advisory capacity but would serve to direct the efforts of the data bank coordinator in the operation of the system.

The project leader should be an experienced management official in the agency, perhaps the Assistant Director or similar individual. He should be capable of working with the section leaders in the agency and should understand their technical problems. He will be the guiding force behind the installation of the Enforcement Management System and should be in a position to negotiate with other agencies who may desire to implement the system using the multi-agency features. He need not be directly acquainted with computer procedures, as necessary program maintenance and other related functions should be performed by someone who is directly associated with the computer installation. The project leader's functions are:

- o Oversee the operation of the system
- o Coordinate difficulties which may arise in system operation
- o Follow up on management reports from the system, including presentation of these reports to others
- o Provide and promote vigorous management involvement in the system.

The position of data bank coordinator is highly important to the success of the system installation. For all but the very small agencies, we recommend that this position be full-time. However, this is not a net addition to the staff, since some of the system functions that are being performed by the

coordinator replace existing functions that would have to be performed in any case. The coordinator may be chosen from existing agency personnel, or should be experienced with air pollution control agency procedures. He or she should be experienced in dealing with people at all levels and have been exposed to computerized systems of one type or another.

The exact functions of the data bank coordinator will vary with agency size and practice. In a small agency, the coordinator may do other tasks including maintenance of certain files related to the system. However, it is necessary not to burden the data bank coordinator with tasks which will detract from his ability to keep the system functioning. Specific functions are as follows:

- o Provide training for agency staff members who will participate in system operation.
- o Maintain various files and computer printouts for use by staff members.
- o Monitor and maintain the flow of data to and from the computer installation and to and from the various staff sections.
- o Monitor use of the information and reports generated by the system.
- o Provide assistance for filling out the various entry forms by staff members. This activity is particularly important in the preparation of action cards and manual action cards.
- o Review workloads with section heads based on the future schedule summaries. Such review with the various section heads should provide the staff members with the ability to make better decisions regarding their utilization of technical personnel. In addition, reviews will provide the section heads with

- better information regarding the capabilities that the system offers them in the management of their sections.
- o Monitor the system's automatic scheduling features for the advanced level of the system.
- o Release standarized letters, permits, etc. produced by the system to sources, usually through the mail. The DBC checks the outgoing letters to ensure that the originator requested the correct standardized letter for the particular situation. If the amount of standard material being released becomes voluminous, it may be necessary to require the staff originator to check to see that the material is being sent to the source he originally intended. Then the DBC would be responsible for checking to see that the staff member had concurred (through signature or initials) prior to mailing the material.

## 3.2 Computer System Description

The computer segment of the Enforcement Management System accepts, updates, and summarizes information regarding sources of air pollution and emphasizes the enforcement function, its control and management. The Computer Processing Schematic, Figure 3.1, identifies the various aspects of computer processing that the system will undertake.

The first run, the update run, accepts as input the old master file, which is maintained on magnetic tape or disk. This file was initiated during startup and contains both action data regarding individual emission sources and registration information which has been collected. Additional input consists of action cards being returned to the system with additional data keypunched from handwritten comments on the cards themselves, new source data, and a deck of miscellaneous change data (changes and deletions to current master file) collected by the agency. These two decks of cards are put on tape and then sorted and matched against the master file. A control card and a personnel card file are also used as input. The information on the master file is updated and new data are added reflecting the new and changed information. There is also an option to delete existing information. As part of the update process an edit and error list is printed which indicates all changes made to the file and reports errors in the input data. Output from the run is an updated master magnetic tape which is used for further processing; therefore each processing cycle produces a new master tape. It is recommended that agencies retain a number of generations of this tape for backup purposes in case processing errors occur.

The normal processing cycle would next include an extract run which pulls

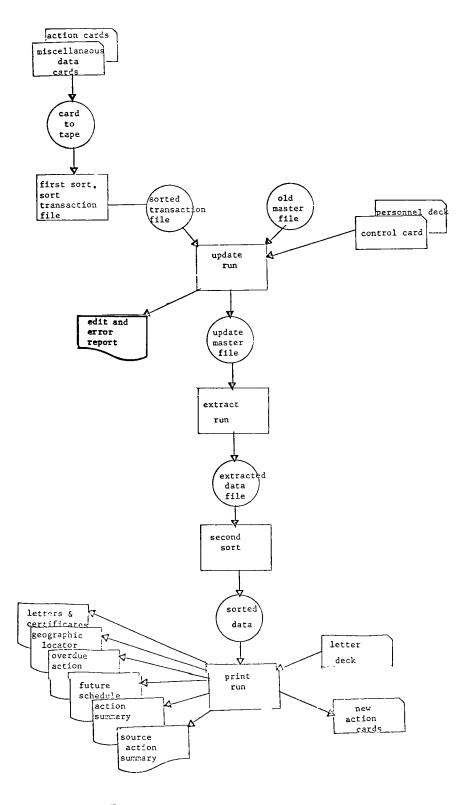


Figure 3.1. Computer processing schematic.

data from the master file for the various reports which will be printed. In some cases, information from one record of the master file may be extracted a number of times for different reports. Each extracted record will have a fairly lengthy sort key which will enable the system to sort records for each report together. The sort will also group records by agency in the proper sequence for each of the reports as well as for new action cards to be sorted. The output from the extract run is a magnetic tape of extracted data.

This tape is then processed by a standard IBM 360 sort. Modifications for sorts available from other producers of computer equipment will be relatively easy to make since the sort key will consist of several fields arranged continuously. The sort produces a magnetic tape with the records in appropriate sequence. This tape is the input to the print run.

If registrations, permits, letters, etc., are to be printed, a special deck of cards is entered, reflecting various prewritten or "canned" letters which are to be sent directly to various sources. These letters are designed to be printed by the computer on continuous forms preprinted with the control agency's letterhead. At the bottom of Figure 3.1 from left to right, the first output from the print run is the letters and certificates just discussed. The next product is the geographic locator which is printed in two versions: one in sequence by grid coordinates, and the other in sequence by city and street. The next report is the overdue action report which, like the geographic locator, is printed on plain computer paper. The future schedule summary is a basic report which is distributed to all users of the system and indicates actions that are scheduled for the coming week,

as well as actions scheduled further in the future. The action summary report is a summarization of actions which have occurred in the past, arranged for management review; this report indicates the results of the action when it has been reported. The source action summary is classified by individual source, and includes all actions that have been recorded relating to each source, including those planned for the future. These actions are grouped by individual emission point. For example, an individual manufacturing plant may have both a boiler and process emission. These are treated separately and actions relating to each are grouped together. For actions which relate to the entire plant, such as generalized complaints or letters, a general category identified as emission point 000 is established and general actions are grouped on the listing at that point. The final output from the print run is the new action cards. These have to be either interpreted or printed across the top in some way (such as by use of a keypunch machine with the printing option installed). The cards themselves are preprinted. A sample action card is shown in Section 3.4, Figure 3.4. Certain actions common to most agencies are indicated in the preprinted portion of the card. Agencies may perform different actions, or call similar actions by different titles. It is anticipated that each agency will want to prepare its own list, perhaps working with a representative of the Office of Air Programs, to develop its own format. The system is completely flexible and is not limited to the actions that are indicated in the samples. One action card design will allow spacing for printing across the top of the card using standard interpreter spacing (60 characters per line), and another using standard keypunch spacing (80 characters per line) Either design may be chosen.

A few general notes that will relate to several reports are appropriate. When "comments" are to be entered, the staff members can enter up to 495 characters, and the keypunch operator will punch additional cards to enter the data. These data will be keypunched into additional cards by the keypunch operator and retained by the system on the master file.

The general file sequence logic will depend on a source number which will be random in nature and will be assigned consecutively by agencies. If two or more agencies are being run at one center, they may duplicate source numbers, since an agency code is included in the record.

Included in the sequence logic will be a three-digit emission point number.

Agency actions are numbered individually.

The person entering a new action card for a particular source may not have the action summary report before him, and so may not know the next sequential action number. He can simply enter "99" as an action number, and the system will convert the "99" to the proper sequential action number.

When an action is against the entire source, the system will create an emission point numbered 000. Therefore, an emission point should never be assigned 000, as this will be provided when a new action card enters the system with emission point 000, and action number 01. This emission point is really a "catchall" for complaints and other actions which apply to the entire source. The phrase "entire source" is automatically entered in the description field when this record is printed on the various reports.

## 3.3 Operation of the System

In the general operation of the Enforcement Management System, it is assumed that the agency views pollution emission sources as being divisible into specific emission points. This is the normal philosophy of enforcement operation. Basic records maintained by the Enforcement Management System consist of general information about a source, and additional information about the specific emission points that exist within a source. A source number field is provided and a subfield is provided for emission point numbers.

The "permit unit" concept utilized by the individual agency has a significant effect on the operation of the system. Local practice varies in the assignment of registration numbers and permits to specific emission points. In some cases, a registration number applies to the entire source, but specific permits are issued to individual emission points. Occasionally, agencies have decided to assign permits to control devices separately from the processes to which they may be attached.

The system handles this as follows: A source number is assigned permanently to each source. Each emission point not only has an emission point number, but can also be assigned a registration number and a permit number which are changeable at any time. Both the registration number and the permit number have been made large (12 digits) so that any manner of coding may be incorporated.

Some agencies may wish to include the source number as the first digits of the registration number or the permit number. In other cases where separate numbers are desired for the air pollution control device and the process itself, the emission point registration number could be used for the process and the permit number field for the device.

Discussion in this documentation assumes the assignment of emission point numbers by like device or emission type. Registration numbers are assumed to be assigned by the process of simply filing a description with the agency. Space has been provided for a registration number which may be different for each emission point. Because practice varies substantially from one agency to another, it is suggested that the data bank coordinator maintain control of the numbering process and maintain a manual ledger of number assignments. The source number is of particular significance to the system operation and this may be cross-referenced to an alphabetical list, although in most cases those desiring to find the source number of a particular source can do so with the geographic locator.

Normal interaction of an agency with a specific source follows the steps which are indicated in the attached Figure 3.2. Systems actions on the flow chart are shown in the blocks with rounded ends. For example, "Issue permit, schedule reinspection" indicates a system action.

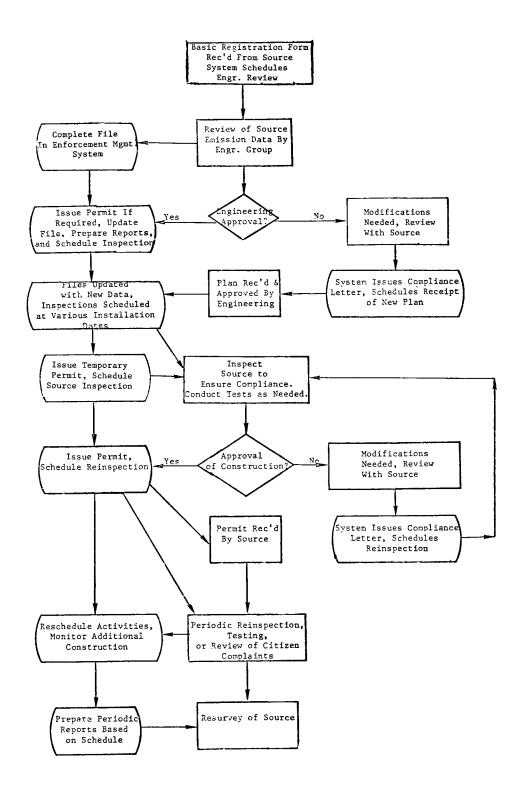


Figure 3.2. System actions.

### 3.4 Input Forms

Input forms for the Enforcement Management System consist of four keypunchable documents as follows:

- o Source Data Form
- o Emission Point Entry Form
- o Action Card (machine-prepared)
- o Special Action Card (hand-prepared)

These forms are prepared by staff personnel and keypunched onto standard 80-column punched cards for entry into the Enforcement Management System. The data elements and the use of each form are as described below:

Source Data Form - This form is the basic entry mechanism for general information about the company, or other emission source. A copy of this form is included in this report as Figure 3.3. The following data elements are included on this form:

Agency Code - This is a number which is preprinted on the form itself. This data field is used when the system is operated for a number of agencies or locations. Numbering in the various agencies may follow any numeric sequence. If it is desired to separate reports and other data by offices of a particular agency, sources associated with the individual office should receive an agency code number different from that of the central office. For example, if a system were being operated for two agencies, the first might be numbered 010 and the second, 020. The offices of the first agency would then be 011, 012, etc; those of the second agency would be 021, 022, etc.

County Code - Each county in a particular state should be assigned a

# SOURCE DATA ENTRY FORM SOURCE DATA FORM

	1
Agency	Code

County Code	L	Source	No.	Card Code	
Coordinates				UTM Zone (if used)	
EW	NS NS				
Source Name	· · · · · · · · · · · · · · · · · · ·	<del></del>			
Street Number	<u></u>	Name			
Time Factor .				Update Code N, C, or D	
Card Code 2					
<u>.                                    </u>	City			State Zip C	ode
Area Code Telephone	<del></del>	ł	Contact		
SIC Code	Agency Inspector No.		Agency Engineer No.	Update Code N, C, o	r D
Card Code , 3,					
Source Description	<del>d ,                                   </del>				
Card Code 4	' .ne Code (Lea	ve blan	k except "C")	Update Code N, C, o	r D
Comments:					
			······································		
			· - · · · · · · · · · · · · · · · · · ·	***************************************	
	<u> </u>				

Figure 3.3. Source data entry form, source data form. 29

provided, although fewer digits may be used.

Source Number - This is a sequential number assigned to a source which is entered during the initial entry of the source data. A book should be maintained by the data bank coordinator to indicate the source numbering. The source number itself has no particular significance and may be duplicated when utilized by several agencies. The source number assignment book is simply a list of numbers and companies used to keep track of the last number assigned. Location of specific source data is by source number and should it not be known, the geographic locator can be consulted to determine the source number.

Card Code - This field is preprinted to assist in the keypunching process.

Coordinates - Three fields are associated with the assignment of coordinates to a specific source. These are UTM (Universal Transverse Mercator) Zone, the East-West Coordinate, and the North-South Coordinate. It is strongly recommended that coordinates be assigned to the various sources. However, it is possible to leave these fields blank without interfering with the operation of the system. "Zoning" these sources allows locating sources in specific areas. The ability to utilize the data that have been collected for modeling and simulation purposes depends on this zoning. Generally speaking, the UTM system is preferred. In this case, a zone indication is desirable unless the agency's jurisdiction is entirely contained in one UTM zone. If a longitude-latitude system is used, the zone field can be left blank. Each agency should decide what coordinate system it wishes to use and stick to it. It is also essential to decide on the positioning of the digits. For example,

under UTM zoning, usually five digits are assigned. These should be located to the right of the coordinate field on the form itself and the keypunch instructions modified to indicate only the five digits. Longitude and latitude generally only consist of six digits.

<u>Source Name</u> - Show the company or other name of the source at this location. If the first word on the official title is "The" or a similar phrase, omit this and begin with the first significant word such as Acme Co., not The Acme Co.

<u>Street</u> - Show the number and name at the location of the air pollutant emissions.

Time Factor - This data element is usable only by the advanced computerized system; however, it is recommended that it be filled in by agencies using the standardized computerized system so that they may easily progress to the more advanced system. The advanced system utilizes this time factor in scheduling. The factor is a three-digit field indicating usual amount of time encountered in dealing with this source. This involves an estimate of factors such as complexity of operation, distance from agency office and so on. If 1.00 is entered, it is an average source. 2.00 indicates a difficult source, and .50 indicates a source of less than average difficulty. If no entry is made, the system assigns 1.00.

<u>Update Code</u> - The letters N, C, or D are entered here depending on whether the source is new, to be changed, or to be deleted. In order for the entry to pass the various computer edits, this field must be properly filled in. For example, if a change is intended but an N is entered, the edit routines will reject the cards being entered into the system.

<u>City</u> - This field is used for the city or postal address at which the source is located.

State - The two-digit postal abbreviation for the state is entered here.

Zip Code - This field is for the six-digit, numeric zip code of the address indicated.

<u>Telephone</u> - Show the complete telephone number at the location. The first three digits are the Area Code.

<u>Contact</u> - Indicate the responsible official at that location with whom the agency normally has contact or who normally handles pollution-related matters. This name will appear on letters, permits, and so forth which are generated by the system.

SIC Code - This code is the standard industrial classification code for

the type of installation being considered. It should be entered if known.

Agency Inspector Number - This number is assigned to a staff member of the air pollution agency who normally performs inspections at this installation. The first digit may be a letter which indicates the section to

Agency Engineer Number - This is the same as the agency inspector field except that it refers to the engineer who normally will analyze data from this particular installation.

which the staff member reports. The second two digits are numeric and

are assigned consecutively to staff members within that section.

<u>Update Code</u> - This field is handled as indicated as the previous update code field.

<u>Source Description</u> - This is a brief description of the type of installation at this address, such as: petroleum refinery, electric utility or heating plant.

<u>Line Code</u> - This field is associated with the comments to be entered below. Please note that it is left blank except when a change is desired in existing comments on the record. In this case, show the line number printed on the form and enter this number.

<u>Comments</u> - Comments concerning the emission source can be entered here.

This might be a description beyond that included in the source description field, or might pertain to specific items in the relationship between the agency and the source. Up to 495 characters or comments can be entered.

Emission Point Entry Form - County Code, Source Number and Agency Code must be the same as the source data form entry for which this emission point is being made. An emission point entry should be made for every point within a particular source which is capable of emitting pollutants. See Figure 3.3A.

<u>Emission Point Number</u> - Number the emission point within a particular source consecutively starting with 001 and continuing until all the points are numbered.

<u>Description</u> - Indicate a brief description of the specific emission points, such as grey iron cupola, nitric acid still, or oil-fired boiler. If there are many similar devices in a given source, word the description so that the specific process being referred to can be unambiguously identified, using manufacturers' serial numbers or numbers assigned by the source.

<u>Control Device</u> - This field is for identification of any air pollutant device associated with this emission point, such as a bag house, precipitator, fabric filter, scrubbers, cyclones, etc.

L		
Agency	Code	

# SOURCE DATA ENTRY FORM EMISSION POINT ENTRY FORM

County Code Source	No. Card Code	
Emission Des Point No.	cription	
L	Update Code N, C, or D	
Pollutants  6 Card Code Line Code (Lv Blank Except C)	Comments	-
		- - -
Registration Nu	Permit Number  Update Code N. C. or D	

Figure 3.3A. Source data entry form,
Emission point entry form.

<u>Pollutants</u> - This field is used to identify qualitatively the pollutants that are emitted from this emission point.

<u>Update Code</u> - The same as that discussed under the Source Data Form.

<u>Comments</u> - Additional comments may be entered here regarding specific points of description which may be required to describe the emission point. Any item of particular note may be entered. Up to 495 characters may be entered. Note, however, that there is also a comments field on the action card. Specific comments related to agency actions concerning this emission point should be entered there.

<u>Line Code</u> - This field should be blank unless already existing comments from the file are being modified. In that case, the line number of the comments being changed should be entered and the entire line repeated.

Registration Number - Show the registration number assigned to this emission point. Note that this number will appear on any letters going to the source.

<u>Permit Number</u> - Show a permit number that has been assigned to this emission point. The permit number is also printed on letters going to a specific source.

<u>Update Code</u> - Update Code is the same as that which has been previously discussed.

## Action Card

This 80-column card is prepunched with source - and point - identifying data by the system so that this data need not be entered for keypunching a second time. This card is designed to be filled in by the person performing the action

indicated. In certain cases, items related to the next action may be filled in by a supervisor or coordinator. Usually, all or most of the data will be entered by the person whose name appears in the staff name field. See Fig. 3.4.

Action Results - This section of the card is used to indicate the status of the action indicated. If the staff member determines that his activities have completed the agency's handling of this activity, he circles the "1" next to the "No Further Action" printing. If further activity is indicated, he circles the "2" next to "Follow Next Step," and indicates the next step in the next action field, which is discussed below. If the activity has been rescheduled, this is indicated by circling the "3" next to "Reschedule Action" and the new date entered in the next action date field. "Data Not Recd." is used when the activity involved the receipt of information which did not arrive from the source. Note that local agencies may add other action results to the card, or may modify the wording of the individual items.

<u>Hours Taken</u> - This is the number of hours that were taken by agency staff to complete this action. Zero hours are shown if no actual activity was performed, or if the action is rescheduled.

<u>Next Action</u> - There are eight actions indicated here. These may vary from agency to agency based on local regulations and practices. The actions selected are typical of normal agency activities. It should be noted that each agency may vary the names of the actions, or the number of actions to be included.

<u>Date</u> - This is the date by which the action should be completed.

<u>Person</u> - This is the code number of the staff member who will complete

the next action. In some cases the person's name may be entered and the data bank coordinator will supply the code. No entry need be made

if the same staff member will perform the next action.

	POINT ACT	ACTION	
	ACTION RESULTS	NEXT ACTION	STAFF NAME
ESTORGEMEN Managemen System		1 INSPECTION 8 AQ SURVEY	SEND LETTER  1 REQUEST REGIS. 8 REGIS APPROVAL
MANAGEMEN SYSTEM	1 NO FURTHER ACTION	2 REGISTRATION DATE	2 REQUEST BLAN
3 8 8		1	2 REQUEST PLAN
ANA	2 FOLLOW NEXT STEP	3 PLAN SUBMISSION PERSON	3 PERMIT APPLIC.
泛	3 RESCHEDULE ACTION	4 REVIEW WITH SOURCE	4 ISSUE PERMIT
Z C	4 DATA NOT RECD	5 REGISTRATION REVIEW HRS TO COMPLETE	5 ISS. COND. PERMIT
ACTION Card	HOURS TAKEN	6 PLAN REVIEW	6 APPEAR AT AGENCY
ည္ဆိုင္သ		7 SOURCE TESTING	
	MENTS:	1 0001102 12011110	7 PLANNED VISIT
	1   1	1	1
	POINT ACT SOURCE NAME	ACTION	STAFF NAME
<b>-</b>	ACTION RESULTS	NEXT ACTION	SEND LETTER
Z Z	j	1 INSPECTION 8 AQ SURVEY	1 REQUEST REGIS. 8 REGIS APPROVAL
	1 NO FURTHER ACTION	2 REGISTRATION DATE	2 REQUEST PLAN
MANAGEMEN System	2 FOLLOW NEXT STEP	3 PLAN SUBMISSION PERSON	3 PERMIT APPLIC
<b>X</b>	3 RESCHEDULE ACTION	4 REVIEW WITH SOURCE	4 ISSUE PERMIT
	4 DATA NOT RECD	5 REGISTRATION REVIEW HRS TO COMPLETE	5 ISS COND. PERMIT
CARD		6 PLAN REVIEW	6 APPEAR AT AGENCY
2 2	HUUKS IAKEN !		
	HOURS TAKEN		
		7 SOURCE TESTING	7 PLANNED VISIT
	ENTS:	7 SOURCE TESTING	
		7 SOURCE TESTING	
		7 SOURCE TESTING	
		7 SOURCE TESTING	

Figure 3.4 . Action card. Design at top is for installations with interpreting keypunches. The lower design is for 60-column interpreters.

Hours to Complete - This is the estimated number of hours required to complete the next action.

<u>Send Letter</u> - These are letters or certificates which are standardized in format and routinely sent by the agency to various sources. Eight are shown on the sample card. The number of letters or certificates used by any particular agency and their text may be varied to suit local practice. Figures 3.11 through 3.18 show sample letters. Each agency may use a different set of letters, up to a total of 99 per agency. For practical purposes, however, only about 15 letter titles can be printed on the action card.

<u>Comments</u> - The person completing the action should fill in any significant comments in this portion of the card. These comments will be keypunched and entered into the system along with the action record. They will appear on the source action summary and elsewhere as appropriate. Comments to be written down should be helpful in analyzing the action that was taken and what is expected of the subsequent action. Up to 495 characters of data may be entered. Any unusual occurrences should also be recorded. If the new information relates to the emission point itself, however, the comments should be entered on an Emission Point Entry Form so that they can be associated with the emission point, not with the action.

<u>Special Action Card</u> - Data on the Special Action Card are the same as the mechanized card, except as indicated below. See Figure 3.5. The Special Action Card is needed to supplement the Action Card. It contains spaces to enter data which is prepunched into the Action Card.

The Special Action Card is used to enter or to schedule the first action

			SPECIAL ACTION CA	ARD		Agency No.
	County Code		ı.			l
22	Source No.	<del></del>	Emission Poin	t No.	·	
EN FORCEM MANAGEM SYSTEM	Action No Action Type Card Code Action Date Next Action Date Yr. Staff No Staff No					
<b>m 2</b>	Action Results		Hrs. Taken			
	Next Action					
ACTION CONTRACT	Est. Hours to Comple		Send Letter to Source	e		N, C, or D
AC	TION TYPES	RES	ULTS	LET	TERS	<del></del>
02 03 04 05	Inspection Registration Plan Submission Review with Source Registration Review Plan Review	02 03 04	No Further Action Follow Next Step Reschedula Action Data Not Faccived Other see Comments	02 03 04 05 06	Request Registrat Registrat Registrat Registrat Registrat Send Permit Appli Issue Permit Issue Conditional Appear at Agency Planned Visit	Cation
07 08 09 10	Source Testing A. O. Survey				Registration Appr	coval

Figure 3.5 Special action card.

in what may be a series of actions. It is also used when a series of actions relating to a particular source is entered at the same time as when a compliance plan is drawn up. A separate sheet is required for each action in the series. It will also substitute for a regular action card which has been lost or destroyed.

Agency Code - Preprinted on the form.

<u>County Code</u> - The county code for the source must be entered so that the record on the master file may be located.

Source Number - The source number is needed to locate the file on the master record.

Emission Point Number - This field holds the emission point number for the point relating to the particular action. The special action card is used to enter the first action in what may be a series of actions. In some cases, such as a complaint, the card can be used to enter a completed action and a next action at the same time. For example, a complaint and the resultant air quality survey, which are two actions, can both be entered with one card. In this case, the "next action" and the "next action date" fields indicate the subsequent action in the series. Otherwise these fields are left blank. In this case, when the first action has been completed, the actions and results are also filled in. When a single action is being entered, only the action number, action type, action date and staff number fields are entered. The estimated "hours to complete" field refers to the second action if one is entered. In this case, the "send letter" to source number may or may not be used depending upon whether it is desired to send one of the standardized letters to the source. special action card may also be used to modify an existing action on the

master file by use of a "C" in the update code field. The "C" or change entry is normally used before the action is actually performed. Normally an "N" (new) is entered at that point. Update code "D" is used if an action is to be deleted from the master file.

Other fields on the Special Action Card are the same as the action card. Note that the "Action Types" listed at the bottom are the entries to be used in the "Action Type" field. The "Action No." field is the sequential action number.

# 3.5 Output Reports

Shown on the pages following are sample output reports from test runs of the system. Each report is described briefly. At the end of the section a number of filled in action cards (machine produced and special) are shown to indicate typical entries that might lead to specific printout data.

#### Overdue Action Report (Figure 3.6)

This report lists all actions which are overdue based on their scheduled date. Included in the report is the reason for an action being overdue, e.g., information requested has not yet been received so the action can not be completed or the action card has not been returned (action not accomplished or the card is lost).

For multiple agency use the report is prepared separately by agency. Its principal use would be as a controlling report to:

- a. show which sources have not complied with an agency's request for information
- b. indicate staff members who are over-scheduled
- c. prevent an action card from being misplaced

The report is under the control of the data bank coordinator. It should be produced periodically.

# Future Schedule Summary (Figures 3.7 and 3.8)

This report lists all actions which are scheduled in the future. The summary is subdivided into section and individual reports.

The section report compiles a summary of projected actions by calendar

123	1811	DIVE	$\Lambda \cap \mathbf{T}$	I O N	REPORT	

			OVERTOR ACTION					
••••	11/21/71	••••••	ENFORCEMENT MANAGE AIR POLLUTION CON	MENT SYSTEM	• • • • • • • • • • • • •	•••••	₽AGE 1	- ·
• • • • •								. • • •
	STAFF MEMBER AND TITLE	PLANNED ACTION	SULRCE NAME AND ADDRESS	SOUNCE NO. AND POINT	SCHEDULED DATE	RESULTS OF PLANNED ACTION	ACTION NUMBER	
••••	L. KCPNRFICH FNGINEFR	AC SURVEY	RAUCCCK TRANDUCER 1531 LOCUST ST. WHELAN CT C7211	CUC65 GOO	10/20/71	CARU NOT RETURNED	C 4	
	J. PELL ENGINEER	INSPECTION	BABCCCK TRANDUCER 1531 LOCUST ST. WHFLAN CT C7211	000 <b>65</b> 002	19/30/71	CARD NOT RETURNED	02	
43	F. FISH INSPECTOR	INSPECTION	BARCCCK TRANDUCER 1531 LOCUST ST. WHELAN CT C7211	00065 CCC	10/15/71	CARD NOT RETURNED	C 3	
	H. PINKHAM INSPECTUR	RECISTRATION	YORK FINCH GENERAL 2111 FINCH AVE W HARTFORD CT CGOO2	00005 001	10/30/71	CAPU NUT RETURNED	CZ	
	R. YOCOM INSPECTOR	REGISTPATION	GOODYEAR FOSSAGO LID 3050 LAKESENKE BLYD HARTFORD OT 06002	00009 000	11/01/71	CARD NOT RETURNED	02	
	A.H. BOSTICK INSPECTOR	REGISTRATION	WILCOX PAINT CO. 15263 METROPOLE AV CIXON NJ 09123	00020 002	10/30/71	CARD NOT RETURNED	02	
*	N.E. BOWNE ENGINEER	REVIEW W/SOURCE	WHITE PIGMENT CORP 35 BUCKELFY AV WESTERN NJ 06002	00003 001	11/02/71	CARD NOT RETURNED	02	
	B. BROWN Inspector	REGIST. REVIEW	MILTEN STLAM PLANT 3100 WHITE ST HARTFORD NJ 06002	00011 CO1	11/20/71	CARD NOT RETURNED	C 2	

Figure 3.6. Overdue action report prepared by computerized system.

