United States Environmental Protection Agency Office of Research and Development Washington DC 20460

Center for Environmental Research Information Cincinnati OH 45268

Technology Transfer

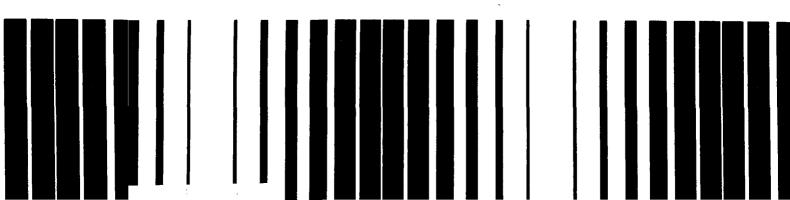
March 1989

CERI-89-38



Waste Minimization Workshop

Speaker Slide Copies



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THE AUDIT PROCESS

Presented By:

Robert Pojasek, Ph.D.

ChemCycle Corporation

AUDIT VS. OPPORTUNITY ASSESSMENT

- Work with management commitment
- Set overall assessment program goals
- Organize assessment team

NOTES

ASSESSMENT TASKS

- Staff assessment team
- Collect process and facility data
- Prioritize and select assessment targets
- Conduct site visit
- Communicate findings

EPA WORKSHEETS

- Assessment team
- Site description & personnel
- Input materials summary
- Products summary
- Waste stream characterization
- Waste stream summary
- Option generation

SARA SECTION 313(1)

(4) Mass Balance Definition

For the purpose of this subsection, the term "mass balance" means an accumulation of the annual quantities of chemicals transported to a facility, produced at a facility, consumed at a facility, used at a facility, accumulated at a facility, released from a facility, and transported from a facility as a waste or as a commercial product or by-product.

NOTES

STAFFING THE ASSESSMENT TEAM

- Facilities, environmental & process engineering
- Safety & health
- Materials control/scheduling
- Product/QA
- Purchasing

NOTES

STAFFING THE ASSESSMENT TEAM (Continued)

- Legal
- Finance/accounting
- Personnel from other plants
- Outside assistance -- consultants

MANAGING THE ASSESSMENT TEAM

Find a "cause champion", with the following attributes:

NOTES

MANAGING THE ASSESSMENT TEAM

- Familiar with the facility, production processes, and its waste management operations
- Familiar with the people
- Familiar with quality control requirements
- Good rapport with management
- Familiar with new production & waste management technology

INFORMATION REQUIREMENTS

- Company policies on waste minimization (description of program)
- Process flow diagrams and facilities' layout
- Key facility personnel -experience & training
- Operating manuals
- Contracts with equipment vendors and waste management firms

INFORMATION REQUIREMENTS

(continued)

- Purchasing records
- State and local regulations
- RCRA information -- manifests, annual reports, plans, and permits
- Hazards communication materials
- Enforcement proceedings

NOTES

WASTE STREAM INFORMATION

- Determine point of generation
- Detail subsequent handling
- "Hazardous" vs. non-hazardous
- Physical and chemical characteristics
- Quantities
- Potential variations in production rate
- Potential for contamination or upset
- True costs for management

NOTES

SITE INSPECTION GUIDELINES

- Establish agenda"
- Schedule when process in operation-
- Monitor operation at different times
- Interview all operators and supervisors

SITE INSPECTION GUIDELINES

(Continued)

- Photograph the area
- Use GOP checklist
- Assess organizational structure
- Assess administrative controls

NOTES

THREE PHASE ASSESSMENT

- 1. Good operating practices checklist
- 2. Checklist derived from process- and waste-specific information
- 3. U.S. EPA assessment checklist

GOP ELEMENTS

- Management initiatives
- Inventory control
- Waste stream segregation
- Material handling improvement
- Scheduling improvements

GOP ELEMENTS

(continued)

- Spill/leak prevention
- Preventive maintenance
- Process documentation
- Employee training

