



WATER PRESERVATION STUDY UNDERWAY

This article is intended primarily for those who habitually drink water.

We know that every automobile that rolls off the assembly line, every cotton field that is sprayed, every yard of finished fabric, adds to our water pollution problem.

"We have been abusing our water as if there were no tomorrow. Now, suddenly it is tomorrow. And the clean-up task is ours--yours and mine."

These words were spoken by Dr. Steven Reznick, EPA's Deputy Director of Energy, Minerals & Industry, in recognition of a two year joint project between the textile industry and EPA--a project designed to test six advanced treatment technologies which may be used to meet 1983 water quality standards.

Our own Industrial Environmental Research Laboratory is responsible for the project with Max Samfield, Chemical Engineer, as project officer.

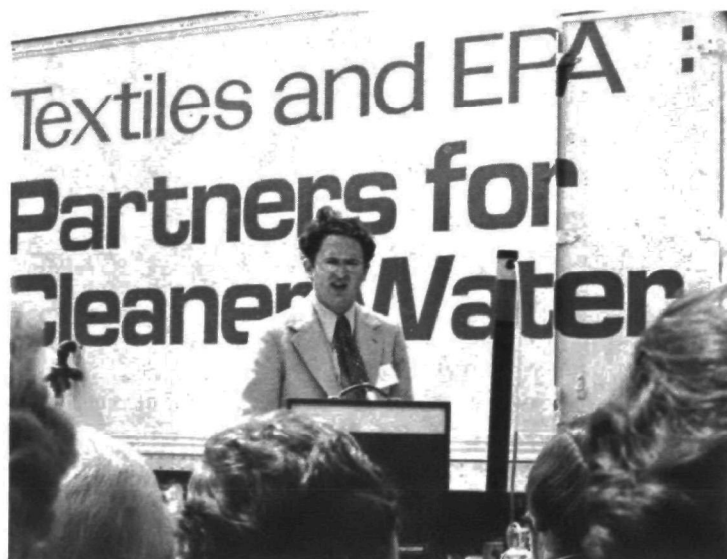
In the small North Carolina town of Cramerton in late May, EPA and the American Textile Manufacturers Institute (ATMI) unveiled one of two specially designed mobile test vans which will be operating up and down the east coast--from Maine to Georgia--for the next 24 months.

Twenty-four textile plants have been selected for this test program. At each location, the van will hook up to the plant's waste-water system where the six different technologies and various combinations will be tested on seven major categories of textile operations.

The experimental vans are crammed with sophisticated equipment for removing pollutants such as:

- *oxygen depleters--compounds that use up dissolved oxygen in a stream and threaten fish and other forms of life;
- *suspended solids--such as fibers and chemical sludge, which will eventually fill up a stream bed;
- *chromium, sulfides, and phenols--which are harmful to living things and which may also

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Dr. Steven Reznick, Office of Energy, Minerals, and Industry, speaking at field day, "Partners for Cleaner Water."



Dr. Max Samfield, Dale Denny, and "Chick" Craig, Industrial Environmental Research Laboratory, touring the mobile test van.

Steigerwald Honored by APCA



Bern
Steigerwald

Bern Steigerwald, OAQPS, has recently received national recognition by being selected as the Air Pollution Control Association's 1977 recipient of the Richard Beatty Mellon Award. The award was made in Toronto, Ontario, Canada, at a luncheon on Tuesday, June 21.

This award is presented to a person whose contributions of a civic nature have aided substantially in the abatement of air pollution. Eligibility for the award requires the sincere and constant effort of an individual over a period of time to develop or increase interest in, or acceptance of, the cause of air pollution control for the betterment of man's environment.

Bern received the award in recognition of his outstanding leadership and achievements in initiating and directing the EPA program for the development and approval of State Implementation Plans and the technical guidance for continuous revisions to these plans in the Nation's efforts to achieve the National Ambient Air Quality Standards. This program is an outstanding example of noteworthy progress through Federal-State cooperation and establishes a significant precedent and positive example for future Federal-State programs in environmental protection.

Congratulations Bern!