		F	LTURE SCHEDU	- <del>-</del>			
11/21	1/71		RCEMENT MANAG POLLUTION CO	FMENT SYSTEM		PAGE	l
		= : = =	VEERING				
SCHED. DATE	PLANNED ACTION STAFF MEMBER	SOURCE NAME AND ACORESS	GRIU COORDS.	SCURCE & PCINT	SOURCE DESCRIPTION POINT CESCRIPTION	LAST ACTION AND CATE	ACT. NO.
12/01/71	PLAN REVIEW N.E. RCHNE	MIDDLEBURY COLLECT I PLUE HILLS AV HARTECPD NJ 09123	000662 X 004865	000C1 0CO	COLLEGE DORM, LAB. ENTIRE SOURCE	01FEP 09/30/71	02

Figure 3.7. Future schedule summary prepared by computerized system.

v	Į	

Figure 3.8. Future schedule summary prepared by computerized system.

dates. It contains the source location, emission point, previous action against the source and its date, as well as the projected action and the name of the staff member assigned to complete it.

The individual summary is similar to the section summary, except it only lists actions to be performed by this individual and  $\underline{\text{not}}$  the entire section.

The section summary is distributed to agency and/or section management. Its main use is as a tool in the assignment of manpower, and for management review of workloads.

The individual summary accompanies the individual's action cards. It enables a staff member to review his upcoming schedule. He could then rearrange his trips so he would spend more time at a source and less time traveling. The source name and address serves to save valuable time for the staff member by not having to reference any other report to find the source address.

The production of these summaries is under the control of the data bank coordinator. Since this is such a valuable report and since the entries are always changing, it probably would be required each cycle.

Geographic Locator (Figures 3.9 and 3.10)

This is a listing of all sources on the master file. Two reports are produced for each agency utilizing the system. A locator by grid co-ordinates lists sources by UTM gridding (or any consistent system of co-ordinates). A second locator lists sources by city and state.

Between these two locators, any complaint can be quickly verified to see if the source is registered. The grid coordinate locator can also be

			GEOGRAPHIC LOCATOR		
*****	11/21/71		CEMENT MANAGEMENT SYSTEM POLLUTION CONTROL AGENCY	• • • • • • • • • • • • • • • • • • • •	PAGE 1
			TOR EY GRIU COGROINATES		
•••••	GRID	SOURCE NAME	SOURCE DESCRIPTION POINT NO. AND DESCRIPTION	PCLLUTAN <sup>r</sup> TYPES	SOLRCE NUMBER
••••		MICOLERURY COLLEGE 1 RLUE HILLS AV HARTFORD NJ 09123	COLLEGE DORM, LAB. COG ENTIRE SCURCE		00001
4	006188 BY 048458 UTM 20	YORK FINCH GÜNERAL 2111 FINCH AVE W HARTFORD CT C6002	HOSPITAL COT FUEL COMPUSITION-GAS	SUL FUR-ASH	004C5
47	006210 BY 003692 UTM 22	WILCCX PAINT CO. 15263 METROPOLE AV DIXON NJ 29123	WATER BASE PAINT MANUF. COI PAINT MIXERS	HC-PART	00020
		5.N.S G - G - F - F - G - G - G - G - G - G	002 FURNACE	PART-502	
	006480 PY 002211 UTM 15	WHITE PIGMENT CORP 35 BUCKELLY AV WESTERN NJ 06002	INK MANUFACTURER COI GAS VATS	SC2, HC4	0003
	471892 RY 063912 UTM 10	BARCECK TRANDUCER 1531 LOCUST ST.	ELECTRONIC PARTS PROD. 000 ENTIRE SOURCE		00(65
		WHELAN CT 07211	001 BUILER	SUZ - PARTIC.	
			002 FVAPORATOR	HC - CDCRS	
			003 ELECTRIC FURNACE	HC - ODURS	
			CO4 PLATING BATH	HÇ - PARTIC	

Figure 3.9. Geographic locator prepared by computerized system.

• • • •	* * * * * * * * * * * * * * * * * * * *	*****	SEOGRAPHIC LOCATOR		
	11/21/71	( Ar	ORCEMENT MANAGEMENT SYSTEM K POLLUTION CONTROL ACENCY	••••••	PAGE 1
	• • • • • • • • • • • • • • • • • • • •	**********	LOCATOR BY CITY. STREET		
• • • •	• • • • • • • • • • • • • • • • • • • •	*****	••••••••••••		
• • • •	GRID CCORDINATE	SCURCE NAME SHUPCE ADDRESS	SUURCE DESCRIPTION POINT NO. AND CESCRIPTION	POLLUTANT TYPES	SOURCE Numher
			······································	•••••	• • • • • • • • • • • • • • • • • • • •
	006210 RY 003692 UTM 22	WILCOX PAINT CO. 15263 METROPOLE AV DIYON NJ CO123	HATEP BASE PAINT MANUF. COI PAINT MIXEPS	HC-PAPT	00026
			CG2 FURNACE	PART-SO2	
	GC0662 RY 004665 UTM 10	MICOLEPURY CULLEGE 1 PLUE HILLS AV HASTEOPO AJ C/123	COLLEGE DORM, LAR. 000 ENTIRE SCURCE		66561
48	006188 RY 048458 UTM 20	YORK FINCH GENERAL 2111 FINCH AVE W HARTFORD CT 06007	HOSPITAL COMBUSTION-GAS	SULFUR-ASH	(0005
	BY UTM	MILTON STEAM PLANT 3170 WHITE ST HARTEORD NJ 06002	CC1 SMOKE STACK	NOT KNEWN YET	°0.11
	006480 BY J02211 UTM 15	WHITE PIGMENT CORP 35 BUCKELEY AV WESTERN NJ 060Q2	INK MANUFACTURER 001 GAS VATS	SM2+ HC4	.00003
	471892 RY 063912 UTM 10	HABCCCK TRANCUCER 1531 LCCUST ST. WHELAN CT 07211	FLECTRONIC PARTS PROD. 000 ENTIRE SOURCE		00065
			COL BUILER	SC2 - PARTIC.	
			002 EVAPURATOR	HC - EDURS	
			003 FLECTRIC FURNACE	HC - DDORS	
			004 PLATING BATH	HC - PARTIC	

Figure 3.10. Geographic locator prepared by computerized system

used to determine pollutant sources in a particular area which may be causing air quality problems.

This report is under the direct control of the data bank coordinator.

Once the master file is created, there will be relatively few new sources added, therefore these reports could be produced every 4 or 5 cycles.

Standardized Agency Letters, Certificates (Figure 3.11 through Figure 3.18)

The system produces standardized letters and other documents for transmittal to sources. The text is under control of the local agency, and will reflect local practice and regulations. The method used to introduce particular textual material is described in the Appendix.

The letters are produced when an action card (either mechanized or special) is submitted to the system with a "Send Letter" number circled. The system responds by printing the letter with the source name and address, contact, and other data at the top, and the standarized text as the body. A number of examples are shown in the following figures.

The letters may be printed on agency letterhead bond, by ordering this paper with specifications appropriate to the computer printer used at the local center. Alternately, blank stock may be utilized and an agency stamp used, to reduce costs.

In some cases, local situations may dictate that only the letter title, plus source name and address be printed. For example, some local computer centers may not accept the use of preprinted forms, such as letterhead stock forms. In this case, the letters must be prepared "off-line", away from the computer. This can be done in several ways. The standard letters can be multilithed, and the variable data typed in from the computer printout.

MIDDLEBURY COLLEGE I BLUE HILLS AV HARTFORD NJ 09123

CONTACT J. JONES

SUBJECT APPEAR AT AGENCY

COLLEGE BOILER SOURCE NO. 00001 POINT NO. 001 REGIST. NO. PERMIT NO.

#### GENTLEMEN

A REVIEW OF THE INFORMATION YOU HAVE SUBMITTED TO THIS AGENCY INDICATES THAT A CONFERENCE BETWEEN A REPRESENTATIVE OF YOUR FIRM AND THE AGENCY STAFF MEMBERS IS REQUIRED. PLEASE ARRANGE TO HAVE A REPRESENTATIVE OF YOUR FIRM APPEAR AT THE ABOVE ADDRESS WITHIN 21 DAYS FROM THE DATE INDICATED ON THIS LETTER. SPECIFIC ARRANGEMENTS AS TO THE TIME OF THIS MEETING CAN BE MADE BY CALLING 301-249-4692 AND REQUESTING SUCH AN APPOINTMENT FROM MISS A. WILSON. PLEASE NOTE THAT YOUR FIRM'S REPRESENTATIVE(S) SHOULD BE PREPARED TO DISCUSS THE AIR POLLUTANT EMISSIONS FROM THE INSTALLATION AT THE ABOVE ADDRESS. HE SHOULD BRING WITH HIM ANY TECHNICAL OR ENGINEERING INFORMATION REGARDING PROCESSES OR DEVICES LOCATED AT THIS INSTALLATION.

VERY TRULY YOURS.

Figure 3.11. Sample letter produced by system for mailing to source.

MADISON MFG. CORP.

2301 WHITTAKER ST.

MADISONVILLE NJ 12300

CONTACT L.V. WILLIAMS

SUBJECT REGIS: APPROVAT

LEAD CASTING PLANT

LEAD MELTING CUPOLA

SOURCE NO. 00003 POINT NO. 001 REGIST. NO. A4126 PERMIT NO. 24789

#### GENTLEMEN

WE RECEIVED YOUR REGISTRATION OF AN AIR POLLUTION SOURCE FOR THE ADDRESS INDICATED ABOVE. A TECHNICAL REVIEW INDICATES THAT YOU ARE IN COMPLIANCE AND ARE EXEMPT FROM EXISTING REGULATIONS AND NO FURTHER ACTION IS REQUIRED BY YOU AT THIS TIME.

PLEASE NOTETHAT ANY SIGNIFICANT MODIFICATION WHICH MIGHT AFFECT THE EMISSIONS FROM THIS INSTALLATION TO THE ATMOSPHERE; REQUIRES THAT YOU NOTIFY THIS AGENCY 30 DAYS PRIOR TO THE DATE OF THE MODIFICATION. SUCH MODIFICATIONS INCLUDE A SIGNIFICANT CHANGE IN THE RATE OF OPERATION OF ANY PROCESS OR DEVICE AT THIS LOCATION; ANY SIGNIFICANT CHANGES IN THE HOURS OF OPERATIONS; MODIFICATION OF THE PROCESS ITSELFIOR THE ADDITION OF NEW DEVICES OR PROCESSES AT THIS ADDRESS. SUCH MODIFICATIONS MAY REQUIRE THAT YOUR FIRM MAKE APPLICATION FOR A PERMIT TO OPERATE. IN THIS CASE; THE MODIFICATIONS MAY NOT BE ACCOMPLISHED UNTIL THE PERMIT HAS BEEN GRANTED BY THIS AGENCY.

VERYTRULY YOURS,

Figure 3.12. Sample letter produced by system for mailing to source.

MADISON MFG. CORP. 2301 WHITTAKER ST. MADISONVILLE NJ 12300

CONTACT L.V. WILLIAMS

SUBJECT PLANNED VISIT

LEAD CASTING PLANT BOILER-NO. 6 OIL SOURCE NO. 00135 POINT NO. 002 REGIST. NO. PERMIT NO.

#### GENTLEMEN

AS A RESULT OF THE INFORMATION SUBMITTED BY YOU TO THIS AGENCY, WE FEEL THAT A PERSONAL CONFERENCE BETWEEN A STAFF MEMBER OF THE AIR POLLUTION CONTROL AGENCY AND A QUALIFIED REPRESENTATIVE OF YOUR FIRM IS NECESSARY. AS A RESULT, A MEMBER OF OUR TECHNICAL STAFF WILL PLAN TO VISIT YOU AT YOUR INSTALLATION INDICATED ABOVE IN THE NEAR FUTURE. YOU WILL BE CONTACTED BY TELEPHONE TO ARRANGE A SPECIFIC TIME OF THIS VISIT.

PLEASE NOTE THAT THIS CONFERENCE DOES NOT IMPLY VIOLATION OF EXISTING REGULATIONS BY YOUR FIRM. IN MANY CASES, THESE CONFERENCES SIMPLY LEAD TO CLARIFICATION OF DATA YOU MAY HAVE SUBMITTED.

VERY TRULY YOURS,

Figure 3.13. Sample letter produced by system for mailing to source.

MADISON MFG. CORP. 2301 WHITTAKER ST. MADISONVILLE NJ 12300

CONTACT L.V. WILLIAMS

SUBJECT REQUEST REGISTRATION
LEAD CASTING PLANT
LEAD MELTING CUPOLA

SOURCE NO. 00135
POINT NO. 001
REGIST. NO.
PERMIT NO.

#### GENTLEMEN

AS YOU MAY BE AWARE, PUBLIC LAW 341, TITLED REGULATION OF AIR POLLUTION SOURCES, REQUIRES THAT ALL INSTALLATIONS CAUSING EMISSIONS TO THE ATMOSPHERE APPLY FOR REGISTRATION WITH THE AIR POLLUTION CONTROL AGENCY.

INFORMATION REACHING THIS OFFICE INDICATES THAT YOUR INSTALLATION AT THE ABOVE ADDRESS MAY BE COVERED BY THIS LAW.

ENCLOSED WITH THIS LETTER ARE INSTRUCTIONS FOR FILLING OUT THE REGISTRATION FORM, BLANK FORMS AND A COPY OF THE REGULATIONS WHICH APPLY.

THE LAW REQUIRES THAT THIS FORM BE RETURNED WITHIN 30 DAYS FROM THE ABOVE DATE WITH ALL REQUESTED INFORMATION COMPLETED IN FULL. UPON RECEIPT OF YOUR REGISTRATION. THE DATA WILL BE EVALUATED FOR COMPLETENESS AND COMPLIANCE WITH EXISTING AIR POLLUTION CONTROL REGULATIONS.

IF YOU NEED ADDITIONAL FORMS, OR QUESTIONS ARISE CONCERNING THE INFORMATION TO BE ENTERED, OR ITS FORMAT, PLEASE DO NOT HESITATE TO CONTACT THIS OFFICE AT 301-692-3461.

VERY TRULY YOURS.

Figure 3.14. Sample letter produced by system for mailing to source.

WHITE PIGMENT CORP. 35 BUCKELEY AV WESTERN NJ 06002

CONTACT E. SMITH

SUBJECT REQUEST PLAN

INK MANUFACTURER

GAS VATS

SOURCE NO. 00003 POINT NO. 001 REGIST. NO. A4126 PERMIT NO. 24789

#### GENTLEMEN

THE AIR POLLUTION AGENCY HAS REVIEWED THE REGISTRATION INFORMATION SUBMITTED BY YOUR COMPANY RECENTLY. REVIEW BY OUR TECHNICAL STAFF INDICATES THAT THE POLLUTANT EMISSIONS FROM YOUR INSTALLATION EXCEED THE REGULATIONS OF THIS AGENCY.

WE ARE: THEREFORE: REQUESTING THAT YOU SUBMIT A PLAN TO BRING THESE POLLUTANT EMISSIONS TO LEVELS WHICH CONFORM TO THOSE STATED IN THE REGULATIONS: RECEIPT OF THIS PLAN AT THIS OFFICE IS DUE 1-20 DAYS FROM THE DATE INDICATED ON THIS LETTER:

YOU MAY WISH TO REVIEW THE CONTENTS OF YOUR PLAN OR ITS REQUIREMANTS WITH STAFF MEMBERS OF THIS AGENCY PRIOR TO SUBMISSION OF THE PLAN. IF SO: PLEASE CONTACT THE AGENCY AT 301-349-6932 FOR AN APPOINTMENT. IF YOU HAVE ALREADY BEEN IN CONTACT WITH A MEMBER OF THE AGENCY STAFF. PLEASE CONTACT HIM DIRECTLY.

PLEASE NOTE THAT THE PLAN YOU SUBMIT MUST PROVIDE FOR REDUCTION OF EMISSIONS FROM YOUR INSTALLATION TO LEVELS INDICATED IN THE REGULATION WITHIN A REASONABLE TIME.

VERY TRULY YOURS.

A. J. KELLSTADT
AIR POLLUTION CONTROL AGENCY

Figure 3.15. Sample letter produced by system for mailing to source.

MIDDLEBURY COLLEGE 1 BLUE HILLS AV HARTFORD NJ 09123

CONTACT J. JONES

SUBJECT PERMIT APPLICATION

COLLEGE BOILER SOURCE NO. 00001 POINT NO. 001 REGIST. NO. PERMIT NO.

GENTLEMEN

WE HAVE RECEIVED YOUR REGISTRATION CONCERNING AN AIR POLLUTION EMISSION SOURCE. OUR STAFF HAS DETERMINED THAT YOUR INSTALLATION FALLS UNDER PUBLIC LAW 341, RELATING TO THESE MATTERS. AS A RESULT, YOU ARE REQUIRED TO FILE A PERMANENT APPLICATION FOR OPERATION OF YOUR SOURCE.

WE HAVE ENCLOSED BLANK COPIES OF THE APPLICATION FORM AS WELL AS INSTRUCTIONS FOR FILLING OUT THIS APPLICATION. THE NECESSARY FEE WHICH MUST ACCOMPANY THIS FORM, IS INDICATED IN THE INSTRUCTIONS.

PLEASE DO NOT HESITATE TO CONTACT THIS AGENCY FOR ASSISTANCE IN FILLING OUT THESE FORMS IF THIS SHOULD BE NECESSARY.

VERY TRULY YOURS,

Figure 3.16. Sample letter produced by system for mailing to source.

WHITE PIGMENT CORP. 35 BUCKELEY AV WESTERN NJ 06002

CONTACT E. SMITH

SUBJECT ISSUE PERMIT

SOURCE NG. 00135 INK MANUFACTURER POINT NO. 001 REGIST. NO. A4126 GAS VATS PERMIT NO. Z4789

#### GENTLEMEN

THE PERMIT NUMBER INDICATED ABOVE HAS BEEN ASSIGNED TO YOUR INSTALLATION AT THE ABOVE ADDRESS FOR THE SPECIFIC PROCESS INDICATED. THIS PERMIT IS VALID FOR A PERIOD OF TWO YEARS AND SHOULD BE DISPLAYED PROMINENTLY IN THE AREA OF THE DEVICE ITSELF.

PLEASE NOTE THAT UNDER STATE LAW, THIS PERMIT BECOMES INVALID IF THIS PROCESS OR DEVICE IS MODIFIED IN ANY SIGNIFICANT FASHION WHICH WILL ALTER THE RATE OR COMPOSTION OF AIR POLLUTANT EMISSIONS TO THE ATMOSPHERE. IF SUCH ACTION IS CONTEMPLATED, A NEW PERMIT APPLICATION MUST BE SUBMITTED TO THIS AGENCY.

A NEW PERMIT MUST BE APPLIED FOR 60 DAYS PRIOR TO THE END OF THE TWO YEAR PERIOD COVERED BY THIS PERMIT.

VERY TRULY YOURS,

Figure 3.17. Sample letter produced by system for mailing to source.

MIDDLEBURY COLLEGE I BLUE HILLS AV HARTFORD NJ 09123

CONTACT J. JONES

ISSUANCE CONDITIONAL PERMIT SUBJECT

SOURCE NO. 00001 COLLEGE POINT NO. 003 FURNACE

REGIST. NO.

PERMIT NO. T46943

#### GENTLEMEN

THE ABOVE CONDITIONAL PERMIT NUMBER HAS BEEN ISSUED TO THE FIRM INDICATED ABOVE AT THE ADDRESS SHOWN FOR THE DEVICE OR PROCESS INDICATED IN THE HEADING OF THIS LETTER. THIS CONDITIONAL PERMIT IS VALID FOR A PERIOD OF 90 DAYS FROM THE DATE INDICATED ON THIS PAGE.

THIS CONDITIONAL PERMIT HAS BEEN ISSUED TO COVER OPERATIONS WHILE MODIFICATIONS ARE BEING MADE IN THE PROCESS OR DEVICE TO BRING THE AIR POLLUTION EMISSIONS IN LINE WITH THE APPLICABLE REGULATIONS. PERMIT MAY BE REVOKED AT ANY TIME BY THIS AGENCY. THE PERMIT MUST BE DISPLAYED PROMINENTLY IN THE VICINITY OF THE PROCESS OR DEVICE INDICATED ABOVE. NO ALTERATIONS IN THE PROCESS OR DEVICE MAY BE MADE WITHOUT RE-APPLYING FOR THIS PERMIT EXCEPT FOR PLANS TO BRING THE PROCESS OR DEVICE INTO COMPLIANCE WITH THE APPLICABLE AIR POLLUTION REGULATIONS. SUCH PLANS MUST BE ON FILE AT THE AIR POLLUTION CONTROL AGENCY

VERY TRULY YOURS.

Figure 3.18. Sample letter produced by system for mailing to source.

Another method is to store the standard texts in a device using paper or magnetic tape as a storage medium and add the name and address through a keyboard. This alternate is reasonable only if the device is already available, or can be justified by other applications. Some machines which could be used for this purpose are the IBM MT/ST, the Friden Flexowriter (Model 2303I), and the Auto-Typist (Model 75).

Cost comparisions of the various methods will depend on local factors. Costs of the separate machines run from \$150 to \$275 per month. Cost to prepare the letters on the computer will vary, particularly depending on whether the entire computer configuration is tied up while the letters are printed.

### Source Action Summary (Figure 3.19)

The source action summary lists all actions that have been recorded for a particular source. The actions are listed by emission point, to show the current status of enforcement activities with respect to a particular emission point.

Included on the report are actions that have been scheduled for dates in the future. These actions are flagged with the word "future" in the report.

For each action that is shown, the system prints a variety of other related data. The action type, date scheduled, date performed, staff member performing the action, and the agency section are printed adjacent to the action number.

This report must be current at all times, in order for the staff members

	-	\$ (	DURCE ACTION	SUMMARY				
09/30/71	•••••••		PAGE 1					
COUNTY DOOR			POLLUTION CON					
	<u></u>						<u> </u>	
,						••••••		
BABCOCK_TRANDUCER_								
1531 LOCUST ST. WHFLAN CT 07211								
SOURCE-NO.	GRID LOCATION	So	UKCE DESCRIP	TION				
00065	471392 BY 0639	12 £L	ECTRONIC PAR	TS PRODUCTI			·	
POINT NO. DESCRIPTION		ACTION NO. ACT		DATE	DATE PERFORMED	STAFF	SECTION	LETTE CODE
	• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •	••••••	•••••	• • • • • • • • • • • • • • • • • • • •	••••
000 ENTIRE SOL	JRCE							
COMMENTS	MRS.R. SCH 101 WILLOW LANSING CO	NE I DER RD	PLAINT RECD	10/30/71	09/20/71	F. FISH	INSPECTION	
	FUTURE FUTURE	03 INS	RCE TESTING PECTION: • SURVEY	10/30/71 10/15/71 10/20/71	09/22/71	L. KORNREICH F. FISH L. KORNREICH	ENGINEERING INSPECTION ENGINEERING	 01 02
001 BOILER		-						
002 EVAPORATOR	!							
COMMENTS	BECKMAN MUR PROPERTY L	NITOR TO BE LO	• SURVEY DCATED AT	10/30/71	09/30/71	J. PELL	ENGINEERING	
	FUTURE		PECTION	12/04/71	,-,-	J. PELL	ENGINEERING	03
003 ELECTRIC F	URNACE,							
004 PLATING BA	TU							

Figure 3.19. Source action summary prepared by computerized system.

using the system to be aware of the current enforcement status of individual sources. For this reason, we recommend that this report be produced each time the system is run.

# Action Summary Report (Figure 3.20)

This report is a management summary report, designed for line supervisions. It lists all the actions which have been performed by staff members during a specified period of time. The time period can be varied (see Appendix) to suit immediate agency needs, or to conform with federal reporting periods.

The actions are grouped by action type, as defined by the local agency.

This action type is the same as is used throughout the system. Each action type is assigned a number, which is shown on the action card.

The report is split up by agency sections. This is done by grouping the actions on the basis of the section responsibility of the one staff member performing the specific actions.

Frequency of preparation of the action summary report will vary due to local circumstances. The report will be most usable for a large agency with a low average experience level at the line staff level. Smaller agencies with stable staffing will need the report less frequently, perhaps on a quarterly basis.

#### Source Registration Report (Figure 3.21)

This report lists basic source data maintained in the data base regarding specific sources. The data are grouped to show general company data, followed by specific data concerning individual emission points at that company location. Data shown in this report may be drawn from registration activities, emission inventory questionnaires, and permit applications.

# ACTION SUMMARY REPORT

PERICO COVERED _06/01/71 TO 11/20/71		ENFURCE AIK PO	••••••	PAGE 1 11/21/71		
TYPE OF ACTION	INSPECTION	INSPECT				
	••••••••••				••••••	
STAFF MEMBER AND TITLE	SCURCE NAME AND LOCATION	ACTION RESULTS HOURS TAKEN	DATE ()F	NEXT ACTION	SOURCE DESCRIPTION POINT DESCRIPTION	COMPLAINT IDENTITY
	•••••••••	• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • •	• • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •	
H. PÍNKHAM INSPECTOR	YORK FINCH GENERAL LARTFURD CE 06002	HOUPS	09/30/71	REGISTRATION 10/30/71	HOSPITAL FUEL COMPUSTION-GAS	
R. YCCOM INSPECTOR	GCCDYEAR FDSSAGO LTD HARTFORD CT 06002	FULLOW NXT STEP C2 HOURS	09/30/71	REGISTRATION 10/30/71	RUPBER TIRE PLANT FUEL COMPUSTION-GAS	
A.W. BOSTICK INSPECTOR	WILCOX PAINT CC. DIXON NJ 09123	02 HCURS	09/15/71	REGISTRATION 10/30/71	WATER HASE PAINT MANUE. FURNACE	
2	TOTAL ACTIONS DURING	PERIOD 3				

Figure 3.20. Action summary report prepared by computerized system.

				COURCE DECISEDATIO	ON DEDORT				
	11/21/71 BABCOCK TE 00065 COUNTY 000			SOURCE REGISTRATION ENFORCEMENT MANAGEMENT M	MENT SYSTEM TROL AGENCY				PAGE 1
• • • • • • • •	• • • • • • • • •				• • • • • • • • • • •	·····			•••••
	SOURCE NAMI ADDRESS CITY, STATI DESCRIPTION COMMENTS	1531 LOCUS E WHELAN CT N ELECTRONIC PLATING OF	ST ST. 07211 PARTS PRUD. PERATION UTILIZES	TELEPHONE CONTACT SIC CODE TIME FACT. RARE METALS - EMIS: MPLAINTS FOR YEARS.	SIONS		GRID COORD INSPECTOR ENGINEER	121 N.E.	BOWNE
,	• • • • • • • • •					• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •	• • • • • • • • •	•••••
	• • •	POINT NO. DESCRIPTION CONTROL DEVICE			REGIS. NO. PERMIT NO. POLLUTANTS				
	• • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • •					• • • • • • • • • • •	• • • • • • • • •	•••••
62	• • •		USES NO. 6 DIL -		REGIS. NO. PERMIT NO. POLLUTANTS				
		POINT NO. DESCRIPTION CONTROL DEVICE COMMENTS	002 EVAPURATOR FABRIC FILTER THREE SIMILAR DRY HOODS - TOTAL OUT OPFRATES ONLY PAR ON DEMAND FOR PRO	ING CONVEYORS WITH PUT 50,000 CFM TIAL WEEKS HASED			••••	•	•••••
			MATERIAL IS VAPOR	IZED AND VENTED TO VARIOUS ALLOYS ARE					
	•	POINT NO. DESCRIPTION CONTROL DEVICE	004 PLATING BATH NONE		REGIS. NO. PERMIT NO. POLLUTANTS				

Figure 3.21. Source registration report prepared by computerized system.

The assignment of various types of processing and combustion units as emission points will vary based on local regulations and practice. Similar processes may be grouped together, or listed as individual points. Generally speaking, assignment of emission points should follow the permit unit concept, as practiced by the individual agency.

The report is printed in sequence by source number. If several agencies are utilizing the system on a combined basis, the report is grouped by agency.

### Edit and Update Report (Figure 3.22)

This is an audit trail and error correction report concerning the details of system operation. Normally, only the data bank coordinator will deal with the entries on the report. They reflect the various types of input to the system, and indicate the action the system has taken. For example, some input is rejected based on a failure to pass certain system edits (explained in more detail in the Appendix).

The DBC should review the report, which is produced for every system cycle. It serves to record all input received of the system, and to show errors in the input which the system has detected. The DBC is expected to take action to correct and resubmit any input which failed to pass the edits.

## Action Cards (Figures 3.23 through 3.27)

A number of filled in action cards and special action cards are shown in the attached figures. The details of the cards are shown in the Input Forms section (Section 3.4). These are shown here to indicate how they might appear in actual use in normal day-to-day activity.

