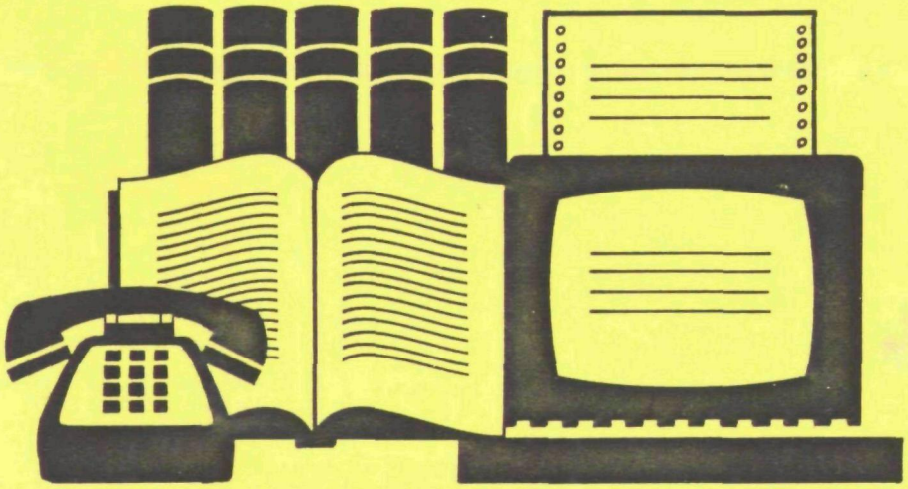
United States
Environmental Protection
Agency

Information Services
And Library
Washington DC 20460

EPA/IMSD/88-011
Revised
April, 1989

EPA

Your Guide to EPA Clearinghouses and Hotlines



YOUR GUIDE TO EPA CLEARINGHOUSES AND HOTLINES

MAY 1989

EPA HEADQUARTERS LIBRARY
INFORMATION MANAGEMENT AND SERVICES DIVISION
401 M STREET, SW
WASHINGTON, DC 20460

INTRODUCTION

Many clearinghouses and hotlines have been set up by EPA to respond to legislative initiatives requiring the Agency to foster communications and technology transfer. The Headquarters Library assists EPA program offices in clearinghouse development and operations by providing the following services:

0 Advice and consultation on clearinghouse development.

0 Reference library functions.

0 Specialized literature and news searches.

0 Subject oriented bibliographies.

0 Advice on database development.

0 Access to information through network libraries.

This Guide is part of the Library's continuing effort to provide information and foster communications about clearinghouses and hotlines within the Agency. The Guide is updated semi-annually. If you are aware of any changes or additions we would appreciate being kept up to date.

Please contact Sheila Richard, Reference Librarian, with your changes and for additional information on library support services for clearinghouses at (202) 382-5922.

