

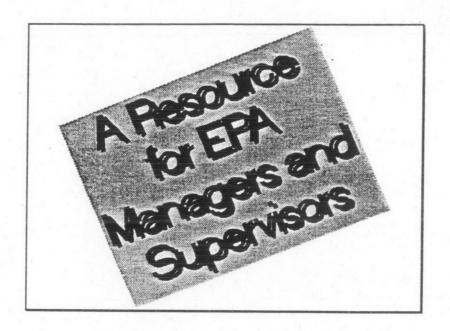
in the Workplace A resource for EPA managers and supervisors

September 15, 1994

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ŞEPA MANAGING HIV/AIDS IN THE WORKPLACE



September 15, 1994



HIV/AIDS in the Workplace

A Resource for EPA Managers and Supervisors

This resource provides basic facts and guidance to answer the following questions about HIV/AIDS in the EPA workplace.

- Can HIV be transmitted in normal working situations?
- Can HIV be transmitted through blood spills at work?
- Can persons with HIV/AIDS continue to work at EPA?
- Should persons with HIV/AIDS be treated differently from other employees with a serious illness or disability?
- Who needs to know when an employee has HIV/AIDS?
- Is information about an employee's HIV/AIDS status private or confidential?
- How can discrimination against persons with HIV/AIDS be avoided?
- How can an employee's schedule or work space be modified to accommodate disabilities from HIV/AID?
- How does having HIV/AIDS affect an employee's benefits?
- How can a person with advanced HIV/AIDS apply for disability/retirement?
- Where can managers, supervisors, or staff go to get information on HIV/AIDS?

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IN MEMORIAM

This resource was inspired by the life of Gary Forrest Grindstaff.

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1. INTRODUCTION

1.1 Why Read this Resource

Why should I read this guidebook? HIV/AIDS has become a growing concern in the workplace. Managers and supervisors are likely to face difficult questions from their employees concerning Agency policies, basic facts, and the fear of HIV transmission in the workplace. This resource will help managers and supervisors become better prepared to respond to their employee's concerns. Also, managers and supervisors will use this resource in a training program on HIV/AIDS in the workplace. It is one part of a government wide effort to educate the people who manage the Federal workforce about HIV/AIDS, to answer questions, to help alleviate fears, and to ensure that employees with HIV/AIDS are treated fairly. Attending the training is a manager and supervisor responsibilities: maintaining a safe and productive workplace and ensuring that employees with HIV/AIDS receive the same benefits, performance assessments, advancement opportunities, and respect as other employees.

Beyond the requirement to read this guidebook are many other good reasons for reading it and consulting it in the future:

- 1. Managers and supervisors are curious about HIV/AIDS and want to learn more;
- 2. Employees are asking questions about HIV/AIDS and about the related Federal workplace policies;
- Managers and supervisors want a comprehensive first reference to HIV/AIDS policies and procedures concerning leave, benefit programs, and disability retirement for employees with a serious illness; or
- 4. Managers and supervisors want to become better prepared in the event an employee has disclosed that he or she has HIV/AIDS; or
- 5. There is an employee with HIV/AIDS in the manager's or supervisor's work unit.

1.2 HIV/AIDS Education in the Federal Workplace

On September 30, 1993, President Clinton signed a memorandum instructing all Federal executive departments and agencies to provide comprehensive HIV/AIDS in the workplace training

for their employees. "Sadly," President Clinton wrote, "if you do not know someone with HIV/AIDS, you soon will." The memorandum mandated that all initial HIV/AIDS training be either carried out or scheduled by World AIDS Day, December 1, 1994. In addition to providing HIV/AIDS prevention information, all Federal employees must receive information on workplace policies and procedures related to persons living with HIV and other chronic illnesses. Human resources staff are required to review workplace policies and procedures to ensure that the Federal workplace encourages people with any chronic illness, including those living with HIV/AIDS, to continue productive employment as long as their health permits. The White House directed all agencies to establish a written policy to guide internal activities related to HIV/AIDS. The U.S. Environmental Protection Agency is complying with the White House memorandum by establishing an HIV/AIDS policy and employee education program.

The Office of the National AIDS Policy (ONAP) followed President Clinton's memorandum with guidance to Federal agencies on the content and objectives of HIV/AIDS in the workplace awareness training. In the transmittal letter to department and agency directors, Policy Coordinator Kristine Gebbie wrote that "Federal employees, supervisors, relatives, and friends are being affected, and more tragically, infected. The need for compassion and education is critical. We can ill-afford the economic and emotional damage that HIV/AIDS has upon our employees." Also, ONAP provided the following commentary:

The President has committed his Administration to a leading role in the fight to end the HIV/AIDS epidemic. Until there is a cure, educating people on assessing their own risk and taking appropriate steps to protect themselves from infection with HIV is the best way to stop the epidemic. As the epidemic matures and medical advances proceed, more and more people living with HIV/AIDS will be in the workforce. Since HIV cannot normally be transmitted in a workplace setting, people living with HIV/AIDS should be encouraged to continue working so long as their health allows them to be productive employees.

1.3 Overview of the Managers and Supervisors Resource

To support its policy and educational efforts, EPA has developed this resource for managers and supervisors. It contains basic information about HIV/AIDS in the workplace, including how HIV is transmitted, how transmission is prevented, what is expected of employees' immediate supervisors, what types of questions managers and supervisors are likely to face from employees, and how to help employees with HIV/AIDS apply for the accommodations and benefits they are entitled to receive. The resource is organized into eight Chapters:

• Chapter 1 -- this introduction;

- Chapter 2 -- background information on HIV/AIDS and related workplace issues, including definitions of key terms, methods of preventing HIV transmission, and an introduction to Federal laws and regulations that govern the workplace;
- Chapter 3 documents which provide a policy context, including EPA's HIV/AIDS policy;
- Chapter 4 answers to commonly asked questions;
- Chapter 5 -- guidance on obtaining counseling, applying for benefits, designating beneficiaries, approving leave, and applying for disability retirement;
- Chapter 6 references to other resources including written materials and outside organizations;
- Chapter 7 a description of several instructional videos and brochures; and
- Chapter 8 -- an evaluation form.

Also included are an appendix with guidance for Flexiplace or Compressed Workweek options, an index to major topics, and a glossary of important terms.

This resource is intended primarily for managers and supervisors, but contains valuable information for anyone in the EPA workplace. The information in this resource does not apply only to situations involving employees with HIV/AIDS. Although prepared as part of the Agency's response to the President's call for action on HIV/AIDS, this resource contains information that is directly relevant to other disabling or life-threatening conditions. Most of the issues confronting an employee with deteriorating health are the same, no matter what the illness. What makes HIV/AIDS different is that many Americans do not know the facts about the disease or realize that persons with HIV can continue to work for years with minor or no changes in job responsibilities, hours, or productivity.

While this resource contains the most current information available at the time of its preparation, the ever-changing nature of Federal employee benefits policies and procedures makes it necessary to contact the EPA Office of Human Resource Management (OHRM) Employee Outreach and Counseling Center (EOCC) (202/260-9686 for Headquarters personnel) for the latest information and forms. Chapter 6 contains a list of human resources contacts in EPA offices across the country. This resource is in no way intended to replace employee or supervisor contact with EOCC, rather it is a roadmap or overview of the many issues and benefits relevant to disabling or life-threatening conditions such as HIV/AIDS. There are many publications that provide detailed information on each aspect covered in this guidebook. Some are available from EPA, some from the Office of Personnel Management, and some from other Federal agencies such as the Social

Security Administration. Most of these publications and the most current forms and advice are available through Human Resources.

1.4 Privacy and Disclosure

One issue that is frequently addressed throughout this document is that of privacy and disclosure. As in any case involving an employee with a disability, the supervisor's role is largely determined by the employee's actions. There is no obligation for the employee to disclose any health or other personal information until the point at which he or she is no longer able to carry out regular duties and assignments. At any point, an employee may disclose the illness to a supervisor or contact any of several Agency resources (see Chapter 5) to obtain information on benefits, make financial arrangements, obtain counseling, or learn how he or she can stay on the job for as long as possible, even with a disability or serious illness. Preliminary discussions about disability retirement and related topics may or may not include the employee's supervisor; it is up to the employee. In many circumstances, however, the employee will be comfortable discussing his or her condition with a supervisor. For example, the employee may ask the supervisor for an accommodation to his or her disability in order to keep working. Reasonable accommodations include changes in assignments, schedules, or location. The concept of a reasonable accommodation is discussed in Chapter 2.

Supervisors cannot disclose an employee's confidential information unless the employee has given his or her written consent; or the sharing of information is required in order to make a management decision. This stipulation is discussed in greater detail in Section 2.8.3.

Once an employee has disclosed his or her condition, the supervisor is bound by the rules of the *Privacy Act of 1974* and required to properly follow all appropriate policies and procedures. This is particularly important with HIV/AIDS due to the unique social stigma often associated with HIV, its transmission and its symptoms. Supervisors are responsible for protecting information entrusted to them by their employees, and for acting responsibly and appropriately. EPA has prepared a brochure, *The Privacy Act, Your Rights and Responsibilities*, which provides guidance on keeping certain employee information and records secure. Also, EPA has a *Privacy Act Manual* available from the Information Management and Services Division. (Headquarters staff may reach IMSD at 202/260-5914. Field and laboratory personnel may call their local office.)

This resource is intended to provide you, an EPA manager or supervisor, with basic information and a starting point for helping your employees with HIV/AIDS. It is designed also to help prepare you in the event one of your employees acquires HIV/AIDS or any other serious illness, such as HIV/AIDS. It is a reference that can be read cover-to-cover or consulted on particular topics. By no means is this manual the only resource available to you on HIV/AIDS-

related issues. Many other resources are available, a number of which are referenced in Chapter 6. Yet no information is useful if it is not consulted. Read this manual. Orient yourself to the outline and contents. And look forward to the day when all information on HIV/AIDS is rendered obsolete.

2. BACKGROUND ON HIV/AIDS AND WORKPLACE ISSUES

This chapter provides general information about HIV/AIDS and the workplace; it does not provide explicit advice on particular situations. Whenever an employee has or develops a serious illness or disability, certain protections and procedures come into play. Despite the application of similar requirements, every situation has its unique features. The purpose of this resource is to better equip managers and supervisors for workplace issues concerning HIV/AIDS.

The purpose of this chapter is to make managers and supervisors aware of a wide range of issues concerning HIV/AIDS. Hopefully, this chapter will answer managers' and supervisors' questions about HIV/AIDS, including legal issues such as workers' rights and management responsibilities. This chapter introduces many technical terms and concepts related to public health and personnel management. The first term to define is HIV/AIDS. The term has evolved to encompass the full spectrum of HIV-related conditions, illness, disability, needs, rights, and responsibilities. (Other terms are defined and discussed in Section 2.2 and in the glossary/Appendix E.) For the most part, this managers' resource does not distinguish between HIV infection, HIV-related symptoms, or the class of conditions labeled AIDS by the U.S. Centers for Disease Control and Prevention (CDC). Managers and supervisors are not responsible for recognizing the symptoms of HIV infection or for making medical diagnoses. They do have, nevertheless, two general responsibilities:

- 1. To ensure that individuals with HIV/AIDS receive all entitled benefits, accommodations, and considerations, and
- 2. To maintain a productive workplace.

It is the goal of this resource guide that managers who read it will come to view these responsibilities as complementary, not contradictory.

Chapter 2 covers a wide range of information on HIV/AIDS and workplace issues: how managers and supervisors learn about HIV/AIDS (Section 2.1), definitions of HIV and AIDS (Section 2.2), how HIV is transmitted (Section 2.3), how infection is prevented (Section 2.4), HIV-related testing (Section 2.5), HIV/AIDS in the workplace issues (Section 2.6), legal responsibilities for employers and supervisors (Section 2.7), privacy, confidentiality and disclosure (Section 2.8), maintaining a safe and productive workplace (Section 2.9), benefits and disability (Section 2.10), and employee reactions to HIV/AIDS (Section 2.11).

The issue of disclosure of a person's HIV status is addressed in Section 2.8, but it is raised in sections throughout Chapter 2. Because disclosure is such an important subject, a few simple rules for managers and supervisors are presented below:

- No manager or supervisor can require an employee to disclose his or her HIV status;
- An employee may keep his or her HIV status private, but if he or she decides to disclose the status, the manager or supervisor must keep the information confidential unless the employee specifies otherwise;
- A manager or supervisor must keep an employee's HIV status in strict confidence and can only disseminate the information to the persons or offices specified by the employee -- preferably in writing; and
- Managers and supervisors do not need medical documentation or other confidential information to approve an employee's request for short periods (three days or less) of annual leave, sick leave, or leave without pay (LWOP); and
- The extent of disclosure depends on the management decision and who is making it; disclosure may be required to obtain a reasonable accommodation (See Section 2.7.2) in schedule, physical work area, or job assignment; in general, disclosure of medical information should be limited to the employee's first and second line supervisors and professionals who provide technical guidance for designing an accommodation or for medical review.

2.1 Workplace Problems and Challenges: How Managers and Supervisors Learn About HIV/AIDS

All managers and supervisors face a challenge from HIV/AIDS, regardless of whether or not they have an employee with HIV/AIDS. Managers are responsible for helping implement policies and procedures related to employees with HIV/AIDS and their coworkers. It is likely that supervisors have been confronted already with issues and fears surrounding HIV/AIDS. A supervisor's awareness of HIV/AIDS probably will not begin in a training session or by consulting this resource.

Managers and supervisors learn about HIV/AIDS in many ways. Some managers may have obtained information about HIV/AIDS from the Employee Counseling and Assistance Program (ECAP) in EPA headquarters, an employee assistance program is an EPA field office, or a source outside of the Agency. Some learn about HIV/AIDS from civic organizations, friends, or public education campaigns. Some managers become aware of HIV/AIDS issues through their supervisees. Concerned or curious employees may ask questions about the risk of getting infected

with HIV at work. Some supervisors may have supervisees who have disclosed that they are HIV-positive.

This guide addresses how the Agency expects its managers and supervisors to respond to questions and requests for help from employees.

For more information on answering questions about HIV/AIDS, see Chapter 4 of this resource guide. Employees also may be referred to other resources for information about HIV/AIDS. See Chapters 5 and 6.

2.2 Overview of HIV, HIV Infection, and AIDS

2.2.1 HTV

The Human Immunodeficiency Virus (HIV) is the virus that causes AIDS. HIV attacks the T-cells and other cells of the immune system, and may infect certain cells in the brain. HIV is classified as a retrovirus, meaning that the HIV genetic material is incorporated into the healthy genetic material of the blood cells and reproduces, destroying T-cells as it goes. As a result, HIV is very resistant to treatment. Because the HIV genetic material is reproduced, infected individuals remain carriers for the rest of their lives.

2.2.2 The Stages of HIV Infection and Progression Into AIDS

Because HIV/AIDS is a progressive illness, persons recently infected with HIV or in the early stages of the disease often look and feel healthy. HIV/AIDS is also episodic, that is, employees with HIV/AIDS may experience periods of relatively good health followed by spans of poor health, and vice versa.

Supervisors and managers should be aware of the various stages of HIV infection (as defined by CDC) so that they may better meet the needs of employees with HIV/AIDS. These stages are listed below:

CDC I. One to four weeks after exposure to HIV, the symptoms of acute infection may appear, including fever, swollen glands, fatigue, other mononucleosislike symptoms, and occasionally a rash or headaches and inflammation of the brain tissue (encephalitis). These symptoms disappear within a few weeks.

CDC II. After the initial infection period, most infected persons evince no symptoms whatsoever for varying lengths of time (a state referred to as asymptomatic infection). A person who is HIV positive, even without symptoms, is capable of transmitting the virus to others.

CDC III. During the symptomatic stage of HIV infection, a person may exhibit a variety and spectrum of symptoms. A person may develop swelling of the lymph nodes, or develop any number of non-life-threatening infections. This stage was formerly referred to as AIDS-Related Condition (ARC).

CDC IV. This is the final stage of HIV infection and is marked by certain opportunistic infections, cancers neurological disease, and wasting syndrome. At present, this stage is considered to be fatal. Acquired Immunodeficiency Syndrome or AIDS is a term used by the U.S. Centers for Disease Control and Prevention (CDC) to encompass a range of illnesses among persons in this stage of symptomatic HIV infection. Once the immune system is compromised, a person is susceptible to one or more specific bacterial, fungal, or viral infections or rare cancers, known as opportunistic infections, which become life threatening. For a person to be diagnosed as having AIDS, one or more of these specific diseases must be present.

Opportunistic infections include Pneumocystis carinii pneumonia (PCP) and Kaposi's sarcoma (KS), a form of skin cancer. In addition to these, women may experience recurring vaginal yeast infections.

HIV/AIDS is not a disease of any one gender, race, or sexual orientation. Although most reported AIDS cases continue to be among men who have had sex with men and among injecting drug users, AIDS is becoming more prominent in the young and in heterosexual men and women. In 1993, the U.S. Surgeon General reported the following facts about the spread of AIDS in the United States:

- AIDS is now one of the three main causes of death for women and men 25 to 44 years old in this country.
- It is among the top 10 causes of death for children 1 to 4 years old.
- From 1990 to 1992, the number of reported AIDS cases in women attributable to heterosexual contact increased nearly 42 percent.
- Racial and ethnic minority populations have been most disproportionately affected.
 Although Blacks and Hispanics comprise only 21 percent of the total U.S. population, they represent 47 percent of all reported AIDS cases.
- About 1 of 5 of reported cases of AIDS are among persons infected with HIV while they were teenagers.

2.3 HIV Transmission

There are four body fluids which can transmit HIV: blood (and blood clotting factors), semen, vaginal and cervical secretions, and breast milk. Other body fluids, such as vomit, urine, and saliva, cannot transmit HIV because the virus is not present in a high enough concentration. Vomit, urine, and saliva are not considered infectious unless they contain visible traces of blood. There are four main routes by which the body fluids can transmit HIV. These are through intimate sexual contact, injections, perinatally/neonatally, and through blood to blood contact.

HIV infection during sexual activity (vaginal, oral, or anal intercourse) involves exposure from blood, semen, or vaginal fluids. The risk of getting HIV from oral sex is not as high as from anal or vaginal sex, but there remains a risk. Deep or "French" kissing seems to have little risk for transmitting HIV because of the low concentration levels of HIV found in saliva.

HIV can also be transmitted through the sharing of needles, syringes, and other injection equipment, such as the cooker, cotton, or rinse water. In addition to transmission through the sharing of equipment used to inject illicit drugs, HIV may also be transmitted through the sharing equipment used for body piercing, tattooing, and steroid injection or popping.

Because the mother and fetus share the mother's blood supply, an unborn child may be infected in utero or through the birthing process. About one of every three or four babies born to women with HIV or AIDS will be born infected with HIV. There are also a few reported cases in which infected mothers have transmitted HIV through breast milk.

Since 1985, blood donations have been screened for HIV. Blood that tests positive for HIV antibodies is safely discarded and not used for transfusion. Today, there is almost no chance of getting HIV from a blood transfusion, and essentially no risk of getting HIV from donating blood to a reputable organization (such as the American Red Cross) that uses a new, sterile needle for each blood donation.

Similarly, the Public Health Service and the American Association of Tissue Banks have recommended that no organs or tissues be accepted from donors at high risk for HIV, all organ donors be tested for HIV, and organs and tissues from donors testing positive for HIV not be used. Thus, there is very little chance of getting HIV from a transplant. Sperm banks vary in their procedures but sperm banks are requested to test sperm donors for HIV at the time of the donation, freeze and quarantine the sperm, and re-test the donor 6 months later. If both tests are negative, the sperm can then be thawed and used. Individuals considering artificial insemination should find out the procedures used to ensure protection against HIV infection.

As of 1993, nearly 350,000 cases of AIDS had been reported in the United States alone. About 55 percent of persons with AIDS contracted HIV via male to male sexual contact; 30 percent contracted HIV via injection drug use; seven percent via heterosexual contact; and seven percent via other exposures, such as blood transfusions and other exposures to contaminated blood products.

2.4 Prevention of HIV Infection

Outside of the office, there are many ways that a person can prevent or reduce the risk of HIV infection. Abstinence is the most effective method of preventing the spread of HIV through sexual activity. Another way to protect against HIV infection is to have sex only with one steady, uninfected partner. The U.S. Surgeon General's Office recommends that individuals and their partners wait to have sex until they are committed to a relationship. For example, persons might not have sex until they are comfortable asking about their partner's sexual history and raising the issue of condom use. Persons who are sexually active should use latex condoms, dental dams, or other barriers, during sexual intercourse (vaginal, or anal). They should consider non-insertive sexual activity, such as masturbation or massage. Condom users face a much lower risk of HIV infection than nonusers. Data drawn from 10 studies of HIV transmission suggest that condom users faced a risk of becoming infected with HIV about forty percent less than that of nonusers. Condoms also protect against HIV infection by blocking sexually transmitted diseases (STD)s. People with STDs, particularly those that cause genital ulcers, are two to seven times more likely to become infected with HIV than people who have not had STDs. Condoms can be highly effective protection against infection. Evidence suggests that when infection occurs it is usually the result of either inconsistent use or incorrect use of condoms. Studies have reported condom breakage rates ranging from less than 1 to 12 per 100 during vaginal intercourse, with similar rates for anal intercourse.

Persons who use drugs illegally should abstain from injecting. If injection drugs are used (including the use of legal drugs such as insulin), persons should not share injection equipment and should properly dispose of needles and syringes after each use or disinfect injection equipment with a solution of bleach and water.

There are three general ways to prevent HIV infection in the workplace: do not have sex, do not share injection equipment, and ensure that universal precautions are observed. Universal precautions are designed to prevent the spread of many infectious agents, not just HIV. Taking universal precautions does not mean an eight-hour day in goggles and rubber gloves for most employees; it does mean being prepared for rare occurrences, such as medical emergencies or accidents that result in large amounts of spilled blood. In the case of any medical emergency or other circumstance involving a blood spill, EPA personnel should call the nearest Health Unit, 911, or other emergency response service. Also, building maintenance could be called to clean up blood

spills. According to draft training materials prepared for the U.S. Department of Health and Human Services, there are several universal precautions which can be taken to reduce the risk of HIV infection in the workplace. Each of the precautions necessitates the use of specific materials. Managers and supervisors should ensure that employees know how to call in a person trained to respond to emergency situations. The following list identifies some situations in which there may be exposure to blood and appropriate responses to these situations:

- Mouth-to-mouth resuscitation:
 - Use bags and pocket masks for all mouth-to-mouth resuscitation.
- Blood or body fluid spills:
 - Isolate the spill area.
 - Use one-time use only latex gloves.
 - Sponge up the surface.
 - Disinfect the area with a disinfectant, germicide, or a solution of bleach and water.
 - Safely label and dispose of waste (proper disposal as biomedical waste).
- Handling and disposal of sharp objects:
 - Always use mechanical means such as tongs, forceps, or a brush and dust pan to
 pick up contaminated broken glassware; never pick up with hands, even if gloves
 are worn. Use extreme caution when handling sharp objects, such as broken
 glass or metal shards.

For referrals to other information sources on a safe workplace and universal precautions, see Chapter 6.

2.5 HIV-Related Testing

2.5.1 HIV Antibody Tests

There are two commonly administered tests for detecting HIV antibodies (ELISA and Western blot). When used together, they are correct more than 99.9 percent of the time. When a person becomes infected with HIV, his or her body makes substances called antibodies. Antibodies are protein molecules within the immune system that have been transformed in reaction to the presence of a virus. They serve as a warning system for infection. These HIV antibodies usually show up in the blood within 3 months after infection, and almost all people who are infected will show antibodies in their blood within 6 months. The period of time it takes from infection until the point in time when antibodies to HIV can be detected with an ELISA test is called the window period. If a person's HIV antibody test is negative, it means no antibodies were found and the person is probably not infected with HIV. The ELISA test may not be able to detect the presence of HIV antibodies within 3 to 6 months after an event which could lead to infection (e.g., unprotected sex, shared needle use, accidental exposure to contaminated sharps). Because of the window period, however, if a person engages in any risky behavior less than 6 months before taking an antibody test, he or she needs to be tested again later. If an ELISA test is positive, the results are typically confirmed with the more sensitive antibody test, the Western blot.

2.5.2 Tests for HIV

Some tests measure the amount of HIV directly. The p24 antigen test has been in use for several years. However, most HIV-infected people test negative for the p24 antigen because p24 antibodies bind up levels of p24 antigen, rendering levels unmeasurable. Another test, the polymerase chain reaction or PCR, amplifies the DNA or RNA in infected cells to detectable levels. However, this test is considered to be experimental and has not been approved by the FDA for diagnostic purposes. It requires highly sophisticated equipment and procedures, and has a high incidence of false positive results. To date, PCR is used only in research settings.

2.5.3 Who Should be Tested

A consensus has emerged concerning who should take a test to detect the possible presence of HIV. Persons who have engaged in high-risk behaviors associated with HIV transmission should be tested. High-risk behaviors include the exchange of semen, blood, or vaginal fluids during sexual intercourse (vaginal, oral, or anal) with a person who falls into one of the categories below. Other high-risk behaviors include the exchange of blood clotting factor, blood transfusion (prior to 1985),

receipt of blood products (prior to 1985), or sharing injection drug equipment. A person should consider getting tested if he or she can answer "yes" to any of the following questions:

- Have you ever had unprotected sex (anal, vaginal, or oral) with a man or woman who:
 - you know was infected with HIV?
 - injects or has injected drugs?
 - shared injection equipment with someone who was infected?
 - had sex with someone who shared injection equipment?
 - had multiple sex partners?
 - you normally wouldn't have sex with?
- Have you ever used injection equipment that was used by anyone before you?
- Have you ever given or received sex for drugs or money?
- Did you or any of your sex partners:
 - receive treatment for hemophilia between 1978 through 1985?
 - have a blood transfusion or organ transplant between 1978 through 1985?

The Centers for Disease Control and Prevention recommends HIV testing for persons in categories like these. Under no circumstance can a supervisor compel an employee to be tested.

If a person contemplates taking the HIV antibody test, he or she should go to a physician, clinic, health department, or other program that provides pre-test and post-test counseling. During pretest counseling, an individual will discuss the need for testing with a counselor, learn about the test and the need for retesting, and schedule an appointment for post-test counseling. It is possible that a person who has received a test result will not be in the best frame of mind to absorb any information provided in post-test counseling – even if the result is negative. Persons who test negative should learn about the ways to prevent HIV infection and the need for future testing at three-month intervals. Persons who are diagnosed as HIV positive need information on a healthy lifestyle, ways to prevent future exposure to HIV, how to avoid transmitting HIV during post-test counseling, and about the availability of services and emotional support.

2.5.4 Other HIV/AIDS Related Tests

After being diagnosed as HIV positive through the HIV antibody test, there are a number of blood tests to which a person with HIV/AIDS may be subjected. It is not necessary (nor particularly desirable) that a manager or supervisor be familiar with the details of these tests. However, a manager should appreciate that an employee may require additional time off from work to undergo testing and, on occasion, to recover emotionally and physically from the experience.

Various tests serve a variety of functions. Because indications of illness often show up in these tests long before symptoms appear, lab tests make it possible to estimate how far HIV has progressed, and to prevent some serious infections. Tests can be used to monitor the side-effects of medication. Individuals who are in a drug treatment protocol typically are subjected to frequent testing. Even within a particular function, there may be a number of tests available. For example, there are a number of tests of immune health, the most well-known of which is the T-cell test which measures the level of T4 helper cells in the immune system. However, the p24 antigen, p24 antibody, and the beta-2 test are also used to monitor HIV progression.

In addition to taking different tests, employees with HIV/AIDS may vary in the frequency with which they undergo testing. For example, it is recommended that a complete blood count (CBC) be conducted twice a year for asymptomatic HIV positive individuals, and every three months for symptomatic individuals. Liver function tests include 5-6 individual tests and collectively help determine the status of one's liver. Monitoring liver enzymes may take place over a period of a few weeks to a few months.

More information on HIV-related tests is available through Project INFORM, listed in the resource directory at the end of this document.

2.6 HIV/AIDS in the Workplace

2.6.1 HIV/AIDS in the Office

Managers and supervisors should inform their employees that there is no known risk of HIV infection through routine activities in the office workplace. It has been demonstrated that HIV cannot be transmitted by:

 Using the same telephone, facsimile machine, typewriter, computer, or office furniture as a person with HIV/AIDS;

- Using the same sink, toilet, or shower as a person with HIV/AIDS;
- Getting sneezed on by a person with HIV/AIDS;
- Sharing towels, cups, straws, dishes, or eating utensils with a person with HIV/AIDS;
- Sharing food or beverages with a person with HIV/AIDS;
- Coming into casual contact with a person with HIV/AIDS, such as shaking hands or hugging;
- Car pooling with a person with HIV/AIDS;
- Working in small offices or sharing the same air space as a person with HIV/AIDS;
- Participating in sports with a person with HIV/AIDS, even if there are large amounts of perspiration or extensive physical contact.

There are no documented cases of HIV being spread by pets, in swimming pools, or by coming into contact with tears. A person cannot get HIV from a doorknob or an insect bite. Support for the notion that the risk of HIV transmission through routine office contact with a person with HTV is virtually non-existent is found in studies of household contacts of persons with HIV infections. In 1993, CDC published a report on a 19-year old male hemophiliac who was found to be infected with a strain of HIV nearly identical to that in his previously infected older brother. Although the epidemiologic investigation was unable to determine precisely how the younger brother became infected with HIV, the author(s) reported that "transmission most likely occurred during [a] reported blood contact (i.e., [an] episode of razor-sharing) or other blood contact that went unrecognized or unreported." The report also summarized the findings of seventeen previous studies in the United States and Europe which report that none of the 1,167 nonsexual, nonneedlesharing household contacts of persons with HIV infection resulted in HIV transmission. Given that the risk of transmission through casual contact has not been documented in households between people in closer contact with one another (e.g., siblings, parent and child) than most coworkers, it is clear that the risk of HIV transmission through routine workplace activity essentially is non-existent.

HIV is a bloodborne pathogen. It is not spread through the air like the influenza virus. HIV is not transmitted through heating or air conditioning systems. Infection can occur if a person's blood (circulatory system) or mucous membranes (such as the eyes) are exposed to an infected person's blood, vaginal/cervical secretions, or semen. The virus itself is fragile. It cannot survive for more than a few minutes in the open air. When infection occurs, it is almost always because of an invasive action, such as sexual intercourse, needle injection, or transfusion. As long as

coworkers do not engage in sex or inject drugs, there should be no fear of HIV transmission in the workplace. Transmission through commonplace behaviors or casual contact in the workplace is nearly impossible. There may be rare occurrences such as medical emergencies, blood or body fluid spills, or the handling of sharp objects that require the use of universal precautions. These measures are discussed in Section 2.4.

EPA will continue to use the universal precautions outlined in the Occupational Safety and Health Administration's Bloodborne Pathogens Rule (29 CFR Part 1910.30, Appendix A) as its guidance on avoiding HIV transmission in the workplace. The precautions will be codified in the chapter on biosafety in the EPA Health & Safety Manual. Additionally, an exposure control plan will be written for each facility, as required, to describe local plans to control exposure to all bloodborne pathogens, including HIV.

While there is no known risk of HIV transmission through routine activities in the office workplace, workplace hygiene is especially important when one of the office workers has HIV/AIDS or any other serious health condition. Because they may have a compromised immune system, people with HIV/AIDS may be more susceptible to common bacterial and viral infections than people without HIV. Good workplace hygiene and habits contribute to a safe and healthy work environment for all workers, and demonstrate concern for those with a serious health condition.

2.6.2 HIV/AIDS in Other Worksites

Supervisors can calm their employees' fears through information about how HIV is spread. Information on how HIV is transmitted and not transmitted is crucial to getting employees to comply with policies, procedures, or job performance expectations concerning HIV/AIDS.

There have been documented cases of infection through needle or other sharp object sticks, as well as injuries involved in the handling of hazardous, HIV-contaminated materials. It is unlikely that any EPA laboratory or maintenance worker will be handling HIV-contaminated materials. Yet these workers may be concerned that they run the risk of exposure to HIV in the case of on-the-job accidents involving coworkers with HIV. Managers and supervisors can address their employees' fears through education and training on universal precautions and control plans specific to their worksites.

In work situations which normally involve the handling of blood, especially blood contaminated by HIV or hepatitis B virus, managers and supervisors should ensure strict adherence to the universal precautions and other safe workplace practices described in 29 CFR Part 1910.1030 Bloodbome Pathogens. Workplace situations which routinely involve the handling of blood or contaminated sharps, such as needles or broken glass, also require a special awareness of workplace

safety practices. Universal precautions should be followed in the case of any blood spill. Cleanup should be conducted under the presumption that any spilled blood could contain harmful pathogens. Universal precautions include the use of one-time use, disposable gloves, access to handwashing facilities, and immediate disposal of used needles. Also, the CDC has published HIV in the workplace guidelines for food service and health care workers.

All exposure incidents should be reported immediately. Exposure incidents occur in circumstances of any specific eye, mouth, other mucous membrane, non-intact skin, or parenteral contact with blood or other potentially infectious materials. Exposure incidents can lead to infection with hepatitis B virus (HBV) or HIV. Reporting an exposure incident without delay permits immediate medical follow-up. It can forestall the development of HBV or enable the affected worker to track potential HIV infection. It can help prevent spreading the infection to others, and help the employer prevent future exposures. Employees who have an exposure incident should follow the guidelines delineated in the OSHA fact sheet, "Bloodborne Facts: Reporting Exposure Incidents."

Workers in the health care industry may run some risk of HIV infection. According to a 1993 CDC HIV/AIDS Surveillance Report, since 1978 there have been 39 documented cases of occupational transmission among health care-workers. Of these, 15 involved clinical laboratory technicians and 13 involved nurses. Such workers include physicians, nurses, laboratory technicians, hospital-based maintenance and housekeeping staff, dentists, dental hygienists, blood-bank technicians, paramedics, and morticians. Exposure to such workers can occur if an infected needle pierces the skin (although it is much more likely that a deep muscle stick would result in infection). Also, if a person has infected blood on his or her hand, there is a risk of infection if he or she touches the eyes or an open wound.

2.7 Legal Background on Employer Responsibility

It is important for managers and supervisors to know their legal obligations to their employees with a serious illness, including HIV/AIDS. The following section covers legal information, as opposed to legal advice. It does not offer guidance on how to respond to particular situations. Instead, this section summarizes some of the applicable legal sources which affect the responsibilities of the Federal government as an employer. The legal environment of the Federal workplace is guided by a few key pieces of legislation, by case law, and by the agencies' interpretation of laws, regulations, and court decisions. This section does not interpret laws and regulations, or apply legal principles to particular situations. Supervisors should take the same approach when answering employees' questions: provide information, but do not offer legal advice.

In general, Federal managers and supervisors are responsible for:

- Treating employees fairly;
- Providing reasonable accommodations for their employees' known disabilities;
- Helping employees obtain and retain employer-provided benefits;
- Keeping medical information confidential; and
- Ensuring that all employees under their charge obtain HIV/AIDS in the workplace training.

The first three points are discussed in this section. The fourth point, confidentiality of medical information, is discussed in Section 2.8. The fifth point is related to the government wide mandate that all Federal employees receive HIV/AIDS related training. This section addresses the following topics: antidiscrimination (Section 2.7.1), reasonable accommodations (Section 2.7.2), insurance (Section 2.7.3), and complaints and grievances (Section 2.7.4).

Beyond the legal requirements, managers and supervisors may take responsibility for establishing an atmosphere that allows discussion and cooperation among coworkers. Managers and supervisors can encourage their employees to address their fears surrounding HIV/AIDS, and can encourage informal support systems for employees with HIV/AIDS.

Each situation concerning an employee with HIV/AIDS will be unique. There is no cookie-cutter approach to ensuring that an employee's rights and benefits are preserved while maintaining a productive workplace. There may be common procedures for investigating grievances or obtaining benefits (see Chapter 5), but each individual's condition, needs, and attitude are likely to be different.

2.7.1 Antidiscrimination and Employment Opportunities

Section 504 of the Federal Rehabilitation Act of 1973 prohibits discrimination on the basis of a handicap against an otherwise qualified individual in any program or activity that receives Federal funding. Section 504 applies to Federal agencies, Federal contractors, and other entities that receive Federal assistance.

No otherwise qualified handicapped individual in the United States ... shall, solely by reason of his handicap, be excluded from the participation in, be denied the

benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance or under any program or activity conducted by any Executive agency or by the United States Postal Services.

The law pertains to persons seeking employment and to those already employed by a Federal agency or entity receiving Federal funds. The Act defines individual with handicaps as "any person who (i) has a physical or mental impairment which substantially limits one or more of such person's major life activities, (ii) has a record of such an impairment, or (iii) is regarded as having such an impairment." Excluded from the definition are alcoholics and substance abusers.

Federal employers and managers must look to case law to determine how the Rehabilitation Act governs employment and workplace practices. The U.S. Supreme Court confirmed that persons with HIV/AIDS are a protected class (School Board of Nassau County v. Arline, 480 U.S. 283 (1987)). The case involved Gene Arline, a Florida school teacher who was fired after a recurrence of a tuberculosis-related problem. The U.S. Court of Appeals ruled that Arline had been discriminated against on the basis of handicap under Section 504. The Supreme Court ruled also in Arline's favor, calling the contagious disease a handicap under Section 504. Although it did not result in an explicit definition of HIV/AIDS as a handicap under Section 504, the Arline case established the implication that persons with HIV/AIDS would be protected as handicapped persons.

In 1988 the Rehabilitation Act was amended to protect HIV-positive persons from being discriminated against as employees or job applicants on the basis of actual or perceived HIV infection, provided the individual could perform his or her job responsibilities. The Act does permit employers to consider workplace safety and the financial burden of employing handicapped persons in determining whether to hire a handicapped person. Employees may not pose a threat to others' safety or health.

The Americans with Disabilities Act of 1990 (ADA) applies to private sector employment and some aspects of the Federal workplace. The ADA requires that public facilities and transportation systems be accessible to persons with disabilities. As operators of public facilities, such as office buildings, Federal agencies must make reasonable efforts to accommodate the physical disabilities of persons who use these facilities, including their employees. All employee protections under the ADA are provided to Federal employees under the Rehabilitation Act. A discussion of reasonable accommodations follows in Section 2.7.2.

2.7.2 Reasonable Accommodations

In addition to prohibiting discrimination, the Rehabilitation Act (Sections 503(a) and 504) authorizes and requires a range of affirmative activities to enhance services, research and training programs, and employment opportunities for persons with handicaps. It does not address HIV/AIDS explicitly, but the courts have established that persons with HIV/AIDS are to be considered handicapped under the Act.

The Act requires employers to provide "reasonable accommodations" for the known disabilities of their employees. Reasonable accommodations may include flexible work hours, changing work from full- to part-time, job transfers, work at home, job sharing, extended leave, and the provision of physical equipment to facilitate work. The Rehabilitation Act leaves it to the employer and employee to work out a solution that both find acceptable, as long as the accommodation does not cause undue hardship to the employer.

- ... [employers must] make reasonable accommodations to the known physical or mental limitations of a qualified handicapped applicant or employee unless the agency can demonstrate that the accommodations would impose an undue hardship on the operation of its programs.
- ... [reasonable accommodations] may include ... (1) making facilities readily accessible to and usable by handicapped persons, and (2) job restructuring, part-time or modified work schedules, acquisition or modification of equipment or devices, appropriate adjustment or modification of examinations, the provision of readers and interpreters, and other similar actions.

Because EPA is obligated to make reasonable accommodations to an employee's known disabilities, some level of disclosure is needed. For example, the employee should expect to provide a health care provider's certification that a serious illness or condition exists that warrants a reasonable accommodation, such as a physical, schedule, or job modification. (See Section 2.8.) Medical information provided to the Agency by the employee is used to determine if the employee qualifies as being disabled. The Safety, Health, and Environmental Management Division (SHEMD) can provide a Board Certified Occupational Medical Physician to review medical documents, make recommendations on certifications of a disability, and provide a list of potential accommodations. SHEMD can be reached at (202/260-7188.

EPA does not maintain a definitive list of reasonable accommodations. Accommodations are provided on a case-by-case basis. Also, different offices within EPA have different policies and may offer a different set of accommodations. For example, the Flexiplace and the Compressed Workweek Programs are not offered in all work units.

EPA supervisors have the authority to provide certain accommodations for their supervisees with serious health conditions. Supervisors may be able to order special equipment for any employee, such as wrist pads and anti-glare screens for computers, foot rests, desk lamps, and telephone head sets to make office work less strenuous. Supervisors can approve leave to accommodate any employee's appointments for medical check-ups or treatment or mental health services. To provide simple accommodations, supervisors do not need to know whether an employee has HIV or any other serious health condition. Some actions, such as granting leave, require no disclosure of an employee's medical information. The general practice at EPA is that supervisors have discretion to approve the use of annual or sick leave, and may request some documentation of the need for sick leave that exceeds three days. This documentation can take the form of a health provider's note, stating that time off from work is warranted by the employee's health needs. Detailed medical documentation is not required.

Most accommodations can be granted on the authorization of an employee's supervisor. For example, schedule changes, reductions in work hours, work at home, and the granting of certain types of leave such as administrative leave and leave without pay (LWOP) can be authorized by an employee's first or second line supervisor. A few benefits require forms to be completed by the supervisor, the physician, and the employee and filed with Human Resources or other offices. In these few cases, the authority to approve benefits or accommodations may rest beyond the supervisor especially if the employee and supervisor cannot agree on the accommodation or require technical input. For example, applying for disability retirement involves a supervisor's statement and higher level authorization. More extensive physical accommodations, such as widening doorways or installing ramps for employees with wheelchairs or walkers, may require the approval of senior management and, in some cases, the building owner. In summary, a supervisor may require medical or other health related information in order to respond to an employee's request for an accommodation. The type of information required should be appropriate to the accommodation requested.

If the supervisor and employee disagree on the proposed course of action, or the supervisor needs help developing an accommodation, there are several resources available within the EPA to develop a mutually agreeable accommodation. The Safety, Health, and Environmental Management Division (SHEMD), Health Unit, Employee Counseling and Assistance Division, and outside physicians (made available through an arrangement with the Department of Labor) can provide advisory services to all parties. SHEMD may be reached at 202/260-7188. SHEMD can provide a Board Certified Occupational Medicine Physician to review medical documentation and make a recommendation on accommodations. If conflicts cannot be resolved through informal means, the employee can make a formal challenge to a decision on accommodations through Equal Employment Opportunity, the employee's union, or outside legal channels.

One of the accommodations addressed in Chapter 5 is job reassignment. The U.S. Equal Employment Opportunity Commission published a rule in 1992 which defined terms under which Federal employees with a handicap or disability could be reassigned. The rule requires agencies to reassign persons only when their disabilities render them unable to perform their current duties, and requires agencies to reassign employees to the highest available vacancy below the employees' current grade, when no vacancy exists at the current grade.

For more information on leave administration, see section 5.3.

2.7.3 Antidiscrimination in Health Insurance

The Federal Employee Health Benefits (FEHB) program Temporary Continuation of Coverage (TCC) was authorized by P.L. 100-654, Title II, and is governed by the Federal Personnel Manual, FPM Letter 890-40 (September 27, 1989). This OPM guidance explains that eligible Federal employees who would lose FEHB coverage upon separation from Federal employment may continue to participate in their FEHB plan for up to 18 months by paying 102 percent of the full premium. To qualify, an employee may not have been on LWOP status for 365 days, and may not have separated for gross misconduct.

Also relevant to continuation of health insurance coverage is the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA). COBRA does not apply to Federal employment, but it may be of concern to Federal employees with spouses, partners, or other family members who have a serious illness and are likely to terminate employment. COBRA was enacted to allow an employee to continue his or her health insurance coverage after terminating from a job. Employees who are terminated from their jobs (other than for gross misconduct) are entitled to continue their group health plan for at least 18 months. The employee cannot be charged more than 102 percent of the applicable insurance premium. Even if the employer changes health care plans, the employee can continue to buy the coverage. Coverage may extend to the employee, current spouse, divorced or legally separated spouse, or dependents.

For more information, consult the Office of Personnel Management document FEHB, Federal Employees Health Benefits Program, Information for Federal Civilian Employees and U.S. Postal Service Employees (FPM. Supplement 890-1, SF 2809A).

2.7.4 Complaints and Grievances

Federal sector equal employment opportunity is governed in part by regulations promulgated by the U.S. Equal Employment Opportunity Commission (Final Rule, 24 CFR Part 1614):

This rule revises the way that Federal agencies and EEOC will process administrative complaints and appeals of employment discrimination filed by Federal employees and applicants for Federal employment. The new regulation will enable quicker, more efficient processing of complaints and promote impartial, fair, and early resolution of complaints.

The EEOC has taken the position that, under certain circumstances, an agency is required by Section 501 of the Rehabilitation Act ... to reassign an employee as a reasonable accommodation.... Congress intended the Federal government to be a model employer of the handicapped and EEOC believes that reassignment of employees with disabilities who can no longer perform their positions because of a disability is a necessary component of that responsibility.

The regulation applies to the enforcement of the Federal Rehabilitation Act of 1973 and other statutes. The rule describes the steps that Federal government employees (or Federal job applicants) must follow in order to take an employment complaint to the Equal Employment Opportunity Commission (EEOC). Also, the rule describes the processes that Federal agencies must have in place. The regulation does not address HIV/AIDS directly.

Section 501 of the Rehabilitation Act refers to affirmative action obligations, rather than to antidiscrimination obligations. In accord with the Rehabilitation Act, the regulation requires agencies to make reasonable accommodations to the known physical or mental limitations of applicants or employees who are qualified (unless the agency can demonstrate an undue hardship). Reasonable accommodations include (but are not limited to) making facilities readily accessible to and usable by individuals with handicaps and job restructuring (part-time or modified work schedules, acquiring or modifying equipment or devices, adjusting or modifying examinations, and providing readers and interpreters).

Federal employees may seek redress from alleged acts of workplace discrimination and failure to provide reasonable accommodations. Employees who believe they have been discriminated against may consult EPA Office of Civil Rights for more information.

Any Federal employee seeking to file a complaint with the EEOC must file a complaint first with his or her agency. If the employee is not satisfied with informal efforts to resolve the matter, he or she may file a formal complaint in writing. The agency assembles a "complete and impartial factual record" and provides the complainant with a copy of the investigative file. The employee

may request a hearing before an administrative law judge or a final decision by the agency on the merits of the case. A complainant may file an appeal with the EEOC of an agency's final decision, or an agency's decision to dismiss all or a portion of the complaint. EEOC's Office of Federal Operations issues a written decision based on the preponderance of the evidence. If it contains a finding of discrimination, the EEOC's decision will include remedies. Failure to implement ordered relief is subject to judicial enforcement.

Claimants alleging a violation of the Rehabilitation Act may file a civil action in U.S. District Court if an appeal has not been filed, or if there has been no final decision. The rule makes claimants choose how they will pursue a grievance or allegedly discriminatory action. In general, persons may pursue a matter through a negotiated grievance procedure (or civil action in a U.S. District Court) or a procedure described under the rule, but not both.

For more information on legal responsibilities, complaints, and grievances, managers or supervisors may consult the EPA Office of General Counsel and employees may consult the EPA Office of Civil Rights. See Chapter 5 of this guide.

2.8 Privacy, Confidentiality, and Disclosure

Although there is no explicit right to privacy in the U.S. Constitution, the U.S. Supreme Court has recognized privacy as a right. Confidentiality and privacy considerations are especially important where issues of HIV/AIDS are concerned, given the potentially serious and negative consequences of disclosure. The *Privacy Act* governs dissemination of information from an employee's medical and other records.

Employee rights to privacy and confidentiality are linked inextricably with employee rights to reasonable accommodations, though at times these rights may seem to conflict. On one hand, employees with HIV/AIDS have a right to keep their medical condition confidential and should be protected against the publicizing of knowledge or suspicion of their HIV/AIDS status. On the other hand, employees with HIV/AIDS may be required to make some disclosure about their medical condition so that an accommodation (such as a change from full-time to part-time work status) can be arranged. Managers and immediate supervisors must confine the knowledge of an employee's HIV/AIDS status and any related documentation to those who need to know in order to make a management decision. The fact is that very few persons need to know another person's medical condition. An employee's coworkers do not need to know if he or she has HIV/AIDS to carry out normal workplace activities.

For more information, consult EPA's brochure on the Privacy Act and Privacy Act Manual.

2.R.1 Definition of "Record"

The U.S. Office of Personnel Management's (OPM's) statement on HIV/AIDS in the workplace contains the following guidance on privacy and confidentiality:

Any medical documentation or other information relating to an employee's health must be treated as a "record" under the *Privacy Act*. Such records may be disclosed only to persons who need to know the information for "an appropriate management purpose." Any manager or supervisor who gains access to this information is required to strictly observe any privacy and confidentiality requirements.

It is important to note that the definition of "record" is not limited to medical records but includes any record containing information related to an employee's health.

2.8.2 Employee Disclosure

Disclosure of HIV/AIDS status is a matter of choice left to the individual employee. If an HIV-positive employee has yet to demonstrate any symptoms of infection, there may be no compelling reason for him or her to disclose his or her health status. Moreover, there is no public health reason or legal justification for requiring disclosure from an HIV-positive employee. Like other employees, persons with HIV should take precautions against the rare opportunities for HIV transmission — for example, when handling broken glass or other sharps. However, disclosure is not a required part of universal precautions to prevent the spread of HIV.

While disclosure is not required of employees with HIV/AIDS or other serious medical conditions, such persons should expect to make some disclosure in order to obtain accommodations, such as a change in work duties or reassignment. Disclosure is necessary because the Federal Rehabilitation Act requires EPA to provide reasonable accommodations for the known disabilities of our employees. It is necessary, therefore, to first determine if the employee is disabled. It is the employee's responsibility to provide medical documentation for the EPA to make the determination of a disability. When an employee's health and stamina decline, he or she may need to notify his or her supervisor of the need for regular medical visits or treatment and that any increase in absences from work or decrease in productivity is justified. If a manager or supervisor observes a decline in an employee's health, he or she can contact the Office of Health and Safety for guidance on a response to a particular situation. Health and Safety can offer advice on how supervisors can approach their employees whose health may pose a concern — for example, a persistant cough or rapid weight loss. Some behaviors, like persistent coughing, could pose a risk of exposure to infectious disease (not HIV, which has never been reported as spread by a cough).

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A supervisor has the right to ask for documentation from the employee's health care provider that periodic or extensive time off from work is needed for treatment or if workplace accommodations are needed. It may be sufficient for the employee to provide certification from a health care provider that time off from work or another type of accommodation is needed. The supervisor should think carefully about whether a specific diagnosis is needed to make a leave or other management decision. The information disclosed should be germane to the specific accommodation requested.

2.8.3 Supervisor Disclosure

Once an employee with HIV/AIDS has disclosed medical information to his or her supervisor, the supervisor cannot share this information unless (1) the employee has given his or her written consent; (2) the sharing of information is required in order to make a management decision — for example, to process an application for disability retirement, or (3) otherwise authorized by law, such as a medical emergency. Individuals who disclose knowledge or suspicion of a person's HIV/AIDS status without the person's consent may be liable for violations of the *Privacy Act*. Furthermore, beyond medical facts and disclosed confidential information, managers and supervisors are proscribed from sharing any perceptions of an employee's HIV status.

Some Federal agencies use a standardized consent form to allow the sharing of medical information between the employee's supervisor and other agency personnel who need to know the information in order to make an appropriate management decision that relies on this information. For example, agency personnel who process requests for reasonable accommodations may need access to an employee's medical records or other confidential information. Each agency provides guidance on privacy and confidentiality. EPA managers and supervisors should consult the personnel regulations for guidance on their responsibilities for preserving employee privacy and confidentiality.

Managers and supervisors in need of further guidance in assessing whether disclosure of a person's HIV/AIDS status is appropriate are encouraged to consult the EPA brochure The Privacy Act: Your Rights and Responsibilities, EPA's Privacy Act Manual, or a representative of the Office of the General Council or OHRM.

2.9 Safe and Productive Workplaces

EPA has a wide variety of workplaces. It is not just an agency of office workers. EPA employees work in laboratories, loading docks, and other locations in which employees may encounter sharp objects or involve physical labor. EPA inspectors encounter an infinite variety of work settings. EPA follows universal precautions outlined in OSHA's Bloodborne Pathogens Rule (29 CFR 1910.1030) as a basis for its guidance on avoiding HIV transmission in the workplace.

For the most part, EPA employees are not going to encounter situations with a possibility for HIV exposure. As stated in Section 2.6.1, employees cannot be exposed to HIV via office equipment, casual contact, sneezes, sharing air space, bathrooms, kitchens, or food and drink. In the event of a medical emergency or accident in the workplace, should there be any bleeding, universal safety precautions should be followed regardless of whether or not the employees involved have HIV. An employee certified in first aid or CPR should take charge of the situation, use available protections such as one-time use vinyl gloves (pocket masks, or mouth protectors) if there is a need for mouth-to-mouth resuscitation), and clean up any blood spills with a disinfectant, germicide, or bleach and water solution. Whoever provides CPR or cleans up a blood spill should presume that the blood contains harmful pathogens.

As required in OSHA's Bloodborne Pathogen Rule, EPA's Office of Safety, Health and Environmental Management will provide a written Exposure Control Plan for those EPA facilities that have a probable or likely exposure to a bloodborne pathogen. This exposure control plan describes location-specific plans and procedures to minimize and control potential exposure to a bloodborne pathogen.

This section of the managers' resource covers several topics concerning the employer's obligations for a safe and productive workplace. It offers general guidance on employer and manager responsibilities to employees with (or suspected of having) HIV/AIDS and their coworkers. It also addresses employee responsibilities in this area.

2.9.1 Employer's (and Manager's) Responsibility to Provide a Safe and Productive Workplace

Employers have a duty to make reasonable efforts to provide a safe workplace. To comply with this duty, employers should consult OSHA and CDC guidelines. Employers are authorized to remove employees who pose a direct threat to the health and safety of other workers. In general, persons with HIV/AIDS do not pose a direct threat to their coworkers. Having HIV/AIDS alone is not a proper justification for removal. Because of HIV/AIDS and other bloodborne pathogens, however, employers must be more diligent in providing a safe work environment. The CDC

guidelines apply, for the most part, to health care, laboratory, and food service workplaces. CDC does not specify safety protocols for general office situations.

Managers and supervisors are responsible also for maintaining a productive workplace. Therefore, they need to respond to situations that threaten to interfere with the mission of a workgroup, including declining performance, work disruptions, and rumors about whether coworkers have HIV/AIDS. Managers and supervisors are responsible for responding to employee concerns for their health and safety, such as the concern that they may be exposed to HIV. A variety of tools is available to managers who seek to respond to problems concerning the productivity of an employee with a serious illness or the employee's coworkers. These tools include information (see Chapter 6 of this resource guide), counseling referral, and disciplinary action.

2.9.2 Employees' Responsibility in a Safe and Productive Workplace

The OPM statement on HIV/AIDS contains guidance on employee responsibility. (See Chapter 3.) According to OPM, it is the employee's responsibility to provide "sufficient documentation to allow management to make an informed decision about the extent of the employee's capabilities if an employee requests an accommodation." If an employee cannot provide sufficient documentation, the agency may refuse the request for an accommodation, ask for additional documentation, or provide a review of existing medical examination. To obtain an accommodation under the Rehabilitation Act, the employee's medical condition must be "sufficiently disabling." Employees are responsible also for their conduct and for maintaining an acceptable level of job performance.

In general, employers cannot require employees to take an HIV antibody test without cause, such as the threat of imminent risk to other employees. In most work situations, there is no imminent risk of HIV exposure. Federal agencies may not require their employees to take an HIV test under any circumstance. Should an employer have knowledge of an employee's HIV/AIDS status, that information cannot be used as a factor in retention or advancement decisions.

OPM's guidance acknowledges that supervisors may encounter situations in which employees with HIV/AIDS have performance or conduct problems, or in which coworkers disrupt work, refuse to work, or threaten employees with (or suspected of having) HIV/AIDS. In response to these performance problems, OPM recommends that managers refer the disruptive individuals to counseling or informational resources. If problems persist, managers may take remedial or disciplinary action. If it appears that an employee's behavior poses a health risk to other employees, then the local Health and Safety Manager should be consulted.

An HIV-positive finding of itself cannot be used as a reason not to hire, retain, or promote an individual. Employers cannot use the results of a medical examination to refuse to hire, refuse

Managing HIV/AIDS in the Workplace A Resource for EPA Managers and Supervisors

to retain, or reassign an individual unless the medical examination reveals a disability that substantially interferes with the employee's ability to do the job or could pose a reasonable probability of harm to others.

For more information on safe workplace practices, see Section 2.3.3 above and Chapter 6 (other information sources).

2.10 Benefits and Disability

The following section addresses employee benefits and the decision to apply for disability retirement. Chapter 5 provides much more detailed guidance on the election of, continuation of, and application for benefits at EPA.

2.10.1 Benefits

Benefits include health care insurance, life insurance, and disability retirement plans. (Disability retirement is discussed in Section 2.10.3 and Section 5.3.) Managers and supervisors play a limited role in their employees' benefits. Electing health care options, designating beneficiaries, and continuing benefits after leaving employment are decisions that are entirely up to employees. Supervisors can provide, nevertheless, important information on benefits and refer employees to the appropriate information sources.

When an employee is diagnosed with a serious or life-threatening illness, he or she is almost certain to worry about whether his or her benefits will continue to be available and will be sufficient. Unfortunately, there is no guarantee of either. Some private health care plans can reduce benefits, may fail to cover HIV/AIDS related care, and may even terminate enrollees. It is important for employees to know the facts about their current benefits plans.

Employees with HIV/AIDS (or with HIV-positive family members may be concerned about the security and adequacy of their benefits. A supervisor can do much to clarify what benefits are available to an employee. For example, under the *Employee Retirement Income Security Act* (ERISA), Federal employers cannot discharge employees to prevent them from receiving benefits under a current plan. Furthermore, most Federal employees can elect to continue to participate in benefit programs after they have left a job. Federal Health Benefits Plan (FEHB) coverage continues for 31 days after enrollment ends to give the employee the opportunity to convert his or her policy to an individual health benefits contract. Also, under *Temporary Continuation of Coverage*, employees separated from service may elect to continue coverage for up to 18 months by

paying 102 percent of the health insurance premium. Employees have 60 days to elect continued coverage after separation or notice that insurance plan enrollment is terminating. TCC applies to life insurance coverage also.

Persons with HIV/AIDS or other serious illnesses should review their benefits as soon as possible after diagnosis. They should ask about the availability of care in alternative settings, such as home or hospice. They should find out if their plans offer case management to coordinate services from multiple providers. Also, they should determine whether health care plans cover experimental drugs as treatments. Finally, employees who go on disability retirement (or return from disability retirement to less than full employment or a short-term period of full time employment) may be eligible for Medicare or Medicaid. Information on Medicare and Medicaid is available from any local Social Security office or by calling 1-800-772-1213.

For more information on benefits, see Chapter 5. In particular, see Section 5.1.3, 5.1.5, and 5.3.6 on insurance programs and Temporary Continuation of Coverage.

2.10.2 Leave and Schedule Modification

Supervisors can expect their employees with HIV/AIDS or other disabilities to take time off from work. EPA will grant leave in the same manner for all medical conditions. EPA employees benefit from several available leave and schedule programs, including:

- Annual and sick leave,
- Advance annual and sick leave,
- Absence (leave) without pay (LWOP),
- Compressed Workweek (not available in all Assistant Administratorships), and
- Flexitime (modified pay period schedule).

Employees may also be eligible to participate in the Agency's leave transfer and bank programs to care for themselves or a "family member." Family member for the purposes of these programs are defined in 5 CFR 630.902 as the following relatives of the employee:

- a) Spouse, and parents thereof;
- b) Children, including adopted children, and spouses thereof:
- c) Parents;

- d) Brothers and sisters, and spouses thereof; and
- e) Any individual related by blood or affinity whose close association with the employee is the equivalent of a family relationship.

Chapter 5 provides an introduction to the policies and procedures concerning these leave and schedule modification programs.

Employees may not need to provide medical information for a supervisor to improve short periods of annual or sick leave, or leave without pay. However, if the leave period exceeds three consecutive days, supervisors may request some medical or other health related disclosure. Likewise, if requests for leave become regular (e.g., to accommodate a treatment schedule) some medical information can be required of the employee. Enough information must be provided to educate the supervisor's decision. Disclosure of the nature of the need for absence may not be needed (e.g., diagnosis). It may be sufficient to get a caregiver's note that time off from work or a schedule adjustment is needed to accommodate a prescribed course of treatment or recuperation. With respect to leave or schedule changes, medical information may need to be disclosed beyond the employee's first or second line supervisors.

Even if an employee is absent for work for an extended period of time, his or her job rights are protected. Employees are ensured of a position at their current grade. If management elects to put a new person in the absent employee's position, then another position at the same grade with comparable work must be found for the employee when he or she returns to work. at the

2.10.3 Disability Retirement

The Department of Justice's training guide "AIDS in the Workplace: The Manager's Role and Responsibility" contains the following passage on disability retirement.

Disability retirement should be considered once there is evidence that an employee's medical condition is such that he or she can no longer perform the duties of his or her position, and only after all reasonable attempts have been made to keep the employee in a productive capacity Because the guaranteed minimum pay under disability retirement is usually not enough to provide for a normal standard of living, employees will probably avoid applying for disability until no other choice is available. However, once an employee's sick and annual leave have been exhausted, and the employee faces the prospect of a greatly reduced workweek or extended leave without pay, or the illness has reached a stage where the employee can no longer perform the duties of his or her position, disability retirement may be the only answer because it gives the employee a steady source of income.

Managing HIV/AIDS in the Workplace A Resource for EPA Managers and Supervisors

The decision to apply for disability retirement is entirely up to the employee. Employees' reasons for applying for disability may vary. For example, an employee may be too ill or disabled to work, may want to quit work to pursue other interests or may want to eliminate work-related stress from his or her life. Even if an employee appears to be too ill or disabled to work, a supervisor cannot force the employee to apply for disability retirement. There are different rules for disability retirement depending on the employee's retirement system. The Civil Service Retirement System (CSRS) and the Federal Employee Retirement System (FERS) operate under different rules and procedures.

Chapter 5 of this resource provides guidance on applying for CSRS and FERS disability retirement, as well as designated beneficiaries under either system. Also, Chapter 5 includes guidance on applying for Social Security disability income.