11/21/71

#### ENFORCEMENT MANAGEMENT SYSTEM AIR POLLUTION CONTROL AGENCY EDIT AND UPDATE REPORT

PAGE 1 WEEK 49

ENFORCEMENT MANAGEMENT FILE INPUT SERIAL 000003

						***************************************			
	COUNTY	SOURCE	ACTION	EMISSION	CARD			UPDATE	ERROR
	CODE	NO.	NO.	POINT	CODE	REMAINING DATA ON CARD		ACTION	MESSAGE
	• • • • • • • •	• • • • • • • •	•••••	• • • • • • • • • •	• • • • • •	•••••••••••••••••••••••	• • • •	• • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •
	0008	00065	00	000	3	ELECTRONIC PARTS PROD.	С	CHANGED	
	0008	00065	03	000	7	ELECTRONIC PARTS PROD.  BABCOCK TRANDUCER INSPECTION 03  BABCOCK TRANDUCER INSPECTION 03	Ċ	REJECTED	BAD-ACTION
	0008	00065	02	002	7	BABCOCK TRANDUCER INSPECTION 03	С	REJECTED	BAD-ACTION
	8000	00065	00	003	6	2ROOF VIA PIPING. NUMEROUS ALLOYS	C	REJECTED	NOT ON FILE
	8000	00065	00	004	6	A3267 B747	C	CHANGED	
	0010	00009	00	000	5	ENTIRE SOURCE	N	ADUED	
	0018	00020	0.2	002	7	WILCOX PAINT CO. REGISTRATION 0203010302	С	CHANGED	
	0099	00003	00	000	1	07046131006006BROWN MANUFACTURING 1132MORSE AV 150	N	ADDED	
	0099	00003	00	000	2	HARTFORD NJ061022035274101MR. SHANKS 35123104E04	N	ADDED	
	0099	00003	00	000	3	MOLDED PARTS FACILITY	N	ADDED	
	0699	00003	00	000	4	1PRODUCES PLASTIC PARTS AND CABINETS FOR CONSUMER	N	ADDED	
	0099	00003	00	000	4	2APPLIANCE MANUFACTURES	N	ADDED	
75	0099	00003	CO	001	5	BOILER NONE PART., SO2	N	ADDED	
_	0099	00003	00	001	6	THAS SMOKE DETECTOR ATTACHED TO A24680 P4689A	N	ADDED	
	0099	00003	00	001	6	2AUDIBLE ALARM	N	ADUED	
	2093	00003	00	002	5	MOLDING PRESS ACT CHAR ADSORP UNITHC	N	ADDED	
	0099	00003	00	002	6	1DEVICE INSTALLED DCI. 1970. HAS A327109 1246321	N	ADDED	
	0099	00003	00	002	6	ZELIMINATED NEIGHBORHOOD COMPLAINTS	N	ADUED	
	0099	00003	00	002	6	3UF ODORS.	N	ADDED	
	0159	00001	02	000	7	MIDDLEBURY COLLEGE PLAN REVIEW 02020104	С	CHANGED	
	0159	00003	0.2	001	7	WHITE PIGMENT CORP REV. W/SOURCE 04030504	С	CHANGED	
	0160	00004	00	001	5	OIL BURNER MANUAL CONTROL PART., SO2	N	ADDED	
	0170	00011	02	001	7	MILTON STEAM PLANT REGIST. REVIEW 0205010305	С	CHANGED	

Figure 3.22. Edit and Update Report Prepared by Computerized System.

	DOSDIBBBEOCK T	RANDOCER P.O. SORVEY	ONASSIGNED		
	NO 10 SOUNCE NAME	Lerie.i	STA. F Name		
ENFORCEMENT MANAGERINT SYSTEM	ACTION RESULTS	1 INSPECTION 8 AQ SURVEY	SEI D LET' ER 1 REQUEST REGIS. 8 REGIS. APPROVAL		
CEI SEE	1 NO FURTHER ACTION	2 REGISTRATION DATE	2 REQUEST PLAN		
FOR WARE SYS	2 FOLLOW NEXT STEP	3 PLAN SUBMISSION 12/15/21	3 PERMIT APPLIC.		
<u> </u>	3 RESCHEDULE ACTION	4 REVIEW WITH SOURCE _ Ebr Coll	4 ISSUE PERMIT		
* _	4 DATA NOT RECD	5 REGISTRATION PEVIEW HRS TO COMPLETE	5 ISS. COND. PERM!T		
ACTION Card	HOURS TAKEN _ 1/0//2	6 PLAN REVIEW	6 APPEAR AT AGENCY		
		TECURCE TESTING	7 PLANNED VISIT		
COM	MENTS: 502 level	his Lill ru	natura tet		
Real	5 Filed in Some	o lile.			
	JTC 70077				
	010 100/1				
	DOTOSPMADISON ME	ET COT PEGISTRATION	21. 2HHHK2		
	HO TO SOURCE NAME	ACT,C.4	STAFFME		
FELL	ACTION RESULT:	NEX ACTION S AQ SURVEY	SEND LET ER 1 REQUEST REGIS. 8 REGIS. APPROVAL		
ENFORCEMEN MANAGENTAL SYNTEN	1 NO FURTHER ACTION	2 REGISTRATION DATE	2 REQUEST PLAN		
1080 1146 1148 1148	2 FOLLOW NEXT STEP	3 PLAN SUBMISSION PHAS	3 PERMIT APPLIC.		
EN	3 RESCHEDULE ACTION	4 REVIEW WITH SOUPE PLANTING EO	74 ISSUE PERMIT		
	4 DATA NOT RECD	5 EDISTRATION REPORT HAS TO COMPLETE	5 ISS. COND. PERMIT		
	HOURS TAKEN	6 PLAN REVIEW 4	S)APPEAR AT AGENCY		
		7 SOURCE TESTING	7 PLANNED VISIT		
, сомы	MENTS: Date Affect	a incomplete	Hydrocarbon dota		
mi	sim obsertion o	chedule oribled	<u> </u>		
	0,0				
	JTC 709/7		_		
	рограрните втем	ENT CORP THEN SUBMISSION	N N.E. BOUNE		
	POINT ACT SOURCE NAME	ACTION	STALE NAME		
:- p-	ACTION RESULTS	IEXT ::TH!! INSPECTION B AD SURVEY	SI ND LE TI R 1 REQUEST REGIS. 8 REGIS APPROVAL		
enforcement Ranggerint System	107101	2 REGISTRATION DATE	2 REQUEST PLAN		
ACE CE	1 NO FURTHER ACTION	3 PLAN SUBMISSION PERSON	5 PERMIT APPLIC		
ASSA	2 FOLLOW NEXT STEP	A REVIEW WITH SOURCE	4 ISSUE PERMIT		
	3 RESCHEDULE ACTION	5 REGISTRATION REVIEW HAS TO COMPLETE	5 ISS. COND. PERMIT		
ACTION CARD	4 DATA NOT RECD /////	S PLAN REVIEW	G APPEAR AT AGENCY		
55	HOURS TAKEN	7 SOURCE TESTING	7 PLANNED VISIT		
	1.011	es sich. Connet a			
	MENTS: White's Engine		· · · · · · · · · · · · · · · · · · ·		
-J	ficial .	Figure 3.23. Sample	action cards.		
		65			

		MENT CORP TPEN SUBMISSION	NIET BOUNE
	POINT ACT SOURCE NAME	ACTION	STALE NAME
MANAGERINI SYNTEN	ACTION RESULTS	1 INSPECTION 8 AQ SURVEY	SI ND LE TI R 1 REQUEST REGIS. 8 REGIS. APPROVAL
GEA: STE	1 NO FURTHER ACTION	2 REGISTRATION DATE	2 REQUEST PLAN
SY	2 OLLOW NEXT STEP	3 PLAN SUBMISSION PERSON	3 PERMIT APPLIC.
j e	3 RESCHEDULE ACTION	4 REVIEW WITH SOURCE Willon £22	4 ISSUE PERMIT
<b>Z</b>	4 DATA NOT RECD	5 REGISTRATION REVIEW HAS TO COMPLETE	5 ISS. COND. PERMIT
ACTION Card	HOURS TAKEN	OPLAN REVIEW	6 APPEAR AT AGENCY
<		7 SOURCE TESTING	7 PLANNED VISIT
	JTC 70077		
	:pogle1784 <b>8</b> COCK	TRANDUCER TO PLAN REVIEW	ר ביי לכטנינות:
			STAFF NAME
Z L	DOZIOT PBABEDĆK		SEII_LETTER
SEMENT	DOZIOT PBABEDĆK	AME ACT. ON	SEII_LETTER
ORGEMENT	DOZIOT PBABEDĆK	AME ACT.ON    EXT (CTIV)   NSPECTION 8 AQ SURVEY	SEI LETTER  1 REQUEST REGIS. 8 REGIS APPROVAL
ENFORCEMENT MANAGERINI	DOZIOT PBABEDĆK	AME ACT.ON    EXT CTILL   ONSPECTION 8 AQ SURVEY   2 REGISTRATION DATE	SEI LETTER  1 REQUEST REGIS. 8 REGIS APPROVAL  2 REQUEST PLAN  3 PERMIT APPLIC.  4 SSUE PERMIT
	DOCIDITE ABOUTH    POINT ACT   SOULCE N   ACTION RESULTS    1 NO FURTHER ACTION  2 FOLLOW NEXT STEP  3 RESCHEDULE ACTION  4 DATA NOT RECD	AME ACT.ON    EXT CTIT   ONSPECTION 8 AQ SURVEY 2 REGISTRATION DATE 3 PLAN SUBMISSION PERSON	SEIT LETTER  1 REQUEST REGIS. 8 REGIS APPROVAL  2 REQUEST PLAN  3 PERMIT APPLIC.  4 SSUE PERMIT  5 ISS. COND. PERMIT
	ACTION RESULTS  1 NO FURTHER ACTION  FOLLOW NEXT STEP  3 RESCHEDULE ACTION	AME ACT.ON    EXT CTH     NSPECTION 8 AQ SURVEY   2 REGISTRATION DATE   3 PLAN SUBMISSION PERSON   A REVIEW WITH SOURCE	SEI LETTER  1 REQUEST REGIS. 8 REGIS APPROVAL  2 REQUEST PLAN  3 PERMIT APPLIC.  4 SSUE PERMIT

Figure 3.24. Sample action cards.

JTC 70077

				SPECIAL ACTION CA	RD	_	Agency No.
		County Code O.O.	7	<b>)</b>			020
EN FORCEMEN MANAGEMEN		Source No. 0.6	<u>. 2.</u>	L Emission Point	t No.	00.2	
CEM		Action No					
ENFORC MANAGE	245	Action Date Mo.	/ O Day	7 Yr.		<del>-</del>	
25		0.			<del></del>	Staff No.	3. /
443		Action Results $0$	eJ	Hrs. Taken O, O			
ACTION		Next Action O L	Ne	kt Action Date Mo.	Da	3, 2, 1, ay Yr.	
		Est. Hours to Comple	te L	O.2. Send Letter to Source			Update Code $N$ , C, or D
<u>A</u>		Comments	4	WINLOW			
		311	<u>v.</u>	ELM			
		BOYAN	<del>~</del>	NIM			
		DEYEN	<del></del>	A			****
		Noticed	<i>57</i> 2	ong PAINT O	DO	RFROM	
		ACME F	LA	NT ON 11/1	0.	9AM.	
	ACT	TION TYPES		ULTS		rexo	
	01	Inspection	01	No Further Action	01	Request Registra	tion
	02	Registration		Follow Next Step		Request Plan	
		Plan Submission		Reschedule Action		Send Permit Appl	ication
		Review with Source		Other see		Issue Permit Issue Conditiona	1 Permir
	UD	Registration Review	10	Comments		Appear at Agency	
	06	Plan Review				Planned Visit	
		Source Testing			08	Registration App	roval
		A. Q. Survey					
		Complaint Received					
	10	Other see Comments					

Figure 3.25. Sample special action cards.

			SPECIAL ACTION CA	ARD		Agency No.
	County Code O.O.		<u>Z</u> .			020
Z Z Z	Source No. O.O.O	. 7	Emission Poin	t No.	00.2	
CE/	Action No. 0.7	Act	ion Type O			
ENFORCEMEN MANAGEMEN SYSTEM	Action Date Mo.	<b>3</b>	7.3. Yr.			
ZS				_	Staff No. E.	<u>', 7</u>
	Action Results		Hrs. Taken			
ACTION	Next Action	Ne	xt Action Date Mo.	Da	ay Yr.	
CT	Est. Hours to Comple	ete i	Send Letter to Sourc	No.		Update Code N, C, or D
<b>4</b>	Comments Rould	=w	SCRUPPER	to	EVALGATE	
			7001			
	CONT		-/ U/\		· · · · · · · · · · · · · · · · · · ·	
			······································			
AC	TION TYPES	RES	ULTS	Lei	1579	
01	Inspection	01	No Further Action	01	Request Registra	tion
	Registration		Follow Next Step		Request Plan	
	Plan Submission		Reschedule Action		Send Permit Appl	ication
	Review with Source		Data Not Received		Issue Permit	reacton
	Registration		Other see		Issue Conditiona	1 Parmit
03	Review	10	Comments		Appear at Agency	
06	Plan Review		- Commente		Planned Visit	
	Source Testing			08		roval
	A. Q. Survey			00	regratiation whh	rovat
	Complaint Received					
	Other see					
	Comments					

Figure 3.26. Sample special action cards.

		SPECIA	ACTION CARD	_		Agency No.
ENFORCEMENT MANAGEMENT SYSTEM	County Code OOO  Source No. OOO  Action No. OO  Action Date OOO  Mo.	Action Type  Day Yr.  Hrs. Tak	.0.7.		Staff No. E.C	020
ACT O S O S O S O S O S O S O S O S O S O	Next Action	ete	Send Letter to Source	No.	<u></u> 1	N, C, or D
<u>AC</u>	TION TYPES	RESULTS		Lei	IERS	<del></del>
03 04 05 06 07	Registration Plan Submission Review with Source Registration Review Plan Review Source Testing A. Q. Survey Complaint Received	02 Follow 2 03 Reschede 04 Data Not 10 Other	Next Step ule Action t Received	02 03 04 05 06 <b>07</b>	Request Registrat Request Plan Send Permit Appli Issue Permit Issue Conditional Appear at Agency Planned Visit Registration Appl	cation Permit

Figure 3.27. Sample special action cards.

## 3.6 Files Maintained by the Data Bank Coordinator

Some of the output reports are maintained at a central point by the data bank coordinator. These are the source action file, the two sets of geographic locators (by grid coordinates and by city and street addresses), and the source registration report. In addition, other files containing detailed calculations, correspondence, and other data not directly involved in the system are required for each source. In some cases, these manual files may be split and retained by individual sections within the agency which maintain jurisdiction over the particular source. When the system is being operated on a multi-agency or multi-office basis, the reports that are maintained centrally are split between the agencies. The system groups the data in appropriate sequence for such a split.

Other reports such as the individual future schedules and the section future schedules, the action summary, the overdue action reports and the action card produced by the system are distributed to individual sections or staff members as appropriate. Figure 3.28 indicates the flow of the various reports.

#### 3.7 System Startup

Proper startup procedures are essential to the operation of the system. Time invested in this initial activity will be well spent in terms of future payoff by the system. System procedures represent a significant departure from previous practices and occasionally individuals may resist adapting their day-to-day practices to conform with the system. In each conversion, some difficulties can be expected. It will be important at these times to differentiate between conversion problems and any continuing problems. The

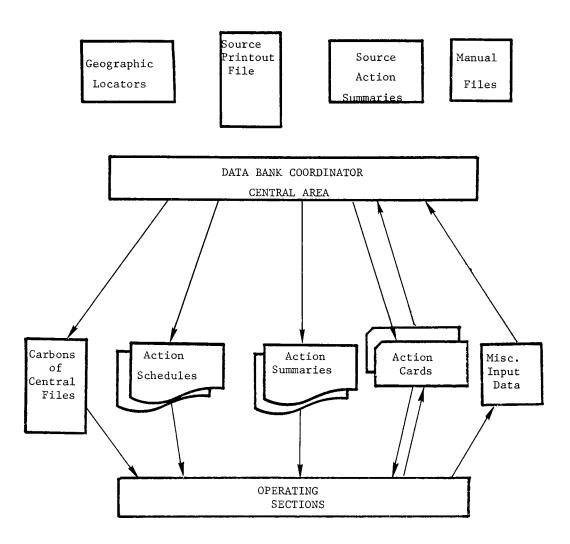


Figure 3.28. Flow of data.

attached milestone chart, Figure 3.29, indicates a logical sequence of steps to be followed to begin operation of the Standardized Computerized version of the Enforcement Management System. The milestone chart is arranged in three vertical lines. The right line indicates milestones of computer oriented activities during the conversion period. The middle line relates to physical activities which must take place to obtain forms and establish communications. The left line involves personnel activities such as training and conversion activity. These activities have been numbered and are discussed below under the number indicated on the chart.

- 1. <u>Select EMS Project Leader</u>. This topic is discussed in detail in Section 3.1.
- 2. <u>Make Arrangements for Computer Usage</u>. A suitable computer must be located and arrangements made for time on the equipment. System requirements are the availability of a COBOL compiler, at least 40K of core memory, 3 tape drives (or the equivalent) and sorting capability, card reader, card punch, printer, modified keypunch (to interpret action cards) or regular card interpreter.
- 3. <u>Select Data Bank Coordinator</u>. This topic is also discussed in detail in Section 3.1.
- 4. <u>Designate Programmer to Install, Maintain System.</u> An individual must be designated to set up the initial system from the material supplied and to maintain the program in operation. He will also be required to investigate occasional problems that will arise in the operation of the system. The problems may or may not relate to the

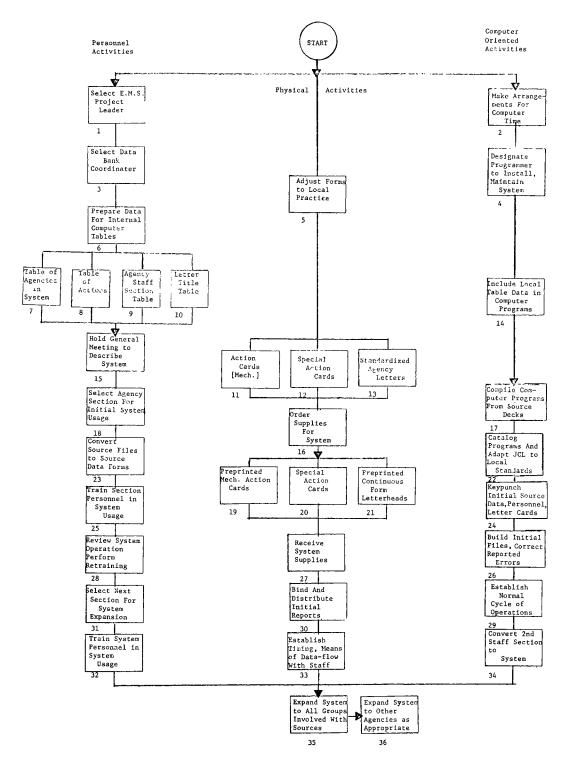


Figure 3.29. Milestone chart.

programs themselves. This will not require a full-time person; someone in the computer installation (rather than the air pollution agency) may be assigned these duties.

- 5. Adjust Forms to Local Practice. The sample forms supplied with the system represent generalized usage reflecting procedures in a variety of agencies. It is anticipated that virtually all agencies will want to make changes to conform to local agency operation. In particular, the sample letters will probably be modified by every agency. These should be revised after consultation with appropriate agency personnel.
- 6. <u>Prepare Data for Internal Computer Tables</u>. These tasks must be done in coordination with the maintenance programmer who will actually install the system. He will require certain data to make the system responsive to the particular needs of the local agency.
- 7. Table of Agencies in System. Initially, only one agency will utilize the system. However, the system can handle a multiple-agency situation and an agency table is contained in the runs themselves.

  Note that a single agency can utilize the multi-agency system capability to group reports by "regional offices" or other divisions within the agency itself.
- 8. <u>Table of Actions</u>. These are the actions which correspond to the entries on the special and mechanized action cards required by the system to operate properly.
- 9. Agency Staff-section Table. A deck of cards is prepared, one for each staff member who will utilize the system. Each staff member must be assigned a three-digit number, the first digit of which is a

letter indicating the section within the agency to which he belongs.

- 10. <u>Letter Title Table</u>. The standardized letters that have been made up each have a descriptive title which is printed at the top of the letter and also included on the right side of the action cards. The programs contain this information which must be supplied to the person doing the programming maintenance of the system before startup.
- 11. Action Card, Mechanized Format. Standard 80-column machine processable cards should be obtained from a local supplier in the general format shown in Figure 3.4. Changes may be made under the "Next Actions" heading in terms of description of actions which are normally performed by the particular agency. Do not change the action results field without checking carefully as some of these codes trigger various routines in the program. Changes in the next action entry should be coordinated with the programming personnel involved to insure that the computer program and the cards are "in step."
- 12. Special Action Cards. Changes made in the mechanized action cards should be reflected in the lower portion of the special action card since they must correspond. Note, however, that more actions may be printed on the special action card than on the mechanized version. This is to permit the data bank coordinator more flexibility in entering data into the system. Such actions as the receipt of a complaint are not handled in the field, and consequently need only appear on the special action card. However, numbering on the next action field on the mechanized card must correspond with that on the action field on the special action card form. Action numbers cannot be duplicated.

- 13. Standarized Agency Letters. Samples provided reflect general practice in local agencies contacted. The sample letters should be carefully reviewed and modified for usage by each agency. It may be that existing letters can be used without alterations by the system. In general, the more letters that are available to the staff members using the system, the more likely that clerical work will be reduced. The object is to provide flexibility by having available a variety of letters to meet all standarized situations that may occur. The heading of the letter cannot be altered without making programming changes.
- 14. Include Local Table Data in Computer Programs. A number of tables in the program must be modified to adapt to local regulations and practices. This information must be entered directly in the programs as described in the appendix. All that is required is that the source cards be changed to reflect local agency practice. For example, the agency title(s) must be entered into the program as well as the particular actions which the agency expects to perform (see Appendix for details).
- 15. <u>Hold General Meeting to Describe System.</u> During a regular meeting of agency personnel or during a specially scheduled meeting, the director of the agency should describe the general outline of the system and indicate the installation schedule.
- 16. Order Supplies for System. Some system items require fairly long lead terms for delivery and should be ordered at once. In addition certain clerical supplies are required for use by the data bank coordinator. These are normally available through established supply channels within the state or governmental structure.

- 17. Compile Computer Programs from Source Decks. The programs supplied to the agency will be in the form of source decks for compilation using the local computer. The programs were tested on an IBM 360/30 under DOS and have also been run on a 360/50 under OS. Generally speaking, they should run from any COBOL compiler although occasional differences may appear requiring minor modifications. The system utilizes standard sorting techniques; however, in some cases these may have to be adapted to local procedures.
- 18. <u>Select Agency Section for Initial System Usage</u>. It is recommended that one section of the agency be selected for conversion to the system at startup time. This selection procedure should involve consideration of the section leader his flexibility and his interest in a system of this type. This section might well be one in which coordination and scheduling problems arise from a large workload.
- 19. Preprinted Mechanized Cards. These cards should be ordered from a supplier of tab cards who can assist in the forms design. Costs run from \$1.00 to \$1.25 per thousand, with a normal setup charge of approximately \$75.00 payable one time only. Most suppliers make available a proof of the layout before the cards are printed. This should be carefully reviewed to insure that the layout reflects what is actually wanted by the agency. Note that there are two types of action cards for use depending on locally available equipment to print data across the top of the cards (interpreting). Standard interpreter devices generally have a 60-column line, whereas interpreting keypunches utilize an 80-column format. Availability of local equipment to print the source and other data

- at the top of the card should be reviewed to make sure that the fields at the top of the card will match the available printing.
- 20. Special Action Cards. These so-called cards are actually 8-1/2x 11 sheets which can be printed using standard processes or multilith.
- 21. Preprinted Continuous Form Letterheads. This form is designed for use on the computer printer to print the standardized letters and certificates to sources. It should consist of two or more parts so that a file copy may be retained in the agency files. The actual agency letterhead need only be printed on the first copy. This should reflect the normal letterhead used by the air pollution agency. In some cases an agency may not want to invest in these forms. Standard computer paper is available in letter size sheets and can be used for this purpose. Agency identification can then be supplied by means of a rubber stamp designating the agency.
- 22. Catalogue Programs and Adapt JCL to Local Standards. The local programmer should adapt the JCL (job control language) to meet the local requirements or to conform to the peculiarities of the local equipment. In particular, there may be differences in the way in which a particular installation wishes to handle the operation of the series of runs. In most cases, all the programs will be catalogued on a disk and the series will be executed from the job control language deck. In others, each program will be run from the object decks. The latter option is less desirable.
- 23. Convert Source Files to Source Data Forms. For sources which are

currently interacting with the section of the agency selected for initial conversion, it will be necessary to set up basic records on magnetic tape reflecting information already held in the files. A decision must be made concerning whether or not past actions should be picked up for system purposes. In general it is recommended that only actions which are current or scheduled for the future should be included, but local considerations may modify this recommendation.

- 24. Keypunch Initial Source Data, Personnel, Letter Cards. The
  Appendix contains keypunch instructions for all forms which are normally
  punched. In addition card layouts are available for the personnel and
  letter cards. The local programmer should coordinate with the keypunch
  personnel to make sure that these instructions are understood. In
  particular, the keypunch instructions for the action cards should be
  carefully reviewed since the handling of these cards requires a
  moderate amount of training of the keypunch operator. Letter cards
  and the personnel cards which are entered into the system are only
  changed infrequently and as a result can be handled from the card
  layout forms that are available.
- 25. Train Section Personnel in System Usage. The data bank coordinator should address a meeting of the section and explain system operation, the filling out of the various forms and, particularly, the use of the action cards by individual section personnel. The coordinator should emphasize that initial unfamiliarity with the system may cause problems, but that the overall result of its use will be to improve the availability of information to staff members and reduce clerical work required.

- 26. Build Initial Files, Correct Reported Errors. The initial system startup utilizes a dummy master tape (see Appendix), followed by the update run itself. Probably a limited amount of initial data should be used for the first run. Note that the complete cycle must be run on every occasion. Otherwise, some data which only appears once (such as Action Cards) may be missed. On the initial pass, it is likely that a certain number of errors of various types will appear on the edit list. These should be carefully checked to determine their cause.
- 27. Receive System Supplies. Normal time to receive the mechanized action cards is 4 to 6 weeks. Other material can generally be obtained more quickly. The data bank coordinator should follow receipt of supplies closely to make sure that undue delays do not occur.
- 28. Review System Operation, Perform Retraining. In second and subsequent training sessions, the coordinator should review initial results of the system and discuss problems that have occurred. A likely subject of discussion is the question of who makes what entry on the action cards. For example, when the next action is scheduled to be performed by second group of staff members, the card may have to pass through a number of hands before re-entry into the system. This will vary with local procedures and must be worked out on an individual basis.
- 29. Establish Normal Cycle of Operations. Working with the DBC to determine normal run frequencies and input timing, the computer facility (staff) should establish a regular operations schedule.
- 30. <u>Bind and Distribute Initial Reports</u>. Once initial reports are available from the system, they should be bound and distributed. Some files are maintained centrally; these should be included in standard computer printout binders available from many suppliers. Other reports,

such as the individual schedules, go directly to users. Distribution of such reports should include additional explanation of the use that should be made of the data. This will be true as the system is expanded over time.

- 31. <u>Select Next Section(s)</u> for System Expansion. When the initial system is operating smoothly, additional agency sections should be chosen for conversion to the system. Clearly the system will not be effective until it includes most of the agency, since it involves coordination between sections and the scheduling of activities on a source-related basis. Hence, when a source involves several sections, each must be a part of the system.
- 32. <u>Train Section Personnel in System Usage</u>. The various training tasks that were performed for the first section should be repeated for new people coming into the system. Problems that occurred with the first section should be corrected in subsequent training as the system expands.
- mended that the system be run on a weekly basis. Certain agencies may wish to vary this timing. The frequency of system runs is based on the agency's experience with the Enforcement Management System; usually, a larger agency will run the system more frequently than a smaller agency. This should be worked out between the agency staff and the computer center. Cutoff dates should be established for input to the keypunching section in adequate time to meet actual computer running times for the keypunched cards. At this point normal means of flow of data should also be established; that is, the way in which action cards are returned to the Data Bank Coordinator and reports are delivered to individual staff members. These procedures will vary considerably from agency to agency based on type of organization and physical proximity of the various staff members to the central office.

- 34. <u>Convert Second Staff Section to System</u>. When the initial batch of data has been processed correctly for one agency staff section and the data bank coordinator has determined that the system is running relatively smoothly, the data for a second staff section should be converted to system operations. This will involve the same steps as the first except that the data will be added to the existing master file rather than starting a new master file from scratch.
- 35. Expand System to All Groups Involved with Sources. The objective is to have all personnel in the agency who interact with pollution sources operating and scheduling their actions through the Enforcement Management System. Once initial success has been achieved with first groups, this aim should be pursued as soon as possible.
- 36. Expand System to Other Agencies as Appropriate. As discussed elsewhere, this system can operate on a multi-agency or multi-office basis. In cases where coordination with another agency within the state is required, the system can be of great help to standardize actions that are being performed with various sources. In addition, in situations where a state agency cooperates with a number of local agencies, state agency resources may be greater and computer availability may dictate that the state operate the system for the entire group. Such inter-agency coordination is desirable and should increase the effectiveness of intraction between agencies.

Note that the system provides flexibility in order to accommodate varying local agency practices. For example, an individual agency may insert all the steps in a compliance schedule (dealing with a specific source), even though these steps may extend over a period of years. Conversely, the system will accept entry of a single step at a time. In

both cases, the various actions will be processed by the system and maintained in the basic data file. Various reports and summaries (including staff schedules) will list these anticipated actions, whether they stretch far into the future, or cover only the next anticipated action.

### 3.8 Resources Required

Certain resources will be required both to implement the Enforcement Management System, and to maintain it. Estimates of these resources have been made in terms of man-days and computer time. The estimates have been further stratified for small, medium and large agencies. Figure 3.30 indicates this information. No estimate has been made for supplies, such as action cards, letterheads, etc., as these costs would normally fall within the established office supplies budget. In any case, the amount is not anticipated to be a large one.