INFORMATION-DERIVED CHECKLIST

- EPA assessment and industry report
- State waste minimization reports
- Trade organization efforts
- Literature

REPORTING RESULTS

- Detailed report to management with executive summary
- Summary to personnel
- Current status of off-site waste management
- Suggested options for implementation

REPORTING RESULTS (Continued)

- Estimated cost and time for implementation
- Recommendations for extending waste minimization efforts and keeping assessments current

USING AN AUDIT TO IDENTIFY WASTE MINIMIZATION OPPORTUNITIES

Presented by:

Donovan Duvall

PEER Consultants, P.C.

WHAT DOES THE AUDIT TELL US?

- Some information that is obviously pertinent to waste minimization
- Some information that might not be considered in the context of waste minimization

NOTES

INFORMATION CONCERNING WASTES

- Volume (mass) of specific waste streams
- Costs for disposal
- Costs for internal management

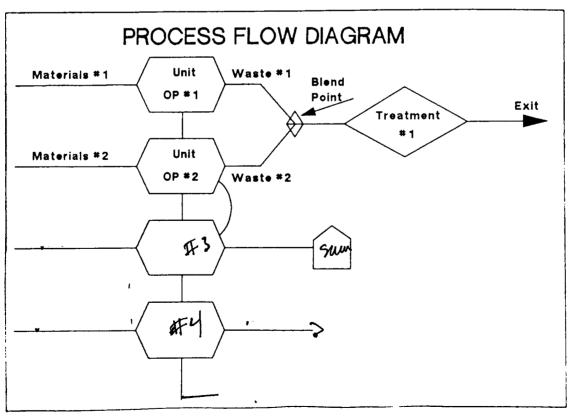
NOTES

SOURCES OF WASTE

- Production process related wastes
- Maintenance related wastes
- Inventory related wastes
- Internal waste management related waste

DEFINITION OF PROCESS AS INTERRELATED SET OF UNIT OPERATIONS

- Define the operation itself
- Define the input materials
- Define the product
- Define the waste stream



REALISTIC OPPORTUNITY POINTS

- Some points may be judged as being clearly unrealistic
- Other points should be considered realistic

NOTES

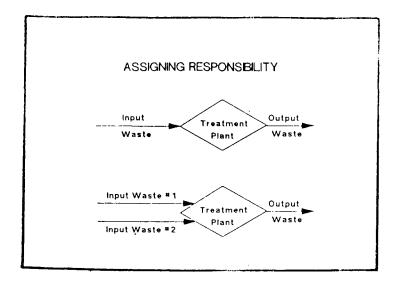
CRITERIA FOR PRIORITIZING OPPORTUNITY POINTS

- Volume (mass) of waste
- Hazardous nature of waste
- Cost to manage waste

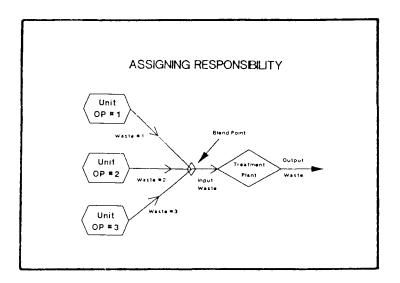
NOTES

COST TO MANAGE WASTE

- Cost of internal treating operations
- Contribution of each waste to internal treatment costs
- Contribution of each waste to off-site disposal costs