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WATER PRESERVATION...(cont'd from page 1)

combine with chlorine in downstream water treatment plants to produce compounds harmful to human life;

*colors--which may not be harmful to wildlife, but can spoil the esthetic value of a stream;

*toxic materials--as yet not identified.

As Reznick stated, "The challenge facing us is to develop affordable, pollution-control systems, and the broad-scale testing getting underway will provide us much needed scientific and technological information. This project is an important part of the regulatory process--a process of working together to develop the most complete and accurate data as well as making the regulatory process as open and accountable as possible."

Guests at the opening ceremony were welcomed by Wallace A. Storey, chairman of ATMI's Environmental Preservation Committee. He described the project as "an outstanding and unusual example of industry-government cooperation in developing reasonable and effective government regulations."

Hand-in-hand with the technology testing is an equally important effort--a comprehensive analysis of the costs of these processes to the textile industry. Although EPA is primarily concerned with environmental effects, economic costs must also be taken into account as national standards and effluent limitations are set.

This project is the first joint effort by EPA and industry which combines the technical and economic studies in a single program.

Samfield explains that it will be 1980 before all of the data from the vans has been collected and analyzed, but "we are getting the real facts about our environmental problems and meeting these problems head on."

Practice Safety

The Annual report of Occupational Illness, Injuries, and Accidents was recently submitted to Headquarters for consolidation and final submission to the Department of Labor.

EPA personnel, Research Triangle Park, N.C. suffered a total of fifteen (15) recordable injuries during calendar year 1976. These injuries accounted for sixty one (61) lost work days.

Injuries were reported within the organizational elements as follows:

(1) Office of Research and Development	8
(2) Office of Administration	5
(3) Office of Air Quality Planning & Standards	2
Total	15

Brain Teaser

by Frank Clay

Five men were passengers on an airplane. They were Steve Austin, Oscar Goldman, Oscar's boss, the Secretary, a catholic priest, and a hippie.

Suddenly the cockpit door burst open, the pilot appeared and said, "I have some good news and some bad news. First the bad news. We have some parachutes on board, but we only have five." The pilot then said, "I'm the pilot of this airplane. I deserve to live," and he grabbed a parachute and jumped from the plane. Next, Steve Austin got up and said, "The government spent six million dollars on me, I've got to live," so he grabbed a parachute and jumped out. Then Oscar Goldman stood up and said, "I'm head of the OSI, I deserve to live," and he grabbed a parachute and jumped out. The Secretary then stood up and said, "I'm Oscar Goldman's boss and the smartest man in the world, I deserve to live," so he grabbed a parachute and jumped out.

Only two people remained on the plane, the catholic priest and the hippie. The priest turned to the hippie and said, "Well son, I'm close to God and I'm not afraid to die, you take the parachute." The hippie replied "That's all right father, we don't have a problem, The smartest man in the world just jumped out of this airplane....."

What did the hippie say? To find out, use the information below.

1. The reply is made up of six words. The second word is "MY"; the fourth word is "for"; and the fifth word is "a". The first, third, and sixth words have 5, 8, & 9 letters respectively.
2. The three unknown words are composed of the following letters: AAAA CC EGHKK NNPP R SS T VV
3. If the letters in the three words are numbered consecutively from left to right, the following letter groups are identical: (1 & 20) (2 & 10) (4 & 7) (6 & 13) (3 & 11) (11 & 15) (15 & 7) (9 & 14) and (12 & 18)
4. The following letters are vowels: 1,3,8,11,15,17, 20,22.
5. Letter groups symmetrically equidistant from the end of the alphabet are (3 & 16) (5 & 21) (6 & 9) (9 & 13) (13 & 14) (10 & 19) (19 & 2)
6. If the second half of the alphabet is written immediately under the first half, the following letter groups would appear (over/under) each other (19 & 1) (8 & 4) (12 & 14).



John DeFord

Edward Rhodes announced the appointment of John DeFord as Director of Administration effective May 29.

Does Air Pollution Make You Fighting Mad?

Does polluted air cause you to dislike your fellow human beings and to become more aggressive? A University of Dayton psychology professor has been conducting research on the question and will soon publish his findings in a "Psychology Today" magazine article entitled "Air Pollution Is No Choke."