2.11 Employee Reactions to HIV/AIDS

2.11.1 Concerns of the Employee with HIV/AIDS

There are broad psychosocial and emotional implications of HIV diagnosis and illness. The emotional response to being diagnosed as having HIV will vary across individuals, time, and health status. People with HIV/AIDS may experience periods marked by anger, depression, frustration, and exhaustion, as well as hope, optimism, equanimity, and acceptance. Individuals who are coping "successfully" with their diagnosis may find themselves at a later point combatting depression. Fear and feelings of loss also are natural responses to living with HIV/AIDS. It is normal for persons with HIV/AIDS to be sensitive to changes in their health status, such as fluctuations in weight, appetite, respiratory capacity, energy level, and blood test results. Positive changes (such as weight gain or a positive response to a new treatment) may be the source of joy while other changes, particularly those which signal a gradual loss of independence (such as memory or vision loss), may be mourned.

Typically, life-threatening conditions such as HIV/AIDS also bring about changes in relationships with others. Diagnosis of HIV/AIDS brings some people closer to their families and friends; others find that their relationships become increasingly estranged. Many people with HIV/AIDS find themselves facing the deaths of friends with HIV/AIDS as they contemplate their own life and mortality.

It is important to many people with HIV/AIDS that they retain a sense of themselves as important and productive members of their families, friendship networks, and workplaces. While managers and supervisors are limited in their ability to support an employee with HIV/AIDS with

some of the more personal aspects of HIV/AIDS, they can and should address those issues that affect the workplace. The most obvious and straightforward way in which supervisors and managers can help an employee cope with HIV/AIDS simply is to be a good manager (e.g., respond to requests for reasonable accommodations, sign and process paperwork in a timely fashion, meet and enforce confidentiality requirements, etc.). Senior managers can provide an element of authority by communicating policies of antidiscrimination. As discussed in the following section, supervisors and managers should also take steps to deal with coworker concerns.

It is not possible to address the full range of emotional issues related to HIV/AIDS in this resource. Managers and supervisors who are concerned about HIV/AIDS' emotional impact on their employees can seek guidance from any of several texts identified in Section 6.2 (Kubler-Ross, Martelli, Nuland, O'Brien, Pohl and Kay).

2.11.2 Addressing Coworker Concerns

Education is the most effective means of addressing coworker concerns and fear in the workplace. A comprehensive HIV/AIDS education program not only increases the likelihood of a caring response to news that a coworker has HIV/AIDS but also alleviates many employee anxieties. Ideally, a training program should be implemented before a workgroup is known to include someone with HIV, and should involve every employee.

Educational programs must address coworker behavior and attitudes towards working with persons who are infected with HIV - not just increase employees' knowledge of HIV/AIDS. Employees may know intellectually that HIV cannot be transmitted by sharing a coffee mug. However, this knowledge may be discarded in favor of "being on the safe side" once a coworker has disclosed he or she has HIV/AIDS. This can result in situations where clean office mugs are rinsed before using, or people begin to use personal mugs that they keep at their desk. To preclude these subtle forms of discrimination, the Office of National AIDS Policy recommends that education programs strive to make participants feel more comfortable, more supportive, and less judgmental and fearful of employees who are chronically ill, including those living or perceived to be living with HIV/AIDS.

Managers and supervisors should expect coworkers of persons with HIV/AIDS to be affected, and to exhibit a variety of responses. Witnessing the changes in health of their colleagues may trigger feelings of anger, anxiety, and sadness, thoughts of their own vulnerability and mortality, or memories of other losses. The grief process may begin — not with the death of a colleague — but with indications of a colleague's declining health. Coworkers may require their own accommodations, such as time off from work or a sympathetic ear, to deal with some of these emotional issues.

Although the experience of working with someone with HIV/AIDS or any other life-threatening condition may be saddening, it also creates opportunities for ongoing education, social support, and contributions to the community. Employers can organize blood drives to support blood banks and demonstrate the safety of blood donations. Having an employee or coworker with HIV/AIDS creates the opportunity to reiterate basic information on HIV/AIDS, and reinforce policies on how persons with a serious illness must be treated. Employees should be encouraged to offer the same kinds of support to the individual who has disclosed his or her HIV/AIDS status (and his or her family and friends) that would be extended to anyone else with a life-threatening condition. This support could be expressed in a number of ways, including invitations to lunch or coffee, and offers to run simple errands. Hospitalized or homebound coworkers can be kept abreast of office news and events through regular phone calls or notes.

Managers and supervisors also should recognize that employees may have friends, significant others, or family members who are infected with HIV. Support should be extended also to these individuals. If an employee seems to be having difficulty in dealing with feelings of grief and loss, it is not inappropriate to provide him or her with information about counseling that may be available to the employee through an outside organization such as Parents, Families and Friends of Lesbians and Gays (P-FLAG), or the employee assistance program in headquarters (ECAP) or in the employee's field office.

Ideally, all coworkers will be a source of support for each other. However some coworkers may be a source of tension, conflict, confusion, or fear. Even well-intended coworkers can create problems by being too inquisitive of employees who wish to preserve their privacy. Some employees may believe that they have a right to know if a co-worker is HIV positive, citing concerns of workplace safety. Regardless of the circumstance, disclosure of one's health or medical status is a decision that belongs solely to the person with HIV/AIDS. Managers and supervisors can prevent problems by clearly articulating and reiterating and enforcing the Agency policy on disclosure, privacy, and confidentiality.

In addition, coworkers may have a variety of other concerns: Some coworkers may worry about inadvertently passing common infections on to employees with HIV/AIDS. Some may fear becoming infected with HIV themselves. Some may be concerned about how a colleague's absences will affect their workload. Coworkers also may be uncomfortable with the possibility that someone they work with may be gay or has injected drugs. These concerns may prompt some employees to request the removal of a coworker with HIV/AIDS from the workgroup. Others may request that they themselves be transferred to avoid contact with the person with HIV/AIDS. Supervisors can keep employees focused on the mission of the work unit by demonstrating an understanding of their concerns, while at the same time emphasizing that employees are not at risk of HIV infection from normal contact in the workplace or sharing the same workspace with a person with HIV/AIDS. In order to maintain a productive workplace, managers must ensure that persons with and without

Managing HIV/AIDS in the Workplace A Resource for EPA Managers and Supervisors

HIV/AIDS continue to work together. Managers and supervisors should make it clear that discomfort alone is not sufficient justification for arranging an employee transfer. Supervisors and managers should be prepared to enforce workplace policies through disciplinary action if necessary. Again, the best approach is to educate employees about HIV/AIDS before it becomes known that a workgroup includes a person with HIV/AIDS.

Supervisors should address coworker concerns, provide referrals to educational resources, and seek an end to disruptive or unfair behavior before it becomes discriminatory behavior or harassment. Workplace discrimination may take many forms, including but not limited to:

- Negative comments about a person with (or suspected of having) HIV/AIDS;
- Giving someone an undeservedly low performance rating; and
- Failing to recommend a person for a commendation, raise, or promotion.

Other actions which tend to isolate the employee with HIV/AIDS and disrupt work may be more subtle, such as:

- Excluding persons from meetings;
- Failing to include persons from informal activities, such as lunch;
- Refusing to attend meetings; and
- Failing to share work equipment with or handle the paperwork of persons with HIV/AIDS.

Stigmatizing, isolating, and disruptive behavior clearly are unacceptable. However, managers and supervisors must be alert to any such behavior within their work groups. Such behavior could be considered discriminatory or disruptive. If they become aware of any such actions, managers and supervisors should intervene as soon as possible. The best and most straightforward measure all managers and supervisors can take toward nurturing a supportive environment for their employees is also the most simple; managers and supervisors should model exemplar behavior in their treatment of all employees, including those with HIV/AIDS and other life-threatening conditions.

2.12 Final Note

This chapter was intended as an overview to HIV/AIDS issues in the Federal workplace. Additional guidance on responding to HIV/AIDS related situations is provided in Chapter 4 (answers to commonly asked questions) and Chapter 5 (guidance on EPA benefits, accommodations, and disability policies and procedures). Also, references to outside information resources are provided in Chapters 6 and 7.

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Policy
Statements

3. POLICY STATEMENTS ON HIV/AIDS IN THE WORKPLACE

- White House Memorandum
- OPM Federal Personnel Manual Letter
- EPA Policy

White House Memorandum

THE WHITE HOUSE

WASHINGTON

September 30, 1993

MEMORANDUM FOR THE HEADS OF EXECUTIVE DEPARTMENTS AND AGENCIES

SUBJECT: AIDS at Work

Halting the spread of HTV/AIDS and caring for those already touched by the disease is our common responsibility. Sadly, if you do not know someone with HTV/AIDS, you soon will. Every 17 minutes an American dies of AIDS; one of every five Americans knows someone who has died of AIDS; over one million Americans are already infected with HTV.

HIV/AIDS affects everyone in this Nation. Preventing the spread of HIV/AIDS and its associated human and economic costs is crucial to the success of health care reform. Likewise, enlightened, hondiscriminatory workplace policies are essential to both our efforts at reinventing government and at lowering health costs. This Administration and this Nation must do all within our power to prevent discrimination against those infected with HIV. I am committed to facing the difficult issues raised by HIV/AIDS.

This is an Administration of action and leadership by example. Today's Cabinet meeting discussion of HIV/AIDS is the beginning. All of you are asked to develop and fully implement comprehensive HIV/AIDS workplace policies and employee education and prevention programs by World AIDS Day, 1994, beginning with your Senior Staff.

To begin this process:

- Each Cabinet Secretary shall designate a member of his/her Senior Staff to implement ongoing HIV/AIDS education and prevention programs and to develop nondiscriminatory workplace policies for employees with HIV/AIDS.
- * These designees, with the Office of the National AIDS Policy Coordinator (ONAPC), shall form a working group to implement this directive.

White House Memorandum (continued)

2

- The Office of Personnel Management (OPM) shall review its current HIV/AIDS workplace guidelines and assist in the development of workplace policies in the departments and agencies, as directed by ONAPC. OPM should pay particular attention to ensuring that the administrative burden on the departments and agencies is minimized.
- The National AIDS Policy Coordinator shall report to me quarterly on the progress of each department and agency, beginning January 1, 1994.
- The White House Staff and the Staff of the Executive office of the President (EOP) will participate in HIV/AIDS education and prevention training prior to World AIDS Day, December 1, 1993.

RIV/AIDS is the health crisis of this century; it cannot be allowed to extend into the next. Only through education and prevention can we stop its spread. Only through aggressive and coordinated efforts at medical research can we find a cure. Join me on World AIDS Day, 1991, to remember the hundreds of thousands of American dead and the millions of Americans infected or suffering because of this disease; help me to vividly demonstrate this Administration's commitment to end the HIV/AIDS epidemic.

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OPM Federal Personnel Manual Letter

OFFICE OF PERSONNEL MANAGEMENT WASHINGTON OC 20415

Office of the Desctor

March 21, 1988

MEMORANDUM FOR HEADS OF DEPARTMENTS AND AGENCIES

FROM:

CONSTANCE HORNER

DIRECTOR

SUBJECT:

AIDS in the Workplace

The workplace has not escaped the realities of the AIDS epidemic -- fears, confusion, loss of friends and co-workers and the possibility of discrimination, however unintended. The Federal government, as an enlightened and compassionate employer concerned with the health and welfare of its employees, has an obligation to show the way in addressing these realities in a positive, non-discriminatory fashion.

motauce You

Today, I am asking you to join with me in implementing a government-wide policy supportive of the President's AIDS awareness and prevention efforts. We have a two-fold responsibility with respect to AIDS in the workplace. First, to provide timely and useful information to employees about AIDS; and second, to handle personnel situations properly where AIDS is a factor. Educating employees about AIDS and fostering a climate of open communications will contribute to their own health and well-being as well as their understanding of this killer disease's impact on its victims. Effectively handling AIDS-related personnel matters will help prevent disputes, loss of productivity and unfair treatment of affected employees.

With these goals in mind the Office of Personnel Management (OPM) has issued the attached policy guidance on "AIDS in the Workplace." The material offers information and advice on effective AIDS education programs and provides guidance on applying Federal personnel policy to various workplace situations which involve AIDS.

I urge you to develop an agency policy and program consistent with this guidance to increase the awareness, understanding and effectiveness of your managers, supervisors and employees in dealing with AIDS. OPM will provide information, training and guidance to help in this effort.

Thank you for your support in establishing effective AIDS education programs and personnel policies.

Attachment

Office of Personnel Management

FPM Bulletin 792-42

Federal Personnel Manual System

FPM Bulletin

Bulletin No. 792-42

Washington, D C 20415

March 24, 1988

ACQUIRED IMMUNE DEFICIONCY SYNDROME (AIDS) IN THE NORKPLACE

Heads of Departments and Independent Establishments

1. In support of the Administration's AIDS awareness initiatives, OPM encourages agencies to provide educational information to Pederal employees to increase their understanding of

AIDS and to facilitate the proper handling of personnel situations where AIDS is a factor.

2. Increased awareness and understanding of AIDS will help allay unfounded fears and facilitate mensible approaches to AIDS-related issues which arise in the workplace. Further, a policy of open communication which provides ATDS information to employees will help them

maintain their own health and well-being.

The attachment to this bulletin is intended to assist agencies in their educational efforts and to provide information and guidance to managers, supervisors, and employees concerning AIDS-related workplace issues. The material in the attachment was developed with the assistance of the Office of the AIDS Coordinator of the Public Health Service.

4. CPM intends to establish a clearinghouse for AIDS policy statements and associated guidance in the Pederal sector. To assist in this effort, we ask that agencies send copies

of their policies to:

Chief, Employee Relations Division Office of Employee and Labor Relations U.S. Office of Personnel Management 1900 E Street, N.W., Room 7635 Washington, D.C. 20415

> Instance Home Constance Horner

Director

Attachment

Inquiries Office of Employee and Labor Relations, Personnel Systems and Oversicht Group, (202/FTS) 653-8551

Code.

792, Federal Employees Health and Counseling Programs

Distribution Basic FPM

Bulletin Experes:

April 20, 1989

OPU FORM MI ME

Accachment to FPM Bulletin 792-41
ACQUIRED INTUNE DEFICIENCY SYNDROME (AIDS) IN THE WORKPLACE
Guidelines for aids information and education and for personnel management issues
Office of Personnel Management Office of Employee and Labot Relations
Circe of Employee and Labor Relations
March 1988

Attachment to FPM Bulletin 792-42

(1)

AIDS IN THE WORKPLACE

Introduction

This information and guidance is designed to assist Federal agencies in establishing effective AIDS education programs and in fairly and effectively handling AIDS-related personnel situations in the workplace. In this guidance, the term AIDS is used to refer either to the general AIDS phenomenon or to clinically diagnosed AIDS as a medical condition. HIV (human immanodeficiency virus) is used when the discussion is referring to the range of medical conditions which HIV-infected persons might have (i.e., immunological and/or neurological impairment in early HIV infection to clinically diagnosed AIDS).

General Policy

Guidelines issued by the Public Health Service's Centers for Disease Control (CDC) dealing with AIDS in the workplace state that "the kind of nonsexual person-to-person contact that generally occurs among workers and clients or consumers in the workplace does not pose a risk for transmission of [AIDS)." Therefore, HIV-infected employees should be allowed to continue working as long as they are able to maintain acceptable performance and do not pose a safety or health threat to themselves or others in the workplace. If performance or safety problems arise, agencies are encouraged to address them by applying existing Pederal and agency personnel policies and practices. (See also paragraph I on page 5 which discusses the Public Health Service's guidelines for health-care workers.)

HIV infection can result in medical conditions which impair the employee's health and ability to perform safely and effectively. In these cases, agencies should treat HIV-infected employees in the same manner as employees who suffer from other serious illnesses. This means, for example, that employees may be granted sick leave or leave without pay when they are incapable of performing their duties or when they have medical appointments. In this regard, agencies are encouraged to consider accommodation of employees' AIDS-related conditions in the same manner as they would other medical conditions which warrant such consideration.

Also, there is no medical basis for employees refusing to work with such fellow employees or agency clients who are HTV-infected. Nevertheless, the concerns of these employees should be taken seriously and should be addressed with appropriate information and counseling. In addition, employees, such as health care personnel, who may come into direct contact with the body fluids of persons having the AIDS virus, should be provided appropriate information and equipment to minimize the risks of such contact. (See also paragraph I on page 5.)

OPM encourages agencies to consider the following guidelines when establishing AIDS education programs and in carrying out their personnel management responsibilities.

I. AIDS INFORMATION AND EDUCATION PROGRAMS

There are several important considerations in establishing effective AIDS information and education programs. The following guidance is intended to help agencies develop methods for establishing successful programs.

A. Timing and Scope of AIDS Information and Education Efforts

AIDS information and education programs are most effective if they begin before a problem situation arises relative to AIDS and employee concerns. Experience in the private sector has demonstrated that employees' level of receptivity to accurate information will be higher when management has a policy of open communications and when educational efforts are initiated before a problem situation occurs. Education and information should be of an ongoing nature. This approach will reassure employees of management's commitment to open communications and employees will receive undated information about AIDS. By providing AIDS information to all employees, agencies will enhance employees' understanding about the nature and transmission of "he discase."

Attachment to FFM Bulletin 792-42 (2)

B. Educational Vehicles

Education and information efforts may be carried out in a variety of ways. Agency news bulletins, personnel management directives, meetings with employees, expert speakers and counselors, question and answer sessions, films and video-tapes, employee newsletters, union publications, factaheets, pamphlets, and brochures are likely to be effective means of providing information to employees about AIDS.

C. Employee Assistance Programs

For employees who have personal concerns about AIDS, agency employee assistance programs (EAPs) can be an excellent source of information and counseling, and can provide referrals, as requested, to community testing, treatment, and other resources. EAPs can also provide counseling to employees who have apprehensions regarding the communicability of the disease or other related concerns. Because EAPs are in a unique position to offer information and assistance, agencies are encouraged to establish AIDS information, counseling, and referral capabilities in their EAPs and to make employees and supervisors aware of available services. In addition, EAPs can be a good source of managerial/supervisory training on AIDS in the work-place. As with other services provided by the EAP, strict adherence to applicable privacy and confidentiality requirements must be observed when advising employees with AIDS-related concerns. In addition to services provided by the EAP, the agency's occupational health program, health unit, or medical staff should be prepared to assist employees seeking information and counseling on AIDS.

D. Training and Guidance for Managers and Supervisors

Supervisors and managers should be prepared to deal with employee concerns and other issues related to AIDS in the workplace. Agencies should consider, therefore, conducting ongoing training and education programs on AIDS for their managers and supervisors on the medical and personnel management dimensions of AIDS. These programs can be used to educate managers and supervisors on the latest research on AIDS in the workplace, to provide advice on how to recognize and handle situations which arise in their occanizations, and to convey the importance of maintaining the confidentiality of any medical and other information about employees' health status. In addition, managers and supervisors should be given a point of contact within the agency where they can call to obtain further information or to discuss situations which arise in their work units. Agencies should attempt to initiate training and guidance activities before problems occur.

E. Sources of Information and Educational Materials

A great deal of information about AIDS is available to Federal agencies. OPM encourages agencies to explore various sources of information and to keep abreast of the latest research on AIDS in the workplace. The U.S. Public Health Service (PHS) has developed a great deal of material on the medical and other aspects of AIDS. Information about AIDS can be obtained requesting it from PHS offices or from the AIDS Clearinghouse (America Responds to AIDS, P.O. Box 6003, Rockville, Miryland 20850; telephone (800) 342-7514). PHS offices are located throughout the country and can be contacted for information relating to AIDS. (See section III for a listing of PHS regional office locations.) In addition, the American Red Cross has developed an extensive assortment of educational materials on AIDS. Information about the materials available through PHS and other sources is contained in section III.

II. PERSONNEL MANAGEMENT ISSUES AND CONSIDERATIONS

When AIDS becomes a matter of concern in the workplace, a variety of personnel issues may arise. Basically, these issues should be addressed within the framework of existing procedures, guidance, statutes, case law, and regulation. Pollowing is a brief discussion of AIDS-related issues which could arise in various personnel management areas, along with some basic guidance on how to approach and resolve such issues. Agencies are cautioned that, as with any complex personnel management matter, the resolution of a specific problem must be based on a thorough assessment of that problem and how it is affected by contemporary information and guidance about AIDS, current law and regulation bearing on the involved issue, and the agency's own policies and needs.

(3)

OPM Federal Personnel Manual Letter (continued)

Attachment to FPM Bulletin 792-42

A. Declovees' Ability to Work

An HTV-infected employee may develop a variety of medical conditions. These conditions can An HIV-INITETED employer immunological and/or neurological impairment in early stages of HIV range all the way from immunological and/or neurological impairment in early stages of HIV intection to clinically diagnosed AIDS. At some point, a concern may arise whether such an employee, given his or her medical condition, can perform the duties of the position in a safe and reliable manner. This concern will typically arise at a point when the HTV-infected employee suffers health problems which affect his or her ability to report for duty or perform. Also, in some situations the concern may stem from the results of a medical examination required by the employee's position. Under OPM's regulations in 5 C.F.R. Part 339, Medical Determination Related to Employability, it is primarily the employee's responsibility to produce medical documentation regarding the extent to which a medical condition is affecting availability for duty or job performance. However, when the employee does not produce sufficient documentation to allow agency management to make an informed decision about the extent of the employee's capabilities, the agency may offer, and in some cases order, the employee to undergo a medical examination. Accurate and timely medical information will allow the agency to consider alternatives to keeping the employee in his or her position if there are serious questions about safe and reliable performance. It will also help determine whether the BIV-infected employee's medical condition is sufficiently disabling to entitle the employee to be considered for reasonable accommodation under the Rehabilitation Act of 1973 (29 U.S.C. \$ 794).

B. Privacy and Confidentiality

Because of the nature of the disease, HTV-infected employees will have understandable concerns over confidentiality and privacy in connection with medical documentation and other information relating to their condition. Agencies should be aware that any medical documentation submitted to an agency for the purposes of an employment decision and made part of the file pertaining to that decision becomes a "record" covered by the Privacy Act. The Privacy Act generally forbids agencies to disclose a record which the Act covers without the consent of the subject of the record. However, these records are available to agency officials who have a need to know the information for an appropriate management purpose. Officials who have access to such information are required to maintain the confidentiality of that information. In addition, supervisors, managers, and others included in making and implementing personnel management decisions involving employees with AIDS should strictly observe applicable privacy and confidentiality requirements.

C. Leave Administration

HIV-infected employees may request sick or annual leave or leave without pay to pursue medical care or to recuperate from the ill effects of his or her medical condition. In these situations the agency should make its determination on whether to grant leave in the same manner as it would for other employees with medical conditions.

D. Changes in Work Assignment

Agencies considering changes such as job restructuring, detail, reassignment, or flexible scheduling for HIV-infected employees should do so in the same manner as they would for other employees whose medical conditions affect the employee's ability to perform in a safe and reliable manner. In considering changes in work assignments, agencies should observe established policies governing qualification requirements, internal placement, and other staffing requirements.

E. <u>Dmployee Conduct</u>

There may be situations where fellow employees express reluctance or threaten refusal to work with HIV-infected employees. Such reluctance is often based on misinformation or lack of information about the transmission of HIV. There is, however, no known risk of transmission of HIV through normal workplace contacts, according to leading medical research. Nevertheless, OPM recognizes that the presence of such fears, if unaddressed in an appropriate and timely manner, is be disruptive to an organization. Usually an agency will be able to deal effectively with such situations through information, counseling, and other means. However, in situations where such measures do not solve the problem and where management determines that an employee's

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the production's work, it should consider appropriate corrective or disciplinary action against the threatening or disruptive employee(s). In other situations, management may be inceded with an HIV-infected employee who is having performance or conduct problems. Hanagement should deal with these problems through appropriate counseling, remedial, and, if necessary, disciplinary measures. In pursuing appropriate action in these situations, management should be sensitive to the possible contribution of anxiety over the illness to work behavior and to the requirements of existing Pederal and agency personnel policies, including any obligations the agency may have to consider reasonable accommodation of the HIV-infected employee.

F. Insurance

HIV-infected employees can continue their coverages under the Faderal Employees Health Benefits (FEHB) Program and/or the Pederal Employees' Group Life Insurance (FEGLI) Program in the same manner as other employees. Their continued participation in either or both of these programs would not be jeopardized solely because of their medical condition. The health benefits plans cannot exclude coverage for medically necessary health care services based on an individual's health status or a pre-existing condition. Similarly, the death benefits payable under the FEGLI Program are not cancelable solely because of the individual's current health status. However, many employee who is in a leave-without-pay (LMOP) status for 12 continuous months faces the statutory loss of FEHB and FEGLI coverage but has the privilege of conversion to a private policy without having to undergo a physical examination. Employees who are Seeking to cancel previous declinations and/or obtain additional levels of FEGLI coverage must prove to the satisfaction of the Office of Pederal Employees' Group Life Insurance that they are in reasonably good health. Any employee enhibiting symptoms of any serious and life-threatening illness would necessarily be denied the request for additional Goverage.

G. Disability Retirement

HTV-infected employees may be eligible for disability retirement if their medical condition warrants and if they have the requisite years of Pederal service to qualify. OPH considers applications for disability retirement from employees with ATDS in the same manner as for other employees, focusing on the extent of the employee's incapacitation and ability to perform his or her assigned duties. OPH makes every effort to expedite any applications where the employee's illness is in an advanced stage and is life threatening.

H. Labor-Management Relations

AIDS in the workplace may be an appropriate area for cooperative labor-management activities, particularly with respect to providing employees education and information and alleviating AIDS-related problems that may emerge in the workplace. In addition, to the extent that an agency proposes AIDS-related policies or programs which would affect the working conditions of bargaining unit employees, unions must be accorded any rights they may have to bargain or be consulted as provided for under 5 U.S.C. Chapter 71.

I. Health and Safety Standards

In 1985, the CDC published guidelines relating to the prevention of HIV transmission in most workplace settings, CDC Recommendations for Preventing Transmission of Infection with [HIV] in the Workplace, 34 MMWR 681 (November 15, 1985). The CDC published specialized guidelines in 1987 relating to health-care workers (which in part updated the health-care worker provisions contained in the workplace guidelines), CDC Recommendations for Prevention of HIV Transmission in Health-Care Settings, 36 MWWR Supp. no. 25 (August 21, 1987). The Department of Health and Human Services (HHS) and the Occupational Safety and health Administration (DSHA) of the Department of Labor have initiated a program to ensure compliance with safety and health guidelines and standards designed to protect health-care workers from blood-borne diseases, including AIDS. See Department of Labor/Department of Health and Human Services — Joint Advisory Notice: Protection Adminst Occupational Exposure to Hepatitis B Virus (HBV) and Human Immunodeficiency V. US (FIV), 52 Fed. Reg. 41818 (October 30, 1987). The CDC and OCHA/HHS guidance is intended to increase the availability and use of educational information and personal protective equipment and to improve workplace practices bearing on the transmission of AIDS and other blood-borne

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diseases. OPM strongly encourages agencies, especially those with employees occupying healthcare and related positions, to establish health and safety practices consistent with this quidance. Sources are available in OSHA to discuss the published guidelines.

J. Blood bonations

One area of personnel management which agencies may overlook when considering AIDS policies and practices is employee blood donations. OPM joins the American Red Cross in urging agencies to encourage employees to consider donating blood. Under guidelines established by the American Red Cross, there is no risk of contracting AIDS from giving blood. However, fears associated with AIDS have contributed to a situation where many of the nation's blood banks are in short supply. This situation threatens the health status of the American public.

As part of its effort to educate the public so as to overcome these fears, the American Red Cross has produced three publications which address blood donations where AIDS is an issue. These publications are: "You Can't Get AIDS from Civing Blood, But Fear Can Run Us Bry," "What You Must Know Before Civing Blood," and "AIDS and the Safety of the Nation's Blood Supply." These publications are available through your local Red Cross chapter or by contacting the Red Cross National Headquarters AIDS Public Education Program (by writing to 1730 "D" Street, N.W., Mashington, D.C. 20006 or by calling (202) 639—3223).

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4. OUESTIONS MANAGERS ARE LIKELY TO FACE

With one in every 250 Americans living with HIV, the likelihood that you as a manager or supervisor will be faced with questions or situations concerning HIV/AIDS in the workplace is now greater than ever. This chapter contains questions commonly asked by managers and other employees. Read and become familiar with the responses to help prepare yourself when a question or situation arises. The responses given here are designed to help inform you and your staff; they do not provide all the detail that may be necessary to answer certain questions. The responses in this chapter have been cross-referenced with the rest of this resource guide. The references, shown in parentheses, indicate where further information on each of the topics can be found.

In the event that you are asked a question for which you do not have an answer, do not be afraid to say, "I don't know, but I will work with you to find the correct answer." This may require some telephoning and legwork on your part. Your efforts should begin with the EPA's Employee Counseling and Assistance Program (ECAP) (for headquarters staff) or employee assistance program located in a field office. They will be able to provide you with an answer or refer you to the appropriate external source. In any case, try to remain involved in the resolution. Your continued involvement will not only aid the individual, but will also increase your knowledge and understanding of HIV/AIDS issues.

4.1 Basic Information on HIV/AIDS

What is the difference between HIV and AIDS?

The Human Immunodeficiency Virus (HIV) and the Acquired Immune Deficiency Syndrome (AIDS) are closely linked to one another. HIV is a virus that progressively destroys the body's immune system, a system which normally fights off infections and diseases. A person can tell if he or she has been infected with HIV through an HIV-antibody test. A positive HIV antibody test does not mean that a person has AIDS. It may take years before an HIV positive person exhibits any adverse physical effects. AIDS is caused by HIV and represents the last stage in the HIV illness spectrum. Persons with AIDS have one or more of several particular diseases (sometimes referred to as "opportunistic infections"), such as severe pneumonia and cancers. At the present time, AIDS is thought to be fatal.

(For additional information, see Sections 2.2.1 and 2.2.2.)

Can HIV or AIDS be treated or cured?

At this time, there is no vaccine or cure for HIV infection or AIDS. Nevertheless, some therapies have resulted in persons with HIV/AIDS living longer. In addition to obtaining appropriate pharmaceutical drug treatment, persons with HIV/AIDS should be encouraged to do all of the things that promote general health maintenance, including meeting nutritional needs, getting adequate rest, avoiding alcohol, smoking, drugs and stress, and getting exercise and fresh air. Persons with HIV/AIDS are advised to contact the Project Inform treatment hotline to obtain information on early diagnosis, immune health monitoring, and treatment. See the listing in Chapter 6.

(For additional information, see Section 2.6.)

How is HIV transmitted?

Intimate sexual contact: HTV is most commonly passed through sexual contact via exposure to infected blood, semen, or vaginal/cervical secretions. The transmission can occur during vaginal, or an example of an example of the transmission can occur during vaginal, or an example of the transmission can occur during vaginal, or an example of the transmission can occur during vaginal, or an example of the transmission can occur during vaginal, or an example of the transmission can occur during vaginal, or an example of the transmission can occur during vaginal or an example of the transmission can occur during vaginal or an example of the transmission can occur during vaginal or an example of the transmission can occur during vaginal or an example of the transmission can occur during vaginal or an example of the transmission can occur during vaginal or an example of the transmission can occur during vaginal or an example of the transmission can occur during vaginal or an example of the transmission can occur during vaginal or an example of the transmission can occur during vaginal or an example of the transmission can occur during vaginal or an example of the transmission can occur during vaginal or an example of the transmission can occur during t

Sharing injection equipment: HIV also can be passed when injection equipment (including needles, syringes, cotton, cooker, or rinse water) is shared during the injection of drugs. In addition, HIV may be transmitted through sharing equipment used for body piercing, tattooing, and steroid injection or popping.

Mother to baby: Because the mother and fetus share the mother's blood supply, an unborn child may be infected in utero or through the birthing process. There are also a few reported cases in which infected mothers have transmitted HIV through breast milk.

Exposure to contaminated blood products: HIV can be transmitted through the transfusion of HIV contaminated blood or blood products, the transplant of tissues or organs, or through insemination with infected semen. All blood donations are now screened to identify and eliminate HIV contaminated blood before it enters the blood supply. Tissue banks and sperm banks vary in their procedures, but the Public Health Service has recommended that organs, tissues, and sperm be tested. Some health care, laboratory, or other workers still may come into contact with blood samples drawn from persons with HIV.

(For additional information, see Section 2.3.)

4.2 HIV/AIDS Transmission in the Workplace

Can HIV be transmitted at work?

There is no known risk of HIV infection through routine workplace activities. HIV is not spread through casual contact. It is very fragile outside the human body and is killed by soap and water, bleach, or direct sunlight. Therefore, HIV cannot be passed through the air by sneezing, breathing, crying, or coughing. Touching or shaking hands does not spread HIV. Interactions that take place in a typical work environment, such as sharing telephones, computers, office supplies, car pools, or the same air space do not transmit the virus. Universal precautions should be followed in the event of rare occurrences such as medical emergencies, or accidents involving blood or body fluid spills.

(For additional information, see Sections 2.3, 2.4, and 2.6.)

Is it important to know if there are any HIV positive persons in the work group in anticipation of a blood spill at work?

No. In the case of a blood spill, you should always assume that there is the presence of a bloodborne pathogen (such as HIV or hepatitis B) and take universal precautions.

(For additional information, see Sections 2.4 and 2.8.)

Can I get infected with HIV from donating blood or participating in the blood drives at work?

No. According to the Red Cross, there is virtually no risk of HIV infection in donating blood in the United States. During the donation, blood is drawn with a sterile, throw-away needle that is used only once. Nothing enters the donor's body that can do any harm. There is no opportunity for HIV to enter the donor's bloodstream when donating blood.

(For additional information, see Section 2.3.)

How can I protect myself against HIV infection at work?

HIV infection is preventable. HIV is not easily spread in most work situations, especially an office setting. Risk of exposure outside the workplace is more likely. Nonetheless, when an employee encounters a blood spill or emergency involving a loss of blood, he or she should contact the closest Health Unit or Health and Safety Division, or call 911 or other emergency service. Specialty trained persons should handle spills. In general, a set of universal precautions for the workplace has been developed:

- Do not engage in sex or injection drug use in the workplace.
- If resuscitation of a person is required, use resuscitation bags and pocket masks for all mouth-to-mouth resuscitation.
- In the event of blood or body fluid spills, isolate the spill area, use one-time use latex gloves, sponge up the surface, disinfect area with a mild disinfectant, germicide, or bleach and water solution, and safely dispose of waste.
- Use extreme caution when handling sharp objects (e.g., glass, metal) and dispose of carefully. Medical sharps (e.g., syringes, lancets) should be disposed of in puncture-proof, hard plastic containers that can't be seen through, or metal containers with lids reinforced with tape.

(For additional information, see Sections 2.4 and 2.6.)

Since the transmission of HIV in the workplace is unlikely, why do I as a manager/supervisor need to be concerned?

The CDC currently estimates that over 1 million Americans are infected with HIV. This means that 1 in every 250 Americans is living with HIV. Additionally, in 1992, the CDC reported that over two-thirds of large workplaces (more than 2,500 employers) already have employees with HIV infection or AIDS. The rate of HIV infection is increasing, and so the likelihood that you will have an employee with HIV/AIDS is growing. Courts consider persons who are HIV-positive and have AIDS to be covered by discrimination laws. Therefore, as a manager, you need to be aware of the human, legal, and financial issues associated with HIV/AIDS to help you maintain the rights of your employees and avoid discriminating against them. Managers and supervisors also are responsible for maintaining a safe and productive workplace for their employees.

(For additional information, see Sections 2.7 and 2.9.)

4.3 HIV-Antibody Testing and Counseling

What is the HIV-antibody test?

There are two separate tests for detecting HIV antibodies (ELISA and Western blot). When used together, they are correct more than 99.9 percent of the time. When a person becomes infected with HIV, his or her body makes substances called antibodies. These HIV antibodies usually show up in the blood within 3 months after infection, and almost all people who are infected will show antibodies in their blood within 6 months. If a person's HIV antibody test is negative, it means no antibodies were found and the person is probably not infected with HIV. If an ELISA test is positive, the results are typically confirmed with the more sensitive antibody test, the Western blot. Because of the window period, however, if a person engages in risky behavior less than 6 months before taking an antibody test, he or she needs to be tested again later.

(For additional information, see Sections 2.5.1 and 2.5.2.)

Who should be tested?

The Centers for Disease Control and Prevention recommends that a person should consider getting tested if he or she can answer "yes" to any of the following questions:

- Have you ever had unprotected sex (anal, vaginal, or oral) with a man or woman who:
 - you know was infected with HIV?
 - injects or has injected drugs?
 - shared injection equipment with someone who was infected?
 - had sex with someone who shared injection equipment?
 - had multiple sex partners?
 - you normally wouldn't have sex with?
- Have you ever used injection equipment that was used by anyone before you?
- Have you ever given or received sex for drugs or money?
- Did you or any of your sex partners:
 - receive treatment for hemophilia between 1978 through 1985?
 - have a blood transfusion or organ transplant between 1978 through 1985?

(For additional information, see Section 2.5.3.)

Where can I go to get HIV antibody testing and counseling?

The availability of counseling and testing varies by area. Testing may be available through HIV-antibody testing centers, community health clinics, sexually transmissible disease clinic, hospital clinics, and doctors' offices. Individuals who have difficulty identifying a testing site should contact the local public health department, AIDS service organization, Red Cross chapter, or their doctor. People can also call the National HIV/AIDS Hotline (800/342-AIDS) to get information on testing sites in their area.

Counseling is important for anyone who takes the test. The test should be done through a testing site with qualified health professionals that provide pre-test and post-test counseling services. These professionals should be familiar with the test and should provide information on HIV and the meaning of test results before administering the test.

(For additional information, see Section 2.5.4.)

Can I require that an applicant or employee be tested for HIV antibodies?

No. Employee or applicant testing, whether voluntary or mandatory, is not part of EPA's HIV/AIDS policy for three reasons: (1) HIV/AIDS is not considered a health hazard in the ordinary workplace; (2) a positive (or negative) test result of itself is not a proper basis for personnel action; and (3) testing employees or applicants for employment could be viewed as discriminatory under current law.

(For additional information, see Sections 25.3, 26, 27.1, 2.82, 29.1, and 29.2)

Can FEHB plans require new employees to undergo HIV antibody tests before enrolling them in its health insurance plan?

No. FEHB insurance plans do not require medical reports for new employees who decide to join an ongoing health plan. Medical reports may be required if an employee first decides not to join the plan, and later changes his or her mind.

4.4 Disclosure of HIV/AIDS Status

What should I do if I suspect one of my staff members has HIV/AIDS?

You should not ask the employee if he or she has HIV/AIDS or even imply it in any way. Doing so is an invasion of their privacy rights. Employees are not required to tell their supervisors if they have HIV/AIDS. You can do nothing on behalf of the individual employee until he or she tells you "I have HIV" or "I have AIDS," or provides you with other documentation that he or she has a serious health condition that requires an accommodation.

(For additional information, see Section 2.7.)

What should I do if an employee asks if a coworker has AIDS?

Regardless of whether or not you know if someone has HIV/AIDS, you must keep all knowledge of the person's medical information confidential. You may not confirm or deny whether anyone has HIV/AIDS without permission, preferably in writing, from the person in question. You should respond that you are not permitted to disclose any medical information about another employee without their consent. Also, explain that HIV is not spread by the type of contact that usually occurs in the workplace, so there is no need to fear or avoid any staff member who has or is suspected of having HIV/AIDS. Emphasize that the spreading of rumors will not be tolerated and will be handled as an employee conduct problem.

(For additional information, see introduction to Section 2, and 2.8.)

What should I do if a staff member tells me that he or she is HIV positive or has AIDS?

First, understand that a staff member with HIV/AIDS may have the following concerns, in addition to the more basic questions about their health:

- Will I lose my job?
- Will I be forced to quit?
- Will I be isolated from my coworkers?
- Where do I go from here?

Explain that EPA treats employees with HIV/AIDS the same as any other employee with a life-threatening illness. Also explain that HIV cannot be transmitted in normal working situations. As long as the employee feels well enough to work, he or she is welcome and encouraged to continue working. HIV/AIDS is considered a disability. Under Federal law, it is illegal to fire people because of their physical or mental disability. In addition, EPA will not discriminate against the employee in any way. Also, explain that the disclosure will be kept confidential.

There is no reason to isolate the person from his or her coworkers. Explain that the employee's duties will remain the same until he or she can no longer perform them.

Ask the employee if there is anything he or she needs you to do for them in terms of accommodations. If a request is made that you are unsure about, you may consult with an employee assistance counselor (ECAP at headquarters) or the Human Resources Office (EOCC at headquarters). Remember to treat the employee with the understanding and respect you would give to anyone else who has a life-threatening illness. Moreover, treat the individual the way you would like to be treated.

(For additional information, see Sections 2.8.2 and 2.11.)

What should I advise a staff member with HIV/AIDS about disclosing his or her condition?

The ultimate decision is up to the employee. You cannot tell him or her what to do. Express your support for whatever decision the employee decides to make. Strongly recommend that the employee consult with a trained counselor in ECAP (for headquarters staff) or the field office's employee assistance program. They will discuss the advantages and disadvantages of disclosing to coworkers. Also, remind the employee that at some point, he or she may have to release medical information to obtain certain benefits or extensive accommodations. However, this information will be kept confidential and given only to persons who have a management decision to make that requires medical or other health-related information.

(For additional information, see Section 2.8.)

4.5 Reasonable Accommodations for Employees with HIV/AIDS

Should people with HIV/AIDS be allowed to continue working?

Yes. Thousands of people who have HIV/AIDS continue to be successfully employed. As long as people with HIV/AIDS feel well enough to work, they are able to work at no risk to themselves, coworkers, or the public. This disease can be treated like any other life-threatening illness, such as cancer or heart disease. Under Federal law, it is illegal to fire people because of their mental or physical disability. The Agency is also required to make reasonable accommodations for the disabled individual.

(For additional information, see Section 2.7.)

Does the Americans with Disabilities Act (ADA) apply to the Federal workplace?

ADA does not, in its entirety, apply to the Federal government workplace. However, the Rehabilitation Act of 1973, the Employee Retirement Income Security Act, the Occupational Safety and Health Act (OSHA), the National Labor Relations Act, the Temporary Continuation of Coverage Act, and the Privacy Act do apply. Moreover, all of the provisions of the ADA are covered by the provisions of the Rehabilitation Act.

(For additional information, see Section 2.7.)

What does the term "reasonable accommodations" mean?

Reasonable accommodations are measures taken by employers to allow people with disabilities to apply for work, become new employees, or remain at work as long as reasonably possible. Reasonable accommodations may include, but are not limited to the following: providing flexible hours, changing from full-time to part-time work status, allowing employees to work at home (if necessary and practical), job sharing, providing physical apparatus to help physically handicapped employees, allowing extended absences and tardiness, and transferring persons to different jobs. Job transfers may be made only to accommodate a person's disability.

(For additional information, see Sections 2.7.2 and 5.2.1.)

What kind of reasonable accommodations should be made for a person with HIV/AIDS?

The type of reasonable accommodations that are available to persons with HIV/AIDS should be no different than the type and level of accommodations made for any other person with a life-threatening illness. Decisions about the specific types of accommodations are made on a case-by-case basis.

(For additional information, see Sections 2.7.2 and 5.2.1.)

4.6 Concerns of the Employee with HIV/AIDS

What happens if an employee becomes ill from HIV/AIDS and needs time off?

A variety of paid leave options are available. The prioritized list below shows the order in which different types of leave should be used.

- 1. Sick leave
- 2. Vacation
- 3. Leave bank
- 4. Disability
- 5. Early retirement

(For additional information, see Sections 2.10, 5.1.4, 5.1.6, and 5.3.1.)

Will an employee with HIV/AIDS lose his or her current health or life insurance benefits?

No. Federal employees cannot be terminated from their current health or life insurance plans due to HIV/AIDS.

(For additional information, see Sections 5.1.2 and 5.1.5.)

4.7 Coworker Concerns

How should I handle staff members who are fearful or refuse to work with a fellow staff member who has HIV/AIDS?

Meet with the staff members and explain that HIV is not spread through the air by sneezing, breathing, crying, coughing, touching, or shaking hands. This means that interactions that take place in a typical work environment, such as sharing telephones, computers, pencils, or the same air space does not transmit the virus. If employees are fearful of accidents involving blood or other body fluids, explain that universal precautions should be used for protection against many infections or diseases, including HIV. Offer to make available informative brochures, videos, or a counselor from ECAP (headquarters) or the field office's employee assistance program to address the concerns raised by the employee.

Also explain to the individual that when and how employees work together will not change. If necessary, add that inappropriate behaviors or discussions at work regarding this issue will not be tolerated and will be handled as employee conduct problems.

(For additional information, see Section 2.11.)

4.8 Where to Go for More Information

Where can I get more information about HIV/AIDS?

The CDC National AIDS Hotline at 1-800-342-AIDS is staffed with specialists who can offer a wide variety of written materials or answer questions about HIV infection and AIDS. In addition, your doctor or your employee's doctor, a state or local health department, HIV/AIDS service organizations, or local Red Cross chapters can provide general and specific information, such as testing and counseling services. Specific information regarding the EPA and the Federal government's policies and procedures can be obtained through the Office of Human Resource Management (EOCC, for headquarters staff, or field Human Resources Office) or an employee assistance program (ECAP, for headquarters staff, or field office employee assistance program). Additional sources of information for resources, testing and counseling are available outside of the Agency.

(See Chapter 7 of this guide for a list of the sources.)

5. PROCEDURES AND SAMPLE FORMS

While this resource guide contains the best information available at the time of its preparation, the ever-changing nature of Federal employee benefits policies and procedures will require supervisors and employees to obtain the most current forms and instruction from EPA OHRM Employee Outreach and Counseling Center (EOCC). For Headquarters staff, the best source of current information is a counselor in EPA EOCC. EOCC can be reached at 202/260-9686 to make an appointment. Field office and laboratory personnel should consult their local Human Resources Office. This guide is in no way intended to replace employee or supervisor contact with the EPA EOCC. Rather it is designed to provide an overview of the many issues and benefits relevant to disabling or life-threatening conditions such as HIV/AIDS. There are many publications that provide detailed information on each aspect covered in this manual. Some are available from the EPA EOCC, some from the Office of Personnel Management, and some from other Federal agencies such as the Social Security Administration.

This chapter of the guide is organized into three parts. Section 5.1 provides general information on personal financial management preparations that any employee should undertake, regardless of whether the individual has a serious illness or not. Section 5.2 provides information on obtaining schedule and workplace accommodations. Section 5.3 outlines procedures related to disability retirement. As will be shown in this chapter, many benefits and procedures run on parallel tracks. The two different retirement systems at EPA are: the Federal Employée Retirement System (FERS) and the Civil Service Retirement System (CSRS). (PHS employees detailed to EPA operate under a different retirement system altogether through the Department of Health and Human Services.) This chapter includes separate guidance for FERS and CSRS.

5.1 General Information and Referrals

Contents

- 5.1.1 Beneficiary Designation
- 5.1.2 Federal Employee Group Life Insurance
- 5.1.3 Credit Union
- 5.1.4 Social Security Administration
- 5.1.5 Health Insurance Options
- 5.1.6 Leave Bank Sign-Up
- 5.1.7 Direct Deposit
- 5.1.8 Personal Counseling Services
- 5.1.9 Quiet Room

5.1.1 Beneficiary Designation

Supervisors have no responsibility for their employees with respect to designating beneficiaries. However, if an employee asks for assistance, the supervisor may be able to help by providing the proper blank forms and information, or by directing the employee to the EPA Employee Outreach and Counseling Center (EOCC) for information and guidance. (EOCC serves headquarters staff. Field staff should consult the Human Resources Office in their field office.) Moreover, beneficiary designation is an important subject for the supervisor to be familiar with in general, to assist all employees, as well as for the supervisor's own personal matters.

It is important for everyone, whether he or she has a serious illness or not, to complete and ratify forms that designate beneficiaries for a variety of funds including retirement, life insurance policies, individual retirement accounts (IRAs), and Thrift Savings Plan, as well as non-salary payments such as accrued unused leave. If an employee believes he or she has a potentially life-threatening condition, it may be especially important to take care of these arrangements while still healthy. This could prevent the employee's beneficiary designation decisions from being challenged by others if his or her health deteriorates. Also, taking care of beneficiary designation while a person is in relatively good health will relieve the stress of handling these administrative matters in times of ill health.

It is important to use the proper form for designating beneficiaries for each purpose. Each program that provides a retirement, disability, or survivor benefit requires that the employee complete a separate form. Four programs' forms are provided in this section. FERS and CSRS have distinct forms for beneficiary designation for retirement accounts. The Thrift Savings Plan (TSP), Federal Employees Group Life Insurance (FEGLI), and other programs have their own forms also. The most current version of each form is available from the EPA EOCC or field Human Resources Office. In general, once forms have been completed, received by the appropriate program, and witnessed, the beneficiary designation is effective.

Another form for beneficiary designation is SF 1152, "Designation of Beneficiary, Unpaid Compensation of Diseased Civilian Employee." The form is used by an employee to designate one or more persons to receive the value of any annual leave, salary balance, travel or other reimbursement, or other monetary awards from EPA in the event of the employee's death. The employee can allocate shares of the remaining balances among multiple beneficiaries. A copy of the form can be found at the end of this section. The most current version may be obtained and filed with Human Resources.

FEGLI, "Designation of Beneficiary"

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IMPORTANT—The filing of this form will completely cancel any Designation of Beneficiary under the Federal Employees' Group Life Insurance Program you may have previously filed. Be sure to name in this form all persons you wish to designate as beneficiaries of any life insurance payable under the Program at your death.

	EXAMPLES OF DESIGNATIONS		
1 Now to Designate One Beneficiary Do n	of write names as M.E. Brown or as Mrs. John H. Brown history anter "My asset in the paneticiary column	II you want to desig	priete your sease as
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How to Cancel a Designation of Beneficial	ry and Effect Payment Under Order of Precedenc	e (See back of o	upincate)
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This Designation of Beneficiary Form is to be used solely for the disposition of proceeds of induiance under the Federal Employees' Group Life Insurance Program and is not to be contuned with Standard Form 2006, Designation of Beneficiary, Civil Service Retrieved System. Standard Form 3102, Designation of Beneficiary, Unpaid Compensation of Deceased Crisical Employee

Order of Precedence

If, at the death of the insured, there is no designated beneficiary entitled to all or any part of the insurance, the amount of insurance for which there is no designated beneficiary stell be preached to the person or persons listed below surviving at the date of the insured a geath, in the following order of precedence:

- 1. To the widow or widower
- 2 If nedner of the above, to the child or children with the share of any deceased child distributed among the descendants of that child
- 3 If none of the above to the parents in equal shares of the entire amount to the surviving parent
- 4. If none of the above, to the executor or administrator of the
- 5 If none of the above to the other next of tim who are entosed under the tews of the domices of the stituted at the date of death.

IT IS NOT NECESSARY FOR THE INSURED TO DESIGNATE A BENEFICIARY UNLESS HE OR SHE WISHES PAYMENT TO BE MADE IN A WAY OTHER THAN THE ORDER OF PRECE-DENCE SHOW! A BOVE

Regulations

- (a) The Designation of Beneficiary shall be in writing signed and witnessed by two people, and received in the employing office (or if the Office of Personnel Management, in the case of 1) a relined employee of (2) an employee whose insulance is continued write receiving benefits under the Federal Reployees. Compensation Law Decause of casease of injury office or in the designation of the designator.
- (b) A change or cancellation of beneficiary in a tast will or testa ment or in any other document not witnessed and fixed as rebured by these requisitions, shall not have any longs or effect.
- (c) A winess to a Designation of Beneficiary is ineligible to receive payment as a peneliciary.
- (d) Any person firm corporation or legal entity (except an agency of the Federal or District of Columbia Governments) may be named as penetician.
- (e) A change of beneficiary may be made at any time and with out the knowledge or consent of the brevious beneficiary, and fins right cannot be waived or restricted.
- (f) A Designation of Beneficiary is automatically canceled 31 days. after the emblowee \$1005 being insured.

(g) If an insured person provides in a valid designation of penelciary that a designated beneficiary shall be estimat to the prodeads of the insurance only if the beneficiary survives him riner for a penid of time (not insure than 30 days) as specified by the designator, no right to the insurance shall vest as to such beneficiary during that period. In the event such beneficiary does not survive the specified period, payment of the proceeds of the insurance will be made as if the beneficiary had preposessed the insured.

Instructions

- 1 The examples printed on the back of the first page of this form may be respirat to you in filting out this form to name a beneficiary or to cancel a prior Designation of Beneficiary. More than one beneficiary can be designated. Unless you direct otherwise in the Designation, the person(s) named wit be considered as beneficiary (or beneficiaries) for (both) Beaut. Life and opposed coverages. The lotal insurance can be divided by showing what share is to be paid to each beneficiary (example 2), or different beneficiaries may be designated for Basic Life and optional coverages essurance 4).
- Complete this form in dublicate. All entries on the form except signature should be typed or printed in this (typewriting preferred)
- 3 If and incomeny to life a new Designation of Beneficiary when the figure address of the insured or the beneficiary is name.

This form must be tree of erasures or attensions

Important: If you wan to designate a trust as beneficiary ask your employing office for instructions.

Where to File Completed Form

If insured as an employee file the form with the agency in which employed. If insured as a retired employee or while receiving Feo eral employees compensation his the form with the Office of Personnel Management. Employee Service and Records Center Validation Section Boyers. PA 16017 If an application for retirement or compensation is pending, the the form with the agency in which employed if still an insured employee or with the Office of Personnel Management if no longer an insured employee. The dublicate will be noted and returned as evopence that the original has been received and feed. It is suggested that the duplicate be labbt with the SF 2817A (SF 2817B for Postal Employees) the Federal Employees.

Privacy Act Statement

Title 5-U-S. Code: Chapter 8" wile insurance authorizes solicitation of this information. The dot's you lumish will be used to determine your deheticiany minior your side insurance and accidental death insurance. This information will be shared with the Office of Federal Emotovees. Group Life Insurance in the event of your death in will also be shared with the Office of Personnel Manage ment and be blaced in you. Official Personnel Folder. This information, may be shared with time? Federal agencies or Congressional offices which have a need to know it in connection with your application for a with scense orant or other benefit. It may also be shared with national staff local or other charitable in social security administrative agencies to potermine and issue

benefits under their programs. In addition, to the extent this in formation indicates a possible violation of crist or cristinal law it may be stated in tag possible. Federal state or itscal law entorcement agencies. Executive Order 9397 (November 22, 1943) authorizes use of the social security number. While the law ooss not require you to supply all the information requested on this form it may not be possible to process your Designation of Beneficiary if you tail to do sc. Agencies other than the Office of Parsonner Management may nave further require uses for the disclosure of information from the records systems in which they like copies of this form and they should provide you with any such used which are apolicable at the time they say what to complete this form

Designations should be kept current. With changes in territy status imathiable, divorce, death, births, etc.) you may wish to make changes in designation.

"FERS, SF3102,"Designation of Beneficiary"

FERS	- 1	ESIGNATION adenti Employee			JMP(OMB No. 3358-0173 ORTANT produce before a this term.
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PRIVACY ACT STATEMENT

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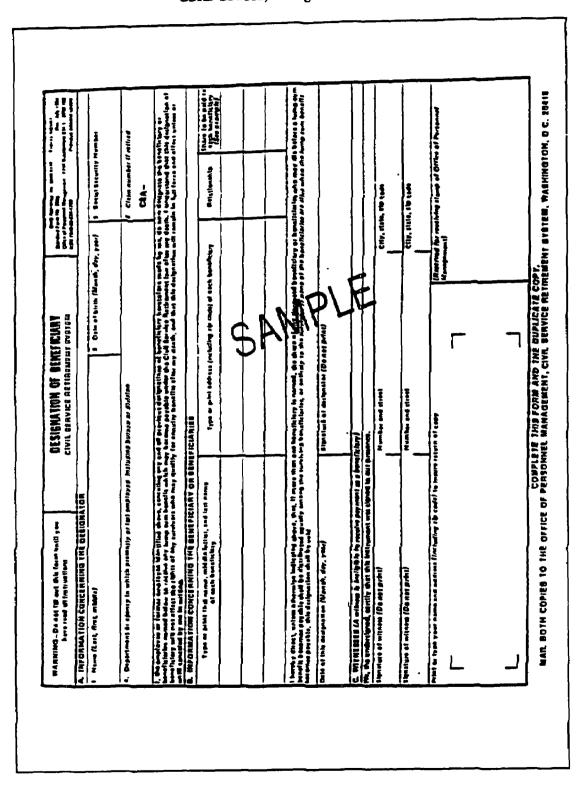
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SEPORTANT—The filing of this form Will completely cancel any Designation of Beneficiary under the Federal Employees." Group Life insurance Program you may have previously filed. So sure to name in this form all paragrap you wish to designate as constraines of any life insurance payable sinder the Program at your destin.

EXAMPLES OF DESIGNATIONS

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CSRS SF2802, "Designation of Beneficiary"



IMPORTANT—The Filing Of This Form Completely Cancels Any Designation You May Have Previously Filed. Be Bure Te Name in This Form IMPORTANT—The Filing Of This Form An Persons You Wish To Designate As Beneficiaries.

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HENRY O BROWN	50 Duks Siresi Judson, North Dakola 68548	Courth	One fourth	
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MARNING.—Do not fill out this form if you are satisfied to have any himp-sum benefit which may become payable after your death paid exceeding to the order of precedence which follows

If there is no designated baneficiary fiving, any fump sum benefit which become payable after the death of an employee or former employee will be payable to the first person or persons fisted below who are affive on the date title to the payment attes. CIVIL SENVICE RETIREMENT LAW ORDER OF PRECEDENCE

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- it neither of the above, to the child on children in equal shares, with the share of any deceased child distributed among the descendants of that child
 - If none of the above, to the parents in equal shares or the entire amount to the surviving parent
- i the eurohing perent none of the above, to the executor or administrator of the estate of th
- if it not necessary for any employee or former employee to designate a beneficiary unless he or also without to name some person or persons not included above, or in a different order. Binone of the above, to the next of kin under the laws of the Bists in which the decedent was dominited at date of desth

PURPOSE OF DESIGNATING A BENEFICIARY

A designation of beneficiary is for lump sum benefit purpose only, and does not affect the right of any person who qualifies to receive survivor enruity benefits such benefits are payable alther by operation of law or as a result of an etterform made by a resting amployee. Survivor emertify benefits are never based on this form.

DESIGNATING A TRUST AS A BENEFICIARY

If you wish to designate a trust fund as your benefitting, see your agency personnel office for information belove fitting out this form

INSTRUCTIONS

- The assemptes printed on the back of the first page may be halpful to you
 - Type or print all entries except signatures
- Fill out and mail both copies to the Office of Personnel Menagement, CNB Service Returnment System, Washington, DC. Couls Bird designation of bhoekitsty must be received by the Office of Personnel Management prior to the desith of the employee or former employee to be walld
- Cancalision of a prior designation may be effected without the naming of a new beneficiery by making out a new Standard Form 2600 and in-

serting in the space provided for name of baneficiary his words. "Cancel Prior Designation." It designations of beaviting filed belove Septembro 1, 1950, have been carceled by law, it is not necessary to file a new form to cancel a designation made belove that dete

- This form is not intended as a will, and miscallaneous provisions, such es payment of just debts, payment on the monthly transfirment plan, etc. will not be recognized.
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- The dupficits will be religined to you as evidence that the original has been received and that When you eceive the dupficate, the with your been received the despite Alexander scribe the beneficiary, eventually a compone acting for the beneficiary, should request the Office of Personnel Management to funtil a blank on which to make application for any lump earn benefit which may be payable.

LAW AND REGULATIONS

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PRIVACY ACT STATEMENT

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Form TSP-3, "Thrift Savings Plan, Designation of Beneficiary"

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SF1152, "Designation of Beneficiary, Unpaid Compensation of Deceased Civilian Employee"

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IMPORTANT NOTICE—Order of Procedence

If there is no designated beneficiary living, any unpaid compression which becomes payable after the death of an employee will be payable to the first person or persons listed below who are alive on the date title to the payment arises.

- 1 To the widow or widower
- 2 If neither of the above, to the child or children in equal shares, with the share of any decessed child distributed smoog the descendants of that child
 - 3 If none of the above, to the parents in equal shares or the entire amount to the surviving parents
- 4. If there are none of the above, to the duly appointed legal representative of the estate of the decar if there be none, to the person or persons determined to be entitled thereto under the laws of the domicile of the document employee

It is not necessary for any employee to designate a beneficiary unless he wishes to name some person or persons not included above, or in a different order

INSTRUCTIONS

- 1 The examples printed on the back of the first page of this form may be helpful in executing the Designation of Beneficiary
- 2 All entries on the form, except signatures, about be expected or printed in tak (typewriting preferred) All designations of a beneficiary or beneficiaries should be executed in the prescribed form, Designation of Beneficiary, Standard Form 1152, and must be signed and witnessed

 3 Complete the form in duplicate and file with the agency of which employed A Designation of Beneficiary must be received by the employing agency prior to the death of the designating employee as evaluate will be noted and returned to the employee as evidence that the original has been received and filed it is suggested that the duplicate he filed with the employees important papers. be filed with the employees important papers.
- 4 Cancellation of a prior Deugnation of Beneficiary may be effected without the naming of a new beneficiary by executing a new Designation of Beneficiary, Standard Form 1152, and inserting in the space provided for name of ben ficurry the words, "Cancel prior designations." The effect of this action will require payment to be made in the order of
- 5 A designation will remain valid until expressly changed or revoked, until the employee transfers to another agency, or until reemployed by the same or another department or agency of the Government. In case of separation and reemployment, or transfer to another agency, a new Designation of Beneficiary should be executed if the order of precedence established by the act is not acceptable. It is not necessary to file a new designation when the name or address of the employee or the beneficiary is changed
 - 6 A desumation free of erasures or alterations should be filled in order to avoid a possible contest after death
- 7 in the absence of the prescribed form any designation, change or cancellation of beneficiary witnessed and filed in accordance with the general requirements of these instructions shall be acceptable

This Designation of Beneficiary form is to be used colory for the department of appele compression of a civiline employee and is not to be confused with Standard Form 2005, Designation of Beneficiary, Cruit Service Settinues: System, or Senstand Form 2023, Designation of Beneficiary, Fuder Employees' Group Life Insurance Program.

5.1.2 Enrollment in Federal Employee Group Life Insurance

All employees are eligible to be insured through the FEGI plan. They may elect coverage at a base level or opt for additional coverage, generally in relation to their annual salary. The premiums are deducted from the employee's paycheck every two weeks and coverage continues until the employee elects to cancel his or her policy. Enrollment or increases in insurance coverage may occur at any of three types of events:

- 1. New employee enrollment in the plan;
- 2. Existing employee open season enrollment or application for increase (open season for life insurance does not occur annually); or
- 3. Change in an employee's health or family status, such as:
 - a. Health status change (that must be documented by a medical examination by an employee's health care provider or the Agency's Health Unit, at the employee's expense);
 - b. Marriage (coverage up to 1x employee's salary for spouse);
 - c. Divorce; or
 - d. Birth or adoption of children (coverage up to 1x employee's salary per dependent).