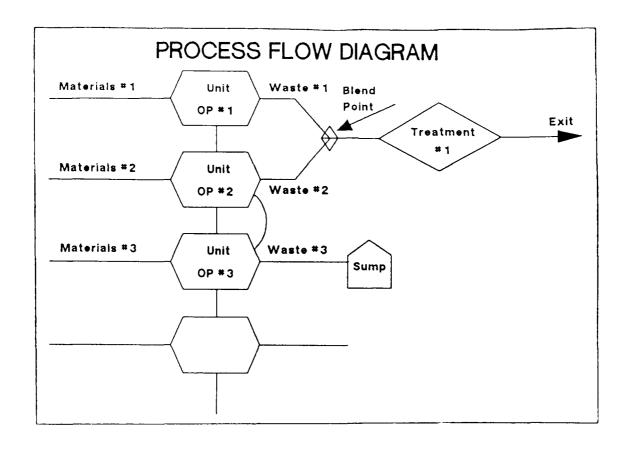
NOTES



NOTES

EVALUATION OF UNIT OPERATIONS

- Directly from inputs and outputs
- If not possible, start at waste leaving plant and work backwards
- Work through treatment plants, blend points, etc. until unit operations are reached



PROCESS FLOW DIAGRAM APPROACH FOR IDENTIFYING WASTE MINIMIZATION OPPORTUNITY POINTS

- Source of a waste flow
- Point at which waste streams join
- Any connection point between unit operations

ANALYSIS PROCEDURE TO IDENTIFY WASTE MINIMIZATION OPPORTUNITIES

- Consider all final wastes leaving the plant
 - must know volume and cost of disposal
 - individual unit operations contribution to final waste

NOTES

ANALYSIS PROCEDURE TO IDENTIFY WASTE MINIMIZATION OPPORTUNITIES

Continued

- Backtrack each final waste stream to the unit operations
 - at treatment or blend point assign responsibilities for output waste
 - at each treatment. volume changes and costs added
 - assign some share (%) of output waste volume to each input waste
 - assign some share (%) of output waste cost to each input waste

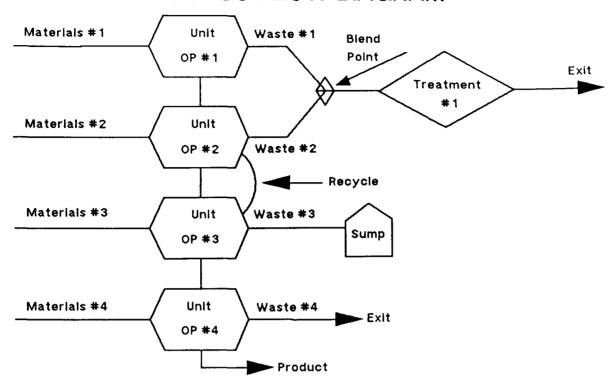
NOTES

ANALYSIS PROCEDURE TO IDENTIFY WASTE MINIMIZATION OPPORTUNITIES

Continued

- Backtrack each final waste stream to the unit operations
 - continue stepping through intermediate treatment/blend operations until originating unit operation is reached
 - repeat this for all output "final" wastes and for all "recycled" material

PROCESS FLOW DIAGRAM



COST/BENEFIT ANALYSIS

Presented by:

George Beetle

George Beetle Company

BENEFIT-COST CONCEPTS

- Appropriate for public spending questions.
- Not relevant to industrial plant decisions.
- Plant managers must use more direct methods.

NOTES

PLANT-LEVEL FINANCIAL EVALUATIONS

- Direct estimation of local costs and gains.
- Consolidation of timing differences.
- Comparative assessment of alternative actions.

OBJECTIVES

- To justify actions proposed or taken.
- To secure senior management authorization.

ISOLATING RELEVANT COSTS AND GAINS

- Focus on actions proposed to reduce waste.
- Account for all affected costs & gains.
- Don't bother with anything not changed.

NOTES

WHERE ARE THE DATA YOU NEED?

- Company records, of all kinds.
- Personal experience of staff.

NOTES

HOW DO YOU START?

- Organize data on a process-specific basis.
- Be sure you are assessing local conditions.
- Define the problem in explicit terms.

ESTIMATE UNIT COSTS

- Method simplifies comparisons needed.
- Assures consistency and completeness.
- Requires defining resources, units, costs.