James Rotton, Ph.D., states that his research was spurred by childhood memories of his neighbors in an Indiana steel town. "When neighbors tired of cursing the air, they would curse each other." In his research, he subjected students to one component of air pollution--bad odor--and discovered that, in general, their dislike of other people and their surroundings increased as the odor level increased.

From his findings, Rotton presents an interesting hypothesis. Previous studies in Los Angeles have shown that traffic accidents are more frequent when the air pollution levels are high. The traditional explanation for this phenomenon is that air pollution impairs mental efficiency. However, Rotton points out that the pollutant associated with traffic accidents is oxidant (smog), which is a physical irritant, and not carbon monoxide, which is damaging to the nervous system. Rotton adds, "We suspect that traffic accidents are caused not so much by impaired mental efficiency as by irritability."

Rotton is continuing his research into the social and psychological effects of air pollution. He and his students currently are studying whether there is any correlation between high air pollution levels and crimes such as assault, murder, and rape.

That Time Again "Graduation" 1977

EPA employees were among 900 candidates for graduation from North Carolina Central University recently. Commencement speaker Howard Lee, Secretary, Department of Natural and Economic Resources, told them he is optimistic about times changing and improving for the south. "Our time has come," he exclaimed, while a capacity crowd looked on during the outdoor ceremony.

"Both black and white southerners are potentially such wonderful people," he continued, "with deep power to feel and to express their feelings."

Secretary Lee summed up his thoughts to the graduates by quoting John Lewis, Executive Director, Voter Education Project, Atlanta, Georgia. "Of course, I'm optimistic. In this effort you have to be or you become immobilized. I think it goes in cycles.

We're not where I thought we'd be by now, but there has been some change. I think that's the way life is." He further quoted, "You struggle and you overcome, and then you go on to the next obstacle, always working toward an ideal. Eventually, something has to give."

In closing, Secretary Lee emphasized the importance of sacrifice and hard work. "Nothing is accomplished without a struggle--be prepared

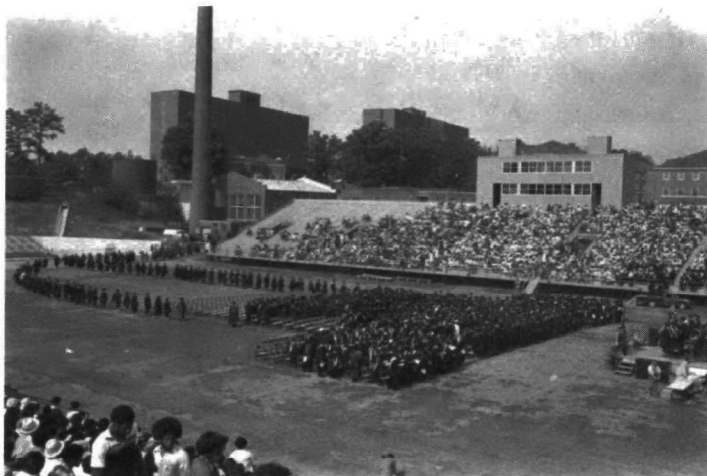
for failures, but in each failure and defeat is victory," he proclaimed.

"Whatever you choose to be, be the best you can and don't stop until you reach your goal," he added.

Following Secretary Lee's speech, the candidates filed across the stage and received their degrees from Chancellor Albert N. Whiting. EPA employees who worked part time while earning a Bachelor of Arts are: Johnsie M. Webster, graduating Cum Laude; Theresa Whitfield; Donald J. Howard; Francis Williams; and Karen Hamlet. Employees who received a Bachelor of Science Degree are: Deborah J. Mangum; Keith Haywood; Karla Lynn Ballard; Denise Conwell and Eldner Arrington, both graduating Cum Laude; Marilyn Sharon Lee; and Burnette L. Moore. In earlier commencement exer-

cises held at the University of North Carolina at Chapel Hill, Cathy Parker received a Bachelor of Arts Degree and decided to "tie the knot" shortly afterwards. Sources say Cathy is currently honeymooning!