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# Figure 3.30

# ESTIMATED TIME FOR SYSTEM STARTUP AND OPERATION

(in Man-Days and Machine Hours)

# Level 2 System

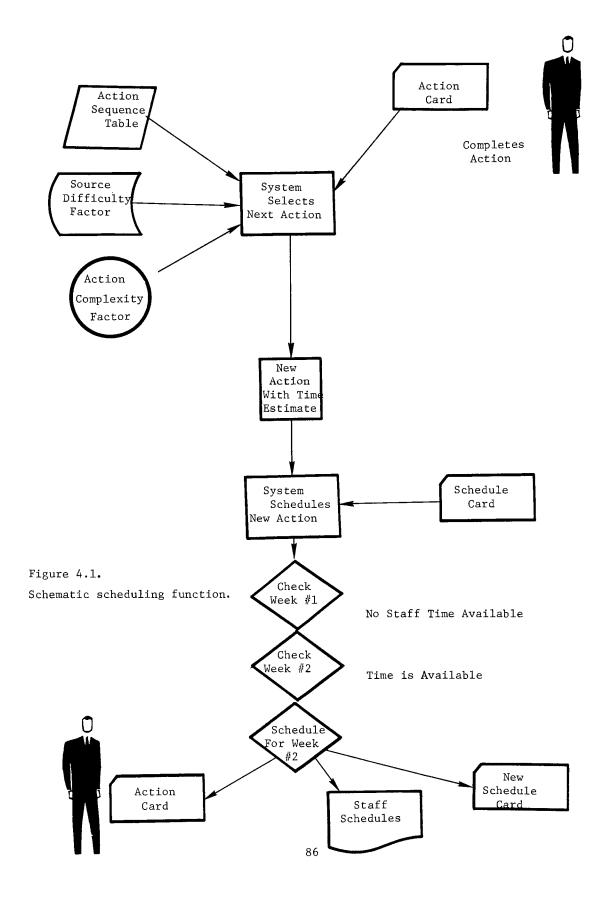
Control Charles and Data Consul			
System Startup and Data Conversion	Small Agency (10 to 25 Staff Members)	Medium Agency (25 to 100 Staff Members)	Large Agency (over 100 Staff Members)
Computer Programming Personnel	7	8	9
Systems Analyst and Other Senior Personnel	8	10	14
Data Bank Coordinator	12	20	32
Other Technical Personnel	3	5	10
Technical Personnel (being trained)	6	10	22
Data Conversion - Clerical Time	8	12	28
Keypunch Time	4	6	15
Computer Time (Medium Scale Computer, i.e., 360/40 CPU Time)	2 1/2 hrs.	3 hrs.	3 1/2 hrs.
Continuing Costs (Normal Operation) Per Month Basis*			
Normal Computer Running Time (assumes weekly processing, with 360/4	3 hrs.	4 1/2 hrs.	6 hrs.
Normal Program Maintenance	2	2	4
Data Bank Coordinator	7	14	21
Keypunching	1	2	5
		<u>[</u>	L

### 4.0 ADVANCED COMPUTERIZED SYSTEM

### 4.1 Description

The advanced computerized system is designed for the larger agency with acute scheduling problems. It contains all the features of the standard computerized system plus an automatic scheduling routine which permits the system to schedule types of activity and personnel without specific input from staff members.

For example, most agencies follow a standard pattern of action with regard to a specific source. Registration is followed by a registration review which is in turn followed by the submission of a compliance plan, a review of the compliance plan, and issuance of the permit. The sequence varies depending on local regulations and practice but the foregoing is generally the pattern followed. This sequence of events is entered into a table in the program as explained in Section 4.2. The computer will automatically select the logical next step when an action card which indicates that the first action has been completed is re-entered into the system. The next step is then selected. An appropriate new action card is prepared by the system and the new action appears on the various reports. A staff member is assigned to perform the next action (normally indicated on the returned action card in the standardized computer system). He is selected from the information contained on the mechanized record for the pollution source involved. This information consists of a general assignment of an inspector and engineer for each source. These are the staff members who would normally work with that particular source. Figure 4.1 is a schematic representation of this scheduling function.



The question now arises concerning the date that should be assigned to the next action. Clearly, an inspector or engineer would normally have a substantial number of sources assigned to him. It is quite reasonable to assume that many of these sources would require no action for a period, but that suddenly a large number might require activity. The system utilizes a schedule card for each staff member involved, replacing the personnel cards. It tracks the work assigned to the specific individual for a 13-week period into the future on a week-by-week basis. When it is determined that an action should be assigned to a specific staff member, the system checks his schedule card for the next week. It computes the estimated amount of time the function will require and determines whether time is available for that particular staff member from the data on the schedule card.

The computation of the estimated time the job requires is accomplished as follows. Each task has a complexity factor assigned to it. This is the estimated amount of time the task will require for the average source. Each source record also contains a source factor which indicates the anticipated degree of difficulty that is expected to be encountered in dealing with this source. This is entered based on factors such as distance from agency office, degree of complexity of installation and the like. This factor to account for difficulty will change as experience is gained. An average source in all respects (the norm) would have a difficulty factor of 1.0; a very difficult source, a higher number; and an easy-to-deal-with source, a fractional number such as 0.6. To determine the estimated amount of time required for a specific action, the system multiplies the difficulty factor for the source involved

times the complexity of the specific type of action.

If the schedule card for the next week indicates that the new action plus actions already assigned total more than 30 hours, the system goes on to the following week to determine if time is available during that week. The 30-hour maximum is an arbitrary figure and can easily be adjusted, based on experience. It was selected on the assumption that approximately 25 percent of the average staff member's 40-hour week is used up in administrative tasks such as meetings, technical updating and so on. When the system encounters a week in which the task can be entered without violating the 30-hour maximum, it schedules the action for that week. Estimated hours for the job are then added to that staff member's total for the particular week, so that additional actions which would bring the total over 30 hours are not scheduled during that period.

A new schedule card is produced during each processing cycle for each staff member. It is recognized that events affecting individual staff members can disrupt this schedule. Disruption can arise from vacations, sickness, technical school attendance, or other "interruptions" to normal activities. When such items are known in advance, they can be manually keypunched onto the schedule card between update cycles. If this is done, the system retains this information and includes recognition of such scheduled activities in its assignments of actions to individual staff members. If a scheduling adjustment must be made after the actions have been assigned for that week, it can be done with action cards using the "reschedule action" option. When such actions are rescheduled, the times on the schedule card must be modified by keypunch entry.

It is recognized that estimating the amount of time for a particular action and then applying these various estimates to schedule a specific staff member's available time is at best an inexact science. Experience in assigning a source difficulty factor and complexity factor for specific jobs should improve the performance of this scheduling function. We recommend that an agency planning to install the Advanced Computerized System start out with the Standard System and work into the Advanced System at a future date. The computer programs are completely compatible. The difficulty factors and the task sequence for the specific agency can be entered in advance of actual implementation. When it is desired to begin the automatic scheduling process, a minimum number of COBOL statements can be changed and the appropriate routines will be brought into operation.

### 4.2 Technical Details

This section describes in detail the mechanism of the scheduling process. We recommend that the casual reader skip to the next section.

The advanced computerized system (ACS) is an expansion of the basic Enforcement Management System as shown in Figure 4.2 (note that only the update program (framed area) has been altered). To simplify the conversion from the basic system to the advanced system two separate source decks are available. The advanced computerized system's update program includes the same logic, requires the same input, and maintains the same files as the standard computerized system. This enables an agency to move up to the ACS by simply exchanging the update source decks, slightly modifying the personnel deck (explained below), keypunching the week number into the control card and executing the system as usual.

Due to changing requirements, local programming personnel may modify the system from time to time. In upgrading the system to level 3, local personnel should be sure to incorporate any change made to the update program locally.

### 4.2.1 Computerized scheduling within update program

The automatic scheduling option may be utilized or ignored depending upon whether the week number field (columns 11 and 12) of the control card is used. If left blank (no digits punched in either column), or if 00 is entered, the system will perform exactly as the basic system. If 01 to 52 are entered, the system will automatically schedule actions; if a number greater than 52 is entered, the program will abort (stop). Additional information pertaining to the control card can be found in the Appendix at the back of this manual.

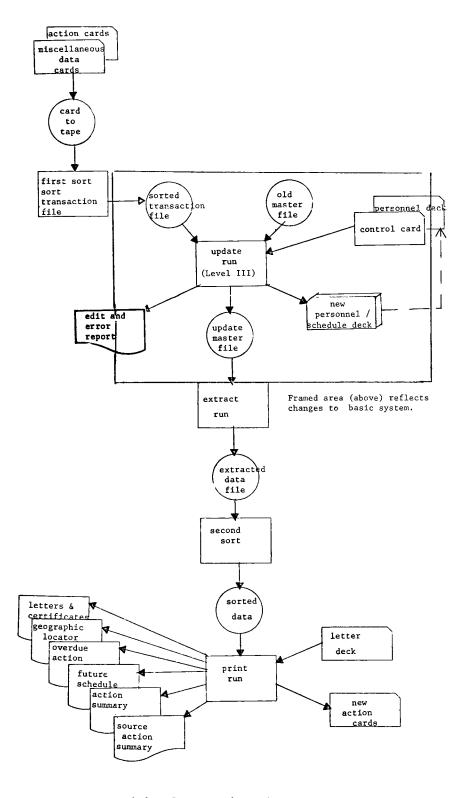


Figure 4.2. System schematic.

The scheduling module utilizes four separate closed subroutines which are executed from the main logic path. The personnel deck represents the prime source of input to the scheduling logic. At the end of each cycle a new personnel deck is created, which reflects all actions scheduled within the next 13 weeks. This previously created personnel deck is used as input for the next cycle (dotted arrow in Figure 4.2). Before any scheduling can be accomplished the personnel deck must be adjusted by the computer program to reflect the new 13-week period (under paragraph 850-SHIFT-WEEKS). This is accomplished within the system by:

- a. dropping the first week on the personnel card (columns 41 and 42)
- b. shifting weeks 2 to 13 (columns 43 through 66) two positions to the left (see Figure 4.3), and
- c. adding 1 week to the current week number (personnel card columns 39 and 40).

Steps a, b and c are repeated until the current week number is equal to the week number from the control card. During the shifting of the personnel deck, each week is validated for numeric contents. If a week is not numeric (contains a space or alphabetic character), its contents are replaced with zeros. This enables the standard personnel deck (from level 2) to be used without re-keypunching. Any week number (01 to 52) must first be entered into the personnel deck (columns 39 and 40) before running the system. This can be performed semi-automatically through any standard keypunch machine by the use of a program card (control card used to duplicate data from one card to another).

ZZXXXXXXX 49112171060171112071ENFORCEMENT MANAGEMENT FILE INPUT SERIAL 000002

Control Card

Week Number

Past week Number

BB001101L. HEDGEPETH INSPECTOR-SR. 463030252520203030200000000

Personnel Card - Input

Shift weeks over 6 positions to left to reflect a three week change.

Personnel Card - Output

Current Week Number

Figure 4.3. Shifting weeks on personnel card.

If an action card is returned to the system with the action results field bearing the code for "Follow Next Step" (code 2), the next action will be scheduled by the system. This involves a table lookup in which the current action from the action card (and agency) is matched with the NEXT-ACTION-TABLE entries. The next action code is picked up and placed within the next action field on the action card, and processing continues as if the next action was entered by the data bank coordinator (paragraph named 860-NEXT-ACTION-LOOKUP).

Scheduling of actions is accomplished within paragraph 920-SCHEDULE-ACTION. The total time (in hours) needed to complete an action against a source is computed by multiplying the source time factor from the master file (if none is given, 1.00 is assumed) by the action table factor (this is found during 830-ACTION-LOOKUP). The total time needed to complete this action is compared against the assigned staff member's personnel card (the correct staff member was previously found within 820-PERSONNEL-LOOKUP and the relative "address" saved in SUB-SCRIPT) week by week (in ascending order, 1 to 13) until a week is found for which he has sufficient time left to accomplish this action (time already scheduled plus time needed must be less than 30). The week must next be translated into a calendar date. This is accomplished by adding the week number within the personnel card (SUB-SCRIPT-1) to the week number (from control card); this "generated address" is used to select the correct month and day from the DATE-TABLE. The correct year (either current or current plus one) is picked up and the entire date is placed within the scheduled date field.

Both the basic and the advanced computerized system have a hierarchy of scheduling dates. This method is used to prevent any action from not

being scheduled (and, therefore, not being printed on reports) because a date was not provided. It also enables the data bank coordinator to override any dates generated by the system.

- The dummy date has the lowest priority. This is the run date plus one month (see Section 2.1 of the Appendix). This date will be used if step 2 and/or 3 (below) are not required.
- The scheduled date is generated only within level 3. This
  date will replace the dummy date if the scheduling logic is
  utilized (Week number from control card is 01 to 52).
- 3. The manual date has the highest priority and will replace either the dummy date or scheduled date. This date enters the system from either the special action card or from the returned action card.

The last subroutine punches out a new personnel deck (paragraph named 910-PUNCH-SCHEDULE-CARDS). TOTAL-PERSONNEL-CARDS (counter used when creating the personnel table) is used to keep track of all personnel cards so that the number of output cards will equal the input cards.

### 4.2.2 Initializing COBOL Tables

The Enforcement Management System <u>requires</u> that certain local data be entered within the COBOL tables (see Tables 4.1 and 4.2) before the system can be implemented. Before any of the changes described below are made, Section 3.0 of the Appendix should be fully read and implemented.

The Next Action Table is used to pick up the next action code which will be used to schedule an action. The table contains three levels; the

agency and current action code (AGENCY-ACTION); a delay factor (DELAY-SUBSCRIPT) for delaying the date next action can be scheduled; and the next action code (NEXT-ACTION-TB). Because each agency using the system could require a different next action (e.g. registration following inspection, etc.), the table is arranged in sequential order by agency and action code. The last entry should be agency 999 to stop the search.

The Date Table is used to pick up the month and day an action is to be performed. Since the schedule date represents a tentative date the action can be performed (on or before), this table need not be changed. If it is desirable to change this table (e.g. all actions to be scheduled on Fridays, etc.), all 52 entries must be changed. Each entry should be one week (7 days) apart. Entries should be made in ascending order.

Table 4.1. NEXT ACTION TABLE

4340 01	FILLER.	TRC4288,
4350	03 NEXT-ACTION-TABLE.	TRC4288
4360	05 FILLER PICTURE 9(9) VALUE IS 001010102.	TRC4288
4370	05 FILLER PICTURE 9(9) VALUE IS 001020103.	TRC4288
4380	05 FILLER PICTURE 9(9) VALUE IS 001030104.	TRC4288
4390	05 FILLER PICTURE 9(9) VALUE IS 001040505.	TRC4288
4400	OS FILLER - PICTURE 9(9) VALUE IS 001050106.	TRC4288
4410	05 FILLER PICTURE 9(9) VALUE IS 001060107.	TRC4288
4421	05 FILLE? PICTURE 9(9) VALUE IS 001070108.	TRC4288
4430	05 FILLER PICTURE 9(9) VALUE IS 001080103.	TRC4288
4443	05 FILLER PICTURE 9(9) VALUE IS 001090101.	TRC4288
4450	05 FILLER PICTURE 9(9) VALUE IS 099990197.	†RC428₺
4460	O3 RE-AFXT REDEFINES VEXTHACTION-TABLE.	TRC4288
4470	05 FILLER OCCURS 10 TIMES.	TRC4288
4490	07 AGENCY-ACTION PICTURE 9(5).	TRC4288
4450	07 DELAY—SUBSCRIPT PICTURE 99.	
4500	07 MEXT-ACTION-TB PICTURE 99.	TRC4288

		Table 4.2. DATE TABLE	
4560	01 FILLER.	THE PARTY PARTY TIMES.	TRC4288
4570	03 DATE-TABLE.		TRC4288
4580	05 FILLER	PICTURE 9(4) VALUE 0102.	TRC4288
4590	05 FILLER	PICTURE 9(4) VALUE 0109.	TRC4288
4600	05 FILLER	PICTURE 9(4) VALUE 0116.	TRC4288
4610	05 FILLER	PICTURE 9(4) VALUE 0123.	TRC4288
4621	05 FILLER	PICTURE 9(4) VALUE 0130.	TRC4288
4630	OS FILLER	PICTURE 9(4) VALUE 0206.	TRC4285
4640	05 FILLER	PICTURE 9(4) VALUE 0213.	TRC4288
4650	05 FILLÉR	PICTURE 9(4) VALUE 0220.	TRC4288
4660	OS FILLER	PICTURE 9(4) VALUE 0227.	TRC4288
4670	05 FILLER	PICTURE 9(4) VALUE 0306.	TRC4281
4680	05 FILLER	PICTURE 9(4) VALUE 0313.	TRC4288
4590	05 FILLER	PICTURE 9(4) VALUE 0320.	TRC4288
4700	05 FILLER	PICTURE 9(4) VALUE 0329.	TRC4288
4710	05 FILLER	PICTURE 9(4) VALUE 0403.	TRC4288
4720	05 FILLER	PICTURE 9(4) VALUE 0410.	TRC4288
4130	05 FILLER	PICTURE 9(4) VALUE 0417.	TRC4288
4740	05 FILLER	PICTURE 9(4) VALUE 0424.	TRC4288
4750	05 FILLER	PICTURE 9(4) VALUE 0501.	TRC4286
4760	05 FILLER	PICTURE 9(4) VALUE 0508.	TRC4288
4770	05 FILLER	PICTURE 9(4) VALUE 0515.	TRC4288
4780	05 FILLER	PICTURE 9(4) VALUE 0522.	TRC4288
4/90	05 FILLER	PICTURE 9(4) VALUE 0529.	TRC4288
4900	05 FILLER	PICTURE 9(4) VALUE 0605.	TRC4288
4810	05 FILLER	PICTURE 9(4) VALUE 0612.	TRC4288
4820	05 FILLER	PICTURE 9(4) VALUE 0619.	TRC4288
4830	05 FILLER	PICTURE 9(4) VALUE 0626.	TRC4288
4840	05 FILLER	PICTURE 9(4) VALUE 0703.	TRC4288
4850	05 FILLER	PICTURE 9(4) VALUE 0710.	TRC4288
4860	05 FILLER	PICTURE 9(4) VALUE 0717.	TRC4288
4870	05 FILLER	PICTURE 9(4) VALUE 0724.	TRC4288
4200	05 FILLER	PICTURE 9(4) VALUE 0731.	TRC4288
4290	05 FILLER	PICTURE 9(4) VALUE 0807.	TRC4288
7,900	05 FILLER	PICTURE 9(4) VALUE 0814.	TRC4288
4910	05 FILLER	PICTURE 9(4) VALUE 0821.	TRC4288
4920	O5 FILLER	PICTURE 9(4) VALUE 0828.	TRC4288
4930	05 FILLER	PICTURE 9(4) VALUE 0904.	TRC4288
4940	95 FILLER	PICTURE 9(4) VALUE 0911.	TRC4288
4050	05 FILLER	PICTURE 9(4) VALUE 0918.	TRC4288
4940	05 FILLER	PICTURE 9(4) VALUE 0925.	TRC4288
4970	05 FILLER	PICTURE 9(4) VALUE 1002.	TRC4288
4980	OS FILLER	PICTURE 9(4) VALUE 1009.	TRC4288
4970	05 FILLER	PICTURE 9(4) VALUE 1016.	TRC4288
5000	05 FILLER	PICTURE 9(4) VALUE 1023.	TRC4288
5010	05 FILLER	PICTURE 9(4) VALUE 1030.	TRC4288
5020	75 FILLER	PICTURE 9(4) VALUE 1106.	TRC4288
5030	05 FILLER	PICTURE 9(4) VALUE 1113.	TRC4288
504C	05 FILLER	PICTURE 9(4) VALUE 1120.	TRC4288
5050	05 FILLER	PICTURE 9(4) VALUE 1120.	
			TRC4288
5060	OS FILLER	PICTURE 9(4) VALUE 1204.	TRC4288
5070	OS FILLER OS FILLER	PICTURE 9(4) VALUE 1211.	TRC4288
5090	=	PICTURE 9(4) VALUE 1218.	TRC4288
5090	05 FILLER	PICTURE 9(4) VALUE 1225.	TRC4288
5177	03 PF-DATE-TABLE RE		TRC4288
5110	05 TABLE-MONTH-	DAY PICTURE 9(4) OCCURS 52 TIMES.	TRC4285

#### 5.0 MANUAL SYSTEM

#### 5.1 General Description

Some agencies may find it impractical to install either of the computerized systems described in the preceding sections. A manual version of the Enforcement Management System has been designed and is presented in the following pages. It is strongly urged, however, that every effort be made to utilize the mechanized system, since the manual system does not provide all the benefits available with the mechanized system. Valid reasons for installation of the manual system include:

- o Non-availability of computer time.
- o Lack of any qualified assistance to provide programming maintenance for the computerized system.
- o Turn-around time so slow at the only available computer facility that use for this application is not feasible at this time.
- o A situation in which the agency has less than ten employees and does not work closely with another air pollution agency with whom the system can be shared

If the situation changes, making computerization possible, conversion from the manual system will be readily accomplished. The design of the manual system is similar to that of the mechanized systems. The data base will be organized in suitable fashion for conversion to automated processing.

The manual system utilizes the same action card concept as the automated systems. The "card," however, is changed to an  $8-1/2 \times 11$ -inch sheet for easy filing, and is printed in copy sets for easy handling. The individual source-oriented inputs are prepared manually and maintained in a file book, one book per source. Operational schedules are prepared for

individual staff members, and for organizational groups. Some management summaries are produced. The source-oriented files should represent an improvement over most presently-maintained systems.

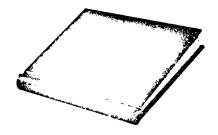
Costs of the system are lower in the manual version, although certain expenses for forms and filing devices are required. The manual system requires more vigorous management support to enable it to operate successfully. Manual systems require a more experienced and/or qualified data bank coordinator than computer systems do, because the follow-up aspects of the system are not automatic.

### 5.2 System Description

The system is best described in terms of its operation. As an example, assume an agency becomes aware of an unregistered source. The data bank coordinator (DBC) is advised and sets up a file for the source. These files are not ordinary file folders, but heavy-duty "sheet holders." A sheet holder is a holder with a heavy-weight board cover, rounded back, steel spring clips, and an inner folder to facilitate insertion or removal of inserts. It holds pages up to 1 inch in thickness in a secure fashion, and yet permits easy additions of pages at any point in the file (See Figure 5.1). Looseleaf notebooks may also be used, but the sheet holder is preferred, because it is more compact and capable of accepting unpunched sheets.

The source file book is set up with a number of standard sections, delineated by pages with index tabs. The sections are:

- o Registration Data
- o Current correspondence



Commercially available sheet holder

F	э.	1	e	0
r.	_	_	_	o

Source File Books
Individual Schedule Books

Section Schedule Books

Suspense File

### Forms

Action Sheet Set

Emission Point Sheet

Company Data Sheet

Overdue Action Form

Action Summary Form

Standard Letters

Source File Book Charge Out Sheet

Figure 5.1. System files and recommended sheet holder.

- o Past correspondence
- o Emission point sections
- o Cross references

This file is needed in any case, even with the computerized system, but assumes vital importance with the manual system.

The sections are set up at once, and index tab divider sets are prepared in advance so they can be "dropped in" as required. These emission point sections are included in each set, labled E-Point #1, #2 and #3. These are for specific pollution emission activities at that source location. There may be more or less than three emission points for any given source. The number of sections can be adjusted to reflect the proper numbers When data are available, an index sheet is inserted in the Registration Data section, indicating the emission point numbers assigned and the process related to each at the source location. For example, E-point #1 might be a boiler, E-point #2, a manufacturing process, and E-point #3, waste disposal. Figure 5.2 shows an example of an emission point form, which can be varied to reflect local usage.

Figure 5.3 shows an example of a company data sheet, which is placed in the registration data section of the book.

The source file book is vital to the agency's operation. Many staff members will need to refer to the individual books, and may need to remove them from the DBC's files. So that the books do not become lost, or misplaced for extended periods, it is recommended that a charge out system be used. A charge out sheet format is shown in Figure 5.4. If a staff member borrows a book, he fills out and leaves a charge out slip with the DBC, who

### AGENCY TITLE

## EMISSION POINT DATA SHEET

Emission Pt. No.			Source Name	
Descript	ion of	Emission Point		
				-
		······································		-
			· · · · · · · · · · · · · · · · · · ·	-
		T	Registration	No.
			Permit No.	
Fuel or Input Materi	al		·	-
Annual Quantity				-
Pollutant Emissions Type and Quantity				-
-				-
				-
				-
Control Device				-
				-
				-
Condition				-
Efficiency Show pollutant and percentage)				-
Operational pa	ttern:	Hours per day	<del></del>	_
		Days per week		_
	Seasona	al variation		

Figure 5.2. Emission point data sheet.

### AGENCY NAME

# COMPANY DATA SHEET

		Source No	•
Name of Company			<del></del>
Street Address at Emission So			
City			Zip Code
Area Code Telephone		County	
-			
SIC Code	Person to Contac	t at this Add	ress
Grid Coordinates UTM Zone	EW	bv NS	
Description of Operation			
Description of Operation st this Address			
<del></del>			
<del></del>			
Emission Points (	use extra sheet if	needed.)	
1.	5		
2	6		
3.	7		
4.	8.		

Figure 5.3. Company data sheet.

	CHARGE OUT SHEET SOURCE FILE BOOK
	Source Name
<del></del>	File Book User
Section	Date

Figure 5.4. Charge out sheet.

monitors the length of time the books are retained by the various staff members.

For the example of the unregistered source, the data bank coordinator sets up the source file book, and puts in the company data sheet indicating what information is known about the source. The DBC then fills in an action form, a sample of which is shown in Figure 5.5 through 5.9. This is a five-part carbon form with each sheet in the set a different color. The five parts are as follows:

- o Action Copy (white)
- o Source File Copy (blue)
- o Suspense Copy (yellow)
- o Individual Schedule Copy (pink)
- o Section Schedule Copy (green)

The form can be printed on pressure sensitive paper, which will reduce the bulk of the form set. Figure 5.10 shows the distribution of the various copies of the form. The action copy is sent to the staff member (in this case a girl in the clerical section) who will actually perform the action. Her schedule book is also updated with the individual schedule copy. The source copy is entered in the source file books. The section schedule copy is filed in the Section Schedule Book, which is available to the Section Head, and agency management at all levels. The data bank coordinator retains the suspense copy in the suspense file.

Several files were mentioned which have not been described. The suspense file consists of one or more sheet holders which serve as temporary locations for the suspense copy of the action sheet sets. They hold a number of

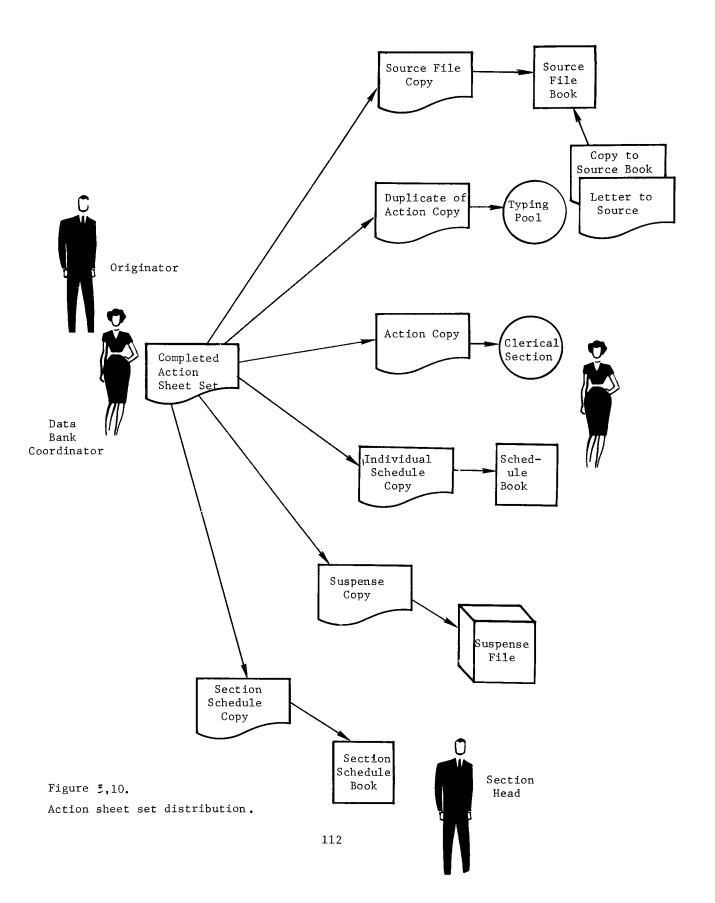
ON	<u> </u>				.	ACTION
ī	Source 1	name				ACTION
• •	A J 1		<del></del>			COPY
RCEMENT	Address					
GEMENT	City		Telephone	2		Send Lette
EM	Action	*	<del></del>		Emission	to Source
					Pt. No.	
	Schedule	ed Date	Est. Hrs.	to Complete		
	Today's	Date				
Staff Nember						
			Action Res	ults		
Section	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·				
			•			
Next Action						
				Staff Memb	er	
-	Estimated	Hrs. to Complet	e –	Section		<del></del>
Comments						
					<del></del>	· · · · · · · · · · · · · · · · · · ·
<u>ACTIONS</u>		RESULTS		LETTERS		
Inspection		No Further Act			egistration	
Registration		Follow Next St		•		
Plan Submission		Reschedule Act			it Applicati	on
Review with So	ource	Data Not Recei				
Registration		Other see	05		ditional Per	mit
Review		Comments	06	• •		
Plan Review			07		isit	
Source Testing	<b>Š</b>		08	Registrat	ion Approval	
A. Q. Survey				<del>-</del>		
Complaint Rece	eived					
combiguit KSC6	=T A G ()					

ION				
IUN	Source Name			SOURCE FILE
ET				COPY
RCEMENT	Address	<del></del>		
GEMENT	City	Telephone		Send Letter
rem	Action		Emission	to Source
	ACCION		Pt. No.	
	Scheduled Date	Est. Hrs. to	Complete	
	Today's Date			
	loday S Date			
Staff Member		Action Results		
		ACCION RESULTS		
Section				
		· · · · · · · · · · · · · · · · · · ·		
Next Action				
		<del>-</del>		
		Sta	aff Member	<del></del>
_	Estimated Hrs. to Comple	ete Se	ction	
_				
Comments			<del></del>	<del></del>
ACTIONS	RESULTS		LETTERS	
Inspection	No Further A		equest Registrati	on
Registration	Follow Next		equest Plan	
Plan Submission Review with So			end Permit Applic ssue Permit	ation
Registration	Other see		ssue rermit ssue Conditional	Permit
Review	Comments		ppear at Agency	- OLMIL
Plan Review			lanned Visit	
Source Testing	7	08 R	egistration Appro	val
A. Q. Survey				
Complaint Rece	Figure 5.6.	Source File Copy	(blue).	