While an employee may elect to be covered by FEGLI at any time, irrespective of health status, once a policy is cancelled there is a one-year waiting period before life insurance coverage may be resumed. It is important for everyone, regardless of present or expected health, to consider whether or not they need or want life insurance and to complete the proper election form as well as the Designation of Beneficiary form. Current forms are available from EPA EOCC or field Human Resources Office.

On the next page is an example of the form for enrolling in the Federal Employee Group Life Insurance (FEGLI) program, for changing status under the program, or for increasing coverage. The time to process an application and to activate the enrollment depends on the circumstances. For example, a new employee can expect the process to take one day. For a current employee to increase coverage with the addition of dependents, the time needed to make the increase active depends on the time FEGLI needs to assemble the package.

FEGLI, "Life Insurance Election"

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INSTRUCTIONS TO EMPLOYEES

Occupation in Laboratory

The major provisions of this program are dead satoyees Group Life traumance A Description and Teams Ex Carifocation of Envolvment" (Standard Form 2817A or B) Presse mad the eners excited carefully. Your copy of the election form, when eartified by your employing office logister with the booklet, will constants your confidences of coverage. You do not need to name a banddomy if you wish to have the death banddo of your ensurance and in the order of precedence based in SF 2617A or B. If you wish to name a buneficiary or change a prior designation, eat your employing office ment system for Standard Form 2023, the Designation of Developer tom

Herr Employees

All new exceptoyees not excluded by law or regulation from meutance coverage and other employees who are newly eligible much compl this form. You have 31 days from the duse you are appointed, or lets become eligible to periodose to return this form to your employing olice. You will externatically have Book Life incurance dedu tions taken out of your easily from your first day in a duty (at mark) and pay status unless you walve insures se by algoring in hern & and give this form to your employing affine before the end all your first pay period. You do not have any opennel meurance serious you sign earn 3 and one or more of the blocks in term 4 of little form, and resum it to your employing office within 31 days.

Employees With Prior Cove ent Berry

A tile majorance election (SF 2817) filled during an earlier period of Federal employment stays in effect whees you change coverage or unities you have a break in service of at least 180 days. If you have a break in service of less than 180 days, were expite in your east period of Federal employment, and that period ended after New 121 and you should have a form on the. Your insurance in your example of ment will be the same as you prevailely had. If you want to gasge blow the esseucions below in "Wanning or Changing Your valuesoo. Coverage * If your test period of Federal employm before Merch 31 1981 you probably do not have a SF 2517 on the and YOU trust now like one. If you previously had a warrer of maurance coverage and have a break in service of at least 180 days. your ous waver is automascally canonica and you have a new right to elect meurance coverage. You will be covered by Basic Life Insurance URIDES you wave it before the end of your first pay period

Reseasioned Annuitance

If you wave your ensurance as an employee (reemployed annufant) to automascally wave your insurance as an armutant and you will be totally without Federal Me insultance coverage

How to Complete and Review Your Election Form

- 1 Follow the instructions for each stem carefully
- 2. When you have filled out the form review it to be sure it is complete and correct. The following chackest should help you
 - If you eighed from 3, you elected Gasic Life Insurance. You should not have expect from 5. (You cannot seed the insurance.) and wave it at the same time }
 - . If you signed any block in from 4, you should also have signed rem 3. (You cannot elect an openn ureess you exect Basic Life 1
 - . If you eigned from 4 for Option B-Additional, you should also have marked one of the 5 boxes to show how many multiples of

basic stay you wish to stack. You should not have marked more then one but.

- If you algued from 5, you should not have signed from 3 or any ck at mans 4. (You control wayse bits mourance and exect a at On some time.)
- Be easy you sign for all options that you wont. This election will excerned all provious elections. If you have had an option and with to been it, you must restact it by signing the appropri
- PLEASE BE AWARE THAT YOU ARE SOLELY RESPONSIBLE FOR ENSURING THAT YOUR SF 2017 IS CORRECT-0 THAT THE ELECTIONS MADE ACCURATELY REFLECT YOUR

Whiteles or Changing Year Insurance Coverage
If you wave Basic Life or declare one or more of the differe your apparaunities to campel your maker or enroll in an option you provid decired are critically larged. See "Condeans for Changing Election" in your SF 2817A or B

tion of garange may also offert your eligibility for continuing coverage into retire ment. The total requirements affect to met for floric Life deverage to exists and the sage

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- 2) You must have been ensured for Basic Life coverage for the CHAIN CONTRACTO YOUR PROPERTY the years of service minute tions period during which coverage was evaluable to you if mounted for less than two years) and
 - 3) You must not coment your Basic Life coverage to an includual

ons must be met for consnueson of opi coverages into retirement. See "Commussion of Coverage Alter Retrement * in your SF 2817A or B

How to Verify That Your Employing Office Took Correct Asten on Your Elect

When your employing office hits finished processing your election form you will receive a copy of SF 50. Notice of Personnel Action. Showing your bie insurance status. An explanation of your bie insurance code with appear on the SF 50

Privacy Act Statement

Chapter 87 Title 5 U.S. Code Federal Employees Group Life insurance authorizes edication of this information. The data you furnish will be used to determine the type of his insurance coverage you shall recove. This information may be shared with neconal as local or other chartsbie or social security administrative agencies to determine and issue benefits under their programs or tem and econocia when they are investigating a violation or powinsel in of the care or cremental term. Executive Order 9397 (November 22, 1943) sufficiency use of the Social Security Number to distinguish you and people with similar names. Furnishing your Social Security Number as well as the other data is voluntary but before to do so may meal in the Office of Personnel Management's matching to columns your eligibility for the insurance coverage

INSTRUCTIONS TO EMPLOYING AGENCIES

1. The most the thin form

- Name employees who are not exchanged by her or by regulation from exchange. This measures employees with prior devices for minors no EF 2017 is on the
- Employees apparend to nonemblood passions following service during which they were instights for insurance.
- · Employees who want to charge their maurines
- Posterioris compropues esta lugare Bed a previous venera of Mo propuesto and velo lugare boon conputant from convox for at locat 180 days. The previous venera a automatically excelled for this orange.

Give a new employee copies of SF 2017 and SF 2017A or B when he or also reports for duty and self the employee to return the completed GF 2517 as seen as possible (professibly before the end of the first pay period) but no letter than 31 days after les or her appointment.

An employee with newly acquired represence elephbity (for example, erg branchings or converted from an explained to a nonemphasis program of season) must be given the terms exportantly to complete an EF 25 ft of a series employee.

Employees with prior service or reorganizated possions from brinch they were expensed after Merch 31. 1861. With here in Studies 7 on the in their personnel folder and that election or exmellection of coverage remains on effect. A new SF 2817 should not be filed unless the employee has a break in Federal service of at least 180 days or wishes to cancel a private werear or declination that have year.

Until on amployee s. SF 2817 on the arrenting, make declusions based on its for her statement about agrier shausence coverage in the employee's "Declaration of Appoints" (SF 818)

An employee deering to change his or her insurance may at any sine file an ISF 2817 deciring any aptional insurance waving Basic Life (and eptional, if any) ensurance or electing a lower mulciple of pay under Opision 6- Addeonal

An employee may request Basic Life Option A - Standard, or Option B - Additional insultance of a signed warver less basen in effect for more than one year. The employee must first automat a "Request for featurence" (SF 2822). It approved easilities employee to submit an SF 28217 showing his or her choice.

An employee under age 25 who is evrolled for Basic Life valurance way elect coverage under Option B-Additional selectance within 60 days of list or her marriage or the acquision of an elephia shirt (see 5F 2817A or 8)

An employue who is already enrelled in Cotion B-Addesired for all tests one multiple of pay may change to a higher multiple if he or also markes or accourse on eligible child (see SF 2017A or B). The number of multiple by which extended can be increased as limited to the marker of annual content of the payment.

An employee who is aspectly exceeded for Basic Life Insurance and marries or acquires an eligibie while may exceed for Option C-Family within 60 days of the orient, regardeds of the employee's age

 Employee falling to the — It a new amployee (or mostly eligible employee) then not preceptly return on SF 2817, the employee should be stiged to do so ever, if he or she does not want any operand exercise. (The employee will all course be automatically covered for flavor Life exercises.)

If an employee still falls to the an SF 2017 within 31 days after appointment (or becoming eligible for measures), complete one for the employee as of tast date; note in the states beaut what Cohen A-Surpand fereployee consisted on (600s) - falled to elect optional measure.

Traview of completed SF 2917 - Agencies charlet review the original and both copies of the SF 2917 to see that they are applied and complete. An SF 2917 is not complete it on couplings aren the last for Open A-Samilard, Open B-Addisonal, or Open G-Family but fast to sign term 3. Seen Life.

White agenums should make sure that the SF 2817 is complete employees are solely responsible for innuring that the SF 2817 is correct—us. That the elections made accurately reflect the employee's enemics.

- 4. Cordination of item The Personnel Officer or its or ter designated representative must certify that the employee is eligible for the coverage that he or she has executed by agrang the CERTIFICA TION at the booker of the form.
- $\boldsymbol{\delta}_{i}$. Date of resulpt Enter the date of recurpt by the employing office in the space provided
- Member of event paraliting change Enter the number of the event semaling a change if acceptate. See the Table of Effective Date in SF 3817A or 8 for event numbers.
- 7 Effective date of coverage Enter the directive date of coverage. Then date is determined by the date of receipt in the employing office and the coverage elected. See the Table of Effective Dates in SF 5817A in R.
- 8 Disposition of BF 2917 After continuous remove Part 3 and return to employee File Part 1 in employee's personnel folder Destroy Part 2 after payrols office use

5.1.3 Credit Union

The EPA Credit Union serving headquarters staff is part of the Engraving and Printing Federal Credit Union network. (Field staff may belong to other credit unions.) When an employee becomes ill, there are a number of issues that may arise relevant to his or her credit union account, such as salary allotments, loan payments, and disbursement of funds from savings accounts. Again, these issues are relevant to supervisors only to the extent that employees ask for assistance from their supervisors. Pertinent forms and information can be obtained by calling the Credit Union on 202/488-3201 or visiting the Credit Union in Waterside Mall, Room 3309 between 10:00 a.m. and 3:30 p.m., Monday through Friday.

5.1.4 Social Security Administration

The Social Security Administration (SSA) has prepared information concerning financial assistance for persons with disabilities that stem from HIV/AIDS. A brief summary of this information is provided below. For more information, a brochure has been included in this resource guide summarizing the type of financial assistance available, eligibility requirements, and application procedures. (See Chapter 7.) Also, SSA has produced a booklet, *Disability* (SSA Publication No. 05-10029).

Benefits Programs and Eligibility

SSA operates two disability benefits programs: Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI). The medical requirements to participate in the programs are the same. SSA will work through a state-level Disability Determination Service (DDS) to assess whether a person's impairments would interfere with his or her ability to work. Under SSDI or SSI, a person is considered disabled if he or she is unable to do any kind of substantial work (generally defined as work which results in monthly earnings of \$500 or more).

A person with HIV/AIDS is not automatically eligible for SSDI or SSI. SSA has developed guidelines for evaluating disability claims of persons with HIV/AIDS, including special guidelines for women and children. The DDS will evaluate all available medical information to determine a person's ability to work. The DDS's assigned disability specialist will look for documentation of signs, symptoms, and laboratory findings caused by HIV -- for example:

Signs

- Evidence of opportunistic infection,
- Documented weight loss, and
- Abnormal skin conditions

Symptoms

- Low energy, easy fatigability, generalized weakness,
- Persistent cough, and
- Persistent diarrhea

Laboratory findings

- Positive HIV antibody test,
- Depressed T-cell count, and
- Other indicators of compromised immune status

In addition to medical evidence, the DDS specialist may evaluate a claimant's ability to perform physical tasks (e.g., walking, standing, reaching) or mental tasks (e.g., understanding or remembering instructions).

Non-medical eligibility requirements for the two programs differ. To be eligible for SSDI, a person must: (1) be a disabled person with a history of paying Social Security taxes, (2) be a disabled widow or widower age 50 or older whose spouse had a history of paying Social Security taxes, (3) be a disabled child age 18 or older of a parent with a history of paying Social Security taxes, or (4) be a disabled child under age 18 of a parent with a history of paying Social Security taxes. Persons with HIV should check with a local Social Security office to ensure that SSA's

records on salary or wages and Social Security tax payments are correct. SSA has a form for requesting a statement that contains a record of earnings and an estimate of benefits. To be eligible for SSI, a person must be age 65 or older, blind, or disabled with a low income and limited assets. For an individual, the asset limit is \$2,000 (excluding a person's home, car, and personal belongings). For couples, the asset limit is \$3,000. SSA offers a booklet on SSI eligibility, SSI (Publication No. 05-11000).

In most states, persons who receive SSI are eligible also for Medicaid health care insurance coverage. Persons who get SSDI benefits qualify for Medicare health insurance coverage 24 months after the month the person became entitled to receive SSDI benefits. For more information on Medicare, SSA has a booklet, *Medicare* (Publication No. 05-10043).

Applying for SSI or SSDI

To make an application, a person can call or visit any Social Security office. The addresses and phone numbers can be found in the blue pages of most local phone books listed under United States Government. All information provided to SSA will be kept strictly confidential. Certain documentation is required: a Social Security number, birth certificate, and a copy of the person's most recent IRS W-2 form (or tax return if the applicant is self-employed). The application process may be initiated without having all documentation in hand. To apply for SSI, the applicant will need to provide documentation that his or her income and assets are below the program's limits. Examples of such documentation include bank statements, rent receipts, and car registrations. For both programs, the applicant will have to provide information on how his or her medical condition has affected daily activities, including the names and addresses of physicians who provided treatment and a summary of the applicant's work over the past 15 years. It will be helpful to provide medical evidence such as blood tests and laboratory reports as supporting documentation.

Returning to Work

Social Security disability benefits do not necessarily end if a person returns to work. Under SSDI, a recipient may return to work for a nine-month trial work period, which will not affect benefits payments -- as long as the individual's earnings do not exceed a maximum level (generally, \$500 per month). Under SSI, a person returning to work will continue to be eligible for Medicaid. Other work incentives are described in an SSA publication, Working While Disabled ... How Social Security Can Help (Publication No. 05-10095), which can be requested from a local Social Security Office.

5.1.5 Health Insurance Options

The Office of Personnel Management (OPM) provides a variety of health care insurance coverage choices for Federal employees. Once a year, typically in November and December, a brief open season period allows employees the opportunity to change plans for the following year. Usually supervisors receive information on these plans and are expected to make it available to all employees to allow them to evaluate the various options. Health insurance coverage can be changed throughout the year in special circumstances. For example, if an employee gets married, he or she may switch from a "self-only" to "family" plan even though it is not open season. Otherwise, to change health insurance coverage, a completed Standard Form 2809, available from the EPA EOCC or field Human Resources Office, must be turned in to the Human Resources Management Division (HRMD) during the open season period for health insurance. The employee's new plan takes effect on January 1. The following pages contain a sample Health Benefits Registration From and instructions for completing it.

FEHB, SF2809 "Health Benefits Registration Form"



American Services

Figure Agentyment Challe No. 2205-0160

Health Benefits Registration Form

Uses for Standard Form (SF) 2809

- . Enroll in the FEHB Program, or
- . Elect not to enroll in the FEHB Program (employees only); or
- Change your FEHB enrollment from Sell Only to Sell and Family and/or from your present plan or obton to snother pian or option because of an event described in the Table on page 6, or
- Change your FEHB enrolment from Self and Family Self Only, or
 Cancel your FEHB enrolment

Who May Use SF 2809

- 1 Employees eligible to enroll in or cum FEHB Program including temporary employees eligible under 5 U S C 8906a
- 2. Annusants (other than CSRS/FERS annutants) eligible to enroll in or currently enrolled in the FEHB Program including individuals receiving monthly compensation from the Olice of Workers Compensation Programs

Note: CSRS/FERS annuments Do not use this form To obtain the appropriate form wree to

Office of Personnel Management Insurance Services Branch P.O. Bor 14172 Washington D.C. 20044

- 3 Former spouses eligible to ento in or currently enrolled in the FEHB Program under the Socuse Equity law of Similar statutes
- 4. Internousis eligible for temporary continuation of coverage under the FEHB Program including
 - Former employees (who separated from service)

- . Children who tose FEHB coverage and
- . Former apouties who are not expine for FEHB uncer-80m 3 80099

Note: Former apparer and children of CSRS-FERS emutares - Do not use this form. To obtain the expressive form, write to address shown in eem 2 above

Instructions for Completing SF 2809

Type or Print Fermiy

PARTA. You must complete this part

- hem 1 Gave your liter name, first name and middle mits?
- Bern 2 Enter your Social Security Number (See Privacy Act Statement on Page 5.)
- hem 3. Gere your date of both, using numbers to show the month, day and year
- ◆ harri 4 Enter your permanent home machto address.
 - Place on "It in the appropriate box
 - Place an "X" in the box that signifies your current marks status if you are separated but not divorced, you are still married)
- tem 7. Give your telephone number where you can be reached during normal pusiness hours. Be sure to include the Bres code

PART & Complete this part to enroll or change your enroll ment in the FEHB Propram Ill you are enanging your enrokment, also complete PART C)

tiem? Enter the plan name and appropriate entrement code from the front cover of the brochuse of the plan you want to entoll in or change to . (The enrollment cope shows the plan and option you are electing and whether you are entoring to: Sell Only or Self and Family). If you are just changing from one aption to another and/or from Self Only to Self and Family or from Selt and Family to Selt Only enter the name of your present plan and the ne entokmeni code

> If the plan you want is a prepaid plan (CMP-HMO) be sure you was in the plan's enrollment area. It is is an employee organization plan be sure you are evides to entol in the olan you must be or become a member of the plan's sponsoring organization

> Your signature in Part F authorizes deductions from your salary annually or compensation to cover your cost of the enrollment you elect in this sem unit you are required to make orect payments to the employing office

Items 2a through 2f

Complete these items only if your enrolment is for Self and Family (If you need extra space for additional tamily members list them on a separate sheet and effect.)

- item 2a. Indicate the first name and middle initial of each governd tamily member
- Rem 2b Provide the ZTP code if it is different from the employer's ZTP code in Part A. sem 4
- item 2c. Give your dependent's date of birth, using number to show the month, day and year. (e.g., 05/30/91)
- item 2d Indicate M for male or F for female
- Item 2e Provide the code which indicates the relationship of the eligible taminy member to you
 - 1. Spouse
 - Unmarried dependent child under age 22 (including an accepted child)
 - 3 Step child tester child or recognized child
 - Unmarried disabled child over age 22 incapable of self support.

lem 2f Piesse provide Social Secural Numbers for your dependents if available. If not available issue peak, benefits, will not be writheld. (See Private Asi Statement on page 5.)

Femily Members Eligible for Coverage

- Unless you are a tormer spouse tamaly members etgite for coverage union your Self and Family entrained include your spouse and your unmarried dependent children under age 22. Eligible children and recognized children or adopted children and recognized children for out of wedbook steochildren or toster children if they live with you in a regular parent-child fore californish. A recognized child for out of wedlock also may be included if a judicial determination of support has been obtained of you show that you provide regular and substantial support for the child.

Other relatives e.g., your parents are not eligible for coverage even though they live with you and are dependent upon you.

- If you are a former socuse tarnity members eligible for coverage under your Self and Family enrollment are the unmarried dependent natural or additional children under any 22 of both you and your torner spouse
- Children whose marriage ends before they reach age 22 become eligible tor coverage under your Self and Family elirotiment from the date the marriage ends until they reach age 22.
- In some cases an unmarried disabled chief who is 22 years old or older is eligible for coverage under your Self and Family emblantif if you have adequate medical certification of a mental or physical handicab that ensited before his or her 22nd permitty and renders the child incapable of self-support.

Note: Your employing office (see Note under General Information on page 3) can give vo. additional details about family member electric including the documentation required for coverage of a disabled child age 22 or close:

- Bern 3a. Please on "X" in the appropriate box if you completed sern 1 of this part. If you answer "Yes." complete serns 3a through 3b
- Bern 3b Indicate any addizional insurance coverage for you or your dependents. Indicate what cant(s) of Medicare coverage are held indicate "A", if you have Part A, Medicare Hospital Insurance and/or Indicate "B", if you have Part B. Medicare Supplementary Medical Insurance indicate "A" and B" if you have both.

PART C. You hast complete this part it you are changing your enrollment.

Erose the name of the plan in which you are collectly errolled

Ereer your present enrollment code

Enser the number of the event that permits your change from the Table on page 6. (Leave this term blank if you are changing from Self and Family to Self Chiv.)

Rem.4 Using numbers enter the date of the event that permits your change. For Open Season changes enter the date on which the Open Season begins (Leeve this tern blank it you are changing from Self and Family to Self Only.)

PART D. Place an "X" in the box provided only if you are an employee who does not wish to enroll in the FEMB Program (the sure to read the information about electing not to enroll on page 4.)

PART E. Place an "X" in the box provided if you wish to cancel your FENB emphasis. Also enter your present enrotment code in the space provided. (Be sure to read the intermation about cancelling your enrotment on page 4.)

PARTF You must complete this part

item 1 Sign your name. Do not print

Rem 2 Enter the date you sign using numbers to show the month day and year

Leave PART G and REMARKS section blank. They are for agency use only

If You are Registering for Someone Eise

If you are registering for an employee or an annualim under a written authorization from him or her to do so sign your name in Part F and attach the written authorization.

2

Managing HIV/AIDS in the Workplace A Resource for EPA Managers and Supervisors

If you are registering for a former spouse eligible for coverage under Spouse Educity or for an individual eligible for temporary continuation of coverage as his or her count-appointed guardian, sign your name in Part E and attach evidence of your countageometic guardianship.

General Intermetion

The following material about the FEHB Program will be turnshed to you by, or may be obtained from, your employing office (see alone hetner).

FEHB plan brochures which contain detailed information about plan benefits and the contractual description of coverage

Employees

FEHB Program Intermation for Federal Civilian Employees and U.S. Postal Service Employees (SF 2609-A) which explains your rights and obligations under the Program.

FEHB Enrobment information Guide and Plan Compansion. Chart which contains enrollment, plan and rate information, as follows:

\$170.1 Federal Fm	nimes (Non-Postel)

RI 70-2 Postal Employees

RI 70-7 Employees in Positions Outside the Continental U.S. (including Altiska, Hawali, Guern and Puerto

Ricoi

RI 70-8 Temporary Employees Eligible for FEHB Uniter 5 U.S.C. 8906a

RI 70-10 Visually impaired Employees

Annutranta

FEHB Enrollment Information Guide and Plan Comparison Chart which contains enrollment plan and rate information for

Annukarts in retrement systems other than CSRS/FERS (RI 70-4)

Individuals receiving compensation from the Office of Workers Compensation Programs (RI 70-5)

Former Spouses (Spouse Equity)

FEHB Enrollment Information Guide and Plan Comparison Chart which contains enrollment plan and rate information to former spouses (RI 70-5)

Individuals Eligible for Temporary Continuation of Coverage

FEHB Enrolment Information Guise and Plan Compensor Chart which contains enrolment plan and rate information for former employees, chadren and former apputes eligible for temporary continuation of coverage (RI 70 S)

Note "Employing office" means the office of an agency or retreatment system that is responsible for health benefits accord for an employee an annutani: a tormer spouse eligible for coverage under Spouse Equiy or an inoxidual eligible for temporary continuation of coverage.

Dust) Enrollment

Normally, you are not aligible to enroll if you are covered as a tamely member under someone alse s enrollment in the FENB Program. However, such dust enrollments may be permitted under certain circumstances in order to

- Protect the wasnests of children who otherwise would lose coverage as family members. 07
- Enable an employee who is under age 22 and covered under a parent a enrollment and becomes the parent of a shad to enroll for Self and Family Coverage

No person (enrollee or family member) is entitled to receive benefits unper intere than one enrollment in the Program (Each enrollee must notify his or her plan of the names of the persons to be covered under his or her enrollment who are not covered under the other enrollment.)

Temporary Continuation of Coverage (TCC)

While the employing office notifies a former employee of this or her eligibles for temporary communition of coverage the employing office must be notified when a child or termer accurate beautiest elegible.

For the eligible child of an enrollee the enrollee must notify the employing citics within 60 days after the qualifying event occurs, e.g., child reaches age 22

 For the eligible former spouse of an enrollee the enrollee or the former spouse must notify the employing office within 60 days after the former spouse a change or status of the date of the divorce or former spouse's remainage before reaching age 55

An individual eligible for temporary continuation of coverage who wants to continue FEMB coverage may choose any pian (for which he or sine is etigible) option and type of emplement. The time limits for a former employee child or former spouse to file the SF 2809 with the employing office appear in Events. No. 24, 25 and 26 in the Table on page §

Mote if someone other than the entokee notices the employing office of the child's eligibility for temporary continuation of coverage within the specified time period, the child's opportunity to lie the SF 2809 ends 60 days after the qualifying event if someone other than the entokee or the tomer spouse notities the employing office of the former spouse's eligibility for continued coverage within the specified time period, the toimer spouse's opportunity to live the SF 2809 ends 60 days after the chance in status.

Effective Dates

Your employing office can give you the specific date on which your enrollment or enrollment change will take effect. Additional information about effective dates appears in the Table on page 6.

3

Mate 1: If you are changing your assistment from Sell and Femily to Self Only so that your spouse can enroll for Self Only, you should opprint the effective date of your scouse's enrollment with the effective date of your enrollment change to seed a pap in your spouse 8 coverage.

Note 2: If you are canceling your enrolment and attend to be covered under asmeone ette's enrolment at the time you cancel, you around coordinate the effective date of your cancellation with the effective date of your new coverage to evoid a gap in your coverage.

Cancellation of Enrollment

You may cancel your enrollment at any time. However, if you cancel, neither you not any family member covered by your enrollment will be entitled to a 31-day extension of coverage for conversion to hongroup coverage. Moreover, tarray members who tose coverage accessed by your cancellation will not be eligible for temporary continuation of coverage. (Se sure to read the additional information below about cancelling your enrollment.)

Employees Who Elect Not to Enroll or Who Cancel Their Enrollment

To be eligible for an FEHB enrollment after you retire, you must

- Under a reprement system for Federal civilian employed and
- On an immediate annuity

In addition you must be currently enrolled in a plan under the FEHB Program and must have been enrolled for covered as a territy member) in a plan under the Program for

- The fare years of service mimediately before represent (us commercing date of sanualy encounter), or
- If fewer than two years all service since your first opportunity to entrol. (Generally, your first opportunity to entrol is witten 31 days after your first appointment (in your Federal career) to a possibion under which you are explore to entrol under conditions that permit a Government contribution toward the

If you do not entroll at your first opportunity or 4 you cancel your enrollment you may taller enroll or reemon only under the currumstances explained in the Table on page 6. Some employees delay their enrollment or reenrollment until time to qualify for FEMB coverage as a referee however there is aways the msk that they will have to revise earlier than expected legitude to disability or involuntary separation) and not be able to meet the live-year requirement for continuing FEHB coverage into retiremen. Please understand that when you elect no to enroll or or chickly or involuntary separation) and not be able to meet the live-year requirement for continuing sometimes and that when you elect no to enroll or or chickly of sometiment you are voluntarily accepting this risk. An alternative would be to account in or change to 1 here cos our so finally ou meet the recuirement. It continuity on the property of the prop

Note: Temporary employees eligible for FEHB under 5 U.S.C. 8908e — Your decision not to entall or to carcel your entall ment will not affect your future eligibility to continue FEHB entalment after retirement.

Annuitants Who Cancel Their Enrollment

You cannot reenroll as an amustant unless you are continuously covered as a tarsely member under another persons enrollment in the FEHB Program during the period between your canostation and seemotiment. See the Table on cage 6 for events that allow eligible annuscrits to reenroll.

Former Spouses (Spouse Equity) Who Cancel Their Empirement

If you cancel your enrollment in the FEHB Program, you cannot reenroll as a former spouse. However if you stop the enrollment because you acquire other FEHB coverage, your night to FEHB coverage under spouse equity continues. You may reenroll as a larger spouse when the other FEHB coverage ends.

By you candle a family empliment, the covered children may be appalle or embrace coverage if the children are receiving a ulamor amount passed on the service of the other parent, and the parent had tamely coverage at the time of each. In this circumstance, you should contact the other parent's retirement system promptly to have the children emplied as survivor amountants. The children must empli to FEHB coverage as survivor amountants within 31 days after your canonists.

Temporary Continuation of Coverage Enrollees Who Cancel Their Enrollment

If you cancel your TCC entreliment, you cannot reenrolt. Your lamily members who lose coverage because of your cancelation cannot entroll for TCC in their own right nor can they convert to a nongroup policy. However, lamily members who expected employees or annutants may entroll in the FEHE Program when you cancel your coverage if they are eligible for FEHB coverace in their own right.

Mote 1- If you become covered by a regular enrollment in the FEHB Program either in your own right or under the enrollment of someone ettal your own to enrollment is suspended You will need to send accumentation of the new enrollment to the employing office maintaining your TCC enrollment so that they can stop the TCC enrollment if your new FEHB coverage stops before the TCC enrollment would have expect the TCC enrollment would have expect the TCC enrollment can be reinstated for the remainder of the original eligibility period (18 months to separated employees).

Note 2 Forms spouses another equit, and temporary continuation or coverage emphases who take to pay men premiums within specified time traines are considered to have vountainly canceled their emphasis.

Privacy Act Statement

The information you provide on this form is needed to document in your records file maintained by your employing office your annotiment in the Federal Employees Health Benefits Program under Chapter 89, title 5, U.S. Code. This information will be shared with the health insurance carner you select so that I may (1) startily your engotment in the plan, (2) varily your and/or your temby's eligibility for payment of a claim for health benefits es or supplies, and (3) coordinate payment of claims with other currents with whom you might also make a claim for payment of benefits. This information may be disclosed to other Federal agencies or Congressional offices which may have a need to know it in connection with your application for a job. acense, grant Or other benefit it may also be shared and is subject to vertication, via paper electronic media, or through the use of computer matering programs, with national state, local or other charitable or apptal security administrative apendes to determine and resue benefits under their programs. In addition, to the exsent this information indicates possible violation of over or chiminal law, it may be shared and versied, its noted above. with an appropriate Federal state or local law enforcement apancy

We also request that you provide your Social Securey Number so that it may be used as your individual identifier in the Federal Employees Heetin Benefits Program Executive Order 9397

dated hovember 22 1943 allows Federal agencies to use the Social Security Number as an individual contribet to categorial between pappie with the same or smaller names

While the law does not require you to supply all the mormation requested on this form, doing so will assist in the promot processing of your enrollment.

Agencies other than the Oftice of Personnel Management may have justine season uses for quadrature of information from the records systems in which they be cooks, of this form it this is, the case, they should provide you with any such uses which are applicable at the onre they issu you to compute this form.

Public Burden Statement

We think this form takes an average of 45 minutes to complete excluding the take for revening instructions, getting the needed data, and revening the completed form. Send comments regarding our semants or any other sepact of this form including subgestions for reducing completion time, to the Office of Management and Budges, Paperwork Reduction Project, (\$206-0150), Washington, D.C. 20503

TABLE OF PERMISSIBLE CHANGES IN ENROLLMENT Enrollment May Be Canociled or Changed From Family to Self Only at Any Time

_	Events That Permit Enrollment Change		hange Perm	ined	
	Event	From Not Expelled to Exercised	Sal Conty Parishy	Accompany One Plan or Option to Accompany	Time Limit in Which Replaceation Form Electing Change Mant by Fleet Wich Employing Officer
,	Open Sesson	Ves*1	Yes	Yes	As announced by the Other of Personnel Management
,	Change in markel status. (Marriage divorce annuerient, death of spouse.)	Vac*1	Yee (6:500)	Yes (Exercise)	From 31 days belone to 60 days ofter change in mercal 6384.s
•	Other change in lattiny status (For example, birth of a strikel legal separation, decrease from military service of a strough or of a shall under age 22)	No	Yes	No	Warun 60 days after creange of family Efficus
١	Entities or lamby member moves from an effectioned by a product stein (CMP/HMC) in which entitled 61 time of move	Ches not spory	Yes	Yes	At any time ghar processing similari nobbe to the emoloying office of the move
5	Terruration of enrollment by employee organization plan- secture of terruration of membership in organization	Does not epply	140	Yes	Water S1 days after termination of directioning in page.
•	Employee annuant or tomer spouse (spouse equity) covered as a tomey hamber under anothers FEHB employee to see towers one of the coverng environment or employee coverng under another environment or employee coverng under another towers under another towers one of the coverng environment or employee coverng under another towers another towers program towers such covernge for any reason.	Yes'	Does not easy		Within 31 days other terrunazion (except), for emerupees. Within 80 days other the describ of the devotes). Coverage is effective the first day of the pary sended that begins other the emissioning office receives the ST 2800. It describes in dance within the three territ, but date or estimates not severage for the case to the estimation of the 31-day extension of poverage) there will be a break in coverage.
7	Employee arruntion of former social (Stolute coulty) covered as a tomay harmon union another's FEHB employment loses coverage sections of change of the coverage environment term Famely to Soft Only	V is	M		Virgini 31 days after change of covering enrotment has been bed. Coverage is effective the limit day of the pay send that impress start the employing effor receives the SF 2500. It section is made when the time limit, but during a pay period following the one in which the timenge to Self-Only less feed there will be a treas, in coverage.
•	Employee transfers to overseas post of duty from the United States, or reverse	Var.	Yes	Yes	Watun 31 days below or aber move
•	Employee neturns to access owners out to annutaris separates from matory service which was righ amised to 30 days or less	Yes* 1	Y 0 0	Ves	Within 31 days effer recurn to active divition duty or separation from Retainly service
10	Your pash stops participating in the FEHB Program	Does not apply	Yes	Yes	As set by the Office of Personnel Management
11	Set (his enrollment under tils. Program of employee a or annutigets accuse termingers as a result of change in accuse a Federal employment accus or 365 days incorpar accus.	Mo	Vas		When 31 days after symmetric of sociate a enotinent. Coverage is discusse the first day of prejets part of that days after the entercays pales incoved the SE 2500 if election is much sorten than the sent built, but after dupression of the 31-day extension of coverage or too cause to the appression of the 31-day extension of overage there will be a break in coverage.
13	Employee with in not enrolled loses governige under payent's non-Reduced reach pear.	Yes.	Does not apply	Dose not sopy	Wildren ST days offer loss of coverage except works 60 days after the exer- of the person
	Enrolled employee retires from overseas post of duty and ill eligible to continue enrollment as annuitant	Dose not apply	Yes	Yes	Waten 60 days after retirement
14	Enther secomes engitie for Medicare	Does not appry	Mo	Yes	At any ame degrating 30 days before becoming segols for Madicare
15	Enrollee s eligible child for phedren) losse doverage under enother a FEHB enrollmen:	No	Ves	1 1	Within 31 days after chads (children's) bits of coverage. Congrape is effective the Institute of the pay participate pays after the employing office receives the 57 2001. It elegates is read earlier to the least out the same of the 31-day extension of coverage for the close to the total point after accuration of the 31-day extension of coverage; there will be a treat in coverage.

^{*} Individuals must be offerness segule to error

1 Employees only

" Also structed effective data expression

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_	Frants That Permit Enrollment Change	0	hange Permi	coad	
-	Event	From Het Excelled to Excelled	Ream Best Costy to Family	From: One Plan or Open: Associar	Time Little in Which Registration Form Executing Change blust the Freed With Employing Office*
119	Employee or an eligible termly member loses coverage under Medicard (State program of medical estimatos for the needy)		Yes	Dices not appry	Vitaria \$1 days after semination of Medicard or loss of Medicard charage by Minky member
17		Yes.	Does not apply	toptic to depotent. Any product the pay per dection is f	nacili in the same than and opeon as that from which coverage is lost, if proof in that seen width 31 days after cancellason of the opeoning if no agolot to entire in that part, you may error in the same eason of the plan within the 31-day period. Coverage is officiare the little any of nod that begins after the employing office receives the SF 2000. It had eathin the SHe little are in another within the SHe little are in another within the SHe little are in another and the seed of
10	Emotion emotoyee's employment status changes dom- fue-eme to sent-time curser emotoyment as defend in the Rederal Emotoyees Part-Time Curser Emotoyment Act of 1978	No	No	Yes	Wigen 31 days litter the change in employment exacts
10	Employee or displayee a sciouse tasks coverage under tocoaté? Intra-facility needs gazz when spouse terminates efficacyment to accompany employee who accepts a powerun is displayed out of convincing area.	Yes*	Y=		Wigun 31 days bistore or 180 days eter move
20	Employee's or grouteries apoute menturistry takes he or non-Fessers health resumence obverage or coverage for the or her economists or obverage or towards for the coverage for the or or other particles and towards and the order particles and the	0	N.		When 31 days before or after spoule's or sesentent's test of coverage, or within 31 days before or after disid's for chiefen's less of coverage.
a n	Former spouse who is expère to enroll unior. The authority of the Carl Service Research Sociale Eouty Act of 1984 (P.L. 98-515). Its immended the immelgence Authoritization Act of 1980 (P.L. 99-569). or the Foreign Resistants Authoritization Act, Flocal Years. 1985 and 1980 (P.L. 100-204).	Yes'	Close not apply	Closo not apply	Generally within 80 cays after decree or within 80 cays after the case of OPE/I's roace of eligibility to evical
22	Temporary embloyee completes one year of earning or accordance way 5 U.S.C. \$500e	Y46*	Disse not apply	Does not apply	Wesn 31 days ofter becoming eligible
23	Temporary emboyee expose under 5 U.S.C. (\$5054. Changes to 8 homemourary accomments	Yes*	Yes	Yes	Within 31 days ofter changing to non-temporary appointment
×	Emptores eccepted from service and stocke for temporary continues on all coverage	Closs not apply	Yas		When 80 days the train of accuration or receiving roots of the observable to state temporary construction of download Coverage of efficient the day time of the FEHB coverage entitle industring the 31-day accuracy in section is made after the end of the 31-day accuracy of coverage. If section is made after the end of the 31-day accuration of coverage is the effective date and be retroaccuse.
25	Child of employee former employee or annurght stops freezing the requirements to unmerred dependent children.	Aes.	Dose not apply	EDOTY	When 60 days other the later of the qualifying event or the grad's retaining rootes of the opportunity to each temporary communition of coverage (cased on the emotouring office of the drived safething). Coverage is, effective the day after other FEHB coverage enter industry the 31-day estimation of coverage. It exists some of the 31-day estimation of coverage the effective deem will be restricted.

^{*} Individuals must be believed signic to empl

T Employees only

Г	Events That Permit Enrollment Change	0	ango Parmit		
-	Bront	Installation in the second sec	Pour Bell (sely Family	Program One Park or Onesia Armine	Time Linet in Which Repairston Form Stanting Change Suct So Food With Gentaring Other
24	Former restates money the mouvement of SU.S.C. (8001110) of reamp center entertials of an FEP-69 state has a content of their interesting and attended their interesting and attended their interesting and attended their interesting entertials. But goes not make one proof of the differ	S	= AM	P	properties on the case of the district country on opinion are properties are properties only in the country of
	Former employee former gotines or driet wrone temperary extrangement of coverings senter & CPR Part 600 Support K temperare has to being FEHS develope token the other FEHS environment	Yes*	Circus not depty	per our	I named in the tapes pain and taken do that in which you were new to estuding the enter FEHS Strange is eaplier to enter it but in 21 days, then the other contrates and so that the tapes the of the contact of algolithmy for the temporary continuous or develop- able to enter in that plan, you may know in the same open at any pain within the 21-day streetists.

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^{*} Vermanus must un environte angles † Estatument

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D. and E or opposite. Do not consume to	A Take	- T-10 - 10 - 10 - 10 - 10 - 10 - 10 - 1	SE SAT	No.	r Acres			200344				
									13 0	of Bart	ana.	W. W. /
1 Hame (Last, Arst, metale entral)										/ - you see	1	
Your home making address (include 20° code)				5 5					[]	7.		
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ANT B + SPED in this part it personality to entrol				d in the Fee			op Head	. Daniel	PE		· ·	ng asm
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5.1.6 Leave Bank Sign-Up

EPA has a Leave Bank which is open to all employees. As a supervisor, your role may only be to inform all of your employees about the Bank and encourage them to join. If you have an employee that needs to use leave from the bank, you will have to work with the timekeeper to ensure proper recording of the leave on the time-cards. There is an annual EPA Leave Bank open season, usually in the fall. In order to join, an employee must fill out Standard Form 3160-6 and pledge one pay period's worth of annual leave per year. Participation in the Leave Bank becomes active in the next pay period. Membership in the Leave Bank entitles members to apply for leave in times of need, which are usually associated with personal illness. To apply for leave from the Leave Bank, an employee sends a memorandum to the Leave Bank stating the basis of need, an estimate of the total amount of leave that will be needed, and an estimated return to duty date. A copy of EPA Form 3160-6 follows, as well as a sample memorandum requesting leave from the bank.

Related to the Leave Bank is the ability of EPA staff to donate unused leave to employees who have exhausted their own leave. OHRM in headquarters or field Human Resources Offices can provide information on leave donations.

"EPA Form 3160-6, Application to Contribute to EPA Leave Bank"

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GENERAL INSTRUCTIONS AND INFORMATION ABOUT THE LEAVE BANK PROGRAM

This form is used to: (1) apply for "membership" in the EPA Leave Bank, (2) contribute extra hours beyond your basic membership fee to the Leave Bank, and (3) designate all or a portion of the extra contribution in (2) above to a specific individual who is a qualified leave recipient. Complete sections 1 and II, and return the form to your Human Resources Office

You may check Box IIA and you the EPA Leave Bank only during an open enrollment period for all Agency employees or during an individual caroliment period if you are a new EPA employee or one returning to EPA from an absence covering an entire open excollment period.

You may check Boxes IIB and/or IIC and submit this form to the Human Resources Office at any time during the year, including an open enrollment period.

All contributions of leave are deposited in the Bank. They are not returned to you if you leave EPA. Also, if the person to whom you designate leave no longer has the medical emergency, any unused leave is returned to the Bank, not to you.

There are immedians on the total amount of leave you may donate to the Agency Leave Bank in any one year These implations are.

(1) You may not donate more than one ball of the amount of annual leave you are projected to earn in a leave

(2) If you are projected to forfest leave, you may donate no more than the number of hours you are acheduled to work and receive pay (from the date of the contribution) (EXAMPLE. If you had 80 hours "use-or-loss" leave and only 5 work days remaining in the leave year, the manner in number of hours you could donate would be 40. The other 40 hours will be forlested.)

Under certain conditions, these two luminiums may be several. If you need to request a warver to donate leave beyond these luminations, see your Human Resources of light.

INSTRUCTIONS FOR SECTION I

Complete all nems in this section. Ficane spoon from legibly with a ballpoint pen.

INSTRUCTIONS FOR SECTION II

Check any boxes that apply "Box A" is used to indicate that you want to enroll at a member of the EPA Leave Bank. The membership "fee" for one year's membership in the Leave Bank is one pay period's accrual of annual leave (i.e., 4, 6, or 8 hours) or an amount lower or higher as set by the Agency Leave Bank Board for a particular enrollment period. All basic membership contributions will be deposited in the central Bank. They may not be designated to a recipient.

Use "Box B" to contribute extra hours beyond your base membership fee. You may make this type of contribution at any time during the year

Check "Box C" if you want to designate all or a portion of the extra hours you show in "Box B" to a particular EPA employee whom you know is a qualified recipient under the Leave Bank program. You may donate leave to any qualified recipient, other than your immediate supervisor.

Sign on the line provided and turn this form in to your lignan Resources Office. Do not send it directly to the Agency Payroll Office.

CERTIFICATION FOR SECTION 111

The Human Resources Official whose signature appears in this section certifies the following

- (1) That if the applicant has checked Box A under Section II, he or the has submitted this form to the Human Resources Office within the established time limits of either an Agency open enrollment period or an individual enrollment period
- (2) That if the applicant has checked Box B under Section II, the number of hours contributed either does not exceed the regulatory limitations, or (if it does exceed the limitations) a waiver has been obtained
- (3) That if the applicant has checked Box C under Section II, the employee designated to receive the leave is a currently qualified leave recipient under the EPA Leave Bank Program

INSTRUCTIONS FOR SECTION IV

This section is completed by the Agency Official authorized to grant any waiver that may be required in order to process this application

EPA Form 3160 - 6 (11 - 89) Reverse

"Sample Memorandum Requesting Leave from EPA Leave Bank"

Date	
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Pron:	
ro:	Rita Jones Leave Bank (PM-212) SAMPLE purpose of this memo is to request leave from the EPA
Lauve Ba office o	purpose of this memo is to request leave from the EPA ink. I am a member of the Leave Bank and out of the improlonged personal illness. I have exhausted all my annual leave.
mount of have unacted in	to the prolonged illness, I have missed an unusual of time from work recently. During pay periods
strached	
it	you have any questions about any of this, you can call me
c: Sup	ervisar
Tim	ekeeper

5.1.7 Direct Deposit

Direct deposit sign-up is not an area in which supervisors generally get involved. Any EPA employee may take advantage of the direct deposit of all or part of his or her Federal paycheck. It is accomplished by completing a Standard Form 1199A. Once the employee completes the top part of the form, it must be signed by the bank or other financial institution which is to receive the allotment or paycheck, and returned to the EPA Financial Management Division for processing. Blank forms are available from the EPA Financial Management Customer Assistance Office in Waterside Mall Room 3407. Direct deposit of paychecks begins with the next pay period. For additional information, the EPA Financial Management Customer Assistance Office's telephone number is 202/260-5116, and the mail code is 3303.

The reason direct deposit is included in this resource guide is that, in the case of retirement, it will be necessary for the retiring employee to complete a new Standard Form 1199A for disposition of his or her retirement annuity which, under retirement, will be disbursed by the Office of Personnel Management (OPM) rather than the EPA Financial Management Division.

SF1199A, "Direct Deposit Sign-Up Form"

	DIRECT	DEPOS	☑ SIGN-UP FORM
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To sign up for Direct Or form and fill in the infort take or mail tims form it strictly on will sently the in blete Section 3. The comment agency identified by A separate form must be sent by Direct Deposit.	mation requested in Set 0 the Internets instituting formation in Sections 1 objected form will be retu- erow.	sad the back of this tions 1 and 2 Then on The Imancial in- and 2, and will com- ined to the Govern- be of payment to be	The claim number and type of beyment are printed on Governmer checks (See the sample check on the back of this form 1 This information is also stated on beneficiary/simulation aware letters and other documents from the Government agency. Payers must keep the Government spency informed of any address changes in order to receive important information about benefits and to remain qualified for payments. **COMPLETED BY PAYEE** **The claim number and type of beyment are printed on the state of the sample of the samp
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BURDEN ESTIMATE STATEMENT

The estimated average burden associated with this collection of information is 10 minutes per respondent or record keeper depending on individual circumstances. Comments concerning the accuracy of this burden estimate and suggestions for reducing this burden should be directed to the Financial Management Service, Facilities Management Division, Property & Supply Section, 8-101 3700 East-West Highway, Hvaltsville, MD 20782 or the Ornice of Management and Budget, Paperwork Reduction Project (1510-0007), Washington, D.C. 20503

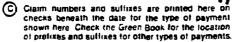
PLEASE READ THIS CAREFULLY

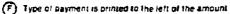
All information on this form, including the individual claim number, is required under 31 USC 3322, 31 CFR 209 and/or 210 The information is confidential and is needed to prove entitlement to payments. The information will be used to process payment data from the Federal agency to the financial institution and/or its agent. Failure to provide the requested information may affect the processing of this form and may delay or prevent the receipt of payments through the Direct Deposit/Electronic Funds Transfer Program.

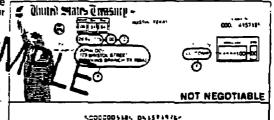
INFORMATION FOUND ON CHECKS

Most of the information needed to complete boxes A C and F in Section 1 is printed on your government check

A Be sure that paves a name is written executing pears on the check. Be sure current address.







SPECIAL NOTICE TO JOINT ACCOUNT HOLDERS

Joint account holders should immediately advise both the Government agency and the financial institution of the death of a beneficiary. Funds deposited after the date of death or ineligibility, except for salary payments, are to be returned to the Government agency. The Government agency will then make a determination regarding survivor rights, calculate survivor benefit payments, if any, and begin payments.

CANCELLATION

The agreement represented by this authorization remains in effect until cancelled by the recipient by notice to the Federal agency or by the death or legal incapacity of the recipient. Upon cancellation by the recipient, the recipient should notify the receiving financial institution that he/she is doing so.

doing so

The agreement represented by this authorization may be cancelled by the financial institution by providing the recipient a written notice 30 days in advance of the cancellation date. The recipient must immediately advise the Federal agency if the authorization is cancelled by the financial institution. The financial institution cannot cancel the authorization by advice to the Government agency.

CHANGING RECEIVING FINANCIAL INSTITUTIONS

The payees Direct Deposit will continue to be received by the selected financial institution until the Government agency is notified by the payee that the payee wishes to change the financial institution receiving the Direct Deposit. To effect this change, the payee will complete a new SF 1199A at the newly selected financial institution. It is recommended that the payee maintain accounts at both financial institutions until the transition is complete i.e. after the new financial institution receives the payees Direct Deposit payment.

FALSE STATEMENTS OR FRAUDULENT CLAIMS

Federal law provides a fine of not more than \$10,000 or imprisonment for not more than five (5) years or both tot presenting a false statement or making a fraudulent claim.

5.1.8 Personal Counseling Services

The Agency offers a variety of personal counseling resources for both employees and supervisors. These resources include strictly confidential counseling and advice on personal issues, health issues, as well as the full range of employee benefits policies and procedures. Also, there is an office within the Agency for employees to contact if they feel they are being discriminated against on the job (the Office of Civil Rights). All records are protected by Federal laws and regulations of the *Privacy Act* which safeguard the rights of employees to privacy.

Employee Counseling and Assistance Program (ECAP)

EPA's Employee Counseling and Assistance Program (ECAP), serving headquarters staff, provides a completely confidential professional counseling and referral service to deal with a variety of needs and problems including job performance and emotional, health-related, financial, and stress management. A supervisor can refer an employee to the program if he or she feels that the employee has a job performance problem which may be related to a personal problem. Counselors are impartial and are bound by professional and legal standards of confidentiality. Headquarters employees can make an appointment in person at Waterside Mall, in Room SWG-2, between 8:30 a.m. and 5:00 p.m., or by phone at 202/260-4420 or 202/260-4421, Monday through Friday. Field office and laboratory personnel should consult the employee assistance program in their area. Assignment of a counselor is virtually immediate upon request, but the employee may have to wait for an appointment.

Employee Outreach and Counseling Center (EOCC)

The Employee Outreach and Counseling Center (EOCC), housed in Waterside Mall Room 3906 (202/260-9686), is the best source of the most current information on all employee benefits, for both employees and supervisors. There are Benefits Counselors who can answer questions and direct employees to the proper forms and procedures. EOCC Counselors can also advise employees on the best ways to apply for and obtain benefits. All conversations are held in the strictest confidence. Field staff should consult the Human Resources Office serving their particular field office.

HIV/AIDS Coordinator

In response to the White House directive (see Chapter 1), EPA has appointed an HIV/AIDS Coordinator. Mr. Frank Finamore is organizing the Agency's HIV/AIDS program which includes development of a comprehensive HIV/AIDS policy, establishment of an Agency-wide network of persons knowledgeable about related issues, and the preparation and delivery of training for all EPA employees, starting with supervisors. Mr. Finamore may be available, on a limited basis, to provide assistance to individuals with specific questions about their own situation. Questions about the EPA's HIV/AIDS program should be directed to Mr. Finamore at 202/260-9292. Also, employees interested in participating in the development of EPA's program may contact Mr. Finamore.

Office of Civil Rights

The Equal Employment Opportunity (EEO) Specialists in the EPA Office of Civil Rights are available to help all employees with questions or concerns about on-the-job discrimination issues. This may be an issue for employees with HIV/AIDS who feel they are being discriminated against. Also, the EEO Specialists may be of assistance to supervisors who are trying to make reasonable accommodations for an employee with a disabling condition. An EEO Specialist can be reached at 202/260-4575. For headquarters staff, EEO is located in EPA Waterside Mall, West Tower, Room 206 (mail code 1205). Field staff may consult with EEO counselors assigned to their particular field offices.

Employee Unions

There are multiple unions that represent EPA employees and have representatives available to discuss employment problems. So-called "non-professional" employees (administrative, clerical and Environmental Protection Specialists) are represented by the American Federation of Government Employees (AFGE) Local #3331 (for headquarters staff). Headquarters personnel can reach an AFGE representative at 202/260-3120. Field office and laboratory personnel should consult their local union representative. AFGE maintains an office in EPA Waterside Mall, Room 3611 (mail code TS-798). "Professional" and "non-professional" employees are represented by the National Federation of Federal Employees (NFFE) Local #2050 (for headquarters staff). A NFFE representative can be reached at 202/260-2383. NFFE maintains an office in EPA Waterside Mall, Northeast, Room 302 (mail code UN-200). Field staff may be represented by other locals or unions.

5.1.9 Ouiet Room

EPA's Quiet Room opened in August 1993. It is located in Waterside Mall Room 2117-M near the stairway closest to Radio Shack and the Jamaican Bakery. The quiet room is a resource available to all EPA employees as a quiet place to think, relax, meditate, pray, gather one's thoughts, or to be still. It is a softly lit room with comfortable chairs and without any ornamentation which could be a distraction. The following pages provide a sample Quiet Room information flyer.

Quiet Room Flyer

Quiet Times

August 1993 (93-1)

EPA's Quiet Room Opens

OPEN HOUSE HELD ON AUGUST 11 & 12. EPA employees got their first look at the new Quiet Room on Wednesday and Thursday, August 11 & 12, from 11 a.m. to 1 p.m. Approximately 100 people, from several different Headquarters locations, came to see this latest addition to EPA's Quality of Worklife programs.

WHAT IS A QUIET ROOM? A quiet, peaceful room, without the symbols of any religion, to which employees may go and be still from time to time. A room "dedicated to silence in the outer seese and stillness in the inner sense...a room where only thoughts should speak."

Rooms similar to EPA's Quiet Room are in most hospitals and many airports. Some public buildings have their also; for example, the United Nations Headquarters, The United States Capitol, and the Pentagon. They are variously called meditation rooms, prayer rooms, chapels, or quiet rooms.

WHAT IS IT LIKE AND WHERE IS IT? It is a softly lit room with comfortable chairs, a few tables with lamps, plants, pictures of nature scenes, and some informational materials in the foyer. It is room 2117-M (Waterside Mall) near the stairway closest to Radio Shack and the Jamaican Bakery.

WHO CAN USE IT? EPA employees, contractors and visitors are welcome. We invite you to visit the Quiet Room soon.

WHY WOULD ONE GO TO THE QUIET ROOM? To think, relax, meditate, pray, gather one's thoughts...to be still

WHAT ARE THE RULES FOR ITS USE? The Quiet Room is a place of silence. It is not a work area, meeting room or social lounge. Please respect

the rights of others and refrain from talking, eating, drinking, smoking, or engaging in any distracting behavior. Since some people are chemically sensitive, please help maintain an odor-free environment.

WHEN IS IT OPEN? From 6:30 a.m. to 6:30 p.m. on workdays.

WHAT IS THE CURRENT STATUS OF THE QUIET ROOM? The room has begun operation in a pilot phase so that people can try it out and make suggestions/ comments about possible improvements.

HOW CAN I MAKE COMMENTS OR SUGGESTIONS? There are forms for that purpose in the Quiet Room. Just fill one out and place it in the Comments box or fold it so the address snows and drop it in the interoffice mail. Since the pilot phase will only last a few months, we need your comments now so they can be considered in implementing the final design. Also, please sign the log (name options) to help document usage.

So far the comments have been overwhelmingly favorable. We will keep you informed

WHERE DID THE IDEA FOR A QUIET ROOM COME FROM AND HOW DID WE GET IT HERE AT EPA HEADQUARTERS? Over three years ago an EPA employee suggested the idea to the New Headquarters Office (at that time we thought we would have a new Headquarters building by 1992) As time passed and it became doubtful that we would move any time soon, a group of employees, the Quiet Room Survey Committee, conducted a survey to find out if employees at EPA Headquarters wanted a Quiet Room. The results were affirmative. Several months later, the Quiet Room Committee was formed. That committee presented a proposal for the Quiet Room to Administrator Browner and she approved it in June 1993. The Facilities Division and the Quiet Room Committee, working together, designed the Quiet Room.

5.2 Information for Employees Who Need Accommodations

Contents

- 5.2.1 Special Equipment or Other Physical Accommodations
- 5.2.2 Compressed Workweek Program
- 5.2.3 Flexiplace
- 5.2.4 Flexitime
- 5.2.5 Change in Work Assignments
- 5.2.6 Job Reassignment

5.2.1 Special Equipment or Other Physical Accommodations

Employees with physical disabilities may require modifications to their physical work space in order to continue to be productive. Supervisors can request the acquisition of special equipment, without the employee having to disclose the nature of his or her physical limitation. A physician's certification of the need for special equipment or adaptations may be required. In general, the cost of the physical accommodation is borne by the Agency.

The extent to which an employee or supervisor must disclose medical or other confidential information depends on the accommodation requested. Some disclosure to the supervisor should be inspected, because the request for an accommodation must be approved by the supervisor. Disclosure to second line supervisors or more senior managers may need to be made if the supervisor needs input on how to accommodate the employee's disability. Supervisors can seek technical guidance from several EPA resources: Health and Safety Division, Health Unit, Agency attorneys, and outside physicians made available through an agreement with the Department of Labor.

Special equipment can be as simple as foot rests, wrist pads (for computer use), and desk lamps to improve lighting. Accommodating furnishings include orthopedic chair inserts and more supportive desk chairs. More elaborate adaptations, such as walk ramps, wheel-chair accessible bathroom stalls, or wider doorways may be considered reasonable accommodations under the Rehabilitation Act and the American with Disabilities Act. Such reasonable accommodations are made on a case by case basis, balancing the needs of the employee with the need to achieve the Agency's mission. Legally, the Agency is required to provide "reasonable" accommodations, meaning accommodations that do not pose undue hardship or harm to the effectiveness of achieving its mission. For example, taking up carpeting or widening a doorway has been done at EPA, but making physical modifications to an entire building wing may not be considered reasonable. In general, this means that the Agency must be able to afford the accommodation (although there is no set dollar limit).

There is no "standard" list of reasonable accommodations. However, other physical accommodations approved at EPA include acquisition of PCs with large screen monitors; motorized scooters; illuminated magnifying glasses to assist the visually impaired at reading; and special telephones for the hearing impaired. Accommodations have also included scheduling meetings close to an employee's work area, removing carpet, and widening doors for wheelchairs. It is the responsibility of the immediate supervisor to negotiate an accommodation. An accommodation cannot be deemed unreasonable merely because it has not been used before. The supervisor should consider the type of work that is being performed, known physical or mental limitations of the employee, and possible options.

If a reasonable accommodation cannot be made within the immediate section or unit, an accommodation should be considered within the region, laboratory, or other larger work unit. If an accommodation cannot be made within these larger units, it is likely that it may not be considered "reasonable." The goal is for the Agency management and the employee to mutually agree on an accommodation. Supervisors may consult the EPA EOCC (for headquarters staff) or the Human Resources Office (for field staff), and EPA's HIV/AIDS policy (see Chapter 3), for guidance on reasonable accommodations.

5.2.2 Compressed Workweek Program

EPA has had a highly successful Compressed Workweek Program in effect since 1988. It is a powerful tool to accommodate an employee's disabling condition. Implementing a compressed schedule can reduce that employee's commuting time and expenses. A compressed schedule can offer greater flexibility in meeting personal responsibilities (such as going to doctor appointments) without having to deplete sick leave. Managing accrued leave becomes increasingly important to someone with HIV/AIDS as his or her physical abilities wane.

While the "normal" compressed work schedule is eight 9-hour days and one 8-hour day per pay period, other variations, such as eight 10-hour days per pay period, are allowable with special permission. Each EPA Assistant Administratorship has different policies and procedures for applying and obtaining approval for a compressed work schedule. For example, the OPPT (Office of Pollution, Pesticides, and Toxics) policy stresses maximum flexibility in switching days off in any pay period, which is an obvious advantage to any employee with a disabling illness like HIV/AIDS, when his or her health fluctuates from day-to-day.

In general, the approval for Compressed Workweek is up to the employee's immediate supervisor, subject to the approval of the second line supervisor. Once forms are completed and signed, the employee can proceed with a compressed schedule.

The application form for a compressed work schedule currently being used by OPPT should be available from OPPT timekeepers and supervisors. The employee fills out the form and turns it in to his or her immediate supervisor who approves (or disapproves) the proposed schedule. If approved, the form is sent to the second level supervisor for concurrence, and forwarded to the employee's timekeeper for the file. A copy of the OPPT Compressed Workweek Program policy and application form are contained in Appendix A.

5.23 Flexiplace

Another powerful accommodation tool at the disposal of the supervisor is the Flexiplace. (At the time of writing, the Agency had implemented a Pilot Flexible Workplace Project.) This program allows an employee to work at home, according to a pre-determined schedule. In the case of an employee with diminishing energy levels due to HIV/AIDS, work at home might greatly improve his or her overall productivity and significantly increase the length of time the employee can make valuable contributions and postpone disability retirement. Sometimes the ability to continue active, productive employment, even on a part time basis, can actually prolong the life of a person with HIV/AIDS.

Flexiplace was not designed, however, as a long term work at home program. In general, it is available for employees who would benefit from working 1 or 2 days at a different site. Flexiplace approval is made at the first line supervisor level. When a supervisor approves an employee's participation, the request goes to the Flexiplace coordinator in the Assistant Administratorship. The coordinator submits the paperwork to Human Resources, which arranges a Flexiplace training.

A description of the Agency's pilot program is contained in Appendix B and includes Program Guidance and the Work Agreement. While supervisors are strongly encouraged to take advantage of this accommodation tool for employees with disabling conditions such as HIV/AIDS, it is important to note that not all EPA offices are participating in the pilot program. It is important to first verify that your Assistant Administratorship is participating, and then to read all the requirements and guidelines before deciding to implement a Flexiplace Agreement with an employee.

5.2.4 Flexitime

Flexitime is different from Compressed Workweek. Under the program, an employee sets a regular two-week (pay period) work schedule for his or her supervisor. In general, Flexitime allows the employee to select regular work hours that are different from the standard 8:30 a.m. to 5:00 p.m. workday. Work hours can be different on different days. The point is to set a schedule which is mutually beneficial to the employee and the work unit. A Flexitime schedule must be approved by the employee's first and second line supervisors. Once a schedule is set, it becomes effective immediately. A copy of a Flexitime pay period schedule is included.