Congratulations to all of our graduates. If by chance we omitted anyone's name, we still wish to extend our sincere congratulations and encourage you to be "optimistic" about the future.



THE PROCESSIONAL. Candidates file in for NCCU's commencement address.....



....delivered by Howard Lee, Secretary, Department of Natural and Economic Resources....



....and then it was over, or is it. The Class of '77 rejoices--but this is just the beginning.

Who's Up Front?

Our "Up Front" secretaries this month are Donna Wicker, HERL, and Barbara Ennis, OAQPS.

Donna
Wicker



Donna Wicker is a Durham native. She graduated from Durham High School and immediately after graduation came to work for EPA's predecessor organization which later became EPA. Presently she is secretary to Orin W. Stopinski, Director, Criteria and Special Studies Office. Donna is an avid bowler and also likes working in her yard. She and her husband enjoy participating in antique car activities. Last year they built a 1930 A-Model and attended car shows in North Carolina, Virginia and Tennessee. This year they are showing a 1929 Ford Roadster. Donna and her husband have a little girl, Jennifer, six years old.

Orin Stopinski says, "There are times when I look at Donna's in-basket and mentally bet she can't possibly complete all she has to do. In the six and a half years we have worked in the same office, I've lost virtually all of those mental bets. Not only does she turn out a huge volume of work, she has a talent for making each staff member or visitor feel that their question or need will be met with a minimum of delay. And she sees that it is done!"

"The office consists of personnel with widely different backgrounds who must work together. At times there are tremendous pressures on the entire office. During such periods Donna's personality seems to help more than anything. She always has a knack of saying the right thing at the right time, but especially when it is most needed.

"Donna is far more than a secretary. She sees that meetings are attended, reports forwarded, and correspondence answered. But more than that, Donna senses when things may be a bit awry and drops a hint (sometimes gentle, sometimes not so gentle) of what should be done

to keep things on an even keel. In addition to knowing where to direct inquiries within the office, Donna knows the resources of all HERL. The entire office professional staff can be gone and Donna can refer virtually any question to the right person. Her abilities, attitude and personality give me that comfortable feeling that as long as she is there, both the usual and the unusual will be done."

Barbara
Ennis



Barbara Ennis, who's secretary to Dick Rhoads, CPDD Director, says she can't remember when she didn't have aspirations of being a secretary. She graduated from Southern High School in Durham where she earned a Business diploma, was a member of the National Honor Society, and the recipient of the Wachovia Business Award. She received her diploma on a Friday and started work for EPA's predecessor organization on a Monday in June 1968 as a Unit secretary. She became Division secretary in 1972. It's been the one and only job she's ever held and she starts her tenth year of government service this month. Barbara was born in Louisiana--she's an "Army brat"--and lived in many interesting places, including Japan, as a youngster. She considers herself a Tarheel, however, since she's lived in North Carolina since 1960 and has put down roots here. She has a young son, Kristopher Ashley, who will be two years old in July. She likes to sew when time permits, but, "That's pretty seldom when you have a two-year old," she says. She also enjoys cooking, particularly trying out new recipes. She's a novice gardener and looks forward to the day when she has more space for raising flowers and vegetables.

Dick Rhoads had this to say about Barbara. . "She is one of the most important members of this division. In her charming and efficient way, she ensures that our internal operations run smoothly.

"I never have to worry that critical deadlines may
(Continued on page 7)

Person-To-Person

ESED/OAQPS welcomes four new employees: Robert Weber, Carol Specht, Kerri Brothers, and Mike Davenport.

Karen Easter, ESED/OAQPS, was married to Stephen Cline Harris, June 4, in Silver Spring, Md. Congratulations Karen and Steve!

William Johnson, ESED/OAQPS, is vacationing in Europe. He will visit nine countries, and we hope he will share his experiences with us when he returns.

Neil R. Swanson, Environmental Scientist, ESED/OAQPS, has transferred to EPA's regional office in Philadelphia. Good luck, Neil!

The following employees in the Clinical Studies Division/HERL, received service awards: Dr. Mirdza Peterson, Walter Crider, Sa'id Salaam, Joe Peoples, Art Strong, and Sam Bryan.