TABLE OF CONTENTS

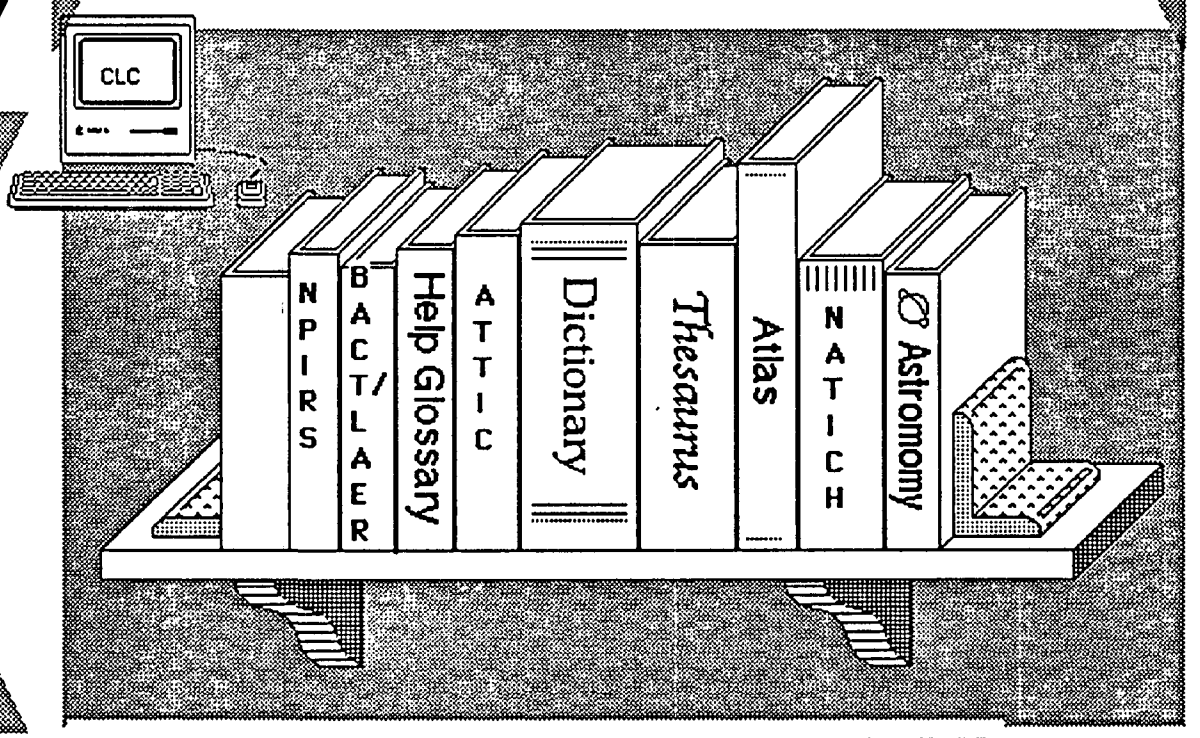
INTRODUCTION

CLEARINGHOUSES

ALTERNATIVE FINANCING MECHANISMS FOR STATE WATER PROGRAMS....1
ALTERNATIVE TREATMENT TECHNOLOGY INFORMATION CENTER (ATTIC)....3
ASBESTOS OMBUDSMAN CLEARINGHOUSE....5
BACT/LAER CLEARINGHOUSE....7
CENTER FOR ENVIRONMENTAL RESEARCH INFORMATION (CERI)....9
CLEAN LAKES CLEARINGHOUSE....11
EPA INSTITUTE....13
EPA MODEL CLEARINGHOUSE....15
GEOGRAPHIC INFORMATION SYSTEMS....17
HAZARDOUS WASTE OMBUDSMAN PROGRAM....19
INFOTERRA....21
NATIONAL AIR TOXICS INFORMATION CLEARINGHOUSE....23
NATIONAL PESTICIDE INFORMATION RETRIEVAL SYSTEM (NPIRS)....25
NATIONAL SMALL FLOWS CLEARINGHOUSE....27
OTS CHEMICAL ASSESSMENT DESK....29
PUBLIC INFORMATION CENTER (PIC)....31
SMALL BUSINESS OMBUDSMAN CLEARINGHOUSE....33
TSCA ASSISTANCE INFORMATION SERVICE....35
VOLATILE ORGANIC COMPOUND REASONABLE AVAILABLE CONTROL....37

HOTLINES

AIR RISK INFORMATION SUPPORT CENTER (AIR RISC) HOTLINE....39
CERCLIS HOTLINE....41
CONTROL TECHNOLOGY CENTER HOTLINE....43
EMERGENCY PLANNING AND COMMUNITY RIGHT-TO-KNOW HOTLINE....45
INSPECTOR GENERAL HOTLINE....47
RCRA/SUPERFUND INDUSTRIAL ASSISTANCE HOTLINE....49
RISK COMMUNICATION HOTLINE....51
RODS HOTLINE....53
SAFE DRINKING WATER HOTLINE....55



CLEARINGHOUSES

ALTERNATIVE FINANCING MECHANISMS FOR STATE WATER PROGRAMS

DESCRIPTION:

As part of the Office of Water's state funding study, a collection of documents was developed on alternative financing mechanisms for state water programs. Abstracts of the collection are entered into a computerized database. As of March 1989, the system was operational, though preliminary.

SUBJECT:

Alternative financing mechanisms for state water programs.

SPONSORING EPA OFFICE:

Office of Water.

LOCATION:

401 M Street, S.W., Room 1029, East Tower
(WH-556)
Washington DC 20460

SERVICES:

Not fully operational.

AUDIENCE:

EPA, States and interested parties.

PUBLICATIONS:

Annotated bibliography of publications in the file.

CLEARINGHOUSE DATABASE NAME:

N/A

CONTACT PERSON:

Elizabeth Miner.

PHONE:

FTS: 8-382-5818
COMMERCIAL: (202) 382-5818

ALTERNATIVE TREATMENT TECHNOLOGY INFORMATION CENTER (ATTIC)

DESCRIPTION:

The Alternative Treatment Technology Information Center is designed to serve the needs of EPA staff as well as other individuals and groups involved with Superfund cleanup activities and alternative technology development and use.

SUBJECT:

Hazardous Waste Technologies.

SPONSORING EPA OFFICE:

Office of Environmental Engineering and Technology Demonstration, Office of Research and Development.

LOCATION:

ATTIC
401 M Street, SW
(RD-681)
Washington DC 20460

SERVICES:

The clearinghouse has three components: the RCRA/CERCLA Hotline; OSWER electronic bulletin board; and a reference library which consists of the EPA Library's Hazardous Waste Collection. The Hotline, Reference Library and and Bulletin Board are primarily intended for EPA Regional, Headquarters, and ORD personnel and those interested in solid and hazardous waste issues.

AUDIENCE:

EPA staff and other individuals and groups involved in Superfund cleanup activities.

PUBLICATIONS:

Superfund Innovative Technology Evaluation (SITE) Program Reference Materials.

CLEARINGHOUSE DATABASE NAME:

Hazardous Waste Remediation Technologies.

CONTACT PERSON:

Mike Mastracci

PHONE:

COMMERCIAL: (202) 382-5747
TOLL FREE: (800) 424-9346

ASBESTOS OMBUDSMAN CLEARINGHOUSE

DESCRIPTION:

The assigned mission of the Asbestos Ombudsman Clearinghouse is to provide to the public sector, including individual citizens and community services, information on handling and abatement of asbestos in schools, the workplace and the home. In addition, interpretation of the asbestos-in-school requirements and publications are provided to explain recent legislation. More specifically, the Asbestos Hazard Emergency Response Act (AHERA) of 1986 has assigned the duties of the EPA Asbestos Ombudsman to include:

-Receipt of complaints and requests for information.
-Rendering assistance with regard to complaints and requests for information.
-Making recommendations to the Administrator of the EPA as deemed appropriate.