"Employee's Pay Period Flexitime Report"

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5.2.5 Change in Work Assignments

Supervisors have a responsibility to discuss performance and provide feedback and guidance to employees. When an employee's illness interferes with his or her ability to do the job, the supervisor must address the situation with the employee. A serious illness not only affects the employee, but also his or her coworkers.

An obvious accommodation that any supervisor can make for an employee is to change work assignments. For example, perhaps an employee with declining energy (due to a disabling health condition) cannot be expected to continue managing a project that requires that he or she travel 30 percent of the time. That employee might be better able to handle similar assignments that do not require travel. As a reasonable accommodation, supervisors are asked to examine alternative assignments that have fewer physical demands for persons with HIV/AIDS or other disabling illnesses. Appropriate and reasonable changes in work assignments, when coupled with Flexiplace and Flexitime, can significantly improve the quality of life for a person with HIV/AIDS and result in a more productive employee.

5.2.6 Job Reassignment

In some cases, the supervisor may determine that the best accommodation for an employee is reassignment to another position that is less demanding. This would generally be considered as a last resort and would best be done in close consultation with ECAP (for headquarters staff) or a field office employee assistance program, or EOCC (for headquarters) or a field Human Resources Office, to ensure the employee is not adversely affected. Technical assistance is available also from the Health and Safety Division, Health Unit, Agency attorneys, and outside physicians available under agreement with the Department of Labor. Furthermore, reassignment will not be made if it poses an undue hardship on the Agency. Generally speaking, employees prefer to stay with the groups they have been working in, and don't wish to be relocated or isolated, especially when their overall health and emotional state is poor or deteriorating. Supervisors should exercise extreme caution and sensitivity when suggesting reassignment to someone with HIV/AIDS, so they do not feel discriminated against nor isolated. Any reassignment must be made in consultation with the employee, supervisor, program manager, and OHRM.

There are several legitimate reasons for reassignment, including: changing jobs to accommodate a person's physical limitations, returning a person to work after a period of disability, or relocating a person to a work area that provides needed physical accommodations (such as space to maneuver a wheelchair or walker). Job reassignment can be recommended to an employee or requested by an employee.

Authority for job reassignment rests in the management unit. Management has the right to reassign employees at any time, as long as the employee is maintained at his or her grade. If an employee requests reassignment as an accommodation to a disability, then the employee must provide some medical or other health documentation of the need for reassignment. Enough information must be disclosed for management to make a decision. Reassignment is primarily a supervisor's and manager's decision. Human Resources must be notified; a review of the paperwork is required, primarily to ensure that the candidate's grade level is maintained and that he or she has the requisite qualifications for the new position. Medical information does not need to be disclosed to Human Resources.

A Standard Form 52, "Request for Personnel Action," must be completed for job reassignment. (A copy is included.) It is a simple form used also for Leave Without Pay (LWOP) requests.

SF 52, "Request for Personnel Action"

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PART F - Remerks for SF 50

5.3 Leave, Disability, Retirement, and Survivors

Contents

- 5.3.1 Use of Leave: Accrued, Advanced, Leave Without Pay
- 5.3.2 Leave Bank Withdrawals
- 5.3.3 Applying for Disability Retirement
- 5.3.4 Applying for Early Release of Thrift Savings Plan
- 5.3.5 Continuation of Life Insurance
- 5.3.6 Survivors' Benefits

53.1 Use of Leave: Accrued, Administrative, Advanced, Leave Without Pay

As with any person who is ill, persons with HIV/AIDS are free to use their accrued sick and annual leave as they wish, according to the policies of their office and supervisor's practices. If sick leave extends beyond three days, the supervisor may request documentation that sick leave is needed. Once the employee has run out of accrued leave, the employee's supervisor can approve up to 240 hours of advanced sick leave (annually) and can approve advanced annual leave up to the number of hours that would accrue during the remainder of the leave year. Headquarters personnel can obtain most current EPA policies and procedures on leave from the EPA EOCC. Field office and laboratory personnel must contact their local Human Resources Office.

Supervisors have discretion for granting administrative leave. In general, administrative leave is reserved for very short-term durations, such as a half day or snow days.

Leave Without Pay

After the maximum allowable advanced leave has been granted, if he or she needs time off from work, an employee must go on Leave Without Pay (LWOP). The maximum initial period for which LWOP may be authorized is 12 months. LWOP will be granted for recovery from illness or disability not of a permanent nature. Extensions beyond 12 months can be granted but are very unusual. Once an employee has reached the point at which a 12 month extension is no longer sufficient, he or she is usually ready for disability retirement. Specific information on the Agency's policies and procedures on LWOP can be obtained from a counselor in the EPA EOCC (for headquarters staff) or the field Human Resources Office.

The employee's request for LWOP approval is made with the first line supervisor. A maximum number of days is specified. The supervisor should consider the LWOP request the same way as any leave request, and may require some documentation if the request is for more than 3 days. If LWOP is requested as an accommodation, the employee can expect to make some disclosure of medical information or provide a health professional's certification that there is a medical need for time off from work. Disclosure of the nature of the illness or other condition is not necessarily required. The level of disclosure is determined on a case by case basis.

In general, there are three types of LWOP: (1) consecutive days, perhaps blocks of 30-day periods, (2) a few days, not necessarily planned in advance, and (3) intermittent LWOP - regular recurring LWOP. Intermittent LWOP should not be approved lightly. The supervisor should consider the mission of his or her work group, the perception of fairness by the employee's

coworkers, and whether intermittent LWOP is actually conferring full-time status for part-time work. For short amounts of LWOP not planned in advance, the employee should complete an Standard Form 71, the form used for annual and sick leave. For planned leave, especially LWOP exceeding 30 days, or Standard Form 52, "Request for Personnel Action" should be completed. The SF 52 goes to Human Resources, but all supporting information, including any written requests or medical information from the employee, is maintained by the supervisor. By signing the Standard Form 52, the supervisor certifies that the necessary information was provided to support the decision.

Employees and supervisors should be aware that taking LWOP could affect eligibility for in-grade advancement, career tenure, retirement benefits, Temporary Continuation of [health and life insurance] Coverage, and other advancement. Different amounts of LWOP taken have different implications for benefits and advancement. Human Relations offices can provide additional guidance on the use and impact of LWOP.

If an employee applies for disability retirement (see section 5.3.3), once the application package has been received by EOCC or the local Human Resources Office and is complete, he or she cannot take advanced leave. At this point, if the employee takes advanced leave, he or she must reimburse the Agency, including the balance of advanced leave previously approved. Once disability retirement is approved, the employee may continue to work through the current pay period and can remain active until his or her accrued sick leave balance has run out. (The employee's retirement disability payment may not be as high as his or her salary.) At termination, the employee receives a lump-sum payment of any accrued annual leave.

Unpaid Leave

Title I of the Family and Medical Leave Act requires that employers provide 12 weeks of leave for childbirth, newborn care, adoption, or child, spousal, or parental care in the event of a serious health condition. Also, the 12 weeks can apply to the employee's own serious health conditions. Serious health condition is defined as an illness, injury, impairment, or physical or mental condition that involves inpatient care in a hospital, hospice, or residential medical care facility, or continuing treatment by a health care provider.

Unpaid leave is permitted. To care for a child's, parent's, or the employee's own serious health conditions, the employee may elect (or the employer may require) the substitution of any accrued vacation, personal, or sick leave for any part of the 12-week period. The employer and employee may work out an intermittent leave arrangement or a reduced leave schedule, which is an reduction in regular hours worked per week or day.

SF 52, "Request for Personnel Action"

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(Note to Supervisors. Do you know of additional or confecting reasons for the employee a reagnessivitystement? If "YES", please state these facts on a repertie effect and effect to SF 52.) TYES THE

PART E - Employee Resignation/Retirement

SAMPLE

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PART F - Remedia for SF 50	,	•	

5.3.2 Leave Bank Withdrawals

As discussed earlier, employees who are members of EPA's Leave Bank may apply for leave when their accrued leave has run out. This is done by writing a transmittal memorandum such as the one on the following page. Also, there is a standard form that needs to be completed (page 5-35). Approvals are usually provided in incremental amounts, and it is often necessary to reapply for additional coverage. Application for Leave Bank leave is the employee's responsibility, although the employee may request assistance from the supervisor if he or she is out of the office for an extended period of time. Supervisors should know how to submit the application on behalf of the employee to avoid leave without pay in a period that medical bills could be escalating for the employee. Information on the EPA Leave Bank is available from a counselor in the EPA EOCC or local Human Resources Office.

As with the case of unused accrued sick leave, an employee going on disability retirement may remain active to run out any remaining Leave Bank leave balance. Employees should consult EOCC or local Human Resources Office to determine whether gifts of leave from other employees can keep an employee active and on full salary.

"Transmittal of Application to Leave Bank"

DATE	
MEMORANDI	
SUBJECT:	Transmittal of Application to Receive Leave from the EPA Leave Bank
FROM:	SAMO
TO:	Rita Jones Leave Bank (PM-212)
Bank. At He/She me member of indicatin of time (and annual lt in return to needs it request, if I/We absence as application thank you	

EPA Form 3160-7, "EPA Leave Recipient Action Form"

⊕ EPA		EPA LEAVE RECIPIE	NT ACTION FOI	RM		
I. HOW THIS FORM IS USED	RCCOUN	rm is used by the Human R sier leave from the EPA Le t It is also used to not ency has or will be terminat ansferred into their regular	ave Bank into an ap- ify the Payroll Offi ed and that any leav	proved recipi ce that a re e in his/her e	ent's anni coment's	ral leave medical
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III. ACTION REQUESTED (Check Box an Complete Part That Applies) NOTE: If wan is required, complete Part below.	d Yer	The employed see she entitled to receive for termination of the emerging. This is An Employed A Family M. Please transfer hereignen's leave account. Effective Date of Eligibil ACTION TO TERMINA' The medical emergency will terminate on Any unused leave remain the above date is to be remained the above date is to be remained to the employee's escrow accountants of the termination date.	techa trees source thickness from the entry see Emergency sember Emergency sours of leave from the employee many seems of the employee many seems of the employee many seems of the EPA Love accrued (maximum while in done source is regular according to the employee seems of the EPA Love accrued (maximum while in done source is regular according to the employee seems of the EPA Love accrued (maximum while in done source is regular according to the employee seems of the EPA Love accrued (maximum while in done source is regular according to the employee seems of the empl	the EPA Leave EPA Leave EPA Leave III Venfication ED LEAVE arned above tenod) c's donated ideave Bank um: 40 hour atted leave Bank	s termina	to the
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	SEE LEAV	E RECIPIENT INSTRUCT	TIONS ON REVERS	E SIDE		
A Form 3160 - 7	(11 - 8 9)		C	OPY 1 - PAYE	IOLL OFFI	 :E

INSTRUCTIONS TO LEAVE RECIPIENT

The action form on the reverse is being forwarded to the EPA Pavroll Office to transfer leave into your annual leave account. A copy of the form will also be forwarded to Pavroll to terminate your use of donated leave upon completion of your emergency period. This will be necessary to place you back in a leave earning status and to credit your account with any excrew leave you may have account.

You will need to submit leave slips to your supervisor to approve this leave just as if you had normally accrued it. Make sure your timekeeper is informed that this is donated leave so it can be reflected properly on your timecard.

You are responsible for informing the authorizing official whose name appears on the reverse of this form as soon as possible if when your emergency no longer exists

Your emergency automatically terminates (and donated leave may no longer be used)

Your Federal service terms a
 You leave EPA

OPM approves you for disability retirement

EPA determines that you no longer have a medical emergency

Donated leave may not be included in any lump-sum payment for annual leave or recredited upon reemployment

EPA Form 3160 - 7 (11 - 89) Reverse

SF 71, "Application for Leave"

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Reverse of SF 71, "Application for Leave"

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General Services Admin	istration in connection with its re lentification number is your So	esponsibilities for records cual Security Number, o	ollection of this information is
	e Order 9397. Furnishing the is ut failure to do so may result in o		
	information furnished on this fo	rm for purposes other the	in these indicated above, it may
If your agency uses the provide you with an add	itional statement reflecting those	: barbosse	

5.3.3 Applying for Disability Retirement

It is strictly the employee's decision when to apply for disability retirement. It is not the supervisor's responsibility to influence the employee's decision in this regard. When an employee has decided to apply for disability retirement, the supervisor prepares a Supervisor's Statement (standard form) which pertains to how the disabling condition has adversely affected the employee's ability to continue performing his or her job responsibilities. It asks about the employee's attendance record, the period of time over which problems have existed, and what reasonable accommodations were made by the supervisor. The supervisor can be of great assistance to the employee by accurately and promptly completing the portions of the form that are his or her responsibility, and returning them, along with all pertinent documentation, to the employee. The EPA EOCC or field Human Resources Office counselor will assist the supervisor and employee in completing the disability application package, ensure that all the proper and current forms are filled out, and submit the package to OPM in an expedited fashion.

Once the decision to apply for disability retirement is made, there are certain procedures that should be followed. It is extremely important that the employee and supervisor talk to an EPA EOCC or field Human Resources Office counselor about the process. For instance, an employee who has been on extended advanced sick leave and applies for disability retirement, and does not return to work at all, will have all advanced leave forgiven. However, if he or she returns to work, the employee will be liable to EPA for all the advanced leave used to date. Other information concerning the frequently changing policies and procedures related to disability retirement can only be learned from the EPA EOCC or field Human Resources Office counselors. Thus, it is imperative that both supervisors and employees stay in touch with the counselors and follow their direction on all aspects of processing these actions.

Generally, to initiate the application process, the employee will place a call to EOCC or local Human Resources Office. A counselor will remind the employee that, under FERS he or she must have 18 months of service to qualify for disability retirement, and an employee under CSRS must have five years of service. If the threshold is met, the FERS employee must submit a Social Security application. CSRS and FERS employees must review all beneficiary forms in their OPF. The FERS employee must file a Social Security application for disability and provide a receipt to the Agency along with the disability application to be filed with OPM. The receipt is not used to show approval or disapproval, but to demonstrate that the employee has filed.

Disability retirement application forms must be completed by the employee, his or her supervisor, and the attending physician. The purpose of each form is to provide a comprehensive understanding of the medical condition, the employee's own statement of limitations, and the

supervisor's assessment of job performance and leave history. After all application forms are completed, a representative from EOCC or the local Human Resources Office must certify that the Agency is unable to place the employee in a suitable position or provide other accommodation to keep the individual active and productive. The Agency representative will review all submitted documentation and determine if the medical condition can be accommodated and if the Agency has any position available in which to place the employee. If no accommodation is possible, the case is documented and forwarded to the Payroll office.

EOCC or the local Human Resources Office forwards the medical application and documentation in a sealed envelope to payroll. The individual retirement record is generated by payroll, attached to the package, and forwarded to OPM where it is assigned a claim number and an examiner. OPM reviews the package and makes an assessment regarding the employee's ability to work and/or how continuing to work may affect the employee. Generally, there must be a service deficiency documented by past performance or leave records. In some cases, however, there may be a situation such as job-related stress that could contribute significantly to the employee's health. In this case, there may not be a service deficiency, although disability may be approved in certain instances. This approval is granted on a case by case basis.

If OPM approves the application, the Agency and the employee are notified. If the employee is in a non-pay status, then they are separated from service on the day that notification is given to the Agency. If, however, an employee has sick leave remaining, the employee is counseled to use all sick leave and an estimated separation date is determined based on the sick leave remaining. This allows the employee full use of accrued sick leave.

When a separation date has been determined, OPM is notified, and the employee is put in an estimated annuity receipt status. OPM will then finalize the case, make the necessary adjustment to the employee's annuity, and make any deductions for health and life insurance premiums. Estimated pay is usually about 75 percent of the Agency's estimated annuity computation. OPM should have most cases finalized within four months after the employee separates from the Agency rolls.

As with other benefits, there are separate disability retirement forms for FERS and CSRS applicants. Samples of the FERS and CSRS forms follow, as well as a sample transmittal memo to accompany the FERS application. The current forms are available from EOCC at Headquarters and other Human Resources offices in the field.

Transmittal of Application for Immediate Disability Retirement*

	-	
•	Date	
	MEMORANDU	н
	SUBJECT:	Transmittal of Application for Immediate Disability Retirement
	PROM:	Juelee B. Street SAMPLE
	To:	Juelee B. Street OHRM (PM-212), 3906
	application the DISAB	purpose of this memo is to transmit to you
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	necessary), I'll ge instruction there's so	would like to withdraw his balance from his/her rings Plan account immediately and needs the forms to do that. If you would please send them to me (
	where nis/ no change his/her di include a	wants his/her retirement paychecks to be cosited into his/her account at Bank. This is her paychecks are currently going. Since he/she wishes in the direct deposit process or destination when sability retirement takes effect, he/she did not new Standard Form 1199A, Direct Deposit Sign-up Form in age. If you need it, please let me know.
	absence fr	helping with the paperwork in his/her om work. If there's anything else you need, please to call me on, or on
	Thank	you very much for your help on this.
,	cc: Super	visor

FERS, SF 3105, "Documentation in Support of Disability Retirement"



CAR 10. 800-0171

Documentation in Support of Disability Retirement Application

includes information. Instructions, and Most Necessary Forms

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Sundard Form 2185¢ - Physician's Surgeon

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Bernauel Form 21055 - Disability Restranted Aboltonian (Destitut

This form is to be companied by your employing dipolory. The particle or the form is to opening that all discoveragement discovered by your and opening discovered by your application or the particles of your application in the common particles of PERS.

SPECIAL DISTRUCTIONS FOR EMPLOYEES WHO HAVE BEEN SEPARATED FROM FEDERAL SERVICE FOR MORE THAN 31 DAYS

Your application for qualitary remement must be rethe FERS within one year other the date of your paparation (see som 5 erser "stptistry"). If you have been esparated from Federal service for more than \$1 days, you should submit your application directly to FERS retrief them to your agency. The secrets is the Office of Personnel Management Federal Employees Retrement System Employee Records and Service Ceres: P.O. Box 200 Bovers. Pennsywania 16020 thei substrain and employing thisse to com-SF 31058, SF 3105D and SF 3105E and provise them to you to send exectly to FERS. If you think you shill not have the completed package in time to meet the one year eactions send FERS the concessed SF 3107, SF 3105A and the medical documentation executed in SF 310SC, along with the name address and temprions number of the parson(s) you have asked to provide you with the remaining turns.

FERS, SF3105A, "Applicant's Statement of Disability"

In Connection With Disability Retirem		Employees' Retirement System
Hapted of Agitteepin (Lain, Bell, Madhin)	I. Own w Sura pr	to. day yf J 3. Stend Securey teactor
Cescribe how you are deficient in your job in respect to performs	nce attendence, tr condu	
Describe your medical condition(s) (i.e., dissess or murry) and in	AMP	ence of your dutiest, effertdence, or conduct
Describe only other restrictions on your admittes emposed by your determining your ability to perform your job in your agency.		
What efforts have been made by your agency to change your work position? Give the approximate date you became disabled for performance		
Cry , Ora) nouseou		
Litt physician(s) from whom you plan to request a Physician's Str	Yes Yes	No
Prieve you appreed for calebrary persents from the Social Security Announce Recept or Annual Nacional Announce Recept or Annual Nacional N	ove are true to the best of	NOTE Application for deadniny retreatment under FERS recurring on application for Godal Security Chaptering Security application for Security application has been restrict. First knowledge and baled 1 Instructing given try permission for the deases or onerly) to authorities againty and CRM officials.
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inclusion of this information is authorized by the Federal Employees. First Byssem Act of 1986 (Chapter all tiple 5, U.S. Coop). The information with will be used to identify records properly seasons properly only and the property and the prope	h you shooms for sax block- cles when they seem or criminal less The of the Social Se or so- as other data	column information recessery under the program, or to report purposes. It may set to be shared with law enforcement apen- yers envestigating a violation or polential violation of the civil. Executive Order 9307 (November 22, 1943) authorizes use lourly Number Furnishing the Social Security Number as well a voluntary but failure to do so may dealy or devent action.
i security administrative agencies in proof to determine benefits under	their on your applica	#IION

September 15, 1994

FERS, SF3105B, "Supervisor's Statement"

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lection A-Applicant Identification					
1 Spatia State, State and State		2 Decision man or p	, 13. 5		
lection B—Information About Empl	oyee's Performance A	See Subermear's Guidelin	es on beat)		
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he employee unable to perform or a performa with repard to any critical element of curren	nce less then fully successful a position?	Yes > Concrete or			
A. Appropriate Date United States Portugations or Septime Portuga Baggar and, day of J.	imployee Received, other the data see or an award based on partici- pose of participation on white	unament & technical and provid	Yes	MO CHA STI MONTOLLA	
eupporing documentation auch as scales to restrictions	SAI	MPLE	•		
Has employee a abstratance accopsed for apparent medical reasons?	Yes	14 100 000 0	·		_
is employee a assendance unacceptable for continuing in current position?	Yes ➤ Complete semi		2 (40-140) (40-140)		
How many hours of Mane has employee use (Assot or especiated of viry to approve towe or an approve size approved to associal as apple people (Associal for Mane use)	d since Oase in hem C3 for a of come of medical reformation of the or Activity to amplitudes includes	pparent medical ressors? I after you besse your decision at minth intermedian or ministra	ENTER LEAVE MOURS USED	Armel Sick LW	OP 1
action D—information About Emplo	yee's Conduct (See Si	pervetr's Guidelines on	back)		
ès employee a conduct untenstactory?	Yes ➤ Complete seme		2.44700000 (80 000)	C Marie Marie (4)	
Descrice how conduct is investmentationy parties section E—Accommodations (See Su	perveor a Guide on back)	each as notices to employ	ee of proposed sovered	ACSIONE)	
What official have you made to accommodes	employae?				
ction F-Supervisor's Certification					
ow long have you aupervaled employee? Se Years Months	pervent a Topphone Rember musing Artic Code)	Supervisor o China Steamy Add			
seriely that all easternants made on this Supervis	or's Statement are true to the				
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SUPERVISOR'S GUIDELINES

GENERAL INFORMATION

nations are m FERS deablify represent regulations (5 CFR 944). A finding of engineers to deablify retrainment benefits at made only when the on automated with the acceleration about that ith emotivate as unable to ranger useful and efficient service because of d case or injury in the employee's current position, and the employee has not gackned an offer of a vacant position in the same agency and constituting area at the same grace or pay level and tinute for which the employee is qualified for reasegment. Useful and efficient service metins fully successful performance of the cropper or essential services of the position for the dillecty to perrm at that level), and satisfactory conduct and atten

The deability recrement application must contain documentation that asscribeatly demonstrate

- 1. A deficiency in service with respect to performance, afterdence or conduct, or, in the labeance of any actual service deficiency, a showing that the medical condition is incompatible with elither useful service or resention in the post of the service - either useful service or resention in the postform.

 2. A medical condition, which is defined as neath implicities resulting from a disease or mury, including a population disease.
- m the service deficiency and the m cal condition such that the medical condition has caused the service deficiency
- 4 The duration of the medical condition, both past and expected, and a showing that the condition in all probability, will continue for at least 4 year from the date the emouves became
- 5. The applicant's mability to render useful and efficient sen artise white the employee was serving under the Federal Employees' Retrement system.
- 6 The stability of the employing agency to make reasonable ac-commodation to the employee's medical condition
- 7. The agency's consideration of the employee for reassignment to any available position within the employing agency end com-muting area, at the same grade and pay level, for which the

INSTRUCTIONS

The employee identified on the other side has indicated that he or are intends to apply for deablery retrement. The applicant is appreciate on the "Applicant's Statement" suthorizes you a provide the information and documentation required. You are send to provide only information about the applicant a job, performance endance, and Donouci.

If you need more apace in any section, stanch a separate sheel and indicate an attachment is provided

The following definitions apply to the terms used in the Superveor a Steam

- "Lasa than fully successful performance" means performance of an employee which talk to meet established performance ards in one or more critical elements of the el on, or the equivalent level for a position not under Part 430 of OPM's regulations.
- "Criscal alement" means a component of an employee's po-"Criscal attenuati" means a component of an employee's job that so of sufficient importance that performing below the minimum standard associationed by management; requires remedial pages, such as denied of within-grade increase, and may be proposed to filmoving or reducing the grade level of the employer "University to attendance" means absence from work which is too frequent, unpredictable, or lengthy to allow the job to be determined.
- be done
- "Unastefactory conduct" means conduct for which an ambetween their be retrought or described for church under adverse tion procedures. (For example, discourteous conduct to the public, behavior which discuss the workniese, or beh which poses a threat to the life nealth satety, or well-being of co-erorkers subordinates, or the public)
- "Accommodation" magns a reasonable adjustin a job and/or work environment that enables the employee to The dubes of that position. According cluse modifying the workste, adjusting the work schedule, restructioning the job, acquiring or modifying equipment or devices Providing Interpreters, readers or personal againstants, and
- 5 CFR 531 408(d) provides for a waiver of the requirements for desirmination of an employee's level of competence in our term cases where the employee was in duty status for less than 60 days during the 52 calendar weeks before a within-grade increase would be due. See FPM Chapter 531, Subchapter 4

After completing and combined this form and exactions the an-propriete documentation, you enough entire the critical to the simpleyee or to your personnel office according to instructions entire practices in your agency in either case A COPY BUST BE GIVEN TO THE EMPLOYEE Please DO MOT send the form directly to the Federal Employees Pagrement System unless OPM epechally requests you to do so in a particular case

If necessary, you may be contacted by the Federal Employees' Retrement System for additional witormation or clarification

FERS, SF3105C, "Physician's Statement"

	ormetion and Consent (To be	2 Cape of Both Ato., cay, pr.) 3. Second Company Number
		y act statement
nent tow (Chapter 84 Into 5. L to used to etertify records or ibtain addesonal information int or Suture benefits, and to t ou. The information may be	n a sufferend by the Chill Bernoe Rat J.S. Cools: The information you furnish to openy associated with your application if econsisty; to describe and allow pr members a unique serviciation claim file shared with national, some tools or di immigrative agencies in order to determ	or sell program, or to report recome for the authories. It may also be shared with 1, to the enforcement agencies when they are severaging a evolution or poten- tion to the cold or crement like. Executive Order 1997 (Robertson to 12, 1943) authorizes use of the Books Spource (see, a voluntary but before 5000 Books (Notes) Number, as well as dever asso, as voluntary but before
Address to Which Trysician Senda	4. Enter exact name and address	se (excluding ZP Code) of your employing agency
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o Release Medical		
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on B—Medical Docum	nentation (To be completed by p	shyeicen)
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and responess to treatmy	-(i)	emposed any semiliar restrictions on non-work-related activities

PHYSICIAN'S STATEMENT

GENERAL INFORMATION

ations are made in accordance with FERS regulations (5 CFR 844) A finding of entitlement to disebility retrement benefits is made only when the information sub-mitted with the application shows that an employee is unable to render useful and efficient service because of disease or mury in the employee's current position, and that the employee has not declined an offer of reassignment to a vacant position in the and senure for which the employee is qualified. Userus and and senure for which the employee is qualified. Userus and senure for which the employee is qualified. Userus and senure for which the employee is qualified. Userus and several several solvents of the position (or the ability to from at that level), and satisfactory conduct and attendance. Note The Office of Personnel Management requires abliquing for disability retirement under FERS to also apply for bookseting the employee was serving under the Federal Employee information to the Social Security Administration for its use in mixing a social security disability determination.

The disability retirement application must contain documentation must appetitudely demonstrates.

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The disability of the employee is medical condition.

The appetitude of the employee is medical condition. same agency and commuting arise at the same grade or Day lev-el and senure for which the employee is qualified. Useful and el-ficient service means fully successful performance of the critical

ciency, a showing that the medical condition is incompatible with either useful service or retention in the position

- 2. A medical condition, which is defined as a health impairment resulting from a disease or injury including psychiatric disease
- 3. A retationship between the service deficiency and the medical condition such that the medical condition has caused the service deficiency

STANDARD FORM SHEEC (MADIL)

FERS, SF3105D, "Agency Certification of Reassignment and Accommodation Efforts"

In Connection With E	Manbility Retirement Un	MENT AND ACCOMMO	ODATION EFFORTS CONTROL STATE
To be completed by Coordinator for Employ	ment of the Hendisappe	d or other authorized opincy	official. See instructions on each of form
1 deaths of Applicate paint, Still, Register)		2. Chapter from Imp., any 91.7	2. Speed Squarey Station
4 Has responded effort for ecommodistion bear the ecommodistion in follow option. (Second successfully and explain very accommodation.)	y at the appear become the fur	chantil/granicalmental tectors rel	used to the employee's institley to perform but,
No. excommission is not appropriate feeds	Cali Information presented to	agency does not document a di	umbing medical condition
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Poliuta of agency reassignment efforts (Check		1P1 E	
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for which employee metra minimum quelipos	tions	-	of and tenure, within the terms commuting area
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GENERAL INFORMATION

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- 2 A magneti condition which is defined as health impairment resulting from a decise or injury including a psychiatric
- by condition such that the medical condition has caused the MOS delx **TOTAL**
- 4. The guiration of the medical condition, both past and expect ed, and a showing that the condition, in all propability, will contrue for all teast a year
- 5. The applicant's inability to render useful and offi arose white the employee was serving under the Federal Employees' Retherish System
- 6. The inability of the amotoying agency to m Commodation to the employee a marical condition
- 7 The agency a consideration of the employee for recognition to any available position within the employing agency and com-Muting area, at the same grade and pay level, for which the

METRUCTIONS

The Coordinator for Employment of the Handingpood should re-view the Applicant's Basemani, the Supervisor's Statement, and the Physician & Statement, and any etier researc documents able the employee to renear huly suggestful service in his or her current position or whether a valent position as available in the agency at the same grade or say west in the game commute area for which the emproyee at existing for reasurgment. To pnone numbers for the applicant, the supervisor, and the phys-gain may be found on their respective seasonants, should it be necessary to contact them for suffer enformation

Accessmentation—Guatance for determining reasonable respections may be found in the following publications

Federal Personnel Manual, Chapter 305

Application of Resources Accommodations (PMS 720A)

Hydrocyl C 300 Analysis for Resource Accommodations (PMS 770a)

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Ministron supporting your response to dom 4 on the high include an assessment of the functional and on-tections resisted to the employee a mability to perform shally, unless there were no rescribe resemblings Other aide must include an as vironmental factors reused to

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sometry, you may be contacted by the Federal Employees Retirement System for additional information or cal

FERS, SF3105E, "Disability Retirement Application Checklist"

In Connection With Deskiny Astronom U	T APPLICATION CHECKLI	roment System
To Be Completed by Employing Office		
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Supporting Cocumentation Regarding Espioyee & Performance		
Supporting Documentation Regarding Excesses a Leave Use Gupporting Documentation Regarding Employee a Conduct		
c SF 3105D Agency Certification of Ressegment and Accommodation • Supporting Documentation of Agency & Accommodation Entry	Efforts	
Supporting Documentation of Employee's Non-Selection or Reseases	ent .	
d SF 3105C Physician s Statement (or equivalent)		
 Approx Report of Federal Medical Expression (If one was made) 		
Aponcy Report of Federal Medical Examination (If one was reade) On Supervisor's Saxement (SF 31058), is Section B. mon 4, argument "1 No.	es [~]	
	implityte a service pror to the date show	n in Section B, earn 5 of the Supervisor (
On Superveor's Supervent (SF 31058), is Section 5, each 4, arguered "Y No.	Imployee a service prior to the case show or that case if evelable	
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September 15, 1994

CSRS, SF2801, "Application for Immediate Retirement"



MEN PMO-50-634 4750

Application for Immediate Retirement Under the **Civil Service Retirement System**

includes information, instructions, and Most Necessary Forms

Introduction

If you are a current Federal or postal amployee covered by the Cani Service Retirement System, and you wish to apply for retire immediate annually (annually commencing within one month after the date of separation on which tille to annuty is based) this package is tor you! (If you are covered by the Federal Employees Retirem System, you must use SF 3107 to apply for an immediate annuity)

Do not use this package, or the forms a contains to apply for deterred annuty if you want to apply for a deterred annuty (generally beginning at age 62) you should request an application from the Office of Personnel Management. Civil Service Retrement System Employee Service and Records Center, Bovers PA 16017

The information and forms in this package are current as of January 1990. Information about any changes which may have occurred since that time should be added to this package by your agency

Keep the information section of this booklet for future reference

There to Obtain Additional Information

This package presents basic retrement information about matters affecting most retiring employees. If you have questions about Carl Service retirement, ask your employing office for assistance

General Information

This package contains the tollowing

- 1) A summary of basic eligibility requirements for Cert Service retrement
- 2) Instructions for the completion and submission of the SF 2801 SF 2801 2 and SF 2801-3 (see tems 4.5 and 6 below)
- 31 Additional information about retirement, including

Firing your appacation page 8

What happens after you life your retirement application **Dags** 8

What to do if your address changes before processing is Completed page 8

How to have your annuity payments sent to a bent or Inerical organization page 9

Cost of iveng increases, page 9 Payment and accrual of annuities, page 9 Computation of annualies, page 9

- 4) SF 2801 Application for immediate Retirement to be completed and signed by the retiring employee
- 5) SF 2801-2 Spouse's Consent to Survivor Election to the completed by the retiring employee this of their current scouse and a notary public for other person authorized to adm GRIDS) IN CREEK Where a married retires elects less than the maximum survivor annuity for the spouse
- 6) SF 2801-3 Election of Former Sciouse Survivor Annualy c Combination Current/Former Sociale Annuity to be complete: by the retwing employee if he or she elects a survivor ennuity to a tormer soouse
- 7) Schedules A. B. and C. to be completed by the retiring employee if he or she has (1) active duty matery service or (2) has eve applied for mistary retired pay and/or pension or comfrom the Department of Veterans Atlans normeny the Veterans Administration) in lieu of mistary retired pay or (3) has ever amount for compensation penetits from the Office of Womers

Compensation Programs, U.S. Department to be Compensation Programs, U.S. Department to be compensation Programs, U.S. Department to be compensation of Programs of Programs of the Cani she revisit and Programs of the Cani she cannot with the complete of the compensation of the cannot with the cannot with the cannot with the cannot be compensated by the employing agency, and to the cannot possible complete of the cannot with the cannot be compensated by the employing agency, and to the cannot possible complete of the cannot be canno reviewed by the renining employee, to help assure completeness and correctness of the submission

Eligibility for Retirement

GENERAL REQUIREMENTS

A minimum of 5 years of coveran service is required in addition except for retrement because of disability, an employee must have been subject to the responent law for at least 1 out of the last 2 years before the separation on which retrement is based

ADDITIONAL REQUIREMENTS

- Optional retirement based on see and service. An immediate annuity is payable to an employee upon separation if he or she has at least
 - (a) 5 years of civilizin service and has reached age 62 or
 - (b) 20 years of service and has reached age 60 or
 - (c) 30 years of service and has reached use \$5
- 2 Retirement based on involuntary separation. An immediate annuity is payable to an employee upon involuntary separation not for cause of the or she has at least
 - (a) 20 years of service and has reached age 50 or
 - (b) 25 years of service regardless of age

Employees who beckine a reasonable offer of another position are not eligible for retirement based on involuntary separation Generally a "reasonable offer" is a written offer of emotines position that it no more than the equivalent of two grades or pay levels below your current grade or pay level for which you are qualified in your agency (including any agency to which your function is transferred) and within your commuting area (unless you are under a geographic mobility agreement)

3 Early optional retirement based on major RIF authoriza An immediate annuity is payable to an employee upon optional separation during a specified period of time from service in specific decorable locations occupations and/or organizations d the Office of Personnel Management (OPM) determines that an agency is undergoing a major reduction-in-tokes major

reorganization, or major transfer of function. The employee must have at least

(a) "20 years of creditable service, and have reached age 50, or (b) 25 years of service, regardless of age

OPM will approve an agency's request for voluntary early retirement authority only if a major reorganization, reduction in force or transfer of function will result in a significant number of employees being separated or immediately reduced in pay.

- 4 Retirement besed on law enforcement or firelighting service. An employee
 - whose duties are primarily the investigation, apprehension or detention of individuals suspected or convicted of otherses under Federal criminal laws, or
 - whose primary duties involve the control and extinguishment of tires or the maintenance and use of linelighting equipment or apparatus, or
 - who is transferred to a qualifying supervisory or administrative position, from a position whose duties were primarily law enforcement or firelighting duties as described above,

may receive an immediate annuity if he or she has at least 20 years of such law enforcement or fretighted service has reached age 50 and meets certain other requirements. For my obtain additional enformation concerning this type of feeter and from your employing agency.

- 5 Retirement based on service as a Member of Congress, congressional employee, Air Traffic Controller, under provisions of the Panama Canal Tracty, or under other special provisions. These types of retirement involve special requirements. Information should be requested from your employing agency.
- 6 Retirement besid on disability. An immediate annuity is payable to an employee who has at least 5 years of civilian service and who white employed subject to the natirement system has become disabled, because of disease or injury, for useful and efficient service in his or her position and any vacant position within the agency and commuting area at the same grade or pay level for which he or she is qualified for reassignment. (A postal service employee is not considered qualified for reassignment if the reassignment is to a position in a different chair or is inconsistent with the terms of a collective barpaining streement covering the employee.)

If you are applying for disability retirement you will need to complete additional forms. Ask your agency for the disability documentation package (SF 2824). An application for disability retirement must be received by OPM within 1 year of your date of separation.

7 Deterred Retirement, A deterred annuity beginning at age 62 is payable to an employee who has completed at least 5 years of crisian sennes and who is separated for any reason or who is transferred to a position which is under another retirement system. Do not use this package to apply for a deterred annuity.

Instructions for Completing Application for immediate Retirement

Type or print clearly. If you need more space in any section, use a plain piece of paper with your name, date of birth, and Social Security number, written at the top, if you do not know an answer write "unknown," if you are unsure of information (for example, if you do not know an exact date), answer to the best of your ability, followed by a question mark (?)

The following additional information should help you to enswer those questions on the application which are not entirely self-explanation.

SECTION A - IDENTIFYING INFORMATION

- Item 2 List other names under which you have been employed in the Federal government (such as a maden name). This withelp us locate and identify records maintained under such names.
- Item 3 Enter the address to which you want your annual payments to be mailed, providing full street numbers, apartment numbers, ZIP code, etc. If you want your annual payments sent to your bank, do not enter the bank address. Instead provide to with your correspondence mailing address to which we can send your annually payments and correspondence until we receive the information we need from your bank to send your annually payments by direct deposit. Please refer to "How to Have Your Annually Payments Sent to a Bank or Financial Organization," page 9, for additional information.
- Rem 4 Give a telephone number where you can be reached after you retire, in case more information is needed
- Rem 5 Give your date of birth, showing the month then the day, then the year. Your retirement records are filled by your name and date of birth.
- 5 Enter your Social Security number. The Tressury Depart ment requires us to report, by Social Security number, the shaunt peed to each annustant.

SECTION FEDERAL SERVICE

- Rem 2 Prey the date of your separation for retirement (Leave blank if applying for disability retirement and not yet separated)
- item 4. Indicate whether or not you have performed active duty that terminated under honorable conditions in the armed services or other uniformed services of the United States including the following:
 - (a) Army, Nevy Marine Corps, Air Force or Coast Guard of the United States,
 - (b) Regular Corps or Reserve Corps of the Public Health Service after June 30, 1960
 - (c) Commissioned Officer of the National Oceanic and Amospheric Administration (formerly Coast and Geodetic Survey and Environmental Science Services Administration) after June 30, 1861.

If you have performed such service complate and attach Schedule A furnishing the requested information for each period of active duty.

We need information about your active duty mittary service so that we can compare your claim with other records and request vertication of any mittary service you claim which is not vertical. This assures that you are credited with the correct amount of active mittary service.

Post-1956 Military Service

If you performed middary service on or after January 1 1957 you may pay a deposit of 7% of your middary basic pay (plus interest if applicable) to cover that service. The military service deposit must be paid to your agency while you are still employed. If the deposit is not paid your post-1956 middary service will be credited as described

If you were first employed in a position subject to divil service retirement before October 1, 1982

If you do not make the deposit and you are eligible for Social Security benefits at age 62 your annuity will be recomputed (at age 62) to eliminate credit for the post-1956 military service (If you are age 62 or over when you retire and are eligible for Social Security benefits no credit for post-1956 military service will be abouted in the computation of your annuity unless you pay the deposit before you

If you were first employed in a position subject to civil service retirement on or after October 1, 1982

You will not receive any retirement credit for your past-1956 midlary service if you do not make the deposit for it before you separate

If you have questions concerning the credaing of your post-1956 military service and now to make in deposit contact your employing agency. Also see "Herr Annates Are Computed" which begins on page 9

Item 5 It you are receiving, or have applied for any form of million retried pay and/or pension or compensation from the Department of Veterans Allians (DOVA) in seu of military retried pay answer "yes" to item 5 their complete and assach Schedule 9- Military Retried Pay (Important Military retried pay includes disability pay and reserve retainer pay)

This information is needed to assure correct credit for mittary service. Recept of mittary retired pay or persion or compensation from the Department of Veterans Atlants in less of mittary retired pay may affect the computation of your annuity rate. You cannot receive retirement credit for mittary service if you receive mittary service at your end to the disability incurred in combat with an enemy of the United States or caused by an instrumentality of war and incurred in the line of duty during a period of war or (b) union the line of duty during a period of war or (b) union the provisions of Chapter 67 title 10 U.S.C. (pertaining to retirement from a reserve component of the Armed Forces).

If you are warving military retired pay for civil service retirement purposes, your agency can help you prepare your request for warver Attaching a copy of your warver request and a copy of the finance center advowledgment (if evalable) to your application may help us to process your claim more quickly (Even it you have already warved your military retired pay to receive benefits from the Department of Veterans Affairs you also need to ble a warver of your military retired pay for civil service retirement

SECTION C - MARITAL INFORMATION

- item 1 Indicate whether or not you are married now if you are married also complete items 1 a-1 with information about your current marriage information about your marrial status and your spouse is necessary to assure that you get the survivor election that you want and to which you are entitled by law.
- hem 11 If you were married by a clergyman or justice of the peace check that box. If not check the box married "other" and explain how or by whom, you were married.
- Rem 2 You must complete this item indicate whether or not you have a former spouse from whom you were divorced on or after May 7 1965 and to whom a court error gives a survivor annually.

If you answer was attach a certified copy of the couorder/divorce decree in as entirely and any attachments o amendments. Failure to complete this item will delay the processing of your application.

SECTION D - ANNUITY ELECTION

Read "Important Information About Annuity Election " page 4 Defore making your election."

- Box 1 Byou mail either Box 1a or Box 1b your wife or husband with receive a survivor annuity upon your death. The amount of this survivor annuity and the amount of the reduction in your annuity to provide this benefit will depend on which election you initial. For intomation on the effect of court orders on your spouse's elegibility to receive survivor benefits see "Important Information About Annuity Election."
- Box 1s: If you mixel Box 1s, your shouse's survivor annuity upon your centil will be 55% of ALL of your annuity. Your annuity will be reduced by 2-1/2% of the first \$3,600 and 10% or the prinsinger of your annual annuity to provide this benefit upon process.

Size 10:21 you missel Box 10, your spouse's survivor annuity upon your specify in the annual amount you specify in the biank space (which must be less than the full amount of your annual annuity). Your annuity will be reduced by 2-1/2% of the first \$3,600 and 10% of any additional amount you specify.

If you must Box 1b you must complete and attach SF 2801-2 Spouse's Consent to Survivor Election to your application. The law requires consent of the spouse it a manned person elects less than the maximum survivor benefits.

- Box 2 If you initial Box 2 you will receive an annuity payable only a during your lifetime without morthly survivor annuity for your spouse. All returns employees married and unmarried may choose this type of annuity. However you should review carefully all information provided before making your election.
 - If you are married at retirement and choose this type of annuity you must also complete and attach to your application. SF 2801-2. Spouse's Consent to Survivor Election. The tex requires that your source consent if you elect less than marriem support herefits.
- Box 3 If you initial Box 3, you must complete and attach SF 2801.3 Election of Former Spouse Survivor Annuity or Combination Current/Former Spouse Annuity to your application. Read the information at the bottom of SF 2801.3 before making your election. If you are mained and initial Box 3 you must also complete and attach SF 2801.2 Spouse's Consent to Survivor Election to your application.
 - It you initial Box 3: after your death the person(s) you elect will receive the percentage of the annuity you select Your annuity will be reduced by 2-1/2*, of the first \$3,500 and 10% of the remainder as you specify
- Box 4 If you initial Box 4 a person selected by you who has an insurable miners! in you will receive a survivor annuity upon our death insurable mineres! exists if the person named may reasonably expect to derive linancial benefit from your committed life (such as a former spouse or a close relative)

To choose this type of annualy you must provide medical documentation showing that you are in good health. You are responsible for arranging and paying the costs of the

medical examination. The madical region of the examination should be attained to your retirement application. You will be notified if additional evidence is required. NOTE, if you are retiring on the basic of disability, you are not eligible to choose this type of annutly.

You may elect this insurable interest survivor annuity in addition to a regular survivor annuity for a current or former spouse. However, if the person you select to receive the insurable interest survivor annuity is your current spouse. Annuity or your current spouse annuity by completing and attaching SF 2801-2 to your application. Your current spouse cannot receive both a regular survivor annuity and an insurable interest survivor annuity. If you elect the insurable interest survivor annuity It you elect the insurable interest survivor annuity It you elect the insurable interest survivor annuity It you have elected) the regular survivor annuity to a former spouse the insurable interest election for your current spouse can be convented to a current spouse annuity if the former spouse basis entitlement to the regular annuity through death or remerinage prior to reaching age SS. The manage duration requirement (see sem c. below) does not spous to insulable interest annuities.

If you choose to provide an insurable interest sufficientially, the amount of the reduction in your annuity will depend upon the difference between your age and the age of the person named as sunnior annuitant as shown in the table below. The sunwor's rate will be 55% of your reduced annuity.

Age of Person Named in Relation to that of Retiring Employee	Reduction in Annuity of Retiring Employee
Older same age	
or less than 5 years younger	10%
5 but less than 10 years younger	15%
10 but less than 15 years younger	20%
15 but less than 20 years younger	25%
20 but less than 25 years younger	30%
25 but was than 30 years younger	35%
30 or more years younger	40%

Important Information About Annuity Election

- a Married Employees if you are married at retirement and do not indicate your annuity election or your spouse does not consent to an election of less than the maximum survivor annuity your application will be processed on the basis of maximum survivor benefits for your spouse. (See term to below)
- b Spoussi Consent Requirement
 - (1) If you are married and you do not elect to provide the maximum survivor annually benefit for your scouse by initialing box 1a of the application you must effach a completed SF 2801-2 Spouse's Consent to Survivor Election. This is required even if a tormer spouse will be awarded a survivor annually by court order. See below undertended.
 - (2) OPM may waive the spousal consent requirement if you show that your spouse's whereabouts cannot be determined a request for waiver on this basis must be accompamed by.
 - A judicial determination that your spouse's whereabouts cannot be determined OR

Afticiants by you and two other persons at least one of whom is not related to you attesting to the inaulining toose the current spouse and stating the erons made to locate the spouse. You must also give occumentaries/decidence, such as tax fetures (see separately or newspaper stones about the spouse is disposestance.)

- (3) OPM may also waive the spousal consent requirement of you present a judicial determination regarding the current spouse that would warrant waiver of the consent requirement based on exceptional cromistances. (Miness or numof the retning employee is not justification for waiving the spousal consent requirement.)
- Merriage Duration Requirement. To be eligible for a survivoannuity after your death, your widowlers must have been married to you for a total of all least 9 months or be a perent of your child provided all other requirements are mel. The marriage duration requirement does not apply it your death is accounts.
- d Survivor Annuity for Children. The eigibility of your children for survivor annuity after your death does not decend on your marks status or the type of annuity you elect. Your unmarked coentent children may qualify for survivor annuity until age 18 coents mayor payable to an unmarked child after age 18 if the child in multi-time student at a recognized educational institution of the payable of self-support due to a disposity incurred before age 18 if thenefits for a student child are generally not payable after the child attains age 22.)
- Court-Ordered Former Spouse Annutities It your annuty begins on or after May 7, 1965, and a qualifying court order gives (awards or requires you to provide) a qualifying court order gives (awards or requires you to provide) and or a rather that date. OPM must honor the terms of the court order except as discussed below. Your annuty will be reduced to provide the survivor annutry for the former spouse if he or she is eligible for this benefit. However, a former spouse cannot receive a survivor annutry by court order unless.
 - 1) He or she was married to you for at least 9 months
 - You have at least 18 months of service subject to retirement deductions and
 - 3) He or she has not remarried before reaching age 55

If you are married and a court has awarded a survivor annuty to a former spouse, see semiglibelow which explains how you can protect your current appuse a future survivor annuty notes.

- Electing a Survivor Annuity For a Former Spouse or a Combination of Survivor Annuities For Current and Former Spouses
 - (1) To make a former spouse annuity election, you must have been married to the person for a forcion at least 9 months and you must have at least 18 months of service that was subject to retirement deductions. A former spouse who marries again before reacting age 55 is not eligible for a former spouse survivor annuity.
 - (2) You may elect to provide a survivor annuity for more than one former spouse whether or not you are married. If you are married you may elect a survivor annuity for your current spouse as well as a survivor annuity for one or more tormer spouses. However, the total of the survivor annuities may not exceed 55% of your unreduced annuity. Also, if you are married you must have your spouse's consent if you do not elect the maximum current spouse survivor annuity.

- (3) To elect a reduced annually to provide a survivor annually to a former scouse or a combination of survivor annuales for current and former apouse(s) complete and attach SF 2801-3 Election of Former Spouse Survivor Annually or Combination Current/Former Spouse Annually.
- g Electing a Survivor Annuity For a Current Spouse When a Court Order Gives a Survivor Annuity to a Former Spouse
 - (1) If a court order has given a survivor annutly to a former spouse, you must make your election concerning a survivor annutly for your current spouse as if there were no court-ordered former spouse armuny. By electing the maximum survivor benefits for your current spouse at retirement you can protect your spouse singlifs in case your former spouse loses entitlement in the future (because of remainage before age 55 or death). You can do this pecause since OPM must indust the terms of the court order, you are not required to ELECT a survivor annutly for your current spouse cannot be changed survivor annutly for your current spouse cannot be changed succept as explained in "Annutly Election Changes After Netterment.") The following paragraphs explain in more default or your election at the time of retrement can annutly you accurrent spouse's future rights if the court has given a survivor annutly to a former spouse.
 - (2) If a court order gives a survivor annuity to a former spouse your annuity will be reduced to provide it. If you elect a full or partial survivor annuity for your current spouse for another former spouse, your annuity will be reduced no more than it would be to provide a survivor annuity equal to 55% of your unreduced annuity.
 - (3) If you die before your current and former spouse, the total amount of the survivor annuties paid cannot exceed 55% of your annuty and OPM must honor the terms of the court order before it can honor your election. The former spouse having the court-ordered survivor benefit would receive an annuty according to the terms of the court order.
 - (4) If the court order gives the maximum survivor annually to the former spouse, your widowier) would receive no survivor annually until the former spouse loses entitlement. Then your widowier) would receive a survivor annually according to your election.
 - (5) If the court order gives less than the maximum survivor annuity to the former spouse your widower) would receive an annuity no greater than the disterence between the court-ordered survivor annuity and 55% of your annuity However if the former spouse loses entitlement to the survivor annuity (through remainingle before age 55 or death) your widowler's survivor annuity would be increased to the amount you elected.
 - For example if there is a court-ordered former spouse survivor annuty that equals 40% of your annuty you elect the maximum survivor annuty for your current spouse, and you die before the former spouse s emittement to a survivor annuty ends the former spouse would receive a survivor annuty equal to 40% of your annuty equal to 15% of your annuty However if the former spouse later loses entitlement to the survivor annuty (through remainage before age 55 or death) your widowier) would then receive a survivor annuty (through remainage before age 55 or death) your widowier) would then receive a survivor annuty (qual to 55% of your annuty)
- (6) Federal Employees Health Benefits coverage for your widowier) can continue only if he or she receives a survivor annuity that is large enough to cover the withholdings

Therefore if a court-orgered former spouse survivor annuwal prevent your widowier) from receiving any survivoannually or a survivor annually targe endugh to, cover the seating benefits withholdings you may want to consideelecting an ansurable effects annually for your current annuals.

- h Electing An Insurable Interest Annuity For a Current Spouse
 - (1) If a former appuse's court-ordered survivor annutiv will prevent your current appuse from receiving a survivor annuty that is sufficient to meet his or her encopsido needs (including Federal Employees Health Benefits coverage) you may want to elect an insurable interest annuty for your current annuse.
 - (2) If you elect an assurable interest survivor annuity for your current spouse you and your current abouse must both waive the regular survivor annuity. Therefore
 - (a) initial and complete box 4 in Section D of the SF 2601 names your current accuse

(b) complete Part 1 of SF 2601-2 and check box b
have the 2 and 3 of SF 2601-2 properly completed
(i.e. spouse a consent to insurable interest benefit in
of regular survivor annuity)

- (3) If you elect an insurable interest survivor annuity for your current spouse and your former spouse toses entitlement before you die, you may request that the reduction in your annuity to provide the insurable interest annuity to converted to the regular spouse survivor annuity (See "Annuity Election Changes After Retirement") Your current spouse would then be entitled to the regular survivor annuity in addition, if your former spouse toses entitlement after you die, your widowler) can substitute the regular survivor annuity for the insurable interest survivor annuity.
- (4) If for any reason OPM cannot allow your insurable inserest election for your current spouse, your current spouse will be considered elected for a maximum regular survivor annuty unless your current spouse signs another SF 2801-2 consenting to less than a maximum regular survivor annuty.

Voluntary Contributions And Survivor Annuity Election

The following information applies only to employees who have made voluntary contributions to purchase additional annually reselven 10 on page 10) or who are using excess retirement deductions (see sem 3 on page 9) as voluntary contributions

- (1) Survivor annuity that is purchased by voluntary contributions is not subject to the spousal consent requirement discussed on page 4 nor is a subject to court orders awarding survivor benefits to former spouses. Therefore regardless of your markel status at retirement or the type of survivor election you make tor your requirer annuity.
 - (a) You may elect NOT to provide a survivor annuity based on the voluntary contributions, or
 - (b) You may name any individual you want to receive the voluntary contributions survivor annually. That is the individual you name to receive the voluntary contributions survivor annually does not need to be the same person you name as survivor annually under the regular survivor election made in sem D of SF 2801.
- (2) If you are married and elect to provide a regular survivor annuity for your spouse (by checking Box 1a Box 1b or Box 3 of Item D on the SF 2801) your voluntary contributions annuity will automatically be reduced to provide an

additional survivor annusty to your spouse unless you attach a signed statement to your expectation for retirement in which (a) you state that you do not want to provide a survivor annusty based on the voluntary commissions or (b) you name shother person to receive this benefit as another of (4) below.

- (3) If you are single and elect an annuty payable only during your lifetime or if you are married and with your spouse's consent elect an annuty payable only during your lifetime (by checking box 2 of tem D of the \$F 2601) your additional annuty burchased by voluntary contributions will not be reduced to provide a survivor annuty, unless you elect otherwise, as explained below.
- (4) If you want to designate an individual to receive a survivor ennuity based on your voluntary contributions, you must submit a signed statement which names the person who is so receive the voluntary contributions survivor ennuity (Only one person may be named.) The signed statement must be attached to your application for restrenge. It you are electing a survivor ennuity for a person of perhaps a current spouse, the statement MUST include pulmorable fulfill instead date of britis, Social Security numbers and partially address. (In this instance, you must also provide proof of the person's date of britis, such as a certailed both person's date of britis, such as a certailed both person's.
- (5) The reduction in your annuity to provide a survivor annuity based on your voluntary contributions, depends upon the difference between your age and the age of the person named to receive the survivor annuity as shown in the table on page 4. The survivor artist is 50% of your additional annuity after it is reduced to provide a survivor benefit. IMPORTANT. The reduction made in your annuity to provide the voluntary contributions survivor annuity will not be eliminated if the person you elect to receive this benefit dies nor can you substitute another individual to receive the

Annuity Election Changes After Retirement

a. You may name a new survivor or change your election if not later than 30 days after the date of your first regular monthly payment, you tale a new election in writing if the person you named to receive a survivor annuity desion your current marriage ends in death divorce or annument, you should write OPM Employee Service and Records Center Bovers PA 16017 immediately if you want to change your election (Note if your marriage to the appuse you had at retirement continues, you must have his or her consent to any election that does not provide the maximum current spouse survivor annuity!

Your first regular monthly payment is the first annuity check payable on a recurring basis tother than an estimated payment or an adjustment check) after OPM has instally adjudicated the regular rate of annuity beyable under CSRS and has paid the annuity accrued since the time of retirement.

- b When the 30-day period following the date of your first regular morthly payment has passed you cannot change your election except under the circumstances explained in the following paragraphs.
- You may change your decision not to provide a survivor annuary for your apouse at retrement or you may increase the survivor annuary amount for your spouse at retrement of you request the change in writing no later than eighteen months after the commencing date of your annuary. You

must also pay a decost representing the difference between the reduction for the new survivor section and the original survivor election, plus a charge of \$245.00 per elements on the despet must also be paid.) Such an electionistic Cancel any joint wavers made at retrement however, the total survivor annulyses provided for tornespouses by court order or election) and the current abouse cannot expeed \$55% of your annuly.