The Clinical Studies Division welcomes Chiquetta Shackelford, Norman Anderson, Michael McMillan from the University of North Carolina and Richard Calvert from Duke University. A warm welcome is extended to Carole Alberts, the new division secretary.

Dr. Brock Ketcham, CSD/HERL, attended the wedding of former EPA employees, Edward Postlewait and Betsy Davis in Ohio.

Dr. Edward D. Haak, Jr., Chief, Physiology Branch, CSD/HERL, attended the 2nd National Conference on the Interagency Energy/Environment R&D Program, June 6-7.

Raymond E. Mobley resigned from EPA June 10. He had been employed by the Government for over 9-1/2 years. He was an engineering technician for the Emission Measurement Branch at the IRL building. Raymond will be working with his father in Cincinnati in his rock snop.

Roy Heulicht, Emission Measurement Branch/OAQPS, was married to Ann Salvin, a student at UNC, May 22. The couple will reside in Durham.

Miriam Ash, EBD/HERL, and Tom Jones of St. Andrews College were married May 21 at Raven Rock State Park, Lillington, N.C. The couple are honeymooning in the Virgin Islands.

Dr. Dan Cahill and John Laskey, EBD/HERL, are reviewing P.L. 480 projects at the Silesian Medical School in Zabrze, Poland.

Katie M. Jones, EMSL, and her husband, Shelton, are the proud parents of a little girl, Alyssa Kay, born May 9, weighing 8 lbs. 1-1/2 ozs.

Mike Osborne's wife presented him with a baby girl, Allison Michelle, February 3, weighing 7 lbs. 9-1/2 ozs. Mike is with EMSL.

EMSL's Robert Denny became the father of a little girl, Erin Kendra, May 15, weighing 7 lbs. 13 ozs.

Cathy and Bill (William W.) Rice of Chapel Hill became first-time parents on June 9 when their new son, Daniel Brendon, gulped his first breath of fresh air at Durham County General Hospital. Bill is Chief of IERL/RTP's Planning, Management, and Administration Staff. Baby Daniel, tipping the scales at 6 lb 10 oz, and mother Cathy are doing nicely, father Bill is recuperating slowly.

Au Revoir to Robert Statnick and Mark Stutsman. Robert has transferred from IERL/RTP to the Office of Energy, Minerals and Industry in Headquarters, effective June 6. Mark has left IERL/RTP to work in IERL Cincinnati.

Conferences

The Cooling Tower Institute is holding a summer workshop June 27-28 at the Hyatt Hotel in San Francisco, California. You do not have to be a member of CTI to participate.

The University of Michigan is offering an intensive short course "Physiological Systems for Engineers" July 11-15. Contact: Engineering Summer Conferences, Chrysler Center, North Campus, Ann Arbor, Michigan.

Stationary Source Combustion Seminar, New Orleans, La., sponsored by U.S. EPA. Contact: Betty Farley, Symposium Coordinator, Acurex Corp., Aerotherm Div., 485 Clyde Ave., Mt. View, Calif. 94042 8/29-9/1

National Conference on Chlorination: Environmental Impact and Health Effects, Gatlinburg, Tenn., sponsored by U.S. EPA, Energy Research & Development Administration & Oak Ridge National Laboratory. Contact: R.L. Jolley, Oak Ridge National Laboratory, P.O. Box X, Oak Ridge, Tenn. 37830 10/31-11/4

Sensing of Environmental Pollutants Conference, New Orleans, La. Contact: Dr. V.E. Derr, Program Chairman, 4th Joint Conference on Sensing of Environmental Pollutants, National Oceanic and Atmospheric Admin., ERL-WPL, R45.3, Boulder, Colo. 80302 11/6-11

Annual Purdue Air Quality Conference-Exhibition, Indianapolis, Ind. Contact: Robert Jacko, Rm. 220, Civil Engineering Bldg., Purdue Univ., West Lafayette, Ind. 47907 11/15-16

Speaking Engagements

Tom Curran, MDAD, OAQPS, presented a paper entitled, "Quality Control for Hourly Air Pollution Data," at the American Society for Quality Control conference in Philadelphia, May 16-18, 1977. Bill Hunt was the session moderator for the Industrial Air/Water Pollution session at the same conference.