SUBJECT:

Asbestos.

SPONSORING EPA OFFICE:

Office of Small and Disadvantaged Business Utilization.

LOCATION:

401 M Street, SW
(A 149 C)
WASHINGTON DC 20460

SERVICES:

Provides information directly, or relevant current publications are mailed out upon request.

AUDIENCE:

Private citizens, state and local agencies, local public and private school systems, abatement contractors and consultants.

PUBLICATIONS:

General asbestos publications as well as publications on asbestos in schools.

CLEARINGHOUSE DATABASE NAME:

N/A

CONTACT PERSON:

Karen Brown, Ombudsman.

PHONE:

FTS: 8-557-1938
COMMERCIAL: (703) 557-1938

BACT/LAER CLEARINGHOUSE

DESCRIPTION:

The basic purposes of the BACT/LAER Clearinghouse are: 1) to provide state and local air pollution control agencies with current information on case-by-case control technology determinations that are made nationwide, and 2) to promote communication, cooperation, and sharing of control technology information among the permitting agencies.

SUBJECT:

Air pollution control technology.

SPONSORING EPA OFFICE:

Emission Standards and Engineering Division, Office of Air Quality Planning and Standards, Office of Air and Radiation.

LOCATION:

BACT/LAER
US EPA, CONTROL TECHNOLOGY CENTER, OAQPS
MD-13
RESEARCH TRIANGLE PARK NC 27711

SERVICES:

Provides control technology assistance to state and local air pollution control agencies.

AUDIENCE:

State and local air pollution control agencies, EPA regional offices and the public.

PUBLICATIONS:

A compilation of control technology determinations.

CONTACT PERSON:

Bob Blaszczak.

PHONE:

FTS: 8-629-5432
COMMERCIAL: (919) 541-5432

CENTER FOR ENVIRONMENTAL RESEARCH INFORMATION (CERI)
ORD RESEARCH INFORMATION UNIT

DESCRIPTION:

Office of Research and Development (ORD) has centralized most of its information distribution and technology transfer activities in the Center for Environmental Research Information (CERI). CERI also serves as a central point of distribution for ORD research results and reports.

SUBJECT:

Research, ORD Publications .

SPONSORING EPA OFFICE:

Office of Research and Development.

LOCATION:

CERI
26 WEST MARTIN LUTHER KING DRIVE
(MS G-72)
CINCINNATI OH 45268

SERVICES:

Publications and project summaries produced by all ORD laboratories and Superfund are distributed to federal, state and local agencies and the general public.

AUDIENCE:

State and local agencies and the public.

PUBLICATIONS:

Newsletter and ORD publication announcements.

CLEARINGHOUSE DATABASE NAME:

N/A

CONTACT PERSON:

Dorothy Williams.

PHONE:

FTS: 8-684-7562
COMMERCIAL: (513) 569-7562

CLEAN LAKES CLEARINGHOUSE

DESCRIPTION:

The main purpose of the Clean Lakes Clearinghouse is to collect, organize, and disseminate information on lake restoration, protection, and management to researchers, EPA personnel, lake managers, and state and local governments.

SUBJECT:

Lake restoration, lake management, lake protection.

SPONSORING EPA OFFICE:

Nonpoint Sources Branch, Assessment and Watershed Protection Division, Office of Water.

LOCATION:

CLC
401 M ST. SW
WH-585
WASHINGTON DC 20460

SERVICES:

The computerized database provides abstracts and citations to journal articles, technical reports, and conference papers. The clearinghouse also responds to inquiries and provides printed bibliographies on lake topics.

AUDIENCE:

EPA employees, state and local governments, lake managers, and researchers.

PUBLICATIONS:

Clean Lakes Clearinghouse Information Packet.

CLEARINGHOUSE DATABASE NAME:

CLEAN LAKES DATABASE.

CONTACT PERSON:

Terri Hollingsworth or Molly Cameron

PHONE

FTS: 8-382-7111
COMMERCIAL: (202) 382-7111

EPA INSTITUTE

DESCRIPTION:

The national clearinghouse for all Agency training activities, from environmental sciences to enforcement to personal and professional development. The Institute focuses on in-house training, but serves as the Agency's training "broker" with other federal agencies, state and local governments and associations, environmental organizations, etc.

SUBJECT:

Training and development information.

SPONSORING EPA OFFICE:

Office of Human Resources Management, Office of Administration and Resources Management.

LOCATION:

401 M Street, SW
ROOM 3241 M
PM-224
WASHINGTON DC 20460

SERVICES:

-Clearinghouse for training information,
- Trainer of trainers,
- Consultant to course designers,
- Registrar for all Institute-sponsored courses.

AUDIENCE:

All EPA employees, other federal agencies, state and local environmental agencies and associations, and environmental organizations.

PUBLICATIONS:

Training catalog.

CLEARINGHOUSE DATABASE NAME:

E-CATS Database.

CONTACT PERSON:

James R. Carr

PHONE:

COMMERCIAL: (202) 475-6678

EPA MODEL CLEARINGHOUSE

DESCRIPTION:

Established at the request of the Regions, this clearinghouse reviews dispersion modeling techniques for criteria pollutants in specific regulatory applications and compiles and periodically reports for Regional office benefit Agency decisions concerning deviations from modeling guidelines.