- d The reduction in your annuity to provide a survivor annuity for your current apouse stops it your marrage engibecause of death divorce or annuintent However you may elect, within 2 years after the marrage ends to continue the reduction to provide a former apouse survivoennuity for that person subject to the restrictions in peragraph j. If you many someone else before you make this election, your new spouse must consent to you election.
 - The reduction in your annuey to provide a survivor annuey for a former spouse ends (1) when the former spouse dies (2) when the torner spouse remaines before reaching age To, or follunder the terms of the court order that required out to provide the survivor annually for the termer scourse membrous retired (Modelactions of the court order disued after the court order disued after the lower spouse amount): tire do not affect the lormer spouse annuity ! r ii, at retrement, you had elected a survivor annuity for your current appuse (or another former appuse) the reduction will be continued to provide the surrivor annuity for that person. If you have not previously made an election regarding a current accuse whom you married after retrement for it your election regarding a current spouse at extrement was based on a wanter of ecousal consent). You may within 2 years after the former spouse's remarriage lore age 55 or death, elect a reduced annuty to provide a survivor annually for that current spouse. This election is subject to the restrictions given in paragraph (
- If you were unmarried at retrement, you may elect within two years after a post-retrement marriage a reduced ensury to provide a maximum or less-than-maximum survivor ensurity for your spouse, subject to the restrictions owen in planetrach!
- g If you were married at retirement that marriage ends, and you marry again, you may elect a reduced annuity to provide a maximum releast-frammarrium survivor annuity for your flew spouse, subject to the restinctions given in paragraph). However, if you remarry the same person you were married to at retirement and that person had previously correlated to your election of no survivor annuity you may not effect to provide a survivor annuity for that person when you remarry.
- It all retrements you received (by election or court order) a reduced annualy to provide a survivor annualy for a former spouse and you elected to provide an insurable interest survivor annually for your current spouse you may change the insurable interest election to a regular current spouse survivor annually within 2 years after your former spouse loses entitlement (because of remarkage before age 55 death or the terms in the court order) subject to restrictions (1) and (2) given in paragraph)
- The reduction in your annuity to provide an insurable insurable manually ands if the person you named to receive the insurable manually dies or when the person you named is your current spouse and you change your election as explained in paragraph in The reduction also ends if

after you retire you many the insurable interest beneficiary and elect to provide a regular survivor annuity for that person if you many someone other than the ensurable interest beneficiary after you refire and elect to provide a requiar survivor annuey for your new socuse, you may elect to cancel the insurable interest reduction

Post-retrement survivor elections are subject to the POWING PESTICATIONS

- (1) They cannot be honored to the extent that they conflict with the terms of a qualifying court order that requires you to provide a survivor annuty for a former spouse
- (2) They cannot be honored if they cause combine current and former spouse survivor annuties to exceed 55% of your unreduced annual, and
- (3) If during any period after you retired, your annuity was not reduced to provide a current or former scouse survivor annuity, you must pay into the Retirement Fund an amount equal to the amount your annuity would have been valued by arrange interest by arrange express elections are not available by the second are not available by t

SECTION E - INSURANCE INFORMATION

If you want to continue your Federal Employees Health Benefits (FEHB) and/or Federal Employees' Group Life insurance (FEGLI) es as a retiree, you must meet the following basic requ ments. You must be retiring on an immediate annually and you must have been enrolled in the program for the live years of Federal service immediately preceding your annuity commencing date or if enrolled less than live years for the full period(s) of service during which coverage was available FEHB coverage as a family member trind coverage under CHAMPUS) counts toward the five-year requirement for health benefits

If you do not meet the enrollment requirement for community your FEHB coverage as a retiree you may be ebgole for temporary continuation of coverage as a separated employee. Your employing office will provide information about whether you can temporarily commue your health benefits coverage and how to enroll for it

The FEGLI Certification of Enrollment Booklet (SF 2817A) has more information about eligibility to continue your FEGLI coverage as a notices and the cost of coverage. If you are eligible to continue your FEGLI basic coverage you MUST complete an SF 2818, Continue tion of Life insurance Coverage Any optional FEGLI coverage you currently have and are eligible to return as a retiree will automatically be continued unless you make some change. You may also want to like a FEGLI designation of beneficiary form (SF 2823)

If you are under age 65 retire on or after January 1 1990 and elect to commue Besic Life insurance coverage also retirement, you must pay the same premium as active employees until you reach age 65 if you elect either the 50% or No Fleduction schedule (for coverage after reaching age 55) on the SF 2818, you must not only pay the regular insurance premium, but also the additional premium required for the extra coverage you will have after age 65. Premiums for the additional coverage after age 65 continue for life or for as long as you mamiam the extra coverage

If you appear eligible to continue your FEHB coverage, your agency will automatically transfer your enrollment to OPM. You do not need to do anything unless you want to make some change in your COVERBDE

Based on the documentation your emoloying agency is required to submit with your retrement application. OPM will deter nene whether

you are aligible to continue your nealth and the insurance coveragas a retiree Proviever & you have any questions about your expensi. ask your employing office for assistance before you retire

RECTION F. OTHER CLASS INFORMATION

item 1 If you have applied for, or received workers com from the Office of Workers Compensation Programs (OWCP) U.S Department of Labor because of a no related diness or situry, check the "yes" too and complete Schedule C

in schedule C you should provide the following information

- 1) If you are receiving (of have ever received) compensa tion, enter your compensation claim number(s) the beginning and ending dates of each period for which compensation was paid and whether the bunefits were a scheduled award or disability compensation
- 2) If you have applied for, but are not receiving benefits indicate whether your claim is pending or has been denied, and the claim numbers applicable

3) Indicate whether you scree to notify us if the status of your workers compensation claim charges imporsont: You may not tegally receive both retirement schooled swerd) for the same period of time Any annuty you receive is subject to collection by the Office of Personnel Management or the Office of Workers Compensation Programs

The information requested regarding benefits from the Office of Workers' Compensation Programs is needed because the law probbits the dust compensation which would exist if you received both a Crini Service retrement annuity and compensation for total or partial disability under the Federal Employees. Compensation Act Note The Department of Labor has determined that the alternative annuity lump sum payment is a payment within the terms of the dual comprovision. If you receive the alternative annuity lump sum payment and later elect compensation from OWCP, no compensation would be payable until the Emount of the lump sum payment and annual part is returned to the Crvil Service Retirement System

If you are applying for disability retirement please enclude as part of your SF 2824 submission all medical evidence submitted to OWCP in connection with your compensation claim and any OWCP decision or evaluation of your claim

Item 2 Indicate whether or not you have ever applied for retirement refund deposit or redeposit or voluntary contributions under the Civil Service Represent System. It you have indicate which type in 2a and the applicable claim numbers in 2b. This helps to assure that all of your records are located and that proper credit is given for your service, and for any depose redepose or voluntary contribution pay ments you may have made

SECTION G - INFORMATION ABOUT CHILDREN

information about your children in your annutry claim life may help to expedite the processing of claims for survivor benefits in the event of your death. Therefore you may if you wish complete Section G by providing the names and the dates of birth of your unmarried ril children under the age of 18. Also, list any child over the age of 18 and incapable of self-support because of a mental or

physical disability inclured before the age of 18. Check the box headed "disabled" by the name of each child to whom this applies Completion of Section G is optional the processing of your annually apprication will not be delayed or otherwise attected if you do not compete a Children will not be denied benefits after your death ely because they were not stentised on your recrement

SECTION H - APPLICANT'S CERTIFICATION

Be sure to says (do not post) and date your application after review. the walliand

Filing Your Application

Submit the completed application to your agency. Your agency must then complete the Agency Checklist of Immediate Retrement Procedures and Certified Summary of Federal Service (SF 2801-1) which are included in this package. These forms were included in this because so that you would have an conditionary to review and become familiar with the type of information and procedures your agency will need to process your application. After you submit your application, your agency will complete the SF 2801-1 and return it to you for your review arts squared to complete Forms Str 2027 tetrement, your agency will also need to complete Forms Str 2027 2824D, and 2824E. (Be sure to ask your employing agency what tocumentation and evidence is necessary if you are applying Arthurshaley retrement.) you for your review and signature. If you are applying for disability

IMPORTANT YOU AND YOUR EMPLOYING AGENCY MPONTANT YOU AND YOUN EMPLOYING ALCENCY ARE JOINTLY RESPONSIBLE FOR THE COMPLETE NESS AND CORRECTNESS OF THE CERTIFIED SUMMARY OF FEDERAL SERVICE YOU SHOULD REVIEW IT CAREFULLY BEFORE SIGNING IT IF YOU HAVE ALREADY SIGNED A SUMMARY FOR EXAMPLE. DURING PRE-RETIREMENT COUNSELING) ASK YOUR AGENCY TO LET YOU REVIEW IT AGAIN ANY ER RORS OMISSIONS OR DISCREPANCIES WILL DELAY THE PROCESSING OF YOUR APPLICATION, AND MAY RESULT IN INCOMPLETE CREDIT FOR SERVICE IN THE INITIAL ADJUDICATION OF YOUR APPLICATION

What Happens After You File Your Retirement Application

1 Your Employing Office

Your employing office will close out your records, using the Agency Checklist to assure that all necessary steps are taken When this process (which includes paying you any unpaid compensation such as for unpaid annual leave) has been completed the agency will torward your application and records m OPM

2. OPM Acknowledgement

Within a few days other recoving your application, the Office of Personnel Management will send-you an adunowledgment. This acknowledgment will give you your claim number which will begin with the letters "CSA." This number will be very important to you as an annultant because you will need to refer to it any time you write or call us in connection with your annuity

IMPORTANT OPM cannot begin the processing of your application for retrament until we receive your application and retrement records from your agency it you need to contact OPM about your absences and you have not received your

retrement (CSA) cizin number consect your former payer office. Your former payroll office can advise you if your acords ton and records were sent to OPM. If the records were sent you should provide OPM with the payroll office number and the number and time of the Register of Separations and Transfers On which your retrement package was sent (Your payrol office can provide you with this recommence.) DO NOT CONTACT OP& UNLESS YOUR RETREMENT PACKAGE HAS BEEN SENT TOUS

1. Interim Annuity Payments

The mext action OPM takes is a preliminary review of the records evaluable at the time your application is received if your entitiement to annuity is diser at this point. OPM will authorize minum annuity payments. These mount payments are usually lower than your actual annualy rate and are a means of prevent ino undue brancai hardship while we process your applic You will receive a notice explaining your manim payment status

4 Alternative Aboutty (Lump Sum Refund)

If you are eligible to elect an "atternative" annuty (lump surrefund of your retrement contributions with a reduced monthly. benefit). OPM will send you specific enformation about this election during the processing of your application. If you are retring because of a disability, or if you have a former spouse entitled by cours order to benefits, you will not be eligible to elec-

Accidentity of Special Peteroment Applications

Accidently of Special Peteroment and special retrement as a law enforcement others or trengites are processed differently For disability retrements, your apency will torward your application, evidence supporting your claim of disability and preluminary reduced to DPM for disability determination based to review of both medical and nonmedical evalence. Interim ennuty payments can be authorized only if and after the disability has on approved and your last day in a pay status is known to OPM For law enforcement and transplace retrement you agency will torough evidence concerning your entitlement to this special provision. Interim annuity payments can be authorized only if and after OPM has approved your entitlement to this

6. After Your Application is Processed

When we thish processing your application, we will send you a peckage containing

- 1) Your ennuty supercent,
- 2) A booklet durasning general information about your annuity
- 3) if you are enrolled for health benefits, a teaties giving information about the Federal Employees Health Benefits Program

What to do If Your Address Changes Before Processing is Completed

The acknowledgment we send you will include a change of address form if your address changes before you receive your actin edgment tirst contact your agency to lind but if your application has been forwarded to OPM. If your agency has already forwarded your application to us you will need to write us, giving your name, Social Security number date of birth, the date of retirement, and the agency you relied from it you have received your acknowledgment remember to refer to your claim number. In addition, you should notify your former Post Office of your torwarding address

How to Have Your Annuity Payments Sent to a Bank or Financial Organization

Having your annuty payments sent directly to your bank or linencial organization is both convenient and sale. It also assures that payments are deposated and available tor your use even when you are oway from home. OPM will continue to send other information to your making address.

To have your payments sent to a financial institution, you may bick up an SF 1199A. Direct Deposit Sign-Up Form from your bank Both you and your bank must complete this form. If you send the form with this application, you may ome your retrement claim number—it will be titled in by OPM. But it you wish to send an SF 1199A later, you MUST include your claim number. OPM will send you your claim number a lew days after your application is received.

Cost of Living increases

- Limitation on amount of increase. An annuity may not be increased by a cost-of-living adjustment to an amount that oxceeds the greater of (a) the maximum pay payable for a GS-15 thirty days before the effactive date of the adjustment, or (b) the imal pay (or average pay if higher) of the retired omployee increased by the overall annual percentage adjustments (compounded) in General Schedule rates of pay since the omployee's retirement.
- 2 Determination of amount of increase and affective test.

 Cost-of-living increases are effective on December 1 and peyable in the January annuity payment. They are determined by the percensage increase in the average Consumer Price index for the "base quarter" of the year in which they are effective over the "base quarter" of the preceding year. The "base quarter" is July August and September. The first cost-of-living increase you receive will be prorated to reflect the number of months you are on the retirement rolls before the processe is effective.

Payment and Accrual of Annuity

All annuties are payable in monthly installments on the first business day of the month following the one for which the annuity has accrued All annuties are adjusted to the next lower dollar.

The commencing date of most annusties is the first day of the month after pay ceases and all other requirements for tale to annusty are met. There are three exceptions, however. (1) disability annusties, (2) annusties based on involuntary separations, and (3) annusties based on voluntary retirement of employees who are in pay status for three days or less in the month of retirement in these three instances annusties commence no later than the day after pay ceases and all other requirements for tale to annusty are met.

How Annuities are Computed

- Basic Annuity Computation The amount of your annuity depends primarily on your "high 3" average pay and length of service
 - a High-3 Average Pay .-The "high 3" average pay is the highest pay obtainable by averaging the rates of basic pay in effect during any 3 consecutive years of service with each rate weighted by the time it was in effect.
 - b Basic Annuity Formule For employees generally (a) take 1-1/2% of the "high-3" everage pay and multiply the result by 5 years of service (b) add 1-3/4% of the "high-3" average pay multiplied by years of service between 5 and 10 and (c) add 2% of the "high-3" average pay multiplied.

by all service over 10 years

- c. Refunded Federal Service It you have not made a redepose to the Retirement Fund to cover service for whom you received a relund of retirement deductions. That service we not be consusered in computing your annuity texteet in computing your high-3 everage pay). If you have received a refund of retirement deductions we will send you information and offer you an opportunity to pay the redepose a retirement. (If you are eligible for and elect an alternative groupt, the redepose with be "peemed" paid.)
- d. Non-Deduction Service On or After October 1, 1982 if you have performed creditable civilian service on or sher October 1, 1982 during which no retriement deductions users withheld and for which you have not paid a decoarthal service will not be considered in computing your annual (except for computing your high-3 average pay) if you have such service, you will be given an opportunity to pay the deposit, with interest, before we complete our action on your appointable. (If you are eligible for and elect an attenuative annually, the deposit will be "beemed" paid.) See sem 7 below if you have nondeduction service performed before October 1, 1982, for which you have not made a deposit.
- Formula for Law Enforcement and Piretighter Personnel-The basic annualy of an employee who retires under the special provision covering law enforcement and firetighter personnel is 2-1/2% of the "high-3" average pay multipled by 20 years of two improving and interesting an expectation of the high-3 prince of multiplied by all service over 20 years. (Information concern hyeather special computations such as those for certain all walls controllers, congressional employees, retirement under provisions of the Penama Cenel Treaty, etc., may be obtained from your employing agency.)
- 3 Limitation on Basic Annuity—The basic annuity may not be more than 80% of the employee's "high-3" average pay Retrement deductions withheld after the month the 60% imitation is reached are, at expertation, set aside as a special credit. At retrement this special credit is applied to any unpaid deposit or redeposit any betance, or the entire special credit ino deposit or redeposit is due, is refundable before annuity has been granted or may be used as voluntary contributions to purchase additional annuity as explained in term 10 in the absence of written election by the employee, attached to the application, the refund will be automatically authorized.
- 4 Gueranteed Minimum Disability Annuity—An employee retring before age 60 on account of total disability is guaranteed a minimum basic annuity which amounts to the LESSER of (a) 40% of the "high-3" average pay or (b) the sum obtained by using the formula in average pay or (b) the sum obtained by using the formula in a bove but increasing the length of actual service by the period between the date of the employee's separation for retirement and the date age 60 is reached.

If the basic "earned" annuity computed in item 1 above is greater than the guaranteed minimum, this basic "earned" annuity is used instead. Persons receiving mistary retired pay or pension or compensation from the Department of Veterans Affairs in law of mistary retired pay are generally not eligible for the guaranteed minimum annuity computation.

5 Reduction for Early Retirement—Unless retirement is on account of disability or under the special provision for law enforcement or fretigher personnel the annualy of an employee who retures before age 55 will be reduced by 1/6 of 1% (2% a year) for each full month if any, under age 55.

Page 9

- 6 Reduction for Atternative Annulty—An employee who slects an alternative armusty benefit will receive a liump sum payment of his or her unretunded retirement contributions including post-1956 military deposits, and a reduced monthly annulty Note Deposits and redeposits that are "overned" paid are not encluded as pain of the lump sum payment. The amount of the reduction in annulty is based on the employee's age at retirement and amount of retirement contributions. Employees retiring on disability or who have a tormer spouse who is entitled by court order to receive a portion of the employee's annuity of a survivor annually cannot elect an alternative annually. Married employees must obtain their current spouse signature or order to make a valid election.
- 7 Reduction for Non-Deduction Service Performed Before October 1, 1982 An employee who performed crediable civilian service before October 1, 1982, during which no retrement deductions were withheld from salary and for which no decosit has been made will have his or her simulal annuity reduced by 10% of the amount due as deposit. The deposit consists of the amount which would have been withheld as retrement deductions, plus interest. Retiring employees who want information on paying the deposit should attach a signed sizement to that effect to the application for retirement. How' it an embloyee is eligible for and elects an atternance simular, the amount due as deposit at retirement for civilian arviver may generally be "deemed" paid.
- generally be "ceemed" paid

 8 Reduction for Survivor Annuity—This reduction is engants in under "INSTRUCTIONS FOR COMPLETING APPLICATION FOR IMMEDIATE RETIREMENT", Section D Annuity Election
- 9 Reduction for Unpaid Post-1956 fillitary Service—Previously, when makery service was used in the computation of annualy at the time of retirement, the annualy would be reduced at age 62 to exclude the military service performed on or after January 1, 1957, it the annual military service performed on or after January 1, 1957, it the annual military service benefits. (If the annual military service was not included in the computation of the engine upon application to receive Social Security old age benefits, the military service was not included in the computation of the entitiety? How employees who were first employed in a position subject to the circl service retirement law before October 1 1982, may pey a deposit for military service performed after 1955 in order to avoid the reduction that would

omerwise take effect if he or she becomes explore for social security benefits at age 62

The deposit is 7% of the military basic pay received for sucservice, plus interest at a variable rate determined by the U.S. Department of Trassury. However, no interest is charged 4 the deposit was paid before October 1, 1986, or within three years of the date the employee trist became subject to the civil serviceing agency before separation. Failure to pay the deposit to the approxy before separation. Failure to pay the deposit to the approxy before separation.

Those employees who were first employed on or after Discoer 1, 1962, must pay the deposit for post-1956 minary service in order to receive credit for that service in the computation of annutry. That is, unless the deposit is beid no credit to post-1956 minary service will be allowed regarders of whether the annutant is or will become eligible for social security fearetts.

If you performed mistary service eiter 1956, ask your employing agency how the above provisions affect you or your survivors and how you may make the deposit if you wish to do no

- 10 Additional Annuity (Voluntary Contributions) An employee who, in addition to the amounts withheld from salary has made voluntary contributions to the Retrement Fund will be paid in addition to the regular annuity. \$7.00 per year plus \$0.20 for such full year the individual is over age 55 st retrement, for each \$10.00 in day, or her voluntary contributions account. It with full to burstery contributions, an employee elects a survivor annuity the Editional annuity purchased will be reduced based on the difficulty between the annuitant age and the survivor's age as shown in the table on page 4. The survivor's additional entury will be \$0% of the employee's additional reduced annuity. Note The additional employ purchased by voluntary contributions is not increased by cost-of-living adjustments.
- 11 Unused sick leave—An employee who retires with any unused sick leave will have the number of working days represented by such leave added to the years of service for the purpose of computing the ansaty. Additional annualy earned thereby will not be subject to the 80% limitation on basic annualy. Days of unused sick leave may not be used in determining average pay or length of service for annualy eligibitis.

Privacy Act Statement

Solicitation of this information is authorized by the Civil Service Retriement law the Federal Employees Group Life Insurance law and the Federal Employees Health Benefits the (Chapters 83-87 and 89 of title 5, U.S. Code). The information you lumish will be used to stentily records properly associated with your application for Federal benefits to obtain additional information in hecessary to determine and allow present or future benefits and to maintain a uniquely identicable claim tile. The information may be shared and is subject to verification via plagor electronic media, or through the use of computer matching programs, with national state focal or other charitable or social security administrative agencies in order to determine benefits under their programs to obtain information necessary for determination or continuation of benefits under this program or to report income for late purposes. If may also be shared and verified as rooted above with law enforcement agencies when they are investigating a volution or potential violation of the coil or criminal law. Executive Order (397 (November 22, 1943) authorizes use of the Social Security number. Furnishing the Social Security number as well as other data, is volutionly, but failure to do so may delay or prevent action on your application. Information you provide about your unmained dependent children may be used to expedite their claims after you die however your failure to supply such information will not affect any future rights they may have to benefits.

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S	ection E - Insurance Informa	etion						
۲	See the exormation in the instru Federal Employees Group Life in	ctions (Section E. pa	ge 7) about ti	ne requirements	tor continuing Fed	eral Empovees F	seath (Benetits an
	1 Are you eligible to continue Fe		ath Benefits o	overage as a retir	ree? HYe	•		
	2 Are you etigible to continue Fo	ederal Employees' Gr	oup Life Insura	nce coverage as	a retuse? Ye	5		
Se	ction F - Other Claim Intom	nation						
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	If you enswered "yes" to Section F ab medical evidence submitted to O	item 1 did you stach : WCP and any decision	Schedule C ¹ II of evaluation re	applying for disati conveil from OWC	bisty retirement did y P. if evaluable?	Ou also attach		

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COnce of Personnel Management 1911 Supplement 830 1990 Supplement 200 CD 634 4356

Support Form Jgn Permiss propert are form Jgn Permiss areas

Election of Former Spouse Survivor Annuity or Combination Current/Former Spouse Annuity

Part 1 - Identification of the Applicant	Date of GrP	Social Security Number
If your former apouse was awarded your annuity will be re	a survivor annuity by court decre iduced to provide that benefit.	e or order.
You do not need to elect # Str	rvivor ennutty for thet former spo	W30

Information: You may elect a radiced annuity to provide a full (55% of your annuity) or partial (less than 55% of your annuity) survivor annuity for a former spouse, if you were married to that person for at least 9 months and you have at least 18 months of Federal service that was subject to civil service retirement deductions. A former spouse who marries before age 55 is not eligible for a survivor annuity.

if you are married and elect to provide a partial survivor annuity for a former spouse

- You may also elect to provide a partial survivor annuity for your current spouse and/or former spouse(s). However, the sum of all survivor annuities cannot exceed 55% of your unreduced annuity.
- Your current spouse must consent to any election that does not provide him or her with a full survivor annual.

If you are not married, you may elect partial survivor annuties for one or more former spouses. However, the sum of all survivor annuties cannot exceed 55% of your unreduced annuty.

To elect a former spouse annuity initial Box 3 in Section D of the SF 2801. Then complete and strach this form, which allows you to elect a benefit for a former spouse or to divide the benefit between your current spouse and former spouse(s).

Documents you must attach

- 1 Attach copies of dworce decrees for all former spouses for whom you elect to provide a survivor annuity
- 2 If you are married you must also attach a completed SF 2801.2 Spouse's Consent to Survivor Election

U.S. Physical Processes Management 1944 Supplement 830

Standard Form (\$50) (100) 100) (100)

CSRS, SF2824, "Documentation in Support of Disability Retirement Application"



Documentation in Support of Disability **Retirement Application**

Includes Information, Instructions. and Most Necessary Forms

This package contains information concerning your rights and s with regard to receiving disability retirement be under the Carl Service Retrement System You should read ALL ons carefully. You should pay penuture attention to the montation on pages 3 and 4 spout events which could cause your emuty to stop even after your retrement. The information proxided is based on current law and regulation, which are subject to change. The maximation and forms are current as of January 1991. It you are covered by the Federal Employees Retirement System, you must use Standard Form 3105 to apply for disability.

Introduction

You should consider applying for disability retrement only after you have provided your employing agency with complete documentation of your-medical condition and your agency has exhausted all mesonstive etiemps to retein you in a productive capacity through accommodation, reassignment etc. l'Accommodation' means an acquaithers made to a go and/or work anvicament that enables a handstanded person to perform the duties of that position.) If you are securated from your agency use "Special Instructions for Employees Who Have Been Separated from Federal Service for More Trian 31 Days" on this page for information regarding timesness of applications and where to fee an

ring for disability retrement, you should already have received SF 2501 Acception for immediate Rese I carefully and completed the approach form and any other retrement form that appears to you

The purpose of this package is to furnish you and your agency with metion and forms needed to goodiners your quality measures (such as accommoda an reasognment stc.) which have been taken pror to applying for deaths id more enformation, contact the personnel office at your employing agency

The torms in this package, combined with documentation which may arready be on tee concerning the other measures re 0 444 00 40 to in many cases to provide enough informaton for the Otics of Personnel Management (OPM) to make a COADDRY determination. However, you are urged to review the engineery mammation exclaimed below and in SF 2801 and to submit any additional documentation which you believe will help to

ald Charles of Persons The Assessment Co. MIN 754001 176472

This package contains the lolowing forms

Standard Form 2024A - Adolectri s Statement of Deaban. Standard Form 2024B - Supervisor's Statement

Surpard Form 2024C - Programm's Sussement Suncerd Form 2024D • Agency Controsson of Ressupriment enc Accommodation Efforts

MATE ADDRESSION CHARLES Seanced Form 2024E - Daubity Rose

These torms should be compress as instructed better and on the terms themselves and should be esturned to your employing apency with your assisted SF 2001. Accordance for immediate MIL OF RELIFIED DIRECTLY SO OPIN & YOU have been securine. from Federal service for more than 31 days (see below)

It is your responsibility, as the applicant, to obtain and autimit documentation statch in autitioant for OPM to determine whether stere to a strings delicianty, accord by disease or injury, of sufficient degree to practicle unabil and otherent service, or a medical carridition of article tooks or division of your lab

Special Instructions for Employees Who Have Been Separated from Federal Service for More Then 31 Days

ent must be received by OPM Your application for disability re iften one year alter the date of your separation (see dom 5 under "Expirity"), it you have been asparated from Federal service for more than 31 days, your former employing appetry than no local! have your personnel records and may not be able to recover them SA I Deposed your deathery retreated agreement are success. See John within the one year time land. Therefore, you should find you manufaction develop to OPM retrier than a your should The pooress in the Office of Personnel Management, Civil Ser Job Retreated System, Employee Betwee and Records Search, Boyers, Pennsylvania 16017. Ask your tomment town Ster you supervisor and employing apercy to complete SF 2824B SF 2824D and SF 2824E and provide them to you to send directly to OPM If you trunk you will not have the corn send OPM the computed SF 2601 SF 2624A and the medical documentation document in SF 2824C along with the name as and telephone number of the person(s) you have asked to provide you with the remarking forms

> Note. The one year time limit for applying for dead-Shed by any and waver of that time limb a permaned CAULY & the separated employee for guardian or other merested party) can show that he or she was menusly encompotent to be within the shed time frame. Failure to todow prestructions or untamalistic with approache law and regulation does not excuse untimeliness

Eliability

You must meet all of the following conditions to be eligible for

- You must be serving in a position subject to the Carl Service Remoment System (CSRS)
- 2 You must have completed at least 5 years of Federal cavasar CONTROL WHICH IS CHOCKEDIA UNDER CSRS
- 3 You must white employed in a position subsect to the retire ment system have become disabled because of disease or enjury for useful and efficient service in your current possion (Useful and ottopert service meens buly successful perform arice of the critical or essential elements of the possion-or the shiny to perform at that terret-end sustainably springer and

- A Your agency must certify that it is unable to accommodate to your despiring medical condition in your despiring position or as separate gostion in the same opency of the same grace or that which you are customed for reassymment. (An employee of the Postal Service is considered for reassymment, if an employee in the reassymment is to a position in a different crist, or is inconsistent with the terms of a cossistive bargaining agreement covering the employee.)
- 5 You, or your quarties or other merceled partition, must exply before your sectoration from service or within one year therester. The application must be received by OPM within one year of the date of your securition. This time and can only be waited in deltain instances involving incompletely. (Note for more information, see "Social Instructions for Employees Who Issue Been Separated from Federal Service for More Than 31 Days" on page 1.)

Note #1 If you are a National Guard Technician samp apparated from your position because of a dealbally that desputation you for removarious in the National Guard or from rolling the initiary grade required for your employment, appeals provising the initiary to you. Consect your employment, appeals from the recessary information.

Note 62 8 you retire on a non-deadulity retrievent and you elect an abornative amounty and birtip sum payment of your recrement contributions, you CANNOT were change to a quadrity retrievent.

Documentation Requirements

To determine whether the approxime is allowable under current law and regulation. OPM examines each desablely clean with particular obstacl to the desablely represent approximen must contain documentation that appoints demonstrates.

- 1 A delicency in service with respect to performance, conduct of abendance, or, in the assence of any actual service detroency is showing that the medical conducton is incompatible with estimated environments are the operated.
- 2 A medical condition, which is defined as a disease or injury
- 3 A reasonable between the service distancy and the medical conductor such that the medical condition has caused the service deficiency.
- 4 The duration of the medical condition, both past and expected and a showing that the condition, in all probability will conclude to be disabling for as least one year.
- 5 The applicant a trability to perform useful and efficient service arose while the employee was serving under the Cerl Service Retirement System
- The enabley of the employing agency to make reasonable accommodizion to the medical condition
- 7 The absence of another evaluable position within the employtiq apency and commuting area, at the same grade or pay level and sentine, to which the employee is qualited for reassignment.

Note: You have the burden of proving that you meet the deadery explosity recurrentest therefore OPM self-not pay for any medical examination or procedure needed to provide the necessary documentation.

How Disability Retirement Applications Are Processed

If you are sale employed, your employing agency will assemble this SF 2824 imputing Schoolses A. B. C. D. and E. together with you Application for immediate References (SF 2001) and a tores, your preimmery increased Recovered Record (SF 2006 to destrict documentation, and pend this to OPM The descript ecountenesson will exclude that which you exam to the purpose of applying for disability resident and all documents tion on the with your agency concerning your medical condition and as relationally to service deligionicus alternotes or requests to IGN OF ACCOMMODATE BECEIVE OF YOUR MEDICAL CONDICTOR OIL The time required for assembly and automation of the 40 tion values from agency to agency it you are ed from the Federal edivide, you for your guil isted party) are responsible for seeing that your expension is ties within the time time-ese "Special Instructions for Employees Who have Been Seconded term Female Service for More Than 31 Days' on sage 1

Shortly after receiving your approaches, CPM will send you en accusive agreement and a case number (segment) with the letter CCBA's hole. Recent of an accusive agreement at CBA case number does NOT freen your eachiery application has been approved Any stouries before you accuse this accommodition and claim number must be addressed to your employing agency Any stouries to CPM MUST seter to your own number.

The Deabley and Social Enterments Diveron, OPM, will examine your approximation and exporting economitation to elemente or the sense of the contracted on the basis of the contracted if undertaked. You or your employing apertor help to contracted if undertaked information is needed and ooth you amo your apertor will be notified of the abovernor or departments of your approximation and contracted of the abovernor, you set also be given stormation about requesting reconsideration.

You or your agency should notify OPM of any change in your status. It when OPM is processing your catum you excess to williday your application, you shust notify us in wrong of the williday your application to approved OR patient you have been accepted if it is required by OPM before your application is approved OR patient you have been accepted from your approximation of you tie a non-deadedly retrement application with OPM at any time petities application from your approximation with OPM at any time petities application from your approximation will contact you so clarify your ment.

8 your abblection is approved, your employing agency test be requisited to take action to aspertie you from their rots and send CPM your trial retrement records. The actual date of esperation is a restor to be decided between you and your agency.

treath payments can be authorized CNLY after the deadery application has been allowed and your apency has notified CPM of the case your pay stocked interm payments are element to help the brancially until OPM can compute the actual amount of your annuals.

Final estationaries of your case can be compared only offer you'r final servement records and all supporting documentation have been received by OPM.

Disability Annuity Computation

A deathing receipt a critical to an "earned" annually computed under the general tormula ideacrated under "How Annualis Are Computed" in SF 2801 Application for Immediate Retrievants However, the two guarantees a minimum annually to employees who

Registrative States

Managing HIV/AIDS in the Workplace A Resource for EPA Managers and Supervisors

notes because of desiraty. If the "surred" extratly is less than the guaranteed measurm, the minimum becomes the basic arrivally, except as explained wheel "Exception" sector.

The published warmen, which is not a head amount, but versit term one employee to artitler, deserting on age, service, and everage entary, is the LESSER of the following:

- 1 40% of this employee's Teph-2" everage pay, or
- The emotive observed where the general formula other extremeing the actual conduction service by the sine remaining term the commencing date of princing to the date of the employee's 60th.

A resecond must be said if service for which retrement escucional were retunded at to be upon in the conquisition of the arrivaty A easons must be pead for pervice performed on or other Consert 1, 1982, suring which remember it excursions were dot wathhed from pay. If the service is to be used in the computation of the enterty A exposit for service before Consert 1 1982, during which returned took accurations were not wathhed from pay as not exposed in order for the enterts to be used in the computation of the amounty However the stack "befried" arrivaty, or the guarances minimum enterty communical under 2 stooks, is included by 1974, of the encert of support exposed for service actions Coloper 1, 1982.

If the general formula will produce a terper space density their the purposed mutuals, the persons to result agones. Because of the purpose and age intractions on the queriessed minimum artistly (i.e., 40% of the everage pay and service proposed to age 60% the guaranteed minimum stoce not apply if the retries in age 60 or ever or assumed from the purpose of the everage pay produce a passe around of 60% or more of awards pay (privarily 21 years and 15 minimum of service or more).

Execution: An employee with despise analyst properties after December 5 1980, a not elegate to temperature and the company consumers 6 1980, a not elegate to temperature analyst consumers 6 testers in receiver tester send to company analyst consumers of between the factors 300 servers. It companyation or based measury reserved for reserver pary, emisses 1) reserved or reserver pary in several or a servers-connected despisity encursed in companyation or assumed by an electronistic of the Lineal States or companyation or companyation or companyation or assumed by Section 301 of the 38, or under Chapter 67, this 10 USC (measure assume 697), or 2) VA generation or companyation is considered by several only. VA generation or companyation is considered from the of measury retired only? If the miscary retired say of the section of electrony control pay cared 320 features also as contain of electrony control pay cared and 10 to move also as contain of electrony control and control of companyation of electronistic of the section of companyation of companyation of electronistic of the section of electronistic of the electronistic of the control of the description of companyation of electronistic of the control of the description of companyation of the control of the control of the parameter of

Duration of Annuity

Disability annuity begins on the first say after say status as an employee terminates and seability and service requirements have been met. Annuity is sot payable for any benco of time by which componitation other than a advantage sward) as payable by the Otice of Workers' Componission Programs, U.S. Discomment of Labor Under covered law and requirement assumed to remove condition annuity of the annuitant in found recovered or resourced to serving country, at reemployed or the Federal service, or des

Medical Recovery

If you are a deathery review sinter ago 60 CPM their require periodic reviewablend of your medical condition to deathers a vo. save recovered from your deather, favy deathery review strong as vo. 30 may have fee or her applicitly for communical activity devices. Executed activity devices, executed activity devices, executed at any time it is contained accessary by CPM 1. You detine exist of proving any medical information CPM needs to review medical condition. E CPM tends you recovered voth death of the medical contained activities to the executed accessary payments will stop one year from the date of the feedocal communities of themselves accessary or or the date of the feedocal communities of the executed accessary or or the date of the feedocal communities. The province of the contained access and the province of the pro

Restoration of Earning Capacity

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Reemptoyment in the Federal Service Atter You Retire

you reting deshity, you key to reentityed in any scenar to which you are qualitied OPM goes not need to make a recovery distinct to your reemployment. Also, the less does not sectionary, you to your reemployment, also, the less does not sectionary, you to you a postory or any start features appearing extenditionary offer you a postory it such that you are medically recovered as reasoned to earning opposity. Newwest, if either of State events opposit, you may be expected to consist release to the Deciminal Emissions Propriate. Promy referral semply seems that all Federate approach and consister you for passwerd if they have vaccence for which you may be qualited.

To determine if you quilify for growy retempt in the event your gestions criming terminates, you would need to conside your towner employing apency if a old exect, or the nearest CPM Asso China based tester U.S. Coppersons in your telephone cook. You may apply at any time after you receive a notice of recovery or restors ten to entering country from CPM, but no later than 30 days over their gour artisty has terminated.

If you are represented in the Federal Government, your reproducment will affect your recept of arrivary or arrowns of easily. If you are under upo 80 when you are resistanced this topowing appart

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tions. You may chapt tall the aportly where you are stating companyment that you are a and strike makes as that proces in he tipen by the aparty and OPM in the event you are example out or user by our papers of the Federal states of the complete out of the English section of the Federal service, ye chapter out of CPLE, English Service and Register Context, Service PA 18017. Il procedure, provide 4 dispy of the personnel decimal a, **76**0 processy year angestment or provide the hab as

Future Amounty Rights

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system, your biggs around region with a Federal resonant system, your biggs around region will generally be determined under the law or client when the resmallyment ones. I was on many

Reinstatement of Dissbility Annuity

Year destrict arouny CAMMOT to remained F(1) you are upo ${\bf E}^{2}$ or over, or (2) you are recognized in the Federic service in a present maked to the recognized sor for all tests one year during the mortaneed in the feature correct and said to benefit to be Federal Employmen Processor's Symmet (FERS). If these employment apply in year man, the decision attention may be made

If your arrestly empired because you were found reco-term your displays on the base of medical excess.

payethly), it may be constant it (a) you make cover making evidence presently and the accuracy and the restraint to which you depends resembly that we show making expenses to ... NO MINERALLY. IN THE CHAPT. THE REAL of the gas of a secure measure expensional element that you -

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- consider adopted facilities you make build beforeign on the of your Facilities conductable, you they oppy for the last of your condities are self (a) you are accorded tion your pitaline which one your time the other of recompo-ment becames of employ to parties the to the other manager contains the country your deathly referenced and (b) you are not extend to country appeals. A signate for consensus If the expensed by medical existing, I you expense true ----The same the same of the same --ter Federal expenses with the cares ago, larger of service, of land of expenses. That is, you tray quality for aroun; Mallin daily 8 you agost for expenses and you are observed.

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Coordination of Benefits from OWCP. U.S. Department of Labor

The approval of a court for sensits by the Chice of Western' Concernation Programs (CWCP), U.S. Department of Lazor for a man-stated stary or bress case MOT extensionly order on employee to CEPS deathly summers. A claim for deathly and most also see hard such the Cost Service Peo. Clime of Personnel Management and exposes -----openia, come y regiment management, and explained from separate determination. It you are adjaled for detailery management and exact to decreas paratery barried protection, you and present the signed of your deplote parameter to receive managements burners barrieds after your dealth, in addition, then one present your date aroundy spirit

in the event you have enthument to benefits from OWCP. Your speciation for dealery retrement must be received by OPM within One year from the date of your securation by your agency in cross SO me seriely liked

eneral, you may NOT receive arruptly payments from OPM and OWCP payments for the same period of time (See elemination below on when you stay receive both payments.) This is because IS the dual compension that would exist if you re both a tare service armitly and OWCP payments for to penal dashiny under the Federal Employees' Compensation Act. war, I you are eligible for a civil service annuity and OWCP Represent, I you are expense for a reasonable, you may ease which of the two parests you want to receive. Any overseyment of OWCP ets) or annuly you receive it subsect to conscion by the Office pement or the Office of Womers' Com

It you do not apply for recrement or your annuity payments are suppended write you are in recept of OWCP payments, you may ent commound to electio to maners a satured of your sates in to your credit in the Retirement Fund However # you men a refund, your right to an arresty and the rights of You SRS benetis are fortesed is you recor you would NOT be expire to secone one service ennuty benefits if IGUE OWCP banada is terminated or required in adoptin. I you OWOP burnels a unminered, your Federal Employees' Group Life Number coverage, if any, would also end without the fight to much to an individual policy

You may receive concurrent paym neits for the same penad of sine CNLY I

- a non-exhecused ewerd), you may not receive an arms GUITTO THE BANNE PROTOG STATE YOU are IN RECORDS OF OWICE
- 2. You are receiving OWCP benefits due to the death of and on and you are eligible for arrivey on the base of you men Fasterni sename ne
- 3 Your OWCP payments are suspended because you are receiving a linearist settlement from the party directly respons-ble for the squay (a "third garry settlement"), in this statence or arrively may be past during the parted that your DWCP handlis are supposed

Please include, as part of your SF 2824 subm and to OWCP in commercion with your OWCP court and any OWCP evaluation of your of

important. If, after you retire, you are re-HVITO CIVI BETVICE STRUK commence and a extraction owner, you must immediately notify OPM if your exhected event is changed to a non-exhected OWCP penalt. Otherwise, you will mour an most NEED ID 1840 remore which will be subject to correction from your

If you are still employed all epotos this torms take tot uncer intraduction) should be completed as instructed below and on the torms, and recurred to your employing agency along with any additional accumentation you with to have considered. Your synng agency will add documen ation already on the and IN all of the exemble elements to determine whether any

nodeton CBN to made including to and the sec to permit you to continue working & your spency essentives the THE R ROL GOESTIN, E WILL THEM CONTESTION OF THE GO ent torms and documents, and submit the e acception of the DE TO OPIL DO NOT SEND ANYTHING DIRECTLY TO THE OPM UNLESS SPECIFICALLY DISTRUCTED TO DO SO

NOTE: If you have been apparent from Feberal Berrier for more than 31 days, see "Beach! Instructions for Employees Who have Been Separated from Federal Berrian for More than 31 Days" on page 1.

enderd Form 2034A - Applicant's Scatement of Describity

Complete the form according to the instructions decor and give 4 to your successor. The term authorizes your authorizes to provide ECON ACOUS YOUR DESIGNMENCE, CONSUCT, and Allend you need more space in any sem, attach a securitie sheet and moreste that an attachment is provided Fedure to complete any som will desay processing of your apparation at OPM

- term 1 Print or type your mine crearly
- hom 2 Give your date of birth, anowing the month, then the day then the year CSRS records are field by name and eate of burth.
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- Give the approximate date when you become deaded for your possion (i.e., the approximate date when exper your performance caseed being useful and eligibing or your energence or conduct became uneconstable because of the medical condition(s) described in tem 51
- If you have been respirated for the medical condepn(s) essented in term 5, check the "yes" box. It you have no been hospessized for this medical cond DOIS). Chack the '70' bes
- born 10 Last the physician(s) from whom you are requesting or have recurred a Physician's Statement (SF 2824C) This house to assure that OPM has reco numon which you plan to obtain
- bem 11. After reviewing the form, your answers, and the train and certification experience, eigh ido not print) your full e in the aignature block, enter the case on which you are agring the torm, and give the telephone sulficer at

men you can be reached ourng office ficurs. Furth SOURCE MON descript, is second the second on a single-and form secondary conson may write a bounds put he po-musts have one on assessed county county. Language.

Standard Form 20248 - Supervisor's Statument

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interactions for use by your expervator are on the back of the form. Your expervator's feature to complete this form property will detay the processing of your application at OPM.

Chanderd Perm 2004C - Physician's Statement

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- from 2 Give your date of birth, month first, seen day, then year
- Norm 3 Error your excess security number
- them 4. Error the exist numbe and address of your emissioning agency intestioning ZIP Code.) This is the address to which your physician sends his existence concerning your meetical condition. Ask your agency for the address to which the physician's economic around the east if you time uncontain.
- Rem 5 After reviewing the form complexely, perticularly the Privacy Act and Public Burean Statement, and Section B. Medical Documentation, so that you understand what you are requestry and extrarging, sign (do not great) SOUTH DATE.

Bection B: Medical Post

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Standard Form 2004E - Disability Retroment Application Countries

This form is to be complisted by your employing apency. This purpose of the form is to assure that all accommunation receiving for CPM to make a doubley retreated determination is included in the processe submitted to CPM.

CSRS, SF2824A, "Applicant's Statement of Disability"

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September 15, 1994

CSRS, SF2824B, "Supervisor's Statement"

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SUPERVISOR'S GUIDELINES

GENERAL INFORMATION

Disability retirement determinations are made in accordance with civil service disability retirement regulations. A finding of antifement to disability retirement benefits is made only when the information submitted with the application shows that an employee is unable to perform useful and efficient service because of disease or injury (1) in the employee's current position or (2) written a vacant position, in the same agency and commuting area at the same grade or pay level and tenure, for which the employee is qualitied for reassignment. Useful and efficient service means fully successful performance of the critical or essential elements of the position for the shirtly to perform at that level) and satisfactory conduct and

The deablity retrement application must contain documentation that associately demonstrates

- A deficiency in service with respect to performance, shape for or conduct or in the sistence of any actual and or being a snowing that the medical condition is encompatible with early useful service or retention in the costion.
- 2 A medical condition, which is defined as a disease or insur-
- 3 A relationship between the service deficiency and the medical condition such that the medical condition has caused the service deficiency.
- 4 The duration of the medical condition, both past and expected, and a showing that the condition in all probability, will continue to be deabling for at least one year.
- 5 The applicant's inability to perform useful and efficient service arose white the employee was serving under the Cert Service Reviewent System.
- 6 The inability of the employing agency to make reasonable accommodation to the employee a medical condition
- 7 The absence of another evaluable position, within the employing agency and commuting area at the same grade or pay level and tenure, to which the employee is qualified for essignment.

The law requires that where an employee who otherwise would be eligible for disability interement interes an application the agency must review all vacant positions under its jurisdiction at the agency grade or pay level and terture and in the same commuting area to determine if the employee meets the minimum qualification standards. The purpose of this law is to encourage the retention of disabled employees in positions for which they are qualified to continue productive employment.

INSTRUCTIONS

The employee identified on the other side has indicated that he case intends to apply for disability retirement. The applicant's signature on the "applicant's Statement" authorizes you to provide information and documentation requested. You are asked to provide information about the applicant's job performance attendiance, and conduct.

8 you need more space in any section, attach a separate shed and endicate that an attachment is provided

The following definations apply to the terms used in the Supervisors

- "Less than fully successful performance" means performance of an employee which faits to meet established benformance standards in one or more crainal elements of the employee's position or the equivalent level for a position not under Part 430 mort OPMs are ulations.
- of OPM's regulations

 Chical defining means a component of an employee's job that is of subment importance that performing below the minimum stream's established by management requires remedial action such as Diffical of within-grade increase, and may be the basis for reducing the grade level or removing the employee.
- "Unecceptable attendance" means absence from work which is too frequent, unpredictable, or lengthy to allow the job to be done
- "Unazzalazzny conduct" means conduct for which an employee may be removed or disciplined for cause under edverse action procedures. For example discountables conduct to the public behavior which disrupts the workplace, or behavior which poses a threat to the life leath, asiety, or well-being of co-workers subordinates, or the public.)
- "Accommodation" means an adjustment made to a job and/or work environment that enables a qualified handicapped person to perform the duties of that position? Reasonable accommodation may include modifying the worksite adjusting the work schedule restructuring the job acquiring or modifying equipment or devices providing interpreters readers or personal as sestants, and restaughing or restraining employees.
- 5 CFR 531 409(d) provides for a waiver of the requirements for determination of an employee a level of competence in certain cases where the employee was in duty status for less than 60 days during the 52 calendar weeks before a within-grade increase would be due. See FPM Chapter 531, Subchapter 4.

After completing and certifying this form and attaching the appropriate documentation, return the original to the employee or to your personnel office according to instructions and practices in your agency in either case. A COPY MUST BE GIVEN TO THE EMPLOYEE Please DO NOT send the form directly to OPM unless OPM specifically requests you to do so in this case.

All sections of the form must be completed properly Failure to do so will delay the processing of the disability application at OPM. It necessary, you may be contacted by OPM for additional information or clarification.

> Standard Form 2824 B (Back) Revised January 1991

CSRS, SF2824C, "Physician's Statement"

	PHYSICIAN numbers of the Physician with Disability Retirement station and Consent (to be consent)	t Under the Ceril Se	ervice Retirement S	Ciril no. Sizo yacarri Expiration Data 3:3
Appropria name (ast, first, mickle		2 Date of both (mc		Second subcursty number
Address to Which Physician Sends Statement	4 Enter exact name and address for	nowang ZIP Code of	your employing agen	ay .
Applicant's Consent to Release Medical Information	5 I destrorize the resease to the all information or records ass Signature (do not print)	Office of Personnel le nected with my dise	ace or injury	emptoying agency of any and
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epotention / Enclose your report and (envelope marked "Deablity to the address shown in Sec	iny ettechments in a seeled. Privileged - Privile * Send s. tion A, fem 4. You may, 4 you applicant for delivery to the	the expecte remission 5 If restrictions	or has not become id date of full have been placed	to which the medical con- static and an estimate of or partial recovery or on this patient's activities they have been imposed

Please complete this statement within 2 weeks. Be sure to exp. the report include your address and telephone

Please read the General Information on the back of this statement

PHYSICIAN'S STATEMENT

GENERAL INFORMATION

Disability retirement determinations are made in accordance with owl service retirement regulations. A finding of entitlement to disability retirement benefits is made only when the information submitted with the application shows that an employee is unable to perform useful and efficient service because of disease or injury (1) in the employee is current possion or (2) within a vacant possion, in the same agency and commuting area at the same grade or pay level and tenure, for which the employee is qualified for reassignment. Useful and efficient service means titily aucoexistic performance of the critical or essential elements of the position (or the ability to perform at that level) and satisfactory conduct and attendance.

The deability retrement application must entail occinemation that specifically demonstrates

- 1 A deficiency in service with respect to performance, politics, or attaidance, or, in the absence of any actual service deficiency, a showing triat the medical conditionals encourage to with either useful service or, reference in the position
- 2 A medical condition, which is defined as a decess or insur-
- 3 A relationship between the service deficiency and the medical condition such that the medical condition has caused the service deficiency.
- 4 The duration of the medical condition, both past and expected, and a showing that the condition, in all probability, will continue to be disabling for at least one year.
- 5 The applicant's inability to perform useful and efficient service arose while the employee was serving under the Civil Service Retirement System
- 6 The mability of the employing agency to make reasonable accommodation to the employee s medical condition
- 7 The absence of another available position, within the employing agency and committing area at the same grade or pay level and tenure, to which the employee is qualified for reassumment.

Scandard Form 2874 C (Back) Revised January 1991

CSRS, SF2824D, "Agency Certification of Reassignment and Accommodation Efforts"

To be completed by Coordinator for Employs	nent of the Handicapped or other	authorized agency official
See instructions on back of form	2 Dam of byTh (KID., day y	
4 PMS regionable elect by accommodation been made 7 (Cr. No. Madical evolunce presented to approx madests that a		of the mandroxi condition. (Attach consex of all mantics
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No Approviodition is not required. Medical information p	reserved to againly does not document a deal	ting metical condition
Yes Describe below accommodation efforts made attach	ELECTION COOLINGINGS AND PRINCES REPORTED	e analysis of any unaucossistic accommodation effort
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is the employee currently cocupying a temporary position? No the employee is currently occupying a permission position	_	
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b teams of regionable agency official (type or pivo agency)	Pd Daw	79 Telephone number (inc) area case)

GUIDELINES FOR COORDINATOR FOR EMPLOYMENT OF THE HANDICAPPED

GENERAL INFORMATION

Disability retirement determinations are made in accordance with civil service interement regulation. A finding of entitlement to disability retirement benefits is made only when the information submitted with the application shows that an employee is unable to perform useful and efficient service because of disease or injury (1) in the employee's current position or (2) within a vacant position in the same agency and commuting area at the same grace or day level and senure, for which the employee is qualified for reassignment. Useful and efficient service means fully successful performance of the critical or essential elements of the position (or the ability to perform at that level) and sanslation conduct and amendance.

The disability retirement application must contain that specifically demonstrates

- 1 A deficiency in service with respect to performance attendance or conduct, or, in the absence of any actual service deficiency, a showing that the medical condition is incompatible with either useful service or recention in the position.
- 2 A medical condition, which is defined as a disease or injury
- 3 A relationship between the service deficiency and the medical condition such that the medical condition has caused the service deficiency.
- 4 The duration of the medical condition, both past and expected, and a showing that the condition, in all propebility, will continue to be disabling for at least one year from the recept of the application by OPM.
- 5 The applicant a mabitity to perform useful and efficient service arose while the employee was serving under the Cerl Service Retirement System.
- The matrix of the employing agency to make reasonable accommodation to the employee's medical condition
- 7 The absence of another available position, within the employing agency and commuting area at the same grade or pay level and tenure to which the employee is qualified for reassignment.

The law requires that where an employee who otherwise would be eligible for disability retirement initiates an application, the agency must review all vacant positions under its juriadiction at the same grade or pay level and tenure and in the same commuting eras, to determine if the employee meets the minimum qualification standards. The purpose of this law is to encourage the retention of disabled employees in positions for which they are qualified to continue productive employment.

MSTRUCTIONS

The Coordinator for Employment of the Handicapped should review the Applicant's Statement the Supervisor's Statement the Physician's Statement the Physician's Statement and any other relevant documentation on file to determine it reasonable accommodation will enable the employee to perform fully successful service in his or her current position or whether a vacant position is available in the agency at the amengrade or pay level in the same commuting area, for which employee is studied for reassignment. Telephone numbers to the applicant, the supervisor, and the physician may be found on their respective statements, should it be necessary to contact them for time reformation.

ALL ITEMS MUST BE COMPLETED. IN ADDITION, FOR ITEMS

1. AND 6 IF YOU CHECK A BOX THAT REQUIRES ADDI-GUAL EXPLANATION, MAKE SURE YOU HAVE PROVIDED THE EXPLAINATION AND/OR THE ATTACHMENT FAILURE TO COMPLETE THE FORM PROPERLY WILL DELAY THE PRO-CESSING OF THE DISABLITY APPLICATION AT OPM

Accommodation - Guidance for determining reasonable accommodations may be found in the following publications

- Federal Personnel Manual Chapter 306
- Handbook on Reasonable Accommodations (PMS 720A)
- Handbook of Job Analysis for Reasonable Accommodations (PMS 720B)

The documentation supporting your response to zem 4 on the other sale must include an assessment of the functional and environment at factors related to the employee's inability to perform at the fully successful level. Unless there were no medical restrictions.

Reassignment - Guidance related to reassignment of an applicant for disability retirement is published in

 Federal Personnel Manual Supplement 830-1 CSRS and FERS Handbook for Personnel and Payroll Offices Chapter 60, Disability Retirement

After completing and certifying this form and attaching the appropriate documentation you should return the original to the employee of to your personnel office according to instructions and practices in your agency. In either case: A COPY MUST BE GIVEN TO THE EMPLOYEE. Please DO NOT send the form directly to OPM unless OPM specifically requested you to do so in this case.

THE AGENCY'S OBLIGATION TO CONTINUE TO TRY TO ACCOMMODATE OR REASSIGN THE EMPLOYEE DOES NOT CEASE WITH THE FILING OF THIS CERTIFICATION Your efforts should continue until your agency receives OPM's decision on the application. If the accommodation of reassignment satisfies changes after the original filing of the certification, you must notify OPM of the changes.

If necessary, you may be contacted by OPM for additional information or clarification

Standard Form 2024 Diffects Removed American 1981

CSRS, SF2824E, "Disability Retirement Application Checklist"

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September 15, 1994

53.4 Applying for Early Release of Thrift Savings Plan

Disability retirees may apply for early release of Thrift Savings Plan funds. This may be especially important for persons with HIV/AIDS facing mounting medical bills and a potentially shortened life expectancy. Early release of funds may take 3 to 5 months. In general, however, applications from persons with diseases such as HIV/AIDS are accelerated. The procedure for expediting the release of these funds can be obtained from a counselor in the EPA EOCC or local Human Resources Office.

53.5 Continuation of or Increase in Group Life Insurance

On the next page is a copy of a form for employees to file if they want to continue in the group life insurance plan upon leaving EPA. At separation, EPA informs employees of the ability to convert the FEGLI policy into an individual direct-pay policy. Under Temporary Continuation of Coverage, employees may elect to continue life insurance coverage by assuming payments after separation from service. A copy of the Notice of Conversion Privilege and election form are provided on the following pages. TCC begins on the 32nd day after an employee terminates from the Agency.

FEGLI, "Continuation of Life Insurance"

PEGLI NOTICE OF CONVE		
PART A-instructions to Employing Agency		
Complete Part A of this form whenever an employee a life insurance coverage terminates due to separation resignation retriement, death or end of 12 months in non-pay status. On the date insurance terminates (except by warrer) give this notice to every employee and to the tamity of each	request, give this notice to the lan	ption C—Femily coverage. Also upon lify of an elegible employee who does amily insurance. Place a copy of this ersonnel Folger.
Employee Identification teams of Employee	2 Date of Britis (mo., day (r)	3. Done of Charts or Separateon
* Was employee insured for Option CFamily insurance on date in item 3?	·	☐ Yes ☐ No
Agency Certification I certify that the above information has bee 5 signature or Authorized Agency Official 7 Typed Norse of Astronaed Agency Official 8 Time	n obtained from and correctly reti	octs official personnel records
PART B—Conversion Information for Employees and Family	Manham Mha An Laine El	<u> </u>
If you are eligible and you wish to carry Federal Employees' Group Life insurance (FEGLI) coverage into retirement, do not apply for conversion. Employees and their tamely members who are losing FEGLI coverage may be eligible to convert their coverage to an individual direct-pay policy. EMPLOYEES—You are entitled to convert to an individual direct-pay policy unless, within 3 calendar days after the date your insurance terminates, you return to Government service in a position in which you are eligible to reacquire Federal Employees' Group Life Insurance. You may purchase an individual policy in an amount equal to or less than your Basic the insurance plus any optional coverage you may nave. FAMILY MEMBERS—Option C—Family insurance in the amount of \$5,000 for a spouse and \$2,500 for each eligible child may be converted by the covered family member(s) to an individual direct-pay policy upon oeath of the covered employee or upon separation of a covered employee who does not convert the Option C—Family insurance. Eligible family members are the employee's spouse and unmarried dependent children who lived with the employee in a regular parent-child retaining and recognized natural children) and unmarried dependent children over age 22 who are incapable of self-support because of a mental or physical disability which existed before they reached age 22. THE TIME IN WHICH YOU MAY CONVERT IS LIMITED—You must make your request for information regarding conversion within 31 days on the date in item 3 above or within 31 days of the date you receive his notice whichever gives you more time if you fail to request conversion information within the 31-day time limit due to cause beyond your control you may be allowed to convert your life insurance within as months after the date in sem 3, provided you stach a full explanation of the cause beyond your control that prevented you from making a timely request. Under certain circumstances, life insurance is emmiliated from the conversion has been requested. However extension if	GENERAL INFORMATION ABI No medical examination is re- You must pay the premium a select and your age and class The government will not pay a individual policy. Your individual policy may be a select from the last of eligible or you apply for conversion. Your individual policy may be a insurance company, except ten or any other form of lite insural and without disability or accidentia. HOW TO CONVERT. Complete the appropriate etig. Chain a completed SF 2821 Status (original and duplicate). Attach the original (Part 1) Age to this form and mad them is Group Life Insurance (OFEGLI 10010 (Note Retiring employed surance but wish to convert automit their duplicate (Part 2 OFEGLI will mail you detailed version together with a list of a veri your insurance. If you are using this form to coverage but not Option C is another SF 2819 for your tam. Family membors (of a decease erage or of an employee who of direct-pay policy by sending a	DUT CONVERSION quired popicable to the type of policy your of nak iny part of the premium cost of your secued by an insurance company you companies which you will receive if in any form customanly issued by the miniurance, universal life insurance noe with an indeterminate premium dental death and dismemberment builty statement on the reverse Agency Certification of Insurance from your employing agency noty Certification of Insurance Status to the Office of Federal Employees of the SF 2821 with this form to 1) of the SF 2821 with this form to 1) with their retirement application.) information on how to apply for con- naurance companies eligible to con- convert some of your life insurance lave your employing office prepare
ther or Personner Managament (III) **Australiant (IV) **Australiant (IV)	800	up danuarien stre

PART C-Eligibility Statem	ent					
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PART D-Information About Individual Policies

TYPES OF POLICIES

The type of individual policy you select should be determined by the purpose which the policy is to serve taking into account your other financial policies. An executive of their are three basic terms of permanent policies however and other life insurance policies are primarily combinations or modifications of these three. The three basic policies are:

- An Ordinary Life policy also known as a Whole Life policy or a Straight Life policy provides lifetime protection in return for premium payments throughout your effice life. The policy builds a CASH VALUE after one two or three years. You may withdraw this cash if you decide to stoo baying premiums. Also, you may borrow upon it at any time for any purpose.
- A Limited Payment Life policy differs from Ordinary Life in three
 ways. First, while it also provides lifetime protection, premiums are
 paid over a appecific number of years—usually 10, 20 or 30, or until
 a certain age such as 65. Secondly the company must charge a
 higher annual premium, during these years. Finally, because
 premiums are higher, the policy's CASH VALUE increases taster.
- Endowment policies emphasize savings. They pay you a sum of money at a future date named in the policy—such as at the end of 20 years or at age 65. If you do not live until that date this sum of money is paid upon your death to a beneficiary named by you.
 Both premiums and CASH VALUE are higher than for the other types of policies.

COST OF INDIVIDUAL POLICY

Life insurance policies are asset on a participating or non-participating bases.

Premiums for participating policies are higher than those charged to non-participating occups. The part of a participating occups premium which is found not to be needed to furnish protection is refunded in the form of an annual dividend to the policyholder. The first dividend is usually available after premiums have been paid for one two or three years. To obtain the net cost of a participating policy, you should deduct these yearly dividends from the premiums.

For non-participating policies, premiums are set as close as possible to the actual cost of insurance protection. The premium is the guaranteed cost to the policyhologr. No dividends are paid under these noticies.

The following are approximate premium rates on the perticipating basis for Ordinary Life the Twenty-payment Life and Twenty-year Endowment policies. The rates are shown for ages 20 to 65 at time-year age intervals. Premium rates for non-participating policies are somewhat lower and no dividend will be paid under these policies. The rates shown below are examples only and are not rates for any one company.

-	-	84700			_	
SAMPLE ANNUAL	LASTING	MATES	PEH 3	1 000	ᅊ	DISURANCE

AGE OF NSURED AT ISSUANCE OF POLICY	:	ORDINARY LIFE	. 20-PAYMENT LIFE	ZO-YEAR ENDOWMENT	AGE OF INSURED AT ISSUANCE OF POLICY	ORDINARY LIFE	20-PAYMENT LIFE	20-YEAR ENDOWMENT
PARTICIPATING INSURANCE (ANY DIVIDENDS PAID WILL REDUCE THESE COSTS)								
20		\$18 00	530 00	\$49.00	45	\$39 00	\$50 Q0	\$57.00
25	1	\$21 00	\$33 00	\$50.00	50	\$47.00	156 00	\$62 00
30	1	\$24 00	\$36.00	\$51 00	5 5	\$58.00	\$65.00	\$69 00
35	į	\$28 00	\$40.00	\$52 00	60 i	\$73.00	\$78.00	\$79.00
40	•	\$33 00	344 0 0 '	\$54 00	6 5	\$94.00	\$95.00	\$96 OC

Privacy Act Barrement—Title 5: United States Code: Chapter 87: Life Insurance authorizes sociation of this information. The data you himse with be used by the Office-of Federal Employees: Group Life Insurance coverage mine eligibility for conversion of Option C—Family Me insurance coverage. This information may be shared with national state local or other chantable or social security isomenspraints agencies to entermine and state penelts, under their programs, or law enforcement agencies, when they are investigating a wolation or patential registion of the civil or chrimial lew.

TO U.S. GOVERNMENT PRINTING CEFFCE. 1882 - 242-160/90157

	ATION OF INSURANCE STATUS as' Group Life Insurance Program
To Agency: See Reverse for Information and Instruct	
1 Name of employee	2. Date of birth (mo., day, yr.) 3. Social Security Number
	byte a Reprement System 5 Disposition of Designations of Beneficiar (SF 54 SF 2823)
	JFERS Amend
Returnent	None on Me with this agency
Ded as an employee Had employee filed Application for Retrement	On the in employee s Official Personne
(SF 2801 or SF 3107) with OPM?	
No Ves Fica	VIPLE Folder
Deed as a reemployed annumani	(Specity)
End of 12 months non-pay status	i
	ice & Fire/Public School Teachers
5 Date of event checked in item 4	7 Date of SF 2819 Notice of Convention Privates - ISSUANCE IS MANDATORY (People SF 2819 for each people employee)
6 Armud Basic Pay (not basic inturance amounts on date in com 6	9 Etective take of Continuous Coverage under the FEGU Program
(Consentinually daily, processors, etc., calls to annual rate)	[If any brings in paneon list define)
10a Did employee have Option A - Standard Insurance on date in sem 6?	11a. Did employee have Opson C - Fermily Insurance on date in gem 67
Mb.	h «
H ;;	_
10b Effective date of election	11b Effective days of election
12a. Did employee have Option B - Additional Insurance on gate in dem	62
T No	
Yes 120 Effective gase of electron	12c Number of multiples on date in tem 6 12d Lowest number of multiples
	during last 5 years
13 Personnel Records Certification (This form will not be accepte	of without dust contlication.)
I Distrily that the apove information was obtained from land correctly Employees Group Life Insurance on the date in item 6	Milects official personnel records and that the employee was covered by Federal
13e Signature of Authorized Agency Official (Facsimile not ecceptable)	13e Name and address of spency (including ZIP Code)
·	
	_
13b Tybed name of Authorized Agency Official	
13c Trbe	7
13d Date	131 Telephone number (Indusing Area Code)
14 Psyroll Records Cartification (This form will not be accepted will comp that I have compared the annual basic pay snown in term 8.	Alpha Code Alpha Code
Payrol deductions were being made or would have been made if the	Employee N40 been in pay status for the gipha code
(IM urance code and SF 50 source) on the date in nem E	i i
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14b Typed name of Cemitying Official	14g Name and address of Payroll Othog (II different from that given in item 13e)
14c Tibe	1
14d Telephone number (including Area Code) 14e Date	7
Once of Personnel temperature Phil September 870 :	
Province Reserve are not strapped 165H 7H45-01-221-4467	PART 1 - Original 8621 102 Suprant Form 1921 102 Rev. July 1031

INSTRUCTIONS TO EMPLOYING AGENCIES

Correlation of Cartification

- ad in Implicate whomever an employee's on must be com Thus contains CONTRACTOR OF CHILDRENS AND IN
 - Desch
 - Regression:
 - Completion of 12 months in non-pay status
 - Any other reason, if the employee wants to convent insurance, except under the following aroumstances
 - Employee waved or declared on SF 2817
 - If it is known that, within 3 calendar days other the insufferce terminates, the employee will recom to Government service in the same position or enother position and he or she will be efeible to mecture l'aurence coverné
- 2 In som 4b incluste the retrement system under which d. It other than those shown, please specify (see PRINGLIPS) 670-1, subsection S6-2(bi)
- 3 In sum 7, give the date of Notice of Conversion Priviles (\$ case of death where employee had no Option C covers
- 4 In earn 9 "effective date of continuous coverage under the FEGLI Program" means the date the employee began FEGLI coverage without a break to: any mason, expect separation from the Federal service or exclusion by less or regulation in addition to the effective date of correspond FEGU coverage indicate the dates of any break in service
- in sem 10b, (and 11b and 12b) "effective date of election" means the Ga the employee began the opeans! FEGLI coverage without a break for any service award recommon from the Federal service or exclusion by little or regulation
- Accordance officials must verify that the employee's personnel and payroll records are consistent with the information recorded on this form. The are certifications (in sems 13 and 14) may not be made by the same offices: however a payroli certification may be made by a barsonnel officer who
- If this contribution is prepared for reasons other than so reference, death, or end of 12 months in non-pay status DO NOT send the SF 2821 to OPM. Give or mail the original and duplicate to the employee with the SF 2819 for commercion purposes
- IMPORTANT. When a duplicate SF 2821 is issued to replace one which is total of must be casely mented "DUPLICATE"

Disposition of Certification

Death of Employee

- a. Send outliness (Part 2) of SF 2821 to the Office of Federal wayees Group Life Insurance 4 East 24th Street New York, MY 10010
- Keep the original (pretensity in the Official Personnel Folder or its equivalent) for attachment to a claim for death benefits (Form FE 6) when received
- If no claim is received, send onginal SF 2821, upon request, to the Office of Federal Employees: Group Life Insurance (OFEGLI)
- If the deceased employee has any designation of beneficiary torms (SF 54 or SF 2823) on the they must be attached to the original SF 2821 when it is sent to OFEGL!

rement of Employ

If the retning employee is applying for an immediate annuity and is eligible to continue lite insurance into retirement attach the original SF 2821 (Part 1) all designations of beneficiary (SF 54 or SF 2823) it any and all the insurance elections (SF 176 or SF 2817) to the Application for Retrement and send these documents to OPM Give the duplicase (Part 2) of the SF 2521 to the employee (NOTE in a disability retrement case where the retrement application has arready been early to CPM, arech the engine SF 2821. and other insurance forms to the "tinal" individual Recrement Record ISF 2806/SF3100 or equivalent()

- b. If the employee is construing Gasto meutanos into learnment, have tern or ther complete SF 2818, Communition of L Coverage. Altech the complete SF 2818 to the onginel SF 2821
- A return employee who wants to continue Basic Life insurance but not one or more of the opeans for which he or the would other eligible must complete a SF 2017 declaring those options. It are range comes before the securi score days of the change in Co rement, process the SF 2817 as usual and stach the original. with all other life measurement electrons. To the Accidentan for Reserv However If the educates date of the sharge in coverage lats at date of aspartson for Renement, Comple designated FOR EMPLOYING OFFICE USE ONLY goo to employee has or her copy, and stach both the original and Part 2 to the SF 2821. The SF 2821 should be completed to relect the resurg employees insurance status at the time of asperation to ent and attached to the Application for Patrement.