Dr. Tom Wagner, HERL, gave a general overview of EPA in North Carolina, May 31, to the Chapel Hill Kiwanis Club.

Bob Bauman, OAQPS, talked about Energy-The Total Program, to over 50 members of the Durham Sertoma Club, June 7.

Neil Frank, MDAD/OAQPS, presented a paper entitled, "Population Exposure: An Indicator of Air Quality Improvement," and Bill Hunt, MDAD/OAQPS, presented a paper entitled, "The Shewhart Control Chart Test-A Recommended Procedure for Screening 24-Hour Air Pollution Measurements" at the APCA Conference, Toronto, Ontario, Canada, June 20-24.

Wade Ponder and Richard Stern, IERL/RTP, will attend the Flue Gas Desulfurization (FGD) symposium, November 7-11, Hollywood, Florida. Wade will discuss the Wellman-Lord/Allied chemical FGD demonstration plant and Dick will talk about regenerable FGD processes.

Target -- Upward Mobility

At EPA, RTP, the color is Green and Green means go-- if you're interested in applying for a position under the upward mobility program. The distinct colored paper is used to make this position easily identifiable when posted on bulletin boards.

The agencywide upward mobility program at EPA is beginning its second year. Based on a training agreement with the Civil Service Commission and with strong support from top level management, the program provides developmental work assignments and formal training designed to provide increased opportunities for non-professional employees to move into professional, administrative, and technical positions with more career growth potential.

Trainees are selected under the Merit Promotion Plan from among applicants currently in positions at grades GS-2 or above, or wage grade equivalents who are serving under a career or career-conditional appointment and who have been employees of the agency for at least one year.

Applicants are rated by a three to five member panel comprised of a staff member from the appropriate equal employment opportunity office, a staff member from the operating personnel office, and one to three persons from the program area where the target position has been established. The rating procedures follow a job element approach. It includes the use of the EPA Performance Appraisal and is designed to assure that undue weight is not given to college degrees or experience factors. The panel rates the candidates as "qualified" or "highly qualified" within each grade level or wage grade equivalent. Final selections are made by operating officials who often interview a mini-

mum of three candidates if three are available.

A formal training plan is developed as a guide to trainee progression through the bridge/trainee positions. Each plan is based on the requirements for successful performance in the target position and is geared to the individual development needs of the trainee. The plan, implemented no later than one month after reassignment to the trainee position, includes formal training, on-the-job training, and counseling as needed.

Trainees are eligible for promotion after satisfactory completion of training when the target job is at the next higher level. For trainees who already possess some of the qualifying skills or knowledge, the period of training may be a minimum of six months. Otherwise, a minimum of twelve months of training is required to achieve eligibility for promotion. Promotions are made upon the recommendation of the work supervisor based upon satisfactory performance of the elements of the target position.

Supervisors assess trainee progress quarterly and make an overall summary evaluation of each trainee upon completion of the program. Trainees evaluate work progress and training received quarterly. A review panel makes recommendations for improvements based on supervisory evaluations, trainee reports, and pertinent training records.

At the present time, four upward mobility positions have been identified. They are: Contract Specialist, GS-5, in the Office of Administration; and three positions for Environmental Protection Assistant, GS-4, in the Office of Air Quality Planning and Standards. Depending upon ceiling considerations, additional positions may be announced at a later date.

UP FRONT...(cont'd from page 5)

be forgotten, that meetings may conflict, that correspondence may be of unacceptable quality, or that important items may be ignored when I am away from the office. Barbara manages these activities, and she knows what is important and what is unimportant. She helps ensure that the division managers and senior staff can devote most of their attention to the important issues, and that the ever-present minutiae do not inordinately consume our time. When crises develop, and deadlines are fast approaching, she is always available to assist, and always seems to find some way to get the job done. We are indeed fortunate to have her outstanding skills, knowledge, and dedication. In addition, her pleasing personality makes the office just a little more pleasant when things get rough, and that is a trait which all of us appreciate."