NOTES

ESTIMATING DIRECT COSTS

- Start with base conditions as standard.
- Measure increases or reductions from base.
- Estimate resource quantities needed, base and differential.
- Keep annual and investment aspects separate.
- Be sure to include all effects.
 - Waste management costs
 - Liability exposure costs

ESTIMATING GAINS

- Improvement of product.
- Secondary revenue sources.
- Reductions of material quantities or costs.
- Reductions of labor costs.

CONSOLIDATING COSTS AND GAINS

- Discount analysis; time value of money.
- Corporate or plant threshold interest rate.
- Use:
 - Present value of recurrent costs.

or

- Annualized costs of investment.
- Annualized costs better if inflation matters.

ASSESSING MARGINAL ADVANTAGE

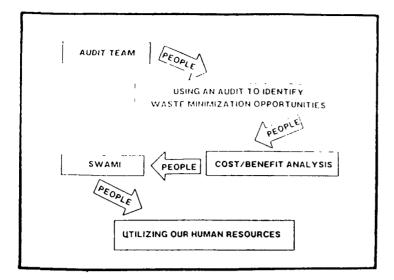
- Compare alternatives at prescribed interest rate.
- Calculate internal ROI for each alternative.
- Perform sensitivity analysis to test stability.
- Incorporate inflation effects where relevant.

MANAGEMENT CONCEPTS FOR WASTE MINIMIZATION

"UTILIZING OUR HUMAN RESOURCES"

Presented by:

Kenneth Yost



NOTES

POLLUTION PREVENTION

DOES NOT USUALLY DRIVE

ORGANIZATIONAL OR MANAGEMENT

CHANGES

NOTES

CHANGES USUALLY DRIVEN BY

- Profitability demands
- Quality needs
- Personnel needs

BUT CERTAIN MANAGEMENT
OR ORGANIZATIONAL CHANGES
GIVE POLLUTION PREVENTION AS
AUTOMATIC "FALLOUT"

NOTES

IN FACT, "WASTE" MINIMIZATION
MAY REQUIRE SOME MANAGEMENT
CHANGES

CONCEPTS

- Cell/focused processes
- Just-In-Time inventory
- Team management
- Doing it Right The First Time
- Access to "unusual" resources

THE "CONCEPTS"

- Can stand alone
- Apply equally to manufacturing plants and small offices
- But are <u>extremely</u> effective together

NOTES

CELL/FOCUSED PROCESSES

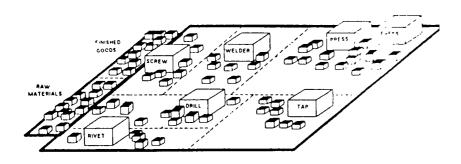
- Space concerns
- Time concerns
- Quality concerns

NOTES

CELL/FOCUSED PROCESSES Subplants Arranged For

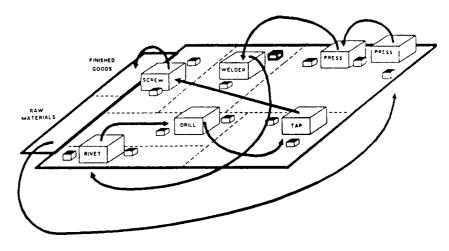
- Worker convenience
- Minimum space/time between units
- Integrated (complete) process

NON-FOCUSED PLANT ARRANGEMENT (Conventional)



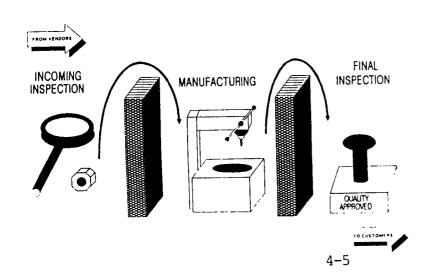
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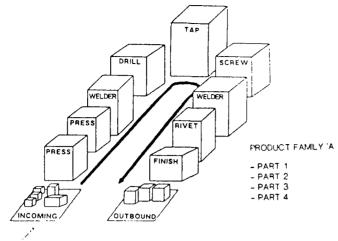
TYPICAL MATERIAL FLOW IN NON-FOCUSED PLANT