CTION	Course			SUSPENSE
	Source Name			JUSPENSE
EET				COPY
ORCEMENT	Address			
NAGEMENT	City	Telephone		Send Letter
			1	
STEM	Action		Emission Pt. No.	to Source
	Scheduled Date	Est. Hrs. t	o Complete	
	Today's Date			
Staff Member			- 1	
		Action Resu	lts	
Section				
		<del></del>		
Next Action				
MEAL ACCION				<del></del>
		<del></del>	Staff Member	
_				
	Estimated Hrs. to Comple	ete —	Section	
Comments				
ACTIONS	RESULTS		LETTERS	
Inspection	No Further Ac	tion 01	Request Registration	
Registration	Follow Next S	Step 02	Request Plan	
Plan Submissio			Send Permit Applicat	ion
Review with So	urce Data Not Rece	ived 04	Issue Permit	
Registration	Other see		Issue Conditional Pe	rmit
Review	Comments	06	Appear at Agency	
Plan Review		07	Planned Visit	
Source Testing		08	Registration Approva	1
A. Q. Survey				
Complaint Rece Other see C		Suspense Copy	(yellow).	

				INDIVIDUAL
CTION	Source Name			
HEET			ļ	SCHEDULE
FORCEMENT	Address			COPY
NAGEM ENT	City	Telephone	<u> </u>	Send Letter
YSTEM	Action		Emissic Pt. No	
	Scheduled Date	Est. Hrs. t	o Complete	
	Today's Date			
Staff Member		Action Resu		
Section		<del></del>		
Next Action				
**************************************	<del></del>		Staff Member	
	Estimated Hrs. to Co	omplete —	Section	
Comments				
<del>,</del>			<del></del>	
ACTIONS	RESULT	<del>_</del>	LETTERS	
Inspection Registration Plan Submissi Review with S	Follow No.	ext Step 02 le Action 03	Send Permit Appl	
Registration Review	Other Comme	ents 06	Appear at Agency	
Plan Review Source Testin A. Q. Survey			Planned Visit Registration App	roval
Complaint Rec Other see		e 5.8. Individual	Schedule Copy (pin	nk).

ACTION						SECTION
SHEET	Source	Name			s	CHEDULE
ENFORCEMENT	Addres	as .				COPY
- TO LIVE IVI					<u> </u>	5011
MANAGEMENT	City		Telephone	· · · · · · · · · · · · · · · · · · ·		Send Letter
SYSTEM	Action	n			Emission Pt. No.	to Source
	Schedu	ıled Date	Est. Hrs. t	o Complete		
	Today	's Date				
<u> </u>	_1	<del></del>				
Staff Me	mber		Action Resu	lts		
Section						
			<del></del>		<del></del>	
			<del></del>	. ,		
Next Act	1 on					
HEAL ACE	1011			······································		
	· · <del>· · · · · · · · · · · · · · · · · </del>			Staff Membe	r	
	Estimate	ed Hrs. to Complete		Section		
Comments						
<del></del>						
			<del></del>			
ACTIONS		RESULTS		LETTERS		
Inspectio		No Further Acti	on 01	Request Re	gistration	
Registrat		Follow Next Ste	•	Request Pl	an	
Plan Subm		Reschedule Acti			t Applicatio	n
Review wi		Data Not Receiv		Issue Perm		
Registrat		Other see			itional Perm	it
Revie		Comments		Appear at		
Plan Revi				Planned Vi		
Source Ta			80	Registrati	on Approval	
A. Q. Sur						
Complaint	Received	Figure 5.9. Se-	ction Schedul	le Copy (gre	en).	



dividers which are tagged by month for the 12 months of the year. The suspense copies are filed in sequence of schedule date under the proper month.

The individual schedule books and the section books are similar.

There is one schedule book for each individual. The pink schedule copy is entered in the schedule book of the individual who will perform the action. The green section copy goes in the Section Book. The updating of the schedule books is done by the data bank coordinator, who has regular access to these books.

The question of who performs what function is a significant one. Individual agency practice will differ, based on personnel available, workload, and other factors. The action sheet set may have been completely filled out by the originator of the data, or he may have relied on the data bank coordinator for assistance. For a registration request to a source the data bank coordinator would probably know just how to proceed. In other cases, she might have to refer the matter to a section head or other administrator for guidance concerning who should handle a particular action or what the next step should be.

The source may respond to the request for registration within a reasonable time, or it may not. A reasonable time is defined as the scheduled date established at the time the Action Set was filled out. The clerical section has the Action Copy, and should return it if the registration is not received. Figure 5.11 shows this action copy as it is returned to the data bank coordinator, including the additional correspondence from the clerical section.

ACTION SHEET MFORCEMENT MANAGEMENT SYSTEM	REGISTRATION Action  10 25/1 Scheddled Date  10/10/1 Today's Date		ACTION  COPY  Send Letter  Ssion to Source . No.
	NG- er CAL	Action Results Reco	Action
	Estimated Hrs. to Complete  REDIVOR (MR. 1		NE
ACTIONS	RESULTS	I ETTED C	
Inspection Registration Plan Submiss Review with Registration Review Plan Review Plan Review Source Test: A. Q. Survey Complaint Re	No Further Action Follow Next Step sion Reschedule Action Source Data Not Receive Other see Comments	02 Request Plan on 03 Send Permit A	pplication onal Permit ncy

Figure 5.11. Filled in action sheet.

If the source responds by sending in the registration, the Action Copy is returned and filled in as shown in Figure 5.12. The following actions then take place:

- o A next action is scheduled on the form and assigned to a staff member as indicated.
- o The data bank coordinator matches the Suspense Copy (in the Suspense file) with the returned Action Copy, and discards the Suspense Copy.
- o The data bank coordinator enters the scheduled action on the Action Summary Form.
- o The DBC matches the Source File Copy in the Source File Book with the returned Action Copy, and updates it with the Action Copy.
- o The DBC fills out a new Action Sheet Set.
- o The copies of the Action Sheet Set are distributed, as before.

In the case of the new Action Sheet Set, an engineer has been assigned to review the registration form. If the review indicates control action is needed, he will probably schedule a "review with source." Every action goes through the same cycle. For instance, in the example we have discussed, these steps might be followed:

- o Review with source
- o Submission of compliance plan by source
- o Review of plan by agency
- o Issue conditional permit
- o Inspection
- o Issue permit
- o Inspection (future)

Each action is tracked and monitored by way of the Action Sheet Set, and the associated processing.

ACTION Sheet Nforcement	Source Name  471 OAH AVE		ACTION COPY
MANAGEMENT	SIMS BURY 203.	-658-9///	Send Letter
SYSTEM	REGISTRATION Action	上加1: P+	ssion to Source
Staff Member	Scheduled Date Est.  10/10/1 Today's Date	Hrs. to Complete	
Cleri	Actio	on Results Rejistition	Reid
Section	<del>-</del>	Rejistation Follow Ne	xt Step
Next Action  REGISTA  Comments	CATION REVIEW  O 4  Estimated Hrs. to Complete	Staff Member  ENGIN  Section	IWNE EERING
ACTIONS	RESULTS	LETTERS	
Inspection Registration Plan Submissi Review with S Registration Review Plan Review Source Testir A. Q. Survey Complaint Rec	Source Data Not Received Other see Comments	01 Request Regis 02 Request Plan 03 Send Permit A 04 Issue Permit 05 Issue Conditi 06 Appear at Age 07 Planned Visit 08 Registration	pplication onal Permit ncy

Figure 5.12. Filled in action sheet.

On a regular basis, the data bank coordinator prepares various forms and reports to summarize agency activities. The action summary report (Form shown in Figure 5.13) is prepared for each section periodically and records all actions for the individual section. The reports are also reproduced and made available to the agency director, who may make further distribution after review. The Action summary report is prepared entry-byentry as actions are completed and the returned action copy passes the desk of the data bank coordinator.

The overdue action report format is shown in Figure 5.14. This report is prepared by the data bank coordinator on a periodic basis; it is recommended that this interval be biweekly. The report is prepared by reviewing the suspense book maintained by the DBC. Any action which has passed its scheduled date is listed. Note that a rescheduled action is not listed on the report. However, a new action sheet set is required to reschedule an action. The report is reproduced, copies are sent to the agency director, and individual pages are sent to section heads responsible for specific activities.

### 5.3 Data Bank Coordinator

The position of data bank coordinator is a very significant one to the success of the manual Enforcement Management System. For all but the smallest agencies, we recommend that this position be full-time. This is not a net addition to staff, since the system functions that will be performed by the coordinator replace existing functions that would have been performed in any case.

# AGENCY TITLE

## ACTION SUMMARY

Section	1	Period	Covered	Da	ate of Report
Staff Member Title	Course None		Action Result	Date of Action	Next Action Date
<u>11t1e</u>	Source Name		<u>Kesuit</u>	ACCION	<u> </u>
1				:	
				'	
		Figure :	.13. Action s	mmary report.	
		110			
		118			
				1	

# AGENCY TITLE

## OVERDUE ACTION REPORT

Section		Period Covered	Date of Report	
Scheduled Date	Planned Action	Company Name	<u>Staff</u> <u>Member</u>	Title
			,	
		Figure 5.14. Overdue actio	n report.	
		119		
		117		

The coordinator's qualifications should be as follows:

- o Relatively experienced in air pollution control agency office procedures. Experienced in dealing with people at all levels.
- o High school graduate with some college or equivalent training.
- o In a small agency, typing and general secretarial abilities are also required.

The exact functions of the data bank coordinator will vary with agency size and practice. In the smaller agency, the coordinator may perform his own typing task and do considerable file update. In the larger agency this will be done by others. Generally speaking, however, we strongly recommend that this individual not be assigned tasks, (such as routine correspondence,) which are unrelated to operation of the Enforcement Management System.

The functions to be performed by the data bank coordinator will vary as indicated above. In general they are as follows:

- o Provide training for new staff members and others in the use of the Enforcement Management System.
- o Maintain the source file books and control their use by staff members.
- o Maintain the suspense file containing the suspense copies of the action sheet sets
- o Prepare and distribute overdue action reports.
- o Provide assistance to all staff members in filling out Action Sheet Sets. Fill out these forms where appropriate without assistance from other staff members.
- o Review workloads with section heads, working with the schedule book. This involves making available the workload assigned (via a review of the Section's Schedule copies of the action sheets). This interaction with the Section Heads should provide a clearer picture of the existing and future workloads so that these section heads can make informed management decisions in the operation of their sections. The time periods assigned to actions that are being scheduled will be assigned during the review.

### 5.4 System Support

Operation of the manual version of the system will vary from agency to agency. In some cases only portions of the system will be utilized based on local considerations. Figure 5.15 indicates the general relationship of the system operation within the agency and with pollution sources.

The performance of data bank coordinator is a very significant factor in the degree of success the system will achieve within any particular agency. His relationship with the various technical staff and the support he receives from management are key factors. A backup coordinator should be designated since vacation or illness would remove the DBC from the scene from time to time. This person should be trained with the coordinator so that the system continues to function during absences.

The section head must actively support the system to achieve benefits from it. The operation of the system provides a means for an individual section head to improve management of his group. If an individual section head is not utilizing the system or feels it is not providing any advantage to him or to his people, investigation should be made by the agency director to make sure that proper usage is being made of the system features. Some smaller sections headed by individuals who prefer to operate on an ad-hoc basis may never derive substantial benefits. However, it is worthwhile to include even these small sections in the system so that the source files will contain compatible information about their interactions with the individual sources.

The highest levels of agency management must believe in and support the system if it is to succeed. Periodically the progress and results should be reviewed with the Section Heads. When reports are produced, such as the

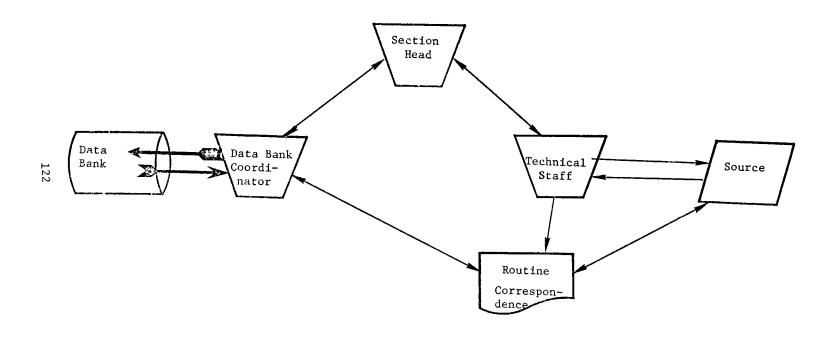


Figure 5.15. Generalized system operation.

Overdue action report, or the action summary, the director should make it a special point to refer to them, to ask questions about them and to utilize them as official documents of the agency. In this way, various staff personnel will become familiar with these reports.

### 5.5 Startup

Startup for the manual version of the Enforcement Management System is somewhat easier than that for the computerized versions. The milestone chart in Figure 5.16 indicates the basic steps that should be followed in beginning the operation. The following paragraphs describe each of 11 generalized steps which when followed in sequence should bring an agency to operational readiness in the use of the manual Enforcement Management System.

- 1. Adjust forms to local practice. The design of the forms may evolve within an agency and vary from agency to agency. In particular the Action Sheet will require modification to reflect local practice. Actions, results and letters (to be sent out) will vary based on local regulations. The local director and his staff should review agency operations and select the actions and letters that seem most appropriate to their own particular operation.
- 2. Obtain forms and other supplies. This activity involves ordering the printing of the seven forms and obtaining other supplies necessary for system operation. Figure 5.1 indicates the necessary items. The files are designed to utilize sheet holders described in an earlier section. Three ring binders can be substituted, but we feel that the sheet holders make updating of the file easier and avoid punching

Figure 5.16. Manual system start-up.

- holes in the various forms. Many of the forms can be produced using simple xerographic or multilith techniques. The Action Sheets Sets, however, should be sent to a printer once the final format has been agreed upon.
- 3. Select data bank coordinator and establish work area. The requirements for the person who is to become the data bank coordinator are discussed above. It is important to establish an appropriate work area for the coordinator. The work area should be centrally located with adequate filing space for a sheet holder for each major source contacted by the agency. The files which hold the Source File Books should have locks for security purposes. The central location of the coordinator's work area encourages coordination and discussion of problems with the various staff personnel of the agency. In addition, the Source File Books should be readily accessible to agency personnel.
- 4. Hold general meeting to describe system. An agencywide meeting should be held to describe the system and discuss the results that are expected from it. The system should be presented in a positive fashion, as an aid to reducing confusion and improving control of activities. The system benefit of better availability of information should be emphasized.
- 5. Select section for initial system usage. We recommend that the system be installed in easy stages. Operations can begin with a single section, preferably one of the engineering sections (if there are more than one). A section should be selected on the basis of its need for a system of this type, to ease data handling and retrieval problems.

- 6. Convert Source Files to EMS Source File Books. This involves gathering the source related material relating to the sources by the personnel of the selected section and converting it to the Enforcement Management System source file book format. For existing sources this will mean taking the data and extracting the needed information from the company data sheets and emission point sheets. The data are entered on the index sheet and included in the registration data section. The company data sheets are then filed with the other material in the sheet holders which make up the source file books.
- 7. Train section personnel in system usage. The data bank Coordinator trains the personnel of the section selected for the initial application in the operation of the system. This initial session should last from 1 to 2 hours and should involve actual examples of how to fill out the action sheets. The various schedules should be explained and the availability of the schedule books should be emphasized.
- 8. Begin system operation. Operation is begun by filling out action sheets for the activity schedule for the next week. This can be done at the end of the training session for some actions; the remaining actions can be filled out later.
- 9. Review system operation, perform retraining. The operation of the system should be reviewed after implementation. Any necessary retraining should be performed and problems should be resolved. The details of system operation should be discussed. During these sessions, communication should be emphasized. For example, in

filling out a new Action Sheet an inspector may be unable to establish a schedule date for the next action. It may be that this type of problem requires coordinating the action sheet set with another staff member before it is handed in to the data bank coordinator.

- 10. Select additional sections for system expansion. The remaining engineering sections can be brought into the system. Sections whose work relates to engineering (source inventory, source monitoring) are added with time. In this way, the system will encompass a continually expanding portion of the agency operation.
- 11. Expand system to all agency sections. Since the entire agency should eventually be included in the system operation. Staff members dealing primarily with air quality measurements should be included to provide input from those activities which involve specific sources.

### 6.0 ALERT HANDLING

The computerized Enforcement Management System is designed to facilitate the activities to be accomplished during an air pollution episode or alert. Emission reduction plans are formulated in advance with the source operators. The plans require specific actions to be taken by various people in the agency to ascertain the stage of the alert to intiate required responses. These activities fall into two general categories:

- o Actions related to specific emission sources, such as surveillance of operational shutdown or reduction in emissions during an alert.
- o Actions unrelated to emission sources but concerned with activities such as issuance of news releases, contact with public officials, special air quality monitoring assignments.

Handling of actions related to specific emission sources involves the creation of an action record (using the manual action card form) on the master file. This action appears on the individual and group future schedule summaries. It is specially coded to indicate that the action is only to be performed during an alert. This is done by scheduling the action for a date in the 1990's. The comments entered with the action also specify that it is associated with an alert. There are different activities associated with each level of alert. These actions are assigned to different years in the 1990's. Examples are to code Forecast as 1995; Alert as 1996; Warning as 1997; Emergency as 1998; and All Clear as 1999. The various actions can be added to the system at different times as compliance agreements are negotiated with various emission sources. The planned actions for that source become a part of the emissions reduction activity. Similarly, source actions are updated by changes or deletions of specific activities.

Alert actions not associated with any specific source require different handling. This consists of entering a special source into the system files to provide a basic record for area-wide alert actions. All actions for a given area are entered under this source number which then appears on the appropriate schedules, with the title "Alert Center" in the source name field. This entry should be made using the normal forms.

Assignment of alert actions may vary from one agency to another. In some cases, the actions may be assigned to specific staff members. Other agencies may prefer to assign the actions to a title, such as "senior alert officer." In this case, the "senior alert officer" should be assigned a spot in the personnel deck, and carried as a staff member.

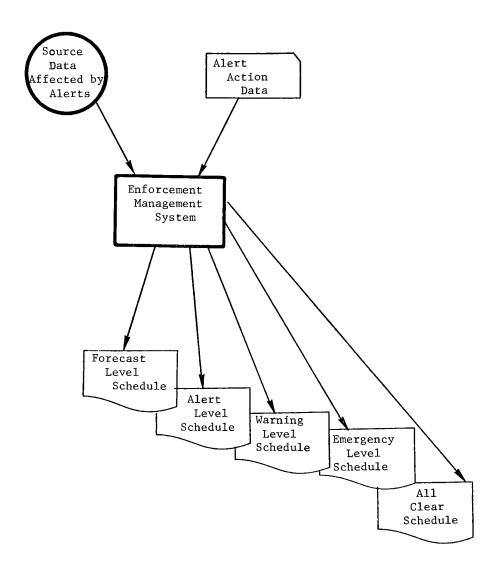


Figure 6.1. Schematic, processing of alert data.

### 7.0 COMPLAINT HANDLING

The Enforcement Management System is designed to process complaint data, and to monitor and record these activities in order to improve the effectiveness of complaint handing.

Complaints can be divided into two groups:

- o Those concerned with a specific and known source whose activities are detailed in the agency's files, and in the system.
- o Those dealing with generalized problems (such as an unidentified odor), with unregistered sources, or with emissions sources so small and localized that they are exempt from regulations.

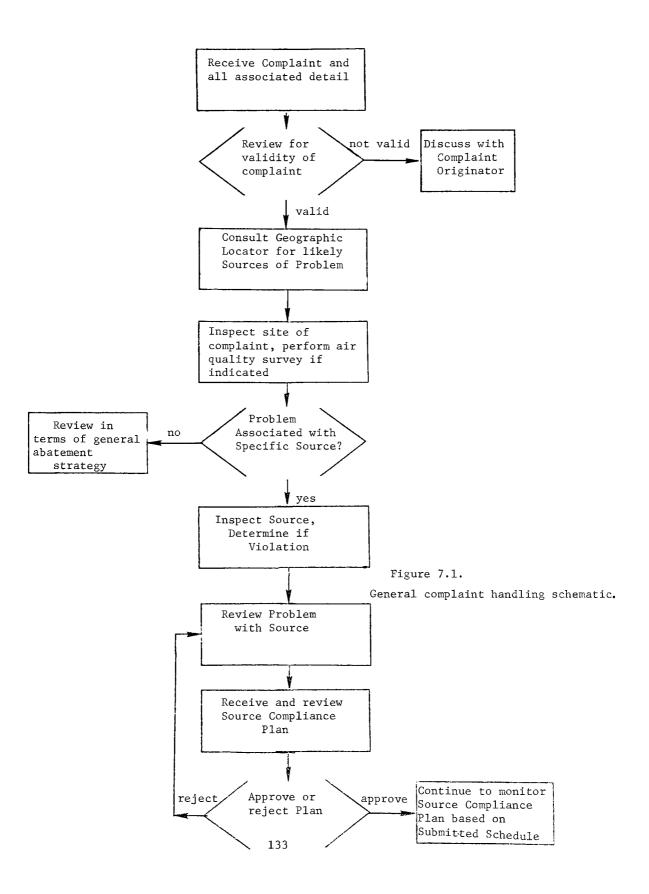
Handling of complaints on known sources is similar to the handling of normal source actions. The receipt of the complaint is regarded as an "action" in itself, and is so recorded in the system. If it is quickly resolved, such as by a phone response, the action is complete. An action card is fed into the system with the NO FURTHER ACTION option circled, and any appropriate comments are entered. For example, a complaint might deal with a situation which is in the process of being corrected. The person making the complaint would be informed of the corrective action, and the date that the corrective action would be complete. If the complaint cannot be quickly resolved, and an inspection or other activity is indicated, the action card is fed to the system with the next action indicated and the name of the staff member who is to perform the task. From then on, of course, the process takes on the form of normal activity. An inspection may lead to a source test, a registration, or other activity, which is monitored as indicated in the system descriptions.

The case of a complaint that is not directly connected with a known source poses a different problem. Figure 7.1 shows the steps to be followed (availability of all system products is assumed). After the complaint has been received, it is entered into the system associated with a "general source," maintained in the system for this purpose. A smaller agency may maintain one such record, while a larger agency will have a larger number of such "general sources," one for each major geographic subdivision. These sources have a pre-assigned number for the emission point. This number is associated with each of these non-specific complaints as they are received. Several complaints may be associated with this one number. Complaints related to an apparently different source are associated with a different emission point number.

Through the particulars of the complaint, or through knowledge of events in the area, the agency may make a general assessment as to the general validity of the complaint facts, and this is entered into the system as "comments."

Next, the geographic locator is consulted for likely sources of the problem. The locator shows all registered sources in sequence by grid square and also by street address. Using a general knowledge of prevailing meteorological conditions, the grid square or address upwind of the complaint location is noted. This step forms a review of the probable type of emissions and the proximity of likely sources.

Next, an inspection of the complaint site is scheduled. If a single source is suspected, the inspection centers upon that source. If the problem



is still undefined, an area survey is performed, perhaps supplemented with actual air quality readings by either mobile or stationary instruments.

The results of the survey may lead to the discovery of an unregistered source, may indicate an operational change in a known source, or may not point to any specific emissions source. In the case of a general problem with multiple sources involved, a review of abatement strategy for the area is indicated. This may involve continuing air quality surveillance and ultimate review of a large number of sources. Such enforcement activities are tracked and monitored by the system, still associated with the specific complaint, until abatement of specific sources is undertaken. General strategy assessment is not monitored, although comments associated with the complaint resolution may indicate that this assessment is taking place.

Where a particular point is identified as the cause of the problem, the agency's role becomes more routine. An inspection is scheduled with an action card, and the results dictate the next actions, such as registration (if a new source), correction of control device failure, submission of a plan for additional emissions reduction, or legal action. When the complaint is matched to a specific source, the processing is closed out under the general "dummy" source entry and further activity is coded with the source number of the now-known emission source. The original complaint record stays with the general entry, and the comments specify the source that was eventually associated with the complaint.

In certain cases local agencies may handle a complaint on "quick response basis." For example, a phone complaint may be received reporting a smoke problem and the local agency may dispatch an inspector by radio. The inspector may resolve the problem on the spot, as in the case when a simple adjustment is needed to an incinerator control device. Since the Enforcement Management System does not operate in real-time, but rather produces its various reports, action cards and schedules on a "batch" basis, it is not possible to handle this type of complaint through the regular scheduling routines of the system. In most cases, however, such complaints should be entered into the system for historical and reporting purposes. This will be particularly true in cases where the pollution source is being carried in the Data Base. In other cases where the source is not carried in the Data Base, local agencies may not want to enter such actions into the system. An example of this might be a complaint about emissions from an individual house or small retail establishment not considered a major source of pollution by the local agency. When a complaint is to be entered into the Data Base after the action has been completed, the special action card format should be utilized. This is described in detail in Section 3.0 . If the complaint activity is entered in this way, the system will include the action on the various management oriented summaries that are prepared, and in addition, will show the complaint on the source actions summary for the individual pollution source. In this way the agencies records will be complete regarding both the staff activity and the action related to

the specific source. A special action card can also be used to schedule a future agency action to follow up on the activity which has already been completed. For example, an inspection might be scheduled 30 days later to determine that the initial corrective action was adequate and was still providing control of the problem which had caused the initial complaint. If this additional inspection is entered into the system by means of the special action card, the normal scheduling and reporting functions of the system will track, monitor and record that action, just as is done in other types of activity.

#### 8.0 AIR QUALITY RELATIONSHIP

The Enforcement Management System can be an aid to agency personnel as they review air quality readings.

For example, in interpreting the significance of air quality levels at a particular point, the agency staff may wish to review the sources which are making a contribution to pollutant levels at that location. Reference to the geographic locater which is arranged by grid square would indicate pollutant sources which are likely significant contributors to the air quality at a particular point. Reference to the source registration printout will indicate the types of pollutant being emitted from the individual sources known to the agency. This will potentially eliminate some of the sources. For example if the SO<sub>2</sub> level at a particular point is being analyzed, sources emitting only particulates can be eliminated.

If a specific agency has not "gridded" the sources being processed by the system, the geographic locator which lists sources by city and street address will provide an indication of the potential contributor to pollutant levels at a particular point.

Various types of simulation models can be utilized to further estimate the contribution from the various sources that have already been identified as described above. If the emissions from these sources can be quantified for the period covered by the air quality readings, single source models can be used to calculate the downwind concentration from the specific source. More comprehensive models can be utilized to incorporate all pertinent sources into the calculation. These can be of the manual model type or short-term models which make predictions based on specific parameters, including

meteorology, seasonal factors, heating load information, and diurnal factors related to the individual sources.

Adding successful calibrated models of these types to the situation so that the model predictions approximate the actual readings, the agency can go on to simulate the effects of various abatement strategy. For example, the installation of various types of control equipment (with appropriate percentage reduction of emissions) can be simulated by the model and the improvement in air quality levels can be estimated.

Contribution from so-called area sources must also be considered in these calculations. Emissions from sources such as automobiles, home heating and minor commercial activities can make a significant difference in pollutant levels which are recorded. Various models which are either available or being developed take these factors into consideration in various ways. Entries may be made for the various types of area sources and adopted to the periods being modeled, or, for the simpler model versions, a single background concentration level may be included in either the mechanized or subsequent manual calculations.

APPENDIX

#### APPENDIX

This appendix presents technical details of the computerized systems. It consists of the following sections:

- 1. System Narrative-Overview
- 2. Program Narrative
  - 1. Program 1 Update
  - 2. Program 2 Extract
  - 3. Program 3 Print run
  - 4. Description of Sort 1 and 2
- 3. Startup Procedures
  - 1. Initializing COBOL Tables
  - 2. Building the Initial Master File
- 4. Edit Descriptions
- 5. Operating Instructions
  - 1. Request for computer processing
  - 2. JCL for IBM 360 DOS and OS
- 6. Master File Record Layouts
- 7. Control Card Layout
- 8. Personnel and Letter Card Layout
- 9. Keypunch Instructions

Source decks, program listings, and flow charts are available upon

request. Write to: Lloyd M. Hedgepeth
Environmental Protection Agency

Office of Air Programs

Research Triangle Park, N. C. 27711

## 1.0 SYSTEM NARRATIVE - OVERVIEW

The Enforcement Management System is under the direct control of the Data Bank Coordinator. His responsibilities will be to schedule computer time and services; review data input forms before keypunching; and prepare a current control card. Once these functions have been completed and the forms routed to their correct destinations (e.g. input-preparation, computer center, etc.) the automated computer system will be activated. Figure 1.1 depicts the complete system and the flow of data through it.

Transactions (new sources, manual action cards, changes to the master file, deletions and returned action cards) are placed on magnetic tape by using a standard card to tape utility. This step may be eliminated if input is produced by a key-tape, key-disk or similar device.

The first sort arranges the random transactions into the same sequence as the master file. The sort key is the first 19 characters of the transaction record. It includes agency number, county, source number, emission point, action number, card type, and comment line number. The "low order" (comment line number) will only affect the sort when there are "comment" cards.

The sorted transaction file is used as "input" to the update program.

All transactions are validated and, if found to be error-free, will be applied to the existing master file data. The update program also schedules new actions, assigns staff members to both sources and specific actions, reschedules appropriate actions, and prints an edit and error report, reflecting all activities against the master file.

The extract program accepts the newly created master file as input.

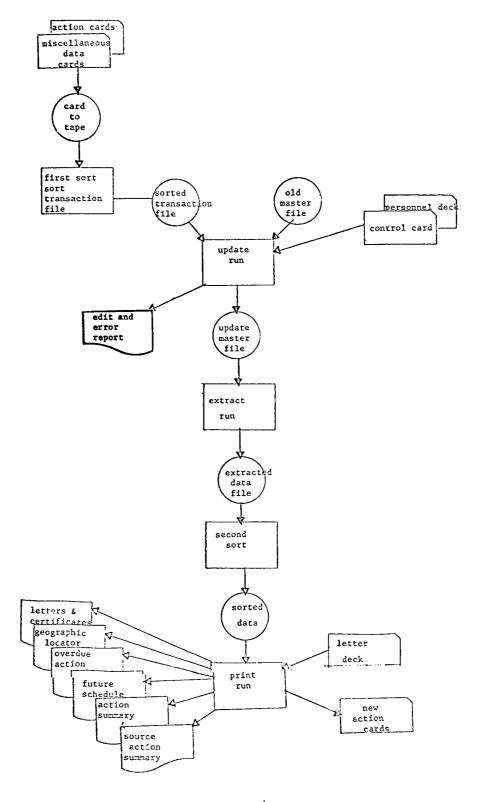


Figure 1.1. Computer processing schematic.