SUBJECT:

Air quality modeling for criteria pollutants.

SPONSORING EPA OFFICE:

Office of Air Quality Planning and Standards.

LOCATION:

USEPA, Source Receptor Analysis Branch,
Technical Support Division
Research Triangle Park NC 27711

SERVICES:

Review of regulatory actions involving deviations from modeling guidelines.

AUDIENCE:

EPA Regional offices.

PUBLICATIONS:

Activity and procedural reports.

CLEARINGHOUSE DATABASE NAME:

N/A

CONTACT PERSON:

Dean A. Wilson

PHONE:

FTS: 8-629-5683

GEOGRAPHIC INFORMATION SYSTEMS CLEARINGHOUSE

DESCRIPTION:

The primary purpose of the Geographic Information Systems Clearinghouse (GISC) is to identify, collect, and provide access to sources of spatially-related data to the EPA GIS user community. Information in various formats (flat files, existing data-bases, geographic coverages, GIS applications) may be included in this Clearinghouse.

SUBJECT:

Geographic information systems.

SPONSORING EPA OFFICE:

Office of Information Resources Management, Office of Administration and Resources Management.

LOCATION:

GISC
401 M ST, SW
PM-218B
WASHINGTON DC 20460

SERVICES:

For EPA Headquarters, regional, and laboratory organizations, on-line interactive querying capabilities are provided through the GIS database. For state/local agencies, access may be obtained through EPA regional programs. No public access.

AUDIENCE:

Geographic Information Systems development teams, although any EPA program office interested in spatial-data may gain access.

PUBLICATIONS:

N/A

CLEARINGHOUSE DATABASE NAME:

GISC database

CONTACT PERSON:

Edward Partington

PHONE:

FTS: 8-475-9348
COMMERCIAL: (202) 475-9348

HAZARDOUS WASTE OMBUDSMAN PROGRAM

DESCRIPTION:

The hazardous waste management program established under RCRA is the most complex regulatory program developed by EPA. EPA has been hampered in its ability to handle complaints from the public and regulated community by not having a single office whose essential purpose is to assist citizens and the regulated community in resolving problems concerning any program or requirement under the hazardous waste law. Recognizing this important need, EPA established an Office of Ombudsman at Headquarters and in each Regional Office.

SUBJECT:

RCRA.

SPONSORING EPA OFFICE:

Office of Solid Waste and Emergency Response.

LOCATION:

401 M ST SW, RM 2111
RD-674
WASHINGTON DC 20460

SERVICES:

Handling complaints from citizens and the regulated community, and in so doing obtain facts, sort information, and substantiate policy in order to remedy problems.

AUDIENCE:

The public and the regulated community.

PUBLICATIONS:

Fliers, brochures and handbook.

CLEARINGHOUSE DATABASE NAME:

N/A

CONTACT PERSON:	COMMERCIAL PHONE:
BOB KNOX	(202) 475-9361
REGION I - AUSTINE FRAWLEY	(617) 573-5758
REGION II - LISA M. PETERSON	(212) 264-2980
REGION III- NANCY GRUNDAHL	(215) 597- 7188
REGION IV - FRANK REDMOND	(404) 347-2126
REGION V - DIANE SHARROW	(312) 886-0981
REGION VI - MICKI FLOWERS	(214) 655-6765
REGION VII- JACK COAKLEY	(913) 236-2852
REGION VIII-CHARLES STEVENS	(303) 293-1694
REGION IX - MATT MIGUARD	(415) 974-8150
REGION X - DAVID TEETER	(206) 442-2871

INFOTERRA

DESCRIPTION:

Created by the United Nations Environmental Programme in 1972, INFOTERRA is a global information system operating in 134 countries. Its mission is to link national and international institutions and experts in a co-operative venture to improve the quality of environmental decision making.

SUBJECT:

International environmental information.

SPONSORING EPA OFFICE:

Office of Information Resources Management, Office of Administration and Resources Management.

LOCATION:

EPA Headquarters Library
401 M ST., SW, PM-211A
WASHINGTON DC 20460

SERVICES:

INFOTERRA's services include database searching, document delivery bibliographic services to experts and referrals.

AUDIENCE:

Policy makers, scientists, researchers, industry and the public.

PUBLICATIONS:

Brochure, bibliographic references or abstracts, reports, expert assistance or advice, processed/analyzed data.

CLEARINGHOUSE DATABASE NAME:

N/A

CONTACT PERSON:

Linda Spencer

PHONE:

FTS: 8-382-5917
COMMERCIAL: (202) 382-5917

NATIONAL AIR TOXICS INFORMATION CLEARINGHOUSE

DESCRIPTION:

The primary purpose of the National Air Toxics Information Clearinghouse (NATICH) is to collect, classify and disseminate air toxics information submitted by state and local air agencies, and to make the audience aware of published air toxics information from EPA, other federal agencies, and similar relevant sources.

SUBJECT:

Air toxics; Development of air toxics control programs.

SPONSORING EPA OFFICE:

Pollutant Assessment Branch, Emission Standards Division, Office of Air Quality Planning and Standards.

LOCATION:

NATICH
U.S. EPA
826 MUTUAL PLAZA (MD-13)
RESEARCH TRIANGLE PARK NC 27711

SERVICES:

Assists states in developing air toxics programs and setting emission levels. Provides all reports and newsletters free to state and local agencies. Access to NATICH database through NTIS.