Him or Her?

The following entry concerning avoidance of single gender language appeared in the September 24, 1976 issue of the Federal Register:

"The Office of the Federal Women's Program of the Civil Service Commission recommends the avoidance of single gender language. To comply with this recommendation, Chapter 1 of Title 5 of the Code of Federal Regulations is amended by changing the masculine pronouns he, his, or him to her or his, he or she, or him or her."

The Public Affairs Office has copies of the McGraw Hill Guidelines for avoiding stereotypes. Call ext. 2951 or drop a note to us at MD-31 if you'd like a copy.

At a dinner meeting of the Triangle Cities Toastmistress Club June 9, three EPA employees were elected officers for the coming year: Betty Abramson, MDAD/OAQPS, President; Sharon Long, EMSL/RTP, Secretary, and Joan Reece, HERL/RTP, First Vice-President.

"Communicating" - The Regional Services Staff

By Elaine Hyman

EPA has a network of troubleshooters. Their primary job--keeping those lines of communication open. Called "Regional Liaison Officers," the staff has twelve members at four strategic locations. And one of them is here at RTP.

At RTP, we have Gordon Ortman and Rudy Boksleitner, aided by Bonnie Kirtz, secretary. They provide direct and continuous assistance to Regions I, III and IV.

The Regional Services Staff is a part of the Office of Research and Development (ORD) and is administratively within the Office of Monitoring and Technical Support. However, the staff deals with all components of ORD.

The Regional Services Staff provides intercommunication and assistance on all matters of mutual interest or concern to the Agency's regional offices and ORD. This includes assisting the regions in expressing their needs for research, technical support, and otherwise tapping the expertise and other unique abilities in ORD.

The regional liaison officers keep the regional offices informed on items of known interest.

For instance, the Atlanta Georgia Airport has been expanding for some time. As a result of the expansion, especially additions to runways, the small community of Mountain View was environmentally impacted. The people of this community complained of odor problems; children complained of hearing problems; and vibrations caused destruction to homes. Weary, Region IV called on Regional Services to obtain cooperation of ORD personnel to try to solve the problem. EPA investigated the complaints and found many valid.

Donor News

Working together--we did it! We reached our blood program goal of 400 pints for the 1976-77 year. Whew! We met our goal during the last month of the blood contract period which was much, much too close for comfort. Congratulations are still in order because we did make it.

Once again, the new contract is being signed pledging 400 precious pints of blood.

Together, let's work towards having an especially successful year. With the cooperation exhibited in the past, this year should be even better.

We are always looking for new donors and extend a word of encouragement to those who have been a little lax. Remember, we need you.

As a result of many hours of communicating and bringing the proper parties together, the Atlanta Airport Authority is now trying to buy the property from the people of Mountain View and making an effort to help them relocate.

The staff assists ORD programs by securing information and data from regional offices and by arranging for regional cooperation in ORD research projects, especially those requiring assistance with state and local governments.

Each regional liaison officer focuses on one or two regional offices in order to be familiar with the structure and functional relationships and to understand the problems and requirements as they relate to ORD. However, assistance is provided to any region on request.

The staff's director, Michael Mastracci, a staff assistant, and secretary are at Waterside Mall in Washington. Two Regional Liaison Officers and a secretary are at each of the field locations which includes Cincinnati, Las Vegas, as well as RTP. The field staffs are so located in order to be close to the Regional Offices they service.

Their interest is not why or what happened to cause the possible gap in communication, but simply to KEEP THOSE CHANNELS OPEN--regardless!

According to Gordon Ortman, "We activate the system by bringing parties together so they precipitate action."

It's a hard job, but one that is handled with finesse and charm. Gordon and Rudy have lots of both.

New Publications

The following publications are available from the Public Affairs Office upon request. Call us at X2951 or drop us a note at MD-31.

Keep Poison Baits Out of Childrens' Reach

Noise At Work

Noise Around Our Homes

Noise and Its Measurement

Noise and Recreational Vehicles

Noise on Wheels

Is your Drinking Water Safe?

Current Views on Solid Waste Management

Residential Paper Recovery - A Community Action Program