The first record on the file is the control record which was created by the update program from the control card. This record contains the basic information concerning which reports are required during this cycle. Data is taken off the master file and written on the extract file based on each of the report requirements. One master file field may appear on several reports (e.g. source name); therefore, as many as 10 different extract records could be created. This requires adding a "prefix" to the basic data records so that they can be sorted correctly. The sort keys are discussed under section 2.2 of this appendix.

The extract file is then used as input to the second sort. The records are arranged in the same sequence in which they are to appear within the printed reports. The output tape (known as the "extract tape") contains all data necessary to produce the desired reports, letters and new action cards.

The sorted extract tape as well as the letter deck are inputed into
the print program. The letter deck contains the body of the letters as
well as the names of the people who are to sign them. Since the same letter
could be sent to different sources, one entire letter is saved within memory
until a different letter is called for by the extract tape file. In order
to accomplish this the letter deck must be sorted in agency, and letter type
order (columns 3 through 7). The print tape information is "formatted" into
the individual report requirements and can be printed "on-line", or "spooled"
to be printed later. Action cards are created using specially preprinted
punch cards. The individual letters are generated (with necessary carriage
controls), and written as a separate file to magnetic tape. At the conclusion
of the print run, the correct agency forms are placed on the printer and the
letters are produced using a standard tape—to-print utility.

The Action cards are interpreted, the reports separated, and the carbons removed. The entire package is sent back to the data bank coordinator who will disseminate the reports and Action cards to the various agencies using the system.

#### 2.0 PROGRAM NARRATIVES

#### 2.1 Program 1 - Update

This is the first COBOL program of the Enforcement Management System. Its basic functions are: validating of all transactions entering the system; adding new sources to the master file; changing existing records on the master file; removing (deleting) existing records from the master file; and assigning staff members to sources and specific actions.

All dates (date scheduled, date performed, today's date, etc.) entering the system are checked for a valid month (1-12), a valid day (1-31), and a valid year (not before 1960). When dates are validated, they are reversed from month, day, and year, to year, month, and day (within paragraph named 104-DATE-FLOPPING). The two reasons for "flopping" the dates are:

- a. date comparisons can be one statement, and
- b. when used within a sort key, records will be arranged in correct chronological order.

To prevent an action from being omitted from any of the reports because of an invalid or missing date, the system "plugs in" dates as needed. If the returning action card does not have a performed date (date action was accomplished), the program uses the run date (today's date from the control card) in its place. In the same manner, if the scheduled date (date the next or current action is to take place) is omitted, the system schedules the action 1 month into the future. This is accomplished by using the run date and adding one month to it; for example, if today's date is 10-01-71, then the scheduled date is 11-01-71.

When the action card is returned with a next action to be performed, the results of the current action are placed on the current action record, and any pertinent data for the next action will be put on a separate record. Since action numbers are in ascending sequence, and since placing the next action record immediately after the current one could duplicate the following action record's number, the next action data must be "stored" to be used later (See Figure 2.1). The program will allow up to three records to be held in a "work area" (TRANSACTION-HOLD); any additional records will overlay each other. When there is a logical break within either the transaction file or the master file, the "stored" action records are written out to the updated master file. Any number of special action cards may be submitted during a single update, as is the case when a compliance schedule is being entered on the master file. The restriction described above only applies to machine-produced action cards being returned to the system and requiring a Next Action.

Records on the master file can be removed by using a delete card

("D" in column 80 of transaction card). Figure 2.2 describes the format of
a typical source on the master file. Records may be deleted in one of three ways:

- a. remove the entire source (exhibit A)
- b. remove one emission point and all actions related to it (exhibit B)
- c. remove one action and all comments (exhibit C).

It is necessary to use the correct coding on the delete card to remove the desired record(s). Referring to Figure 2.2, records can be deleted as follows:

a. When emission point and action number fields are zeros the entire source will be removed. Exhibit A of Figure 2.2 depicts this. All records (emission point, action, comments, etc.) pertinent to one source are removed.

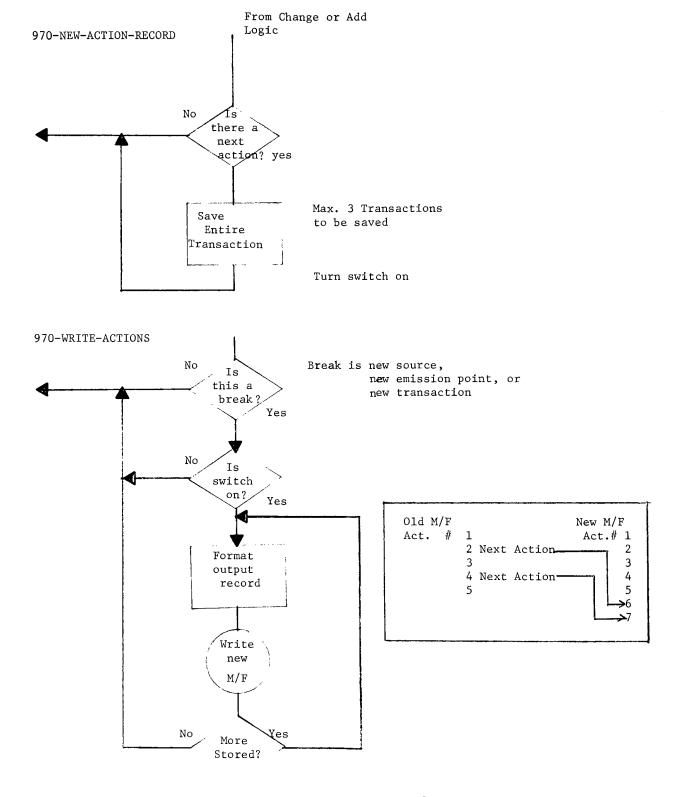


Figure 2.1. Adding new action record to master file.

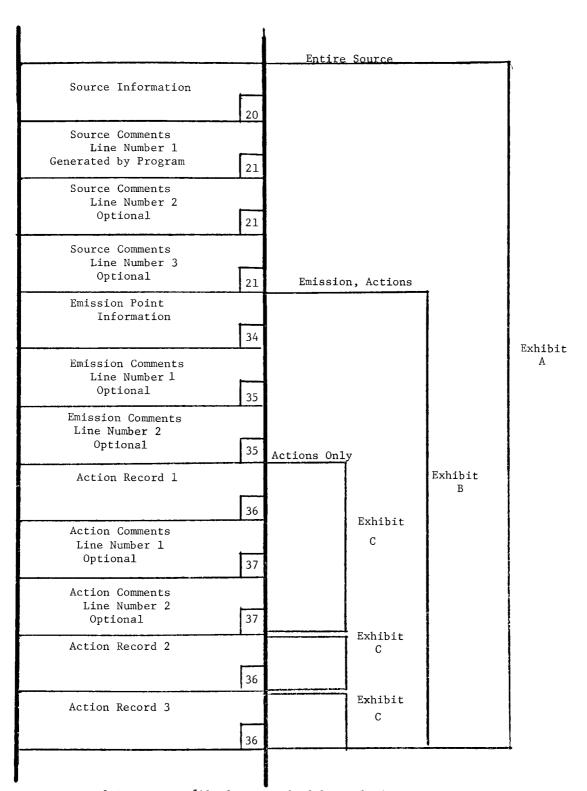


Figure 2.2. Master file format and delete logic.

- b. When only the action number field is zero, one emission point record will be removed. Exhibit B of Figure 2.2 depicts this. One entire emission point and its related action and comment records are removed.
- c. When neither the emission point or action number fields are zeros, but a "D" is in column 80 (update code), one action will be deleted. Exhibit C of Figure 2.2 depicts this. One action record and its related comment records (if any are present) are removed.

To save excessive input preparation, the update program eliminates as much of the redundant work as possible. When a change is required, only the desired field need be entered. Any other fields should be left blank and will not affect the file. To eliminate (replace valid data by spaces) a field within a record, one or more asterisks are inserted within the field to be eliminated (change card). The program translates asterisks to non-printable characters (HEX 41) and replaces the existing field on the master file with this "odd" field (this works only on alphabetic field; numeric fields should be "zeroed out"). Before writing the new master file, the "odd" characters are translated into spaces.

When new actions enter the system, they need not contain the correct action number; instead, they can be coded either 99 or 00. The program places the new action record at the end of a string of existing actions (within agency, county, source, and emission point) and inserts the correct action number within the record (one higher than the last action number on the master file). This procedure eliminates the need to cross-reference

the source action report before entering a new action.

An action can be directed against an entire source, rather than a specific emission point. For this reason an emission point 000, with the term "entire source" as its description, is automatically generated each time a new source is added to the master file.

Since the personnel file (card deck) only enters the system through the update run, the staff member's name and title must be saved for future use. For the source record, the name of the inspector and the engineer can be found on record type 21. Since record type 21 is used as a comment record and the number of records is variable, the names are found only on the first source comment record. This means that there will always be a record 21 (line number 1), whether or not there are source comments. The assigned staff member's name and title are stored on the action record type 36 (this is done in case they are different from the assigned staff members within record type 21). Names stored by the system are not accessible to the user through changes but will be changed when there is a change to an assigned staff member. This is accomplished through the program and requires no special coding.

## 2.2 Program 2 - Extract

The second COBOL program of the Enforcement Management System is used to extract data necessary to produce the required individual reports. The program is divided into two distinct logic paths: Report Selection and Data Selection.

#### 2.2.1 Report Selection

The control card, which was read into the system via the update

program, is carried as the first record on the newly-created master file. The "report selection fields" (column three to eight of the control card) are used to turn on corresponding switches (any character within the control field will set a switch so as to create the desired report). Each report could require some of the same data; therefore, each master file record must pass through the entire report selection logic (paragraph named 102-MAIN-LOGIC) before it can be discarded. This could result in the creation of up to 10 extract records for each master file record.

## 2.2.2 Data Selection

Each of the data selection modules are closed subroutine (secondary logic paths that are only executed from the main path). Data is either stored in work areas or written directly to the extract file depending on the report requirements.

e.g. The source registration report lists all sources; therefore no data need be saved. The future schedule summary only reports actions to be performed in the future. This requires saving data until an action record is read. This is then checked to verify if it is a future action, if not it is bypassed.

Before any record can be written to the extract file, a 46-character continuous sort key must be added. This sort key will be used to arrange records in a chronological order within individual reports (Records are created in random order, not in report order The sort keys for each report are (left to right in descending value):

- (0) Action Cards

  Agency, Staff Number
- Source Registration
   Agency, County, Source, Emission Point
- (2) Action Summary

  Agency, County, Source, Action Number
- (3) Source Action Summary

  Agency, County, Source, Emission Point
- (4) Overdue Action Report

  Agency, County, Staff Number
- (5) Geographic Locator by grid coordinates

  Agency, X-Grid Coordinate
- (5) Geographic Locator by city, street Agency, City, Street Name, Street Number
- (6) Future Action Summary by section
  Agency, Section, Date Schedule, Source, Action
  Number
- (6) Future Action Summary by individual Agency, Staff Number, Date Schedule, Source Number, Action Number
- (9) Letter, Permits, etc.
  Agency, Letter Type Code, Source Number, Emission
  Point

# 2.3 Program 3 - Print Run

The third and final COBOL program of the Enforcement Management

System is the print program. Its main functions are to punch new action

cards and to produce the desired reports from the sorted extract tape.

The necessary logic is fairly simple. Each input record (which is part of an individual report) is tested to find the type of record it is (first character of sort key) and "control" is passed to the appropriate routine to print each report. Data fields are saved internally (in WORK-HOLD-AREAS) until there is a logic break (new source, new action, etc.), and then a section of the desired report is printed.

There are three common subroutines performed by most report modules. All dates on the file are in year, month, and day format (flopped in update program). Before they can be printed on individual reports they must be reversed to month, day, year format and slashes (/) inserted between subfields (paragraph named 815-DATE-FLOP). For example:

On Master File: 711201;

On reports: 01/12/71

All report headings and subheadings are written from one closed subroutine (paragraph named 810-HEAD-ROUTINE). Parameters (name of report, section name, etc.) are setup before control is passed. This enables the correct headings to appear at the top of each page. The last common subroutine converts the fixed length street name and/or city, state, zip into a left-justified variable length field (paragraph named 800-SQUEEZE-ADDRESS) by suppressing all redundant spaces. For example:

On file: HARTFORD CT06102;

On report: HARTFORD CT 06102.

The production of "canned" letters requires that one complete letter be saved until there is a need for another one. This enables one letter to be sent to more than one source without entering duplicate letter cards.

If there is no match between the print tape and the letter deck, an error message is written on the printer and the next letter request (next record on print tape) will be fulfilled. This logic requires that the letter deck must be in ascending sequence by agency and letter code. Letters are separated by line number 999 (see letter deck description under section 8.0 of this appendix) which signals the end of a letter and also provides the name of the person who will sign it (name is left justified).

#### 2.4 Description of Sort 1 and 2.

The first sort arranges all input transactions in the same sequence as the master file. The sort key consists of the first 19 characters of the transaction card. Assigning a work file is relatively simple, although the size of the file will vary. Each run usually will not contain more than 1000 input records unless the system is being used by three or four large agencies. Therefore, one thousand 80-column records would require less than 40 tracks or four cylinders.

The second sort arranges the extract output into a logical print tape. It uses a 49-character sort key (46-character key, record type, and comment line number). Assigning a work file becomes much more difficult because one master file (which is continuing growing in size) record could create up to 10 extract records. To avoid overflow problems always

assign a very large area. One disk pack could be allocated to the Enforcement Management System. All three programs could be catalogued to it and the remainder of the disk pack used as a sort work file. This would take care of most requirements.

#### 3.0 STARTUP PROCEDURES

The Enforcement Management System is a collection of computer programs which are to be used by state and local agencies to enforce air pollution controls. The system is written in COBOL to keep program maintenance to a minimum. In order to make the system completely flexible to the changing demands of its users, a series of internal tables are utilized. They contain basic local information required by the computer programs. Since each agency using this system will make different entries for each table, an explanation of table setups follows. The tables are arranged in ascending collating sequence for ease of expansion.

## 3.1 Initializing COBOL Tables

The system is divided into three programs. Each program requires that certain local data be entered before the system can be implemented.

#### 3.1.1 Initial Entries in Update Program

#### Personnel Table

See Table 3.1. The update program reads in personnel cards (see section 8 for layout) and creates a table of all staff members. From this table staff members are assigned to various sources and actions. As supplied, the table has room for 200 entries. If additional entries are required the "OCCURS" statement must be changed to reflect the increase in staff. If the table is expanded to more than 999 staff members,

TOTAL-PERSONNEL-CARDS (under Working-Storage) must also be enlarged. This field acts as a counter and terminates the table search during the assigning segment of the program.

Table 3.1. PERSONNEL TABLE

020100 01	PERSONNEL-TABLE.		TRC42881
020110	03 FILLER OCCURS 200 TI	MES.	TRC42881
020120	05 AGENCY-EMPLOYEE.		TRC42881
020130	07 TB-AGENCY	PICTURE 9(3).	TRC42881
020140	07 TB-EMPLOYEE	PICTURE X(3).	TRC42881
020150	05 TB-STAFF-NAME	PICTURE X(15).	TRC42881
020160	05 TB-TITLE	PICTURE X(15).	TRC42881

#### Agency Table

Table 3.2 contains the names of all agencies using the system and their assigned number code. The agency number is compared with the stored agency number; if they are equal, the agency name is used in printing the standard heading for the printed reports. The first entry (AG-NUM) is the agency number, in three digits: 001 to 998. The second entry is the agency's name (AGENCY-HEAD) which is centered within 29 characters. If the agency's name is too large, it can either be abbreviated or the receiving field can be enlarged. The last agency number within the table must be 999; this is used to stop the search.

#### Action Table

See Table 3.3. This table is used to validate actions and supply English-language descriptions for various action codes. The action code (TB-ACTION-CODE) is in two digits, 01 to 98, in ascending order. This is followed by the action name (TB-ACTION), which is left-justified within 15 characters. If it should become necessary to increase the length of the action field, all three programs must be changed. An "action 99" must be the last entry within the table; this terminates the search.

# Possible COBOL Statements to be Changed within Update

If "Reschedule Action" is no longer coded as 02 throughout the system, statement 123-CHANGE-7 must be replaced with the correct numeric value for the "Reschedule Action" option.

# Table 3.2. AGENCY TABLE

022160	01	FILE	_ER•	TRC42881
022170		0.2	AGENCY-TABLE.	TRC42881
022180		03	FILLER PICTURE 9(3) VALUE IS 001.	TRC42881
022190		03	FILLER PICTURE X(29) VALUE IS	TRC42881
022200			' AIR POLLUTION CONTROL AGENCY'.	TRC42881
023010		03	FILLER PICTURE 9(3) VALUE IS 002.	TRC42881
023020		03	FILLER PICTURE X(29) VALUE IS	TRC42881
023030			' CLEAN AIR PROTECTION '•	TRC42881
023040		03	FILLER PICTURE 9(3) VALUE IS 004.	TRC42881
023050		03	FILLER PICTURE X(29) VALUE IS	TRC42881
023060			ANTI-POLLUTION AGENCY '.	TRC42881
023070		03	FILLER PICTURE 9(3) VALUE IS 010.	TRC42881
023080		03	FILLER PICTURE X(29) VALUE IS	TRC42881
023090			' ENVIRONMENT PROTECTION '.	TRC42881
023100		03	FILLER PICTURE 9(3) VALUE IS 999.	TRC42881
023110		03	FILLER PICTURE X(29) VALUE IS SPACES.	TRC42881
023120		02	RE-TABLE REDEFINES AGENCY-TABLE.	TRC42881
023130			03 FILLER OCCURS 05 TIMES.	TRC42881
023140			05 AG-NUM PICTURE 9(3).	TRC42881
023150			05 AGENCY-HEAD PICTURE X(29).	FRC42881

Table 3.3. ACTION TABLE

023160 01	FILLER.					TRC42881
023170	02 ACTION-TABLE.					TRC42881
023180	04 FILLER	PICTURE	99	VALUE	01.	TRC42881
023190	04 FILLER	PICTURE	X(15)	VALUE	'INSPECTION'.	TRC42881
023200	04 FILLER	PICTURE	99	VALUE	02.	TRC42881
024010	04 FILLER	PICTURE	X(15)	VALUE	'REGISTRATION'.	TRC42881
024020	04 FILLER	PICTURE	99	VALUE	03.	TRC42881
024030	04 FILLER	PICTURE	X(15)	VALUE	'PLAN SUBMISSION'.	TRC42881
024040	04 FILLER	PICTURE	99	VALUE	04•	TRC42881
024050	04 FILLER	PICTURE	X(15)	VALUE	'REVIEW W/SOURCE'.	fRC42881
024060	04 FILLER	PICTURE	99	VALUE	05•	TRC42881
024070	04 FILLER	PICTURE	X(15)	VALUE	'REGIST. REVIEW'.	TRC42881
024080	04 FILLER	PICTURE	99	VALUE	06.	TRC42881
024090	04 FILLER	PICTURE	X(15)	VALUE	'PLAN REVIEW'.	TRC42881
024100	04 FILLER	PICTURE	99	VALUE	07•	TRC42881
024110	04 FILLER	PICTURE	X(15)	VALUE	'SOURCE TESTING'.	TRC42881
024120	04 FILLER	PICTURE	99	VALUE	08.	TRC42881
024130	04 FTIIFR	PICTURE	X(15)	VALUE	'A.Q. SURVEY'.	TRC42881
024134	04 FILLER	PICTURE	99	VALUE	09.	TRC42881
024138	04 FILLER	PICTURE	X(15)	VALUE	'COMPLAINT RECD'.	TRC42881
024140	04 FILLER	PICTURE	99	VALUE	99•	TRC42881
024150	04 FILLER	PICTURE	X(15)	VALUE	'OTHER'.	TRC42881
024160	02 RE-ACTION-TABLE	REDEFINE.	S ACTI	UN-TABI	LE•	TRC42881
024170	04 FILLER OCCUR	RS 09 TIM	ES.			TRC42881
024180	06 TB-ACTIO	ON-CODE	PICTU	RE 99•		TRC42881
024190	06 TB-ACTIO	NC	PICTU	RE X(1)	5).	TRC42881

3.1.2 Initial Entries Within Extract Program

There are no tables requiring initialization, but there is one possible COBOL statement to be changed, located in paragraph named 118-REC-37-2. If a complaint is no longer action code 9, its correct numeric value must be substituted for the 9.

3.1.3 Initial Entries Within Extract Program

#### Section Table

See Table 3.4. This table contains the names of all sections using the system. The entries are arranged in a hexadecimal collating sequence (alphabetics followed by numerics). The first character of the staff member's number is checked against the first entry within the table (SEC-TABLE). When an equal condition is encountered, the second entry (TITLE-TABLE) is used as the section name. The last entry within the table must be a 9 (high value); for example, staff member E21 is a member of the engineering section.

## Results Table

See Table 3.5. This table is used to translate the action result code into its descriptive equivalent. The table is broken into two levels: the Results Code (TB-REST-CODE), which is 01 to 99; and its accompanying description (TB-RESULTS) field (maximum 15 characters left-justified). The final entry should be "Results Code 99." This will end the search routine.

#### Agency Table

See Table 3.6. This table is similar to the agency table appearing within the update program. The agency's name field is

# Table 3.4. SECTION TABLE

5340 01	FILLER.	TRC42883
5350	03 SECTION-TABLE.	TRC42883
5 <u>360</u>	05 FILLER PICTURE X VALUE 'E'.	TRC42883
5370		-TRC42883
5380	05 FILLER PICTURE X VALUE 'I'.	TRC42883
5390	05 FILLER PICTURE X(23) VALUE 'INSPECTION	•TRC42883
5400	05 FILLER PICTURE X VALUE 'N'.	TRC42883
5410	05 FILLER PICTURE X(23) VALUE 'NORTH REGIONAL ENGINEER'	•TRC42883
5420	05 FILLER PICTURE X VALUE 'S'.	TRC42883
5430	05 FILLER PICTURE X(23) VALUE SOUTHERN DISTRICT INSP. *	•TRC42883
5440	O5 FILLER PICTURE X VALUE 191.	TRC42883
5450	05 FILLER PICTURE X(23) VALUE SPACES.	TRC42883
5460	03 RE-SECTION-TABLE REDEFINES SECTION-TABLE,	TRC42883
5470	05 FILLER OCCURS 5 TIMES.	TRC42883
5480	07 SEC-TABLE PICTURE X.	TRC42883
5490	07 TITLE-TABLE PICTURE X(23).	TRC42883

Table 3.5. RESULTS TABLE

5500 0	O1 FILLER.	TRC42883
<u>5510</u>	03 RESULTS-TABLE.	TRC42883
5520	05 FILLER PICTURE XX VALUE '00'.	TRC42883
55 <u>30</u>	05_FILLER PICTURE X(15) VALUE SPACE	
5540	05 FILLER PICTURE XX VALUE '01'.	TRC42883
5550	05 FILLER PICTURE X(15) VALUE 'NO F	URT. ACTION! TRC42883
5560	05 FILLER PICTURE XX VALUE 1021.	TRC42883
5570	05 FILLER PICTURE X(15) VALUE 'FOLL	OW NXT STEP 1 TRC42883
5580	05 FILLER PICTURE XX VALUE '03'.	TRC42883
5590	05 FILLER PICTURE X(15) VALUE 'RESC	HED. ACTION . TRC42883
5600	05 FILLER PICTURE XX VALUE 1041.	TRC42883
5610	05 FILLER PICTURE X(15) VALUE 'DATA	NOT RECD 1-TRC42883
5620	05 FILLER PICTURE XX VALUE 1991.	TRC42883
5630	_O5 FILLER PICTURE X(15) VALUE 'OTHER	* TRC42883
5640	03 RE-RESULTS-TABLE REDEFINES RESULTS-TABLE.	TRC42883
56,50	05 FILLER OCCURS 6 TIMES.	TRC42883
5660	07 TB-REST-CODE PICTURE XX.	TRC42883
5670	07_TB-RESULTS PICTURE X(15).	TRC42883

# Table 3.6. AGENCY TABLE

6200 01	FILLER.	TRC42883
6210	02 AGENCY-TABLE.	TRC42883
6220	03 FILLER PICTURE 9(3) VALUE IS 001.	TRC42883
6230	<u>03 FILLER</u> PICTURE_X(29), VALUE_IS_	TRC42883
6240	' AIR POLLUTION CONTROL AGENCY	• TRC42883
6250	03 FILLER PICTURE X(29) VALUE IS	TRC42883
6260	'AIR POLLUTION CONTROL AGENCY	• TRC42883
6270	03 FILLER PICTURE 9(3) VALUE IS 002;	TRC42883
6280	03 FILLER PICTURE X(29) VALUE IS	TRC42883
6290	CLEAN AIR PROTECTION	• TRC42883
6300	03 FILLER PICTURE X(29) VALUE IS	TRC42883
6310		• TRC42883
6320	03 FILLER PICTURE 9(3) VALUE IS 004.	TRC42883
6330	03 FILLER PICTURE_X(29) VALUE_IS	TRC42883
6340	ANTI-POLLUTION AGENCY	• TRC42883
6350	03 FILLER PICTURE X(29) VALUE IS	TRC42883
6360	'ANTI-POLLUTION AGENCY	- TRC42883
6370	03 FILLER PICTURE 9(3) VALUE IS 010.	TRC42883
6380	03 FILLER PICTURE X(29) VALUE IS	TRC42883
6390		• TRC42883
6400	03 FILLER PICTURE X(29) VALUE IS	TRC42883
6410	'ENVIRONMENT PROTECTION	• TRC42883
6420	03 FILLER PICTURE 9(3) VALUE IS 999.	TRC42883
<u>6430</u>	03 FILLER PICTURE X(29) VALUE IS SPACES.	TRC42883
6440	03 FILLER PICTURE X(29) VALUE IS SPACES.	TRC42883
6450	02 RE-TABLE REDEFINES AGENCY-TABLE.	TRC42883
6460	03 FILLER OCCURS 05 TIMES.	TRC42883
6470	05_AG=NUM PICTURE 9(3).	TRC42883
6480	05 AGENCY-HEAD PICTURE X(29).	TRC42883
6490	O3 FILLER PICTURE 9(3) VALUE IS 010.  O3 FILLER PICTURE 9(3) VALUE IS 010.  O3 FILLER PICTURE X(29) VALUE IS  'ENVIRONMENT PROTECTION  O3 FILLER PICTURE 9(3) VALUE IS 999.  O3 FILLER PICTURE X(29) VALUE IS SPACES.  O3 FILLER PICTURE X(29) VALUE IS SPACES.  O2 RE-TABLE REDEFINES AGENCY-TABLE.  O3 FILLER OCCURS O5 TIMES.  O5 AGENCY-HEAD PICTURE X(29).  O5 LETTER-AG-HEAD PICTURE X(29).	TRC42883

used to print both the standard heading which appears at the top of each report and the agency's name which appears on all letters. To simplify this procedure the table is increased to three levels: the agency number (AG-NUM), 001 to 998; the agency's name (AGENCY-HEAD), centered within 29 characters; and the agency's name (LETTER-AG-HEAD), left-justified within 29 characters.

## Action Table

See Table 3.3. This table is an exact duplicate of the Action Table appearing within the update program. It is used to translate both the action code and the next action code to their appropriate descriptions.

#### Letter Table

See Table 3.7. This table is used to translate the letter code (from the action card) into a subject heading describing the contents of the letter. There is room for 99 different letter titles, arranged in ascending order by letter code. The first entry (TB-LETTER) is the stored letter code, 01 to 99, followed by the subject description (TB-SUBJECT), 17 characters left-justified. The last entry within the Table must be 99 to terminate the search.

#### Possible COBOL Statements to be Changed within Print Program

Under paragraph 127-REC-36-4, the contents of the results field is tested for either a 3 or a 4, "Reschedule Action" or "Data not Received", respectively. Two statements must be altered if the above relationship has been changed and the correct numeric value substituted.

Table 3.7. LETTER TABLE

5960 01	FILLER.	TRC42883
5970	03 LETTER-TABLE.	TRC42883
5980	05 FILLER PICTURE XX VALUE '01'.	TRC42883
5990	05 FILLFR PICTURE X(17) VALUF 'REQUEST REGISTR. '.	TRC42883
6000	05 FILLER PICTURE XX VALUE '02'.	TRC42883
6010	05 FILLER PICTURE X(17) VALUE 'REQUEST PLAN '.	TRC42883
6020	05 FILLER PICTURE XX VALUE '03'.	TRC42883
6030	05 FILLER PICTURE X(17) VALUE 'PERMIT APPLICAT. '.	TRC42883
6040	05 FILLER PICTURE XX VALUE '04'.	TRC42883
6050	05 FILLER PICTURE X(17) VALUE 'ISSUE PERMIT '.	TRC42883
6060	05 FILLER PICTURE XX VALUE '05'.	TRC42883
6070	05 FILLER PICTURE X(17) VALUE 'ISS. COND. PERMIT'.	TRC42883
6080	05 FILLER PICTURE XX VALUE '06'.	TRC42883
6090	05 FILLER PICTURE X(17) VALUE 'APPEAR AT AGENCY '.	TRC42883
6100	05 FILLER PICTURE XX VALUE '07'.	TRC42883
6110	05 FILLER PICTURE X(17) VALUF 'PLANNED VISIT '.	TRC42683
6120	05 FILLER PICTURE XX VALUE '08'.	TRC42883
6130	05 FILLER PICTURE X(17) VALUE 'REGIS. APPROVAL '.	TRC42883
6140	05 FILLER PICTURE XX VALUE '99'.	TRC42883
6150	05 FILLER PICTURE X(17) VALUE IS SPACES.	TRC42883
6160	03 RF-LETTER-TABLE REDEFINES LETTER-TABLE.	TRC42883
6170	05 FILLER OCCURS 9 TIMES.	TRC42883
6180	07 TB-LETTER PICTURE XX.	TRC42883
6190	07 TB-SUBJECT PICTURE X(17).	TRC42883

## 3.2 Building the Initial Master File

The update program of the Enforcement Management System requires as input a transaction file, a personnel file and a previously created master file. Since the first running of the system does not have a previously created master file, an initial file must be produced before the system can be implemented.