If the extrag employee wants to continue Basic Life insurance but convey and or more of the oppore, complete SF 2021 and submit the ongs whiter 1) with the Application for Restrement, as indicated in yourneys one or more or the oppoints, complete SF 2521 and submit the ongointellest 1) such the Applications for Reterment, as induced in many 2s, above. The employee should submit the deploatic SF 2521 (Part 27 With a completed SF 2519, indicating which oppoints he or she sesties to convert, to OFEGLI.

- If the retring employee prefers to convert both Basic Life and all contonal ensurance(s) to an endwidual policy give him or her the ongresi and outsiness (Parts 1 and 2) copies of the SF 2821 and a SF 2819 Retain designations of beneficiary (SF 84 or SF 2823) if any
- If the returning employee is not eligible to continue life insurance coverage into resement, give him or her the original and duploses (Parts 1 and 2) cooles of the SF 2821 and a SF 2819. Resent designations of baneficiary (SF 54 or SF 2823) if any

- Employee is Receiving Compensation Benefits a Better-concleang sens 10 prough 12, contact the district Office of Workers Companisation of necessary to confirm whether the employee still has any of the optional insurance(s)
- If the employee is continuing Basic Life insurance have him or her plets SF 2018 Construction of Life Insurance Coverage. Alter the completed term to the original SF 2821 (Part 1). Attach all designations of beneficiary (SF 54 or SF 2823) if any and all Life insurance Elections (SF 176 and SF 2817) and send them to the Office of Personnel Management, Employee Service and Records Center Boyers PA 16017 Give the duplicate copy (Part 2) of the SF 2821 to the employe
- If the employee is consisting Basic Life insurance but conor more of the oppoins have fam or her complete SF 2616. Cor son of Life insurance Coverage assets the completed form to the original SF 2821, and send them to the Office of Personnel Management at the address in sem 3b above. The employee should sugmit the tupicase SF 2821 (Part 2) with a completed SF 2819 to OFEGU.
- If the employee present to convent at group inturance to an individual policy give him or her the original and duplicate (Parts 1 and 2) copies of the SF 2821 and a SF 2819. Retain designations of beneficiary (SF 54 or SF 2823) d eny
- If the employee is not eligible to continue bits insurance as a compensationer give him or her the original and duplicate (Parts 1 and 2) codes of the SF 2821 and a SF 2819. Retain designations of cometoury (SF 54 or SF 2823) If any

All Other Case

Give or mail the original and duplicate (Parts 1 and 2) to the employee

In All Cases

ain the Me copy (Part 3) of the SF 2821 in the employee's Official Personnel Folder or as accumulant

Prompt Certification Required

The time in which an amployee may convert group ble insurance to an individual policy is limited. This SF 2821 must be completed and determined or maked promptly. See FPM Supplement 870-1.

5.3.6 Survivors' Benefits

The EPA EOCC can supply a copy of EPA's "Survivor Benefits: A Handbook for EPA Headquarters Employees" (Fall 1990), which contains useful information, not only for survivors, but also for EPA employees who are trying to put their financial house in order, whether they are ill or just want to make arrangements. The handbook contains information regarding decisions on planning for financial security and retirement, savings, insurance, unpaid compensation, and how to accommodate changes in the employee's personal situation.

The level and type of survivors' benefits can differ between FERS and CSRC. FERS will not pay a lump sum survivor's payment if the employee had not started disability retirement. CRSC is not affected in this way. Both plans make regular payments to beneficiaries.

Survivors' benefits tend to be paid out at different times, depending on the program. For example, the pay out of an accrued leave may occur within three weeks of submitting a Survivor Application for Benefits. Pension funds may take five to six months. Life insurance benefits may begin within four to six weeks after filing an application.

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Other	
Resource	

6. OTHER RESOURCES AVAILABLE TO MANAGERS

This chapter is designed to provide managers and supervisors with a list of resources with information on HIV/AIDS in the workplace. Supervisors may refer their employees to these resources. Resources include other organizations (Section 6.1), references consulted in the preparation of this guide (Section 6.2), and additional materials (Section 6.3).

6.1 Organizations

The National AIDS Clearinghouse warrants special note given the breadth and depth of services it provides. The Clearinghouse is a comprehensive information service for state and local AIDS program managers, public health officials, and others responsible for educating the public about HIV infection and AIDS. The Clearinghouse can provide information on HIV/AIDS-related publications, training, educational materials, and agencies both nationally and locally. Any quest for any information should begin with a call to the Clearinghouse.

National AIDS Clearinghouse Business Response to AIDS Resource Service P.O. Box 6003 Rockville, MD 20849-6003 (800) 458-5231 (English) (800) 243-7012 (TDD/Deaf Access) (800) 874-2572 (Clinical Trials)

Agency for HIV/AIDS D.C. Commission of Public Health 717 14th Street, NW Suite 600 Washington, DC 20005 (202) 727-2500

AIDS Action Committee 131 Clarendon Street Boston, MA 02116 (617) 437-6200 AIDS Action Council 1875 Connecticut Avenue, NW Suite 700 Washington, DC 20009 (202) 986-1300

American Bar Association (ABA) AIDS Coordinating Committee 1800 M Street, NW Washington, DC 20036 (202) 331-2248

American Civil Liberties Union (ACLU) AIDS Project 132 West 43rd Street, 2nd floor New York, NY 10036 (212) 944-9800

American Civil Liberties Union (ACLU) 122 Maryland Avenue, NE Washington, DC 20002 (202) 544-1681

American Federation of State, County, and Municipal Employees 1625 L Street, NW Washington, DC 20036 (202) 429-1240

American Foundation for AIDS Research (AmFAR) 733 3rd Avenue
New York, NY 10017
(212) 682-7400

American Foundation for AIDS Research (AmFAR)
Public Policy Office
1828 L St., NW
Washington, DC 20036
(202) 331-8600

AFL-CIO Department of Occupational Safety and Health AIDS in the Workplace Project 815 16th Street, NW Washington, DC 20006 (202) 637-5331 American Red Cross
Office of HIV/AIDS Education
431 18th Street, NW
Washington, DC 20006
(202) 973-6000 (Headquarters)
(202) 728-6471 (DC Chapter)
(301) 588-2515 (MD Chapter)
(703) 527-3010 (VA Chapter)
(703) 549-8300 (Alexandria, VA Chapter)

Department of Labor Occupational Safety and Health Administration 200 Constitution Avenue, N3718 Washington, DC 20210 (202) 219-8148

Equal Employment Opportunity Commission (EEOC) 1801 L Street, NW Washington, DC 20507 (202) 663-4264

Food and Friends P.O. Box 70601 Washington, DC 20024 (202) 488-8278

Gay Men's Health Crisis Development Office 129 W. 20th Street New York, NY 10011 (212) 807-6664

Health Education Resource Organization (HERO) 101 West Read St., Room 825 Baltimore, MD 21201 (410) 685-1180

Hispanic AIDS Forum 121 6th Avenue, Rm. 505 New York, NY 10013 (212) 966-6336 Hospice Council of Metropolitan Washington 1377 K St., NW Washington, D.C. 20005 (202) 828-7777

Names Project Headquarters 310 Townsend Street, Suite 310 San Francisco, CA 94107 (415) 882-5500

Names Project of the National Capitol Area 1613 K Street, NW Washington, D.C. 20006 (202) 296-2637

National Association of Counties (NACo) County Health Policy Project 440 First Street, NW 8th floor Washington, DC 20001 (202) 393-6226

National Association of People with AIDS 1413 K Street, NW Suite 10 Washington, DC 20005 (202) 898-0414

The National Coalition of Hispanic Health and Human Services Organizations (COSSMHO)
1501 16th Street, NW
Washington, DC 20036
(202) 387-5000

National Gay and Lesbian Task Force 1734 14th Street, NW Washington, DC 20009-4039 (202) 332-6483 (202) 332-6219 TDD

The National Leadership Coalition on AIDS 1730 M Street, NW, Suite 905 Washington, DC 20036 (202) 429-0930

National Minority AIDS Council (NMAC) 300 I Street, NE Suite 400 Washington, DC 20002-4389 (202) 544-1076

Office of National AIDS Policy Executive Office of the President 750 17th Street, NW Suite 1060 Washington, DC 20503 (202) 632-1090

Parents and Friends of Lesbians and Gays (PFLAG) 1012 14th Street, NW Suite 700 Washington, DC 20005 (202) 628-4200

Planned Parenthood of Metropolitan Washington Attn: AIDS Coordinator 1108 16th Street, NW Washington, DC 20036 (202) 347-8500

Project Inform Treatment Hotline 1965 Market Street San Francisco, CA 94103 (800) 822-7422

The San Francisco AIDS Foundation Impact AIDS, Inc. 3692 18th Street San Francisco, CA 94110 (415) 863-2437

Service Employees International Union AFL-CIO, CLC Health and Safety Department 1313 L Street NW Washington, DC 20005 (202) 898-3443

U.S. Department of Health and Human Services Public Health Service Centers for Disease Control (CDC) National AIDS Hotline (800) 342-AIDS (English) (800) 342-7432 (Spanish) (800) 243-7889 (TDD/Deaf Access)

Whitman-Walker Clinic
AIDS Education Services
1407 S Street, NW
Washington, DC 20009
(202) 797-3560
(202) 332-EXAM (DC HIV Antibody Testing and Counseling Info. Line)

U.S. Department of Health and Human Services

Region I Regional AIDS Coordinator U.S. Public Health Service Boston, MA 02203 (617) 565-4825

Region II Regional AIDS Coordinator U.S. Public Health Service New York, NY 10278 (212) 264-2535

Region III
Regional AIDS Coordinator
U.S. Public Health Service
Gateway Building # 1
3521-35 Market Street
Philadelphia, PA 19101
(215) 596-0488

Region IV
Regional AIDS Coordinator
U.S. Public Health Service
101 Marietta Tower, Suite 1104
Atlanta, GA 30323
(404) 331-2316

Region V
Regional AIDS Coordinator
U.S. Public Health Service
105 West Adams Street, 17th Floor
Chicago, IL 60603
(312) 353-3832

Region VI Regional AIDS Coordinator U.S. Public Health Service 1200 Main Tower Building Room 2360 Dallas, TX 75202 (214) 767-3871

Managing HIV/AIDS in the Workplace A Resource for EPA Managers and Supervisors

Region VII
Regional AIDS Coordinator
U.S. Public Health Service
601 East 12th Street
Room 501
Kansas City, MO 64106
(816) 426-3291

Region IX Regional AIDS Coordinator U.S. Public Health Service 50 United Nations Plaza San Francisco, CA 94102 (415) 556-1138 Region VIII
Regional AIDS Coordinator
U.S. Public Health Service
1185 Federal Building
1961 Stout Street
Denver, CO 80294
(303)844-6163

Region X Regional AIDS Coordinator U.S. Public Health Service 2201 Sixth Avenue, M.S. RX-20 Seattle, WA 98121 (206) 553-0430

6.2 References Used in This Resource Guide

American Bar Association, AIDS Coordinating Committee, AIDS: The Legal Issues, American Bar Association, Washington, DC, August 1988.

American Red Cross, Workplace HIV/AIDS Instructor's Manual, 1992.

Business Leadership Task Force of the Bay Area, "AIDS in the Workplace" (symposium participants resource materials), San Francisco AIDS Foundation, 1989.

Emery, Alan, The Next Step: HIV in the 90's, A Management Guide to AIDS in the Workplace, San Francisco AIDS Foundation, 1989.

Elizabeth Kubler-Ross. 1993[1969]. On Death and Dying. New York: Collier Books.

Hi-Tech International, Inc., HIV/AIDS at Work: A Training Workshop for Federal Workplace Supervisors (draft participant's manual), for the U.S. Department of Health and Human Services, Center for Substance Abuse Treatment, March 1994.

Hospice Council Metro Washington brochures: When a Co-Worker is Ill or Dies, When a Co-Worker Suffers a Loss, A Guide to Grief, and A Guide for Managers.

Leonard Martelli and others. 1993. When Someone You Know has AIDS.

Melvin Pohl and Deniston Kay. 1993. Staying Sane: When You Care for Someone with a Chronic Illness

O'Brien, Mary Elizabeth. 1992. Living with HIV: An Experiment in Courage. New York: Auburn House.

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Key Legislation and Regulations

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7. INSTRUCTIONAL VIDEOS AND BROCHURES

To supplement this resource, managers and supervisors may consult any of several instructional videos or brochures. Consulting outside sources may equip managers and supervisors with more information about how HIV is transmitted, how transmission is prevented, and how testing for HIV works. In the following two sections, discriptions of four videos and six brochures are presented. Also presented is information on obtaining copies of the brochures or videos.

7.1 Summaries of Four Instructional Videos on HIV/AIDS

The following section includes summaries of four instructional videos on HIV/AIDS-related topics. Each covers a different set of issues, but the primary focus is on HIV/AIDS in the workplace. In each summary is a description of contents, presentation techniques, and problems. Problems can include the use of antiquated terms out of date information, or content or images that might be considered graphic or offensive by some persons.

7.1.1 America at Work: Living with HIV

VHS video cassette (20 minutes)
Available as part of manager training

The American Red Cross Nations Capital Chapter 2025 E Street, NW Washington, D.C. 2006-5099

Contents. Narrated by actor James Earl Jones, this video presents information on a wide range of HIV/AIDS in the workplace issues. The video uses a variety of techniques, including profiles of two employees with HIV/AIDS. The focus of the video's content is on HIV transmission, prevention of HIV transmission, and working with persons with HIV/AIDS. The video is effective in describing how HIV/AIDS is transmitted and how it is not. The profiles feature a Latino male who works for a child advocacy organization (Cid Randal) and a white (Mediterranean) woman who is an administrator of an after school program (Pat Migliori). The individuals are presented as vigorous, in apparent good health, intelligent, articulate, and hard working. Their supervisors and coworkers give testimony to Cid's and Pat's value and their own willingness to make accommodations and provide emotional support. In sum, the profiles show how workers can continue to contribute without being subject to stigma or isolation. There is a relatively extensive discussion of condom use. The endorsement of condoms (and spermicides) is mentioned several times.

Presentation. A variety of video techniques is used, including testimonials by persons with HIV/AIDS and their coworkers, narration over a montage of footage of persons at work, and statements by HIV/AIDS professionals. One statement is offered by the Rev. Joseph Lowry, Director of the Southern Christian Leadership Conference. A wide variety of workplace situations is presented — white collar, pink collar, and blue collar (perhaps with an emphasis on blue collar). Also, a diverse group of speakers and workers is shown — different genders, ages, race/ethnic groups, sexual orientations. One advantage of the video is that much of it was recorded in the Washington, D.C., area. EPA managers and supervisors in the Washington headquarters may recognize Metro, Montgomery Mall, and local businesses, such as Lamda Rising in Dupont Circle.

Problems. There is not much discussion of employee rights, reasonable accommodations, or formal workplace policies. Managers are shown, but the decision making process around accommodations or workplace policies is not shown. There is a brief reference to the Americans with Disabilities Act without any details. Two types of persons may feel uncomfortable with the video. First, Gays and Lesbians may feel excluded from the video, because the two featured employees with HIV/AIDS appear to be heterosexual. (The woman is unambiguously heterosexual and contracted HIV from her husband. The man is shown lifting weights, is Hispanic, and there is no discussion of his sexual orientation.) Second, political conservatives may be offended because the video does not present abstinence or monogamy as preventive behaviors.

7.1.2 Epidemic of Fear: AIDS in the Workplace

Video cassette (23 minutes), \$150

Impact AIDS, Inc. (distributor) 3692 18th Street San Francisco, CA 94110 (415) 621-3951

San Francisco AIDS Foundation (producer) 333 Valencia Street, Fourth Floor P.O. Box 6182 San Francisco, CA 94101-6182 (415) 861-3397

Contents. The video contains information related to HIV/AIDS awareness; transmission and prevention; and workplace situations and policies. It combines brief comments by health care and personnel management professionals, as well as vignettes on five persons with HIV/AIDS.

Presentation. Produced in 1988, the video features a variety of images and means of presenting information. It uses a number of visual and audio techniques, including testimonials, professional talking heads, and exterior and workplace scenes with voice overs. Scenes change quickly, but not chaotically. The individuals featured are articulate and sympathetic, and they reflect

Managing HIV/AIDS in the Workplace A Resource for EPA Managers and Supervisors

an effort to attain gender and racial diversity. There are frequent subheadings to break up the text. Each section is introduced with a written quotation. The questions and answers section is the longest and covers 24 inquiries that could be directed to managers, supervisors, educators, or trainers.

Problems. There are no fatal flaws in the video; however, there are some limitations. The workplace situations reflect, largely, the private sector and there are references to an outdated term, *ARC* (AIDS related complex).

7.13 One of Our Own

VHS video cassette dramatization (20 minutes)

Cost: \$560 per unit

Dartnell Corporation 4660 Ravenswood Chicago, Il 60640 (800) 621-5463 (312) 561-4031

Contents. The video is a dramatization about an advertising executive with AIDS. The employee, Tom Bramson, is a with male, apparently in his late 30's to early 40's. In his position, Tom has to work closely with other employees. A variety of workplace situations are covered, including:

- Disclosure to a supervisor;
- Development of a company policy on employees with AIDS;
- Legal obligation to non-discrimination against handicapped/disabled employees as long as the firm holds federal contracts;
- Disability and continuation of insurance coverage;
- n HIV/AIDS education;
- Non-transmission of HIV in normal workplace situations;
- Disclosure to coworkers:
- Difficulties with coworkers and disruption of work; and
- Ability of persons with HIV/AIDS to perform valuable work.

One of Our Own has high emotional contact. Most viewers are visibly moved. Perhaps the greatest attribute of this video is Tom's supervisor's supportive attitude, which comes about gradually as his HIV/AIDS awareness develops and Tom demonstrates his continued value to the company. The story depicts the learning process. Because of the high emotional content, viewers are likely to want to discuss the video.

Presentation. Virtually all of the video is presented in a narrative (story) format. There is, however, a small amount of basic information on HIV/AIDS transmission and prevention presented as a voice over. In general, the acting is good. A broad range of reactions to a coworker with AIDS is delivered well.

Problems. Produced in the late 1980's, the video does contain some out-of-date terms, such as ARC. The term HIV is not used at all. There is little basic information on how HIV is transmitted and on how to prevent transmission. The video does not address a broad range of workplace situations or subjects about which employees may have questions, such as whether HIV is airborne and infectious in enclosed spaces. The video has a few shortcomings. Principally, nearly all of the employees of the fictional small firm are white. All mangers are white males. The few blacks and Hispanics shown appear in the background of various scenes. Furthermore, in its attempt to show that HIV/AIDS is not the exclusive domain of homosexuals or injection drug users (*AIDS is not a Gay or junkie disease*), the actors use jarring terms. Another issue may give managers pause. As part of HIV/AIDS education, the company holds a disclosure meeting. The video seems to endorse this practice, even though the reaction of Tom's coworkers is generally negative. Widespread disclosure may not fit the style of all organizations.

7.1.4 The Next Step: HIV in the 90's

Impact AIDS, Inc. (distributor) 3692 18th Street San Francisco, CA 94110 (415) 861-3397

The San Francisco AIDS Foundation (producer) 333 Valencia Street, Fourth Floor P.O. Box 6182 San Francisco, CA 94101-6182 (415) 861-3397

Contents. The video features many corporate managers, health professionals, and persons with HIV/AIDS who provide testimonials. The video is oriented to use by organizational leaders and managers.

Presentation. This is a highly watchable video. The production techniques are varied. The subjects are sympathetic, personable, and credible. The pace is quick, but not hectic. There is an attempt to present a mix of genders and races.

Problems. This material is designed for viewers who have a basic understanding of HIV/AIDS and personnel issues. The three firms profiled (Syntex, DEC, and Modine) are depicted as making positive, proactive efforts and as willing to struggle through the policy development and implementation process. The firms depicted tend to be suburban. Although some of the presentations are prescriptive, the tone is not pedantic. The persons featured reflect gender, age, and racial diversity.

7.2 Summaries of Six Brochures on HIV/AIDS

In this section, the potential uses of six educational brochures on HIV/AID-related topics, are discussed. Also discussed are the brochures' relative strengths and weaknesses. In addition to the weaknesses discussed there are a few inaccuracies in the brochures; also some out-of-date terms are used. These inaccuracies and antiquated terms are identified along with aspects of the brochures that may be considered offensive or inconsiderate by various population groups. Also, identified is the use of sexually explicit or other graphic language.

7.2.1 AIDS in the Workplace: Labor's Concern

American Federation of Labor and Congress of Industrial Organizations 815 16th Street, N.W. Washington, D.C. 20006 202/637-5000 Publication No. R-197-0292-50

Charge for 1-99 copies: \$.50/each Charge for 100+ copies: \$.35/each

Call 202/637-5041

Potential uses. The brochure begins with a case study of employees concerned about a coworker who has HIV/AIDS. The employees seek to educate themselves about the illness. The brochure proceeds with basic information about how HIV is transmitted, and how transmission is prevented, and about employees rights. The brochure could augment the Managers and Supervisors Resource by discussing the progression of HIV illness. It contains information that is applicable to all employees, particularly those who belong to collective bargaining units and those who work in settings where there is a risk of exposure to blood.

Strengths. The brochure effectively reinforces basic information about HIV infection, vectors (routes) of transmission, and transmission prevention methods. It identifies professions in which there is a risk of an employee coming into contact with blood — for example, law enforcement, health care, and laboratory work. The discussion of prevention techniques is brief but straightforward.

Weaknesses. The brochure tends to emphasize those relatively few work situations in which there is a risk of infection from bloodborne pathogens. Because of its emphasis on occupations with a risk of exposure to blood, the brochure could be viewed as alarmist. Also, there are deficiencies with respect to the timeline on the progression of HIV illness: (1) it does not contain the most recent information that 50 percent of persons with HIV will develop AIDS within eight to 10 years after infection, and (2) it fails to take advantage of the opportunity to identify the window period during which HIV antibodies multiply to the point at which they can be effectively detected.

Consumer guidance. The timeline presented on pages 10 and 11 does not reflect the most current information available. It indicates that persons with HIV will develop opportunistic infections within five to six years. The most current information (at the time this report was prepared) is that about 50 percent of persons with HIV will develop illnesses that categorize them as having AIDS within eight to 10 years of infection. The brochure uses the word "rubber" for condom (page 7). Although it identifies professions in which there is a risk of exposure to blood, the brochure does not inform employees how to minimize the occupational risk of exposure to bloodborne pathogens. The reader will have to consult the Managers and Supervisors Resource for information on universal precautions and safe clean up of blood spills.

7.2.2 A Guide to Social Security and SSI Disability Benefits for People with HIV Infection

U.S. Department of Health and Human Services Social Security Administration (800) 772-1213 SSA Publication No. 05-10020 September 1993 ICN 454650

1-99 copies may be obtained at no cost through local Social Security offices

Potential uses. The brochure can provide an effective supplement to the Managers and Supervisors Resource on the subject of eligibility for Supplemental Security Income and Social Security Disability Income. It outlines the types of records to be kept and information necessary to make a claim. It identifies other informational materials and provides a general telephone number for the Social Security Administration (SSA).

Strengths. The brochure begins with a table of contents for easy reference. The text is organized around a question-and-answer format. The print is easy to read and the text is relatively easy to follow.

Weaknesses. The brochure may oversimplify the process, despite SSA's claim of its intent to expedite claim processing for persons with HIV-related disability or illness. Furthermore, the brochure does not clarify to whom in the application process the individual must disclose medical information. For example, does SSA require individuals to disclose HIV status to telephone operators or intake clerks? Another weakness of the brochure is that it requires cover-to-cover

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reading to give a full view of eligibility and application requirements. Finally, the brochure does not provide the reader with information on how to order publications.

Consumer guidance. Readers should be aware that the brochure tends to oversimplify the application process, especially the procedures for determining and verifying eligibility. Furthermore, the brochure tends to minimize the role of State-level agents who make the determination of eligibility. The brochure does not describe the appeals avenue availability in the event that the claim is denied. Although it mentions the availability of Medicaid reimbursement for health-related services, the brochure does not say much about Medicaid eligibility, the extent of coverage, or the availability of Medicaid waivers to obtain health-related services in a residential setting. Finally, the brochure does not provide any statistics on the length of time it takes to apply for or receive benefits. Nor does it provide any statistics on claim approval or disapproval, or reasons for disapproval.

7.2.3 Preventing HIV and AIDS

America Responds to AIDS
U.S. Department of Health and Human Services
Public Health Services
January 1992
HIV/NAIEP/1-92/013

Available through the National AIDS Clearinghouse at (800)458-5231.

Charge for 50 copies: \$6.50 Charge for 100 copies: \$7.25

Potential uses. This brochure can be used for HIV/AIDS awareness. It encourages community service and action, and provides some ideas for individuals or groups to get involved in organizing or providing services to persons with HIV/AIDS.

Strengths. The brochure has an attractive appearance and is printed on card stock with a contemporary, subtle background pattern. It uses screened images, simple text and lists, and graphic accents. It is organized by topical questions. The brochure introduces a range of outlets for individuals to channel their frustrations, energies, and concerns about HIV/AIDS.

Weaknesses. The brochure provides little detail on how individuals can organize to realize the services or actions identified. The only informational resources it identifies are the Centers for Disease Control and Prevention HIV/AIDS Clearinghouse and Hotline.

Consumer guidance. In the first place, the title suggests that prevention of HIV and AIDS are separate issues. The text separates the words "HIV" and "AIDS" also. While it is true that preventing the transmission of HIV also prevents the development of AIDS, there is currently no sure way to prevent AIDS from developing once a person is infected with HIV (although there may be ways to prolong the period between HIV infection and the development of opportunistic infections). The unexplicit term "risky behavior" is used (page 4). The reader will have to consult

other brochures or the Managers and Supervisors Resource for an outline of behaviors that put persons at risk of exposure to bloodborne pathogens like HIV. In one section of the brochure, one of the ideas designed to increase community awareness is to organize a "rap" song contest. It is not likely that the authors of the brochure intended to restrict song contests to rap music, but some persons may feel excluded when they read the idea (page 6). Rap is, nevertheless, a popular form of music.

7.2.4 Surgeon General's Report to the American Public on HIV Infection and AIDS

Centers for Disease Control and Prevention (CDC)
Health Resources and Services Administration
National Institutes of Health
June 1993
U.S. Government Printing Office: 1993-534-369

Available through the National AIDS Clearinghouse at (800)458-5231.

Charge for 50 copies: \$6.50 Charge for 100 copies: \$7.25

Potential uses. This brochure contains basic information about HIV/AIDS, supplementing the Managers and Supervisors Resource. It provides a comprehensive overview of information on HIV transmission — including issues concerning transmission through transfusion, organ and tissue transplant, and artificial insemination; self-assessment of whether an individual is at risk of HIV infection; protection from HIV transmission; and recent epidemiological data on newly reported cases of AIDS.

Strengths. The brochure provides a comprehensive treatment of general HIV/AIDS issues. The text is presented in an attractive format interspersed with photographs and charts. The brochure covers issues not covered in most other brochures (e.g., organ transplants, seroprevalence trends, HIV infection among women). In addition to addressing prevention, the brochure discusses living with HIV. It provides some health advice for persons with HIV.

Weaknesses. The brochure's discussion of HIV antibody testing does not address the importance of pre- and post-test counseling.

Consumer guidance. The reader will have to get a more detailed medical definition of HIV from another source. Likewise, other materials discuss HIV testing and counseling services in greater detail. The brochure contains frank language about sex. Although there is some text recommending "sex with a steady, uninfected partner" and abstinence as means of preventing HIV transmission, the brochure provides a longer and more detailed section on the use of condoms and spermacides. The brochure includes photographs of condoms and the new female condom.

7.2.5 Voluntary HIV Counseling and Testing

America Responds to AIDS Centers for Disease Control U.S. Public Health Service NAIEP 5/93 D545

Available through the National AIDS Clearinghouse at (800) 458-5231. Charge for 100 copies: \$7.25; however, limited to 100 per customer until new supply is received.

Potential uses. This brochure provides an effective supplement to the Managers and Supervisors Resource on the subject of HIV testing and counseling. It can be used by persons to assess whether they should seek HIV testing and counseling. Also, it provides consumer information on the types of services that testing centers should offer. The brochure can help prepare individuals for the experience of HIV testing — including waiting for test results.

Strengths. The brochure contains an effective summary of advice and consumer information on HIV testing and counseling services. The text is interspersed with photographs which provide a diverse set of images (gender, age, race/ethnicity, and sexual orientation). It makes a strong case for obtaining counseling prior to and after HIV testing. Also, the brochure makes a clear distinction between *confidential* and *anonymous* testing. The text ends with a question-and-answer format that addresses a wide range of issues not covered earlier in the brochure.

Weaknesses. The brochure is over 30 pages long and begins with a table of contents, but there are no page numbers. There is a confusing graphic on the ninth page without a caption or title (or reference to it in the text). The text does not directly address the "window period" for detecting HIV antibodies, and its implications for the effectiveness of testing. The material on transmission by needle sticks gives the impression that needle sticks would always be accidental.

Consumer guidance. The brochure mentions that some services charge a fee for testing, while others do not. Yet the reader will have to consult other sources for information about insurance coverage for testing and actual costs. The brochure does not provide a range of costs that individuals can expect to pay for testing. The reader will have to consult other sources for a description of the actual test procedures (sample taking and laboratory analysis). There is text that states that there is a "small chance" that individuals who receive a negative test result will actually be HIV positive. The reader will have to consult other sources to learn what this "small chance" is and to learn about what types of circumstances might cause an HIV-positive person to test negative.

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7.2.6 Your Job and HIV

American Red Cross 202/728-6608 (or your local chapter) ISBN 0-86536-123-1 Stock No. 329502 Rev. March 1992

Charge for 50 copies: \$2.80

Potential uses. This brochure provides a general introduction to basic issues concerning HIV/AIDS in the workplace. It could be read by all employees, not just managers and supervisors.

Strengths. The text is contained in an attractive, fold-out brochure that can fit into a pocket. It emphasizes the need for compassionate and respectful treatment of persons with HIV/AIDS or any life-threatening medical condition. It mentions the importance of preserving the confidentiality of medical information. The brochure offers a fairly comprehensive discussion of practices to prevent the transmission of HIV in workplace situations and during the administration of first aid or rescue breathing.

Weaknesses. The brochure mentions a variety of workplace issues, but does not explore any of them in detail (e.g., accommodations, confidential information).

Consumer guidance. Readers may perceive the brochure's depiction of as patronizing employees with HIV/AIDS. The text may suggest that persons with HIV/AIDS should be allowed to continue to work for reasons related to sympathy and the employee's sense of self-worth rather than as a matter of employee rights.

8. EVALUATION QUESTIONNAIRE

U.S. Environmental Protection Agency Office of Pollution, Pesticides, and Toxics

MANAGING HIV/AIDS IN THE WORKPLACE - A RESOURCE GUIDE EVALUATION QUESTIONNAIRE

We would like to know your opinion of the "Managing HIV/AIDS in the Workplace A Resource for EPA Managers and Supervisors." Please indicate the extent to which you agree or disagree with the following statements about the Resource by circling the appropriate number on the scale.

		Strongly Disagree				Strongly Agree	
1	The Resource will be useful to me as a manager or supervisor.	1	2	3	4	5	
2.	The accompanying brochures were useful to me as a manager or supervisor.	1	2	3	4	5	
3.	The Resource was easy to understand.	1	2	3	4	5	
4.	The Resource taught me a great deal.	1	2	3	4	5	
5 .	The Resource was free of technical errors.	1	2	3	4	5	
6	The Resource had a professional appearance.	1	2	3	4	5	
7	The Resource was well organized.	1	2	3	4	5	
8	The Resource was interesting to read.	1	2	3	4	5	
9.	The Resource presented accurate information.	1	2	3	4	5	
10.	All of my questions about HIV/AIDS in the workplace were covered in the Resource.	1	2	3	4	5	
11.	The Resource made me less fearful about managing or supervising persons with HIV/AIDS.	1	2	3	4	5	
12	The Resource did not require too much prior knowledge of basic HIV/AIDS information.	1	2	3	4	5	
13.	The Resource did not require too much prior legal knowledge.	1	2	3	4	5	
14.	The Resource did not require too much prior knowledge of EPA procedures on leave, reasonable accommodations, etc.	1	2	3	4	5	

		Strongly Disagree				Strongly Agree
15.	I am likely to seek more information from the sources listed in Chapter 6.	1	2	3	4	5
16.	The Resource meets my expectations.	1	2	3	4	5
17.	Overall, I am very satisfied with the Resource.	1	2	3	4	5
18.	How long have you been in a managerial or supervisory	capacity a	at EPA	.? (CH	IECK	ONE)
	Less than 1 year					
19.	How many persons do you currently supervise?					
	Number of Persons					
20.	Are you male or female?					
	Male 1 Female 2					
21.	What is your age?					
	18 to 30					
22.	What is your race/ethnicity?					
	African American Asian/Pacific Islander Hispanic Native American or Alaskan Native White, not of Hispanic origin Other Please specify	1 2 3 4 5 5 6				

PLEASE RETURN THIS QUESTIONNAIRE TO FRANK FINAMORE, THE EPA HIV/AIDS COORDINATOR. THANK YOU FOR YOUR INPUT AND COOPERATION.

APPENDIX A

COMPRESSED WORKWEEK PROGRAM



UNITED STATES ENVIRONMENTAL PROTECTION AGENCY WASHINGTON, D.C. 20460

APR | 6 1990

OFFICE OF PESTICIDES AND TOXIC SUBSTANCES

<u>MEMORANDUM</u>

SUBJECT: Compressed Workweek Program

FROM: Charles L. Elkins

Director

Office of Toxic Substances (

TO: OTS Managers

The Compressed Workweek Program has been in effect for over a year now, and I have been thinking about its impact on our programs. For many OTS employees it has reduced commuting time and expense, and offered greater flexibility in meeting personal or family responsibilities.

On the other hand, there are times when people in OTS can't attend meetings that are important for them to attend because the meetings are scheduled on their compressed day. Since a matrix organization such as OTS requires meetings to get its work done, and since we have too much work to do to allow us to go to a 3 day week for meetings, I believe we need to take advantage of the flexibility allowed in the OPTS Compressed Workweek Procedures to adjust to our workload. I think we need to begin interpretating this program in a much more liberal way.

The procedures (attached) offer all supervisors the opportunity for flexible staff scheduling in order to ensure full operation during the ten work days of each pay period. See especially page 2 (2nd and last paragraphs). I therefore encourage you to begin a more flexible implementation of the program in two ways when they are consistent with efficient operations and the wishes of your employees: (1) approve and have your managers approve compressed days other than Monday or Friday on a permanent basis, and (2) make approval by the supervisor to switch days in any pay period as easy as possible administratively.

Attachment



UNITED STATES ENVIRONMENTAL PROTECTION AGENCY WASHINGTON, D.C. 20460

JAN 1 3 1989

OFFICE OF
PESTICIDES AND TOXIC SUBSTANCES

MEMORANDUM

SUBJECT: Compressed Workweek Program

FROM: Victor J. Kimm

Acting Assistant Administrator for Pesticides and Toxic Substance

TO:

All OPTS Employees

I am pleased to announce that we have received approval to implement a Compressed Workweek Schedule (CWS) Program within OPTS. A copy of the OPTS Workweek Program Procedures are available from your Administrative Officer.

Included in the package is the Compressed Workweek Scheduling Request (form) which you should complete and return to your supervisors for their approval. All employees, even those who do not wish to go on the CWS, are asked to complete the form so that supervisors are knowledgeable of all their employees desired schedules and can then approve schedules that will ensure adequate office coverage. Please return your request to your supervisor NLT January 19, 1989.

Provided you have approval, you may start working under the CWS Program on January 29, 1989.

If you have any questions regarding the CWS, you should discuss them with your supervisor. Any policy questions concerning the OPTS Compressed Workweek Program can be directed to Joyce Hay, 382-7759.

OPTS COMPRESSED WORKWEEK PROGRAM PROCEDURES

INTRODUCTION

This document describes an optional compressed workweek program for OPTS employees. Compressed workweeks will allow employees to work longer daily schedules and get an extra day off every pay period. OPTS plans to implement the 5-4/9 Compressed Workweek Schedule Program that compresses 80 hours of work into nine days each pay period. Under this program, employees will work one five-day week and one four-day week in each pay period. They will work a total of eight nine-hour days, one eight-hour day, and have one day off per pay period.

Any compressed workweek schedule other than the 5-4/9 program may be considered on a individual case-by-case basis where rare, unusual, or extenuating circumstances exist. Such situations will require the approval of the Assistant Administrator for Pesticides and Toxic Substances.

COVERAGE

All OPTS full-time and part-time employees, managers, and supervisors are eligible to participate in the compressed workweek program. Participation is voluntary.

RESPONSIBILITIES

Supervisors

- 1. Timely approval or disapproval of the employee's request to participate in the CWS program. Approval or disapproval will be based on considerations of work needs and employee's personal needs. Supervisors should discuss any problems related to employees request and work for a schedule satisfactory to both.
- 2. Providing Timekeepers with copies of all approved requests and ensuring that accurate time and attendance records are maintained for every employee.
- 3. Ensure that there is adequate office coverage each day.
- 4. Providing the employee with a copy of the approved CWS request form or a written statement of the grounds for disapproval.

Employees

Adhering to the compressed workweek schedule as approved by their supervisor. Once approved, the schedule will remain in effect until changes are requested by the employee and approved by the supervisor. Changes to on-file schedules are accomplished by submitting a new schedule for supervisory approval at least one pay period in advance of the proposed change.

Under special or unusual circumstances employees and supervisors may agree to a temporary change to another day off within the same pay period. Denial of such a request should not be arbitrary or capricious.

GENERAL PROVISIONS

Work Hours

The Agency's public service hours are from 8:00 a.m. to 4:30 p.m.. These hours constitute that portion of the day when we guarantee a full range of services to the public. The compressed workweek schedule offers an advantage of increased availability to the public. Offices will be open five days a week, Monday through Friday. NFFE bargaining unit employees may request daily work schedules between the hours of 6:00 a.m. and 6:00 p.m. AFGE bargaining unit and all other OPTS employees may request daily work schedules between the hours of 7:00 a.m. and 6:00 p.m. Earlier or later daily schedules may be considered with supervisory approval. Office Directors may limit beginning and ending work hours for their organization or any portions of their organization.

Lunch Period

The normal lunch period will continue to be 30 minutes with the lunch period not counting in the number of daily work hours.

Compressed Day Off

Employees may request that their day off, subject to supervisory approval, be any Monday or Friday during the bi-weekly pay period. Alternate "day off" schedules may be considered on an individual case by case basis by supervisors.

Compressed "Short" Day

It is suggested that the one 8-hour day be scheduled on the opposite Monday or Friday of the approved "day off". However, this is based on mutual consent between the employee and supervisor.

Holidays

when a holiday falls on an employee's regularly scheduled workday, the employee will be credited with the appropriate number of hours he/she was scheduled to work on that day.

When a holiday falls on a full-time employee's "day off", the employee is given an "in lieu of" holiday on either the day preceding or following the scheduled day off. The following applies:

- 1. If the holiday falls on the Friday that is the employee's scheduled day off then the "in lieu of" holiday is the preceding Thursday.
- 2. If the holiday falls on the Monday that is the employee's scheduled day off then the "in lieu of" holiday is the following Tuesday.

Part-time employee's do not get an "in lieu of" holiday when a holiday falls on any of their non-work days. (Per 5 CFR 610.406)

Absence and Leave

Time off during an employee's approved work schedule is charged to the appropriate leave category (i.e. 9-hour workday, 9-hours' leave, 8-hour workday, 8-hours' leave, etc.). Hours worked and/or charged to leave, comp time, or excused absences (late arrival/early departures due to weather conditions, etc.) must total 80 hours for full-time employees and 64 hours or less for part-time employees each pay period.

Overtime

Overtime work may still be ordered and approved subject to applicable overtime regulations. Under the compressed workweek schedule, overtime for 5-4/9 employees is defined as time in excess of 9 hours in a 9-hour day or 8 hours in an 8-hour day or more than 80 hours in a pay period that is authorized in accordance with existing statutes, regulations, and EPA policies. An employee may request compensatory time off in-lieu-of overtime pay as provided in law, regulation, and EPA policies. Any ordered and approved comp time earned as a result of working on the scheduled "Day Off" should be used within the following two pay periods.

Modification of Compressed Workweek Schedules

When an employee who is on a compressed workweek schedule is required to travel, participate in a training course, take military or court leave, or serve where the hours of work are different from the approved schedule, the employee and the supervisor may find it necessary to make adjustments to the bi-weekly schedule. In these kinds of situations, the supervisor will decide on a case by case basis what-adjustment, if any, are necessary and notify the employee and the timekeeper.

IMPLEMENTATION

All employees must indicate their interest in participating in the compressed workweek program by completing the attached form. Employees will acknowledge in their request that they have read and will comply with the OPTS Plan. Supervisors will discuss with employees any problems concerning their request and, working for a schedule satisfactory to both, will approve or disapprove the compressed workweek schedules. If the supervisor and employee can not reach a work schedule agreement, the employee may appeal to the next higher level supervisor.

Again, participation in the compressed workweek schedule is voluntary. Any employee who wishes to withdraw from the compressed workweek schedule may do so in writing at least one pay period in advance of returning to the standard 8-hour workday schedule.

CONTINUANCE OF PROGRAM

Every OPTS employee, manager, and supervisor is encouraged to participate. The success of the compressed workweek program requires mutual cooperation on the part of all supervisors and employees.

If, after a trial period, it appears that the efficiency, level of service, or productivity of any organizational work unit is impaired, the supervisor may determine that his/her organization or any subunit should be excluded from the program If this occurs, the supervisor should make the showing, in writing, to the Assistant Administrator and request that the organization or subunit be exempt from the program and that the employees be returned to the standard 8-hour workday schedule.

*In addition, a supervisor may, at his/her option, cancel an employee's participation in the compressed workweek program, if the individual displays conduct which warrants closer and more hands-on supervision which could not be accomplished under the compressed workweek program. Under these circumstances, the employee would revert to the standard 8-hour workday schedule.

EXPERIMENTAL PERIOD

This compressed workweek plan will be implemented at the earliest practicable date once appropriate Agency and Union approvals are received. The experimental period will run for one full year from the date the program is implemented. An evaluation of the success of this program will determine if the program should be extended, cancelled, or implemented as a permanent program within OPTS.

APPROVED:

Victor J. Kimm

Acting Assistant Administrator for Pesticides and Toxic

Substances

AS AMENDED ON

JAN 3 1989

*This action must be negotiated by the Agency if the employee is in the NFFE Union bargaining unit.

COMPRESSED WORKWEEK SCHEDULING REQUEST

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APPENDIX B

FLEXIPLACE

Program Guidance

Work Agreement

Questions and Answers Guide

EPA Headquarters The Federal Flexible Workplace Project

FLEXIPLACE



PROGRAM GUIDANCE

EPA HEADQUARTERS PILOT FLEXIBLE WORKPLACE PROJECT PROGRAM GUIDANCE

L BACKGROUND

The Pilot Flexible Workplace Project (Flexiplace) is an innovative management program that provides employees the opportunity to perform their duties at alternative duty stations (e.g., satellite locations, employee's residences) during an agreed upon portion of their work week. Flexiplace, also known as flexible workplace, work-at-home, telecommuting and teleworking refers to paid employment away from the organization's primary traditional worksite.

II. PURPOSE

It is the policy of EPA to schedule and deploy our workforce in the conduct of the public's business and the Agency's mission to achieve optimal productivity, to enhance the spirit, morate, and welfare of employees, and to provide leadership in promoting environmental quality.

EPA must constantly strive to achieve high levels of performance and productivity in conducting the Agency's mission with the limited budgetary resources that are available. The creative application of new technology, new organizational configurations, human resources development, and Total Quality Management are factors in evolving working arrangements that will contribute to higher productivity.

The employees that EPA-Headquarters attracts, trains, retains and rewards are essential to the productive conduct of our work. EPA-Headquarters human resources development program is pursued to enhance the spirit, morale and welfare of all employees.

EPA is expected to be a leader in promoting new methods to reduce risk and prevent pollution. Commute-based traffic congestion and associated air pollution emissions can be reduced by applying alternative work scheduling and worker deployment techniques. EPA-Headquarters can be a leader in demonstrating the air quality benefits that accrue from work scheduling flexibility.

In each of these areas - productivity, employee welfare and environmental leadership - the scheduling of the times of work and the deployment of employees to the place of work can measurable improve the conduct of the public's business and Agency's mission.

To this end, EPA-Headquarters will sponsor a one-year pilot project in Flexiplace pursuant to the guidelines set forth by the President's Council on Management Improvement (PCMI).

The Flexiplace project sponsored by PCMI, is designed to test alternatives to the traditional work environment which may afford opportunities to assist the Federal sector in attracting and retaining quality employees. Specifically, Flexiplace will be evaluated for its potential cost reductions and improved work operations by measuring increased employee productivity and positive changes in employee morals, motivation, job satisfaction and reductions in absenteeism. Measurements may also reflect realized saving in lowered requirements for office space, utilities, equipment and parking, and gains to the environment by reducing commuting to a centralized workplace.

This guidance will serve as the foundation for establishing a successful pilot program that will benefin EPA-Headquarters and its employees. Consequently, during this pilot, some refinement and adjustment will occur as the various phases of the project proceed.

III. BENEETIS

The flexible workplace environment provides a means of responding to rapidly changing factors that are impacting today's workforce — demographic, societal and technological — and has proven effective in reducing employee turnover and absenteetsm, improving management techniques, and responding to sociological and environmental issues. Work-at-home programs already exist in both the public and private sectors and are showing positive results.

Flexible workplace arrangements can help put injured employees back to work and take them off the compensation roles. Organizations may be able to find work that such employees can perform at home or may be able to "restructure" existing work so that some of it may be performed at home.

IV. SCOPE

This guidance will apply to all organizations at EPA-Headquarters which agree to participate in the Pilot Flexible Workplace Project and whose employees and supervisors complete all required training.

V. EFFECTIVE DATE

The EPA-Headquarters Pilot Flexiplace Project will commence on February 11, 1991, and will continue for the duration of the pilot; which is expected to be a one-year period.

VL POLICY

Participation in the Flexiplace Pilot is voluntary by EPA-Headquarters supervisors. Generally, any occupation/job involving portable work can be considered for inclusion in the Flexiplace project. Management will decide whether a position meets the criteria, including additional cost to the organization. Supervisors and employees participating in the pilot project may withdraw from the program for several reasons — no longer able to fulfill the agreement, no longer benefits the organization, performance of work assignments, transfer to a different position, etc. Withdrawal from the pilot can occur after providing sufficient advance notice to ensure management and employees adequate time to plan for reversions back to a regular work environment and schedule.

A Flexiplace work agreement will be required for all participants and evaluation questionnaires must be completed by the supervisor and the employee at implementation, after the first six months, and at the end of the pilot program. All participants must attend scheduled focus group meetings throughout the pilot program and attend a one-day mandatory training session for employees and their supervisors. Each organization will provide all equipment within the parameters of governing laws, rules and regulations deemed necessary by the supervisor for work assignments. Participants' assignments may include either work requiring telecommunications capabilities or work that can be performed without technological support.

VIL RESPONSIBILITIES

- A APPROVING OFFICIALS will authorize all participation in the pilot within their organizations and will evaluate the impact of the program on the efficiency and effectiveness of work operations within their organizations. Approving Officials are the Heads of the Organizations (e.g., Assistant Administrators, Associate Administrators) or their designees.
- B. <u>SUPERVISORS</u> will: (1) select the employees to participate in the pilot from those individuals within the program areas authorized by the Approving Official; (2) develop or amend performance standards and measurements as needed for work performed away from the official duty station;

- (3) assign appropriate work to be performed at the alternate duty station; and (4) maintain productivity records and information to evaluate the pilot project. Supervisor must complete the "Supervisor-Employee Checkout List" (attachment to work agreement) and discuss the items covered on this list with the employee prior to initiating a Pilot Flexible Workplace Project Agreement.
- EMPLOYEES participating will: (1) complete work agreements; (2) observe agreed-upon hours of work in accordance with established EPA-Headquarters policies; (3) observe policies of requesting leave when leave is to be taken; and (4) use Government equipment only for official purposes. Employees must complete the "Employee Self-Certification of Time and Attendance Report" (attachment to work agreement) and return it to their supervisor on a bi-weekly basis. Employees must also complete the "Employee Self-Certification Safety Checklist" (attachment to work agreement), which identifies significant safety standards that should be met and return it to their supervisor prior to a Pilot Flexible Workplace Project Agreement being entered into. Employees who work at home must be willing to give the public and other government/agencies staff their home phone number. They must be immediately accessible.
- D. HEADOUARTERS PROJECT COORDINATOR duties will include, but are not limited to: (1) ensuring that all participating supervisors and employees are aware of their responsibilities to accurately measure/report performance and time and attendance, and provide safeguards that the equipment provided is maintained properly and used only for official government use; (2) providing evaluation materials to the participating individuals; and (3) ensuring that evaluation materials are returned to the Office of Personnel Management (OPM) for analysis.

VILGUIDELINES

- A <u>EMPLOYEE PARTICIPATION</u>. The pilot program is primarily targeted to current employees whose positions could lend themselves to being performed away from the official duty station. Participation is voluntary, with supervisory approval and control.
- B. <u>SELECTION CRITERIA</u>. Selection of participants for this pilot program is a key activity from both individual and organizational standpoints. The criteria used to select participants will depend upon a number of interrelating issues namely:

1. Identifying the Employee

- a. The employee's most recent performance appraisal rating of record must be a fully successful or better;
 - b. the employee has clearly defined performance standards and measurements.
 - c. the employee has received supervisory approval for participation;
- d. the employee is willing to sign and abide by a written work agreement which requires participation in training, focus groups, and evaluations;
- e. the employee must be able to provide an adequate alternative work location with sufficient space and access to a telephone, and without undue interference which could impute productivity;
- the employee has demonstrated self-starter characteristics can work independently and has demonstrated dependability;
 - g. the employee is highly motivated;

- h. the employee can deal with isolation; and
- i. the employee has good time management skills.

2 • Identifying the Manager

- a. The manager must volunteer and be a proponent of the project:
- b. managers likely to be more supportive of the program will be those who have connected reasons for using Flexiplace with specific work situations;
- c. the manager should be progressive and supportive of the concept and willing to work through any problems or obstacles that may occur;
- d. the manager should be comfortable with evaluating work performance in a manner compatible with Flexiplace conditions measuring performance by results and without direct observation; and
- e. the manager must be an effective communicator and must be able to clearly define tasks and expectations.
- C. APPROPRIATE TELECOMMUTABLE POSITIONS are those with the following characteristics: work activities are portable and can be performed as effectively outside of the office; job tasks are easily quantifiable or primarily project-oriented; essential component of responsibility consists of reading/processing tasks e.g., reading proposals and reviews; making funding decisions; conducting research; contact with other employees and serviced clientele is predictable; most work handled is not classified; the technology needed to perform the job is currently available; cyclical work does not present a problem; and security of data including sensitive, non-classified, privacy act concerns, etc. can be adequately assured.

For example, the following types of positions could be telecommutable: investigator, auditor, attorney, analyst, computer programmer, personnel staffing specialist, engineer, scientist, clerk-typist, etc.

- D. WORK AGREFMENTS. Each employee must sign a work agreement that covers the terms and conditions of the Pilot Flexible Workplace Project. The work agreement constitutes an agreement by the employee and supervisor to adhere to applicable guidelines and policies. The work agreement covers items such as: the voluntary nature of the arrangement; length of Flexiplace assignment; hours and days of duty for each duty station; responsibilities for timekeeping, leave approval and requests for overtime and compensatory time; performance requirements; proper use and safeguards of government property and records; standards of conduct; completion of required pilot evaluation materials, etc.
- E WORK SCHEDULES. Work away from the office will vary depending upon the individual arrangements between employees and their supervisors. However, each work agreement should provide for a minimum number of days at the official duty station. This will ensure that the employee is available in the office during the week for face-to-face meetings, access to facilities, etc. Flexiplace work schedules must identify the days and times the employee will work in each work setting. Work schedules can parallel those in the office or be structured to meet the needs of participating employees and their supervisors. Several types of Flexiplace scheduling could be available:
- 1. Regular. To minimize isolation and communication problems and facilitate integration of the employees with those in the office, the Flexiplace employee will be regularly scheduled to work an established number of days per week outside of the office.

- 2. <u>Episodic.</u> Recognizing that special projects may be amenable to being performed at home, rather than in an office setting. Flexiplace will be available on an ad hoc or episodic basis for short durations of time to complete all or discrete portions of projects.
- a Episodic Flexiplace is significantly different from Regular Flexiplace. The criteria for eligibility are based primarily upon the nature of the work to be performed, rather than the characteristics of the employees. To participate in Flexiplace on an episodic basis, the work of the employee must be:
 - a project, or discrete portion of a project,
 which is of short duration, with measurable work products
 - of an infrequent or occasional nature (as opposed to regular and recurring)

Eligibility will be determined on a case-by-case basis by the employee's immediate supervisor.

- 3. Medical. EPA-Headquarters has enabled certain employees with serious medical disability and/or life-threatening conditions to work at home on a full or part-time basis. Medical conditions may include, but are not limited to, recovery from serious injury or surgery, recovery from cancer treatments, communicable disease, and AIDS-related situations. EPA-Headquarters management will continue to provide Flexiplace options to enable employees to remain active and productive while in a bona-fide medical condition.
- 4. Flextime and Compressed Work Schedules, (e.g., 5-4-9) will continue to be available to employees, where they are currently available, in those organizations who are participating in the Flexiplace program.

F. POSITION AND PERFORMANCE ISSUES

- 1. <u>Position Descriptions.</u> Changes to position descriptions should not be required, unless the Flexiplace arrangement changes the actual position duties. Minor modifications may be made to reflect the supervisory controls or work environment factors.
- 2. Performance Standards. Critical elements and performance standards must have clearly defined performance requirements that are measurable and results-oriented. The standards must provide a reasonable basis for measuring performance. Although not required, performance standards with quantitative or qualitative measures are recommended. Explicit and objective "norms" for work output should be based on experience with those required and sustained in the office and monitored through scheduled and required progress reports.

G. TIME AND ATTENDANCE ISSUES

1. Hours of Duty. Employees may work standards schedules or follow alternative work schedules depending upon the agreement between the employee and the supervisor. The work at the alternate duty station day(s) is selected by the supervisor and the employee. Normally, it is recommended that no more than three work-at-home days be allowed per week. Exceptions to this policy may be appropriate in certain instances which provide managers needed flexibility. For example, allowing an individual who for physical reasons, can not work in an office setting for 8 hours a day, working 4 hours

per day in the office and 4 hours per day at an alternate approved location, 5 days per week. Completely unstructured arrangements where employees work at home at will, are not permitted. The tours of duty which may be established are:

- Regular five 8-hour days, Monday through Friday, on one of the standard shifts, plus a 30-minute non-paid lunch period.
- b. Flexime -- five 8-hour days, Monday through Friday, with a fixed beginning and ending time. Each workday must include a non-paid lunch period of 30 minutes.
- Compressed eight 9-hour days and one 8-hour day, excluding Saturdays and Sundays (unless the employee's current assigned tour of duty includes these days), in a single two-week pay period, with established starting and ending times. Each work day must have a pre-determined non-paid lunch period of 30 minutes.

Within established EPA-Headquarters policy, and supervisory approval, organizations may establish "core" hours that the employee is to be available during the work-at-home day(s). Typically, the core time is from 9:00 a.m. to 3:00 p.m. (with one-half hour for a non-paid lunch period). Within this schedule, the employee could vary both starting and ending times, as long as the employee is available during the core hours.

- 2. Leave. The policies for requesting annual leave, sich leave, or leave without pay remain unchanged. Employees are responsible for requesting leave in advance from the supervisor and keeping the timekeeper informed of leave usage.
- Certification and Control of Time and Attendance (T&A). Proper monitoring and certification of employee work time is critical to the success of the program. Supervisors must report time and attendance to ensure that employees are paid only for work performed and the absences from scheduled tours of duty are accounted for. Federal policy and procedures governing certification of time and attendance require agencies with employees working at remote sites to provide reasonable assurance that they are working when scheduled. Reasonable assurance may include occasional supervisory telephone calls, occasional visits by the supervisor to the employee's worksite, and determining reasonableness of work output for the time spent. Employees must complete the "Employee Self-Certification of Time and Attendance Report" (attachment to work agreement) and return it to their supervisor on a bi-weekly basis.
- 4. Administrative Leave. Dismissals, Emergency Closings. Although a variety of circumstances may affect individual situations, the principles governing administrative leave, dismissals, and closing remain unchanged. The ability to conduct work (and the nature of the impediments), whether at home or at the office, determines when an employee may be excused from duty.
- H. FAIR LABOR STANDARDS ACT (FLSA). The existing rules in Title 5, U.S.C. and in the Fair Labor Standards Act governing overtime also apply to Flexible Workplace arrangements. Overtime is time worked at official duties in excess of the scheduled tour of duty that is ordered and approved. It is the responsibility of the supervisor to regulate and control the use of overtime. Employees are responsible for requesting in advance, approval to work in excess of their normal hours of duty. This is particularly important when employees are working at home without direct supervisory oversight. Any employee who works overtime without advance supervisory approval should be immediately removed from the Flexiplace pilot.
- I. WORKERS' COMPENSATION. Flexiplace employees are covered by the Federal Employees Compensation Act (FECA) and can qualify for continuation of pay or workers' compensation for on-the-job injury or occupational illness, if injured in the course of actually performing official duties

at the official or alternate duty station. Supervisors must ensure the claims of this type are brought to the attention of the Headquarters Human Resources Management Office. Any accident or injury occurring at the alternate duty station must be brought to the immediate attention of the supervisor. Because an employment-related accident sustained by an employee participating in the Pflot Flexible Workplace Project could occur outside of the premises of the official duty station, the supervisor must investigate all reports immediately following notification. Employees must complete the "Employee Self-Certification Safety Checklist" (attachment to work agreement), which identifies significant safety standards that should be met and return it to their supervisor prior to a Pflot Flexible Workplace Project Agreement being entered into.

J. PAY ISSUES

- L <u>Duty Station</u>. For pay purposes, the "official duty station" is the employee's Federal office.
- 2. Special Salary Rates. The employee's official duty station serves as the basis for determining special salary rates.
- 3. <u>Premium Pay.</u> The normal rules apply for night differentials, and Sunday and holiday pay whether work is accomplished at the conventional or alternate duty station. Official work schedules determine the entitlement to premium pay.

K. FACILITIES ISSUES

- 1. Home Office Space. Employees participating in the Flexible Workplace Project should have a designated work space or work station for performance of their work-at-home duties. Requirements will vary depending on the nature of the work and the equipment needed to perform the work. At a minimum, an employee should be able to easily communicate by telephone with their supervisor and organization during the work-at-home day.
- 2. Home Utility Expenses. Home utility costs associated with working at home are not paid by the Agency. Potential savings to the employee resulting from reduced commuting, meals, etc., may offset any incidental increase in utility expenses. Exceptions apply only where the personal expense directly benefits the Government (e.g., business-related long distance calls on the employee's personal phone).

L TELECOMMUNICATIONS AND EQUIPMENT

- 1. <u>Telephones.</u> Federal agencies are permitted to use appropriated funds to pay for telephone installation and basic service in private residences. (Public Law 101509 allows Federal agencies participating in the Flexiplace pilot study to allocate funds for the installation of phones lines into employees homes, provided adequate safeguards against misuse exist.)
- 2. Computers Government-owned Equipment, etc.. Government-owned property including computers and other telecommunications equipment may be removed from the Agency and used by employees in their private residences provided the equipment is used only for official business. Strict adherence to regulations concerning the safeguarding and removal of all equipment is essential. Prior approval must be obtained before any property is removed from the Agency.