AUDIENCE:

State and local agencies and the public.

PUBLICATIONS:

Brochure, bibliographies, ongoing research reports, and database reports.

CLEARINGHOUSE DATABASE NAME:

NATICH Database.

CONTACT PERSON(S):

Tim Mohin, Scott Voorhees or Nancy Riley

PHONE:

FTS: 8-629-0850
COMMERCIAL: (919) 541-0850

NATIONAL PESTICIDE INFORMATION RETRIEVAL SYSTEM (NPIRS)

DESCRIPTION:

The National Pesticide Information Retrieval System was established at Purdue University in 1983 to provide quick, current and factual information about pesticides. By use of a computer-based system and with cooperation from the U.S. Department of Agriculture (USDA), the U.S. EPA and the states, NPIRS provides quick, current and factual information about pesticides.

SUBJECT:

Information on EPA product registration and tolerance data for pesticides and hazardous chemicals.

SPONSORING EPA OFFICE:

Office of Pesticide Programs

LOCATION:

NPIRS
Purdue University, Entomology Hall
West Lafayette IN 47907

SERVICES:

Provides EPA pesticide products information which has been registered by that agency. Also provides state registration information, tolerance information, registration guideline information, and description of studies.

AUDIENCE:

This is a membership organization.

PUBLICATIONS:

NPIRS pamphlet , EPA Fact Sheets, Material Safety Data Sheets, and newsletter.

CLEARINGHOUSE DATABASE NAME(S):

National Pesticide Information Retrieval System.
(A database system for pesticides/hazardous chemicals.)

Pesticide Document Management System.
(A bibliographic database which describes all types of studies submitted to EPA in support of the registration of pesticides.)

CONTACT PERSON:

JAMES H. WHITE

PHONE:

FTS: N/A
COMMERCIAL: (317) 494-6614

NATIONAL SMALL FLOWS CLEARINGHOUSE

DESCRIPTION:

The purpose of the Clearinghouse is to collect, classify, and disseminate information on small alternative wastewater technology to small communities to assist them in wastewater management.

SUBJECT:

Small community wastewater treatment.

SPONSORING OFFICE:

Office of Municipal Pollution Control, Office of Water.

LOCATION:

258 Stewart Street
West Virginia University
PO Box 6064
Morgantown WV 26504-6064

SERVICES:

Distributes publications (general information, technicalmanuals, brochures, and case studies), lends videotapes,performs literature searches, operates a toll-free hotline, produces a free newsletter, designs seminars, and operates a computer bulletin board.

AUDIENCE:

State agencies, technical assistance organizations, consulting engineers, and local officials.

PUBLICATIONS:

Numerous publications on a variety of wastewater topics.

CLEARINGHOUSE DATABASE NAME(S):

Small Flows Bibliographic Database.
(A literature database on small and alternative wastewater system technologies.)

I/A Facilities Technology Database.

(Stores information on approximately 1900 facilities using a combined total of more than 2600 innovative and alternative wastewater technologies. The municipality using the facility, the design consulting engineer, and the flow capacity are part of the record for each facility and technology.)

CONTACT PERSON:

Stephen P. Dix

PHONE:

COMMERCIAL (304) 293-4191
TOLL FREE: (800) 624-8301

OTS CHEMICAL ASSESSMENT DESK

DESCRIPTION:

Provides technical consultation and information on chemical risk-related issues.

SUBJECT:

Toxic Chemicals

SPONSORING EPA OFFICE:

Office of Toxic Substances.

LOCATION:

401 M Street, SW
(TS-778)
Washington DC 20460

SERVICES:

1-Consultation on risk assessment/risk management of activities of chemicals evaluated in OTS;
2-Identification of unpublished information submitted to OTS;
3-Structure-activity estimates of toxicity and environmental fate;
4-Identification of risk assessment activities in other Offices/Agencies;
5-Comments on non-OTS evaluation and risk assessments.

AUDIENCE:

EPA staff - Headquarters, regions and laboratories.

PUBLICATIONS:

Fact sheet.

CLEARINGHOUSE DATABASE NAME:

Chemical Assessment Desk Electronic Tracking System.

CONTACT PERSON(S):

Terry O'Bryan ; Elaine Suriano

PHONE :

FTS: 8-382-3483; 8-382-3544

PUBLIC INFORMATION CENTER (PIC)

DESCRIPTION:

The purpose of PIC is to distribute a wide variety of general, nontechnical information about EPA to private citizens, federal, state and local agencies, industry, academia, and civic or environmental organizations.

SUBJECT:

General environmental topics.

SPONSORING EPA OFFICE:

Information Management and Services Division.

LOCATION:

401 M STREET S.W. PM-211B
WASHINGTON, DC 20460
Southeast basement

SERVICES:

Distributes a wide variety of general, nontechnical publications about EPA and its programs.

AUDIENCE:

General public.

PUBLICATIONS:

Nontechnical publications aimed at the general public.