The initial file contains only two records: a control record, which is the same as the control card (see 7.0 within this section), and a dummy last record. The last record format is all nines (9's) in positions 1 through 18. This record ensures that the old master file will always contain an agency, county, and source number greater than any incoming transaction.

The file is created through a standard card to tape utility. The output is 180-character records, with a blocking factor of 10 (same as master file).

The JCL (Job Control Language) for IBM 360 DOS is shown in Figure 3.1. For IBM 360 OS the COPY or IEBGENER utility would be used to create an initial file.

```
// JOB CARDTP
// ASSGN SYSO04+X'00C'
                                 INPUT CARD READER
// ASSGN SYS005.X'180'
                                 OUTPUT - TAPE DRIVE
// UPSI 00101000
                                 NO TM BEFORE DATA, NO LABELS, TM AT END
// EXFC CDTP
                                 EXEC STANDARD CARD TO TAPE UTILITY
// UCT TRF,FF,A=(80,80),B=(180,1800),I1,OR,R1
                                         BLOCK U/. 180 CHARACTERS
// FS 1,80,1
1/ END
ZZXXXXXXXX 111171060171111071ENFORCEMENT MANAGEMENT FILE INPUT SERIAL 000000
/ *
```

Figure 3.1. Control cards to create Initial Master File.

#### 4.0 EDIT DESCRIPTIONS

The following errors are detected in the edit and error program and are printed on the report. All transaction cards accepted into the system are also listed, for auditing purposes.

Note the use of the N, C, or D codes on the transaction cards. These codes, which stand for NEW, CHANGE, or DELETE, are used in the editing process to help avoid various types of coding errors.

New records are defined as any transaction record that <u>does not</u> have a like record on the master file. Therefore if a source has only the source name on the master file and the address and emission point (001) information are to be added, the emission point data will come as new (N) and the address data will be entered as a change (C), since there is already a source record on the file.

Change records can be defined as any transaction record that has a like record on the master file. Only the fields that are to be changed should be keypunched; others can be left blank. These blank fields will not be put out to the master file. To eliminate or blank out a field on the master file, an asterisk (\*) should be keypunched anywhere within the field to be eliminated.

A delete card (D) can be used to delete an entire source (and all emissions and actions pertaining to that source), one emission point record (and all action records pertaining to that emission). or one action—but not the emission record for one emission point. (Section 2.1 of this appendix discusses record deletions in more details.)

## NOTE

- 1. A change may not correct a new record just entered.
- 2. A new or changed record may not be deleted by a subsequent record.

The following are errors the system will detect:

Error	Actual Message	System Action
Card out of sequence	Out of Seq	Stop runabort
Key data not numeric	Not num field	Reject record, continue run
Record type not valid Code 1-8	Bad rec code	Reject record, continue run
Neither new, change or delete record	Bad rec code	Reject record, continue run
Action and/or emission record(s) without source (which could have been reject because of an error)	No source info	Reject record(s), continue run
Month not 1-12 Day not 1-31 Year less than 60	Bad date	Reject date, make date 00/00/00 and continue with tran- saction
No master file record for change/delete transaction	Not on file	Reject transaction, continue run
No match on control fields indicating either wrong master file, no control card, not current master file	No control card	Stop runabortre- submit
New record is equal to existing record on master file	Code incorrect	Reject record, continue run

#### 5.0 OPERATING INSTRUCTIONS

### 5.1 Request for Computer Processing

Requests for computer time and services forms are normally available from the user's computer installation. But because of the possibility of multiple users of the Enforcement Management System, it might become desirable to design a special form.

The form should include:

All supplies necessary to run system. This will enable operation personnel to assemble special forms, cards, etc. (e.g. action cards, preprinted letterheads, personnel cards, letter cards, etc.).

Special number of input master file and retention factor.

Description of control card information. Computer operations personnel (tape librarian, lead operator, etc.) may keypunch this card instead of the keypunch section. This could be desirable if transactions are on magnetic tape and there is the possibility of one card becoming misplaced.

Number of report copies. Print on 2-, 3-, or 4-ply paper. Request for bursting of report and interpreting of outputed action cards.

Location of transaction cards (or tape).

Any instructions for operation's personnel.

Figure 5.1 shows one example of a "run control" form. Figure 5.2 depicts the form completed to reflect scheduling of one cycle of the Enforcement Management System.

Da	tε	2

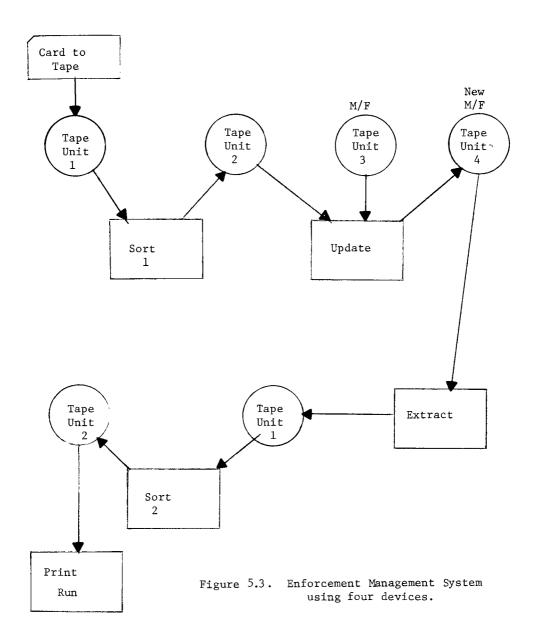
# ENFORCEMENT MANAGEMENT COMPITTER SCHEDULE

Computer/Model_		Use: Objec	ct Decks	
E.M.S. Level I	II 🗖 Level III 🗖	Disk	Number	
Estimate Runnin	ng Time	JCL I	Deck Number	
Charge Code				
		Services:	2 ply	
Special Forms:	Action Cards Number		3 p1y	
	Letter Stock		4 ply	
	Other Cards		Bursting	
	Other Stock		Interpreting	
	Personnel Deck		Return to	
	Letter Deck		Area/Section _	
	Other			
·	date from to	_YAYAGEMENT_I		L
Transaction Fil				
Card Deck_	Tape Number		Retention in	Days
Old Master File Serial Num	e: nber (Internal) Serial :	Number		
Updated Master	File:			
Serial Num	mber (Internal)Serial	Number	Retention	in Days
Additional Comm	ments:		According to the second of the second of	and the second s
	Figure 5.1. Request fo		ime and services	

Date /2/////

# ENFORCEMENT MANAGEMENT COMPUTER SCHEDULE

Computer/Model 360-40 DOS	Use: Object Decks
E.M.S. Level II 🖾 Level III 🗖	Disk Number 123456
Estimate Running TimeO	JCL Deck Number 627
Charge Code <u>A427</u>	
	Services: 2 ply
Special Forms: Action Cards Number 276	3 ply
Letter Stock 2-467	4 ply
Other Cards	Bursting
Other Stock	Interpreting
Personnel Deck 248, 250	Return to E. Cohen
Letter Deck <u>L248, L250</u>	Area/Section Englo. E28
Other	
Control Card:	
ZZ XX X 12C/1/C/351/1/3C/ZENFORCEMENT To date from to	1ANAGEMENT_FILE_INPUT_SERIAL_©c.Card
Transaction File:	
Card Deck Tape Number	Retention in Days 30
01d Master File:	
Serial Number (Internal) <u>0062/0</u> Serial N	umber <u>54320</u>
Updated Master File:	
Serial Number (Internal) 0062// Serial 1	Number Retention in Days 30
Additional Comments: $\cancel{k}$ Mr. Sharks $will$	hand deliver 12-2 71 AM.
HIS EXT IS 2168 Figure 5.2.	



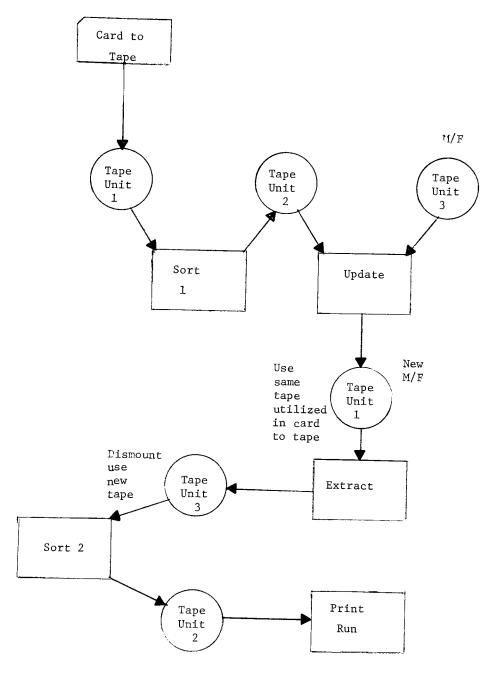


Figure 5.4. Enforcement Management System using three devices.

#### 5.2 JCL for DOS and OS

The Enforcement Management System was written for a data processing system with a minimum configuration of 40K byte CPU; Card Reader/Punch, Line Printer, and three magnetic tape drives. Optional hardware could include one disk pack for cataloging, one additional tape drive to eliminate mounting and dismounting of tapes during execution of the system. If four tape drives are not available, any combination of disks and tapes could be used.

Figure 5.3 graphically explains how four devices can be used.

Figure 5.4 depicts the standard three-tape system.

#### 5.2.1 Cataloging

The most effective method of utilizing the Enforcement Management System is to first catalogue (place the programs in "executable" form on a disk pack) all three programs and then execute the system from a job stream. If this is undesirable or not possible, section 5.2.3 of this appendix explains the procedures necessary to compile and execute from an object deck. The main advantages of executing from a job stream are:

- a. Fewer cards to be handled (reducing chances of losing a card)
- b. Less computer time required because the same operations need not be done each cycle.

Figure 5.5 describes the JCL cards required to catalogue programs for both IBM 360 DOS and IBM 360 OS. The PHASE card (360 DOS) contains the name of the program as it will later be referred to. The

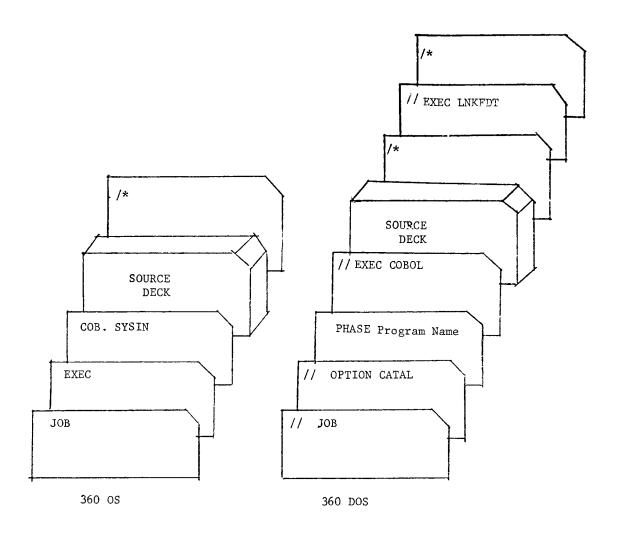


Figure 5.5. Cataloging Linked Programs.

EXEC card in the OS version contains the program name. In both computer environments this procedure will be initially repeated three times (once for each COBOL program), changing only the program name and source deck (original COBOL program card deck).

### 5.2.2 Executing from a Job Stream

Figures 5.6 and 5.7 show the necessary JCL for executing the Enforcement Management System from catalogued programs. Both exhibits utilize the four-device concept.

### 5.2.3 Operating System from Object Deck

The "compile, object deck and execute" method may be used on IBM 360 DOS/TOS or with other computer systems. For this reason the description following will be general and will require some modification on-site. Figure 5.8 depicts the JCL needed for the following operations: compile, get an object deck (machine instructions with unresolved addresses), link edit (resolve the unresolved addresses), and execute one COBOL program. This process would be repeated for each of the three programs. The sort parameters and the personnel and letter decks would be integrated with the object decks and the entire system executed (Figure 5.9).

```
// JOR X00280 DITTO
                                         PUT TRANSACTIONS CARDS ON TAPE
// UPSI 1
                                        UNLABEL DUTPUT FILE
// EXFC DITTO
                                         DITTO IS 13M UTILITY
                                         CARD TO TAPE PARM.
SSDITTO
                OUTPUT=SYSO10
         WITM
                                         WRITE TAPE MARK AT END OF FILE
SSDITTO
               OUTPUT=SYSCIO
SSDITTO
         REW
                CICSYS=TUTTUO
                                         REWIND CUTPUT TAPE
         TΡ
                                         PRINT OUTPUT TAPE
SSDITTO
                INPUT=SYS010
SSDITTO FOU
// JOR SORTINE
                     SORT INPUT MISC CARDS
7/ ASSGN SYSO02,X'183'
                                         INPUT SORT - DUTPUT FROM CARD-TAPE
// ASSGN SYSOO1.X'180'
                                         OUTPUT SORTED TRANSACTIONS
77 Exec DS391
                                         STANDARD IBY SORT
 SORT FIFLDS=(1,19,A), FORMAT=BI, FILES=1, SIZE=500
 RECOPD TYPE = FILE HIGTH = (80, 80)
 INPFIL VOLUME=1,3LKSIZE=(80,X),BYPASS,IAPUT=T
 OUTFIL SLKSIZE=80,OUTPUT=T
 OPTION LARFL=(U,U)
END ---
// JOP EYS1
                  FIRST PROGRAM IN ENFORCEMENT SYSTEM UPDATE PROGRAM
77 ASSGN 5YS007.X 11801
                           INPUT TRANSACTION FILE- OUTPUT FROM FIRST SORT
// ASSGN SYSOO8,X'181'
                            INPUT OLD MASTER FILE
77 ASSGM SYSOD7,X11821
                           OUTPUT NEW MASTER FILE
                           CONTROL CARD, PERSON EL FILE
// ASSGN SYSCID:X:DOC!
                            PRINTER
77 ASSGN SYSOLS X TODE!
// EXEC FYS1
                           EXEC PROGRAM FROM CORE-IMAGE LIBRARY
ZZXXXXXXXX
             CONTROL CARD
// JOP FM52
                                        EXTRACT PROGRAM - SECOND IN E.M.S.
7/ ASSON SYSOO9,X'182'
                                        INPUT - MEN MASTER FILE FROM UPDATE
// ASSGM SYSO10,X'183'
                                         OUTPUT
77 EXEC EVS2...
                                        EXECTPROGRAM FROM CORE-IMAGE LIBRARY
// JOS SORTAPE
                   SECOND SORT, SORT EXTRACT FILE
77 ASSGN SYSOOT, X 17 90 T
                          OUTPUT - PRINT TAPE
// ASSGN SYSOD2,X'183'
                          INPUT - CUTPUT FROM EXTRACT RUN
77 EXEC 55021
                          STANDARD 13" SORT
 SORT FIELDS=(1,49,A),FORVAT=BI,FILES=1,SIZE=500
 RECORD TYPE = FILE 13TH = (2001, 1200)
 INPFIL VOLUME=1, PLKSIZE=(2000, X), BYPASS, INPUT-T
TOUTFIL PLKSIZE=ZCCOJOUTPUT=T
 OPTION LAREL= (U,U)
 EMD
// JOB EMS3
                                        PRINT RUM - I PUT SORTED DATA
77 ASSET SYSTIT TO TO TO
                                       PRINTER - CAN BE TAPE
// ASSGN SYSO12.X1000!
                                        CARD PUNCH - ACTION CARDS
                                      TARPUTT = OUTPUT FROM SORT TO
T// TASSAM SYSCO7,X 11701
// ASSGN SYS019 x'191'
                                        OUTPUT SEPARATE LETTER FILE
// ASSGN SYSOIL,X'COC'
                                        CARD READER - LETTER DECK
// EXFC FMS3
                                        EXEC FROM CORE-IMAGE LIBRARY
77 JOR LIPS
                                        WRITE LETTER FILE TO PRINTER
// ASSGN SYSO04,X'191'
                                        INPUT LETTER FILE
77 ASSGV SYSOO5, X 100ET
                                        OUTPUT PRINTER
// UPSI 10000000
                                        NO LABEL CHECKING
11 EXEC Look
                                        STANDARD THRE TO PRINTER UTILITY
// UTP TL, FF, A=(133, 133), B=(132), IR, OC, SC, P, R1
                                                   USE IMBEDDED CONTROLS
```

Figure 5.6. Execute IBM 360 DOS EMS Version from catologued program:

```
//TRCEMS JOB (9224250;A;I);LMH;TIME=I;CLASS=A;REGION=IOOK
// FXEC RINGIN;PAPM=006561
//JOBLIB DD DSM=USER.LINKLIB;DISP=SHR
// EXEC PGM=IEBGENER
//SYSPRINT DD SYSOUT=A
 //SYS1-1-
                                             \partial v
                                                           DU-1,4X
//SYSUT2 DD DSN=TRANS,UNIT=TAPE,LAREL=(,SL),DISP=(,PASS),
// VDL=SER=006561,DCB=(RECFM=FB,LRECL=80,BLKSIZE=800)
//SYSUT1 DD **
//STEP1 EXEC SORT

//SORT.SORTIN-DD UNIT=TAPE.DSN=TRANS.VOL=SER=006561.LABEL=(.SL).

// DCR=(RECEM=FR.LRECL=80.PLKSIZE=800).DISP=(OLD.PASS)

//SORT.SORTOUT DD DSN=TRANIPT.UNIT=2314.VOL=SER=RTCC02.DCB=(RECEM=F

//SORT.SORTOUT DD UNIT=SYSDA.SPACE=(TRK.(120).CONTIG)

//SORT.SORTOUT DD UNIT=SYSDA.SPACE=(TRK.(10.3))

SORT.SORTOUT DD UNIT=SYSDA.SPACE=(TRK.(10.3))

SORT.SORTOUT DD UNIT=SYSDA.SPACE=(TRK.(10.3))
PERSONNEL DECK
  / *
  /#
//EXT EXEC PGM=TRCEXT
//SYS009 --- DD--DSNAME=SYS009,VOLUME=SER=006561, LABEL=(,SL) +
UNIT=TAPE,DISP=OLD
//SYS010 DD DSN=+FXTRCT;
DISP=(MEW;PASS);UNIT=SYSDA;SPACE=(200;(500;5))
//SORT2 EXEC SORT

//SORT-SORTIN DD DSM=+EXTRCT,UNIT=SYSDA,DCB=(RECFY=FB,LRECL=200,
//SORT-SORTIN DD DSM=+EXTRCT,UNIT=SYSDA,DCB=(RECFY=FB,LRECL=200,
//SORT-SORTIN DD DSM=+PPFIMTP,UNIT=SYSDA,DCB=(RECFY=FB,LRECL=200,
//SORT-SORTINCOLDD DD DNIT=SYSDA,SPACE=(200),(500,5))

//SORT-SORTINCOLDD UNIT=SYSDA,SPACE=(TRK,(120),CONTIG)
//SORT-SORTINCOLDD UNIT=SYSDA,SPACE=(TPK,(120),CONTIG)
//SORT-SORTINCOLDD UNIT=SYSDA,SPACE=(TPK,(120),CONTIG)
//SORT-SORTINCOLDD UNIT=SYSDA,SPACE=(TPK,(120),CONTIG)
//SORT-SORTINCOLDD UNIT=SYSDA,SPACE=(TRK,(120),CONTIG)
//SORT-SYSIN DD *
SORT-FIELDS=(1,49,A),FORMAT=CH
/*
  /*
 //SYS011
                                               LETTER DECK IN AGENCY, LETTER TYPE ORDER
//SYSPRINT DD SYSOUT=A
//SYSUT1 DD UNIT=TAPE,LABEL=(,SL),VOLUME=SER=005661,
// DISP=(OLD, KEEP), DC2=(RECFM=FB, LREGL=133, PLKSIZE=133)
//SYSUT2 DD SYSOUT=A
//SYSIM DD *
 /*
                                                          ~ PREFORM= V ~ ~ ~ ~
                                   PRINT
 /#
                                     Figure 5.7. Execute EMS from 360 OS catalogued programs.
```

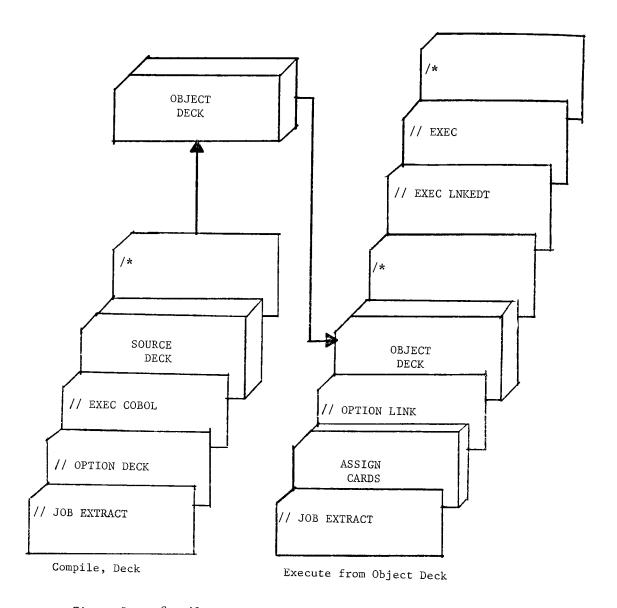


Figure 5.8. Compile, Deck, Link, Execute.

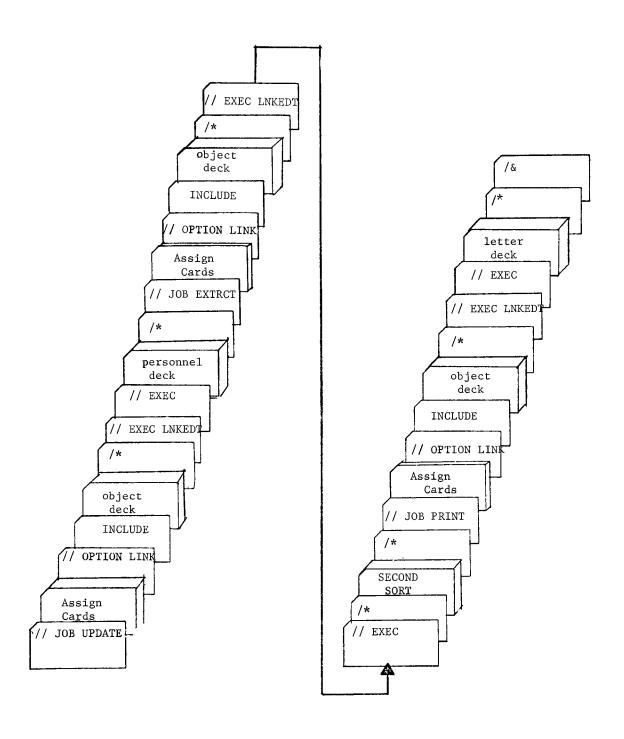


Figure 5.9.

Execute Enforcement Management System from Object decks.

## 6.0 MASTER FILE RECORD LAYOUTS

The data base is maintained on magnetic tape (master file) and consists of fixed length blocked (10 to a block) records.

The file segments are as listed below. They are 180 characters in length and are in character format for ease in maintenance. Fields are neither packed nor in hexadecimal notation.

Record Type 1 (code 20) Source Header Record

Record Type 2 (code 21) Additional Source Data

Record Type 3 (code 34) Emission Point Header

Record Type 4 (code 35) Additional Point Data

Record Type 5 (code 36) Action Header

Record Type 6 (code 37) Additional Action Data

The file is in sequence as shown in the record sequence key diagram, attached. The key fields are:

Agency Code

County Code

Source Number

Emission Point

Action Number

Record Type

the same of the sa			Marana and Anna and				
Source and	Agency	County	Source	Emission	Blank	Record	Record Codes
Emission Point Records	Code	Code	No.	Point Number (000) for	(zeros)	Туре	20= Source Header 21= Additional Source Information
Records	3	4	5	Source Rcds.	2	2	34= Emission Point Header 35= Additional Emission Point
	1 3	4 7	8 12	13 15	16 17	18 19	
			L				

Action	Agency	County	Source	Emission	Action	Record	Record Codes
Records	Code	Code	Number	Point Number	Number	Туре	36= Action Header 37= Additional Action
	3	4	5	3	2	2	
	1 3	4 7	8 12	13 15	16 17	18 19	
				<b>+</b>			

Figure 6.1. Record sequence key.

## PROPORTIONAL RECORD LAYOUT FORM

RECORD NAME AND REMARK	Her	þί	05 06	0A		Records	14 15			1F 2	3 24	6 29 2	By	32 33	37 38	3C	3D 4	1 42 46	47	48 4C	50 51	55 56	5A 5B	
MEGORD NAME AND REMARK	Dec.		5 6	10	11 1	5 16	20 21	25	26 30	31	35 36 4	0 41		50 51	. 55 56	60	61 6	5 66 70	71	75 76	80 81			-
Source Header	0		Cnty	Sour				X-GRI			1	Source			-		Addre			7	City	State, Zi		
Information		No.	Code	Numb	er Pt.	· Voca	الزار	Coord		drd.		i	1	. i	l.,	I. i		t	1		İ .		1.1	
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Source Comment	(	9	1			¹   .,		1		1	1		1	1	,	ı	ì	'	1	11,	Ì		12-	1
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<sup>\*</sup>Two numbering arrangements, each in hexadecimal and decimal notation, are shown. Select the arrangement and notation used by checking ring corporate box to the left.

<sup>†</sup>The number of forms per pad may vary slightly.

### 7.0 CONTROL CARD LAYOUT

A control card must be prepared for each run cycle. The layout is shown on the attached layout sheet.

The control card is used to:

- 1. Enter today's date into the system. The date is entered in columns

  13 through 18 in month day year format, such as 10-01-71 for Oct. 1st,

  1971.
- 2. Check that the correct master file is being used as input to the series. The old serial number from the last run is punched into columns 72 through 77. The serial number begins with 000000, and is updated by one number each cycle. The current serial number is printed on the edit and error list.
- 3. Determine which reports are to be prepared this cycle. Any character in the correct column causes the report to be printed; a blank omits the report. The columns are:
  - Column 3. Source Registration Report
    - 4. Action Summary Report
    - 5. Source Action Summary
    - 6. Overdue Action Report
    - 7. Geographic Locator Report
    - 8. Future Action Summary
    - 9. Letters, Permits, etc.
- 4. Enter dates for the selection of actions for the action summary report. These dates provide starting and ending dates for the period to be covered in the report. The start date is punched in columns 19 through 24, and the end date in columns 25 through 30.

The phrase "Enforcement Management File Input Serial" is punched in columns 31 through 71, to serve as run identification.

In the level 3 (advanced) system, the current week number is entered in columns 11 through 12, to indicate to the scheduling routines the week being processed. This week number is from 1 to 52, starting with 1 at the beginning of the year.

# DATA CARD LAYOUT

	CARD FORM	NO.	5081			TITL	E Control Card	IDENT.	<del></del>	
	PROGRAM T	ITLE	Enfo	cement Ma	nagement Sys	stem				
	COMMENTS.	<del></del> -	<del></del>					8. Future Action S		
	<del></del>		<del></del>		Col:		. Source Registration Peport			
						4	. Action Summary Report	9. Letters, permit	s, etc.	
					··-	5	. Source Action Summary Report	t .		
						6	. Overdue Action Report			
						7	. Geographic Locator Report			
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z	REPORT SELECTION	3 ON	RUN DATE	START DATE	END DATE		SYSTEM IDENT.		RUN SERIAL	
Î	SELECTION	.		(ACTION	(ACTION				NUMBER	
		(LV	MO. DY.	SUMMARY)	SUMMARY)					
-		NO.	YR.						_	
	}	WEEK	: 		EI	VFORCE	MENT MANAGEMENT FIL	E INPUT SERIAL		
,		M	11111		1	_				1,

## 8.0 PERSONNEL AND LETTER CARD LAYOUT

A <u>letter card deck</u> is required to enter the standarized letters and permits into the system. One card in the deck equals one line on the letter.

These letters are maintained manually and must be in sequence. The last card of each letter must be numbered 999. This is the signature, which will be printed on the letter (left-justified starting in column 17). For coding line numbers (columns 8 to 10) on letter cards, it is suggested that the numbers start at 010, and increment by ten (010): 010, 020, 030, etc. This will enable additional cards (print lines) to be added in the future without resequencing cards. If a blank line(s) is required within the body of the letter a card(s) must be provided bearing agency, letter type, and line number (the remainder of the card will be blank). See Figure 8.1.

Letter headings, including title, source address, permit information, etc., are automatically printed by the print program.

A <u>personnel card deck</u> is also required for each run. This deck is made up of one card for each staff member expected to utilize the system. It need not be in sequence by agency and employee number. The first digit of the employee number represents the section number.

Columns 39 to 66 of the personnel card are used only in the level 3 (advanced) system. In the advanced system, the deck is repunched each cycle. Changes may be made to the scheduled hours fields by repunching the cards. For example, if a staff member is going to be away, a "30" may be punched for that week, and the system will not assign any actions for that period. See Figure 8.2.