M. OTHER ISSUES

- E Privacy Act. Sensitive or Classified Data. Decisions regarding the proper use and handling of classified and sensitive data, as well as records subject to the Privacy Act, are delegated to individual supervisors who permit their employees to work-at-home. Off-site access to classified or sensitive data may be permitted provided ADP/Security officials certify the adequacy of the security of such access.
- 2. Liability. Advice and assistance regarding official matters involving legal claims or liabilities should be referred to the Office of General Counsel. Generally, Flexiplace employees are covered and may file claims under the Federal Employees Compensation Act, the Military Personnel and Civilian Employees Claims Act, and the Federal Tort Claims Act for personal injury, property loss/damage, or Federal employee negligence issues. No additional liability for loss/damage of government property/equipment will be placed upon employees under this program beyond existing requirements.
- 3. Tax Benefits. Generally, no expenses are allowed for home office or work space unless used exclusively on a regular basis as a principle place of business. Employees who believe they may be entitled to tax deductions based on home office or work space, depreciation of employee-owned personal computers and related equipment, etc., should consult their tax advisor or the internal Revenue Service for information on tax laws and interpretations.

N. TRAINING AND EVALUATION

- 1. <u>Training.</u> Specific training has been developed for employees and supervisors participating in the Flexible Workplace Pilot. Training will cover Flexiplace policies and guidelines, as well as personal and occupational aspects of Flexiplace arrangements.
- a. Employee Topics May Include expections on personal responsibility, accountability, time management and self-discipline; communicating with supervisors, progress reporting, deadlines, contracts and meetings with co-workers, and support personnel; and ways to avoid isolation, family issues, finding the best home and office work schedule, image and self-esteem.
- b. Supervisory Topics May Include -- managing for results, establishing quality and quantity norms, planning, scheduling and tracking assignments, and milestones; administration of work schedules, time and attendance and leave; and supervisory expectations and communicating with the work-at-home employee.
- 2. Focus Groups. Experience has shown that periodic meetings of focus groups are very helpful for successful adjustment to Flexiplace arrangements. All Flexiplace participants and their supervisors will meet to discuss and share their experience with Flexiplace. Arrangements will be made to accommodate any employee with a handicapping condition to participate in the focus group meetings (e.g., other locations, telephone conference, etc.).

All parties to this agreement will receive copies of focus group reports.

3. Evaluation. Evaluation of this pilot program is critical to determine the feasibility and desirability of Flexiplace as an alternative work arrangement. Surveys have been developed and will be administered by the Office of Personnel Management (OPM), under the guidance of the President's Council on Management Improvement (PCMI), prior to project implementation, after the first six-month period, and overall at the completion of the pilot. Employees and supervisors will be surveyed to evaluate their perceptions of the impact of the Flexiplace arrangement. We anticipate evaluating the effectiveness of, and costs associated with, Flexiplace at the conclusion of the one-year pilot project.

8

Whenever such transfers or position changes occur, the following actions should be taken:

- 1. If the change results in a new supervisor for the Flexiplace employee and the employee is continuing Flexiplace participation the new supervisor should be provided orientation/training, scheduled for focus group attendance, and given any relevant information/materials associated with progress of the project: and the Agency Coordinator should be notified.
- 2. If the change results in participation termination for one or more Flexiplace employees, termination procedures, discussed in the previous section, should be followed for each employee affected.

All parties to this agreement will receive copies of changes made as a result of job position changes (transfers).

EPA Headquarters The Federal Flexible Workplace Project

FLEXIPLACE



WORK AGREEMENT

EPA HEADQUARTERS PILOT FLEXIBLE WORKPLACE PROJECT WORK AGREEMENT

The following constitutes an agreement between:									
(Ages	9)		(Employs	×)					
	of the terms and conditions of the Pilot Flexible Workplace Project								
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pay, s	pecial salaty rates, l	cave and travel entitle	menu will be	pased on th	e employee's o	ment data se	MOD		

- 5. Employee's timekeeper will have a copy of the employee's Pilot Flexible Workplace Project schedule. Employee's time and attendance will be recorded as performing official duties at the official duty station. Employee's supervisor will certify bi-weekly time and attendance for hours worked. Employees must complete the "Employee Self-Certification Time and Attendance Report" (Attachment 1) and return it to their supervisor on a bi-weekly basis.
- 6. Employee must obtain supervisory approval before taking leave in accordance with established office procedures. By signing this agreement employee agrees to follow established procedures for requesting and obtaining approval of leave.
- 7. Employee will continue to work in pay status while working at his/her alternate duty station. An employee who works overtime, which has been ordered and approved in advance, will be compensated in accordance with applicable laws, regulations and FPM guidance. By signing this agreement, employee agrees to obtain proper approval for overtime work. Failure to adhere to proper approval for overtime work may result in the employee's removal from the Pilot Flexible Workplace Project or other appropriate action (e.g., disciplinary, etc.).
- 8. An employee who borrows Government equipment, will protect the Government equipment in accordance with the procedures established in FIRMR Bulletin 30 dated October 15, 1985. Government-owned equipment will be installed, serviced and maintained by the Government. An employee who provides his/her own equipment is responsible for installing, servicing and maintaining it. No additional liability for loss/damage of government property/equipment will be placed upon employees under this program beyond existing requirements.
- 9. Provided the employee is given at least 24 hours advance notice, the employee agrees to permit periodic home inspections by the Government of the alternate duty station during the employee's normal working hours to ensure proper maintenance of Government-owned equipment and duty station conformance with safety standards.
- 10. The Government is not liable for damages to an employee's personal or real property during the course of performance of official duties or while using Government equipment in the employee's alternate duty station, except to the extent the Government is liable under the Federal Tort Claims Act or under the Military Personnel and Civilian Employees Claims Act.
- 11. The Government is not responsible for operating costs, home maintenance or any other incidental costs (e.g., utilities)—whatsoever associated with the use of the employee's alternate duty station (e.g., home residence). The Government can pay for installation, monthly or local use charges for telephone service. The Government will provide all necessary office supplies (such as paper, pens, printer ribbons, diskettes, envelopes, tape, staples, etc.). By participating in the Pilot Flexible Workplace Project, the employee does not relinquish any entitlement to reimbursement for authorized expenses incurred while conducting business for the Government, as provided for by statute and implementing regulations. This includes pre-approved long distance business-related telephone calls.
- 12. Employee is covered under the Federal Employee's Compensation Act if injured in the course of actually performing official duties at the official or alternate duty station.

Any accident or injury occurring at the alternate duty station must be brought to the immediate attention of the supervisor. Because an employment-related accident sustained by an employee participating in the Pilot Flexible Workplace Project could occur outside of the premises of the official duty station, the supervisor must investigate all reports immediately following notification.

Employees must complete the "Employee Self-Certification Safety Checklist" (Attachment 2), which

identifies algulficant safety standards that should be met and return it to their supervisor prior to a Pilot Flexible Workplace Project agreement being entered into.

- 13. Employee will communicate with the supervisor to receive assignments and have completed work reviewed in accordance with the supervisor's instructions.
- 14. Employee will complete all assigned work in accordance with the supervisor's instructions.
- 15. Supervisor will evaluate employee's job performance against performance standards and measures established in the employee's performance agreement.
- 16. Regular and required progress reporting, as defined by the supervisor, by the employee will be used by the supervisor in his/her assessment of employee's job performance.
- 17. At intervals specified in the Pliot Flexible Workplace Project (e.g., beginning of pilot, 6-month interval and end of pilot), the supervisor and the employee will complete surveys which summarize the impact of the Pilot Flexible Workplace Project on the office, the employee, the supervisor and other organizational components.
- 18. To participate in the Pilot Ficzibie Workpiace Project, an employee's most recent performance rating of record must be fully successful or better. This does not apply to employees who are statutorily exempt from performance ratings (e.g., Administrative Law Judges).
- 19. To participate in the Pilot Flexible Workplack Project, an employee's current performance agreement must contain performance standards and measures covering work completed at the official duty station as well as work completed at the alternate daty station.
- 20. Employee agrees to use approved safeguards to protect Government records from unauthorized disclosure or damage and to comply with the requirements set forth in the Privacy Art of 1974, as amended, 5 U.S.C. 5524.
- 21. Employee and supervisor agree to complete and submit Pilot Flexible Workplace Project evaluation materials and to attend periodic (e.g., monthly, bi-monthly) focus group meetings as required by the project guidance. Arrangements will be made to accommodate any employee with a handicapping condition to participate in the focus group meetings, (e.g., other locations, telephone conference, etc.).
- 22. Employee may terminate participation in the Pilot Flexible Workplace Project at any time. Management has the right to remove the employee from the Project if the employee's performance declines or if the Project Mills to meet the needs of the organization, as defined by the supervisor.
- 23. Employee appres to perform his/her officially assigned duties at either the official duty station or the alternate duty station. Failure to comply with this provision may result in charge of leave, loss of pay, termination of participation in the Project, or disciplinary action, as warranted, based on the situation.
- 24. Employee agrees not to conduct unauthorized personal business while in official duty status at the official or alternate duty station (e.g., childrare, eldercare, home repairs, real estate, etc.).

Employee	Date	
Supervisor	Date	
Approving Official	Date	
Headquarters Project Coordinator	Date	
Please return a copy of this agreement to:		
Attention: Rosai 401 M	ricplace Project Coordinator na Tucker (PM-212) Street, S.W. (Room 3906M) gton, D.C. 20460	

Your Personnel Service Manager

(2)

Attachment (1)

PA MENDQUARTERS FILOT FLEXIBLE WORKPLACE PROJECT MENIOTEE SELF-CERTIFICATION TIME AND ATTEMDANCE REPORT

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PILOT PLEXIBLE WORKPLACE PROJECT EMPLOYEE SELF-CERTIFICATION SAFETY CHECKLIST

XXX		ODE NUMBER:				
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1.	Is the space free of asbestos materials?	containing -	Yes No			
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24.	and the second of the second o	ards (in	Yes_ No			
5.	Is there a potable (drinkable)	water supply?	Yes No			
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8.	Are all stairs with 4 or more steps equipped with handrails?	Yes	No
9.	Are all circuit breakers and/or fuses in the electrical panel labeled as to intended service?	Yes	No
10.	Do circuit breakers clearly indicate if they are in the open or closed position?	Yes	No
11.	Is all electrical equipment free of recognized hazards that would cause physical harm (frayed wires, bare conductors, loose wires, flexible wires running through walls, exposed wires fixed to the ceiling)?	Yes	No
12.	Will the building's electrical system permit the grounding of electrical equipment?	Yes	No
13.	Are aisles, doorways and corners free of obstructions to permit visibility and movement?	Yes	No
14.	Are file cabinets and storage closets arranged so drawers and doors do not open into walkways?	Yes	No
15.	Do chairs have any loose casters (wheels)? Are the rungs and legs of chairs sturdy?	Yes	
16.	Is the office overly furnished?	Yes	No
17.	Are the phone lines, electrical cords, and extension wires secured under a desk or alongside a baseboard?	Yes	No
18.	Is the office space neat, clean and free of excessive amounts of combustibles?	Yes	No
19.	Are floor surfaces clean, dry, level and free of worn or frayed seams?	Yes	No

20.	Are carpets well free of frayed or	secured to the worn seams?	floor and	Yes	No
•	•.			· .	
Empl	oyee Signature		Date		

Immediate Supervisor's Signature (approved/disapproved)

Date

PECIAL NOTE: SUPERVISORS ARE ENCOURAGED TO CONDUCT AN ON-SITE INSPECTION FOR ANY EMPLOYEE CHECKING FIVE OR HORE NO AMENERS. EMPLOYEES ARE RESPONSIBLE FOR IMPORMING TERMS SUPERVISOR OF ANY SIGNIFICANT CRANGE.

Please return a copy of this form to:

- (1) Headquarters Flexible Workplace Project Coordinator
 Attention: Rosanna Tucker (PM-212)
 401 M Street, S.W. (Roca 3906M)
 Washington, D.C. 20460
- (2) Your Personnel Service Manager

TYA MEADQUARTERS PILOT PLEXIBLE WORKPLACE PROJECT SUPERVISOR-EMPLOYEE CHECKOUT LIST

The following checklist is designed to ensure that your pilot Plexible Workplace Project employee is properly oriented to the policies and procedures of the Project. Questions 4, 5 and 6 may not be applicable to your Pilot Plexible Workplace Project employee. If this is the case, simply state not-applicable or M/A.

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MYKI	OF PILOT FLEXIBLE WORKFLACE PROJECT EMPLOYEE:
HAMI	OF INCEDIATE SUPERVISOR:
-	Date- Completed
1.	Employee has read PCMI and EPA project guidance outlining policies and procedures of the pilot program.
2. .	Employee has been provided with a schedule of duty hours and location to be conducted.
3.	Employee has been issued/has not been issued equipment.
4.	Equipment issued by the agency is documented.
5.	Check as applicable: See No Character Formature Other Policies and procedures for care of equipment issue by the agency have been explained and are clearly understood.
6.	Policies and procedures covering classified, secure or privacy act data have been discussed, and are clearly understood.
7.	Requirements for an adquate and safe alternate duty station have been discussed, and the employee certifies those requirements are met.
8.	Performance expectations have been discussed

9.					
10.	Employee	has particip	ated in the	OPM training.	
Empl	oyee Signs	iture		Date	
Inne	diate Supe	rvisor Signs	ture	Date	
Plea		a copy of th	is form to:	louimi nan Duni	at Canudin: : th
	(1)		Rosanna Tu	orkplace Projecker (PM-212) st, S.W. (Room , D.C. 20460	
	(2)	Your Person			

EPA Headquarters The Federal Flexible Workplace Project

FLEXIPLACE



QUESTIONS & ANSWERS GUIDE

EPA HEADQUARTERS THE FEDERAL FLEXIBLE WORKPLACE PROJECT FLEXIPLACE

QUESTIONS AND ANSWERS

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EXPLANATION OF FLEXIPLACE

1. WHAT IS FLEXIBLE WORKPLACE?

Flexible workplace means working somewhere other than in the traditional office, often using a computer and a modem to transmit data or information electronically. Flexiplace may include the following:

- Home-based -- working in a space specifically set aside as an office and/or an area in the employee's residence.
- Satellite facility working from an office not at the official worksite, such as another government agency, contractor, etc.

2. WHAT TYPES OF JOBS ARE ADAPTABLE TO A FLEXIBLE WORKPLACE PROGRAM?

- Easily quantifiable tasks (data/word processing)
- * Project-oriented tasks (those that primarily require one to think or write)
- * Reading/processing tasks (reading proposals and reviews, making funding decisions, conducting research)
- Specific examples include -- Management and Program Analyst, Computer Programmer, Personnel Specialist, Claims Examiner, Clerk-Typist, Engineer, Scientist, Environmental Protection Specialist, etc.

3. WHAT IF AN EMPLOYEE NEEDS TO WORK AT HOME ONLY ONCE IN A-WHILE, DOES THE FLEXIBLE WORKPLACE PILOT PROGRAM ALLOW FOR THIS?

Yes. Short-term infrequent periods of work at home can currently be approved under existing supervisory authorities. Some situations where temporary flexiplace arrangements may work well include the following:

During the convalescence of a short term injury or illness.

- When the work office itself is not useable, e.g., during office renovation.
- Maternity or paternity reasons.
- Special projects of short duration or of an infrequent or occasional nature.

4. WHAT ABOUT THE FLEXIBLE WORKPLACE PROJECT AS A MEANS TO ATTRACT DISABLED PERSONS?

The flexible workplace program is an excellent way to attract individuals who are mobility-limited. Technological advances enable us to support the disabled person with equipment that accommodates the individual's impairment.

5. WHY SHOULD EPA HEADQUARTERS TRY FLEXIPLACE?

Reasons include, but are not limited to: increased ability to attract and retain employees in critical occupations and positions; targeting labor markets such as handicapped individuals; reducing space and associated costs; or enabling offices to more efficiently conduct their work by allowing increased flexibility in the location of the work site; and, most important to show a continuing support of one of our most significant programs — the reduction of air pollution.

Flexiplace is designed to solve problems. As the nature of this program requires voluntary participation of EPA-Headquarters employees, from senior managers through individual workers, there has to be a driving reason for establishing the program in an organization.

6. WILL EPA-HEADQUARTERS RESOURCES BE MADE AVAILABLE FOR THE PROGRAM OFFICES?

EPA-Headquarters is unable to provide additional funding, therefore, either program office resources or those already owned by the employee (such as computers) must be used. Identify tools the employee will need while working at the alternative workplace. Ensure that the employee has access to necessary reference sources and other materials.

7. IF I WORK AT HOME CAN I PROVIDE ALL OF MY OWN CHILD CARE OR ELDER CARE SERVICES?

Probably not. Flexiplace arrangements can provide valuable assistance in the management of work/family schedules, but it is not a substitute for child/elder care. Based on

experience in both the private and public sector, the care of young children is likely to disrupt work. Flexiplace employees must have appropriate child/elder care available.

8 ARE THERE ANY LOCAL GOVERNMENT CONCERNS THAT MIGHT AFFECT TELECOMMUTERS?

Zoning regulations are administered locally by the city, county or other political entity. Restrictions vary widely. Zoning restrictions in most ares should not pose an obstacle to Flexiplace arrangements. Typical provisions in zoning ordinances are:

- work at home is allowed under most ordinances;
- zoning ordinances are aimed at jobs that affect the character of neighborhoods with noise, odors, extra traffic, extra demands on municipal services, signs;
- zoning authorities are generally unconcerned with work at home until neighbors complain, whereupon authorities may act against the home office workers; and
- the newness of the work at home trend has caught many local planning officials unprepared. There is considerable confusion over whether telecommuting is regulated "home occupation." Some persons engaged in "home occupations" must have license, pay a fee, and are subject to specific restrictions. Flexiplace employees are obligated to review local ordinances through their community association, landlord, or local authorities.

9. IS THERE A DOCUMENT THAT CLARIFIES EMPLOYEE AND MANAGEMENT ROLES AND RESPONSIBILITIES IN FLEXIPLACE?

Flexiplace managers and employees will sign work agreements to ensure they fully comprehend what is expected.

BENEFITS

1. SPECIFICALLY, WHAT ARE THE BENEFITS OF A FLEXIBLE WORKPLACE PROGRAM:

Many benefits have been identified from flexible workplace programs. Typical benefits found in the private sector are:

Management Benefits

- Improvements in employee effectiveness and morale.
- Reduction in office space, parking facilities and transportation costs.
- Improvement of communications between supervisor and employee.
- * Attraction and retention of skilled employees and reduction in employee turnover rates.
- Expands labor pool, provides access to disabled.
- Decline of absenteeism.
- Accommodation of trained employees with health problems while they are still able and want to work.
- * Carry over of benefits of management-by-results to other parts of the organization.
- Provides forward-looking corporate image.

Employee Benefits

- Reduced commuting time.
- Increased flexibility to coordinate work schedules with personal and family priorities.
- Ability of employees to capitalize on peak productivity periods.

- More employee control over his/her life.
- Reduction in costs for transportation, food and clothing.
- Improvement of communications between supervisor and employee.

Societal Benefits

- Reduction in commute trips and traffic congestion.
- Reduction in air pollution and conservation of transportation fuels (energy conservation).
- Improved employment opportunities for the disabled and mobility-restricted.
- Reduction in problems associated with elder care and "latch-key" children.

2 WON'T PRODUCTIVITY GO DOWN IF AN INDIVIDUAL IS NOT BEING OBSERVED AT WORK?

Private industry has found that productivity is often increased when an individual works off site, partly because of fewer interruptions and partly because the individual typically has a strong incentive to prove the benefits to the employer of off-site work.

PARTICIPATION IN THE PILOT

1. WHY WOULD MANAGERS WANT TO PARTICIPATE?

Flexiplace is a management program that may increase productivity, improve morale, and that provides greater flexibility as well as a retention tool.

2 WHY WOULD EMPLOYEES WANT TO PARTICIPATE?

If employees commute two hours one-way, they may be interested in the possible reduction in car insurance and the ability to be more in control of their lives. If there is too little space in the office, with many distractions, flexiplace may enable the employee to be more productive. The employee may find family and home management is facilitated.

3. DOES AN EMPLOYEE HAVE A RIGHT TO WORK AT HOME?

No. Participation in the flexible workplace project is not a right. Management is responsible for deciding if the position is one that is appropriate for off-site work and for examining both the content of the work and the performance of the employee. Participation in the program is not expected to be routine. Because this is a management work option, there is no automatic right of the employee to continue participation.

4. CAN A SUPERVISOR REQUIRE AN EMPLOYEE TO WORK AT HOME?

No. Participation in the flexible workplace program is entirely voluntary on the part of the employee.

5. CAN EMPLOYEES VOLUNTARILY WORK EXCLUSIVELY AT HOME?

This is discouraged. However, it is not prohibited. Successful programs have shown that employees need to spend at least part of the week in the office to minimize isolation and communication problems, facilitate integration of the employee with those in the office, and to ease supervisors' adjustment. Flexiplace employees should be scheduled to work no more than one to three days per week outside of the office. This will allow for face-to-face meetings, provide access to facilities not available at the alternative workplace, and, equally important will counter feelings of isolation.

6. DOES WORK AT HOME MEAN EMPLOYEES CAN SET THEIR OWN SCHEDULE?

Yes and no. The process of establishing work schedules permits periodic adjustments, as needed, to achieve an optimal schedule suiting employee and organizational requirements. Developing fixed times during the day for supervisor/employee telephone conversations may be

helpful to ensure optimum communication.

7. MUST EMPLOYEE BE COMPUTER LITERATE TO PARTICIPATE?

No. This is not a computer-based program. The selection criteria are broad enough to include employees who do not work with computers.

R ARE THERE WAYS TO REDUCE EMPLOYEE ISOLATION?

The telecommuter will be an employee whom a supervisor considers worthy of trust. These workers should be made to feel they are a part of the team. They need to be aware of what's going on in the office while they're off-site; staff meetings should be held on days when they are scheduled to be in the office and these employees should be considered equally with other non-participants in selection, performance, or any other employee/employer matters.

9. CAN A SUPERVISOR PARTICIPATE IN THE FLEXIBLE WORKPLACE PROGRAM?

Possibly. Generally, the nature of supervisory positions makes use of the program by supervisors impractical if more than one work day at home is scheduled.

10. WHO CAN PARTICIPATE?

Management will identify participants from among employees in their organization. Supervisory agreement and concurrence is a must, as is support from higher management.

11. WHY CAN'T EVERYBODY PARTICIPATE?

As with any new endeavor it is wise to start slowly with a small contingent of employees at the test locations. There may be pressures to grow larger early within the program as non-participants begin to see how the program is working. Managers interested in participating in the program after the test period begins need to contact the Headquarters Program Coordinator.

12 THE EPA-HEADQUARTERS POLICY STATEMENT SETS NO SPECIFIC LIMITS FOR THE FREQUENCY OF WORK AT HOME, THE PERFORMANCE LEVEL OF EMPLOYEE, OR THE LENGTH OF TIME THE INDIVIDUAL HAS BEEN EMPLOYED. ARE THERE GUIDELINES IN THESE AREAS?

Management has decided that there is enough diversity in the Agency that these decisions should be left to individual managers. For example, a disabled individual might be hired specifically to work at home, and might not have worked on site at EPA at all. However, we can offer some guidance based on private sector experience for more typical situations.

- Length of Service. Work at home is probably best undertaken by an individual who "knows" the Agency in the sense of understanding its rules and regulations and its culture the way it functions in addition to formal rules and regulations. For example, it is probably better to allow a current employee to work off site than someone who has never been at the Agency.
- Frequency of Work at Home. Private sector experience indicates that full-time work at home is generally not a good idea over an extended period of time. The employee and employer lose contact with each other in both formal and informal ways. Typical frequencies found in the private sector are one or two days per week.
- Performance Level of the Individual. Almost all studies of off-site work suggest that individuals who are successful at such work are highly motivated and selfstarters. Their guidance and standards for accomplishment come as much from within as from their supervisors. Such individuals tend to be above-average employees, and a fully successful performance rating is required.

IDENTIFICATION OF JOB TASKSIEMPLOYEES

1. WHAT TYPES OF JOBS ARE ADAPTABLE TO A FLEXIBLE WORKPLACE PROGRAM?

- Easily quantifiable tasks e.g., data processing, word processing.
- Project oriented tasks e.g., reading proposals and reviews, making funding decisions, conducting research
- Specific examples include Management and Program Analyst; Computer Programmer, Personnal Staffing Specialist; Technical Writer, Attorney, etc.

2 WHAT ABOUT FLEXIBLE WORKPLACE PROGRAMS AS A MEANS TO ATTRACT AND RETAIN QUALIFIED DISABLED PERSONS?

The flexible workplace program is an excellent way to attract individuals who are mobility-limited. Technological advances enable managers to support the disabled person with equipment that accommodates the individual's impairment. Federal information Resource Management Bulletin (FIRMR) Bulletin 56 establishes guidelines for the acquisition of automatic data processing equipment that provides electronic equipment accessibility for disabled Federal employees and access to public information resources.

3. CAN EMPLOYEES WORKING AT HOME PROVIDE ALL OF THEIR OWN CHILD OR ELDER CARE SERVICES?

Probably not. Flexiplace arrangments can provide valuable assistance in the management of work/family schedules, but it is not a substitute for child/elder care. Based on experience in both the private and public sector, the care of young children is likely to disrupt work. Flexiplace employees must have appropriate child/elder care available.

4. IS THERE A DOCUMENT THAT CLARIFIES EMPLOYEE AND MANAGEMENT ROLES AND RESPONSIBILITIES IN FLEXIPLACE?

Flexiplace supervisors and employees will sign work agreements to ensure they fully comprehend what is expected.

COST FACTORS

1. WHAT ARE THE COST FACTORS FOR SETTING UP A FLEXIPLACE ARRANGEMENT?

For some employees the up-front costs can be minimal or nonexistent. More commonly, the employee will need access to a variety of equipment and/or will use the telephone extensively on flexiplace days. The following types of up-front and ongoing expenses may be incurred by the agency.

- Long distance charges
- Telephone installation and usage charges (other than long distance)
- Computer or typewriter assigned to the employee's home
- * Computer software
- Modem and possible additional computer usage charges
- Modifications to the central computer to allow employees to dial in
- Equipment maintenance and repair charges
- * Remote technical assistance
- Replacement of damaged or lost equipment
- Fax machine

The costs to establish and maintain a satellite facility are similar to those for any field office: remodeling, rent, telecommunications lines and equipment, utilities, computer equipment, photocopier and other office machines, furniture, and so forth.

2. WILL THE EMPLOYEE BE REIMBURSED FOR UTILITY AND OTHER EXPENSES ASSOCIATED WITH OFF-SITE WORK?

Generally, no. The Government assumes no responsibility for participating employee's expenses related to heating, electricity, water, and space usage. The rationale is that the benefits of working at home offset incidental increases in utility expenses. The exception is for

the use of the employee's personal phone for business-related long-distance phone calls. Current GSA FPM regulation (CFR 41, 101-7i) allows for local travel reimbursement for preapproved long distance telephone calls.

3. CAN THE EMPLOYEE BE REIMBURSED FOR TELEPHONE INSTALLATION COSTS?

Yes, Public Law 101509 allows Federal agencies participating in the Flexiplace pilot study to allocate funds for the installation of phone lines into employees' homes, provided that adequate safeguards against misuse exist. Specifically:

"Notwithstanding any provisions of this Act or any other Act, during the fiscal year ending September 30, 1991, any department, division, bureau, or office participating in the Federal Flexiplace Project may use funds appropriated in this or any other Act to install telephone lines, necessary equipment, and pay monthly charges, in any private residence or private apartment, provided that the head of the department, division, bureau, or office certifies that adequate safeguards against private misuse exist, and that the service is necessary for direct support of the agency's mission."

SUPERVISORY RESPONSIBILITIES

1. HOW DO I SCREEN POTENTIAL EMPLOYEES FOR CONSIDERATION FOR THE PILOT PROGRAM?

Employees who would be considered successful candidates for flexiplace generally have a number of work-related characteristics in common, including such qualities as:

- A history of reliable and responsible discharge of work duries
- A full understanding of the operations of the organization
- Trust of his/her supervisor
- Ability to establish priorities and manage his/her own time
- A proven track record of personal motivation which is reflected in past performance ratings

2. AS A MANAGER, WHAT DO I NEED TO CONSIDER BEFORE AGREEING TO A WORK AT HOME ARRANGEMENT?

Before a manager can consider a flexiplace request seriously, the manager and worker must examine the job requirements. While some jobs can be performed almost 100% off-site, most jobs require a certain amount of time at the main office. For example, one component of a "flexiplace" job may be processing of information. Does a worker's job require the researching, processing, and dispensing of information? If a job has a large information component to it, chances are that a certain percentage of the job can be done off-site.

Obviously, jobs that require the worker to perform a hands-on service for others, such as supervision, mail room service, supplies delivery, reproduction/printing, etc., are not adaptable to flexiplace.

After deciding that a certain job has flexiplace possibilities, other criteria must be explored.

• Knowledge Requirements: Does the employee have all the knowledge needed to work at home? Does the employee need close supervision or input from others that is only available at the office?

- <u>Contact Requirements</u>: What percentage of the job is devoted to "face-to-face" contact with other employees or agencies, the public or internal agency staff? Can contact be readjusted to allow for telephone communications or can such contact be conducted when the employee is at the conventional office?
- <u>Reference Materials Requirements</u>: What percentage of the job requires resources located in the main office? Can these resources be easily removed and taken home for a day or two? Are these resources available through other means such as a computer-accessible library service?
- <u>Special Equipment Requirements</u>: What percentage of the job relies upon access to photocopiers, telefax machines, or other specialized equipment? Can access needs be grouped and scheduled for days when the employee is in the conventional office?
- Travel Requirements: Does the job involve field work? Can trips begin or end at the home office rather than the main office? Can paperwork be done at home?
- <u>Information Security Requirements</u>: Can tasks which are completed at home (i.e., which don't violate security procedures) be grouped and scheduled for flexiplace days?

3. HOW CAN I MONITOR WORK WHEN THE INDIVIDUAL IS NOT PHYSICALLY PRESENT AT EPA-HEADQUARTERS?

With quantifiable tasks, it is a fairly simple matter to measure output, and this should be done, both as to quantity and quality, as it is now being done in the office. For non-quantifiable or project-oriented tasks, measurement is less direct, but no different from their measurement now. Normally, this would involve:

- Establishing the nature and objective of the task.
- Setting a deadline or due date.
- Setting status report/meeting periods (e.g., weekly).

Measuring the employee's output with his/her prior on-site work history and/or similar tasks that are being done by on-site workers should enable the supervisor to judge the productivity of a participant in the flexible workplace program. A flexible workplace program needs both good planning and good management to be effective.

4. WHAT ABOUT THE IMPACT ON THE OFFICE WHEN SOME EMPLOYEES ARE WORKING OFF SITE?

Before an employee begins to work off-site, certain guidelines must be established to minimize adverse impact on other staff members. The overall interests of the office must take precedence over working off-site. A supervisor may require an employee to be on-site on a regular off-site day if the needs of the office require this. In addition, one person's off-site work should not adversely affect the performance of other employees. Flexiplace should not put a burden on staff remaining in the office. Not only should an equitable distribution of workload be maintained, but methods should be instituted to ensure that office employes do not have to handle the employee's work.

5. WHAT IS THE EMPLOYEE'S OFFICIAL DUTY STATION, SINCE PART OF THEIR WORK WEEK WILL BE IN ANOTHER LOCATION?

The official duty station for purposes of the flexiplace pilot program is the traditional office. All pay, special salary rates, leave, travel entitlements are based on the official duty station.

6. WHAT IF A MANAGER BELIEVES THE ARRANGEMENT WITH AN EMPLOYEE IS NOT WORKING OUT?

Management has the right to end participation of an employee in the program. Flexible workplace arrangements are not a right or condition of employment. Because this is a management work option, there is no automatic right of the employee to continue participation. Management may end an employee's participation in the program when the employee's performance declines or if the project fails to benefit organizational needs. Whenever feasible, the agency should provide sufficient notice prior to the cancellation of the program.

Cancellation of an employee's participation for cause may be immediate and does not require any advance written notice. The employee may also request to end participation, without cause, at anytime. In this situation, management will make arrangements for the employee to begin working at the main office as quickly as possible.

7. DOES AN EMPLOYEE HAVE A RIGHT TO WORK AT HOME?

No. Participation in the flexible workplace program is not a right. The manager is responsible for deciding if the position is one that is appropriate for off-site work, examining both the content of the work and the performance of the employee. Participation in the program is not expected to be routine.

& CAN A SUPERVISOR REQUIRE AN EMPLOYEE TO WORK AT HOME?

No. Participation in the flexible workplace program is entirely voluntary on the part of the employee.

9. WHAT ABOUT THE FLEXIBLE WORKPLACE PROGRAM AS A MEANS TO ATTRACT DISABLED PERSONS TO EPA?

The flexible workplace program is an excellent avenue for attracting individuals who are mobility limited. Technological advances enable us to support the disabled person with equipment that accommodates the individual's impairment. FIRMR Bulletin 56 establishes guidelines for the acquisition of automatic data processing equipment that provides electronic equipment accessibility for disabled Federal employees and access to public information resources. OHRM will be happy to assist managers who may want to examine prospects for employing disabled individuals to work at home.

10. WON'T PRODUCTIVITY DECLINE IF AN INDIVIDUAL IS NOT BEING SUPERVISED ON-SITE?

Private industry has found that productivity is often increased when an individual works off-site, partly because of fewer interruptions, distractions, and partly because the individual typically has a strong incentive to prove the benefits to the employer of off-site work.

11. SHOULD A SPECIFIC SCHEDULE BE SET FOR THE OFF-SITE WORK?

Yes. All work schedules are discretionary and require management approval. Any work schedule (e.g., flextime, 5-4-9, etc.) may be approved for a flexiplace employee. The work schedule must be consistent with requirements of the employee's work group and provisions of the employee's collective bargaining agreement. A fixed and pre-set schedule of off-site work hours must be established by the supervisor prior to the employee working off-site. During off-site hours, the employee must perform work at a pre-determined and agency-approved site (e.g., home, satellite facility). Absences from the off-site work site (e.g., visits on official business to attend meetings) must be coordinated with the supervisor at the earliest time practicable.

Temporary flexiplace assignments or changes in work schedules may be made at management's discretion to meet management needs or to accommodate an employee's request.

INFORMATION SECURITY AND PRIVACY ACT REQUIREMENTS

1. ARE THERE SOME RECORDS THAT CAN'T BE TAKEN HOME?

Yes. Official, unreplaceable documents and permanent records will not be taken home. Since these records exist mainly in hard copy, they are typically inaccessible through electronic means, and should be xeroxed if appropriate for work at home. No classified records may be removed from the official worksite and maintained at the Flexiplace work station.

2 WHAT ARE THE PRIVACY ACT CONSIDERATIONS?

Care must be taken to ensure that records subject to the Privacy Act and sensitive nonclassified data are not disclosed to anyone except to those who are authorized access to such information in order to perform their duties. Organizations allowing employees to access records subject to the Privacy Act from a remote work site must maintain appropriate administrative, technical, and physical safeguards to ensure the security and confidentiality of the records. When records subject to the Privacy Act are maintained or used by employees working at home or at other remote locations, installations should revise the appropriate record system notices to indicate that the off-site system location is authorized.

PERFORMANCE MANAGEMENT AND POSITION DESCRIPTIONS

1. IS MANAGING A TELECOMMUTER DIFFERENT THAN AN OFFICE-BOUND WORKER?

Yes, in some ways. The performance plan should be similar to the current one. Managers of telecommuters must be able to communicate well with their employees and measure performance by results (not just observation). Managers must compensate for the lack of daily face-to-face assessment and feedback by clearly defining tasks and expectations. Actual work performance should be measurable against quantity or quality norms in order that managers may certify time and attendance records.

Managers who are not comfortable managing by results, and who need to observe actual employee performance, should not participate.

Management has the right to remove individual employees from the program when performance declines or the program no longer benefits organizational needs.

2. DO PERFORMANCE ELEMENTS AND STANDARDS NEED TO BE REWRITTEN?

Normally not. Critical elements and performance standards should generally mirror those already in place, with adjustments for unique circumstances. Generally, measures of work output for Flexiplace employees should be based on experience in the traditional office. If this is not possible, establish measures in terms of quantity and quality norms developed jointly by the supervisor and the employee and monitored through scheduled and required progress reporting.

3. DO POSITION DESCRIPTIONS NEED TO BE REWRITTEN?

Probably not. Basic duties should not change, however the factors of supervisory controls or work environment may change.

TIME AND ATTENDANCE

1. ARE FLEXITIME SCHEDULES PERMISSABLE UNDER FLEXIPLACE?

Yes. A regular schedules makes it easier to stay in touch with colleagues and to be available to clients. Care must be taken not to approve any schedule that is inconsistent with currently available work schedules. Employees working under such schedules can, depending on the degree of flexibility permitted by their supervisors, tailor their work hours within the parameters permitted by the organization. However, completely unstructured arrangements are unacceptable. Supervisors must approve flexitime schedules in advance to ensure that employees' time and attendance can be properly certified and to preclude any liability for premium or overtime pay.

2 SHOULD A SPECIFIC SCHEDULE BE SET FOR THE OFF-SITE WORK?

Yes. All work schedules are discretionary and require management approval. Any work schedule (e.g., flexitime, 5-4-9, etc.) may be approved for a flexiplace employee. The work schedule must be consistent with requirements of the employee's work group and provisions of the employee's collective bargaining agreement. A fixed and pre-set schedule of off-site work hours must be established by the supervisor prior to the employee working off-site. During off-site hours, the employee must perform work at a pre-determined and agency-approved site (e.g., home, satellite facility). Absences from the alternative work site (e.g., visits on official business to attend meetings) must be coordinated with the supervisor at the earliest time practicable.

3. ARE THERE ANY FAIR LABOR STANDARDS ACT (FLSA) CONSIDERATIONS UNIQUE TO TELECOMMUTERS?

No. FLSA entitlements are the same whether at home or at work. Managers should avoid the potential liability for "suffered or permitted" overtime under FLSA. Scheduling work to avoid unnecessary overtime is a long standing public policy.

4. WHAT IS MANAGEMENT'S RESPONSIBILITY IN FLSA ADMINISTRATION?

Management must ensure that only the work for which it intends to make payment is performed. Since the supervisor is not on the scene, FLSA overtime (or potential liability for FLSA overtime) could be hard to control if clear directions are not provided to participating employees. Supervisors must communicate work rules and monitor work activity. Non-exempt Flexiplace employees who work in excess of the hours approved by management to receive compensation should be removed from the program.

5. CAN AN EMPLOYEE EXTEND WORK HOURS TO ACCRUE RELIGIOUS COMPENSATORY TIME?

Yes, if the employee requests supervisory approval first and the work schedule is appropriate given the nature of the work being performed and the level of interaction with the office that is required. Employees must also fulfill all of the requirements for eligibility for religious compensatory time identified in FPM Chapter 550.

6. WHAT IS THE EMPLOYEE'S OFFICIAL DUTY STATION, SINCE PART OF THE WORK WEEK WILL BE IN ANOTHER LOCATION?

The official duty station for purposes of the flexiplace pilot program is the traditional office. All pay, special salary rates, leave, travel entitlements are based on the official duty station.

7. WHAT HAPPENS TO THE TELECOMMUTER IN AN EMERGENCY SITUATION THAT NORMALLY WOULD RESULT IN THE AGENCY CLOSING?

If the employee is working at home, and the main office closes, normally the Flexiplace employee will continue working at home. However, if for example, the employee's electricity fails while working at home, the supervisor may grant administrative leave. When an employee knows in advance of a situation that would preclude working at home, either time in the office or leave should be scheduled.

8. SINCE AN EMPLOYEE IS ALREADY AT HOME, DO THEY STILL NEED TO APPLY FOR LEAVE IN THE SAME MANNER?

Yes. The rules and procedures for leave administration apply the same regardless of the work site.

9. IS REPORTING TIME AND ATTENDANCE HANDLED ANY DIFFERENTLY?

No. The only requirement is that employees complete the "Self-Certification of Time and Attendance" form on a bi-weekly basis and turn it into their supervisor.

10. WHAT HAPPENS IF THE EMPLOYEE IS UNABLE TO PERFORM IN THE OFF-SITE LOCATION?

The Flexiplace arrangement should be terminated.

11. HOW CAN SUPERVISORS BE ASSURED THAT THE EMPLOYEE IS WORKING AT HOME?

(How do supervisors know the employee is working in the office?) The employee's completed work product is the indicator that he/she is working. All supervisors evaluate work based on results. This judgement won't change with Flexiplace. Flexiplace employees are dependable, self-motivated, and highly productive. Those considerations are the basis for employee participation in the pilot. Phone calls can ensure that employees are actually on duty when scheduled to work. Written agreements should specify times employees must be available. If home visits are called for, they should be done in accordance with the written agreement and in a manner that preserves trust and respect.

LIABILITY AND WORKERS' COMPENSATION

1. WHAT ABOUT LIABILITY FOR INJURIES AT HOME? HOW CAN A SUPERVISOR CERTIFY AN EMPLOYEE'S CLAIM FOR INJURY?

The Government is self-insured. Any Government exposure to liability would be covered under the Federal Tort Claims Act or the Federal Employees Compensation Act (workers' compensation). The Supervisor's signature on the request for compensation attests only to what the supervisor can reasonably know, whether the event occurred at a conventional work site or at an alternative work site (e.g., home) during official duty. Under normal circumstances, supervisors are often not present when an employee sustains an injury. Employees, in all situations, bear responsibility for informing their immediate supervisor of an injury at the earliest time possible. They must also provide details to the Department of Labor when filing a claim. The Federal equivalent of workers' compensation limits recovery by an employee injured while on duty to reasonable amounts.

It is also essential for a supervisor to require the employee to designate one area in the home as the official work station. The government's potential exposure to liability would then be restricted to that one area.

2 CAN FLEXIPLACE BE USED TO HELP PUT INJURED EMPLOYEES BACK TO WORK?

Yes. Flexible workplace arrangements can help to put injured employees back to work and off the compensation roles. Organizations may wish to determine which employees currently on the compensation rolls might be able to perform some portion of their work at home. Accommodations of special equipment or restructuring assignments may enable an employee to resume work and terminate workers' compensation.

FACILITIES

1. HOW DO SUPERVISORS ENSURE THAT THE ALTERNATE WORK AT HOME ARRANGEMENT IS SAFE?

Each participating employee should sign a "Self-Certification Safety Checklist" that proclaims the home safe. Employees are responsible for ensure that their homes comply with these health and safety requirements. Home offices must be clean and free of obstructions. The home must be in compliance with all building codes and free of hazardous materials. A supervisor may deny an employee the opportunity to participate or may rescind a flexiplace agreement based on safety problems in the home or suspected hazardous materials in the home. The supervisor may also have the home office inspected for compliance with safety requirements when deemed appropriate. Inspections will be by appointment only.

If an employee is injured while working at home, workers' compensation law and rules apply. Employees must notify their supervisors immediately and complete all necessary documents regarding the injury. Because an injury or illness sustained by a flexiplace employee will be outside the conventional work site, the supervisor must investigate, to the extent consistent with current practice, all reports immediately following notification.

2. WILL PROGRAM OFFICE RESOURCES BE MADE AVAILABLE FOR THE PROGRAM?

Decisions on this issue must be made by each participating organization depending on budget constraints. Components must identify tools the employee will need while working at the alternative workplace and ensure that the participating employee has access to the necessary reference sources and other materials.

3. WILL THE EMPLOYEE BE REIMBURSED FOR UTILITY AND OTHER EXPENSES ASSOCIATED WITH OFF-SITE WORK?

Generally no. The government assumes no responsibility for participating employees' expenses related to heating, electricity, water, and space usage. The rationale is that the benefits of working at home offset incidental increases in utility expenses. The agency can pay for long distance telephone calls made in the course of official business and approved by an appropriate agency official.

4. DOES THE HOME WORK STATION NEED TO BE INSPECTED?

Not necessarily. Offices in the home require adequate work space, light, telephone service, power, and climate. Requirements vary depending on the nature of the work and equipment needed to perform that work. All flexiplace arrangements should require employees

to have a specific room or area which is adequate for the performance of official duties. In addition, telecommuters must have a telephone to facilitate communication with their supervisor and organizations.

5. DO EMPLOYEES NEED TO NOTIFY THEIR LANDLORDS THAT THEY WILL BE WORKING AT HOME?

Yes. Landlords may have legitimate concerns such as cost factors associated with the use of utilities.

6. SHOULD MANAGEMENT'S RIGHT TO PERFORM A HOME OFFICE INSPECTION BE INCLUDED IN THE WORK AGREEMENT?

Yes. The work agreement, signed by the employee and his/her supervisor should allow the Agency to inspect the in-home work space, both at the time of installation of any EPA-owned equipment and at periodic intervals. Such inspections should be conducted at reasonable times and only as needed to protect EPA interests. Flexiplace requires that employees work only in their approved alternative workplace (whether home, satellite office or elsewhere).

7. ARE THERE FINANCIAL BENEFITS TO THE TELECOMMUTER?

Yes. There are potential savings to the employee resulting from reduced commuting costs (insurance, repairs, gas, etc.), older child or elder care savings, meals and clothing expenses.

8. WHAT EMPLOYEE COSTS ARE REIMBURSABLE?

Very few. EPA may not use appropriated funds to pay for items of personal expenses unless there is specific statutory authority. Most private sector Flexiplace programs do not pay any portion of employee utility expenses. EPA will not pay for utility expenses.

9. CAN EMPLOYEES BE REIMBURSED FOR OFFICIAL LONG-DISTANCE PHONE CALLS?

Yes. Consideration should be given to placing calls through the installation telephone operator, however, reimbursement may be made by using a local travel claim form and providing a copy of the employee's monthly telephone bill with official calls highlighted.

TELECOMMUNICATIONS AND EOUIPMENT

1. WHAT ARE THE COST FACTORS FOR SETTING UP A FLEXIPLACE ARRANGEMENT?

For some employees the up-front costs will be minimal or non-existent. More commonly, the employee will need access to a variety of equipment and/or will use the telephone extensively on flexiplace days. The following types of up-front and ongoing expenses may be incurred by the agency.:

- Long distance charges
- Telephone usage charges (other than long distance)
- * Computer or typewriter assigned to the employee's home
- Computer software
- Modem and possible additional computer usage charges
- Modifications to the central computer to allow employees to dial in
- Equipment maintenance and repair charges
- Remote technical assistance
- Replacement of damaged or lost equipment
- Fax machine

2 WHAT EQUIPMENT WILL THE EMPLOYEE NEED?

Some employees may do their work at home or in the office with pen and paper. Other employees may require computers, modems, or dedicated terminals to communicate with people and access the information needed to do their jobs. An important consideration is compatibility of equipment used at home with that of central office equipment. Compatible equipment facilitates a more efficient work at home arrangement. Typewriters, modems, telephones, or specialized office equipment may also be necessary.

3. CAN ORGANIZATIONS PROVIDE COMPUTERS FOR EMPLOYEES' USE OFF-SITE?

Each program office must establish its own policy on purchase and/or installation of equipment. Some program offices may agree to purchase or install equipment, while others, due to budget constraints or other management reasons, may choose not to. Program offices may choose to make this decision on a case-by-case basis considering such factors as the nature of the work, availability of existing equipment, etc. In some instances, participation in the program may be contingent on equipment costs.

The Government may place computers and other ADP and telecommunications equipment in the homes of employees while retaining ownership and control of hardware, software and data. In these situations, the Government is responsible for maintenance, repair and replacement of such equipment. It is important that employees understand that any Government-owned equipment used at home only be used for official purposes. Employees on flexiplace must adhere to all rules, regulations, and procedures relating to security and confidentiality for work that is sensitive or covered by the Privacy Act, and any other information handled in the course of work:

4. WHO IS RESPONSIBLE FOR TRANSPORTING EQUIPMENT (E.G., COMPUTER, MODEMS, PRINTERS, ETC.) TO AND FROM OFF-SITE LOCATIONS?

Transfer of computers, printers, modems and other data processing equipment to and from the office to the home residence is determined by the program office. Normally, organizations will make it the responsibility of the individual.

5. HOW DO I ARRANGE FOR EQUIPMENT REPAIR?

Maintenance, repair, and replacement of Government-owned equipment issued to the employees is the responsibility of the agency. The employee must notify his/her supervisor immediately, following a malfunction to EPA-owned equipment. If repairs are extensive, the employee may be asked to report to the main office until equipment is usable.

Employees are responsible for repair and maintenance of personally-owned equipment.

6. ARE THERE ANY OTHER COMPUTER-RELATED CONCERNS?

EPA may place computers and telecommunications equipment in employees' homes while retaining ownership and control of hardware, software, and data: All EPA-provided equipment is for official business; employees are prohibited from using such equipment for private purposes. EPA is responsible for maintaining and repairing such equipment.

7. IS REMOTE ELECTRONIC ACCESSIBILITY ACCEPTABLE?

Flexiplace imployees may need frequent access to records, regulations, handbooks, manuals, and files normally maintained at the office site. While it may not always be possible to duplicate paper records or maintain a library in the home or satellite office, personal computers with moderns will allow employees to communicate with the office from any location and access records stored electronically.

Electronic records are in many forms: operating data bses, on-line research data bases, files on personal computers, etc. Some examples are payroll and personnel data bases. For

Privacy Act and security reasons, such data bases are not accessible through dial (off-site) lines. It may be possible, however, to transfer some data to disc and subsequently use the data off-site.

ARE THERE SOME RECORDS THAT CAN NOT BE TAKEN HOME?

Yes. Official, unreplaceable documents and permanent records will not be taken home. Correspondence files and historical records are likely to be one-of-a-kind and may not be taken home. Since these records exist mainly in hard copy, they are typically inaccessible through electronic means. Only unclassified records will be maintained at the Flexiplace work station.

9. WHAT ARE THE PRIVACY ACT CONSIDERATIONS?

Care must be taken to ensure that records subject to the Privacy Act and sensitive unclassified data are not disclosed to anyone except to those who are authorized access to information in order to perform their duties. Organizations allowing employees to access records subject to the Privacy Act from a remote work site must maintain appropriate administrative, technical, and physical safeguards to ensure the security and confidentiality of the records. When records subject to the Privacy Act are maintained or used by employees working at home or other remote locations, organizations should revise the appropriate record system notices to indicate that the off-site system location is authorized.

10. CAN FLEXIPLACE ACCOMMODATE HANDICAPPED EMPLOYEES?

Yes. Current employment efforts which focus on accommodating handicapped employees in the regular office environment will continue, but such efforts can be supplemented by Flexiplace. Some severely disabled individuals can not commute to work or work for long periods without rest. Special computer technology and telecommunications can enable them to be valuable home workers.

CHILDCARE AND TAXES

1. WILL THE FLEXIBLE WORKPLACE PROGRAM REDUCE CHILDCARE COSTS?

Generally, no. Studies show that work at home and childcare are generally not compatible. Young children create too many distractions for the parent working at home. Flexiplace is not intended to serve as a substitute for child care. However, flexiplace may reduce child care costs by reducing the number of hours of care necessary due to time saved commuting. In some cases, it could eliminate the need for before and after school daycare.

The opportunity to participate in the program is offered only with the understanding that it is the responsibility of the employee to ensure that a proper work environment is maintained (e.g., dependent care arrangements are made so as to not interfere with the work, personal disruptions such as non-business telephone calls and visitors are kept to a minimum, etc.). The employee and his/her family should understand that the home office is just that, a space set aside for the employee to work. Family responsibilities must not interfere with work time at home.

2. DOES AN EMPLOYEE WHO USES A PORTION OF HIS OR HER HOME. QUALIFY FOR ANY FEDERAL TAX DEDUCTIONS!

Generally, no. However, employees should consult their tax advisors or the Internal Revenue Service for Information on tax laws and Interpretations that address their specific circumstances.

FOCUS GROUPS

1. WHAT ARE FOCUS GROUPS AND WHAT BENEFIT DO THEY SERVE?

Flexiplace focus groups consist of 5 to 15 participants (employees and supervisors may wish to meet in separate groups) to discuss and share their experience with Flexiplace. Experience has shown that these meetings will help ease participants through adjustment difficulties; provide information, ideas, and techniques for future Flexiplace program planning; and enhance work-related personal contacts. They also provide a source of spontaneous evaluation information on the Flexiplace program.

2 WHAT IS THE ROLE OF A FACILITATOR?

The Flexiplace Coordinator should arrange for facilitators and facilities for focus groups. A facilitator should give participants time to describe experiences and problems. The facilitator should encourage constructive solutions. The facilitators should indicates with training, teaching, discussion-leader, or related experience, who are interested in facilitating these groups, and has recommended that participating employees or supervisors not their interested in facilitating these group meeting, the facilitation is their notes and prepare a brief summary which should be forwarded to the Flexiplace consumator.

3. WHAT TOPICS SHOULD BE ADDRESSED AT FOCUS GROUP MEETINGS?

The following topics should be included:

- * notable incidents/experiences
- successes, positive aspects encountered
- surprises/problems encountered
- solutions tried/results
- group's recommendations
- actions planned/taken
- ways to improve the usefulness of focus groups

4. WHAT IS REQUIRED IN THE MEETING REPORT?

The report format should be as follows:

- facilitator name, organization name
- meeting date and length
- attendance
- summary/overview of any highlights
- specific discussion points as related to topic outline
- other points/facilitator comments

PITEALLS TO AVOID

Many of the common pitfalls and traps that new flexiplace employees and their supervisors may encounter have already been identified. Fortunately, ways to avoid these situations have also been developed. Much of the training for employees and their supervisors addresses how to get started correctly and how to deal with problem situations as they arise. The following are examples of some of the common pitfalls and traps to avoid:

Managers plan important meetings during scheduled work at home days.

Alternative: Set up a conference call.

Co-workers don't know when the employee will be in the office. There is a general sense that the employee is never around."

Alternative: Past a schedule when each employee is in the office and when they are out (either at home or on approved leave).

• Managers and employees do not have a clear understanding of work expectations.

Alternative: Define work expectations in advance to avoid misunderstanding.

Co-workers are not able to contact the employee (and are sometimes actively discouraged). Clerical staff are unclear on how or when to contact the employee. There is a reluctance to call employees at home on their flexiplace days.

Alternative: Provide staff with flexiplace phone number. Encourage staff to call employees on flexiplace days: Supervisors should set an example by calling employees on their name work days and insisting that others continue to transact bushess with employees working at home.

Employees are reluctant to leave the phone on their flexiplace days, even to use the restroom or take a break, because someone who called might think they are not working.

Alternative: Use an answering machine to take messages during your absences. Follow up with people immediately upon your return.

Employees run into technical problems with their computers and no one is available to assist them. Alternative: Establish procedures for call-in trouble shooting.

 Flexiplace is joked about as "goofing off." Flexiplace days are referred to by coworkers as days off.

Alternative: Explain or distribute benefits of flexiplace to other staff members. Make visible the work products that the flexiplace employee produces while working at home.

Employee feels a sense of isolation and loss of interaction with co-workers.

Alternative: Establish arrangements where the employee reports to the office a minimum of two days a week.

Encourage active communication via e-mail, voice mail,

Encourage active communication wa e-mail, voice mail, and telephone between telecommuters and the office staff.

Home/work boundaries are blurred.

Alternative: Keep your office separate from your living area by placing it in a separate room as far removed from the living area as possible. Keep a definite schedule of work time and personal time and stick to it.

 The organization incurs additional expenses associated with the provision of equipment and services such as telephone charges for computer connections and long-distance calls.

Alternative: Weigh additional costs against current and projected organizational needs. Factor in office space savings, potential recruitment savings, savings in training funds, and other "bottom line" savings to the organization.

APPENDIX C

FLEXITIME

ENVIRONMENTAL PROTECTION AGENCY

NOTICE

No. H 78-5

August 17, 1978

PERSONNEL

HEADQUARTERS FLEXITIME PROGRAM

On July 19, 1978, Agency management concurred in the recommendation of the Headquarters Flexitime Committee to adopt Flexitime on a permanent basis for all of Headquarters. This adoption comes after a successful experiment in the alternative work pattern. implemented the Headquarters Flexitime Program in November 1976 with a pledge of periodic program evaluation, and the Program has met with favorable managerial and employee reception. Many EPA field facilities and other Federal agencies experimenting with work hours have used our program as a role model. Prior to this permanent adoption, the Headquarters Flexitime Committee, composed of representatives of the various administrative functions and a representative of the local union, conducted two evaluations -- one in June of 1977 and one in late Earth of 1978. Your responses to both of these inquiries were overwhelmingly positive. On the basis of these evaluations and the subsequent recommendations of the headquarters Flexitime Committee, the Agency has made its decision to adopt Flexitime permanently in Headquarters.

To summarize the results of the latest survey, to which almost half of Headquarters employees responded, 91.3 percent of the employees favored continuation of the program; 4.6 percent opposed it; and 4.1 percent were undecided. Of the supervisors responding, over four-fifths felt Flexitime has had a positive effect on the overall operation of the headquarters facility, with 44.9 percent indicating a decrease in overtime expenses and over half indicating an increase in productivity. Employees also cited significant reductions in annual and sick leave usage as well as commuting time, along with increases in job satisfaction, individual productivity, and additional time for recreational, educational, family, and other activities.

To relterate the basics of the Flexitime Program, all full-time employees must work or otherwise account for eight hours per day plus the lunch time. Our core period, which is the period of time during which all full-time employees must be on the job, consists of the hours 9:30 a.m. - 3:30 p.m. Our flexible bands, which are those periods of time during which employees may request their times of arrival and departure, are 7:00 - 9:30 a.m. and 3:30 - 6:00 p.m. Our

customer band, which is the portion of the day during which we guarantee a full range of services, is 8:00 a.m. - 4:30 p.m. Employees desiring new Flexitime schedules must complete EPA Form 3160-3, Request for Flexible Hours, and submit it to their supervisor for approval. Schedules are to be compatible with the employing organization's needs and must not interfere with the efficiency or effectiveness of job performance.

For additional Program details, see "Flexitime in EPA: A Handbook for Supervisors and Employees," issued at the Program's inception in October 1976. This Handbook remains as the basis for the Readquarters Flexitime Program, with the exception of the provisions for time accounting, detailed on pages four and five. As revised in 1977, the Headquarters Flexitime Program no longer imposes such extra reporting requirements. Hanagers electing to impose the extra requirement must impose the time accounting requirement on a uniform basis, with all employees in their organizations subject to it. This authority—to require additional reporting or not—lies with individual staff office heads and division directors and may not be reassigned.

Additional copies of the Headquarters Flexitime Handbook are available in Room 3910, Waterside Mall. Address questions on the program to Agency Flexitime Coordinator (Ms. Laurie May) on 755-2620.

William J. Benoit
Acting Deputy Assistant
Administrator for Administration

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY

SUBJECT: Flexitime in EPA Headquarters

DATE OCT 2 2 1976

Alvin L. Alm

FROM: Assistant Administrator

for Planning and Management

TO: All Headquarters Employees

I am pleased to announce that Flexitime will be adopted in EPA Headquarters for a one year test period beginning November 15, 1976. The program will begin upon your office's implementation of the Flexitime procedures. If you are not ready to implement the program by November 15, it will then commence at a subsequent pay period.

To provide Headquarters personnel with a reference on the Flexitime program, we have developed the attached "Flexitime in EPA: A Handbook for Supervisors and Employees." Employees meetings will be held on Flexitime in late October and early November. Also, Personnel Management Division staff can be reached on 755-2630 to answer any questions on Flexitime. Your supervisor should also serve as a source of Flexitime guidance to you as you plan a schedule compatible with your organization's needs.

We want to emphasize the importance of your full cooperation in making Flexitime work in EPA. You should have a thorough understanding of how the program operates and realize that the use of Flexitime cannot in any way interfere with the efficiency and effectiveness of your job performance.

Attachment

FLEXITIME IN EPA

A HANDBOOK FOR SUPERVISORS AND EMPLOYEES



PURPOSE

This handbook has three major objectives:

- To acquaint all EPA-Headquarters employees with the concept of flexible work hours (Flexitime) and its benefits.
- To describe the EPA-RD model the degree of flexibility possible and the limitations.
- 3. To provide supervisors and employees with a quick and authoritative reference, which will provide information and answer questions on all major aspects of the work environment which might be affected by the introduction of Flexitime.

THE CONCEPT

What is Flexitime? The concept is simple. Pixed times of arrival and departure are replaced by a working day composed of two different types of times: core time and flexible time.

Core time is the period of hours designated during which all employees must be on the job. Flexible time is all the time designated as part of the schedule of work hours within which employees may choose times of arrival and departure from the office. The two requirements of Flexitime in EPA-HQ are, therefore: (1) that each full-time employee must be on the job during core time and (2) each full-time employee must work or otherwise account for 8 hours plus lunch each day of the five-day work week.

Because of specific job requirements in some offices the same degree of personal choice may not be possible for all employees. As a result, there will be variations in the degree of flexibility possible from office-to-office.

Why implement Flexitime? It is hoped that the introduction of Flexitime will nave penefits for EPA-HQ as a whole as well as for individual employees. Flexitime is being implemented with three major objectives in mind:

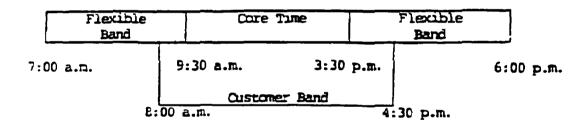
- 1. To improve the quality of life for employees. Flexible work hours will give an employee a new measure of freedom and control over his or her personal and working life. The opportunity to select and to vary starting and departure time, within limits, should improve the lives of employees in many ways. Personal pace setting will allow an employee to choose the hours which best suit his/her particular situation. Flexitime will allow some employees to travel to and from work at other than peak rush periods. For others, it may mean the opportunity to enroll in courses which could not be accommodated under our fixed work schedule. Finally, employees should enjoy a greater opportunity to participate in community, family, and leasure activities.
- 2. To improve productivity. Factors Which may contribute to increases in work quality and/or quantity in EPA-HQ include: the elimination of

tardiness by providing most employees with the flexibility to select a personal starting time; quieter hours which may be possible at either the beginning or the end of the day; and an increase in job rather than time-orientation as time becomes an element which each individual can control.

3. To increase service. The working hours of other Federal agencies in the Washington area are already staggered and therefore certain agencies are operating at times when EPA-HO is not. Headquarters, located in the Eastern time zone, has previously been closed for business (4:30 p.m.) when the time on the West Coast is only 1:30 p.m. Therefore, across the country, as well as in our own Washington area, service may be increased. Likewise, Flexitime should result in increased service to the public.

THE EPA PROGRAM

The EPA-HO Flexitime experiment will run for one year, with periodic evaluations scheduled to assure that the program is supportive of the Agency mission, and will be continued if deemed successful. The EPA-Headquarters Flexitime program will consist of 11 operation hours with a six hour core time. All full-time employees must work or otherwise account for 8 hours each day plus the lunch period. The following diagram illustrates the flexible and customer bands and the core times established for EPA-HO.