CLEARINGHOUSE DATABASE NAME:

N/A

CONTACT PERSON:

Nancy Langford

PHONE:

FTS: 8-475-7751
COMMERCIAL: (202) 475-7751

SMALL BUSINESS OMBUDSMAN CLEARINGHOUSE

DESCRIPTION:

The mission of the EPA Small Business Ombudsman Clearinghouse is to provide information to private citizens, small communities, small business enterprises, and trade associations representing small business interests. In addition, complaints are received from the small business sector regarding regulatory activities, etc. Mail-outs are made to update the audience on recent regulatory actions. Special attention is directed to apprising the trade associations representing small business interests with current regulatory developments. Technical questions are answered following appropriate contacts with program office staff members. Questions addressed cover all program aspects within the EPA.

SUBJECT:

Regulations and information relevant to small business and assistance to small business to enhance voluntary compliance.

SPONSORING EPA OFFICE:

Office of Small and Disadvantaged Business Utilization.

LOCATION:

401 M Street, SW
A149-C
Washington DC 20460

SERVICES:

Provides information directly or pertinent current publications are mailed out upon request.

AUDIENCE:

Small business enterprises, private citizens, trade associations, small community and state governments, technical consultants, and laboratories.

PUBLICATIONS:

A list of over 100 EPA publications is maintained for distribution upon request.

CLEARINGHOUSE DATABASE NAME:

N/A

CONTACT PERSON:

Karen Brown, Ombudsman

PHONE:

FTS: 8-557-1938
COMMERCIAL: (703) 368-5888
TOLL FREE (800) 368-5888

TSCA ASSISTANCE INFORMATION SERVICE

DESCRIPTION:

TSCA Assistance Information Service provides information on TSCA regulations to the chemical industry, labor and trade organizations, environmental groups, and the general public. Technical as well as general information is available.

SUBJECT:

TOXIC SUBSTANCE CONTROL ACT (TSCA) regulatory information.

SPONSORING EPA OFFICE:

TSCA Assistance Office, Office of Toxic Substances.

LOCATION:

401 M ST, SW
(TS-799)
WASHINGTON DC 20460

SERVICES:

A variety of services are offered to help businesses comply with TSCA, including regulatory advice and aid, publications, and audiovisual materials.

AUDIENCE:

Industry, labor and trade, environmental groups and general public.

PUBLICATIONS:

Publications such as Federal Register notices and other documents which provide information on TSCA regulatory activities.

CONTACT PERSON:

Wanda Woodburn

PHONE:

COMMERCIAL: (202) 554-1404, (202) 554-0551

VOLATILE ORGANIC COMPOUND REASONABLE AVAILABLE CONTROL TECHNOLOGY (VOC/RACT) CLEARINGHOUSE

DESCRIPTION:

The Volatile Organic Compound/Reasonably Available Control Technology (VOC/RACT) Clearinghouse is intended to be a long-term cooperative program between state and local air pollution control agencies and EPA to exchange technical information, to minimize duplication of effort, and to provide guidance to regulatory agencies in the development of VOC/RACT regulations necessary to achieve attainment of the Ambient Air Quality Standard for Ozone.

SUBJECT:

Volatile Organic Compounds.

SPONSORING EPA OFFICE:

Emission Standards and Engineering Division, Office of Air Quality Planning and Standards.

LOCATION:

VOC/RACT CONTROL TECHNOLOGY CENTER
OAQPS, OAR
RESEARCH TRIANGLE PARK NC 27711

SERVICES:

Provides reports to state and local agencies - free.
Offers reports through NTIS - (703) 487-4807.

AUDIENCE:

State and local air pollution control agencies, EPA regional offices and the public.

PUBLICATIONS:

Summaries of state VOC regulations.

CLEARINGHOUSE DATABASE NAME:

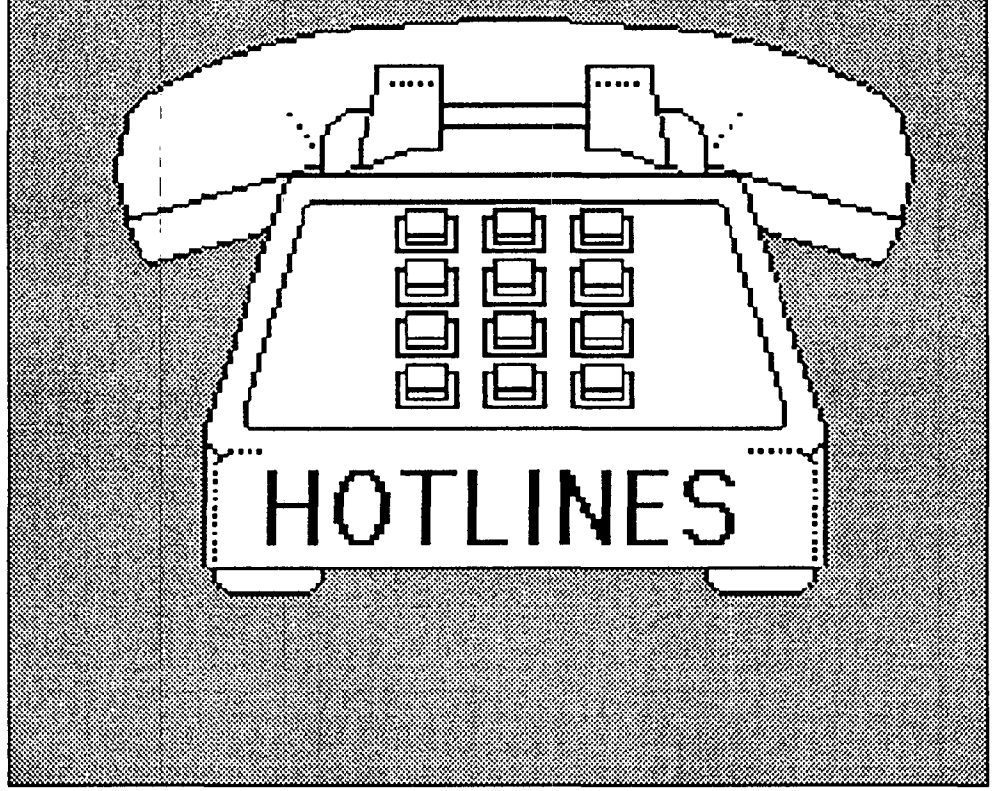
N/A

CONTACT PERSON:

Bill Blaszczak

PHONE:

FTS: 8-629-5432
COMMERCIAL (919) 541-5432


HOTLINES

AIR RISK INFORMATION SUPPORT CENTER (AIR RISC) HOTLINE

DESCRIPTION:

The Air Risk Information Support Center Hotline has been developed to assist State and local air pollution control agencies and EPA Regional offices with technical matters pertaining to health, exposure, and risk assessment of toxic air pollutants.

SUBJECT:

Health; Exposure; and Risk Assessment of Toxic Air Pollutants.

SPONSORING EPA OFFICE:

Office of Air Quality Planning and Standards,
Office of Health and Environmental Assessment, Center for Environmental Research Information, Office of Research and Development.

LOCATION:

AIR RISC
US EPA, Office of Air Quality Planning and Standards (MD-13)
Research Triangle Park, NC 27711

SERVICES:

Responds to telephone inquiries; Provides detailed technical assistance and general technical guidance on topics involving health, exposure, and risk assessment of broad national interest.

AUDIENCE:

State and local air pollution control agencies and regional offices.

PUBLICATIONS:

Glossary and list of sources of information

DATABASE NAME:

N/A

CONTACT PERSON(S):

Daniel J. Guth.
Winona Victery.

PHONE:

FTS: 8-629-0888
COMMERCIAL: (919) 541-0888

CERCLIS HOTLINE

DESCRIPTION:

Provides technical support to users of the CERCLIS database. Serves as a central point-of-contact for CERCLIS users.

SUBJECT:

CERCLIS (Comprehensive Environmental Response, Compensation, and Liability Information System).

SPONSORING EPA OFFICE:

Office of Emergency and Remedial Response, Office of Solid Waste and Emergency Response.

LOCATION:

CERCLIS
Computer Science Corporation
401 M Street, SW
Room L101
Washington DC 20460

SERVICES:

Provides technical support and assistance to authorized users of the CERCLIS database.

AUDIENCE:

CERCLIS users.

PUBLICATIONS:

N/A

CLEARINGHOUSE DATABASE NAME:

CERCLIS (Comprehensive Environmental Response, Compensation, and Liability Information System).

CONTACT PERSON:

N/A

PHONE:

FTS: 8-252-0056
COMMERCIAL: (202) 252-0056

CONTROL TECHNOLOGY CENTER HOTLINE

DESCRIPTION:

Provides engineering guidance and support on air pollution emissions and control technology to state and local air pollution control agencies and EPA regional offices.

SUBJECT:

Air emissions and air pollution control technology for all air pollutants, including air toxics.

SPONSORING EPA OFFICE:

Emission Standards Division, Office of Air Quality Planning and Standards, Office of Air and Radiation : Air and Energy Engineering Research Laboratory, Office of Air and Radiation.

LOCATION:

CTC
OAQPS
(MD-13)
Research Triangle Park, NC 27711

SERVICES:

Hotline and assistance on source specific issues for Engineering Assistance Projects; Assistance on technical guidance projects which may take the form of documents, software or workshops.

AUDIENCE:

State and local air pollution control agencies and EPA regional offices.

PUBLICATIONS:

Technical Guidance Project Reports, Microcomputer Software, and training materials, and Engineering Guidance Project Reports.

CLEARINGHOUSE DATABASE NAME:

N/A

CONTACT PERSON:

Bob Blaszczak

PHONE:

FTS: 8-629-0800
COMMERCIAL: (919) 541-0800

EMERGENCY PLANNING AND COMMUNITY RIGHT-TO-KNOW HOTLINE

DESCRIPTION:

The US EPA's Emergency Planning and Community Right-to-Know Information Hotline's primary function is to assist local and state governments, federal agencies, the public and the regulated community in understanding EPA's regulations and policy developed in response to the Emergency Planning and Community Right-to-Know Superfund Amendments and Reauthorization Act (Title III of SARA). The Hotline also provides information on the availability of documents concerning Title III and Chemical Emergency Preparedness Program (CEPP).

SUBJECT:

Emergency Planning and Community Right-to-Know Act (Title III of SARA)

SPONSORING OFFICE:

Office of Solid Waste and Emergency Response

LOCATION:

GEO/Resource Consultants, Inc.,
401 M Street, SW
WASHINGTON DC 20024

SERVICES:

Responds to telephone inquiries; Accepts requests for Title III and Chemical Emergency Preparedness Program and Prevention documents.

AUDIENCE:

Federal, state and local agencies, private industry, citizens, attorneys and consultants.