TRADITIONAL PRODUCTION / Q.C. RELATIONSHIP

NOTES





PRODUCT FAMILY 'A' CELL

NOTES

CELL/FOCUSED PROCESS BENEFITS

- Minimization of material movement
 - fewer spill/damage losses
- Improved product quality
 - less "off-spec" product wastage
- Minimization of materials "in the queue"
- Minimization of space
- Leads into J-I-T inventory control

NOTES

HOW TO IMPLEMENT CELL/FOCUSED PROCESS CONCEPT

Rearrange Process Equipment Work
Areas & Storage Areas Using
Input/Guidance From:

- Process engineering
- Production labor force
- Support staff(e.g., plumbers, electricians, etc.)

IMPLEMENTATION GUIDELINES

Cell/Focused Processes

- Minimize space between unit operations
- Minimize number of transfer points
- Design for "management by eye"
- Integrate production & Q.C. into one concept

NOTES

JUST-IN-TIME INVENTORY CONTROL

Match Output Required:

- To throughput ability
- To customer requirements

NOTES

WHAT IS J-I-T? An Inventory Control Concept Which

- Prevents overproduction
- Allows fast response to customer needs
- Minimizes materials inventory
- Allows rapid Q.C. checking of input and output
- Prevents aging or damage losses in inventory

HOW TO IMPLEMENT J-I-T

- Determine production rate required
 usually is market driven
- Determine <u>realistic</u> process throughput rate
- Match process operation to required production
 - e.g., more process lines or reduced operation time

NOTES

HOW TO IMPLEMENT J-1-T

(Continued)

- Determine material input rates required
- Determine "container size" for process needs
- Specify your requirements to vendor/supplier

J-I-T BENEFITS

- Minimization of product inventory
 - less aging or damage losses in storage
- Minimization of input material inventory
 - faster quality check of material spec's
 - less over-age material wastage
- Input material "container matches your process needs
 - material delivered when and how you need
 - less "dried-out-can" wastage

Cell/Focused Processes

Merge Well With

J-I-T Inventory Control

NOTES

Both Concepts Call For
Increased Worker Responsibility
And Accountability

NOTES

CONCEPTS REQUIRE:

- Use of group technology
- Cross-training of workers
- Heavier emphasis on scheduling
- Preventive maintenance

Concepts Are Implemented
Best By Change
In Organizational Structure
And Management Approach

NOTES

TEAM MANAGEMENT

 Give responsibility to those who really have it anyway

NOTES

TEAM MANAGEMENT

- Trust
- Empowerment
- Rewards

TRUST

• We're all in this together

NOTES

TRUST

- Labor and management have equal, however, different responsibilities
- Dependent on each other for survival

" THE CONCEPT " Management and Labor Share Information

- Profit/loss
- Future business potential
- Status with competition
- What waste management costs
 - direct
 - hidden

EMPOWERMENT

- Delegate authority
- Delegate responsibility
 So that employees can
 TAKE ACTION

NOTES

EMPOWERMENT

- Employees determine how to manufacture
- Inspection is built into the manufacturing process

REWARDS TO MATCH RESPONSIBILITY

- Employment now
- Improved security for future
- Profit sharing
- Pride

IMPLEMENTING TEAM MANAGEMENT

"Crawl Before You Walk"

- Start with small "bites"
 - one operation or small process
- Build on success
 - expand to a full process or product
- Go to logical conclusion
 - establish the concept throughout the plant

NOTES

SMALL BITES GIVE YOU

- Good control
- Quick results
- Minimal risks

EXAMPLE OF WHAT CAN BE DONE

Going from
"Trust me" management
through
"Negotiations" approach
to
"Mutual trust" management

PROBLEM:

- ◆ Make the product we have always made
- Outsource (foreign suppliers)