# DATA CARD LAYOUT

	CARD	FORM NO	D5081		TITLE _	Letter Card		FILE IDENT.	
	PROG	RAM TITI	E Enforcemen	t Management System	1				<del></del>
	COMM	ENTS	······································						
					······				
			-			<u> </u>		<del></del>	
	<del> </del>		······································						
/	<b>/</b>								
		# 15	18 14 18 18 20	£\$ £4' Z6	34 36 38	40 42 44 46 40 36	52 34 E0 38 <b>e</b> 0 62	04 60 60 TO 72	74 76 78 8c
						11111111111	1111111111		111111
4	Agency Code			Letter Text [c	one linel				
	Code			100001 1000 [1					
		No.							
		Line No.							
	,	Li							
	],		1 1		. 1		1. 1	, .	•
ı	. 1 1 [ ]		1					111111111	111111

# DATA CARD LAYOUT

	CAF	RD FO	RM NO	5081			·			_TITI	LE Pe	erso	nnel	l Sc	hed	ule	Car	d						FIL DEN	E VT.		,				
	PRO	GRAN	A TITLE _	Enforc	ement M	lanage	ement	Syst	em													,									
	COY	MEN	rs		· · · · · · · · · · · · · · · · · · ·				, <del>.</del>																						
											<del>.</del>											<u>.</u>									
		<del></del>	·			<del> </del>							<del></del> .				<u>-</u>							~~~							
						·- ·- ·-	<del></del>									····														<del></del>	<del></del>
ļ	19																														
	>		<del></del>							<del></del>	l k				T	eve1															Ī
												<b>K</b>				eve⊥ ekly								<del></del> >							
	•		to t#	10 10 1	n 10 f;	44	26 20	30	<b>)2</b> )4	) <b>)</b> 5	30	40	12 4		<b>6</b> 44	. 8e	. 12		10	••	••	62	84	••		70	72	74	74	74	a c
	. 8			1111	1111	$\Box$	ПП	1	111	П	1	4	T	11	1			1		1				1							$\Pi$
			Nar	ne			Tit	l e				1	2	3	4	5	6	7	8.	9	10	11	12	13							
		1																						,							
	No.	E S																													
	Agency No.	section EMP. NO.									#																				
	Age	예덟									WK																				
	1		بالييا	1111			ш		1.1.1		1 1	١,		1.	١,		1.		,			١, ١	١, ١	,				١.,			, , [

#### 9.0 KEYPUNCH INSTRUCTIONS

The following description of transactions for the Enforcement

Management System is included to assist in keypunch training. Input is

considered to be punch cards, but these instructions will work equally

well with either a key-disk or key-tape system if card-image format is used.

### SOURCE DATA CARDS

### Card Column

1- 3 Agency Code <u>must</u> be present. Numeric right justified,
 zero filled.

ex. 001, 010, 321

4-7 County Code <u>must</u> be present. Numeric right justified,
 zero filled.

ex. 0009, 0013, 0169

3. 8-12 Source Number  $\underline{\text{must}}$  be present. Numeric, right justified, zero filled.

ex. 00004, 00601

- 13-17 (not shown) will <u>always</u> be zeros for card codes 1, 2, 3, 4 (see below).
- Card Code <u>must</u> be present. Numeric with a range of 1 to 8
   and 9 are not valid).
- 5. 19-20 UTM Zone is optional. Must be two (2) numeric digits (otherwise blanks).
- 21-26 EW-Grid Coordinates is optional. If used should be numeric, right justified, zero filled.
   ex. 000120

JOB NAME	JOB N	10. CO	NTROL	OPERAT	ION NAME	OP. CODE	MACH. TYPE
Source Card - Code #1		PAN	IEL NO.				
FREQUENCY	DUE IN		DUE OL	JT.	ESTIMATED	VOLUME	EST. TIME
DAILY MONTHLY TIM	E DAT	re Ti.	ME	DATE			HOURS TENTHS
BI-WEEKLY   ANNUAL   SEMI-MONTHLY   OTHER							
PROGRAM CARD NO.		CA	RD ELEC	TRO (FC	RMI NO.		
SWITCH SETTINGS - ON		T		SPEC	IAL FEATUR	ES USED	
☐ PROGRAM UNIT ☐ PRINT	-	□ CA	RD COR	RECTION	I 🔲 AUXI	LIARY DUPLI	CATE (VERIFY)
1 2 □□PROGRAM SELECT □ LEFT ZERO PR	INT	☐ CA	RD INSE	RTION	☐ SELF	CHECK NO.	
☐ AUTO FEED ☐ SELF CHECK 1	١٥.	□ AU	TO LEFT	ZERO	☐ SELF	CHECK NÓ.	GENERATOR
☐ AUTO SKIP-AUTO ☐☐ CARD INSERT		ALT	ERNATE	PROGR/	AM 🗖 VARI	ABLE LENGT	H FEED
DUPL (VER)		□н	SPEED S	SKIP	☐ INTER	RSPERSED G	ang Punch
SOURCE DOCUMENTS, USED:		DISPOS	SITION (	OF CARE	OS:		
RECEIVED FROM:		DOCU	MENTS				
	T	<del></del>	COLUMI	.1 <b>c</b>			
CARD FIELD	FUNCTION		THRU	<del>-</del> 1		REMARKS	5
Agency Code (1)		1	3	3	Numeri	 ic	
County Code (2)		4	7	4	Numeri	ic	
Source No. (3)		8	12	5	Numer	ic	
		13	17		Zeros		
Card Code 4		18	18	1	Always	s 1	
UTM Zone (5)		19	20	2	Numer	ic or Blan	ık
EW Grid Coord		21	26	6	Numer	ic or Blan	ık
NS Grid Coord (7)		27	32	6	Ņumer	ic or Blan	ık
Source Name		33	52	20	Alpha	left just	ified
Street No.		53	57	5	Alpha	right ju leading	stified spaces
Street Name 10		58	72	15	Alpha		
Time Factor		73	75	3	Numer		
Update Code 12		80	80	1	N C o	D FUNCTION	* SYMBOL
						DUPLICATE PUNCH	D P
	<del> </del>	<b></b>				SKIP	S
	L		1	<u> </u>		X-SKIP VERIFY	xs v
TOTAL KEY STROKES PE	R CARD	-1			j	SELF CK. NO	. CK 1Z

Date: \_\_\_\_\_

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	SOURCE DATA E	ENTRY FORM		Agency Code
	SOURCE DAT	TA FORM	$\bigcirc$	Agency code
County Code	Source	No.	Card Code	
Coordinates	7		UTM Zone (if	used) $(5)$
(6) EW	NS	<u>_</u>		
Source Name	8	)		
Street 9 Number	Name			<u></u>
Time Factor, 11			Update Code	12) C, or D
Card Code (4)	_			
.L	City	<u> </u>	Stat	Zip Code
Area Code		Contact	(17)	<u> </u>
Telephone				
SIC Code	Agency aspector No.	Agency Engineer No	Update.	N, C, or D
	<u>.</u>			
Card Code 14		21)		1
Source Description	<u> </u>			
Card Code Li	ne Code (Leave bla	nk except "C")	Upd	ate Code 12 N, C, or D
Comments:				
		(23)		
		<u>~</u> /		
			***	

- 7. 27-32 NS-Grid Coordinate is optional.

  See entry number 6.
- 33-52 Source Name is optional. If used should be alphanumeric,
   left justified.
- 9. 53-57 Street Number is optional. If used should be numeric, right justified, space filled.

  ex. % % 22 not 00022
- 10. 58-72 Street Name is optional. If used should be alphanumeric, left justified.
- 11. 73-75 Time Factor is optional. If used should be three numeric digits.
- 12. 80 Update Code must be present. Only valid entry is N, C or D.

Second Card of Source Data. Columns 1 thru 17 should be picked up from first card, either duplicated or re-entered.

- 13. 19-33 City is optional. If used must be alphanumeric, left justified.
- 14. 34-35 State (abbreviation) is optional. When used should be alphabetic.
- 15. 36-40 Zip Code is optional. When used should be five (5) numeric digits.
- 16. 41-50 Telephone Number is optional. First three digits (41 to 43) are the area code followed by local phone number with no imbedded spaces or hyphens.

ex. 2025274101

JOB NAME	JOB NO			OPERATI	ON NAME	OP CODE	MACH. TYPE			
Source Card - Code 2		PANI	EL NO.							
FREQUENCY	DUE IN		DUE OL	JT T	ESTIMATED	VOLUME	EST. TIME			
DAILY MONTHLY TIM	E DAT	E TIM	١E	DATE			HOURS TENTHS			
BI-WEEKLY ANNUAL SEMI-MONTHLY OTHER			ľ							
PROGRAM CARD NO.		CAR	D ELEC	TRO (FO	RM) NO					
SWITCH SETTINGS - ON		SPECIAL FEATURES USED								
PROGRAM UNIT PRINT		☐ CAR	D COR	RECTION	☐ AUXI	LIARY DUPLI	CATE (VERIFY)			
PROGRAM SELECT   LEFT ZERO PR	INT	☐ CAR	d inse	RTION	☐ SELF	CHECK NO.	i			
☐ AUTO FEED ☐☐ SELF CHECK NO. INS ST			☐ AUTO LEFT ZERO ☐ SELF CHECK NO. GENERATOR							
AUTO SKIP-AUTO DE CARD INSERT		□ ALTERNATE PROGRAM □ VARIABLE LENGTH FEED								
		☐ HIS				RSPERSED GA	NG PUNCH			
SOURCE DOCUMENTS USED:		DISPOSI	ITION (	OF CARD	S:					
RECEIVED FROM:	····	DOCUM	ENTS							
	<del></del>			<u>., </u>	<del></del>					
CARD FIELD	FUNCTION		OLUMI	·	-	REMARKS	,			
		FROM	THRU	TOTAL	<u> </u>					
Header Data 1-3		1	17		Dup fr	om Code 1	card			
Card Code (4)		18	18	1	Always	2				
City (13)		19	33	15	Alpha					
State (14)		34	35	2	Alpha					
Zip (15)		36	40	5	Numeri	.c				
Telephone (16)		41	50	10	Numeri	.c				
Contact (17)		51	65	15	Alpha					
Source Code (SIC) (18)		66	70	5	Numeri	c or Blan	k			
Assigned Inspect Code (19)		71	73	3	Numeri	.c or Blan	k			
Assigned Engr. No 20		74	76	3	Numeri	c or Blanl				
Update Cod <b>e</b> (12)		80	80	1	N C or	D				
						FUNCTION	* SYMBOL			
						DUPLICATE PUNCH	D P			
				<del></del>		SKIP X-SKIP	<b>5</b> XS			
	J					VERIFY SELF CK. NO	V			
TOTAL KEY STROKES P	ER CARD-					LEFT ZERO	ız			

Date:

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							<del>, , . , . , . , . , . , . ,</del>	
JOB NAME	1	JOB NO			OPERAT	ION NAME	OP. CODE	MACH. TYPE
Source Card - Code 3			PAN	EL NO.				
FREQUENCY		UE IN		DUE OU	Ŧ T	ESTIMATED	VOLUME	EST. TIME
DAILY D MONTHLY	TIME				ATE			HOURS TENTHS
☐ WEEKLY ☐ QUARTERLY ☐ BI-WEEKLY ☐ ANNUAL		5,	_   ''''	``   '	<u> </u>			1
SEMI-MONTHLY OTHER								
PROGRAM CARD NO.			CAR	D ELECT	RO (FC	RM) NO.		
SWITCH SETTINGS - C	N				SPEC	IAL FEATUR	ES USED	
PROGRAM UNIT PRINT			☐ CAR	D CORR	ECTION	I 🗆 AUXI	LIARY DUPLIC	CATE (VERIFY)
📘 🗆 PROGRAM SELECT 🔲 LEFT ZE	RO PRIN	٧T	☐ CAR	D INSER	RTION	☐ SELF	CHECK NO.	
AUTO FEED CK PCH			1					GENERATOR
AUTO SKIP-AUTO			l			_	ABLE LENGTH	
DUPL (VER)	HOLKI		l _				RSPERSED GA	
SOURCE DOCUMENTS, USED:								
SOURCE DOCUMENTS, USED:			Disposi	ITION C	F CARL	75:		
RECEIVED FROM:		<del></del>	DOCUM	ENTS				
				OLUMN	S			
CARD FIELD	Ì	FUNCTION*	FROM	THRU	TOTAL		REMARKS	
Header Data 1-3								
meader bata 1-5			1	17		Dup fr	om Code 1	card
Card Code 4			18	18	1	Always	3	
Source Description (21)			19	43	25	Alpha	·	
Update Code (12)			80	80	1	N C or	D	
							<del></del>	
						-	· · · · · · · · · · · · · · · · · · ·	
							FUNCTION*	SYMBOL
	i				<b>†</b>		DUPLICATE	D
							PUNCH SKIP	P S
							X-SKIP	xs
TOTAL KEY STRO	KES PER	CARD-	_				VERIFY SELF CK. NO. LEFT ZERO	CK LZ

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- 17. 51-65 Contact is optional. Alphanumeric left justified.
- 18. 66-70 SIC Code is optional. Numeric, right justified, zero filled.

ex. 00022, 02460

- 19. 71-73 Agency Inspector Number is optional. First character can be alphabetic, second and third are numeric.

  ex. 121, N29.
- 20. 74-76 Agency Engineer Number is optional. First character can be alphabetic, second and third are numeric.

  ex. E09, G24.

Third Card of Source Data. Columns 1 thru 17 should be picked up from first card, either duplicated or re-punched.

21. 19-43 Source Description is optional. Alphanumerics left justified.

Fourth Card of Source Data. Columns 1 thru 17 should be picked up from previous card, either duplicated or re-punched.

- 22. 19 Line Code <u>must</u> be present. If Update Code is "C", this field should already be coded. Otherwise operator must insert correct numeric value. First card will be 1, next 2, etc. See below for comments description.
- 23. 20-79 Comments <u>must</u> be present if card code 4 is used. Comments are free-formed (starting at column 20 and continuing on) with run-overs to next card, in which case the line code must be incremented. Words should not be broken (hyphenated) but brought over to next comment card. Maximum nine cards.

JOB NAME	JOB 1	10.	*		OPERAT	ION NAME	OP. CODE	MACH. TYPE	
Source Card - Code 4			PANE	L NO.		ï			
FREQUENCY	DUE IN			UE OL	JT T	ESTIMATED	VOLUME	EST. TIME	
DAILY MONTHLY TI	AE DA	TE	TIM	E .	DATE			HOURS TENTHS	
☐ BI-WEEKLY ☐ ANNUAL ☐ SEMI-MONTHLY ☐ OTHER					ł				
PROGRAM CARD NO.	,_L		CARI	) ELEC	TRO (FC	DRM) NO.			
SWITCH SETTINGS - ON		Τ	SPECIAL FEATURES USED						
PROGRAM UNIT PRINT			CAR	COR	RECTION	IXUA 🔲 1	LIARY DUPL	CATE (VERIFY)	
🛮 🗔 PROGRAM SELECT 🔻 LEFT ZERO F	RINT		CARI	) INSE	RTION	☐ SELF	CHECK NO.		
☐ AUTO FEED CK PCH	NO.		] AUT	O LEFT	ZERO	☐ SELF	CHECK NÓ.	GENERATOR	
☐ AUTO SKIP-AUTO ☐☐ CARD INSER	Т	[	ALTE	RNATE	PROGR.	AM 🗆 VARI	ABLE LENGT	H FEED	
DUPL (VER)			⊒нı s	PEED S	SKIP	☐ INTER	SPERSED G	ANG PUNCH	
SOURCE DOCUMENTS, USED:		D	ISPOSI	TION (	OF CARE	DS:			
RECEIVED FROM:		 	OCUM	ENTS			<del></del>		
CARD FIELD	FUNCTION		С	OLUMI	45		REMARK	ς .	
CARD TIELD	runchor	F	ROM	THRU	TOTA	L			
Header Data 1-3			1	17		Dup f	rom Code	1 card	
Card Code (4)			18	18		Alway	s 4		
Comments Line Number (22)			19	19	1	Numer	ic		
Comments (23)			20	74	55	Alpha			
Update Code (12)			80	80		NCo	r D		
		Ì		·					
		1						· · · · · · · · · · · · · · · · · · ·	
		1							
		-			-				
	İ	$\dagger$							
		-					FUNCTION	* SYMBOL	
		+					DUPLICATE	Ē.	
	-						PUNCH SXIP	S S	
							X-SKIP VERIFY	XS V	
TOTAL KEY STROKES	PER CARD						SELF CK. NO	D, CK LZ	

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	DATA ENTRY FORM		Agency Code
County Code Source	POINT ENTRY FORM No. Card Code	·	
Point No.	25)		
Pollutants Contr	ol Device	Updatd Code	N)-e, or D
Card Code Line Code (Lv Blank Except C)	Comments	<u></u>	
		<u> </u>	
Registration Num	per I	20) Permit Number	
		Update	Code $\begin{pmatrix} 12 \\ N, C, \text{ or } D \end{pmatrix}$

Emission Point data card. Entries 1, 2, 3 should be duplicated from Source Data cards or re-entered.

- 24. 13-15 Emission Point <u>must</u> be present. Three numeric digits 000 to 999.
  - 16-17 (not shown) Must be zeros for Card Code 5 and 6.
- 25. 19-43 Description is optional. Alphanumeric, left justified.
- 26. 44-63 Control Device is optional.
  Alphanumeric, left justified.
- 27. 64-79 Pollutants is optional.

  Alphanumeric, left justified.

Emission Point Comment record. Entries 1, 2, 3, 24 should be duplicated from previous card or re-entered.

- 28. 20-54 Comments <u>must</u> be present if Card Code is 6 or 8. All comments are free-flowing and can continue on next card if too much data is provided. When comments are continued on another card, line code must be incremented. Words may not be split (hyphenated) but **should** be carried over to next card. Maximum 9 cards.
- 29. 55-66 Registration Number is optional. Alphanumeric or numeric, left justified.

  ex. AB246, 32167980

JOB NAME	JOB N			OPERAT	ION NAME	OP. CODE	MACH. TYPE			
EPt. Card - Card 5		PAN	EL NO.							
FREQUENCY	DUE IN		DUE OL	JT T	ESTIMATED	VOLUME	EST. TIME			
DAILY MONTHLY TIM	E DAT	E TIA	ΛE I	DATE			HOURS TENTHS			
BI-WEEKLY ANNUAL SEMI-MONTHLY OTHER										
PROGRAM CARD NO.		L CAF	D ELEC	TRO (FO	RM) NO.		<u> </u>			
SWITCH SETTINGS - ON		SPECIAL FEATURES USED								
PROGRAM UNIT PRINT		CAF	D COR	RECTION	AUXI	LIARY DUPLI	CATE (VERIFY)			
PROGRAM SELECT   LEFT ZERO PE	RINT	☐ CAF	D INSE	RTION	☐ SELF	CHECK NO.				
☐ AUTO FEED ☐☐ SELF CHECK	NO.	☐ AU1	O LEFT	ZERO	☐ SELF	CHECK NÓ.	GENERATOR			
☐ AUTO SKIP-AUTO ☐☐ CARD INSERT			□ ALTERNATE PROGRAM □ VARIABLE LENGTH FEED							
DUPL (VER)			☐ HI SPEED SKIP ☐ INTERSPERSED GANG PUNCH							
SOURCE DOCUMENTS, USED:		DISPOS	ITION C	OF CARD	S:					
RECEIVED FROM:		DOCUM	NENTS							
CARD FIELD	FUNCTION		COLUMN	15		REMARK!				
CARD FILED	FUNCTION	FROM	THRU	TOTAL	.		·			
Header Data 1-3		11	12		Dup fr	om Code 1	_card			
E. Pt. No. (24)		13	15	3	Numeri					
		16	17	2	Zeros	·· •• · · · ·				
Card Code (4)		18	18	1	Always	5				
Description (25)		19	43	25	Alpha					
Control Device 26		44	63	20	Alpha					
Pollutants (27)		64	79	16	Alpha					
Update Code (12)		80	80	1	N C o	r D				
						FUNCTION	* SYMBOL			
						DUPLICATE	D			
	<del> </del>		<del> </del>	<del> </del>	_	PUNCH SKIP	P S			
		<u> </u>	ļ			X-SKIP VERIFY	XS V			
TOTAL KEY STROKES P	R CARD-					SELF CK. NO LEFT ZERO	. CK			

JOB NAME		JOB NO			OPERAT	TON NAME	OP. CODE	MAC	1. TYPE
E-PT Card - Card 6			PANE	l NO.					
FREQUENCY	DUI	E IN		DUE OL	Τ	ESTIMATED	VOLUME	EST.	TIME
DAILY MONTHLY TI	ME	DATE	TIM	Æ	DATE			HOURS	TENTHS
BI-WEEKLY   ANNUAL   SEMI-MONTHLY   OTHER			Í	i	1				
PROGRAM CARD NO.		1	CAR	D ELEC	TRO (FC	DRM) NO.		<u> </u>	-
SWITCH SETTINGS - ON					SPEC	CIAL FEATUR	ES USED		-
PROGRAM UNIT PRINT			☐ CAR	D COR	RECTION	N □ AUXI	LIARY DUPL	CATE	(VERIFY)
PROGRAM SELECT   LEFT ZERO F	RIN'	τ	☐ CAR	d inse	RTION		CHECK NO.		
☐ AUTO FEED ☐☐ SELF CHECK	ИО		☐ AUT	O LEFT	ZERO	☐ SELF	CHECK NÓ.	GENE	RATOR
☐ AUTO SKIP-AUTO ☐☐ CARD INSER	T		☐ ALTE	RNATE	PROGR	AM 🗆 VARI	ABLE LENGT	H FEE	D
DUPL (VER)			☐ HI S				RSPERSED G	ANG F	UNCH
SOURCE DOCUMENTS, USED:		-	DISPOSI	TION (	OF CARI	DS:			
RECEIVED FROM:			DOCUM	ENTS					
CARD FIELD	FI	UNCTION.		OLUMI	<del></del>		REMARK	s	
CARD TIELS			FROM	THRU	TOTA	ı.L			
Header Data 1, 2, 3, 24			1	17		Dup f	rom Code	5 car	d
Card Code (4)			18	18	1	Alway	s 6		
Comments Line Number (22)			19	19	1	Numer	ic		
Comments (28)			20	54	35	Alpha			
Registration Number (29)			55	66	12	Alpha	/ Numeric		
Permit Number (30)			67	78	12	2 Alpha	/Numeric		
Update Code (12)			80	80	]	l N,C o	r D		
	_								
							FUNCTION	t*   5	YMBOL
							DUPLICATE PUNCH		D P
	+	<del></del> -					SKIP X-SKIP		\$ XS
					-		VERIFY SELF CK. NO	o.	V CK
TOTAL KEY STROKES	258	CARD-					LEFT ZERO		LZ

30. 67-78 Permit Number is optional. Alphanumeric or numeric,
left justified.
ex. PT324, 67831

Manual Action Card. Entries 1, 2, 3, 24 <u>must</u> be keypunched before following data can be entered.

- 31. 16-17 Action Number <u>must</u> be present. Two numeric digits 00 to 99.
- 32. 52-53 Action Type is optional. Two numeric digits. If one digit is provided it should be right justify, preceded with a zero. ex. 2 is given, 02 is keypunched.
- 33. 54-59 Action Date is optional. Numeric in month, day, year format.
- 34. 60-65 Next Action Date is optional.

  Numerics in month, day, year format
- 35. 66-68 Staff Number is optional. First character may be alphia, second and third are numeric.
  - ex. I21, E46, 232
- 36 69-70 Action Results is optional. Two numeric digits.
- 37. 71-72 Hours Taken is optional. Two numeric digits.
- 38. 73-74 Next Action is optional. Two numeric digits.
- 39. 75-76 Estimated Hours to complete is optional. Two numeric digits.
- 40. 77-78 Send Letter Number to Source is optional. Two numeric digits.

JOB NAME		JOB NO			DPERATIO	ON NAME	OP. CODE	MACH. TYPE
Action Card - Card 7			PANE	EL NO.				:
FREQUENCY	DU.	E IN	c	OUE OU	r	ESTIMATED	VOLUME	EST. TIME
DAILY DONTHLY QUARTERLY	TIME	DATE	TIM	E D	ATE			HOURS TENTHS
BI-WEEKLY ANNUAL SEMI-MONTHLY OTHER								
PROGRAM CARD NO.		_l	CAR	D ELECT	RO (FOR	M) NO.		
SWITCH SETTINGS - ON					SPECIA	AL FEATUR	ES USED	
PROGRAM UNIT PRINT			☐ CAR	D CORR	ECTION			CATE (VERIFY)
PROGRAM SELECT   LEFT ZERO					TION		CHECK NO.	
☐ AUTO FEED ☐ SELF CHEC		). 		O LEFT				GENERATOR
AUTO SKIP-AUTO CARD INSI	ERI			KNATE PEED SI			ABLE LENGT	H FEED ANG PUNCH
SOURCE DOCUMENTS USED:	<del></del>				F CARDS			
RECEIVED FROM:			DOCUM	ENTS				
				OLUMN	S	T		
CARD FIELD	F	nuction	FROM	THRU	TOTAL		REMARKS	5
Agency Code (1)			,1	3	3	Numer	ic	
County Code (2)			4	7	4	Numer	ic	
Source No. 3			8	12	5	Numer	ic	
E. Point No. 24			13	15	3	Numer	ic	
Action No. (31)			16	17	2	Numer	ic	
Card Code (4)			18	18	1	Always	s 7	
Action Code (32)			52	53	2	Numer	ic or Blan	nk
Date Performed (33)			54	59	6	Numer	ic or Bla	nk
Date Schedule (34)			60	65	6	Numer	ic or Blan	nk
Staff Member Number (35)			66	68	3	Alpha		
Results (36)			69	70	2	Numer	ic	
HRS taken (37)		,	71	72.	2	Numer	ic	
Next Action (38)			73	74	2	Numeric	FUNCTION	* SYMBOL
Hrs. to complt. (39)			75	76	2	Numeric	DUPLICATE PUNCH	D P
Send Letter (40)			77	78	2	Numeric	SKIP X-SKIP VERIFY	s xs v
.Update Code (4)			80	80	1	N C or	SELF CK. NO	D. CK LZ

Section\_\_\_\_\_Page\_\_\_\_ Date: \_\_\_\_\_

JOB NAME  Action Card - Card 8	JOB WC		TROL EL NO.	OPERATIO	ON NAME	OP. CODE	MACI	H. TYPE		
	DUE IN	' 	DUE OU	<del>,  </del>	ESTIMATED	VOLUME	FCT	TIME		
DAILY MONTHLY TIME BI-WEEKLY ANNUAL SEMI-MONTHLY OTHER	<del></del>		NE D	DATE	ESTIMATEU		HOURS	TENTHS		
PROGRAM CARD NO.		CAR	D ELECT	RO (FO	RM) NO.	······································				
SWITCH SETTINGS - ON		SPECIAL FEATURES USED								
PROGRAM UNIT PRINT		☐ CAR	D CORR	ECTION	☐ AUXI	LIARY DUPLI	CATE	(VERIFY)		
PROGRAM SELECT   LEFT ZERO PR	INI	☐ CAR	D INSER	RTION	☐ \$ELF	CHECK NO.				
☐ AUTO FEED ☐☐ SELF CHECK	NO.	D AUT	O LEFT	ZERO	SELF	CHECK NO	GENE	RATOR		
AUTO SKIP-AUTO CARD INSERT		□ ALTERNATE PROGRAM □ VARIABLE LENGTH FEED □ HI SPEED SKIP □ INTERSPERSED GANG PUNCH								
SOURCE DOCUMENTS USED:				F CARD						
				. CAND						
RECEIVED FROM:		DOCUM	MENTS							
CARD FIELD	FUNCTION.	COLUMNS			REMARKS					
CARD FIELD	FUNCTION	FROM	THRU	TOTAL						
Header Data 1, 2, 3, 24, 31		1	17	ļ	Dup. fr	com Code 7	oar	d		
Card Code (4)		18	18	1	Always	8				
Comments Line Number (22)		19	19	1	Numerio	2				
Comments (41)		20	54	35	Alpha					
Update Code		80	80	1	N C or	D				
			1		+					
	-									
			1							
		-	-	-						
			-	-		FUNCTION	+   5	YMBOL		
			-			DUPLICATE		D		
		<u> </u>	ļ	<u> </u>		PUNCH		P S		
					1	X-SKIP VERIFY		xs v		
TOTAL KEY STROKES P	ER CARD-					SELF CK. NO LEFT ZERO	). 	CK LZ		

Section\_\_\_\_\_Page\_\_\_\_

	County Code , 2, , , , , , , , , , , , , , , , , ,	MANUAL ACTION CARD  Emission Point No.	(24)	Agency No.
ENFORCEMENT MANAGEMENT SYSTEM	Action Date Mo. Day	Next Action	Card Code  No. Ba  Staff No. 35	y Yr.
NO POS NO NO POS NO NO POS NO	Next Action 38	39) Send Letter No. (	40)	Update Code N, C, or D
		28)		
E SECONDA SECO	2 FOLLOWS GET STEP 3 RESCHEDULE ACTION	ACTION  NEXT ACTION  1 INSPECTION 8 AQ SURVEY  2 REGISTRATION DATE  3 PLANSOBMISSION  4 REVIEW WITH SOURCE  5 REGISTRATION REVIEW HAS TOCKNOTEE  6 FLAN REVIEW	STAFF NAME  SEND LETTER  REQUEST REGIO. S R  REQUEST PLAN  PERMIT APPLIC.  SISS CONDERMIT  APPEAR AT ACENCY	EGIS APPROVAL
	MMENTS:	7 SOURCE TESTING	7 PLANNED VISIT	

Computer Generated Action Card. This card has been generated by the system from a previous cycle. It must re-enter the system with any new information added to it. Column 1 through 53 (entries 1,2,3,4,24, 31 and computer generated data) <u>must</u> be duplicated onto another card. Columns 53 through 68 <u>must be blank</u> if entries 33, 34 or 35 are not used. Column 80 (which must have a "C") is also duplicated. Information for entries 34 through 40 is punched into the second card as it is read off the Action Card. Once completed, the Action Card (old card) is discarded.

41. 20-54 Comments are optional. If used, columns 1 through 17 must be duplicated (from above mentioned card). 8 is used as Card Code (entry 4), and an "N" used as Update Code (entry 12).

Instructions for Line Code and Comments are the same as entries 22 and 28 respectively.

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Users' Guide			6.		
7. Author(*) S. G. Shanks, R.	R. Hippler and E. C	Cohen.	8. Performing Organization Rept. No. TRC 42-088-00		
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#### 15. Supplementary Notes

#### 16. Abstracts

A system was developed for use by air pollution agencies at the state and local levels. The system records, monitors, summarizes agency actions in the enforcement and survellience area. It provides staff members with schedules of planned future actions and summaries of emission source oriented data. The system is available in three versions, tailored to agencies of different resource levels. Two of the levels are computerized and provide automatic monitoring of operational activities.

### 17. Key Words and Document Analysis. 17a. Descriptors

Scheduling of Activities Emission Source Data Action Scheduling & Management Computerized Management Systems Enforcement Data Handling Air Pollution Enforcement Data

#### 17b. Mentiliers/Open-Ended Terms

Information Systems Management Control Operations Monitoring Air Pollution Agency Administration

#### 17c COSATI Field/Group

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