PUBLICATIONS:

N/A

CLEARINGHOUSE DATABASE NAME:

N/A

CONTACT PERSON:

Denise Sines

PHONE:

COMMERCIAL: (202) 479-2449
TOLL FREE: (800) 535-0202

INSPECTOR GENERAL HOTLINE

DESCRIPTION:

The Inspector General Hotline was established to receive and control complaints alleging fraud, waste, abuse or mismanagement within the Environmental Protection Agency.

SUBJECT:

Fraud; Waste; Abuse; and Mismanagement.

SPONSORING EPA OFFICE:

Office of the Inspector General.

LOCATION:

401 M Street, SW, Room 307, NE Mall
Washington, DC 20460

SERVICES:

Maintains two hotline numbers, FTS and nationwide toll-free.

AUDIENCE:

Federal employees, contractors, and the public.

PUBLICATIONS:

Brochure.

DATABASE NAME:

N/A

CONTACT PERSON:

Ed Maddox.

PHONE:

FTS: 8-382-4977
COMMERCIAL: (202) 382-4977
TOLL FREE: (800) 424-4000

RCRA/SUPERFUND INDUSTRIAL ASSISTANCE HOTLINE

DESCRIPTION:

The primary function of EPA's RCRA/Superfund Industrial Assistance Hotline is to provide assistance to the public and regulated community in understanding EPA's regulations and policy pursuant to the Resource Conservation and Recovery Act (RCRA) and the Comprehensive Environmental Response, Compensation and Liability Act (CERCLA) and Underground Storage Act Tanks (UST) programs. In addition to providing regulatory support, the Hotline also provides information on the availability of RCRA and CERCLA documents.

SUBJECT:

RCRA; CERCLA ; UST.

SPONSORING EPA OFFICE:

Office of Solid Waste, Office of Solid Waste and Emergency Response.

LOCATION:

GEO/Resource Consultants, Inc.,
401 M Street, SW
WASHINGTON DC 20024

SERVICES:

Responds to telephone inquiries.

AUDIENCE:

Federal, state and local agencies, private sector, citizens, attorneys and consultants.

PUBLICATIONS:

N/A

CLEARINGHOUSE DATABASE NAME:

N/A

CONTACT PERSON:

Denise Sines

PHONE:

FTS: 8-382-3000
COMMERCIAL: (202) 382-3000
TOLL FREE: 800-424-9346

RISK COMMUNICATION HOTLINE

DESCRIPTION:

Risk Communication Hotline.

SUBJECT:

Risk Communication.

SPONSORING EPA OFFICE:

Office of Policy Analysis, Office of Policy, Planning and Evaluation.

LOCATION:

401 M Street, SW, Room 3220-Mall
Washington, DC 20460

SERVICES:

Responds to questions from EPA program offices and regions, and from outsiders as time permits, regarding EPA's Risk Communication Program and risk communication issues, literature, expertise etc, in general.

AUDIENCE:

Primarily EPA staff at Headquarters and in the regions.

PUBLICATIONS:

Maintains a small risk communication library with articles, reports, and descriptions of conferences and examples of risk communication materials.

DATABASE NAME:

N/A

CONTACT PERSON:

Ernestine Thomas

PHONE:

FTS: 8-382-5606
COMMERCIAL: (202) 382-5606

RODS HOTLINE

DESCRIPTION:

Provides assistance for the Records of Decision (RODS) database.

SUBJECT:

Records of Decision.

SPONSORING EPA OFFICE:

Office of Emergency and Remedial Response, Office of Solid Waste and Emergency Response.

LOCATION:

Computer Science Corporation
401 M Street, SW
Room L101
Washington DC 20460

SERVICES:

Assists in using the RODS database; Produces database reports; Provides information concerning the RODS database.

AUDIENCE:

Federal, state and local agencies, private sector, citizens, attorneys and consultants. Only EPA personnel and EPA contractors can have direct access to the database.

PUBLICATIONS:

N/A

DATABASE NAME:

RODS (RECORDS OF DECISION SYSTEM) Database

CONTACT PERSON:

N/A

PHONE:

FTS: 8-252-0056
COMMERCIAL: (202) 252-0056

SAFE DRINKING WATER HOTLINE

DESCRIPTION:

The US EPA's Safe Drinking Water Hotline's primary function is to assist the public and the regulated community with their understanding of the Public Water Supply program as developed in response to the Safe Drinking Water Act (SDWA) of 1974 and especially the 1986 amendments to SDWA.

SUBJECT:

Public Water Supply program policies and regulations, especially as developed pursuant to the Safe Drinking Water Act Amendments of 1986.

SPONSORING EPA OFFICE:

Office of Drinking Water, Office of Water.

LOCATION:

GEO/Resource Consultants, Inc.,
401 M Street, SW
Washington, DC 20024

SERVICES:

Responds to telephone inquiries; Accepts requests for some Drinking Water publications.

AUDIENCE:

Federal, state and local agencies, public water supply systems, private industry, law firms; private sector, environmental groups, associations, schools and consultants.

PUBLICATIONS:

N/A

CLEARINGHOUSE DATABASE NAME:

N/A

CONTACT PERSON:

Denise Sines

PHONE:

COMMERCIAL: (202) 382-5533
TOLL FREE: (800)-426-4791