NOTES

WHAT HAPPENED: Step 1

- Management developed a production approach "of their own"
- Outsource supplier's price was 60% of best price estimate

NOTES

WHAT HAPPENED: Step 2

- Management & labor negotiated
 (a "what will you give up" approach)
- Best price = 90% of original estimate (still could not beat outsourcing)

WHAT HAPPENED: Step 3

- Labor asked for opportunity to develop an approach
 - "Give us all the info and see what we can do."
- Labor came back with a bid based on the worker's having both authority & responsibility
- Price estimate fully competitive with outsource

NOTES

BOTTOM LINE

- Employees volunteer
- Employees are trained
- Dedicated work units

BOTTOM LINE

(Continued)

- Employees determine how to improve process
- Employees solve material & quality concerns
- Employees find and develop opportunities to minimize waste

BOTTOM LINE

(Continued)

 Management provides support and resource people to assist as requested

NOTES

SUMMARY

- Small groups
- Responsibility at the most effective level
- Rewards that match responsibility

YOU WILL ACHIEVE:

- 5-20% productivity improvement without increased staff or capital requirements
- Much of this productivity improvement will be accompanied by (or even caused by) a reduction in waste streams
- Employees will feel good about their contributions
- Your customers will see you as a stable efficient and innovative person/company

DOING IT RIGHT THE FIRST TIME

NOTES

CONCERNS

- Deadlines
- Resources
- Budgets
- Technology
- Waste and its liabilities

NOTES

HISTORIC SOLUTIONS

- Extend Timetables
- Overrun budgets
- Lack of resources as an excuse
- Lack of technology

HISTORIC RESULTS

- Program delays
- Not meeting expectations
- Loss of profits
- Request new programs to correct deficiencies

NOTES

THE " DIRTFT " CONCEPTS

- Invest time & energy up front to specify requirements
- Communicate the requirements and obtain feedback on understanding

" DIRTFT " CONCEPTS (Continued)

- Research technology--- do not legislate invention
- Establish an agreed budget & timetable with all participants

BOTTOM LINE!

- You will accomplish difficult assignments.
- You will be regarded as a "make it happen" person.
- You will be assigned the important projects.

NOTES

WASTE MINIMIZATION INVOLVES PEOPLE

NOTES

ACCESSING

• Unusual resources

EXAMPLE

• Co-op students given the challenge to reduce waste

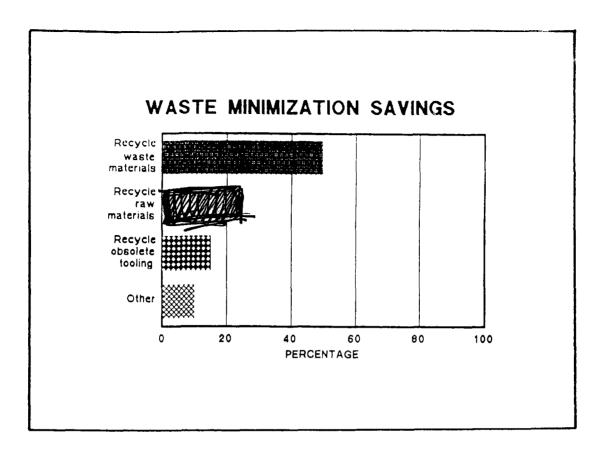
NOTES

STUDENTS INVOLVED IN WASTE MINIMIZATION

- Management invested 10% of student's time to work on waste minimization
- \$1,000,000 of waste minimization savings were obtained year after year

LIMIT

- Students not allowed to change plant process
- Therefore, savings all related to changes in waste management



THESE " CONCEPTS " FOSTER

- Waste minimization
- Material maximization
- Quality maximization
- Productivity maximization
- Profit maximization

SUMMATION

Presented By:

Robert Pojasek, Ph.D.