Our core period —that period of time during which all employees must be on the job — will consist of the hours 9:30 a.m. - 3:30 p.m.

Our <u>flexible</u> bands — those periods during which employees may select times of arrival and departure — are 7:00 - 9:30 a.m. and 3:30 - 6:00 p.m.

Our customer band — that portion of the day during which we guarantee a full range of services to the public — will remain 8:00 - 4:30.

Employees will, via written application, request of their supervisors approval of their preferred work schedule. The approved schedule must be firm and uniform, i.e. the same starting and departure time daily, with the following exceptions:

- Individuals whose supervisors agree may wish to schedule their arrivals for different times on the various days of the week, e.g. regular Monday arrival at 9:00 a.m. and regular Tuesday through Friday arrival at 7:00 a.m.
- Single incidents of pre-approved change will be allowed, e.g. for an early morning doctors's appointment or household errand requiring an extra hour's free time.

- Employees will be allowed to deviate on either side of their approved schedules by up to 15 minutes as long as they work their full eight hours.

Each employee must take the normally scheduled half-hour lunch period during core time. Full-time employees working an eight-hour day will end their workday & hours after arrival at the office. A supervisor may not schedule an employee's lunch period during the first hour (9:30 a.m. - 10:30 a.m.) or the last hour (2:30 p.m. - 3:30 p.m.) of the core period.

With office hours beginning at 7:00 a.m. and ending at 6:00 p.m., the earliest possible departure will occur at 3:30 p.m. for those employees arriving at 7:00 a.m. For those selecting the latest possible arrival at 9:30 a.m., completion of the 8-hour work day will be at 6:00 p.m. (Night shift differential pay would be required for GS employees on duty after 6:00 p.m.)

PARTICIPATION

Although it is the intent of this plan to allow flexible hours to the extent consistent with effective completion of the Agency mission, it is important that all employees understand that there are a number of unique situations where use of flexible hours may not be practical or where they may not be able to obtain the precise arrival and departure times of their choice. For example:

- Flexible hours may not be usable in offices where there are rotating shifts or for certain "production line" or "team" positions where the total work of a group depends on the presence of all members of the group.
- Flexitime may not be appropriate during a period of adjustment for new employees, or for employees participating in particular training programs.
- Because of the need to coordinate hours to assure office coverage, supervisors may not always be able to allow individual employees the flexible schedules of their choice.

All EPA-HO employees will be allowed to flex except those recommended by Division Directors and equivalents and designated by AA's, DAA's and Staff Office Heads as key designees. Key designees are those employees whose duties require responsiveness at particular hours of the day to other EPA employees, to other Federal officials, or to the public. Employees so designated will have individually determined schedules allowing the maximum practical amount of flexibility consistent with the duties of their positions. Key designations, to be made in writing by an authorized official, will be kept to an absolute minimum.

It is important that all participants understand that the flexible hours plan is not a right given to employees; rather, it is a privilege granted to employees which may be withdrawn if abuses or negative impact upon the Agency mission develop.

PROCEDURES

General

Procedures for implementing Flexitime in EPA-HQ will include:

- o Written request by the employee to the supervisor for approval of Flexitume, via EPA Form 3160-3 (Attachment No. 1).
- o Supervisory review and determination of specific schedules, with Division Director or equivalent determination of overall organizational Flexitume plan.
- o Should a negative determination be made either at the initial supervisory level or at the Division Director or equivalent level, the official responsible for the decision must provide through channels a written statement describing the reason to the review level.
- o This review level is defined as DRA or Staff Office Head for determinations made at the division or equivalent level. Reviews of decisions made at higher organizational levels should be made by officials at the next echelon of management. When an authorized review authority concurs in the determination that use of flexible hours would impair the ability of a unit to function properly, the use of flexible hours may be denied to appropriate individuals or groups. Any significant reduction in the ability of a group or an individual to perform required duties, resulting from the use of flexible hours, will be sufficient reason for the suspension or termination of flexible hours. However, full understanding of the reasons for not using flexible hours is desirable, and except in emergency situations, the reasons should be made known in writing to the affected individuals or groups.

Changes

Employees may change their schedule by following the initial procedure outlined above. The procedure for requesting a change is thus to submit a new EPA Form 3160-3 to your immediate supervisor. Single incidents of pre-approved changes will be allowed without <u>submission</u> of this EPA Form. The form is required only where an employee wishes to change a weekly schedule, i.e. a change comprising more than a single incident. Employees are cautioned not to abuse this rescheduling option through overuse.

Time Accounting

Plexible scheduling of work requires that employees and supervisors become more acutely aware of arrival and departure times and of total hours worked. Such being the case, two alternative methods of time accounting are available within EPA-HO for meeting this increased responsibility. Organization heads may select one of the methods detailed below or a combination thereof:

1) Honor System. Employees maintain their own daily record of time of arrival and departure and of total hours worked on a standardized

Form #2560-19. They submit, on a biweekly basis, this signed summary (Attachment No. 2) to their timekeeper. Such a report would in no way replace current Agencywide timekeeping procedures or responsibilities, i.e. timecards, etc.

2) Sign In/Sign Out Sheets. These may be used independently or in conjunction with the honor system, as defined above. Neither method replaces current Agencywide timekeeping procedures or responsibilities, i.e. timecards, etc.

General Services

For the convenience and ready reference of EPA-HD employees who may, under Flexitime, be working either earlier or later than at present, the following information has been gathered.

Communications Management

- The Communications Center will be staffed to service Headquarters offices from 7:30 a.m. to 5:30 p.m. Teleticketing, facsimile, and teletypewriting services will be available.
- The Telephone Installation and Modification Service will be staffed for your convenience from 7:00 a.m. to 4:30 p.m.
- The Telephone Locator Service will be staffed to serve you from 8:00 a.m. to 4:30 p.m.

Administrative Operations

- The Mail and Messenger Unit will be staffed from 8:00 a.m. to 4:30 p.m. Outgoing Official mail may be deposited in the mail drop at door 3712 kSM after 4:30 p.m.
- The Parking and Transportation Office will be staffed from 8:00 a.m. to 4:30 p.m. Employees seeking assistance in the formation of new carpools or in altering existing ones, call 755-2820.
- The Office Services Unit, handling job order work, such as the moving of partitions or wall painting, and laboring service, will be staffed from 8:00 a.m. to 4:30 p.m.
- The Trouble Desk will be staffed from 8:00 a.m. to 4:30 p.m. A Cone-a-Phone has been installed to accept any routine trouble calls outside these hours. Emergency calls involving damage to Government property, life, or limb will be advised to call the Security Guard number. The Trouble Desk number is 755-2794.

Lighting

Employees are asked to help minimize our electrical usage during Flexitime by turning out their lights upon leaving their offices.

Heating and Cooling

Services will be provided for office facilities throughout the 7:00 a.m. to 5:00 p.m. day.

All WSM and Crystal Mall #2 Building Entrances and Exits will open at 6:30 a.m. and close at 6:30 p.m. so that employees on Flexitime will be fully accommodated. Access will be limited but available during surrounding time periods, when signing in and out will be required.

Employees at our Beltsville facility have unlimited building access. EPA employees at the South Agriculture building will be required to sign in if arriving prior to 7:00 a.m.

Garage-Waterside Hall

Parking attendants will be on duty from 6:30 a.m. to 7:00 p.m. Employees desiring guard escort service to their cars during non-peak departure hours may call 755-1164. This service is available until 10:30 p.m.

Supervisors or employees requiring additional clarification of any feature of the Flexitime program may call the Personnel Management Division's FLEXITIME HOTLINE, 755-2630 for further information.

Attachments

REQUEST FOR FLEXURLE HOURS

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EPA Form 2560-19 (draft)

^{*}Hours worked beyond normal tours of duty must be approved in advance for overtune compensation/credit for compensatory time.

APPENDIX D

UNIVERSAL PRECAUTIONS

Occupational Exposure to Bloodborne

Pathogens; Final Rule



Friday December 6, 1991

Part II (Excerpts)
Pages 64175 thru 64182

Department of Labor

Occupational Safety and Health Administration

29 CFR Part 1910.1030 Occupational Exposure to Bloodborne Pathogens; Final Rule



XI. The Standard

General Industry

Part 1910 of title 29 of the Code of Federal Regulations is amended as follows

PART 1910-[AMENDED]

Subpart Z-{Amended}

1. The general authority citation for subpart 2 of 29 CFR part 1910 continues to read as follows and a new citation for § 1910.1030 is added:

Authority: Secs. 6 and 8. Occupational Safety and Health Act. 29 U.S.C 655, 657. Secretary of Labor s Orders Nos. 12-71 (38 FR 8754), 8-76 (41 FR 25059), or 9-83 (48 FR 35736), as applicable, and 29 CFR part 1911

Section 1910 1030 also issued under 29 U.S.C. 653

2. Section 1910.1030 is added to read as follows:

§ 1910.1030 Bloodborne Pathogens.

(a) Scope and Application. This section applies to all occupational exposure to blood or other potentially infectious materials as defined by paragraph (b) of this section.

(b) Definitions. For purposes of this section, the following shall apply

Assistant Secretary means the Assistant Secretary of Labor for Occupational Safety and Health, or designated representative

Blood means human blood, human blood components, and products made from human blood.

Bloodborne Pathogens means
pathogenic microorganisms that are
present in human blood and can cause
disease in humans. These pathogens
include but are not limited to, hepatitis
B virus (HBV) and human
immunodeficiency virus (HIV)

Clinical Laboratory means a workplace where diagnostic or other screening procedures are performed on blood or other potentially infectious materials

Contominated means the presence or the reasonably anticipated presence of blood or other potentially infectious materials on an item or surface

Contominated Laundry means laundry which has been soiled with blood or other potentially infectious materials or may contain sharps

Contominated Sharps means any contaminated object that can penetrate the skin including, but not limited to, needles, scalpels, broken glass, broken capillary tubes, and exposed ends of dental wires

Decontomination means the use of physical or chemical means to remove.

inactivate, or destroy bloodborne pathogens on a surface or item to the point where they are no longer capable of transmitting infectious particles and the surface or item is rendered safe for handling, use, or disposal.

Director means the Director of the National Institute for Occupational Safety and Health. U.S. Department of Health and Human Services, or designated representative.

Engineering Controls means controls (e.g. sharps disposal containers, self-sheathing needles) that isolate or remove the bloodborne pathogens hazard from the workplace.

Exposure Incident means a specific eye, mouth, other mucous membrane, non-intact skin, or parenteral contact with blood or other potentially infectious materials that results from the performance of an employee's duties.

Handwashing Facilities means a facility providing an adequate supply of running potable water, soap and single use towels or hot air drying machines.

Licensed Healthcare Professional is a person whose legally permitted scope of practice allows him or her to independently perform the activities required by paragraph (f) Hepatitis B Vaccination and Post-exposure Evaluation and Follow-up.

HBV means hepatitis B virus.
HIV means human immunodeficiency
virus.

Occupational Exposure means reasonably anticipated skin. eye. mucous membrane, or parenteral contact with blood or other potentially infectious materials that may result from the performance of an employee's duties

Other Potentially Infectious Materials means

- (1) The following human body fluids: semen. vaginal secretions, cerebrospinal fluid, synovial fluid, pieural fluid, pericardial fluid, peritoneal fluid, amniotic fluid, saliva in dental procedures, any body fluid that is visibly contaminated with blood, and all body fluids in situations where it is difficult or impossible to differentiate between body fluids;
- (2) Any unfixed tissue or organ (other than intact skin) from a human (living or dead), and
- (3) HIV-containing cell or tissue cultures, organ cultures, and HIV- or HBV-containing culture medium or other solutions, and blood, organs, or other tissues from experimental animals infected with HIV or HBV.

Parenteral means piercing mucous membranes or the skin barrier through such events as needlesticks, human bites, cuts, and abrasions.

Personal Protective Equipment is specialized clothing or equipment worn by an employee for protection against a hazard. General work clothes (e.g. uniforms, pants, shirts or blouses) not intended to function as protection against a hazard are not considered to be personal protective equipment

Production Facility means a facility engaged in industrial-scale, large-volume or high concentration production of HIV or HBV

Regulated Waste means liquid or semi-liquid blood or other potentially infectious materials: contaminated items that would release blood or other potentially infectious materials in a liquid or semi-liquid state if compressed; items that are caked with dired blood or other potentially infectious materials and are capable of releasing these materials during handling; contaminated sharps; and pathological and microbiological wastes containing blood or other potentially infectious materials.

Research Laboratory means a laboratory producing or using research-laboratory-scale amounts of HIV or HBV. Research laboratories may produce high concentrations of HIV or HBV but not in the volume found in production facilities.

Source Individual means any individual, living or dead, whose blood or other potentially infectious materials may be a source of occupational exposure to the employee. Examples include, but are not limited to, hospital and clinic patients: clients in institutions for the developmentally disabled, trauma victims; clients of drug and alcohol treatment facilities, residents of hospices and nursing homes; human remains; and individuals who donate or sell blood or blood components

Sterilize means the use of a physical or chemical procedure to destroy all microbial life including highly resistant bacterial endospores

Universal Precautions is an approach to infection control. According to the concept of Universal Precautions, all human blood and certain human body fluids are treated as if known to be infectious for HIV. HBV, and other bloodborne pathogens

Work Practice Controls means controls that reduce the likelihood of exposure by altering the manner in which a task is performed (e.g., prohibiting recapping of needles by a two-handed technique)

(c) Exposure control—(1) Exposure
Control Plan. (1) Each employer having
an employee(s) with occupational
exposure as defined by paragraph (b) of
this section shall establish a written
Exposure Control Plan designed to

eliminate or minimize employee

(ii) The Exposure Control Plan shall contain at least the following elements:

(A) The exposure determination required by paragraph(c)(2).

- (B) The schedule and method of implementation for paragraphs (d) Methods of Compliance, (e) HIV and HBV Research Laboratories and Production Facilities, (f) Hepatitis B Vaccination and Post-Exposure Evaluation and Follow-up. (g) Communication of Hazards to Employees, and (h) Recordkeeping, of this standard, and
- (C) The procedure for the evaluation of circumstances surrounding exposure incidents as required by paragraph (f)(3)(i) of this standard.

(iii) Each employer shall ensure that a copy of the Exposure Control Plan is accessible to employees in accordance with 29 CFR 1910-20(e).

- (iv) The Exposure Control Plan shall be reviewed and updated at least annually and whenever necessary to reflect new or modified tasks and procedures which affect occupational exposure and to reflect new or revised employee positions with occupational exposure.
- (v) The Exposure Control Plan shall be made available to the Assistant Secretary and the Director upon request for examination and copying.
- (2) Exposure determination. (i) Each employer who has an employee(s) with occupational exposure as defined by paragraph (b) of this section shall prepare an exposure determination. This exposure determination shall contain the following
- (A) A list of all job classifications in which all employees in those job classifications have occupational exposure.
- (B) A list of job classifications in which some employees have occupational exposure, and
- (C) A list of all tanks and procedures or groups of closely related task and procedures in which occupational exposure occurs and that are performed by employees in job classifications listed in accordance with the provisions of paragraph (c)(2)(i)(B) of this standard.

(ii) This exposure determination shall be made without regard to the use of personal protective equipment.

(d) Methods of compliance—(1)
General—Universal precautions shall be
observed to prevent contact with blood
or other potentially infectious materials.
Under circumstances in which
differentiation between body fluid types
is difficult or impossible, all body fluids
shall be considered potentially
infectious materials.

- (2) Engineering and work practice controls. (i) Engineering and work practice controls shall be used to eliminate or minimize employee exposure. Where occupational exposure remains after institution of these controls, personal protective equipment shall also be used.
- (ii) Engineering controls shall be examined and maintained or replaced on a regular schedule to ensure their effectiveness.
- (iii) Employers shall provide handwashing facilities which are readily accessible to employees.
- (iv) When provision of handwashing facilities is not feasible, the employer shall provide either an appropriate antiseptic hand cleanser in conjunction with clean cloth/paper towels or antiseptic towelettes. When antiseptic hand cleansers or towelettes are used, hands shall be washed with soap and running water as soon as feasible.
- (v) Employers shall ensure that employees wash their hands immediately or as soon as feasible after removal of gloves or other personal protective equipment.
- (vi) Employers shall ensure that employees wash hands and any other skin with soap and water, or flush mucous membranes with water immediately or as soon as feasible following contact of such body areas with blood or other potentially infectious materials.
- (vii) Contaminated needles and other contaminated sharps shall not be bent, recapped, or removed except as noted in paragraphs (d)(2)(vii)(A) and (d)(2)(vii)(B) below. Shearing or breaking of contaminated needles is prohibited.
- (A) Contaminated needles and other contaminated sharps shall not be recapped or removed unless the employer can demonstrate that no alternative is feasible or that such action is required by a specific medical procedure.
- (B) Such recapping or needle removal must be accomplished through the use of a mechanical device or a one-handed technique.
- (viii) Immediately or as soon as possible after use, contaminated reusable sharps shall be placed in appropriate containers until properly reprocessed. These containers shall be:
 - (A) Puncture resistant:
- (B) Labeled or color-coded in accordance with this standard;
- (C) Leakproof on the sides and bottom: and
- (D) in accordance with the requirements set forth in paragraph (d)(4)(ii)(E) for reusable sharps.

- (ix) Eating, drinking, smoking, applying cosmetics or lip balm, and handling contact lenses are prohibited in work areas where there is a reasonable likelihood of occupational exposure.
- (x) Food and drink shall not be kept in refrigerators, freezers, shelves, cabinets or on countertops or benchtops where blood or other potentially infectious materials are present.
- (xi) All procedures involving blood or other potentially infectious materials shall be performed in such a manner as to minimize splashing, spraying, spattering, and generation of droplets of these substances.
- (xii) Mouth pipetting/suctioning of blood or other potentially infectious materials is prohibited.
- (xiii) Specimens of blood or other potentially infectious materials shall be placed in a container which prevents leakage during collection, handling, processing, storage, transport, or shipping.
- (A) The container for storage. transport, or shipping shall be labeled or color-coded according to paragraph (g)(1)(i) and closed prior to being stored. transported, or shipped. When a facility utilizes Universal Precautions in the handling of all specimens, the labeling/ color-coding of specimens is not necessary provided containers are recognizable as containing specimens. This exemption only applies while such specimens/containers remain within the facility. Labeling or color-coding in accordance with paragraph (g)[1](i) is required when such specimens/ containers leave the facility.
- (B) If outside contamination of the primary container occurs, the primary container shall be placed within a second container which prevents leakage during handling, processing, storage, transport, or shipping and is labeled or color-coded according to the requirements of this standard.
- (C) If the specimen could puncture the primary container, the primary container shall be placed within a secondary container which is puncture-resistant in addition to the above characteristics.
- (xiv) Equipment which may become contaminated with blood or other potentially infectious materials shall be examined prior to servicing or shipping and shall be decontaminated as necessary, unless the employer can demonstrate that decontamination of such equipment is not feasible.
- (A) A readily observable label in accordance with paragraph (g)(1)(i)(H) shall be attached to the equipment stating which portions remain conteminated.

- (B) The employer shall ensure that this information is conveyed to all affected employees, the servicing representative, and/or the manufacturer, as appropriate, prior to handling, servicing, or shipping so that appropriate precautions will be taken.
- (3) Personal protective equipment—(i) Provision. When there is occupational exposure, the employer shall provide, at no cost to the employee. appropriate personal protective equipment such as. but not limited to, gloves, gowns. laboratory coats, face shields or masks and eye protection, and mouthpieces. resuscitation bags, pocket masks, or other ventilation devices. Personal protective equipment will be considered "appropriate" only if it does not permit blood or other potentially infectious materials to pass through to or reach the employee's work clothes, street clothes, undergarments, skin, eyes, mouth, or other mucous membranes under normal conditions of use and for the duration of time which the protective equipment will be used.
- (ii) Use. The employer shall ensure that the employee uses appropriate personal protective equipment unless the employer shows that the employee temporarily and briefly declined to use personal protective equipment when, under rare and extraordinary circumstances, it was the employee's professional judgment that in the specific instance its use would have prevented the delivery of health care or public safety services or would have posed an increased hazard to the safety of the worker or co-worker. When the employee makes this judgement, the circumstances shall be investigated and documented in order to determine whether changes can be instituted to prevent such occurences in the future.
- (iii) Accessibility. The employer shall ensure that appropriate personal protective equipment in the appropriate sizes is readily accessible at the worksite or is issued to employees. Hypoallergenic gloves, glove liners, powderless gloves, or other similar alternatives shall be readily accessible to those employees who are allergic to the gloves normally provided
- (iv) Cleaning. Laundering. and Disposal The employer shall clean. launder, and dispose of personal protective equipment required by paragraphs (d) and (e) of this standard, at no cost to the employee.
- (v) Repair and Replacement. The employer shall repair or replace personal protective equipment as needed to maintain its effectiveness, at no cost to the employee.
- (vi) If a garment(s) is penetrated by blood or other potentially infectious

- materials, the garment(s) shall be removed immediately or as soon as feasible.
- (vii) All personal protective equipment shall be removed prior to leaving the work area.
- (viii) When personal protective equipment is removed it shall be placed in an appropriately designated area or container for storage, washing, decontamination or disposal.
- (ix) Gloves. Gloves shall be worn when it can be reasonably anticipated that the employee may have hand contact with blood, other potentially infectious materials, nucous membranes, and non-intact skin: when performing vascular access procedures except as specified in paragraph (d)(3)(ix)(D); and when handling or touching contaminated items or surfaces.
- (A) Disposable (single use) gloves such as surgical or examination gloves, shall be replaced as soon as practical when contaminated or as soon as feasible if they are torn, punctured, or when their ability to function as a barrier is compromised.
- (B) Disposable (single use) gloves shall not be washed or decontaminated for re-use.
- (C) Utility gloves may be decontaminated for re-use if the integrity of the glove is not compromised. However, they must be discarded if they are cracked, peeling, torn, punctured, or exhibit other signs of deterioration or when their ability to function as a barrier is compromised.
- (D) If an employer in a volunteer blood donation center judges that routine gloving for all phlebotomies is not necessary then the employer shall
 - (1) Periodically reevaluate this policy:
- (2) Make gloves available to all employees who wish to use them for phiebotomy:
- (3) Not discourage the use of gloves for phiebotomy; and
- (4) Require that gloves be used for phiebotomy in the following circumstances:
- (i) When the employee has cuts, scratches, or other breaks in his or her akin:
- (ii) When the employee judges that hand contamination with blood may occur, for example, when performing phlebotomy on an uncooperative source individual; and
- (iii) When the employee is receiving training in phiebotomy.
- (x) Masks. Eye Protection, and Face Shields. Masks in combination with eye protection devices, such as goggles or glasses with solid side shields, or chinlength face shields, shall be worn whenever splashes, spray, spatter, or

- droplets of blood or other potentially infectious materials may be generated and eye, nose, or mouth contamination can be reasonably anticipated.
- (xi) Gowns. Aprons. and Other Protective Body Clothing. Appropriate protective clothing such as, but not limited to, gowns. aprons. lab coats. clinic jackets, or similar outer garments shall be worn in occupational exposure situations. The type and characteristics will depend upon the task and degree of exposure anticipated.
- (xii) Surgical caps or hoods and/or shoe covers or boots shall be worn in instances when gross contamination can reasonably be anticipated (e.g., autopsies, orthopaedic surgery).
- (4) Housekeeping. (i) General. Employers shall ensure that the worksite is maintained in a clean and sanitary condition. The employer shall determine and implement an appropriate written schedule for cleaning and method of decontamination based upon the location within the facility, type of surface to be cleaned, type of soil present, and tasks or procedures being performed in the area.
- (ii) All equipment and environmental and working surfaces shall be cleaned and decontaminated after contact with blood or other potentially infectious materials.
- (A) Contaminated work surfaces shall be decontaminated with an appropriate disinfectant after completion of procedures; immediately or as soon as feasible when surfaces are overtly contaminated or after any spill of blood or other potentially infectious materials; and at the end of the work shift if the surface may have become contaminated since the last cleaning
- (B) Protective coverings, such as plastic wrap, aluminum foil, or imperviously-backed absorbent paper used to cover equipment and environmental surfaces, shall be removed and replaced as soon as feasible when they become overtly contaminated or at the end of the workshift if they may have become contaminated during the shift.
- (C) All bins, pails, cans, and similar receptacles intended for reuse which have a reasonable likelihood for becoming contaminated with blood or other potentially infectious materials shall be inspected and decontaminated on a regularly scheduled basis and cleaned and decontaminated immediately or as soon as feasible upon visible contamination.
- (D) Broken glassware which may be contaminated shall not be picked up directly with the hands. It shall be cleaned up using mechanical means.

such as a brush and dust pan, tongs, or forceps.

(E) Reusable sharps that are contaminated with blood or other potentially infectious materials shall not be stored or processed in a manner that requires employees to reach by hand into the containers where these sharps have been placed.

(iii) Regulated Waste.

- (A) Contaminated Sharps Discarding and Containment. (1) Contaminated sharps shall be discarded immediately or as soon as feasible in containers that are:
 - (1) Closable:
 - (ii) Puncture resistant:
- (iii) Leakproof on sides and bottom; and
- (10) Labeled or color-coded in accordance with paragraph (g)(1)(i) of this standard.
- (2) During use, containers for contaminated sharps shall be:
- (1) Easily accessible to personnel and located as close as is feasible to the immediate area where sharps are used or can be reasonably anticipated to be found (e.g., laundries):
- (ii) Maintained upright throughout use; and
- (iii) Replaced routinely and not be allowed to overfill.
- (3) When moving containers of contaminated sharps from the area of use, the containers shall be:
- (i) Closed immediately prior to removal or replacement to prevent spillage or protrusion of contents during handling, storage, transport, or shipping.
- (ii) Placed in a secondary container if leakage is possible. The second container shall be
 - (A) Closable.
- (B) Constructed to contain all contents and prevent leakage during handling, storage, transport, or shipping; and
- (C) Labeled or color-coded according to paragraph (g)(1)(i) of this standard.
- (4) Reusable containers shall not be opened, emptied, or cleaned manually or in any other manner which would expose employees to the risk of percutaneous injury.
- (B) Other Regulated Waste Containment.(1) Regulated waste shall be placed in containers which are:
 - (i) Closable.
- (ii) Constructed to contain all contents and prevent leakage of fluids during handling, storage, transport or shipping.
- (III) Labeled or color-coded in accordance with paragraph (g)(1)(i) this standard; and
- (10) Closed prior to removal to prevent spillage or protrusion of contents during handling, storage, transport, or shipping.
 - (2) If outside contamination of the julated waste container occurs. it

- shall be placed in a second container. The second container shall be:
 - (i) Closable:
- (ii) Constructed to contain all contents and prevent leakage of fluids during handling, storage, transport or shipping:
- (iii) Labeled or color-coded in accordance with paragraph (g)(1)(i) of this standard; and
- (11) Closed prior to removal to prevent spillage or protrusion of contents during handling, storage, transport, or shipping.
- (C) Disposal of all regulated waste shall be in accordance with applicable regulations of the United States, States and Territories, and political subdivisions of States and Territories.
 - (iv) Laundry.
- (A) Contaminated laundry shall be handled as little as possible with a minimum of agitation. (1) Contaminated laundry shall be bagged or containerized at the location where it was used and shall not be sorted or rinsed in the location of use.
- (2) Contaminated laundry shall be placed and transported in bags or containers labeled or color-coded in accordance with paragraph (g)[1](i) of this standard. When a facility utilizes Universal Precautions in the handling of all soiled laundry, alternative labeling or color-coding is sufficient if it permits all employees to recognize the containers as requiring compliance with Universal Precautions.
- (3) Whenever contaminated laundry is wet and presents a reasonable likelihood of soak-through of or leakage from the bag or container, the laundry shall be placed and transported in bags or containers which prevent soak-through and/or leakage of fluids to the exterior.
- (B) The employer shall ensure that employees who have contact with contaminated laundry wear protective gloves and other appropriate personal protective equipment.
- (C) When a facility ships contaminated laundry off-site to a second facility which does not utilize Universal Precautions in the handling of all laundry, the facility generating the contaminated laundry must place such laundry in bags or containers which are labeled or color-coded in accordance with paragraph (g)(1)(i).
- (e) HIV and HBV Research
 Laboratories and Production Facilities
 (1) This paragraph applies to research
 laboratories and production facilities
 engaged in the culture, production,
 concentration, experimentation, and
 manipulation of HIV and HBV. It does
 not apply to clinical or diagnostic
 laboratories engaged solely in the
 analysis of blood, tissues, or organs

- These requirements apply in addition to the other requirements of the standard
- (2) Research laboratories and production facilities shall meet the following criteria.
- (i) Standard microbiological practices.
 All regulated waste shall either be incinerated or decontaminated by a method such as autoclaving known to effectively destroy bloodborne pathogens.
 - (ii) Special practices.
- (A) Laboratory doors shall be kept closed when work involving HIV or HBV is in progress.
- (B) Contaminated materials that are to be decontaminated at a site away from the work area shall be placed in a durable, leakproof, labeled or color-coded container that is closed before being removed from the work area.
- (C) Access to the work area shall be limited to authorized persons. Written policies and procedures shall be established whereby only persons who have been advised of the potential biohazard, who meet any specific entry requirements, and who comply with all entry and exit procedures shall be allowed to enter the work areas and animal rooms.
- (D) When other potentially infectious materials or infected animals are present in the work area or containment module, a hazard warning sign incorporating the universal biohazard symbol shall be posted on all access doors. The hazard warning sign shall comply with paragraph (g)(1)(ii) of this standard.
- (E) All activities involving other potentially infectious materials shall be conducted in biological safety cabinets or other physical-containment devices within the containment module. No work with these other potentially infectious materials shall be conducted on the open bench
- (F) Laboratory coats, gowns, smocks, uniforms, or other appropriate protective clothing shall be used in the work area and animal rooms. Protective clothing shall not be worn outside of the work area and shall be decontaminated before being laundered.
- (G) Special care shall be taken to avoid skin contact with other potentially infectious materials. Gloves shall be worn when handling infected animals and when making hand contact with other potentially infectious materials is unavoidable.
- (H) Before disposal all waste from work areas and from animal rooms shall either be incinerated or decontaminated by a method such as autoclaving known to effectively destroy bloodborne pathogens.

- (I) Vacuum lines shall be protected with liquid disinfectant traps and high-efficiency particulate air (HEPA) filters or filters of equivalent or superior efficiency and which are checked routinely and maintained or replaced as necessary
- (]) Hypodermic needles and symnes shall be used only for parenteral injection and aspiration of fluids from laboratory animals and diaphragm bottles. Only needle-locking syringes or disposable syringe-needle units (i.e., the needle is integral to the syringe) shall be used for the injection or aspiration of other potentially injectious materials. Extreme caution shall be used when handling needles and syringes. A needle shall not be bent, sheared, replaced in the sheath or guard, or removed from the syringe following use. The needle and syringe shall be promptly placed in a puncture-resistant container and autoclaved or decontaminated before reuse or disposal.
- (K) All spills shall be immediately contained and cleaned up by appropriate professional staff or others properly trained and equipped to work with potentially concentrated infectious materials
- (L) A spill or accident that results in an exposure incident shall be immediately reported to the laboratory director or other responsible person.
- (M) A biosafety manual shall be prepared or adopted and periodically reviewed and updated at least annually or more often if necessary. Personnel shall be advised of potential hazards, shall be required to read instructions on practices and procedures, and shall be required to follow them
- (iii) Containment equipment. (A) Certified biological safety cabinets [Class I. II. or III) or other appropriate combinations of personal protection or physical containment devices, such as special protective clothing, respirators, centraling safety cups, sealed centraling rotors, and containment caging for animals, shall be used for all activities with other potentially infectious materials that pose a threat of exposure to droplets, splashes, spills, or aerosols.
- (B) Biological safety cabinets shall be certified when installed, whenever they are moved and at least annually.
- (3) HIV and HBV research laboratones shall meet the following criteria
- (1) Each laboratory shall contain a facility for hand washing and an eye wash facility which is readily available within the work area.
- (ii) An autoclave for decontamination of regulated waste shall be available.
- (4) HIV and HBV production facilities shall meet the following criteria:

- [i] The work areas shall be separated from areas that are open to unrestricted traffic flow within the building. Passage through two sets of doors shall be the basic requirement for entry into the work area from access corridors or other contiguous areas. Physical separation of the high-containment work area from access corridors or other areas or activities may also be provided by a double-doored clothes-change room (showers may be included), arriock, or other access facility that requires passing through two sets of doors before entering the work area.
- (ii) The surfaces of doors, walls, floors and ceilings in the work area shall be water resistant so that they can be easily cleaned. Penetrations in these surfaces shall be sealed or capable of being sealed to facilitate decontamination.
- (iii) Each work area shall contain a sink for washing hands and a readily available eye wash facility. The sink shall be foot, elbow, or automatically operated and shall be located near the exit door of the work area.
- (iv) Access doors to the work area or containment module shall be selfclosing.
- (v) An autoclave for decontamination of regulated waste shall be available within or as near as possible to the work area.
- (vi) A ducted exhaust-air ventilation system shall be provided. This system shall create directional airflow that draws air into the work area through the entry area. The exhaust air shall not be recirculated to any other area of the building, shall be discharged to the outside, and shall be dispersed away from occupied areas and air intakes. The proper direction of the airflow shall be verified (i.e., into the work area).
- (5) Training Requirements. Additional training requirements for employees in HIV and HBV research laboratories and HIV and HBV production facilities are specified in paragraph (g)[2](ix).
- (f) Hepatitis B vaccination and postexposure evaluation and follow-up—(1) General. [i] The employer shall make available the hepatitis B vaccine and vaccination series to all employees who have occupational exposure, and postexposure evaluation and follow-up to all employees who have had an exposure incident.
- (ii) The employer shall ensure that all medical evaluations and procedures including the hepatitis B vaccine and vaccination series and post-exposure evaluation and follow-up, including prophylaxis, are:
- (A) Made available at no cost to the employee:

- (B) Made available to the employee at a reasonable time and place.
- (C) Performed by or under the supervision of a licensed physician or by or under the supervision of another licensed healthcare professional, and
- (D) Provided according to recommendations of the U.S. Public Health Service current at the time these evaluations and procedures take place, except as specified by this paragraph [f]
- (iii) The employer shall ensure that all laboratory tests are conducted by an accredited laboratory at no cost to the employee.
- (2) Hepatitis B Vaccination. (i)
 Hepatitis B vaccination shall be made available after the employee has received the training required in paragraph (g)(2)(vii)(l) and within 10 working days of initial assignment to all employees who have occupational exposure unless the employee has previously received the complete hepatitis B vaccination series, antibody testing has revealed that the employee is immune, or the vaccine is contraindicated for medical reasons.
- (ii) The employer shall not make participation in a prescreening program a prerequisite for receiving hepatitis B vaccination.
- (iii) If the employee initially declines hepatitis B vaccination but at a later date while still covered under the standard decides to accept the vaccination, the employer shall make available hepatitis B vaccination at that time.
- (iv) The employer shall assure that employees who decline to accept hepatitis B vaccination offered by the employer sign the statement in appendix A.
- (v) If a routine booster dose(s) of hepatitis B vaccine is recommended by the U.S. Public Health Service at a future date, such booster dose(s) shall be made available in accordance with section (f)(1)(ii).
- (3) Post-exposure Evaluation and Follow-up. Following a report of an exposure incident, the employer shall make immediately available to the exposed employee a confidential medical evaluation and follow-up, including at least the following elements:
- (i) Documentation of the route(s) of exposure, and the circumstances under which the exposure incident occurred;
- (ii) Identification and documentation of the source individual, unless the employer can establish that identification is infeasible or prohibited by state or local law;
- (A) The source individual's blood shall be tested as soon as feasible and

after consent is obtained in order to determine HBV and HIV infectivity. If consent is not obtained, the employer shall establish that legally required consent cannot be obtained. When the source individual's consent is not required by law, the source individual's blood, if available, shall be tested and the results documented.

(B) When the source individual is already known to be infected with HBV or HIV. testing for the source individual's known HBV or HIV status need not be repeated.

(C) Results of the source individual's testing shall be made available to the exposed employee, and the employee shall be informed of applicable laws and regulations concerning disclosure of the identity and infectious status of the source individual.

- (iii) Collection and testing of blood for HBV and HIV serological status:
- (A) The exposed employee's blood shall be collected as soon as feasible and tested after consent is obtained.
- (B) If the employee consents to baseline blood collection, but does not give consent at that time for HIV serologic testing, the sample shall be preserved for at least 90 days. If, within 90 days of the exposure incident, the employee elects to have the baseline sample tested, such testing shall be done as soon as feasible.
- (iv) Post-exposure prophylaxis, when medically indicated, as recommended by the U.S. Public Health Service:
 - (v) Counseling: and
 - (vi) Evaluation of reported illnesses.
- (4) Information Provided to the Healthcare Professional. (i) The employer shall ensure that the healthcare professional responsible for the employee's Hepatitis B vaccination is provided a copy of this regulation
- (ii) The employer shall ensure that the healthcare professional evaluating an employee after an exposure incident is provided the following information:
 - (A) A copy of this regulation.
- (B) A description of the exposed employee's duties as they relate to the exposure incident.
- (C) Documentation of the route(s) of exposure and circumstances under which exposure occurred:
- (D) Results of the source individual's blood testing, if available, and
- (E) All medical records relevant to the appropriate treatment of the employee including vaccination status which are the employer's responsibility to maintain
- (5) Healthcare Professional's Written Opinion The employer shall obtain and provide the employee with a copy of the evaluating healthcare professional's

written opinion within 15 days of the completion of the evaluation.

(i) The healthcare professional's written opinion for Hepatitis B vaccination shall be limited to whether Hepatitis B vaccination is indicated for an employee, and if the employee has received such vaccination.

(ii) The healthcare professional's written opinion for post-exposure evaluation and follow-up shall be limited to the following information:

(A) That the employee has been informed of the results of the evaluation: and

(B) That the employee has been told about any medical conditions resulting from exposure to blood or other potentially infectious materials which require further evaluation or treatment. (iii) All other findings or diagnoses shall remain confidential and shall not be included in the written report.

(6) Medical recordkeeping. Medical records required by this standard shall be maintained in accordance with paragraph (h)(1) of this section.

- (g) Communication of hazards to employees— (1) Labels and signs. (i) Labels. (A) Warning labels shall be affixed to containers of regulated waste, refrigerators and freezers containing blood or other potentially infectious material; and other containers used to store, transport or ship blood or other potentially infectious materials, except as provided in paragraph (g)(1)(i)(E), (F) and (G)
- (B) Labels required by this section shall include the following legend:



BIOHAZARD

BIOHAZARD

- (C) These labels shall be fluorescent orange or orange-red or predominantly so, with lettering or symbols in a contrasting color.
- (D) Labels required by affixed as close as feasible to the container by string, wire, adhesive, or other method that prevents their loss or unintentional removal
- (E) Red bags or red containers may be substituted for labels.
- (F) Containers of blood, blood components, or blood products that are labeled as to their contents and have been released for transfusion or other

- clinical use are exempted from the labeling requirements of paragraph (g)
- (G) Individual containers of blood or other potentially infectious materials that are placed in a labeled container during storage, transport, shipment or disposal are exempted from the labeling requirement.
- (H) Labels required for contaminated equipment shall be in accordance with this paragraph and shall also state which portions of the equipment remain contaminated.
- (1) Regulated waste that has been decontaminated need not be labeled or color-coded
- (ii) Signs. (A) The employer shall post signs at the entrance to work areas specified in paragraph (e). HIV and HBV Research Laboratory and Production Facilities, which shall bear the following legend:



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(Name of the infectious Agent)
(Special requirements for entering the area)
(Name, telephone number of the laboratory
director or other responsible person.)

- (B) These signs shall be fluorescent orange-red or predominantly so, with lettering or symbols in a contrasting color.
- (2) Information and Training. (i)
 Employers shall ensure that all
 employees with occupational exposure
 participate in a training program which
 must be provided at no cost to the
 employee and during working hours.
- (ii) Training shall be provided as follows:
- (A) At the time of initial assignment to tasks where occupational exposure may take place:
- (B) Within 90 days after the effective date of the standard, and
 - (C) At least annually thereafter
- (iii) For employees who have received training on bloodborne pathogens in the year preceding the effective date of the standard, only training with respect to the provisions of the standard which were not included need be provided.
- (1V) Annual training for all employees shall be provided within one year of their previous training.

- (v) Employers shall provide additional training when changes such as modification of tasks or procedures or institution of new tasks or procedures affect the employee's occupational exposure. The additional training may be limited to addressing the new exposures created
- (vi) Material appropriate in content and vocabulary to educational level. literacy, and language of employees shall be used.
- (vii) The training program shall contain at a minimum the following elements:
- (A) Anaccessible copy of the regulatory text of this standard and an explanation of its contents:
- (B) A general explanation of the epidemiology and symptoms of bloodborne diseases:
- (C) An explanation of the modes of transmission of bloodborne pathogens:
- (D) An explanation of the employer's exposure control plan and the means by which the employee can obtain a copy of the written plan:
- (E) An explanation of the appropriate methods for recognizing tasks and other activities that may involve exposure to blood and other potentially infectious materials:
- (F) An explanation of the use and limitations of methods that will prevent or reduce exposure including appropriate engineering controls, work practices, and personal protective equipment.
- (G) Information on the types, proper use, location, removal, handling, decontamination and disposal of personal protective equipment:
- (H) An explanation of the basis for selection of personal protective equipment.
- (I) Information on the hepatitis B vaccine, including information on its efficacy, safety, method of administration, the benefits of being vaccinated, and that the vaccine and vaccination will be offered free of charge.
- (J) Information on the appropriate actions to take and persons to contact in an emergency involving blood or other potentially infectious materials:
- (K) An explanation of the procedure to follow if an exposure incident occurs, including the method of reporting the incident and the medical follow-up that will be made available:
- (L) information on the post-exposure evaluation and follow-up that the employer is required to provide for the employee following an exposure incident:
- (M) An explanation of the signs and labels and/or color coding required by paragraph (g)(1): and

- (N) An opportunity for interactive questions and answers with the person conducting the training session.
- (viii) The person conducting the training shall be knowledgeable in the subject matter covered by the elements contained in the training program as it relates to the workplace that the training will address
- (ix) Additional Initial Traming for Employees in HIV and HBV Laboratories and Production Facilities. Employees in HIV or HBV research laboratories and HIV or HBV production facilities shall receive the following initial training in addition to the above training requirements.
- (A) The employer shall assure that employees demonstrate proficiency in standard microbiological practices and techniques and in the practices and operations specific to the facility before being allowed to work with HIV or HBV.
- (B) The employer shall assure that employees have prior experience in the handling of human pathogens or tissue cultures before working with HIV or HBV.
- (C) The employer shall provide a training program to employees who have no prior experience in handling human pathogens. Initial work activities shall not include the handling of infectious agents. A progression of work activities shall be assigned as techniques are learned and proficiency is developed. The employer shall assure that employees participate in work activities involving infectious agents only after proficiency has been demonstrated.
- (h) Recordkeeping—(1) Medical Records. (i) The employer shall establish and maintain an accurate record for each employee with occupational exposure, in accordance with 29 CFR 1910.20.
 - (ii) This record shall include:
- (A) The name and social security number of the employee:
- (B) A copy of the employee's hepatitis B vaccination status including the dates of all the hepatitis B vaccinations and any medical records relative to the employee's ability to receive vaccination as required by paragraph [f)(2):
- (C) A copy of all results of examinations, medical testing, and follow-up procedures as required by paragraph (f)(3):
- (D) The employer's copy of the healthcare professional's written opinion as required by paragraph (f)(5); and
- (E) A copy of the information provided to the healthcare professional as required by paragraphs (f)(4)(ii)(B)(C) and (D)

- (iii) Confidentiality The employer shall ensure that employee medical records required by paragraph (h)(1) are
 - (A) Kept confidential, and
- (B) Are not disclosed or reported without the employee's express written consent to any person within or outside the workplace except as required by this section or as may be required by law
- (iv) The employer shall maintain the records required by paragraph (h) for at least the duration of employment plus 30 years in accordance with 29 CFR 1910.20.
- (2) Training Records. (i) Training records shall include the following sinformation.
 - formation. [A] The dates of the training sessions:
- (B) The contents or a summary of the training sessions:
- (C) The names and qualifications of persons conducting the training: and
- (D) The names and job titles of all persons attending the training sessions.
- (ii) Training records shall be maintained for 3 years from the date on which the training occurred.
- (3) Availability. (i) The employer shall ensure that all records required to be maintained by this section shall be made available upon request to the Assistant Secretary and the Director for examination and copying.
- (ii) Employee training records required by this paragraph shall be provided upon request for examination and copying to employees, to employee representatives, to the Director, and to the Assistant Secretary in accordance with 29 CFR 1910.20.
- (iii) Employee medical records required by this paragraph shall be provided upon request for examination and copying to the subject employee, to anyone having written consent of the subject employee, to the Director, and to the Assistant Secretary in accordance with 29 CFR 1910.20.
- (4) Transfer of Records (i) The employer shall comply with the requirements involving transfer of records set forth in 29 CFR 1910-20(h).
- (ii) If the employer ceases to do business and there is no successor employer to receive and retain the records for the prescribed period, the employer shall notify the Director, at least three months prior to their disposal and transmit them to the Director, if required by the Director to do so, within that three month period.
- (1) Dates—(1) Effective Date. The standard shall become effective on March 8, 1892.
- (2) The Exposure Control Plan required by paragraph (c)(2) of this section shall be completed on or before May 5, 1992.

- (3) Paragraph (g)(2) Information and Training and (h) Recordkeeping shall take effect on or before june 4. 1992.
- (4) Paragraphs (d)(2) Engineering and Work Practice Controls. (d)(3) Personal Protective Equipment, (d)(4) Housekeeping. (e) HIV and HBV Research Laboratories and Production Facilities. (f) Hepatitis B Vaccination and Post-Exposure Evaluation and

Follow-up, and (g) (1) Labels and Signs. shall take effect July 6, 1992.

Appendix A to Section 1910.1030—Hepatitis B Vaccine Declination (Mandatory)

I understand that due to my occupational exposure to blood or other potentially infectious materials I may be at risk of acquiring hepatitis B virus (HBV) infection. I have been given the opportunity to be vaccinated with hepatitis B vaccine, at no charge to myself. However, I decline hepatitis

B vaccination at this time. I understand that by declining this vaccine, I continue to be at risk of acquiring hepatitis B a serious disease. If in the future I continue to have occupational exposure to blood or other potentially infectious materials and I want to be vaccinated with hepatitis B vaccine, I can receive the vaccination series at no charge to me.

[FR Doc. 91-28886 Filed 12-2-91. 8:45 am]

APPENDIX E

GLOSSARY

GLOSSARY

Acquired Immune Deficiency Syndrome (AIDS): AIDS is caused by the Human Immunodeficiency Virus (HIV), and actually represents the final stage in a continuum of infection resulting from HIV. A person must have specific diseases to be diagnosed officially as having AIDS and to be reported to the Centers for Disease Control (CDC). These diseases generally include unusual forms of bacterial, fungal, and viral infections, as well as rare cancers. At this time, AIDS is believed to be universally fatal.

Americans with Disabilities Act (ADA): Landmark legislation enacted in July 1990 which extends federal civil rights protections to persons with disabilities, including those who have (or are perceived to have) HIV infection.

Anonymous testing: At anonymous testing sites, names are not used to track test results. The individual being tested is the only one who can identify his or her own test result. Anonymous testing is not available in all states.

Antibody: A special protein developed by the body's immune system in response to exposure to specific foreign agents (or antigens). A given antibody matches a specific antigen that causes an infection, much like a key matches a lock; the antibody then helps to destroy the infectious agent.

Antibody positive: A term used to describe the result of a test or series of tests that detect the presence of antibodies in the blood. Positive results mean that antibodies are present and therefore the individual has been exposed to a specific foreign agent or antigen.

Antigen: A substance that, as a result of coming into contact with appropriate tissues of an animal body, induces sensitivity, resistance to infection or to a topic substance. Antigens include viruses such as HIV, influenza, allergens such as ragweed and pollen, blood groups such as A, B, O, and Rh.

Antiviral drug: A drug that can interfere with the life cycle of a virus. AZT, ddI, ddC, are examples of drugs designed to fight HIV.

Asymptomatic HIV infection: A state or condition where a person is infected with HIV but has no subjective or objective signs of illness.

Azidothymidine (AZT): The first FDA-approved drug used to treat AIDS, it acts by preventing formation of some of the proteins HIV needs to reproduce.

Bloodborne pathogens: Pathogenic microorganisms that are present in human blood and can cause disease in humans. These pathogens include, but are not limited to hepatitis B virus and HIV.

Body fluids: Fluids that the body makes; i.e. saliva, semen, blood, vaginal secretions, and breast milk.

Casual contact: Close, but nonsexual interaction, such as handshakes, hugging or kissing; sharing a workspace, or kitchen or bathroom facilities; sharing towels, eating or drinking utensils; and exposure to sneezing or coughing.

Category I Exposure: Tasks that involve exposure to blood, body fluids, or tissues.

Category II Exposure: Tasks that involve no exposure to blood, body fluids, or tissues, but in which exposure or potential exposure may be required as a condition of employment.

Centers for Disease Control and Prevention (CDC): A federal health agency that is a branch of the U.S. Department of Health and Human Services. The CDC provides national health and safety guidelines and statistical data on immunization, AIDS, and other diseases such as polio, and influenza.

Condom: Sheath or cover for the penis, for the use in the prevention of pregnancy or infection.

Confidential testing: The confidential testing site links each test result to the name of the person being tested. The record will not be disclosed to anybody other than the person being tested and medical personnel. In some states, the test result will be released to the state health department.

Dental dam: A square of latex originally used by dentists to isolate a tooth during surgery. Dental dams also can be used during oral sex to prevent the transmission of HIV.

Disclosure: The report of confidential information, including that related to medical conditions such as HIV/AIDS. The disclosure of HIV/AIDS status is a matter of choice left entirely to the person with HIV/AIDS. There is no health or legal justification for requiring disclosure from an HIV-positive employee.

ECAP (Employee Counseling and Assistance Program): As the name suggests, this program provides a number of support services that may be helpful to people with HIV/AIDS and their families, including counseling and referrals. An employee need not have HIV/AIDS to avail himself/herself of the services available through the EPA ECAP, which serves headquarters staff. Field offices may be served by other employee assistance programs.

EOCC (Employee Outreach and Counseling Center): At EPA headquarters, EOCC provides information and guidance on employee benefits and reasonable accommodations. Part of the Office of Human Resources Management, EOCC can assist employees and their supervisors or managers. Office of Human Resources Counselors perform the same functions in EPA field offices.

ELISA (Enzyme Linked Immunoabsorbent Assay): A simple, rapid, sensitive blood test that measures antibodies to foreign antigens (including HIV). As a blood screening test, the ELISA is highly sensitive and produces a small number of "false positive" and "false negative" test results. Because false positives are produced, and the virus is thought to have a long incubation period, ELISAs are usually repeated if the first test is positive. If the individual tests positive a second time, then a more specific test, such as the Western Blot, is performed to confirm the results.

Equal Employment Opportunity Commission (EEOC): The federal agency set up to process administrative complaints and appeals of employment discrimination filed by Federal employees and applicants for Federal employment. EEOC regulations apply to the enforcement of the Federal Rehabilitation Act (See *Federal Rehabilitation Act of 1973*.)

Exposure: The act or condition of coming in contact with, but not necessarily being infected by, a disease-causing agent.

False negative: Incorrect test result indicating that no antibody to a specific antigen is present when it actually exists.

False positive: Incorrect test result indicating that an antibody to a specific antigen is present when it actually is not.

Family and Medical Leave Act of 1993: This Act does not extend coverage to federal government employees. It allows other employees to take reasonable leave for medical reasons, including the care of a child, spouse, or parent who has a leave for medical reasons, including the care of a child, spouse, or parent who has a serious health condition. The Act requires that employers provide 12 weeks of leave for child, spousal, or parental care in the event of a serious health condition. The 12 weeks also can apply to the employee's own serious health conditions.

Federal Rehabilitation Act of 1973: This act prohibits discrimination on the basis of a handicap against an otherwise qualified individual in any program or activity that received Federal funding.

Hepatitis B (HBV): An inflammation of the liver caused by a specific virus, in this case, HBV. The effects of the disease on the liver can range from mild, even inapparent, to severe or fatal. It is transmitted by infected blood and blood products, contaminated injection equipment, and sexual contact.

High-risk behavior: A term that describes certain activities that increase the risk of disease or injury to oneself or others. In the case of HIV transmission, these activities include unprotected sexual intercourse, and sharing injection equipment.

HIV/AIDS: A term which has evolved to encompass the full spectrum of HTV-related conditions, illness, disability, needs rights and responsibilities. This term does not distinguish between symptomatic and asymptomatic HIV infection, HIV-related symptoms, or the class of conditions labeled AIDS by the U.S. Centers for Disease Control and Prevention.

Human immunodeficiency virus (HIV): The virus that causes AIDS. This specific retrovirus has been identified as destroying the body's immune system, making it susceptible to life-threatening opportunistic infections or rare cancers. HIV is particularly resistant to treatment, as the HIV genetic material is incorporated into the healthy genetic material of the blood cells and is reproduced. Because the HIV genetic material is reproduced, individuals who are infected with the virus remain carriers for the rest of their lives. The virus has a long incubation period; thus, it may be a long time between the point when a person is infected and when the antibodies can be detected (anywhere from two weeks to six months or longer). It may also take up to five years or more before the disease becomes apparent and is diagnosed.

HIV antibody positive: A test result indicating that HIV antibodies are found.

HIV antibody screening test: A blood test that reveals the presence of antibodies to HIV. The ELISA test is used for screening for HIV.

HIV disease: The term used to describe the spectrum of HIV infection, chronologically described as a progression from asymptomatic seropositive to AIDS.

HIV infection: Infection with the human immunodeficiency virus. HIV infection is determined by a test for the antibody to HIV and/or other clinical diagnostic procedures.

HIV-related illness: Any clinical illness that may result from or be associated with HIV infection.

HIV-related information: Any information that is likely to identify, directly or indirectly, someone as having been tested for or actually having HIV infection, antibodies to HIV, AIDS, or related infections or illnesses, or someone suspected of having HIV as a result of high risk activities. All HIV-related information is confidential.

HIV-related test: Any laboratory test or series of tests for any virus, antibody, antigen or etiologic agent whatsoever thought to indicate the presence of HIV.

Immune status: The state of the body's immune system. Factors affecting immune status include heredity, age, diet, physical and mental health, and exposure to certain antigens or foreign agents.

Immune system: A complex network of organs, cells, and proteins such as immunoglobulins that allows the body to defend itself against infections and substances which are foreign to the body.

Incubation period: The time period between infection and appearance of disease symptoms or clinical signs. Based on current data, the incubation period for HIV is estimated to range up to five or ten years. (See also "latency period".)

Infection: A condition or state of the body in which a disease-causing agent has entered it.

Infectious disease: An illness that results from the entry, development or multiplication of a disease-causing organism. Not all infectious diseases are highly contagious or easily communicable to other people. Although HIV is infectious, it is not easily or casually transmitted.

Informed consent: When it is documented that a person has been counseled by trained counselors about the positive as well as negative implications of undergoing a procedure and the patient agrees, in writing or verbally, to undergo that procedure.

Injection equipment: Materials used during the injection of drugs, including the syringe, needle, rinse water, cooker, and cotton.

Latency period: The time period of apparent inactivity between the time the stimulus appears and when the body responds with symptoms or ill effects. (See also "asymptomatic HIV infection".)

Medical record: Any medical documentation or other information relating to an employee's health. Such information may be disclosed only to persons who need to know the information for an appropriate management purpose. Managers or supervisors with access to this information must strictly observe any privacy and confidentiality requirements.

Modes of HIV transmission: Circumstances that permit HIV to enter the body through mucous membranes or non-intact skin and involve direct contact with significant risk body substances pose a significant risk for infection. These circumstances include unprotected anal, vaginal, and oral sexual intercourse; the sharing of needles, syringes, or other injection equipment; the gestation, birthing or breast feeding of an infant; transfusion, transplantation, or insemination of blood, organs, or other tissues or fluids; contact of blood with mucous membranes or non-intact skin.

Need to know: A term used to describe the situation of individuals who require confidential information in order to make a management decision – for example, to process an application for disability retirement.

Opportunistic infection: A type of infection that is usually warded off by a healthy immune system. If the immune system is not strong and effective, this type of infection "takes the opportunity" to harm the body.

PCR (Polymerase chain reaction) test: A test that measures the amount of HIV directly by amplifying the DNA or RNA in infected cells to detectable levels. This test is considered to be experimental and has not been approved by the FDA for diagnostic purposes.

Perinatal: Happening during or pertaining to the periods before, during, or after the time of birth, specifically from the 28th week of gestation/pregnancy through the first seven (7) days after delivery.

Person with AIDS (PWA): A term for a person diagnosed with AIDS.

Prevalence: The number of people in a given population who have a disease, usually measured at a specific point in time.

Reasonable accommodations: Measure taken by employers to allow people with disabilities to apply for work, become new employees, or remain at work as long as reasonably possible. Reasonable accommodation may include, but are not limited to the following: providing flexible hours, changing from full-time to part-time status, allowing employees to work at home.

Risk factors: Any personal characteristic or behavior that increases the likelihood that a person will be affected by a given condition. Among the risk factors believed to increase the chances of transmitting HIV include engaging in intimate sexual contact (in particular, vaginal or anal intercourse) without a condom, sharing needles, and other activities which involve the exchange of infected body fluids. Co-factors are additional characteristics or other conditions that work with other risk factors to increase the chances of getting a disease. For instance, having a diagnosed sexually transmissible disease or already weakened immune system are believed to be co-factors or increase the chances of being infected with HIV or progressing to AIDS.

Safer sex: Sexual practices that involve no exchange of blood, semen, or vaginal secretion. (See "condom" and "dental dam".)

Seroconvert: When the status of a person's blood changes from being seronegative to seropositive. Because it may take from two weeks to six months for HIV antibodies to appear, and thus for a person to seroconvert, it may be necessary to retest some people whose behaviors place them at high risk for HIV infection who originally test negative after this period of time.

Seropositive: A condition in which the blood/serum contains antibodies of a specific type. A positive reaction to a blood test. The presence of antibodies indicates that a person has been exposed to the agent.

Seronegative: The status of a person's blood when it is tested and the results cannot confirm that antibodies to a disease-causing agent are present. Generally, a person is considered to be seronegative for HIV if: (1) the initial ELISA is negative; (2) the initial ELISA is positive and the repeat ELISA is negative; or (3) both ELISAs are positive and the Western blot is negative.

Seroprevalence: The relative frequency or number of individuals in a given population or community whose blood tests positive for an infection, in this case for HIV infection.

Sexually transmissible disease (STD): A term used to describe any disease acquired primarily through sexual contact. These can be caused by bacteria, viruses, tiny insects or parasites. Among the most common STDs are chlamydia, gonorrhea, genital warts, genital herpes, syphilis, scabies, and HIV/AIDS.

Sharps: Sharps include needles, syringes, lancets, and other sharp health care objects. They are considered medical waste and if not properly discarded, may spread disease (including TB, hepatitis, and HIV). Sharps should be disposed of in puncture-proof, hard plastic containers that can't be seen through (such as plastic laundry detergent bottles), or metal containers with lids reinforced with tape (e.g., coffee cans). Lids that screw on tightly are best. Sharps and the containers used to hold them should never be recycled. They should always be placed with trash, preferably marked with a "Do Not Recycle" sticker.

Significant risk exposure: Any activity, circumstance, or situation which places an individual in jeopardy of contracting or transmitting any type of infection, including influenza, HIV, or other contagious diseases.

Significant risk body substances: Not all body substances pose the same degree of risk of HIV transmission, or any risk at all. Blood and semen are the most infectious body fluids followed by vaginal secretions and breast milk are the only body substances epidemiologically linked to HIV transmission. The internal body fluids that surround the heart, lungs, abdominal cavity, brain, joints and a fetus are known to contain significant amounts of HIV (in an HIV positive person) and are therefore regarded as significant risk body substances.

Symptomatic HIV infection: Formerly referred to as AIDS-related Complex (ARC), during this stage, individuals have various clinical signs, including chronically swollen lymph nodes, weight loss, fever, diarrhea, thrush, general malaise, skin tumors and other conditions. In women, other symptoms and infections may signal HIV, such as the presence of sexually transmissible diseases (STDs), chronic vaginitis, vaginal warts, cancers in the cervix, vagina, vulva adjacent areas, and abnormal pap smears. In children, there also may be unusual pulmonary infections which signal HIV; however, vague, general symptoms are more likely, including failure to thrive, developmental delays or loss of previous developmental achievements, diarrhea, and recurrent bacterial infections.

Syndrome: A collection of signs and symptoms that occur together.

T-cell: Also called a CD4 cell, a T-cell is a type of white blood cell that is vital to the proper functioning of the immune system. T-cells are the target of HIV. The virus encodes itself into he genetic information of the T-cell and later can use the machinery of the cell to create new viral particles. Because HIV tends to reduce the number of T-cells, decreasing T-cell counts are one indicator of the progression of HIV infection.

Transmission: The way in which a disease can be transferred from one person to another or the way in which a person is exposed to the disease.

Universal Precautions: Universal precautions, by definition, are precautions which are implemented regardless of the known or perceived risk that the source person carries HIV or any other infectious disease. (Refer to Universal Precautions in Appendix D, OSHA's Occupational Exposure to Bloodborne Pathogens; Final Rule.)

Virus: A microorganism that causes infectious diseases. It can reproduce only in living cells, which it invades and then destroys as it multiplies.

Western Blot: A highly sensitive blood test that is able to identify and measure most, if not all, of the HIV antibodies in a blood sample. This test, which is more expensive than the ELISA, uses viral proteins separated by size that attach to the HIV antibodies in the person's serum. It is used to confirm previously positive ELISAs; when persons test positive on the Western Blot, it is assumed that they have HIV antibodies. However, there is no guarantee that the virus can actually be isolated from the blood and, therefore, it is not always clear how infectious an antibody positive person actually is or if he or she will progress to AIDS. In addition, laboratories using different chemical compounds or less stringent criteria when performing the Western Blot may produce more false-positive results.

Window period: The time period during which the HIV-antibody test becomes effective is estimated to be two to six months after exposure to the virus. It is recommended that persons interested in HIV testing refrain from behaviors associated with HIV exposure for at least two to six months before testing. In general, a window period is the time period of apparent inactivity between the time of exposure and the time when the body responds. In the case of HIV, the estimated time is two weeks to six months or longer for the body to respond with antibodies to the virus that can be detected with an HIV-antibody test. (See also "latency period".)

APPENDIX F

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