ChemCycle Corporation

n

WASTE MINIMIZATION PROCESS

- Planning
- Assessment
- Feasibility study
- Implementation
- Communication

NOTES,

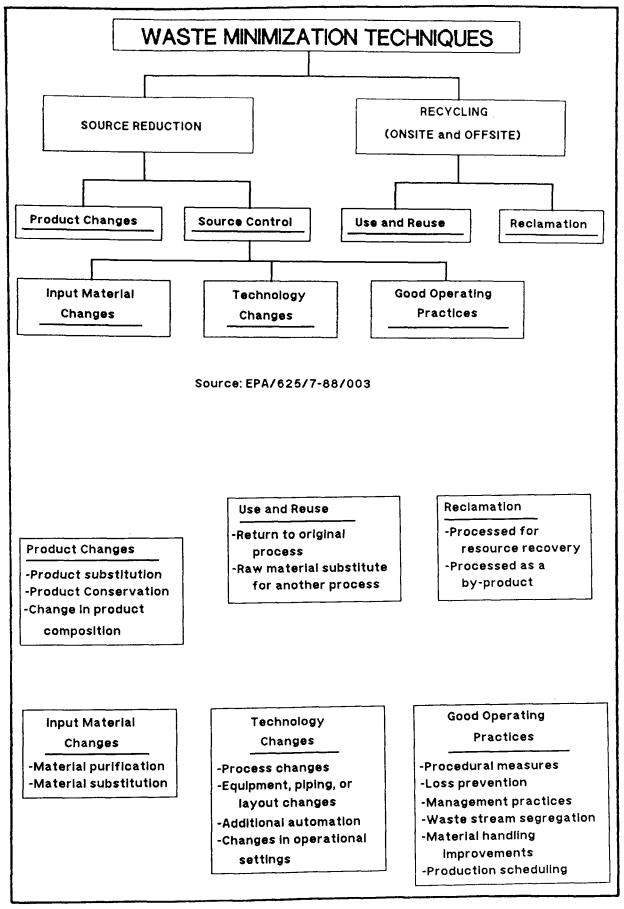
COLLECTING INFORMATION ON YOUR INDUSTRY

- EPA case histories
- State program information
- Trade organization programs
- Literature
- Equipment vendors
- Consultants

NOTES

TIPS FOR SUCCESSFUL FEASIBILITY STUDY

- Complete information base
- Full menu of options



TECHNOLOGY EVALUATION PHASES

- Feasibility study
- Treatment/treatability testing
- Pilot-scale testing
- Full-scale implementation

NOTES

TESTING REQUIREMENTS

- Scale bench & pilot
- Unit availability
- Test parameters
- Number of tests
- Amount of material required
- Testing to be conducted

NOTES

IMPLEMENTING TECHNOLOGY OPTIONS

- Prequalify equipment suppliers after search
- Prepare plans and specifications
- Conduct bidding
- Select and contract with supplier / contractor

PLANS & SPECIFICATIONS

- Instructions to bidders
- Technical proposal format
- Schedule of prices
- Standard form of agreement
- General conditions of contract
- Supplementary conditions
- Division 1 general requirements
- Division 2 sitework

NOTES

OTHER IMPLEMENTATION STEPS

- Construction management/shake-down
- Operation & maintenance manuals
- Documentation of results amount saved per unit production
- Update program

NOTES

WORKING WITH A VENDOR

- Make sure your engineer agrees to, or develops vendor plans and specifications
- Avoid use of "free" engineering from vendor especially to estimate and contain costs
- Watch specification of peripheral equipment
- Should have independent value engineering
- Confidentiality considerations

VENDOR CAPABILITIES

- Development of other technologies
- Completion of pilot-scale tests
- Personnel experience, dedication and credentials
- Testing program capability for your application
- Capability of scaling equipment
- Certification against equipment failure, service

COMMUNICATIONS

- Detailed report to management with executive summary
- Summary to personnel
- Current status of off-site waste management
- Suggested options for implementation
- Estimated cost and time for implementation
- Estimated savings
- Recommendations for extending waste minimization efforts and keeping audits current